

**DMDC**

*Information and Technology for Better Decision Making*

# **August 2005 Status of Forces Survey of Active-Duty Members**

**Overview Briefing**



# BRIEFING OVERVIEW

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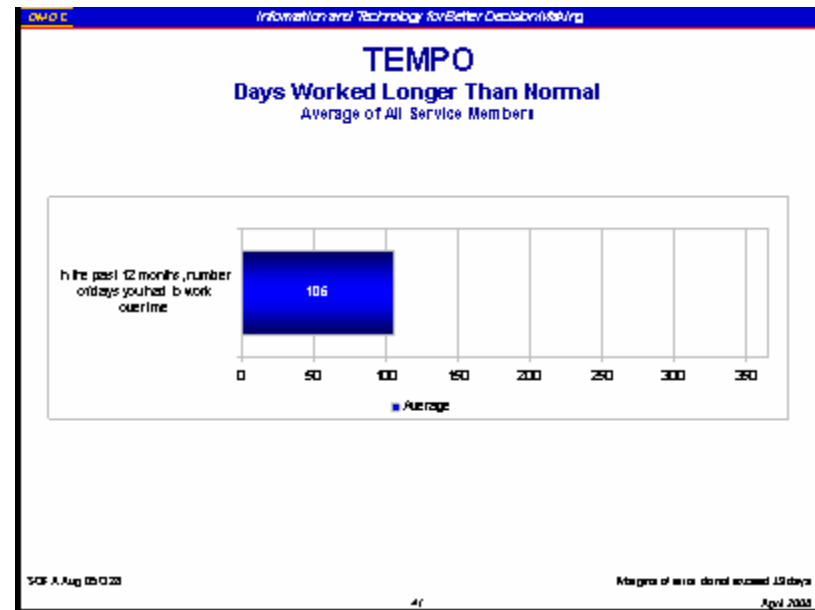
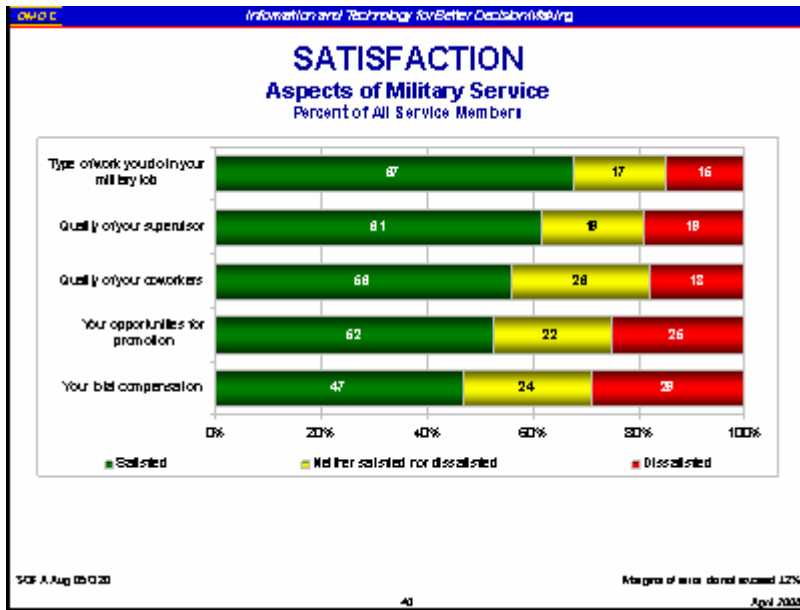
# INTRODUCTION

- Web-based, active-duty survey fielded August 22 – September 27, 2005
- 35K Service members surveyed, weighted response rate of 35%
  - High quality data typically achieved (margins of error generally within  $\pm 5$  percentage points)
- For each survey item, briefing includes the following
  - Graphic displays of overall results
  - Tables showing results by reporting categories (e.g., Services and paygrade)
  - Graphic displays of trends (when available)
  - Summary of key findings

# INTRODUCTION

## Briefing Includes

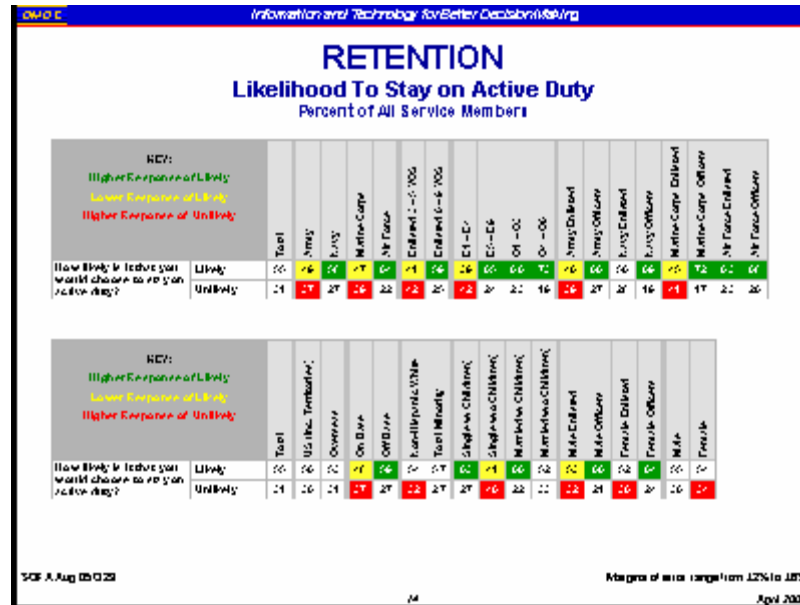
- Graphic displays of overall results



# INTRODUCTION

## Briefing Includes

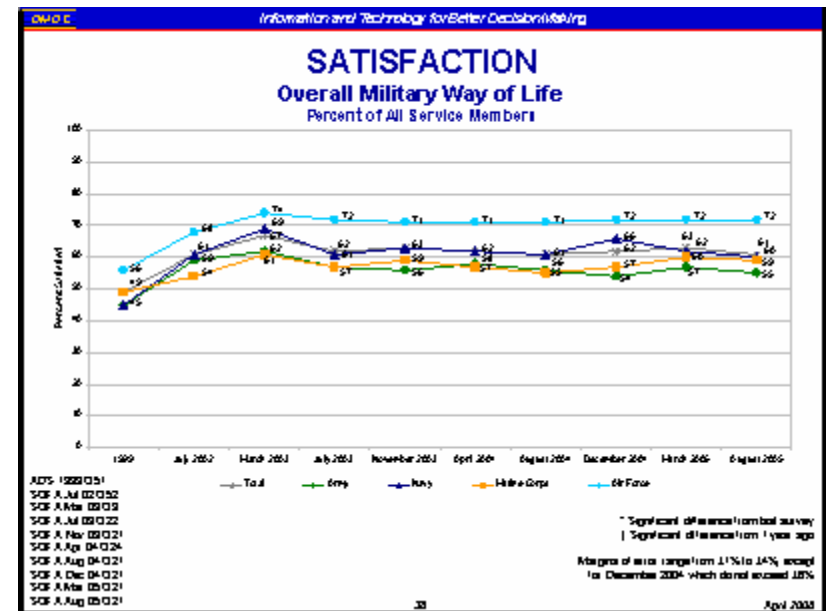
- Tables showing results by reporting categories (e.g., Services, paygrade)
  - Statistical tests used to compare each subgroup to its respective “all other” group (i.e., all others not in the subgroup)
  - Results of statistical tests shown by color coding



# INTRODUCTION

## Briefing Includes

- Trend data by Service and paygrade groups for items also included in:
  - Status of Forces Survey of Active-Duty Members (Web-based)
    - March 2005: 31K surveyed, weighted response rate of 37%
    - December 2004: 35K surveyed, weighted response rate of 39%
    - August 2004: 38K surveyed, weighted response rate of 40%
    - April 2004: 33K surveyed, weighted response rate of 39%
    - November 2003: 34K surveyed, weighted response rate of 38%
    - July 2003: 33K surveyed, weighted response rate of 35%
    - March 2003: 35K surveyed, weighted response rate of 35%
    - July 2002: 38K surveyed, weighted response rate of 32%
  - 1999 Active-Duty Survey (Paper-and-pencil)
    - 66K Service and Coast Guard members surveyed; weighted response rate of 52%
      - Since active-duty SOFS excludes Coast Guard and Reservists on active duty, these members were excluded from 1999 dataset
- For leading indicator measures, statistical tests were used to compare August 2005 results with one year ago (August 2004) and the previous survey administration (March 2005)
- For content-specific questions, statistical tests were used to compare August 2005 results with the last survey administration (e.g., July 2003)



# INTRODUCTION

## Briefing Includes

- Summary of findings
  - Overall results followed by a list of reporting categories that are statistically different from their respective "all other" group — for example, Army's "all other" group consists of Navy, Marine Corps, and Air Force members
  - Trend findings by Service and paygrade groups

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### RETENTION

#### Summary of Findings

August 2005

- 55% likely to stay; 31% unlikely
  - More likely to stay led by O4-O6, Marine Corp officer, Navy officer, Air Force officer, male officer, married with child(ren), E5-E9, Air Force, female officer, Air Force enlisted, single with child(ren), O1-O3, Army officer, enlisted with 6-9 years of service, living off base, and Navy
  - More unlikely to stay led by enlisted with 3-5 years of service, E1-E4, Marine Corps enlisted, single without child(ren), Marine Corps, Army enlisted, Army, living on base, female enlisted, female, Non-Hispanic White, and male enlisted
- 46% reported their spouse/significant other supports staying on active duty
  - Support leading by single without child(ren), E1-E4, Army, enlisted with 3-5 years of service, Army enlisted, and Army officer
- 41% reported their family supports staying on active duty
  - Support leading by Army, Marine Corps enlisted, female enlisted, E1-E4, and total minority
- On a scale from 1 (lowest) to 5 (highest), commitment measures ranged from 2.6 to 3.7
  - Lowest was Normative Commitment (sense of obligation)
  - Highest was Affective Commitment (emotional attachment)

23
April 2005

# INTRODUCTION

## Reporting Categories

### Service

Army  
Navy  
Marine Corps  
Air Force

### Enlisted Years of Service

Enlisted 3 - 5 YOS  
Enlisted 6 - 9 YOS

### Paygrade

E1 – E4  
E5 – E9  
O1 – O3  
O4 – O6

### Service by Paygrade\*

Army Enlisted  
Army Officers  
Navy Enlisted  
Navy Officers  
Marine Corps Enlisted  
Marine Corps Officers  
Air Force Enlisted  
Air Force Officers

### Residence

On Base  
Off Base

### Location

US (Inc. Territories)  
Overseas

### Family Status

Single w/ Child(ren)  
Single w/o Child(ren)  
Married w/ Child(ren)  
Married w/o Child(ren)

### Race/Ethnicity

Non-Hispanic White  
Total Minority

### Gender by Paygrade\*

Male Enlisted  
Male Officer  
Female Enlisted  
Female Officer

### Gender

Male  
Female

\*Subgroups may not be listed separately in summaries if all subgroups (e.g., Army officer, Army enlisted) are subsumed in the overall group (e.g., Army).



# INTRODUCTION

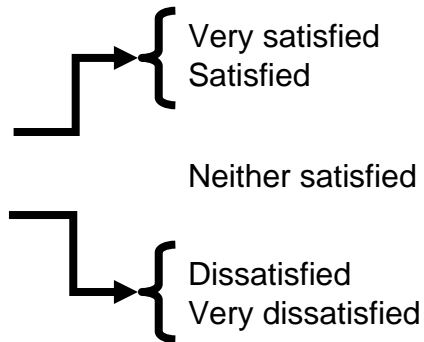
## To Tables Showing Results of Reporting Categories

### Examples of Color Indicators

Color indicators are used if the proportion of the reporting category significantly differs from its respective "all other" group

How satisfied are you with each of the following...

**KEY:**  
 Higher Response of Satisfied  
 Lower Response of Satisfied  
 Higher Response of Dissatisfied



		<b>More satisfied</b>		<b>Less satisfied</b>					
Satisfied	76	79	77	74	75	77	78	76	75
Dissatisfied	11	8	11	11	12	11	9	10	11
				<b>More dissatisfied</b>					

How many days have you done the following...

**KEY:**  
 More Than Average  
 Less Than Average

	34	29	34	32	36	38	27	32	36
<b>Less Than Average</b>									
<b>More Than Average</b>									

# INTRODUCTION

## To Tables Showing Results of Reporting Categories Examples of Color Indicators

**KEY:**

- Higher Response of Satisfied (Green)
- Lower Response of Satisfied (Yellow)
- Higher Response of Dissatisfied (Red)

Type of work you do in your military job	Satisfied	Dissatisfied	Total	US (Inc. territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Children	Married w/ Children	Married w/o Children	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
			66	17	67	62	62	69	66	67	66	60	75	57	64	80	62	78

**Positive response**

- Satisfied
- Increased
- Agree
- Etc.

**Negative response**

- Dissatisfied
- Decreased
- Disagree
- Etc.

Margins of error range from ±2% to ±6%

Percentages and means are reported with margins of error based on 95% confidence intervals. The range of margin of error is presented for the question or group of questions/subitems.

# INTRODUCTION

## To Tables Showing Results of Reporting Categories Suppression Rules

- Results are not presented if the question does not apply to the reporting category or if the estimate is unstable

“NR” indicates the estimate is Not Reportable because it was based on fewer than 30 respondents or the relative standard error was high

Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
96	96	95	93	97	96	96	98	NA	96	NA	95	99	94	NR	96	94
1	1	1	2	1	1	0	1	NA	1	NA	1	0	NR	0	1	NR
80	80	83	82	80	83	76	NR	NA	82	NA	81	81	78	83	81	79
5	5	5	5	5	4	8	8	NA	5	NA	5	6	4	6	5	5
73	73	73	67	75	73	73	NR	NA	73	NA	77	59	79	NR	72	76
11	12	9	15	10	10	13	6	NA	12	NA	9	20	9	14	12	10

“NA” indicates the response option was Not Applicable for the reporting category because it was not selected by any respondent in that category

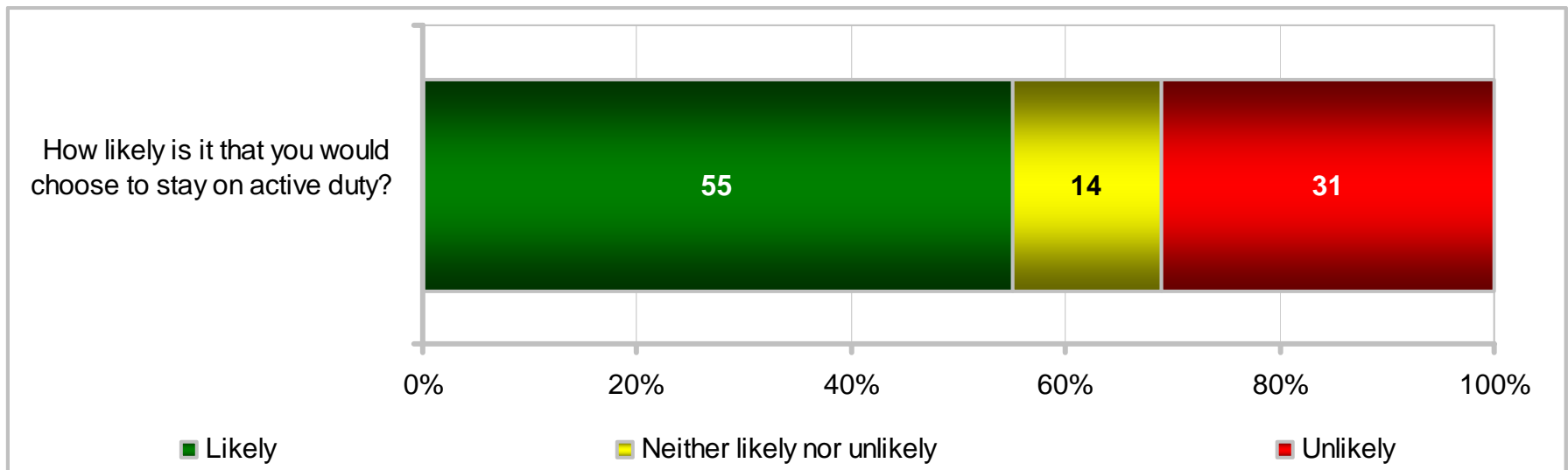
# BRIEFING OVERVIEW

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# RETENTION

## Likelihood To Stay on Active Duty

Percent of All Service Members



# RETENTION

## Likelihood To Stay on Active Duty

### Percent of All Service Members

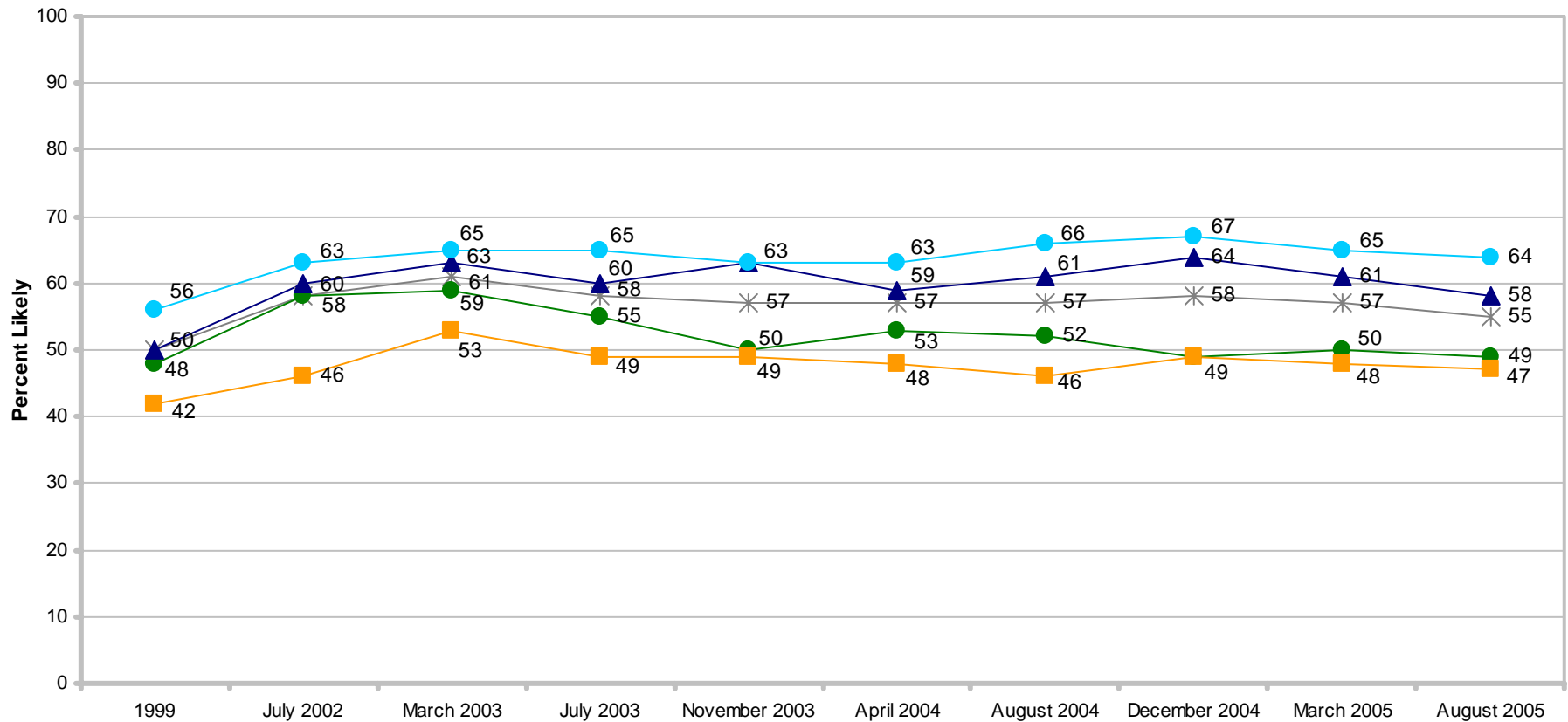
KEY: Higher Response of Likely Lower Response of Likely Higher Response of Unlikely		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Likely	55	49	58	47	64	41	59	39	65	60	73	46	60	56	69	45	72	63	68	
Unlikely	31	37	27	39	22	42	25	42	24	23	19	39	27	28	19	41	17	23	20	

KEY: Higher Response of Likely Lower Response of Likely Higher Response of Unlikely		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Likely	55	56	53	48	59	54	57	63	41	66	52	53	66	52	64	55	54	
Unlikely	31	30	31	37	27	32	27	27	40	22	33	32	21	36	24	30	34	

# RETENTION

## Likelihood To Stay on Active Duty

### Percent of All Service Members



ADS 1999 Q32  
 SOFA Jul 02 Q22  
 SOFA Mar 03 Q6  
 SOFA Jul 03 Q23  
 SOFA Nov 03 Q22  
 SOFA Apr 04 Q25  
 SOFA Aug 04 Q23  
 SOFA Dec 04 Q23  
 SOFA Mar 05 Q23  
 SOFA Aug 05 Q23

—\*— Total      —●— Army      —▲— Navy      —■— Marine Corps      —●— Air Force

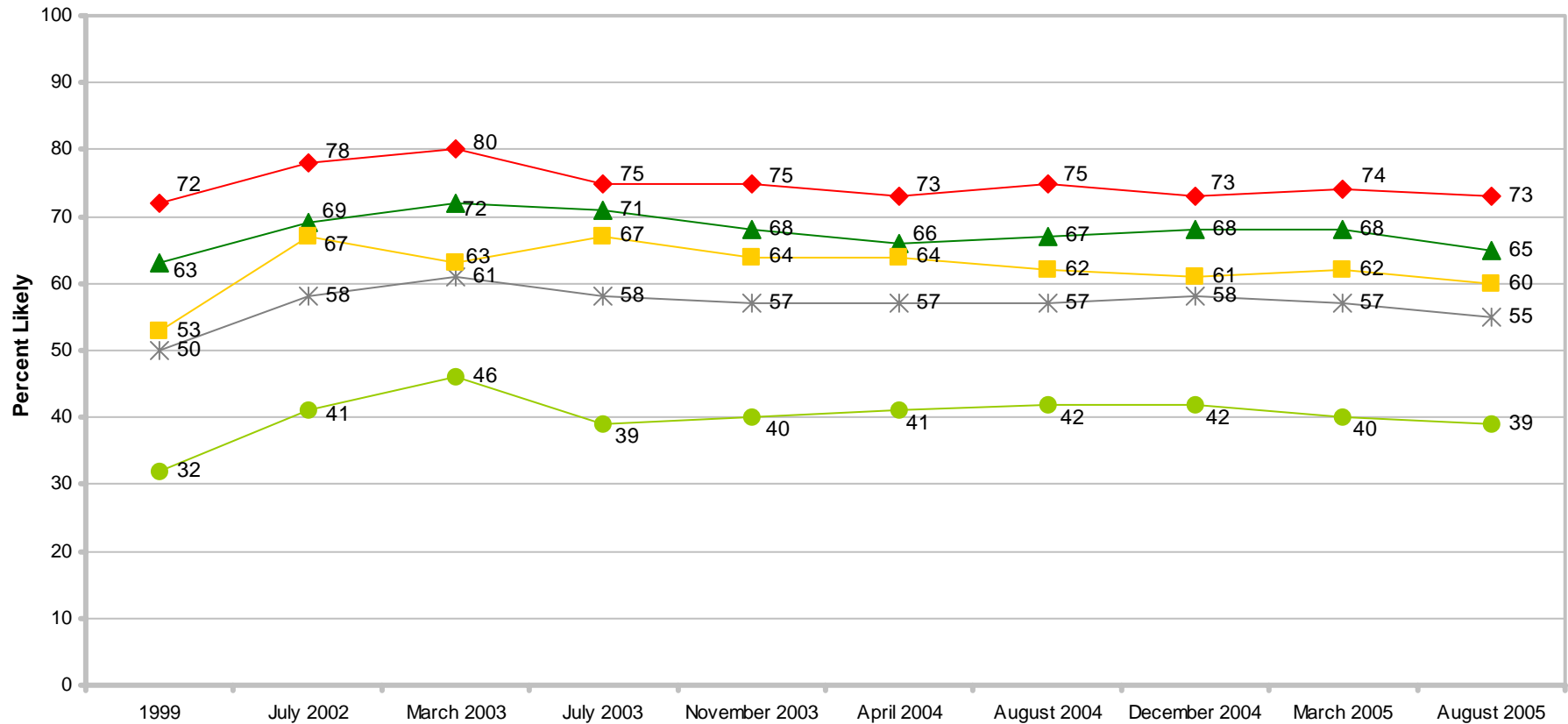
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±4%, except for December 2004 which do not exceed ±6%

# RETENTION

## Likelihood To Stay on Active Duty

### Percent of All Service Members



ADS 1999 Q32  
 SOFA Jul 02 Q22  
 SOFA Mar 03 Q6  
 SOFA Jul 03 Q23  
 SOFA Nov 03 Q22  
 SOFA Apr 04 Q25  
 SOFA Aug 04 Q23  
 SOFA Dec 04 Q23  
 SOFA Mar 05 Q23  
 SOFA Aug 05 Q23

—\*— Total      ● E1 - E4      ▲ E5 - E9      ■ O1 - O3      ◆ O4 - O6

\* Significant difference from last survey  
 † Significant difference from 1 year ago

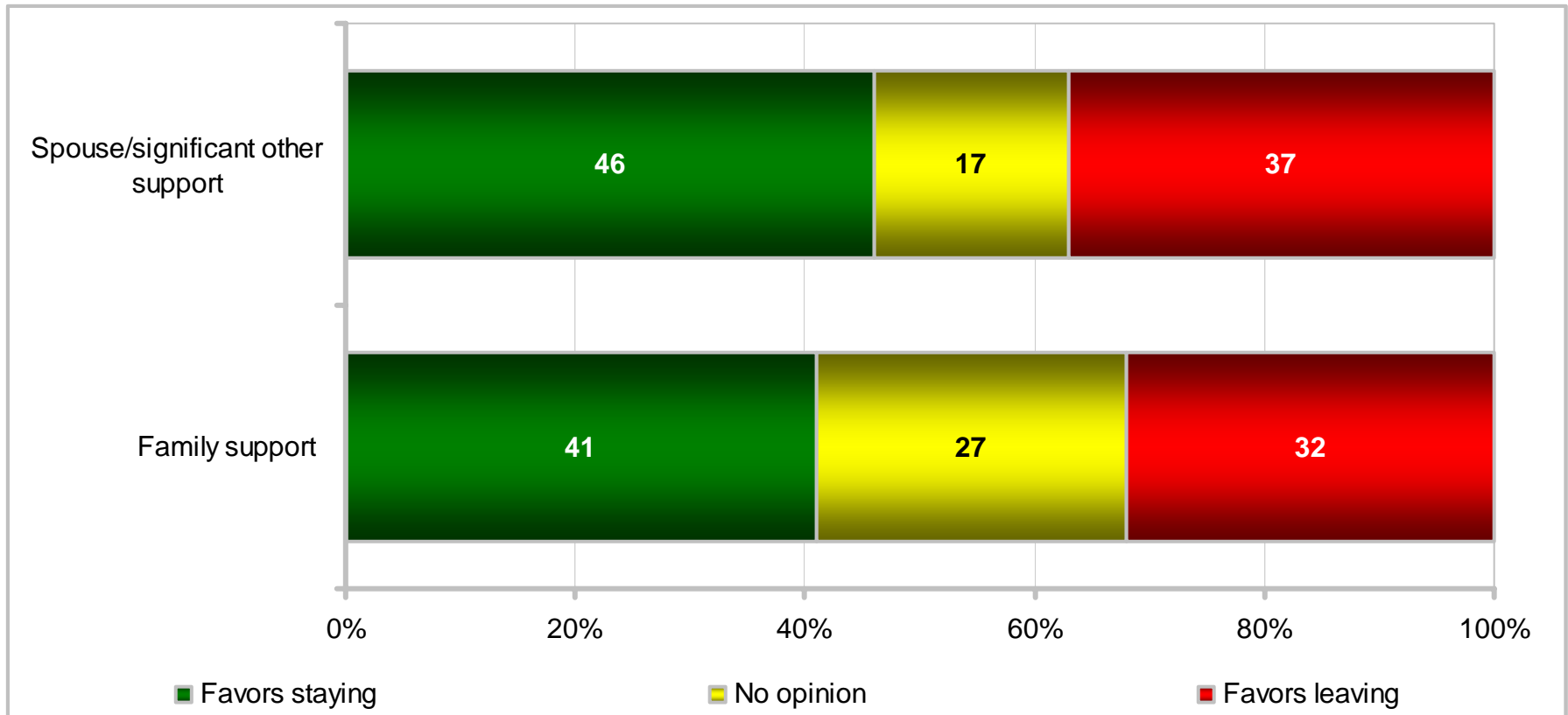
Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±9%



# RETENTION

## Support To Stay on Active Duty

Percent of Applicable Service Members



# RETENTION

## Support To Stay on Active Duty

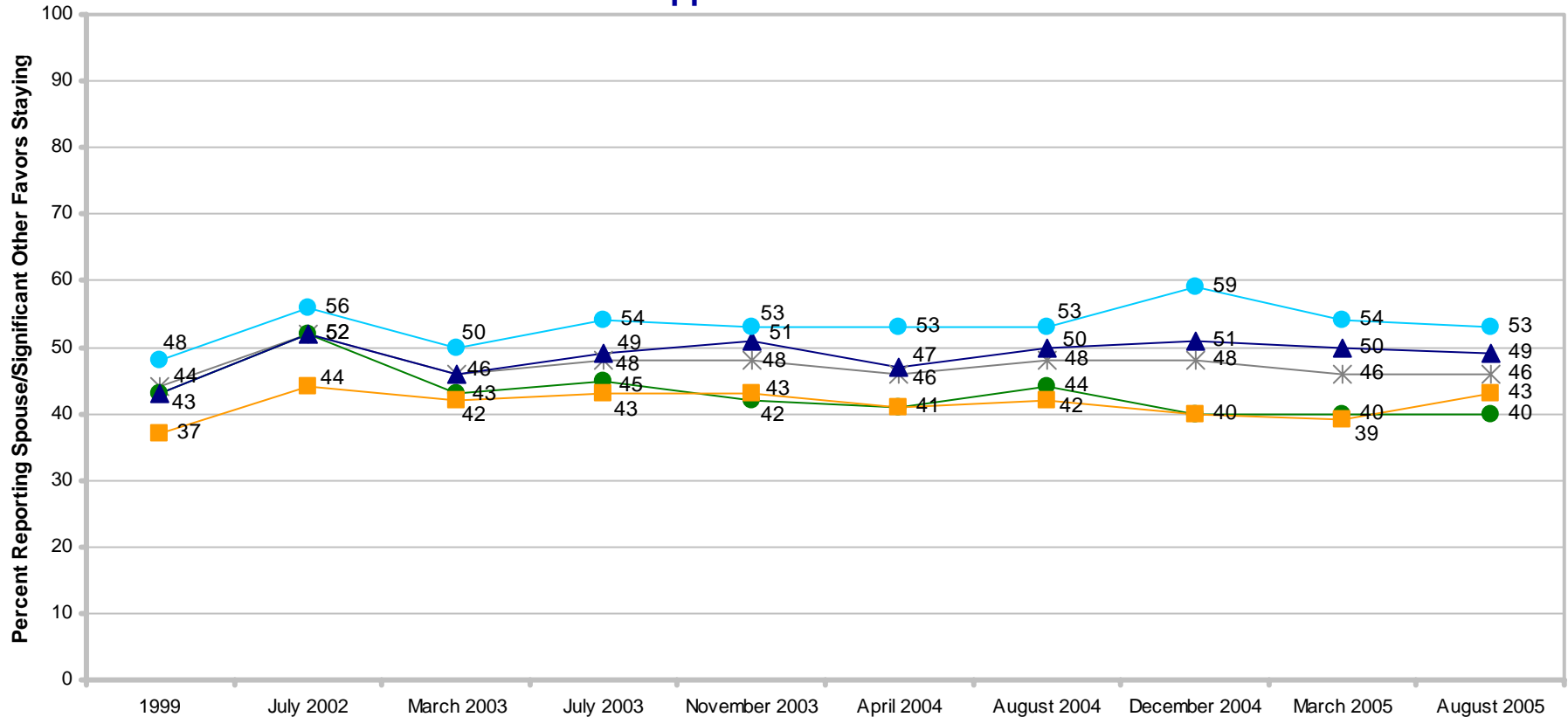
### Percent of Applicable Service Members

		KEY:																		
		Higher Response of Favors Staying Lower Response of Favors Staying Higher Response of Favors Leaving																		
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Spouse/significant other support	Stay	46	40	49	43	53	33	50	32	53	51	57	39	46	48	56	40	58	52	57
	Leave	37	45	31	38	30	45	32	46	31	34	32	45	42	32	30	39	29	30	30
Family support	Stay	41	32	47	35	50	32	45	32	47	45	47	30	39	46	49	33	49	51	47
	Leave	32	44	25	36	24	41	35	36	31	27	28	44	40	26	22	37	25	24	22

		KEY:																
		Higher Response of Favors Staying Lower Response of Favors Staying Higher Response of Favors Leaving																
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Spouse/significant other support	Stay	46	47	44	43	48	47	46	37	25	55	45	46	53	37	54	47	40
	Leave	37	37	37	39	35	37	35	35	47	32	39	37	35	39	31	36	38
Family support	Stay	41	42	36	36	44	42	39	37	33	47	42	41	45	38	47	41	40
	Leave	32	32	33	33	32	30	36	36	34	31	33	33	29	37	29	32	36

# RETENTION

## Spouse/Significant Other Support To Stay on Active Duty Percent of Applicable Service Members



ADS 1999 Q34  
 SOFA Jul 02 Q26  
 SOFA Mar 03 Q36  
 SOFA Jul 03 Q24, Q25  
 SOFA Nov 03 Q23, Q24  
 SOFA Apr 04 Q26, Q27  
 SOFA Aug 04 Q24  
 SOFA Dec 04 Q24  
 SOFA Mar 05 Q24  
 SOFA Aug 05 Q24

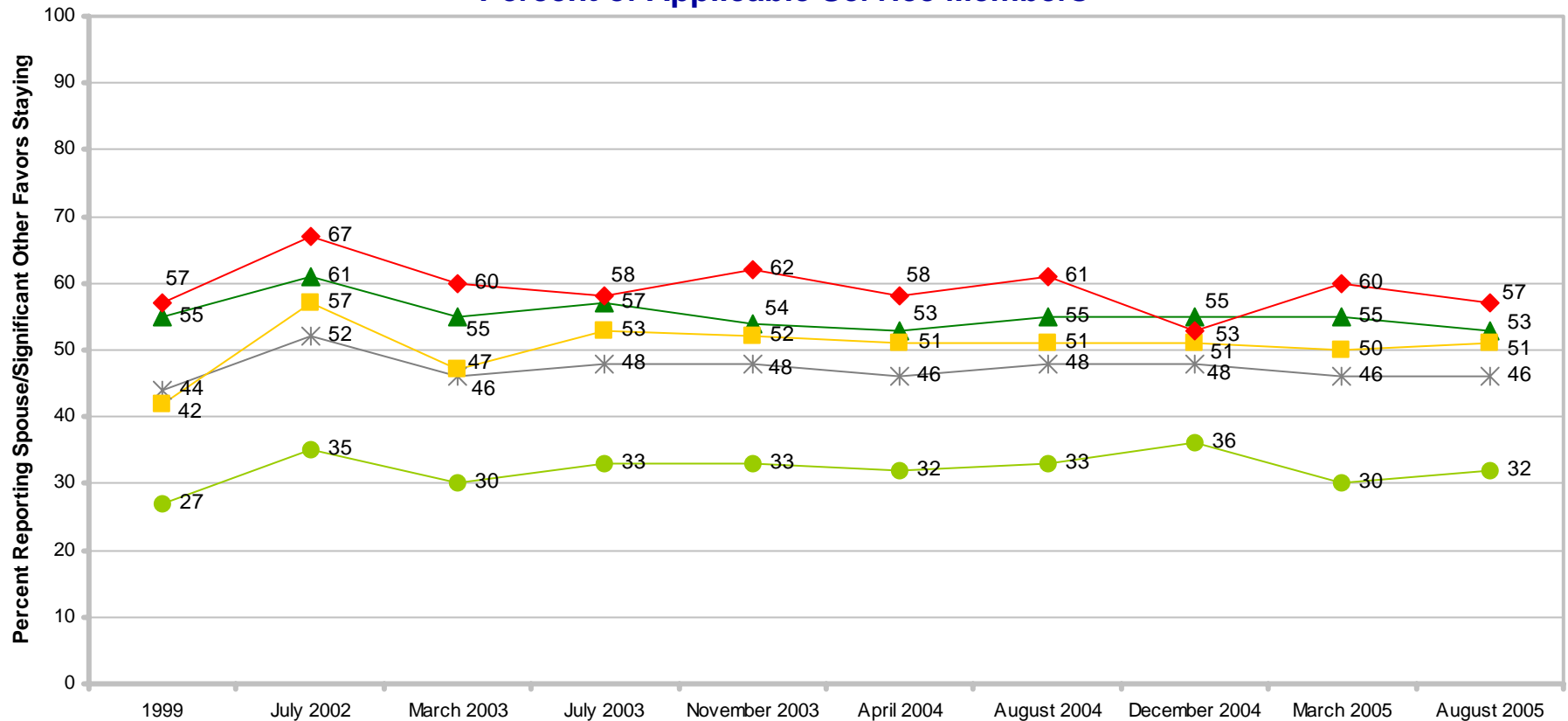
✱ Total      ● Army      ▲ Navy      ■ Marine Corps      ● Air Force

\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±4%, except for December 2004 which do not exceed ±6%

# RETENTION

## Spouse/Significant Other Support To Stay on Active Duty Percent of Applicable Service Members



ADS 1999 Q34  
 SOFA Jul 02 Q26  
 SOFA Mar 03 Q36  
 SOFA Jul 03 Q24, Q25  
 SOFA Nov 03 Q23, Q24  
 SOFA Apr 04 Q26, Q27  
 SOFA Aug 04 Q24  
 SOFA Dec 04 Q24  
 SOFA Mar 05 Q24  
 SOFA Aug 05 Q24

—\*— Total

—●— E1 - E4

—▲— E5 - E9

—■— O1 - O3

—◆— O4 - O6

\* Significant difference from last survey

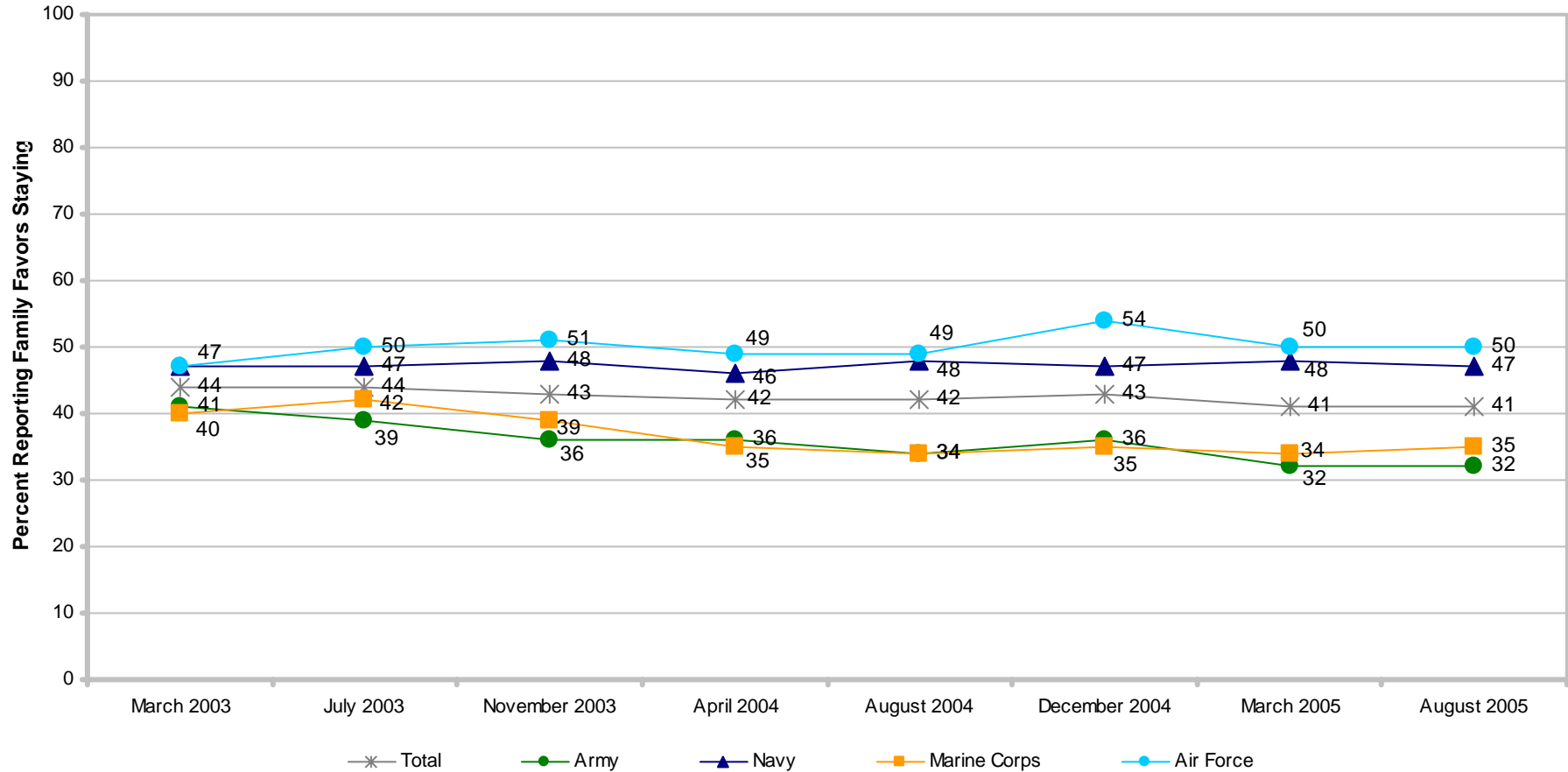
† Significant difference from 1 year ago

Margins of error range from ±1% to ±4%, except for December 2004 which do not exceed ±10%

# RETENTION

## Family Support To Stay on Active Duty

### Percent of All Service Members



SOFA Mar 03 Q37  
 SOFA Jul 03 Q26  
 SOFA Nov 03 Q25  
 SOFA Apr 04 Q28  
 SOFA Aug 04 Q25  
 SOFA Dec 04 Q25  
 SOFA Mar 05 Q25  
 SOFA Aug 05 Q25

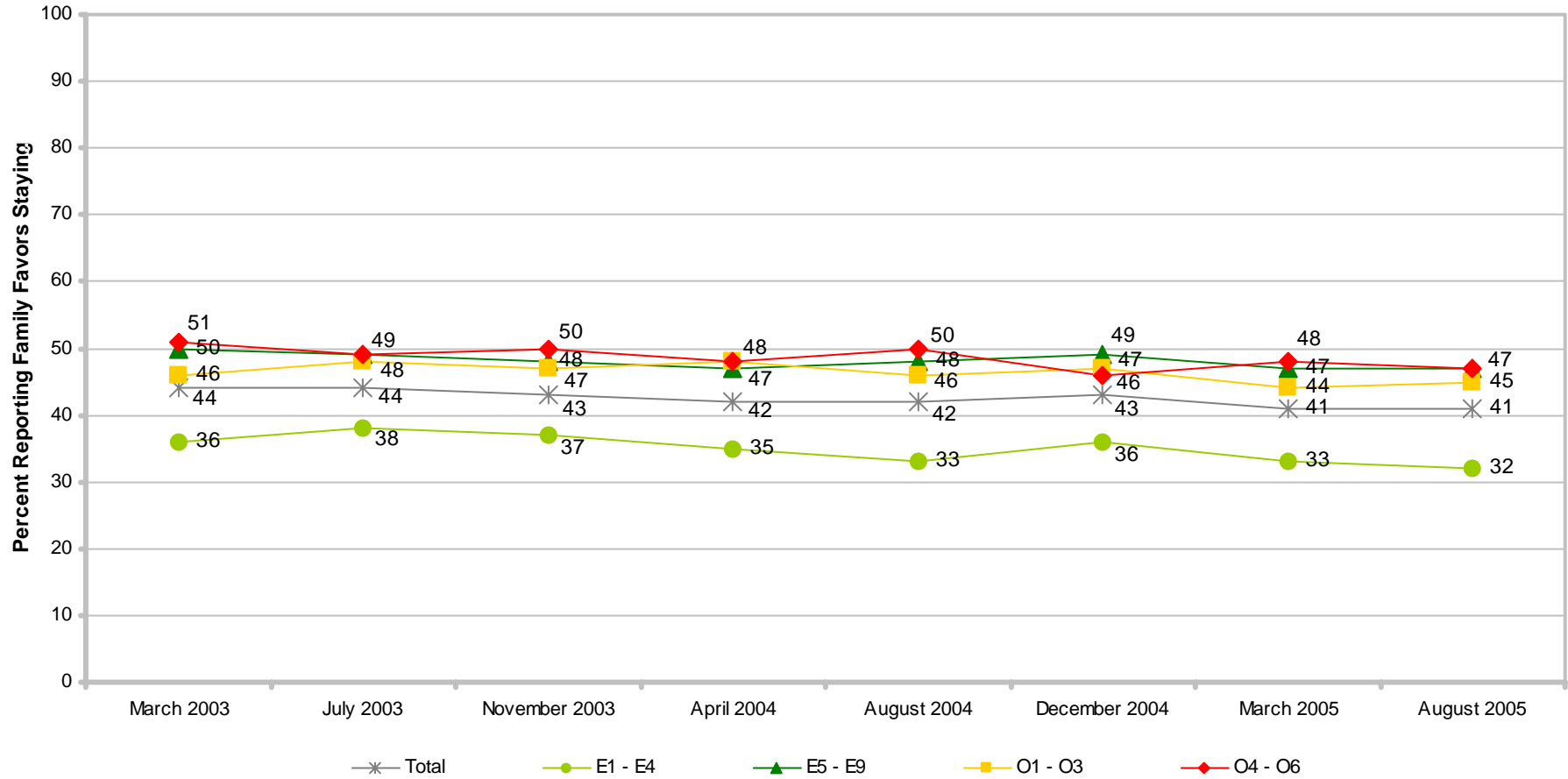
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±4%, except for December 2004 which do not exceed ±6%

# RETENTION

## Family Support To Stay on Active Duty

### Percent of All Service Members



SOFA Mar 03 Q37  
 SOFA Jul 03 Q26  
 SOFA Nov 03 Q25  
 SOFA Apr 04 Q28  
 SOFA Aug 04 Q25  
 SOFA Dec 04 Q25  
 SOFA Mar 05 Q25  
 SOFA Aug 05 Q25

\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±9%

# RETENTION

## Commitment Measures

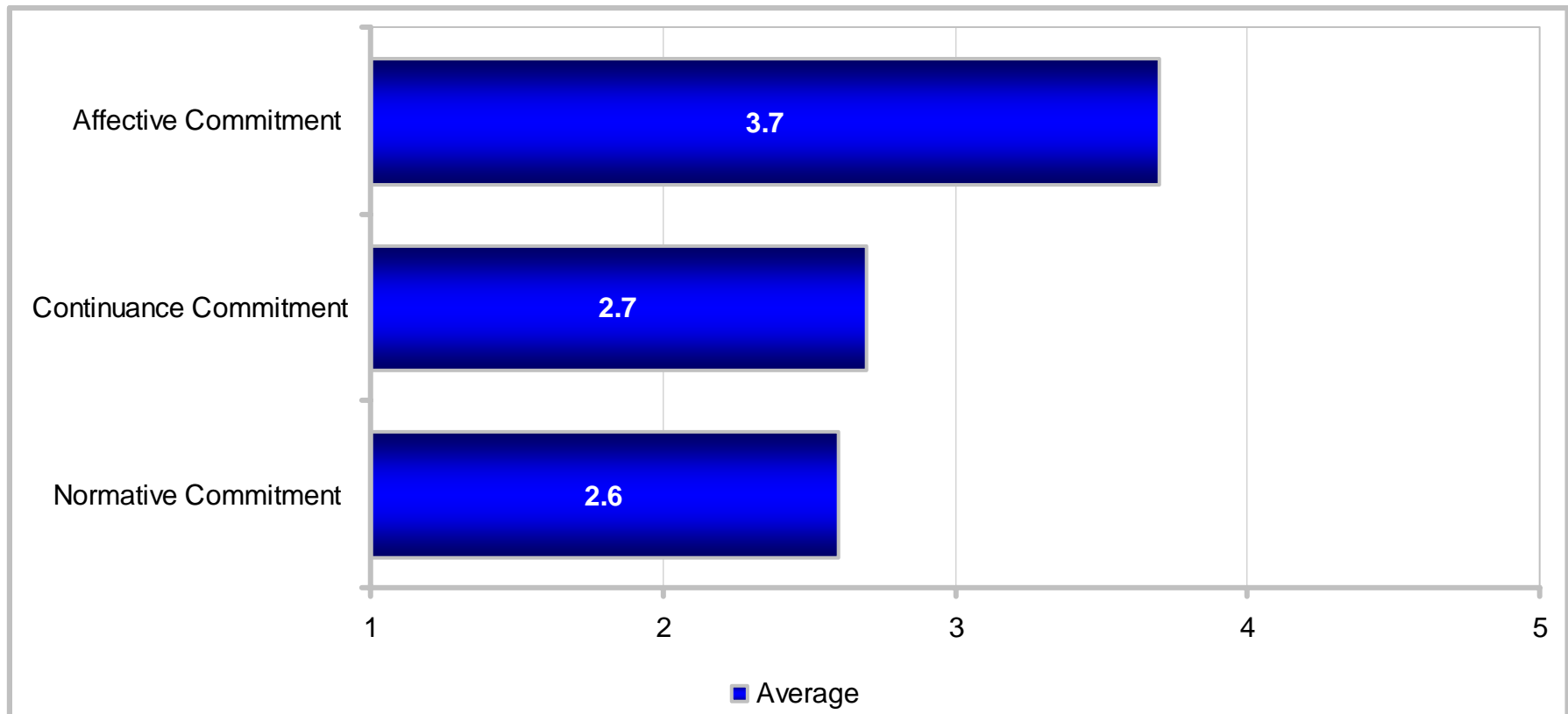
### Definitions

- *Affective Commitment* is defined as an emotional attachment to, an identification with, and an involvement in an organization
- *Continuance Commitment* is defined as an attachment based on the perceived costs of leaving an organization
- *Normative Commitment* is defined as a sense of obligation to remain in an organization

# RETENTION

## Commitment Measures

Average of All Service Members





# RETENTION

## Commitment Measures

### Average of All Service Members

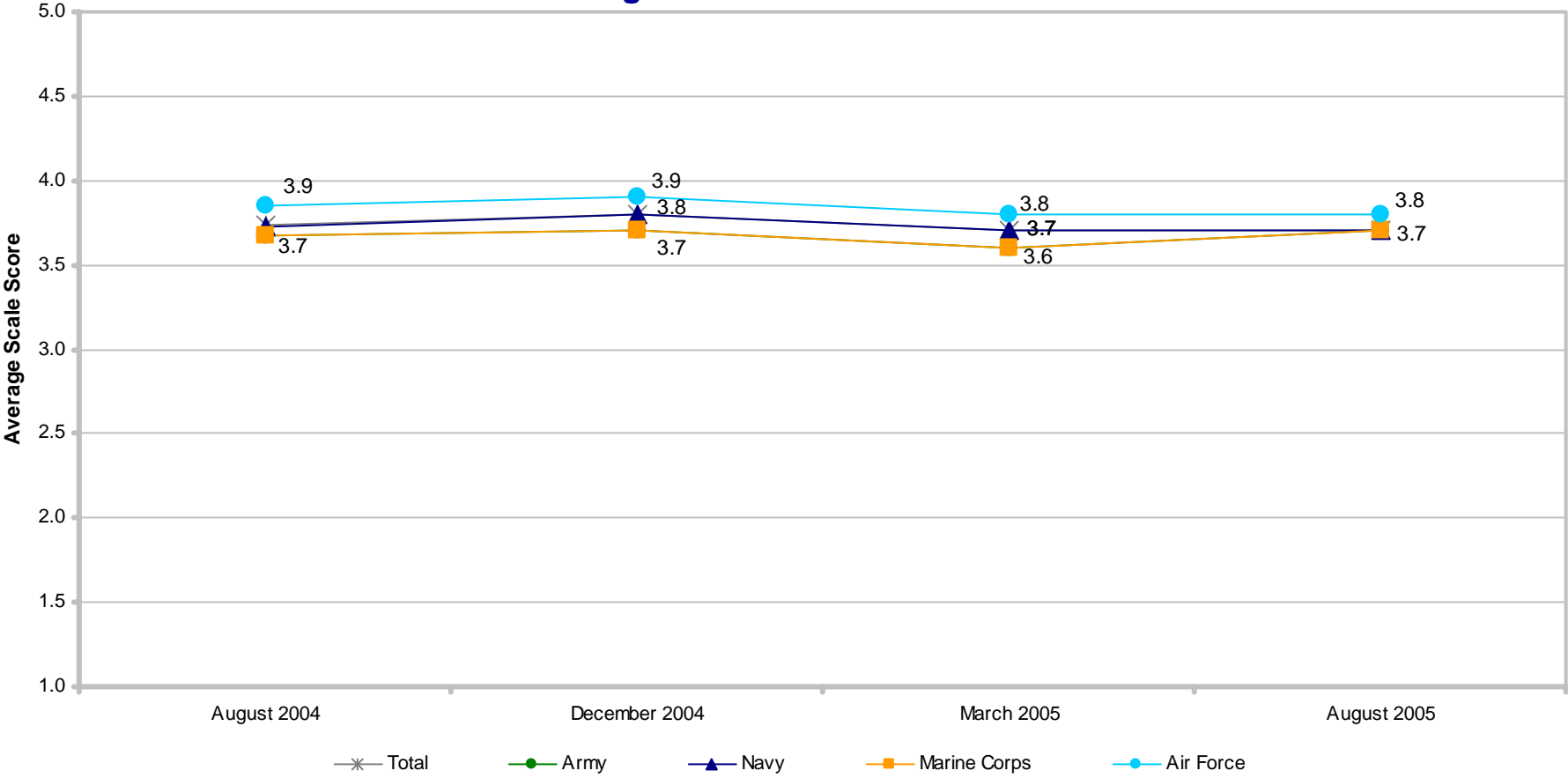
KEY: More Than Average Less Than Average	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Affective Commitment	3.7	3.7	3.7	3.7	3.8	3.4	3.7	3.5	3.8	4.0	4.1	3.6	4.0	3.6	4.1	3.6	4.2	3.8
Continuance Commitment	2.7	2.6	2.8	2.6	2.8	2.7	2.8	2.7	2.9	2.6	2.4	2.7	2.4	2.8	2.5	2.6	2.5	2.9	2.6
Normative Commitment	2.6	2.5	2.6	2.5	2.6	2.3	2.5	2.4	2.6	2.7	2.6	2.5	2.7	2.6	2.6	2.5	2.9	2.6	2.6

KEY: More Than Average Less Than Average	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Affective Commitment	3.7	3.7	3.7	3.6	3.8	3.7	3.7	3.7	3.5	3.9	3.7	3.7	4.1	3.6	4.0	3.7
Continuance Commitment	2.7	2.7	2.8	2.7	2.7	2.7	2.8	2.9	2.6	2.8	2.7	2.8	2.5	2.8	2.4	2.7	2.7
Normative Commitment	2.6	2.6	2.5	2.5	2.6	2.6	2.5	2.5	2.5	2.6	2.5	2.5	2.7	2.5	2.6	2.6	2.5

# RETENTION

## Affective Commitment Measure

### Average of All Service Members



\* Significant difference from last survey  
† Significant difference from 1 year ago

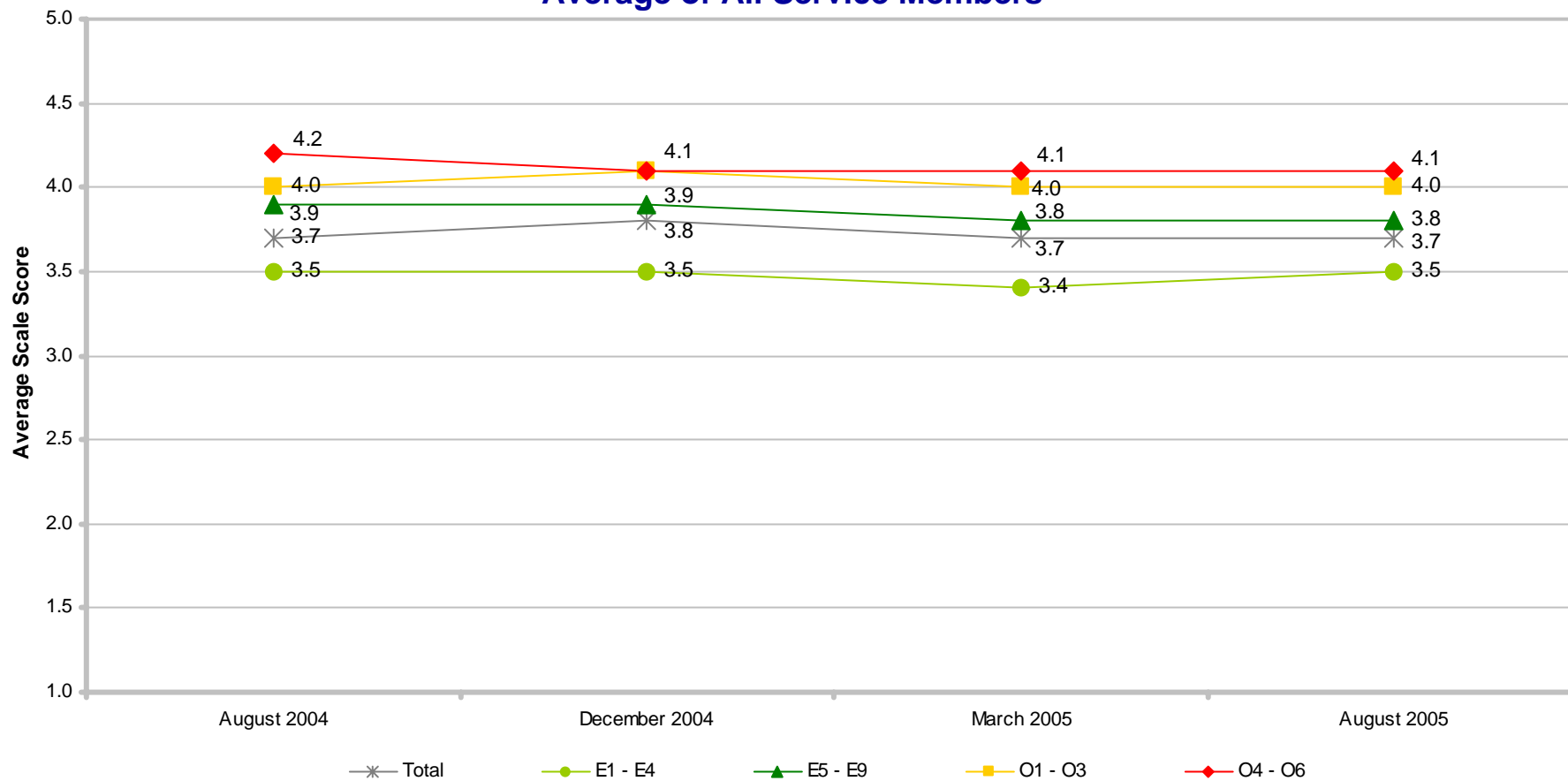
Margins of error do not exceed ±0.1

SOFA Aug 04 Q81  
SOFA Dec 04 Q71  
SOFA Mar 05 Q106  
SOFA Aug 05 Q50

# RETENTION

## Affective Commitment Measure

### Average of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

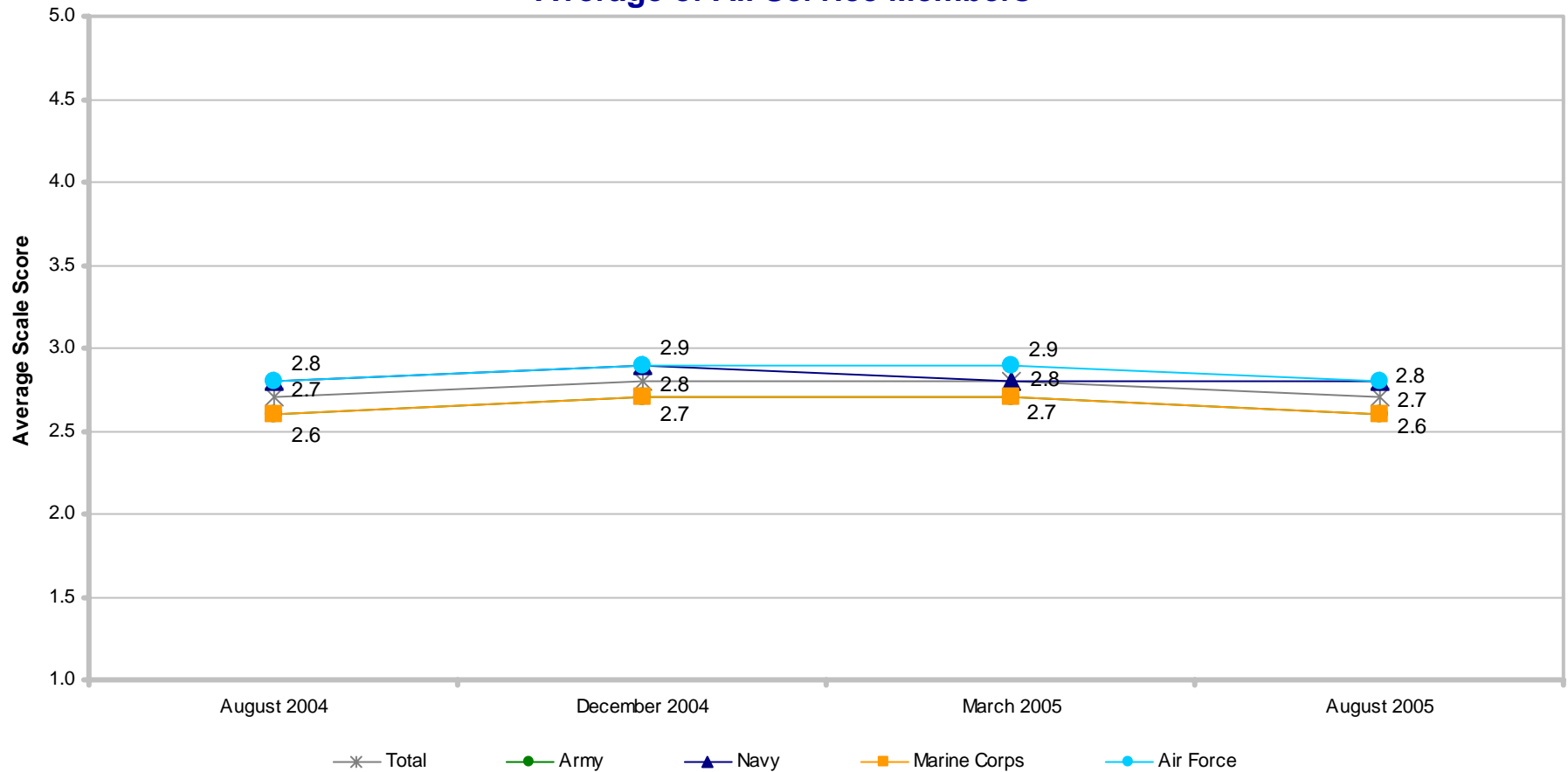
Margins of error range from ±0.1 to ±0.2

SOFA Aug 04 Q81  
 SOFA Dec 04 Q71  
 SOFA Mar 05 Q106  
 SOFA Aug 05 Q50

# RETENTION

## Continuance Commitment Measure

### Average of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

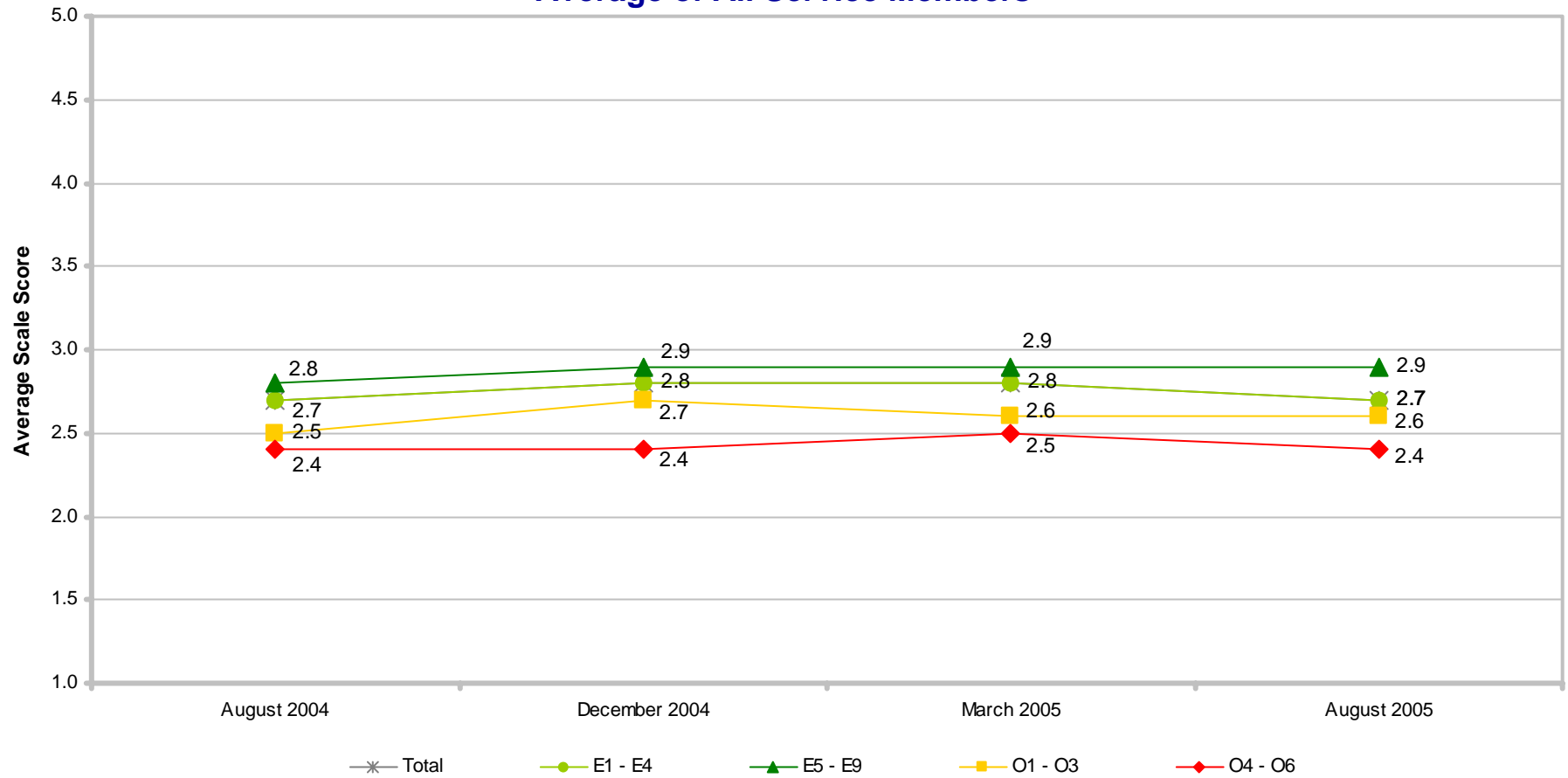
Margins of error do not exceed ±0.1

SOFA Aug 04 Q81  
 SOFA Dec 04 Q71  
 SOFA Mar 05 Q106  
 SOFA Aug 05 Q50

# RETENTION

## Continuance Commitment Measure

### Average of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

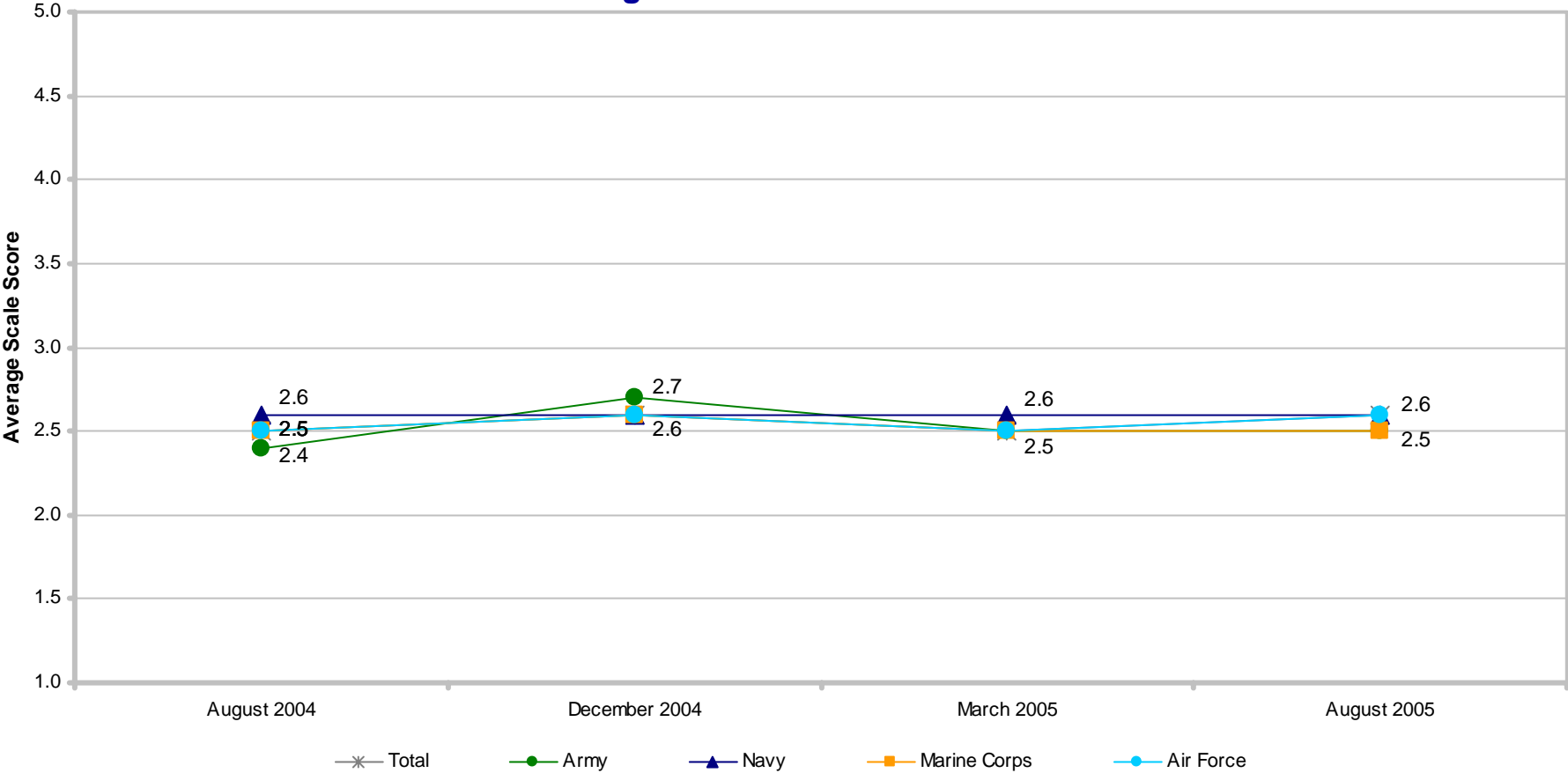
Margins of error range from ± 0.1 to ±0.2

SOFA Aug 04 Q81  
 SOFA Dec 04 Q71  
 SOFA Mar 05 Q106  
 SOFA Aug 05 Q50

# RETENTION

## Normative Commitment Measure

### Average of All Service Members



\* Significant difference from last survey  
† Significant difference from 1 year ago

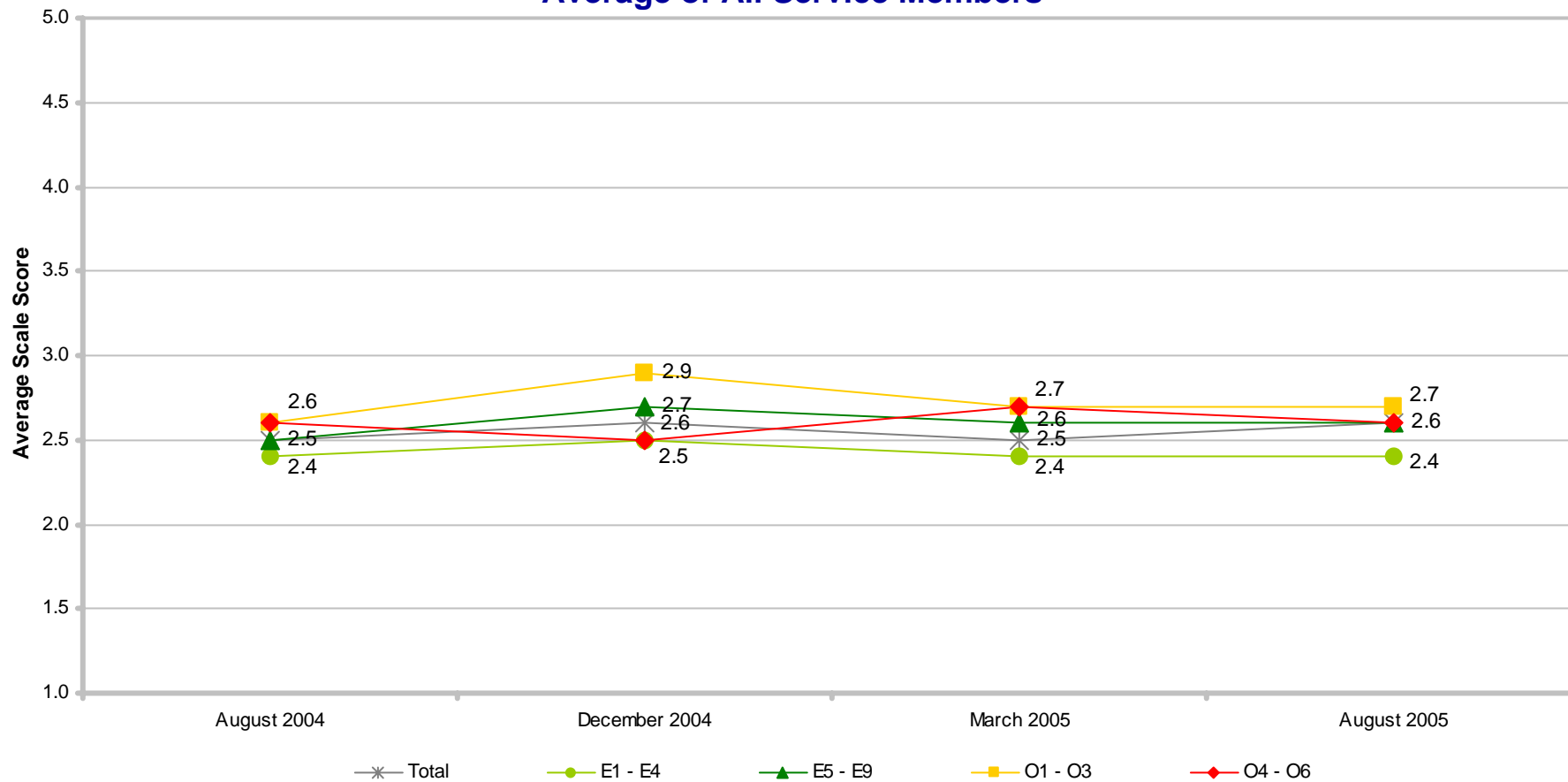
Margins of error range from ± 0.1 to ±0.2

SOFA Aug 04 Q81  
SOFA Dec 04 Q71  
SOFA Mar 05 Q106  
SOFA Aug 05 Q50

# RETENTION

## Normative Commitment Measure

### Average of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ± 0.1 to ±0.3

SOFA Aug 04 Q81  
 SOFA Dec 04 Q71  
 SOFA Mar 05 Q106  
 SOFA Aug 05 Q50

# RETENTION

## Summary of Findings

### August 2005

- 55% likely to stay; 31% unlikely
  - More likely to stay led by O4-O6, Marine Corp officer, Navy officer, Air Force officer, male officer, married with child(ren), E5-E9, Air Force, female officer, Air Force enlisted, single with child(ren), O1-O3, Army officer, enlisted with 6-9 years of service, living off base, and Navy
  - More unlikely to stay led by enlisted with 3-5 years of service, E1-E4, Marine Corps enlisted, single without child(ren), Marine Corps, Army enlisted, Army, living on base, female enlisted, female, Non-Hispanic White, and male enlisted
- 46% reported their spouse/significant other supports staying on active duty
  - Support leaving led by single without child(ren), E1-E4, Army, and enlisted with 3-5 years of service
- 41% reported their family supports staying on active duty
  - Support leaving led by Army, Marine Corps enlisted, female enlisted, E1-E4, and total minority
- On a scale from 1 (lowest) to 5 (highest), commitment measures ranged from 2.6 to 3.7
  - Lowest was *Normative Commitment* (sense of obligation)
  - Highest was *Affective Commitment* (emotional attachment)



# RETENTION

## Summary of Findings

### Trends

#### **March 2005 – August 2005**

- No change

#### **August 2004 – August 2005**

- No change

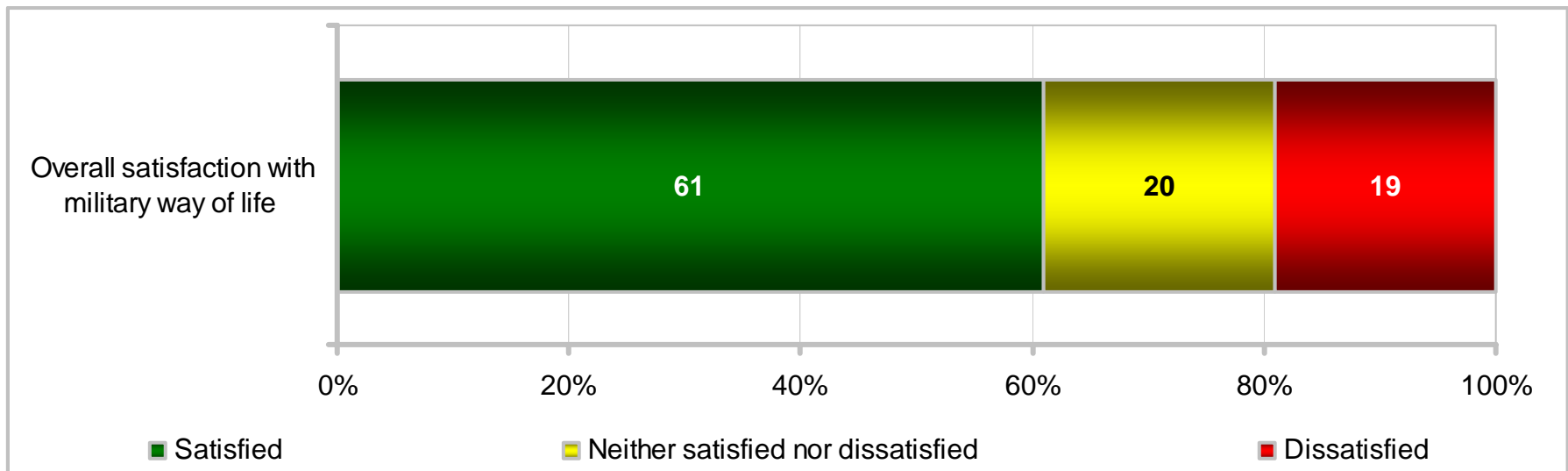
# BRIEFING OVERVIEW

	<b>Slide</b>
• Retention.....	13
✓ Satisfaction.....	35
• Tempo.....	46
– Deployments since September 11, 2001...	63
– Details on deployments.....	103
• Personal and work stress.....	144
• Personal and unit preparedness.....	153

# SATISFACTION

## Overall Military Way of Life

Percent of All Service Members



# SATISFACTION

## Overall Military Way of Life

### Percent of All Service Members

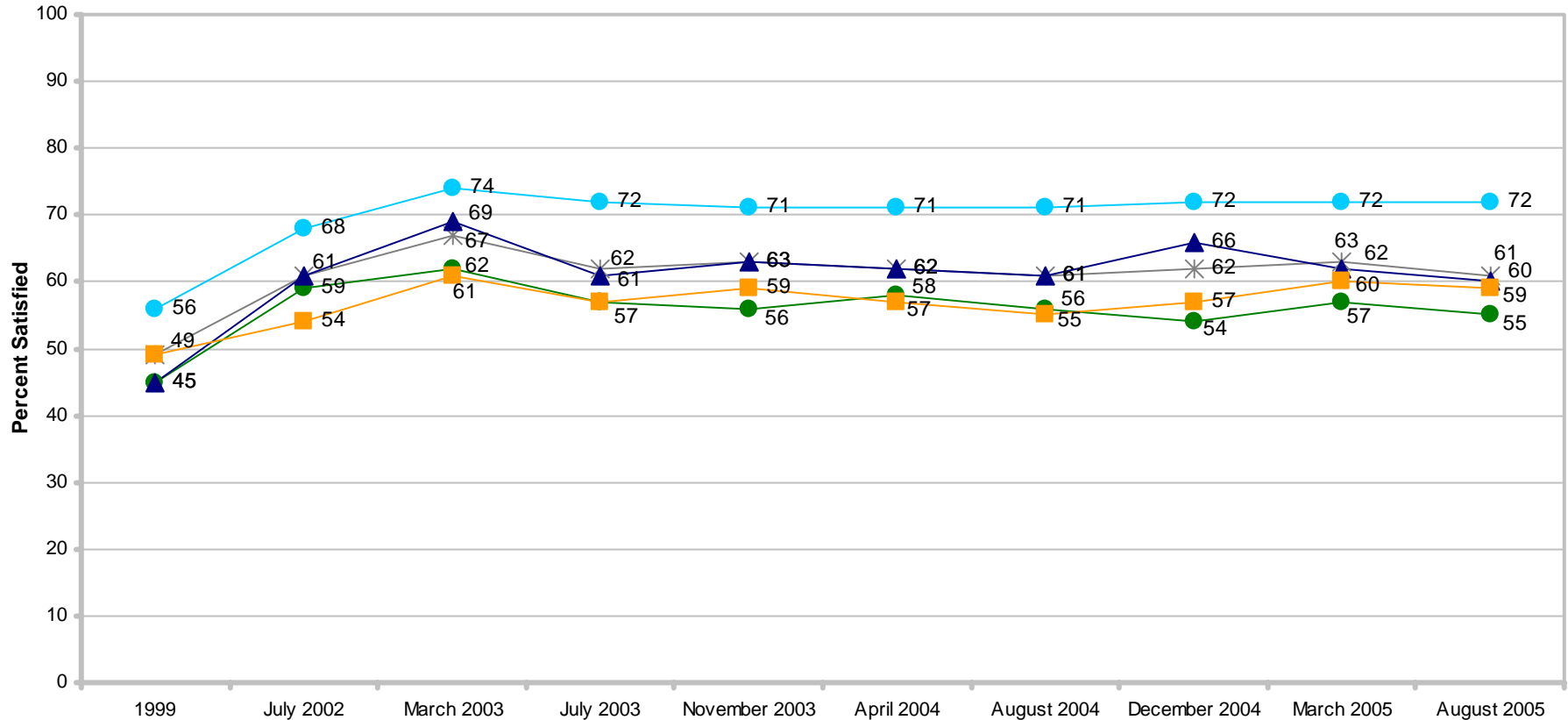
KEY:																				
Higher Response of Satisfied																				
Lower Response of Satisfied																				
Higher Response of Dissatisfied																				
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Overall satisfaction with military way of life	Satisfied	61	55	60	59	72	47	59	47	68	72	82	52	70	56	79	56	85	70	78
	Dissatisfied	19	23	19	21	12	27	20	27	14	12	8	25	14	21	9	23	4	13	9

KEY:																		
Higher Response of Satisfied																		
Lower Response of Satisfied																		
Higher Response of Dissatisfied																		
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Overall satisfaction with military way of life	Satisfied	61	62	59	55	65	62	60	62	52	70	58	58	77	57	74	61	60
	Dissatisfied	19	18	20	23	17	19	18	18	24	14	21	21	10	20	13	19	19

# SATISFACTION

## Overall Military Way of Life

### Percent of All Service Members



ADS 1999 Q51  
 SOFA Jul 02 Q52  
 SOFA Mar 03 Q3  
 SOFA Jul 03 Q22  
 SOFA Nov 03 Q21  
 SOFA Apr 04 Q24  
 SOFA Aug 04 Q21  
 SOFA Dec 04 Q21  
 SOFA Mar 05 Q21  
 SOFA Aug 05 Q21

—\*— Total      —●— Army      —▲— Navy      —■— Marine Corps      —●— Air Force

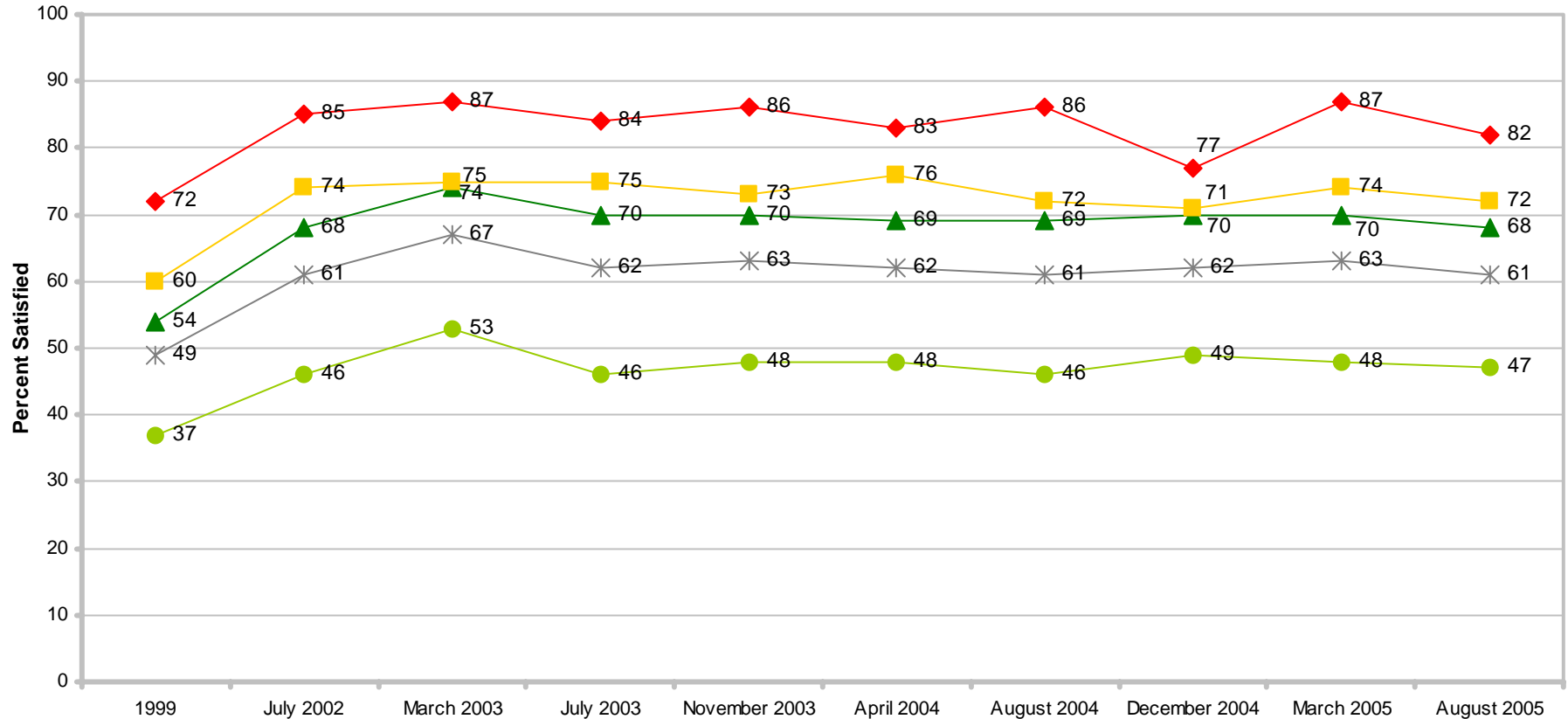
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±4%, except for December 2004 which do not exceed ±6%

# SATISFACTION

## Overall Military Way of Life

### Percent of All Service Members



- ADS 1999 Q51
- SOFA Jul 02 Q52
- SOFA Mar 03 Q3
- SOFA Jul 03 Q22
- SOFA Nov 03 Q21
- SOFA Apr 04 Q24
- SOFA Aug 04 Q21
- SOFA Dec 04 Q21
- SOFA Mar 05 Q21
- SOFA Aug 05 Q21

✱ Total     
 ● E1 - E4     
 ▲ E5 - E9     
 ■ O1 - O3     
 ◆ O4 - O6

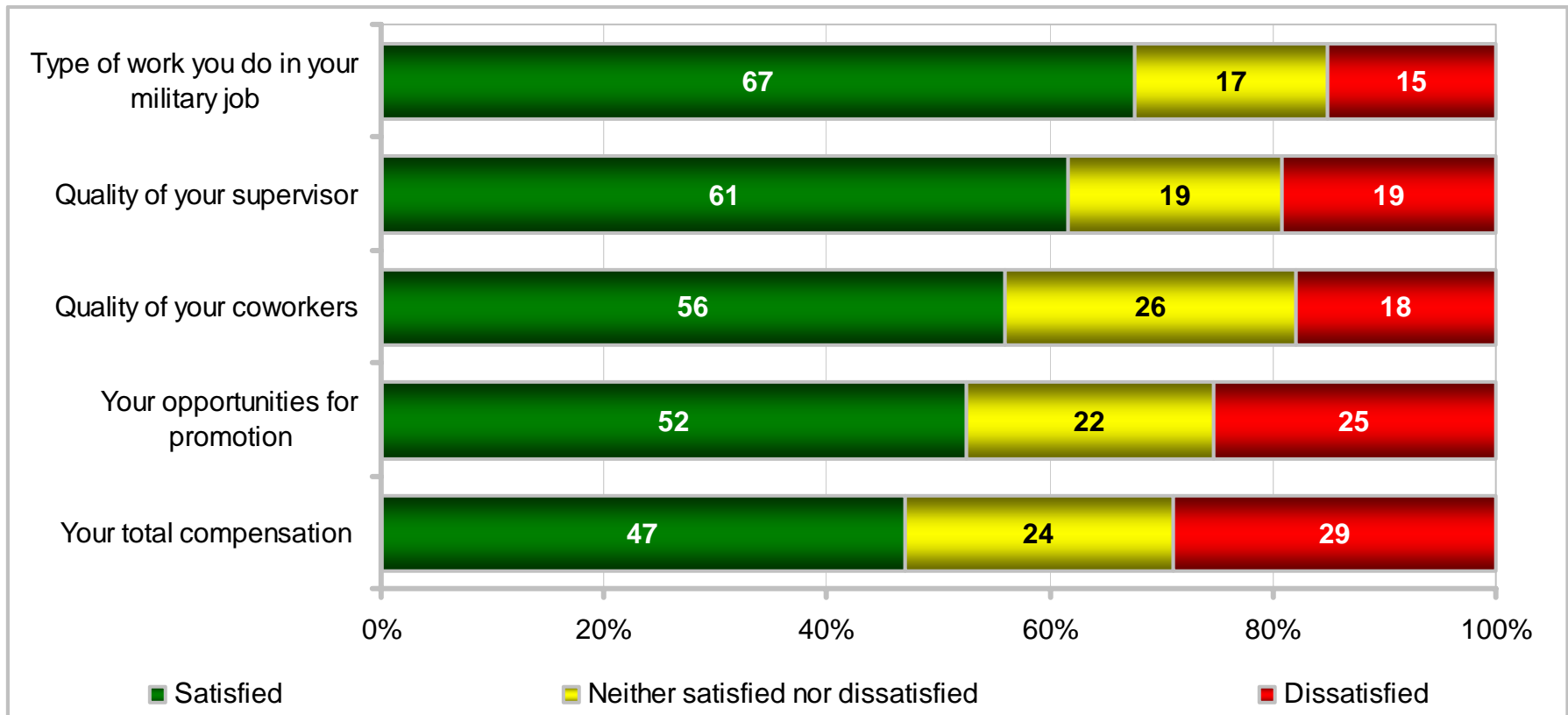
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±10%

# SATISFACTION

## Aspects of Military Service

Percent of All Service Members



# SATISFACTION

## Aspects of Military Service

### Percent of All Service Members

		KEY:																		
		Higher Response of Satisfied						Lower Response of Satisfied						Higher Response of Dissatisfied						
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Type of work you do in your military job	Satisfied	67	66	67	67	70	57	68	56	72	77	83	64	79	64	80	65	84	67	80
	Dissatisfied	15	17	15	14	15	22	17	21	13	11	8	18	11	16	8	15	7	16	10
Quality of your supervisor	Satisfied	61	57	58	63	68	51	60	54	62	73	77	54	73	55	75	61	81	67	74
	Dissatisfied	19	23	21	17	14	25	20	25	17	12	10	25	14	22	9	18	10	15	11
Quality of your coworkers	Satisfied	56	53	54	59	62	43	50	47	57	74	82	49	71	51	76	56	83	56	83
	Dissatisfied	18	19	19	15	15	25	23	22	17	9	6	21	10	21	7	16	4	18	6
Your opportunities for promotion	Satisfied	52	51	46	53	61	47	51	38	58	76	67	46	74	41	72	51	75	59	69
	Dissatisfied	25	27	33	23	17	30	28	33	23	8	17	30	9	36	12	24	9	18	14
Your total compensation	Satisfied	47	41	50	38	56	40	41	36	47	71	78	36	65	45	76	34	73	50	77
	Dissatisfied	29	33	27	34	23	33	32	34	30	13	11	36	20	30	12	37	13	26	11



# SATISFACTION

## Aspects of Military Service

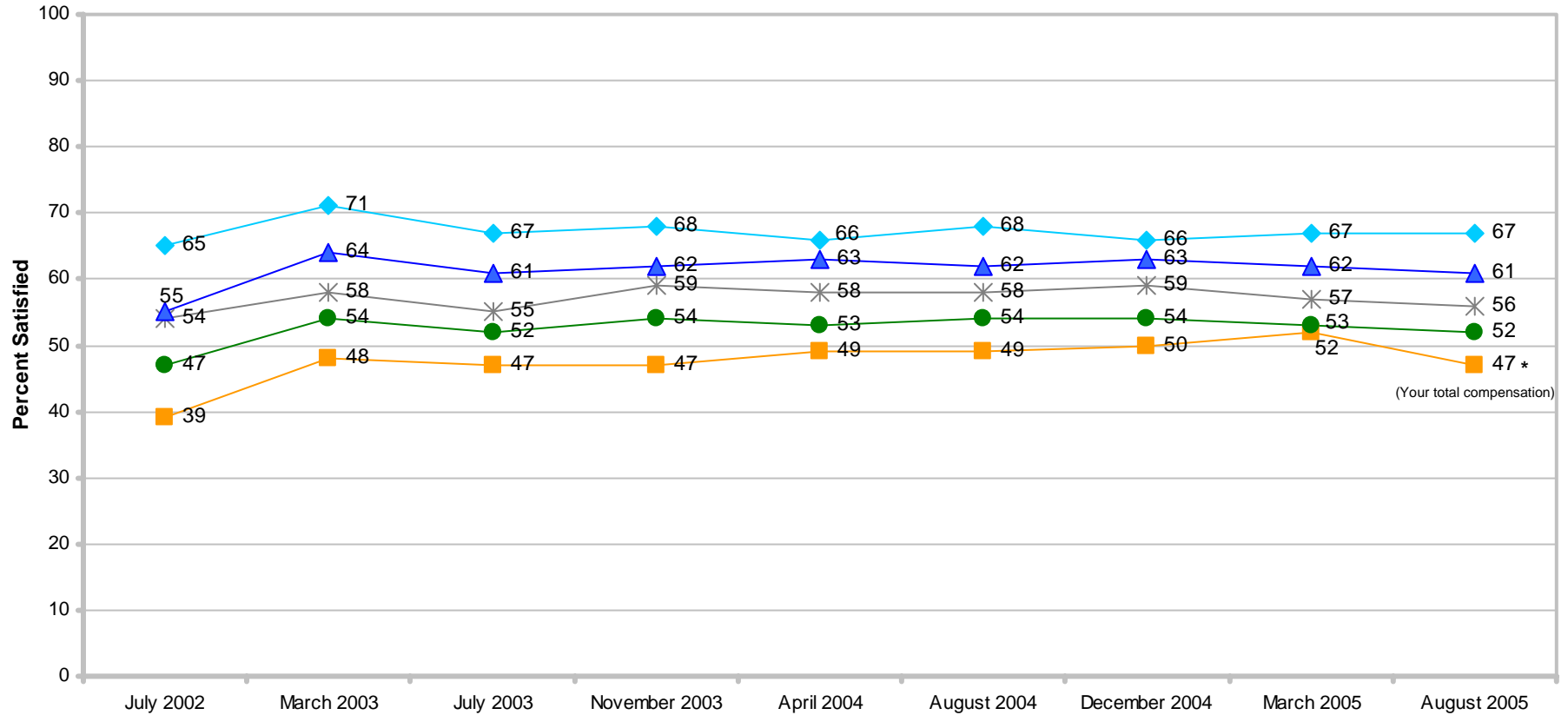
### Percent of All Service Members

		KEY:																
		<p>Higher Response of Satisfied</p> <p>Lower Response of Satisfied</p> <p>Higher Response of Dissatisfied</p>																
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Type of work you do in your military job	Satisfied	67	68	64	62	71	67	67	72	59	75	65	65	81	64	76	68	66
	Dissatisfied	15	15	17	17	14	16	15	15	20	11	18	16	9	20	12	15	19
Quality of your supervisor	Satisfied	61	61	60	59	62	62	59	60	57	65	59	59	76	54	68	62	56
	Dissatisfied	19	19	21	22	18	20	18	20	24	16	20	20	10	26	17	19	24
Quality of your coworkers	Satisfied	56	57	52	52	59	57	56	57	51	62	54	53	78	46	73	57	51
	Dissatisfied	18	17	20	19	17	19	16	20	20	14	21	18	7	26	11	17	23
Your opportunities for promotion	Satisfied	52	53	51	48	55	55	49	51	47	57	52	49	72	49	72	52	53
	Dissatisfied	25	25	26	27	24	23	28	32	26	25	22	28	11	29	13	25	26
Your total compensation	Satisfied	47	46	48	41	50	49	42	48	42	50	48	40	71	51	77	45	56
	Dissatisfied	29	30	25	31	28	28	31	31	30	28	28	33	15	25	14	30	23

# SATISFACTION

## Aspects of Military Service

### Percent of All Service Members



(Your total compensation)

- SOFA Jul 02 Q51
- SOFA Mar 03 Q2
- SOFA Jul 03 Q21
- SOFA Nov 03 Q20
- SOFA Apr 04 Q23
- SOFA Aug 04 Q20
- SOFA Dec 04 Q20
- SOFA Mar 05 Q20
- SOFA Aug 05 Q20

- Your total compensation
- ▲— Quality of your supervisor

- Your opportunities for promotion
- ◆— Type of work you do in your military job

- \*— Quality of your coworkers

\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±2%, except for December 2004 which do not exceed ±3%

# SATISFACTION

## Summary of Findings

August 2005

- 61% satisfied with overall *military way of life*
  - Led by Marine Corps officer, O4-O6, Navy officer, Air Force officer, male officer, female officer, Air Force, O1-O3, Army officer, Air Force enlisted, married with child(ren), E5-E9, living off base, and enlisted with 6-9 years of service
- 19% dissatisfied with overall *military way of life*
  - Led by enlisted with 3-5 years of service, E1-E4, Army enlisted, single without child(ren), Army, living on base, and male enlisted
- 47% to 67% satisfied with aspects of military life
  - Highest satisfaction with *type of work you do in your military job* (67%)
  - Lowest satisfaction with *your total compensation* (47%)

# SATISFACTION

## Summary of Findings

### Trends

#### **March 2005 – August 2005**

- Satisfaction with *total compensation* declined 5 percentage points

#### **August 2004 – August 2005**

- No change

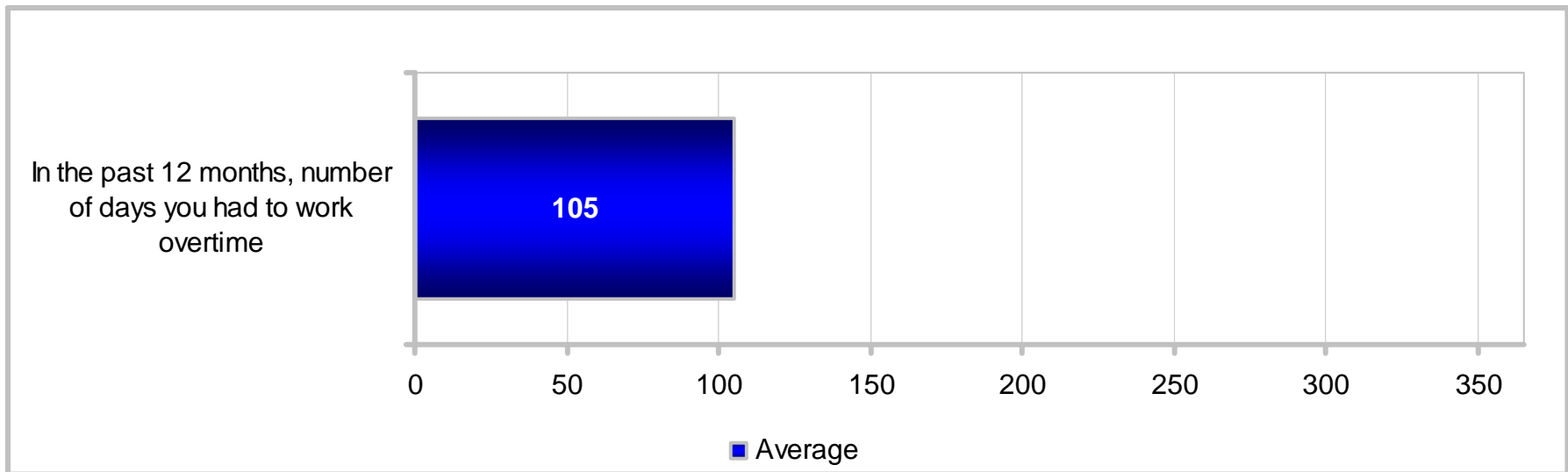
# BRIEFING OVERVIEW

	<b>Slide</b>
• Retention.....	13
• Satisfaction.....	35
✓ Tempo.....	46
– Deployments since September 11, 2001...	63
– Details on deployments.....	103
• Personal and work stress.....	144
• Personal and unit preparedness.....	153

# TEMPO

## Days Worked Longer Than Normal

Average of All Service Members



# TEMPO

## Days Worked Longer Than Normal

### Average of All Service Members

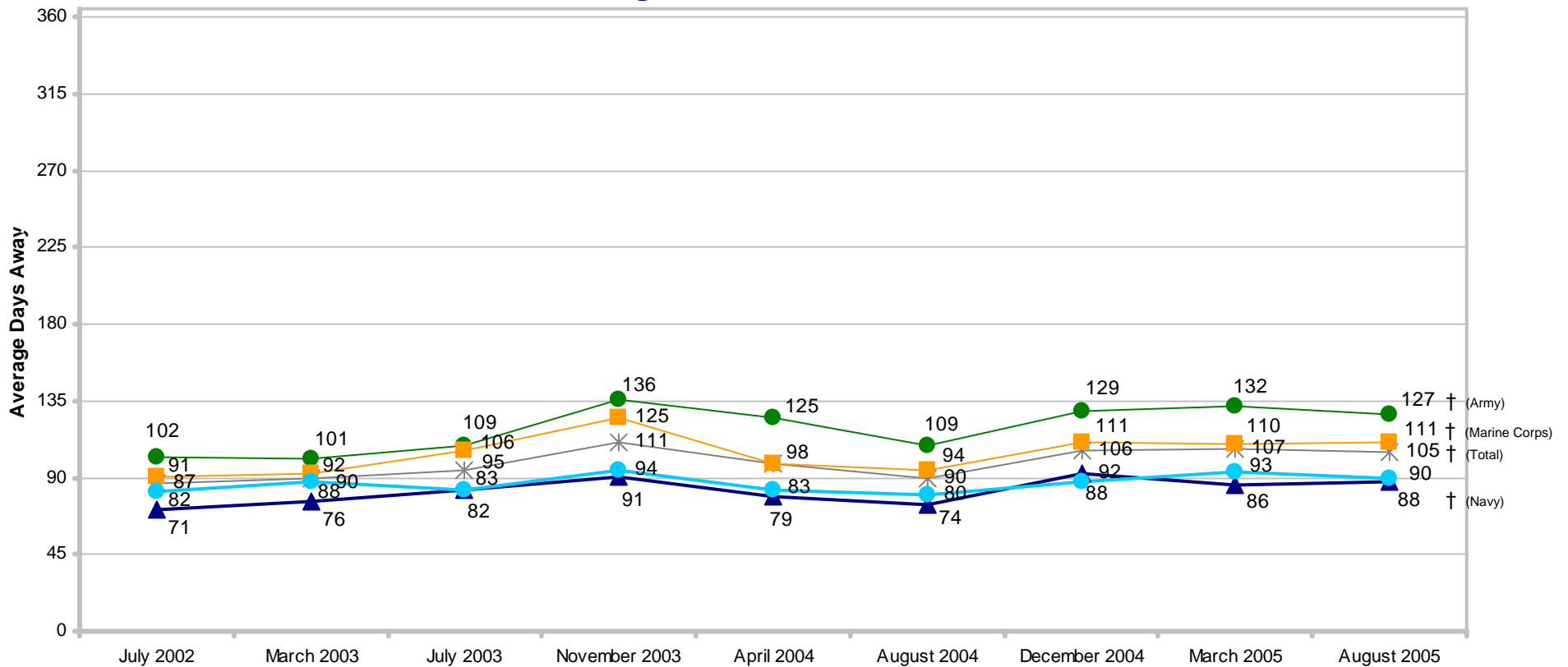
KEY: More Than Average Less Than Average	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	In the past 12 months, number of days you had to work overtime	105	127	88	111	90	105	104	80	115	125	143	122	149	83	114	107	145	81

KEY: More Than Average Less Than Average	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	In the past 12 months, number of days you had to work overtime	105	104	107	94	111	109	97	102	90	117	104	103	133	78	129	108

# TEMPO

## Days Worked Longer Than Normal

### Average of All Service Members



SOFA Jul 02 Q39  
 SOFA Mar 03 Q11  
 SOFA Jul 03 Q29  
 SOFA Nov 03 Q28  
 SOFA Apr 04 Q31  
 SOFA Aug 04 Q28  
 SOFA Dec 04 Q28  
 SOFA Mar 05 Q28  
 SOFA Aug 05 Q28

\* Total     
 ● Army     
 ▲ Navy     
 ■ Marine Corps     
 ◆ Air Force

\* Significant difference from last survey  
 † Significant difference from 1 year ago

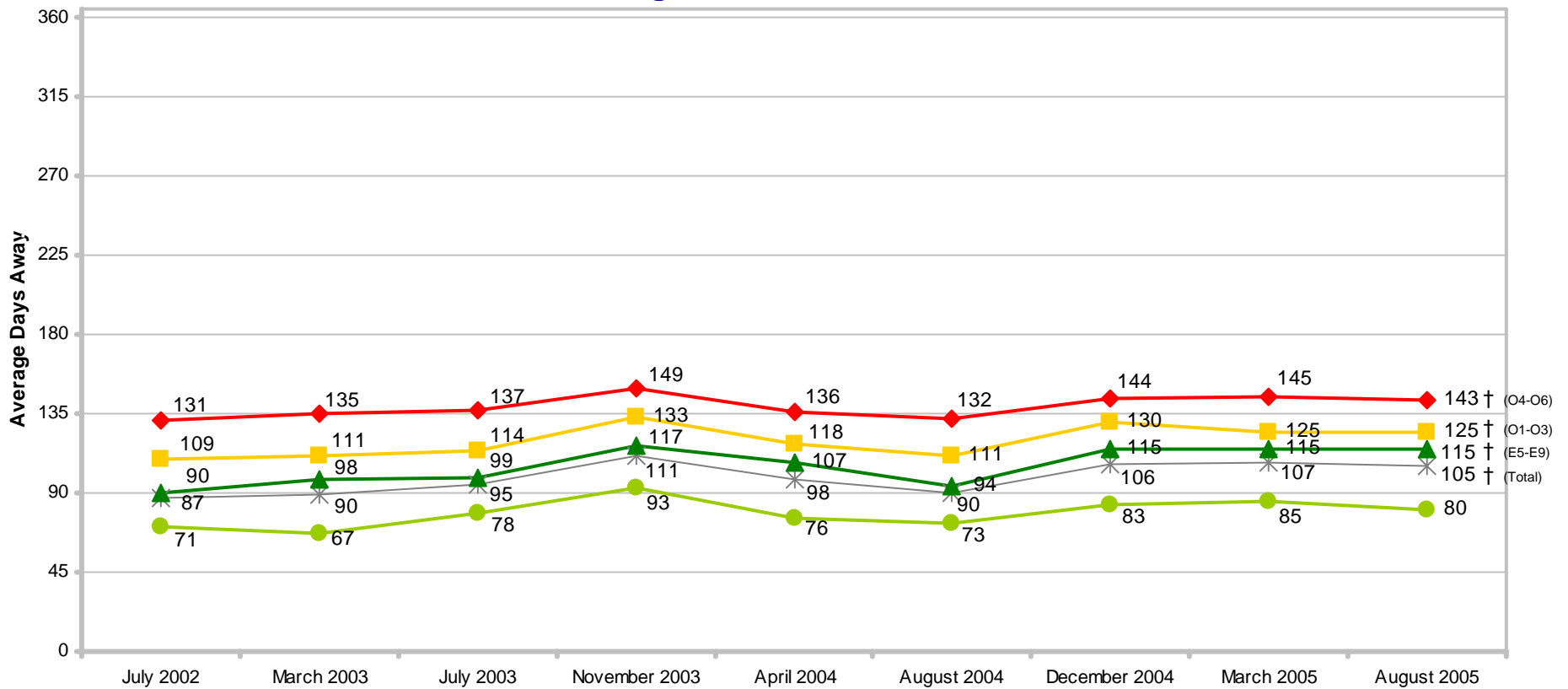
Margins of error range from ±3 to ±8 days, except for December 2004 which do not exceed ±11 days



# TEMPO

## Days Worked Longer Than Normal

### Average of All Service Members



SOFA Jul 02 Q39  
 SOFA Mar 03 Q11  
 SOFA Jul 03 Q29  
 SOFA Nov 03 Q28  
 SOFA Apr 04 Q31  
 SOFA Aug 04 Q28  
 SOFA Dec 04 Q28  
 SOFA Mar 05 Q28  
 SOFA Aug 05 Q28

—\*— Total      ● E1 - E4      ▲ E5 - E9      ■ O1 - O3      ◆ O4 - O6

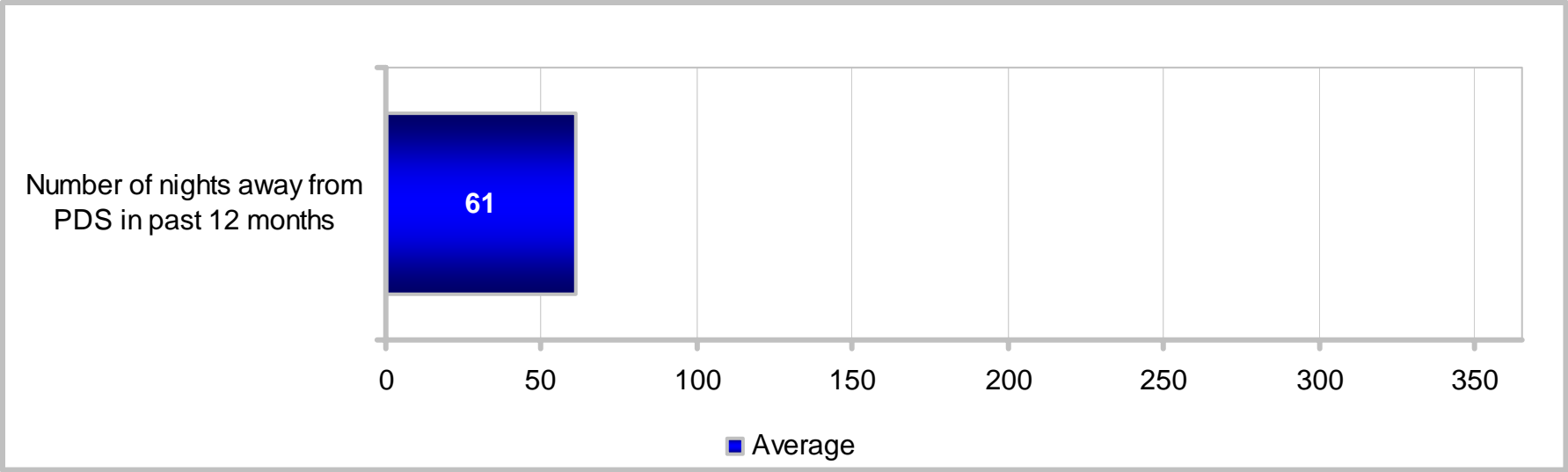
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±3 to ±6 days, except for December 2004 which do not exceed ±20 days

# TEMPO

## Nights Away From Permanent Duty Station

Average of All Service Members



# TEMPO

## Nights Away From Permanent Duty Station

Average of All Service Members

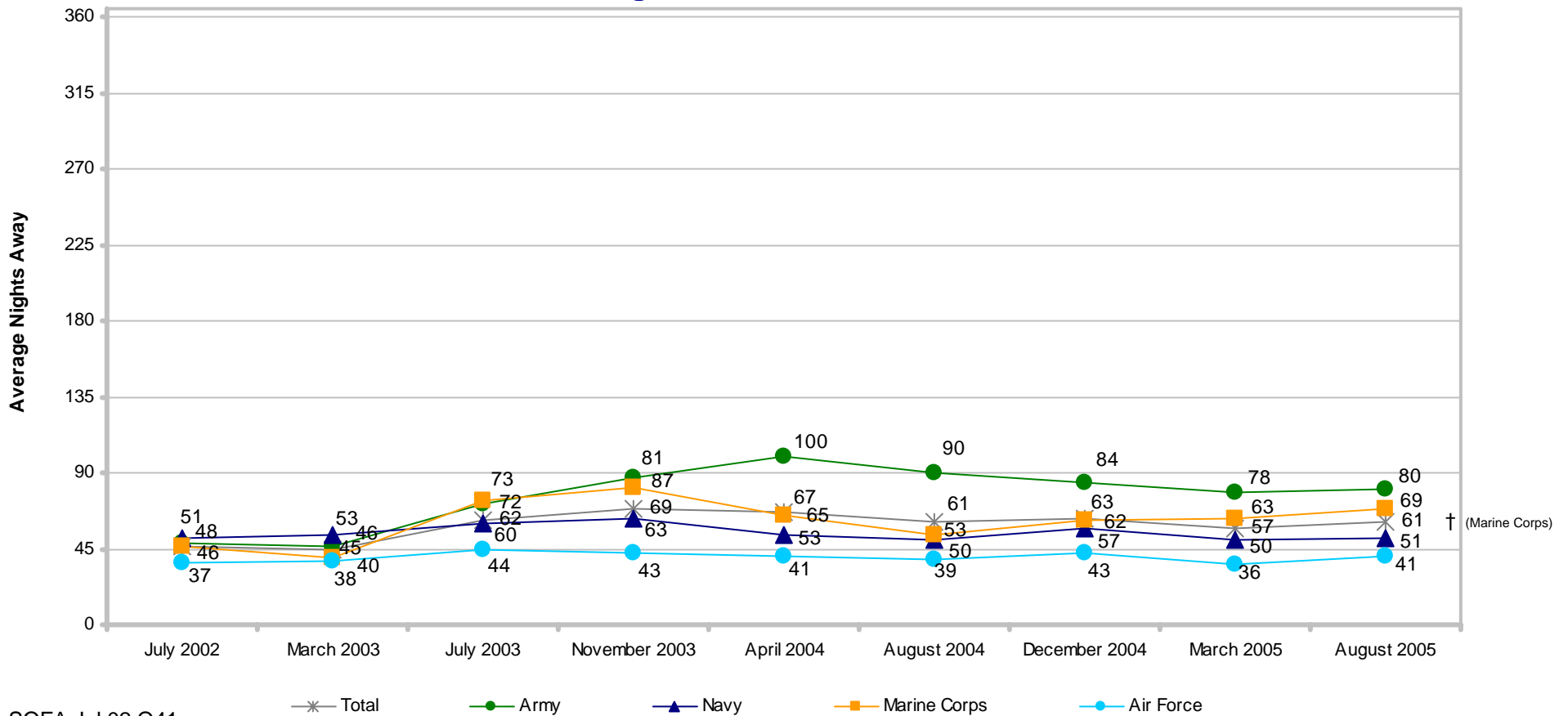
KEY: More Than Average Less Than Average	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Number of nights away from PDS in past 12 months	61	80	51	69	41	74	64	52	66	69	59	79	82	49	61	68	79	38

KEY: More Than Average Less Than Average	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Number of nights away from PDS in past 12 months	61	62	55	58	62	62	58	58	57	64	61	63	70	38	52	64

# TEMPO

## Nights Away From Permanent Duty Station

### Average of All Service Members



SOFA Jul 02 Q41  
 SOFA Mar 03 Q14  
 SOFA Jul 03 Q30  
 SOFA Nov 03 Q29  
 SOFA Apr 04 Q32  
 SOFA Aug 04 Q29  
 SOFA Dec 04 Q29  
 SOFA Mar 05 Q29  
 SOFA Aug 05 Q29

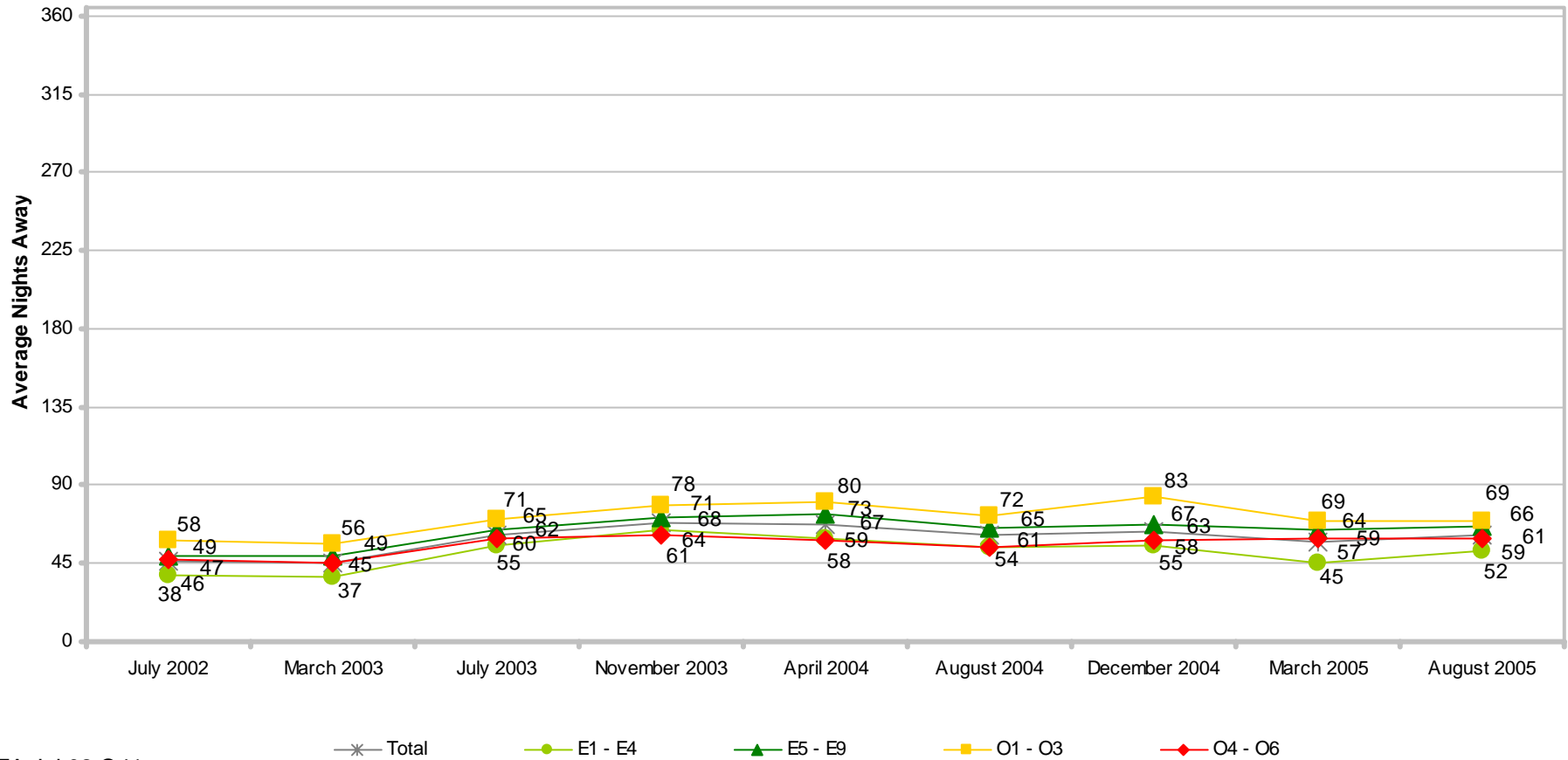
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±3 to ±6 nights, except for December 2004 which do not exceed ±9 nights

# TEMPO

## Nights Away From Permanent Duty Station

### Average of All Service Members



SOFA Jul 02 Q41  
 SOFA Mar 03 Q14  
 SOFA Jul 03 Q30  
 SOFA Nov 03 Q29  
 SOFA Apr 04 Q32  
 SOFA Aug 04 Q29  
 SOFA Dec 04 Q29  
 SOFA Mar 05 Q29  
 SOFA Aug 05 Q29

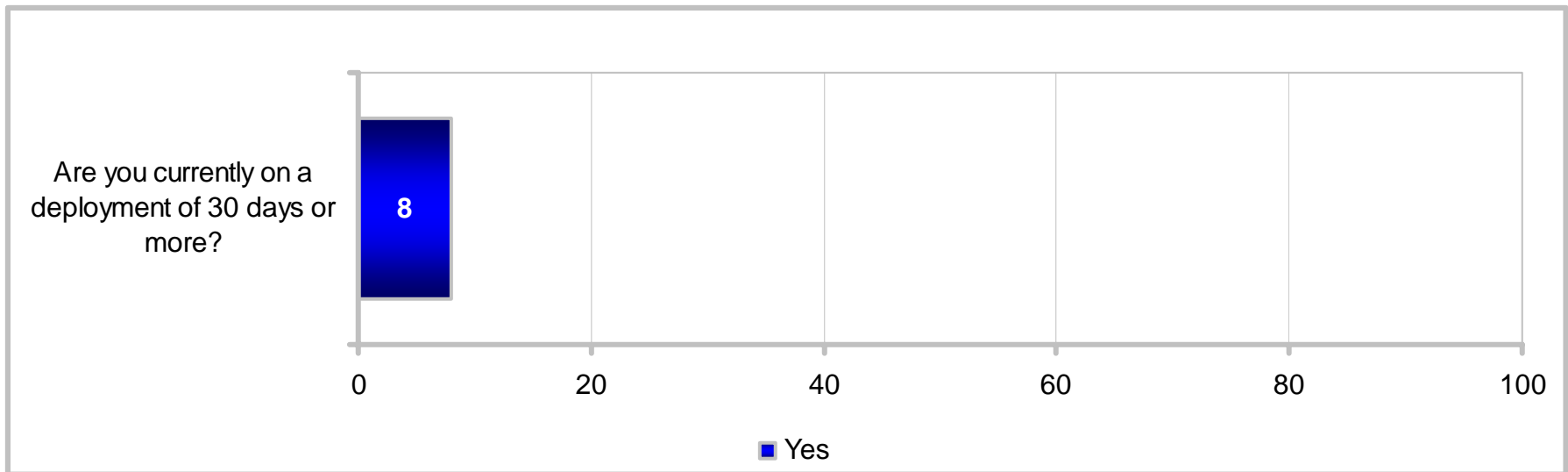
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±2 to ±5 nights, except for December 2004 which do not exceed ±15 nights

# TEMPO

## Currently Deployed for 30 Days or More

Percent of All Service Members



# TEMPO

## Currently Deployed for 30 Days or More

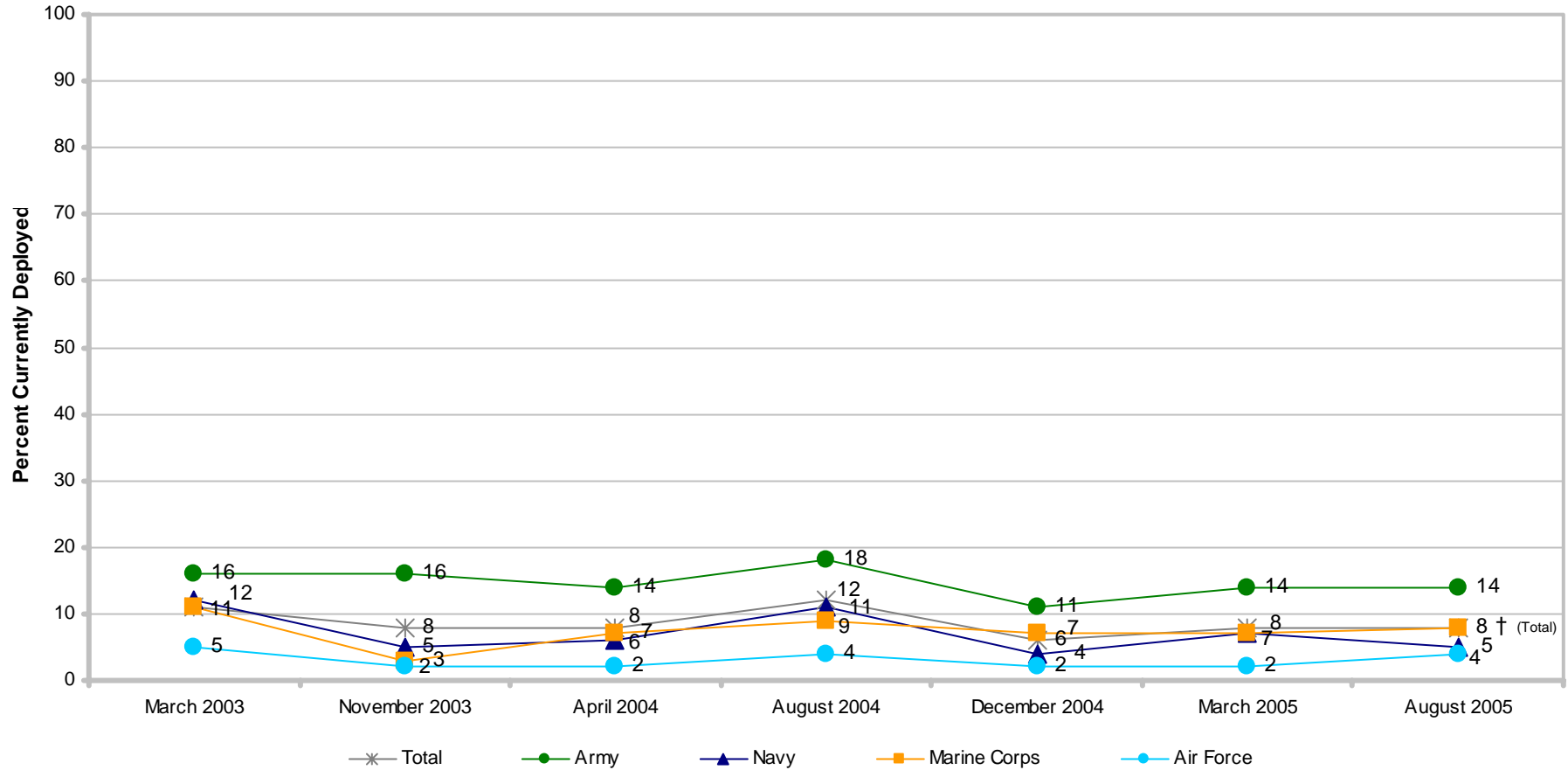
### Percent of All Service Members

KEY: Higher Response of Yes Lower Response of Yes	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Are you currently on a deployment of 30 days or more?	8	14	5	8	4	10	10	9	8	7	6	15	13	6	4	8	8	4

KEY: Higher Response of Yes Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Are you currently on a deployment of 30 days or more?	8	8	9	10	8	8	9	7	9	8	9	9	8	6	5	9

# TEMPO

## Currently Deployed for 30 Days or More Percent of All Service Members



SOFA Mar 03 Q13  
 SOFA Nov 03 Q30  
 SOFA Apr 04 Q33  
 SOFA Aug 04 Q30  
 SOFA Dec 04 Q30  
 SOFA Mar 05 Q30  
 SOFA Aug 05 Q30

\* Significant difference from last survey  
 † Significant difference from 1 year ago

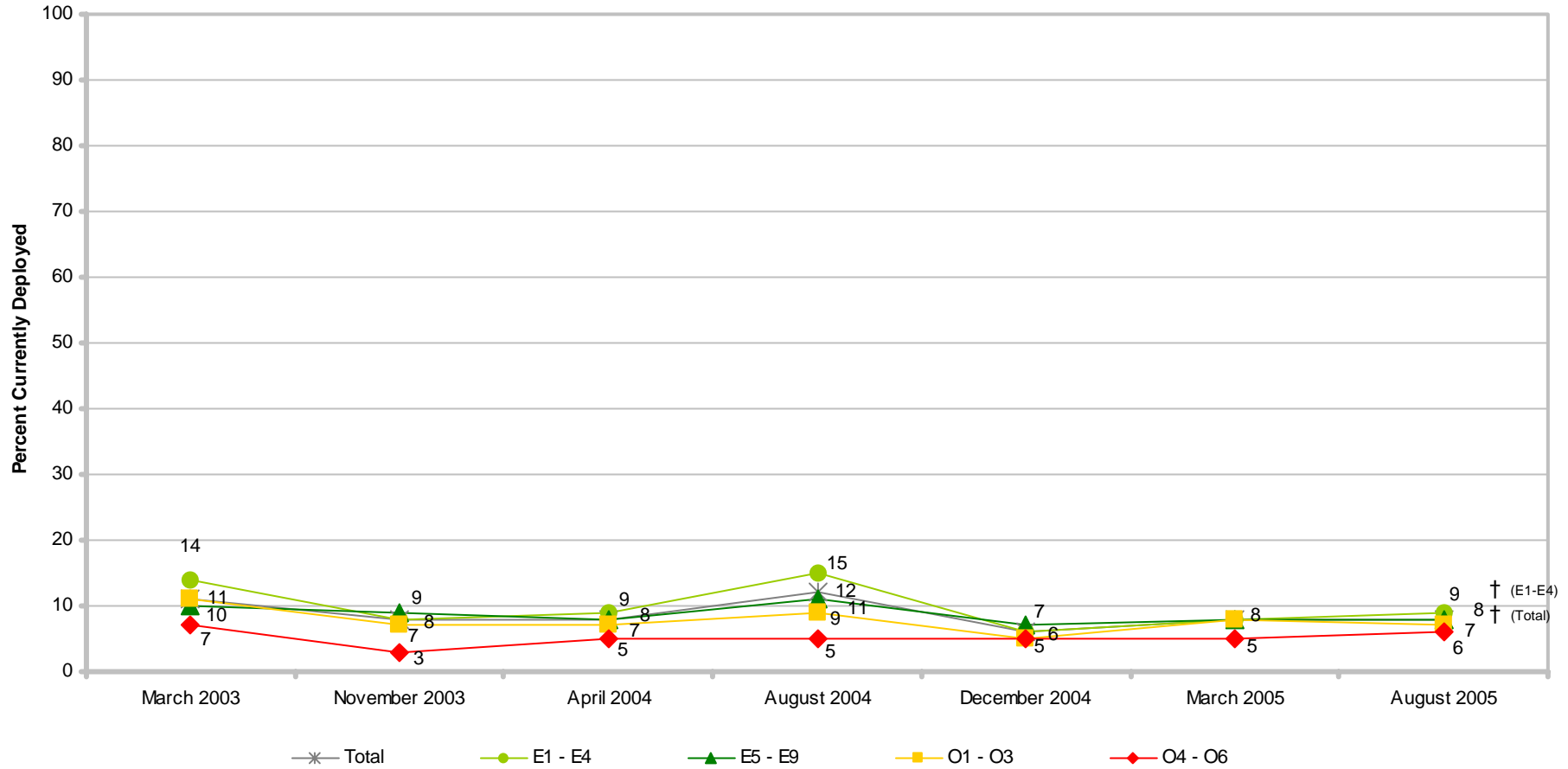
Margins of error range from ±1% to ±3%



# TEMPO

## Currently Deployed for 30 Days or More

### Percent of All Service Members



SOFA Mar 03 Q13  
 SOFA Nov 03 Q30  
 SOFA Apr 04 Q33  
 SOFA Aug 04 Q30  
 SOFA Dec 04 Q30  
 SOFA Mar 05 Q30  
 SOFA Aug 05 Q30

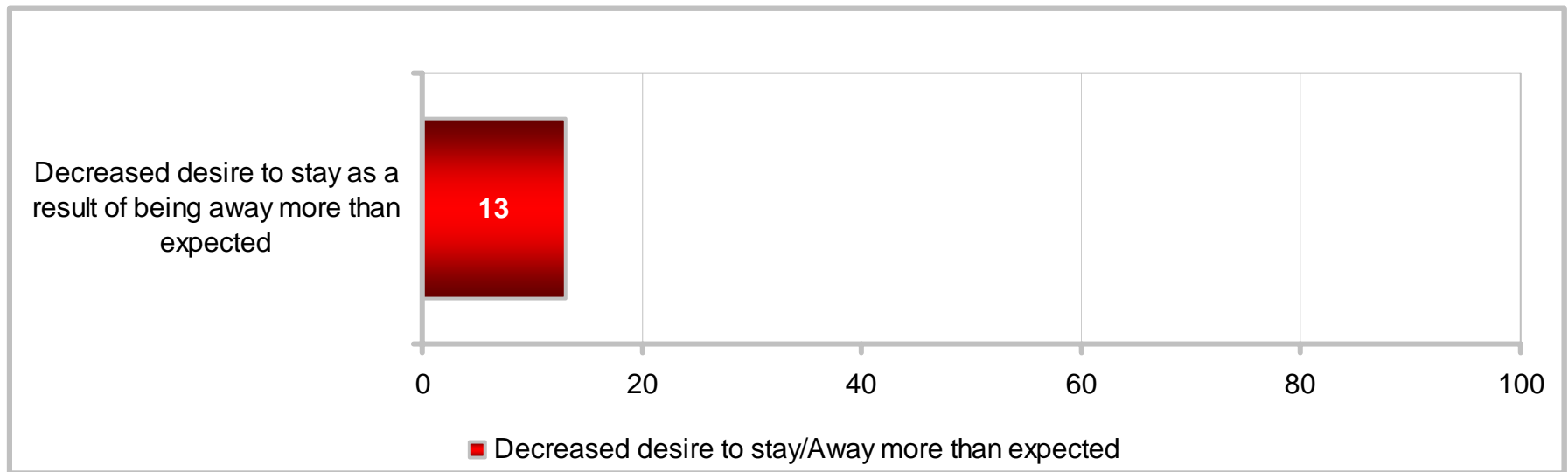
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±3%

# TEMPO

## Time Away Decreased Desire To Stay

Percent of All Service Members



# TEMPO

## Time Away Decreased Desire To Stay

### Percent of All Service Members

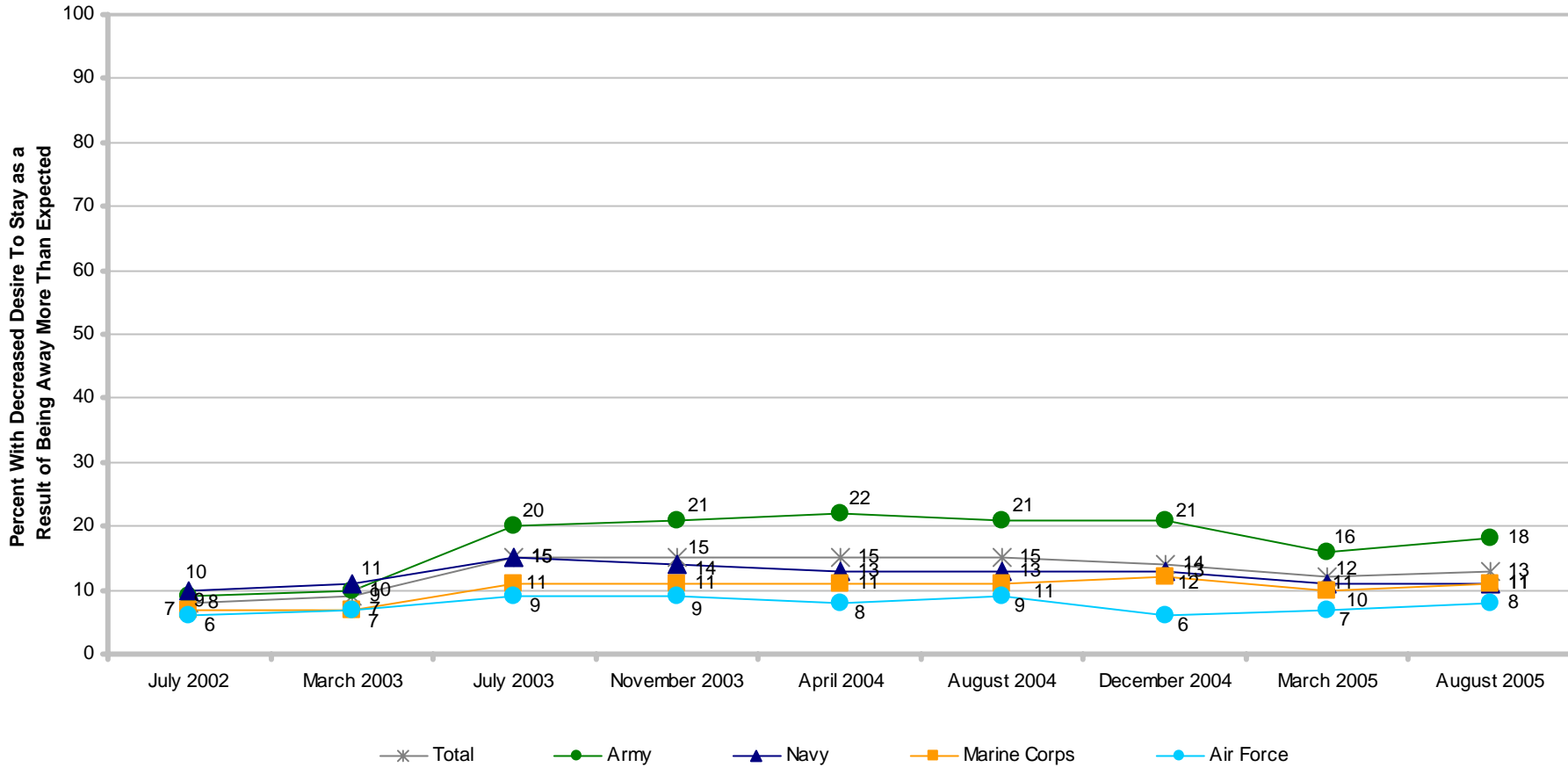
KEY: More Likely To Mark Less Likely To Mark	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Decreased desire to stay as a result of being away more than expected	13	18	11	11	8	16	14	12	13	14	11	19	18	12	10	11	12	7

KEY: More Likely To Mark Less Likely To Mark	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Decreased desire to stay as a result of being away more than expected	13	13	13	13	12	13	13	11	12	13	15	13	14	8	9	14

# TEMPO

## Time Away Decreased Desire To Stay

### Percent of All Service Members



SOFA Jul 02 Q43, Q42  
 SOFA Mar 03 Q15, Q16  
 SOFA Jul 03 Q31, Q32  
 SOFA Nov 03 Q32, Q33  
 SOFA Apr 04 Q37, Q38  
 SOFA Aug 04 Q32, Q33  
 SOFA Dec 04 Q32, Q33  
 SOFA Mar 05 Q32, Q33  
 SOFA Aug 05 Q32, Q33

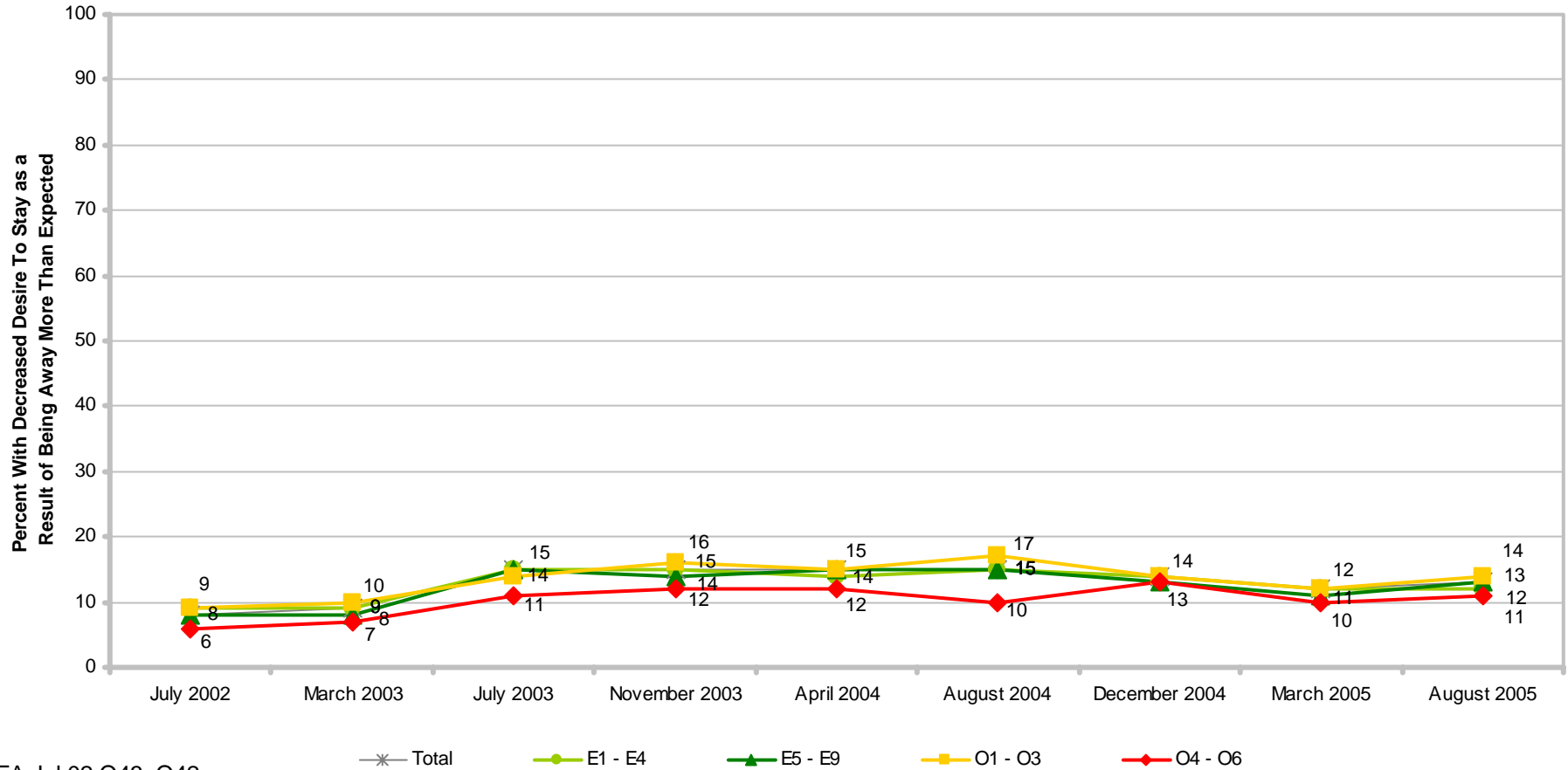
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±4%

# TEMPO

## Time Away Decreased Desire To Stay

### Percent of All Service Members



SOFA Jul 02 Q43, Q42  
 SOFA Mar 03 Q15, Q16  
 SOFA Jul 03 Q31, Q32  
 SOFA Nov 03 Q32, Q33  
 SOFA Apr 04 Q37, Q38  
 SOFA Aug 04 Q32, Q33  
 SOFA Dec 04 Q32, Q33  
 SOFA Mar 05 Q32, Q33  
 SOFA Aug 05 Q32, Q33

\* Significant difference from last survey  
 † Significant difference from 1 year ago

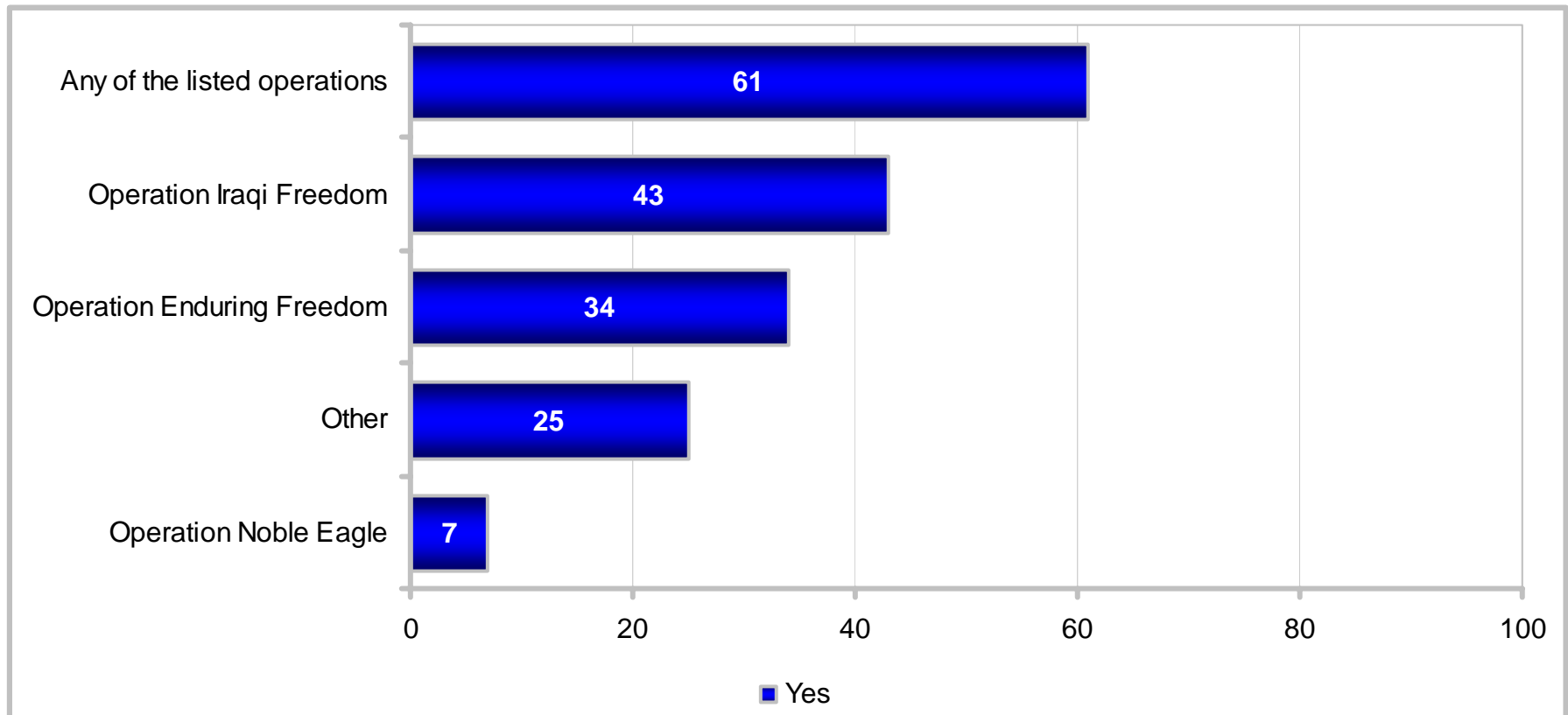
Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±7%

# BRIEFING OVERVIEW

	<b>Slide</b>
• Retention.....	13
• Satisfaction.....	35
• Tempo.....	46
✓ Deployments since September 11, 2001...	63
– Details on deployments.....	103
• Personal and work stress.....	144
• Personal and unit preparedness.....	153

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Operations Percent of All Service Members



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Operations

### Percent of All Service Members

	Total	KEY:																	
		Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Any of the listed operations	61	65	65	59	52	74	74	48	71	59	58	64	69	66	60	58	70	52	49
Operation Iraqi Freedom	43	52	42	45	31	57	50	33	51	42	37	51	53	43	36	43	57	31	31
Operation Enduring Freedom	34	28	44	24	34	45	46	22	45	30	32	28	30	45	39	23	33	36	29
Other	25	22	33	24	21	29	32	16	33	25	26	20	30	34	30	23	34	21	20
Operation Noble Eagle	7	4	12	2	7	5	11	2	11	8	11	3	7	12	14	2	7	7	9



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Operations

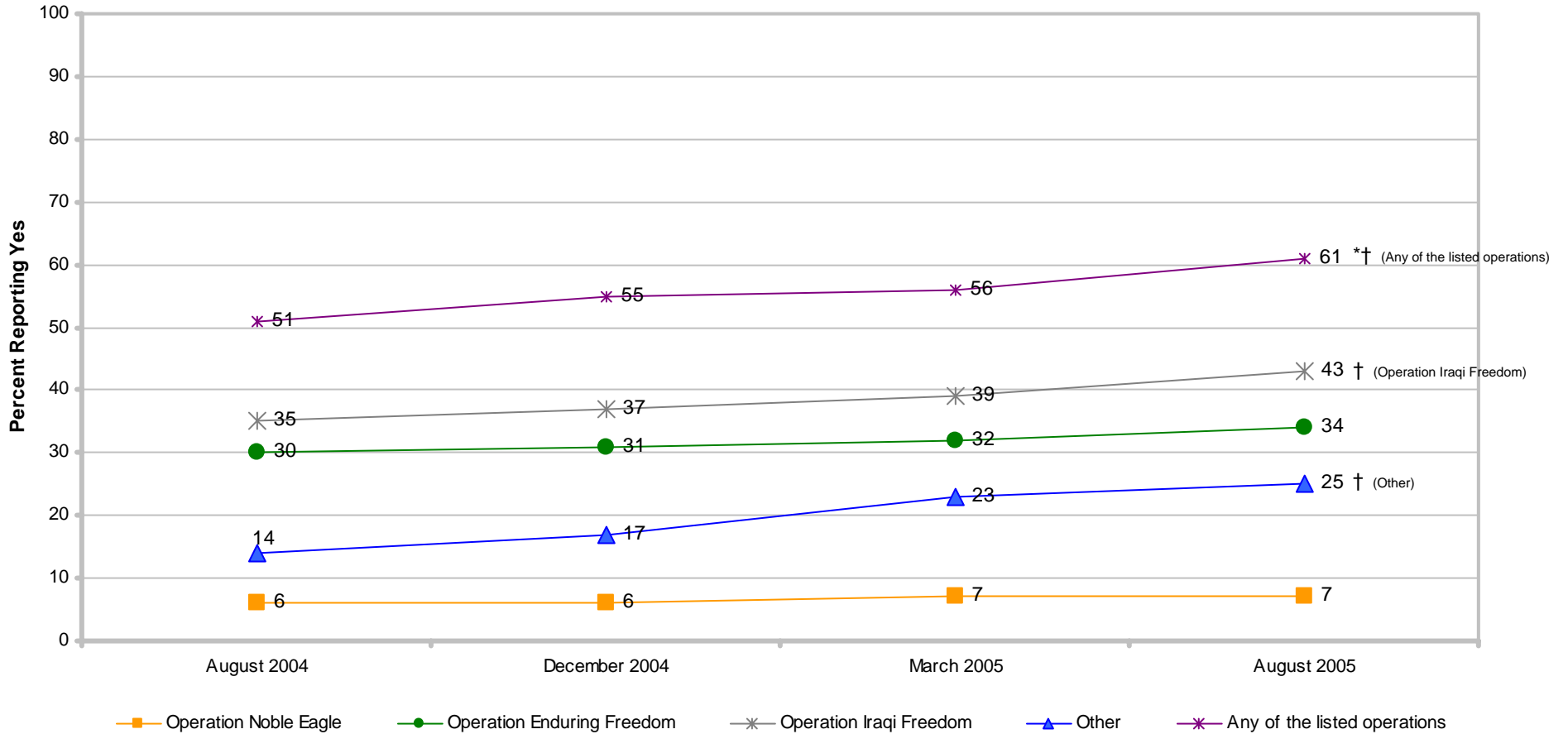
### Percent of All Service Members

	Total	KEY:															
		Higher Response of Yes	Lower Response of Yes	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers
Any of the listed operations	61	62	52	53	65	60	62	62	52	67	62	63	63	47	41	63	46
Operation Iraqi Freedom	43	45	33	37	46	42	43	42	36	48	44	45	44	31	29	45	31
Operation Enduring Freedom	34	35	27	25	39	33	36	37	26	40	34	35	34	28	21	35	26
Other	25	25	25	21	28	25	24	25	20	30	24	27	29	14	12	27	13
Operation Noble Eagle	7	7	5	3	9	7	7	8	4	9	7	7	11	4	3	7	4

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Operations

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

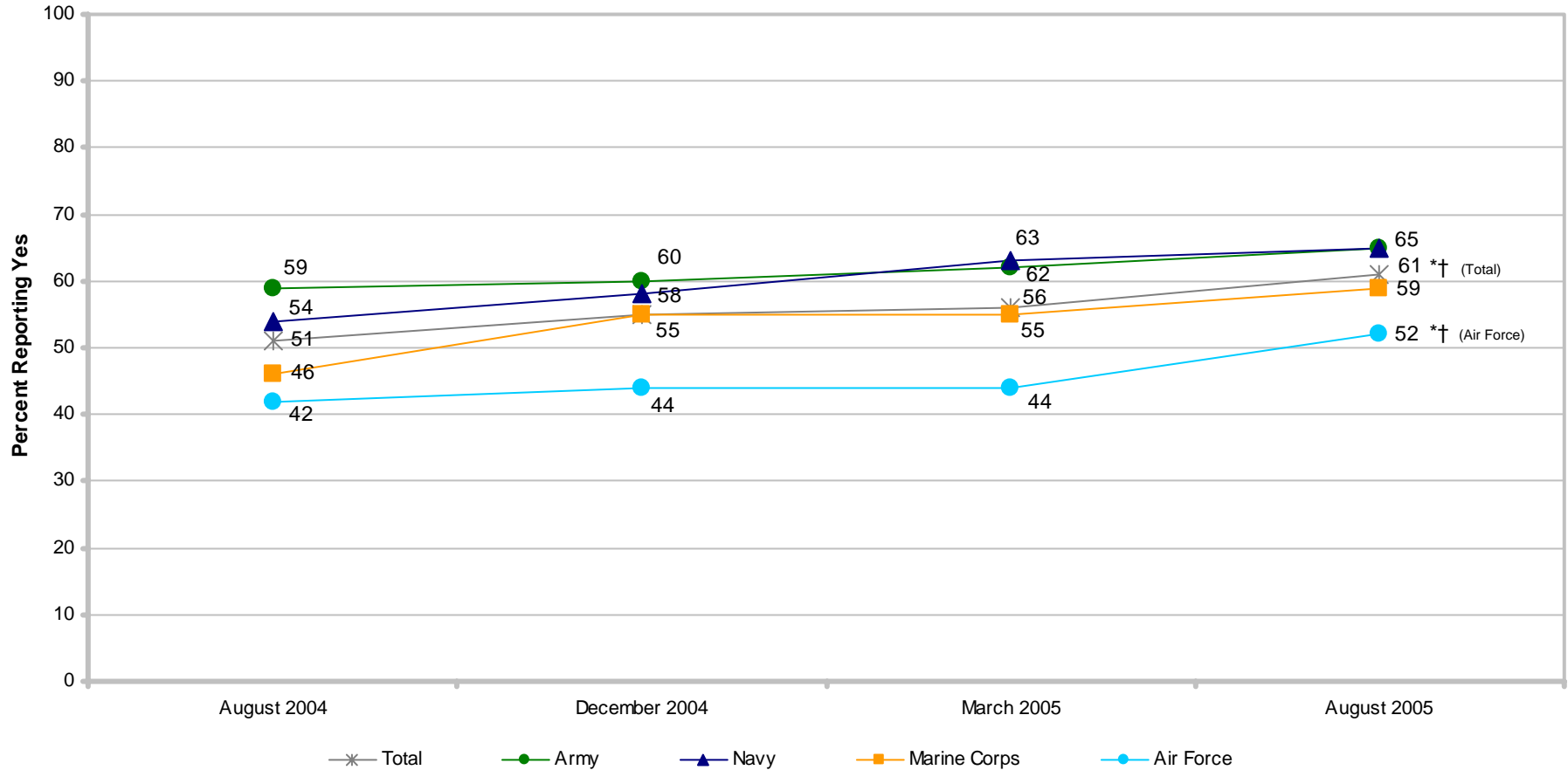
SOFA Aug 04 Q39  
 SOFA Dec 04 Q39  
 SOFA Mar 05 Q39  
 SOFA Aug 05 Q39

Margins of error range from ±1% to ±2%, except for December 2004 which do not exceed ±3%

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Any of the Listed Operations

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

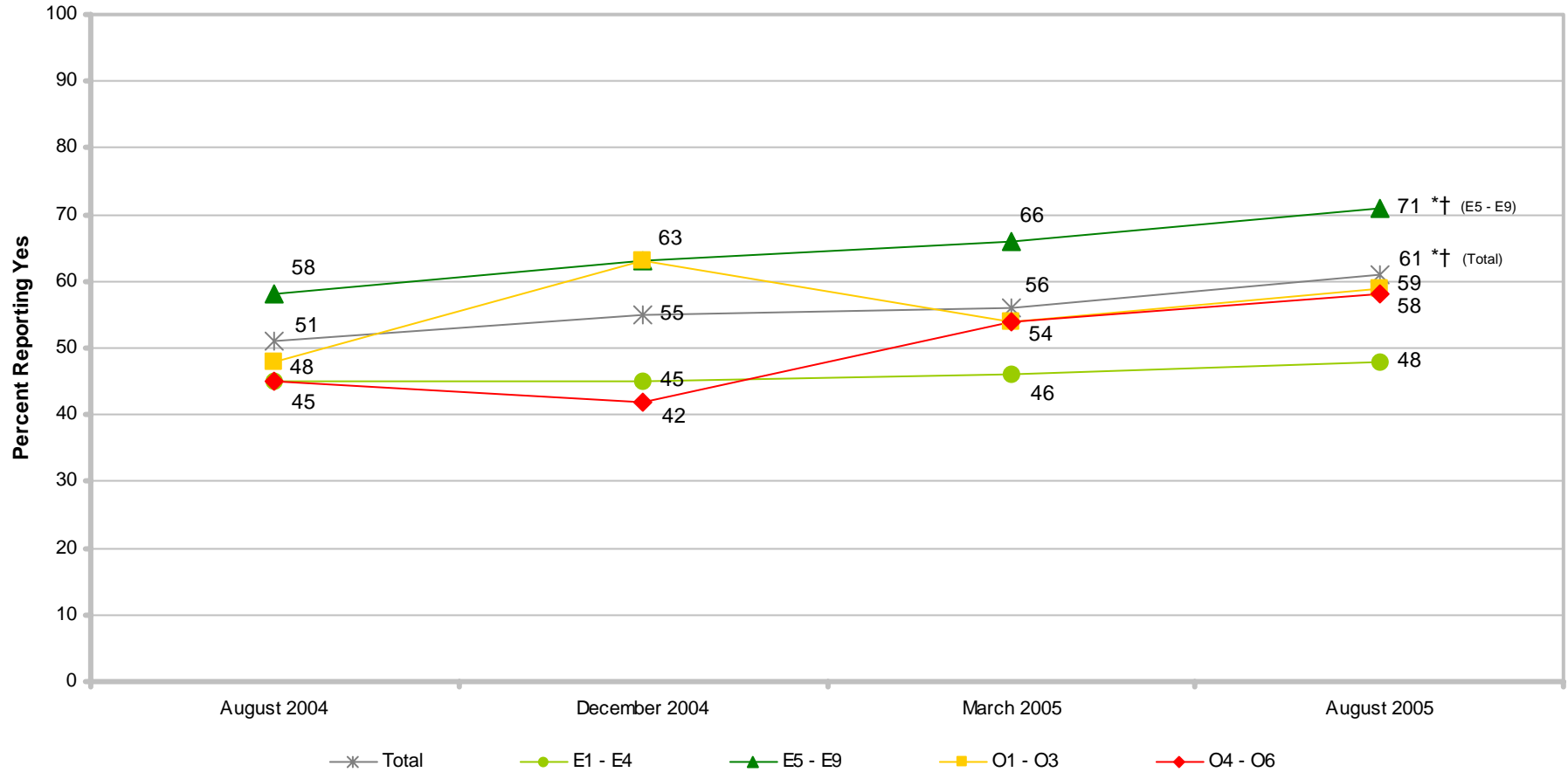
Margins of error range from ±2% to ±7%

SOFA Aug 04 Q39a-d  
 SOFA Dec 04 Q39a-d  
 SOFA Mar 05 Q39a-d  
 SOFA Aug 05 Q39a-d

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Any of the Listed Operations

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

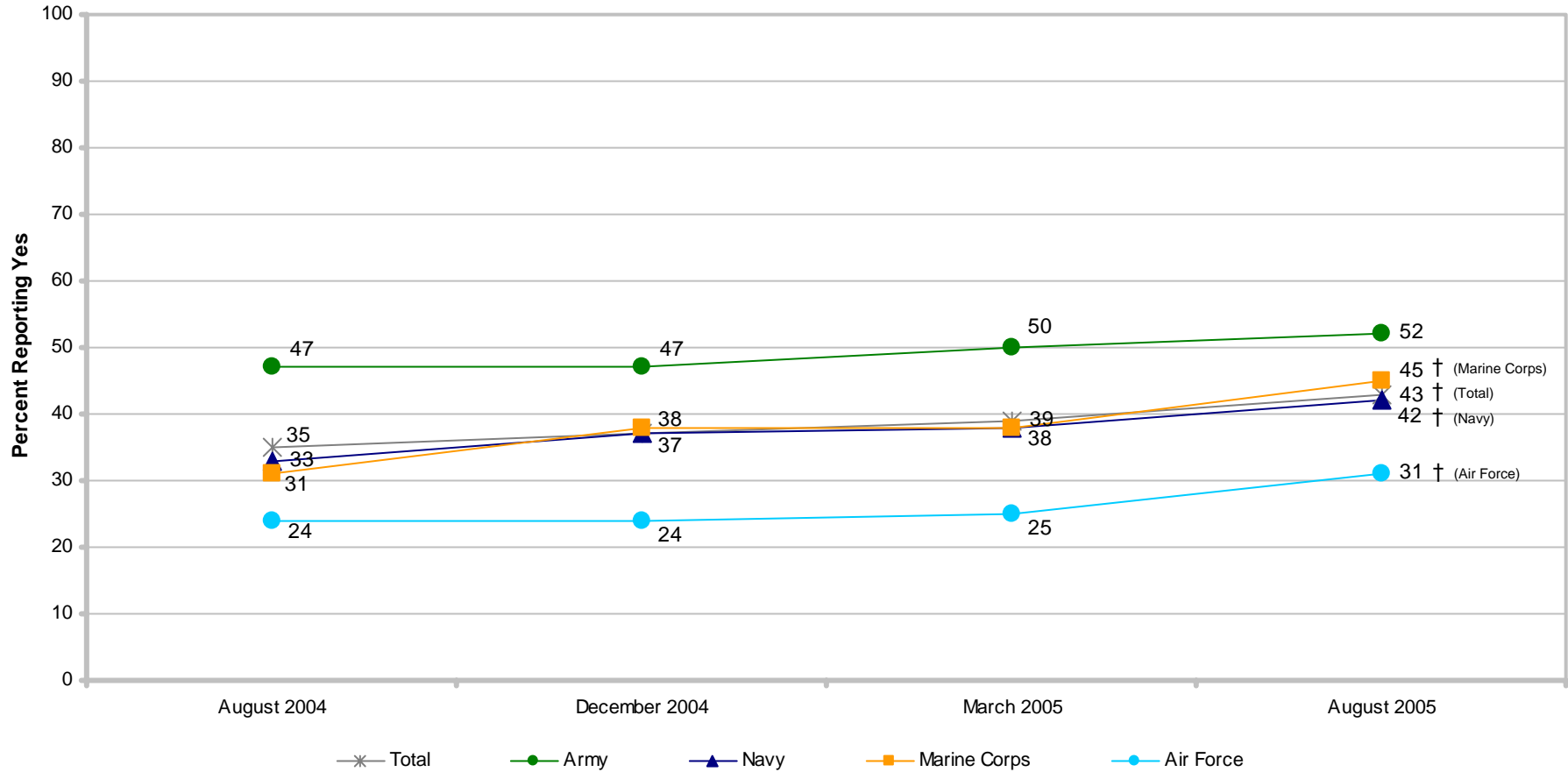
Margins of error range from ±2% to ±9%

SOFA Aug 04 Q39a-d  
 SOFA Dec 04 Q39a-d  
 SOFA Mar 05 Q39a-d  
 SOFA Aug 05 Q39a-d

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Operation Iraqi Freedom

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

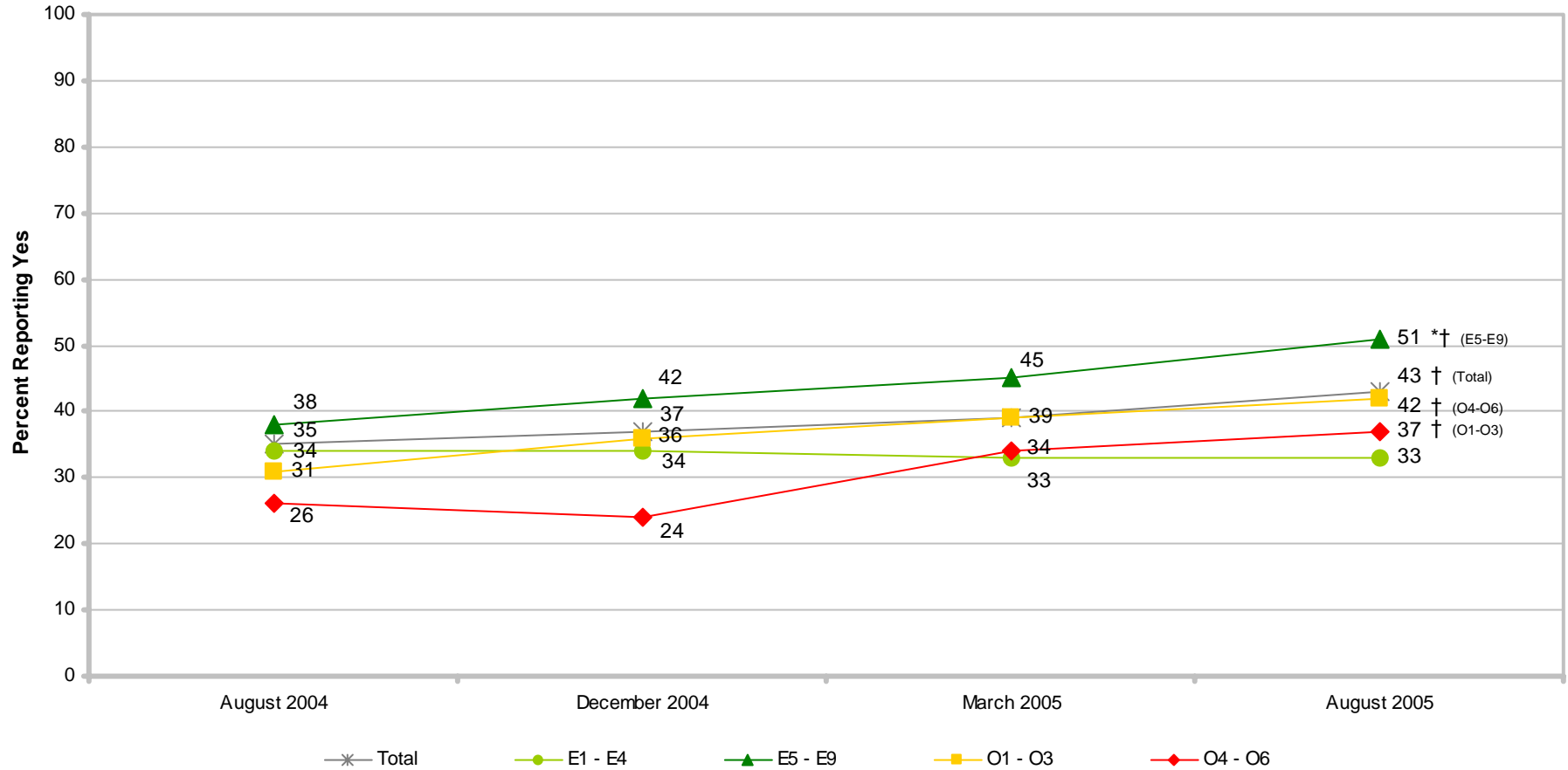
Margins of error range from ±1% to ±4%, except for December 2004 which do not exceed ±6%

SOFA Aug 04 Q39c  
 SOFA Dec 04 Q39c  
 SOFA Mar 05 Q39c  
 SOFA Aug 05 Q39c

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Operation Iraqi Freedom

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

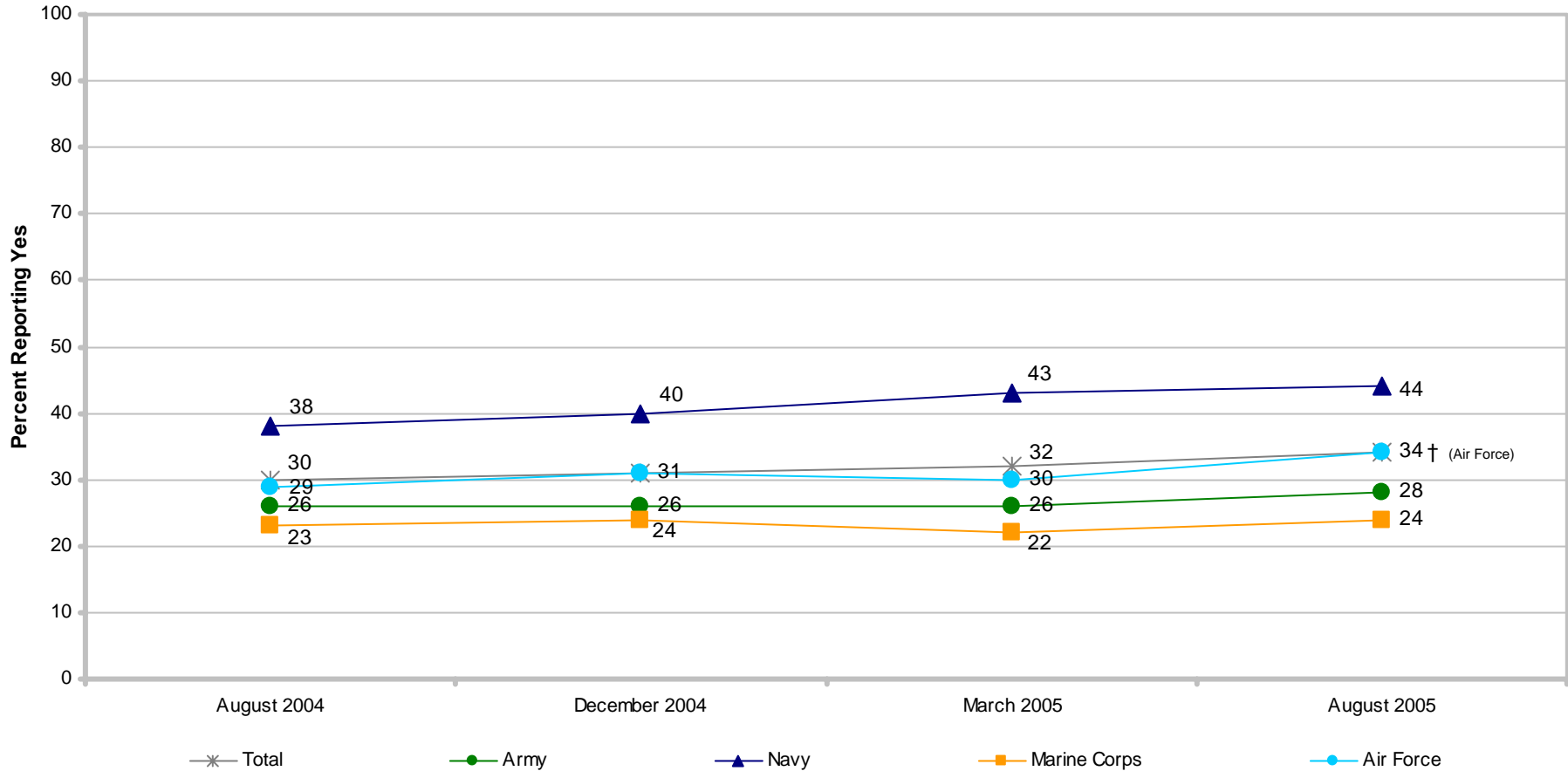
Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±10%

SOFA Aug 04 Q39c  
 SOFA Dec 04 Q39c  
 SOFA Mar 05 Q39c  
 SOFA Aug 05 Q39c

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Operation Enduring Freedom

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

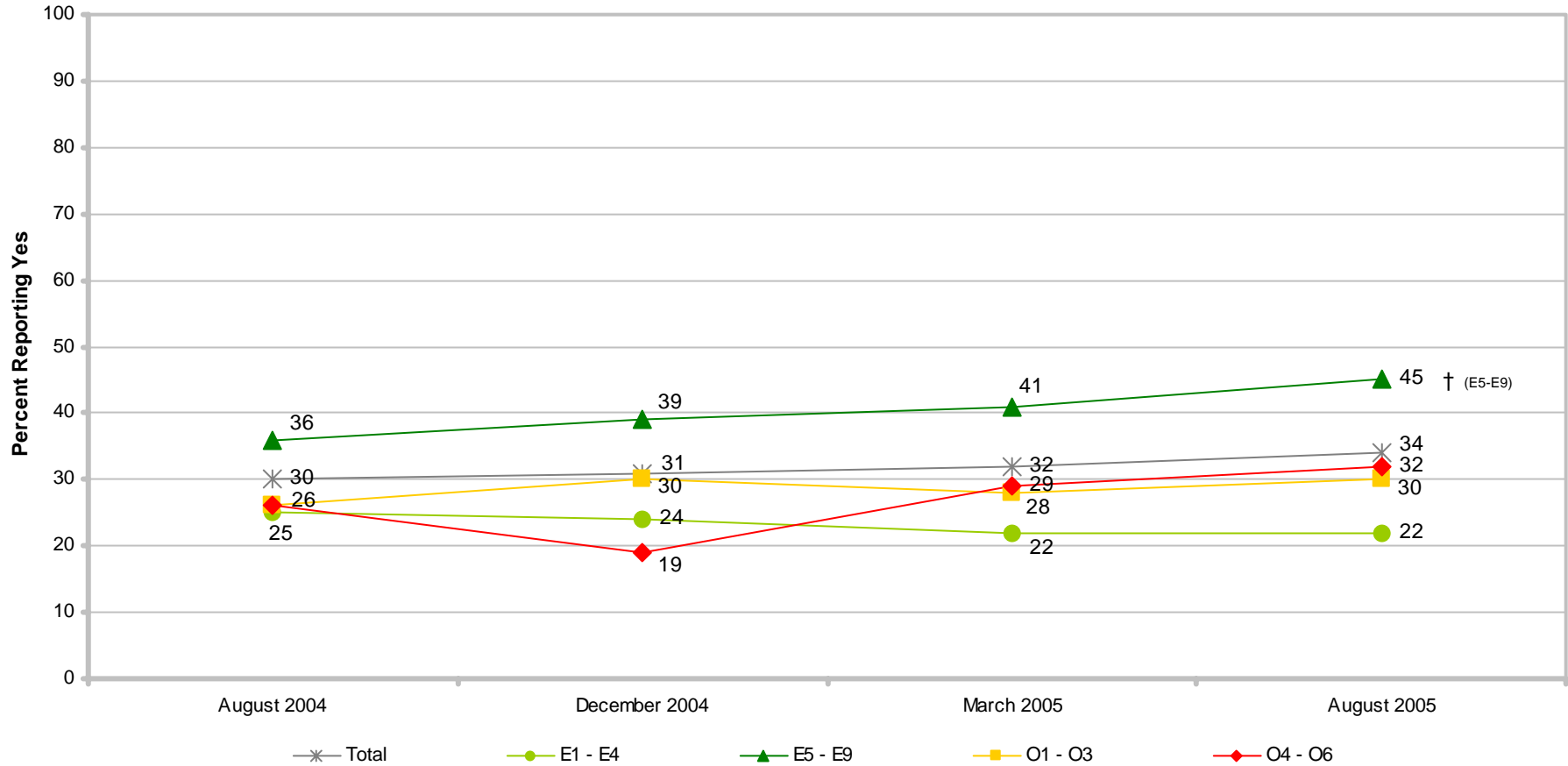
Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±6%

SOFA Aug 04 Q39b  
 SOFA Dec 04 Q39b  
 SOFA Mar 05 Q39b  
 SOFA Aug 05 Q39b

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Operation Enduring Freedom

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

SOFA Aug 04 Q39b  
 SOFA Dec 04 Q39b  
 SOFA Mar 05 Q39b  
 SOFA Aug 05 Q39b

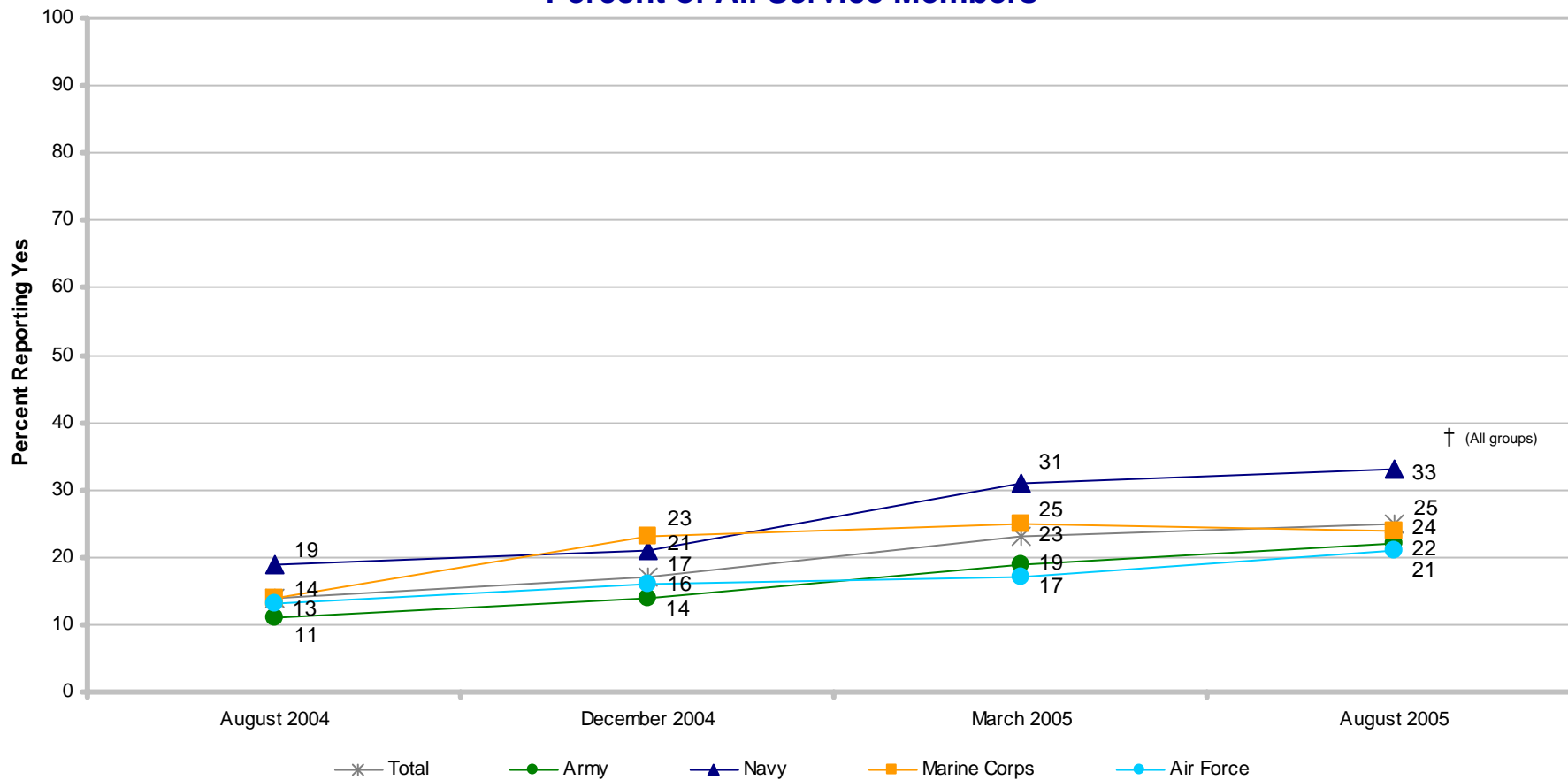
Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±10%



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Other Operations

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

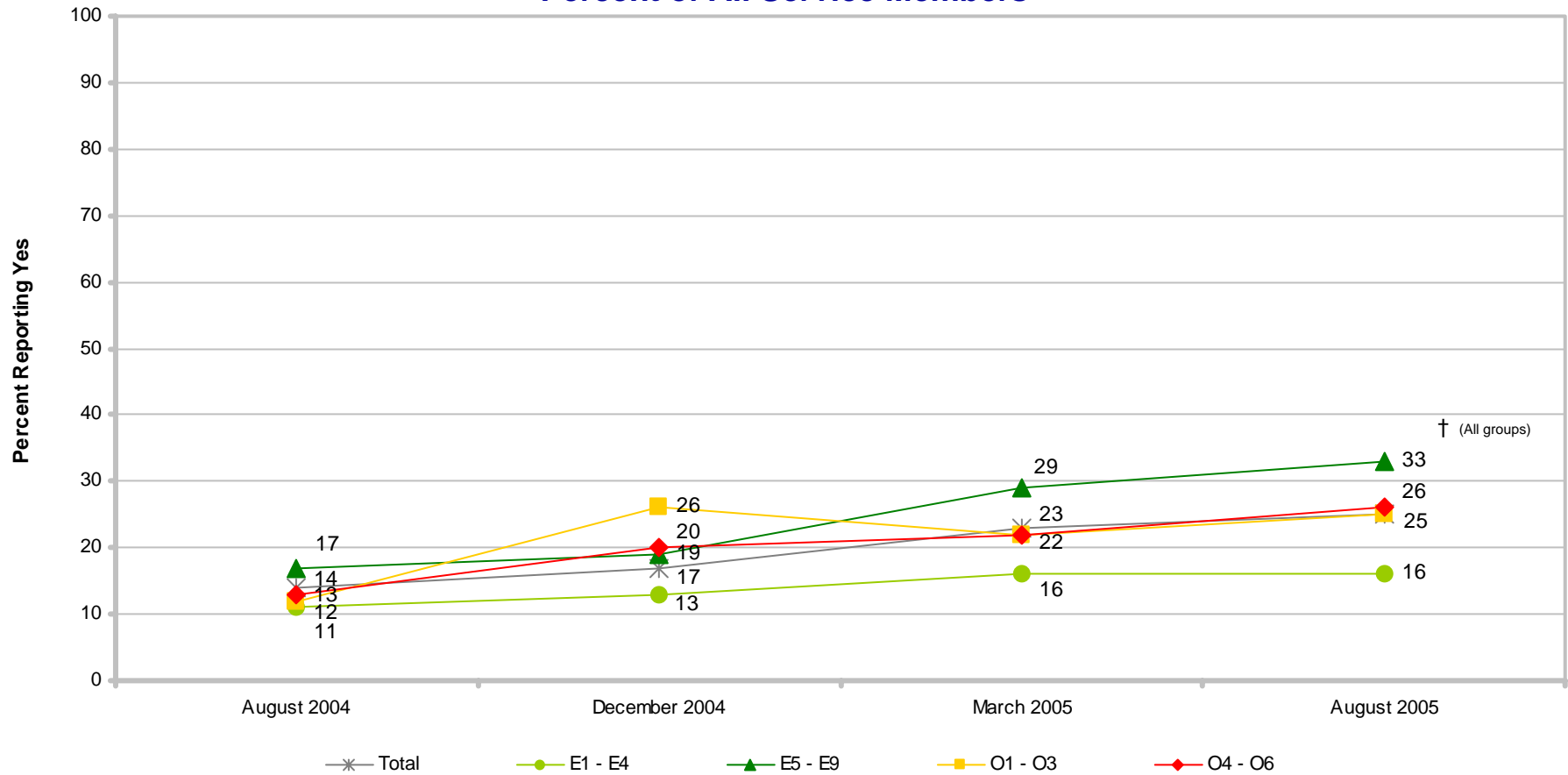
Margins of error range from ±1% to ±4%

SOFA Aug 04 Q39d  
 SOFA Dec 04 Q39d  
 SOFA Mar 05 Q39d  
 SOFA Aug 05 Q39d

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Other Operations

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

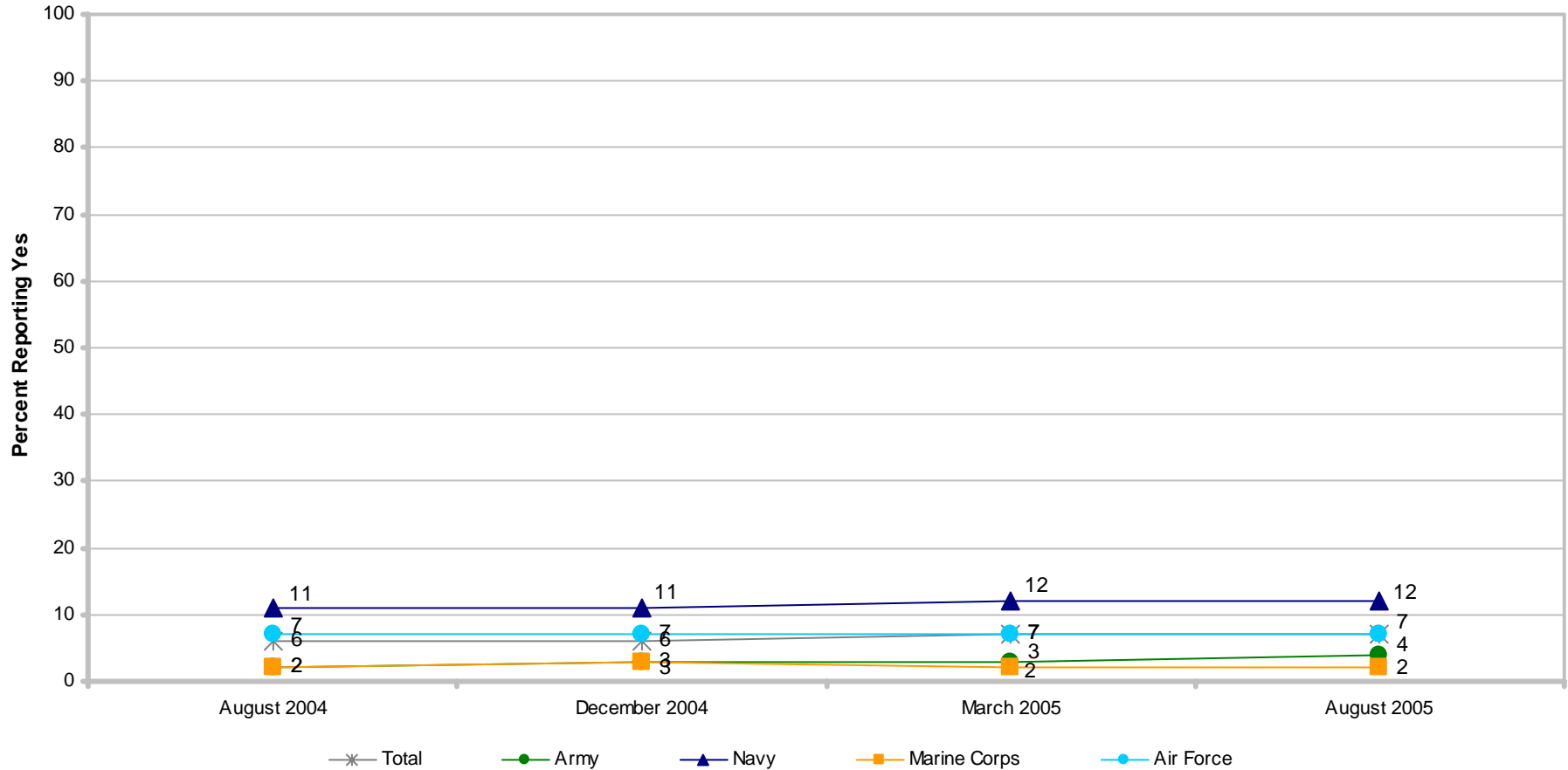
SOFA Aug 04 Q39d  
 SOFA Dec 04 Q39d  
 SOFA Mar 05 Q39d  
 SOFA Aug 05 Q39d

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±10%

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Operation Noble Eagle

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

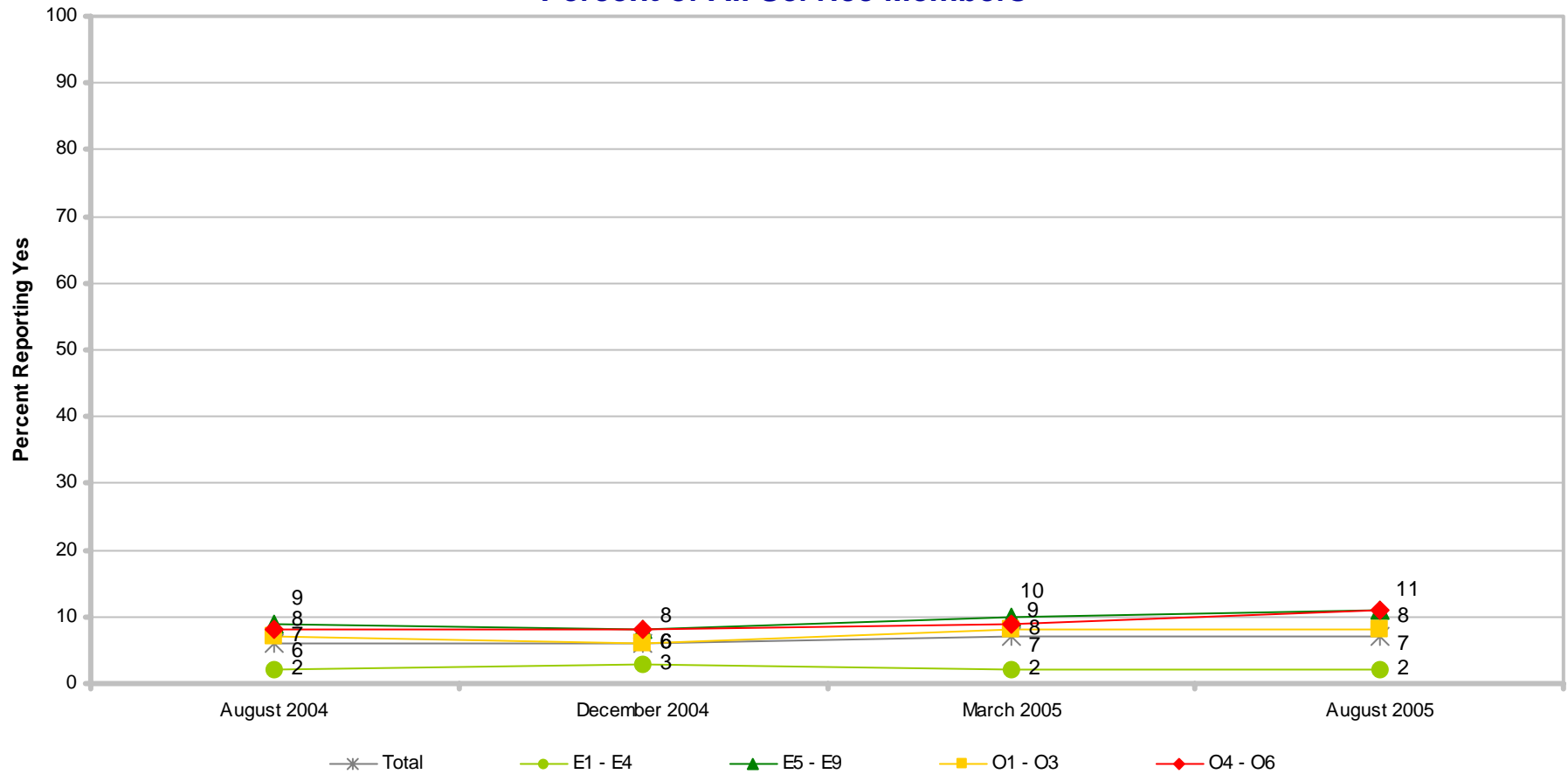
Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±4%

SOFA Aug 04 Q39a  
 SOFA Dec 04 Q39a  
 SOFA Mar 05 Q39a  
 SOFA Aug 05 Q39a

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Participated in Operation Noble Eagle

### Percent of All Service Members



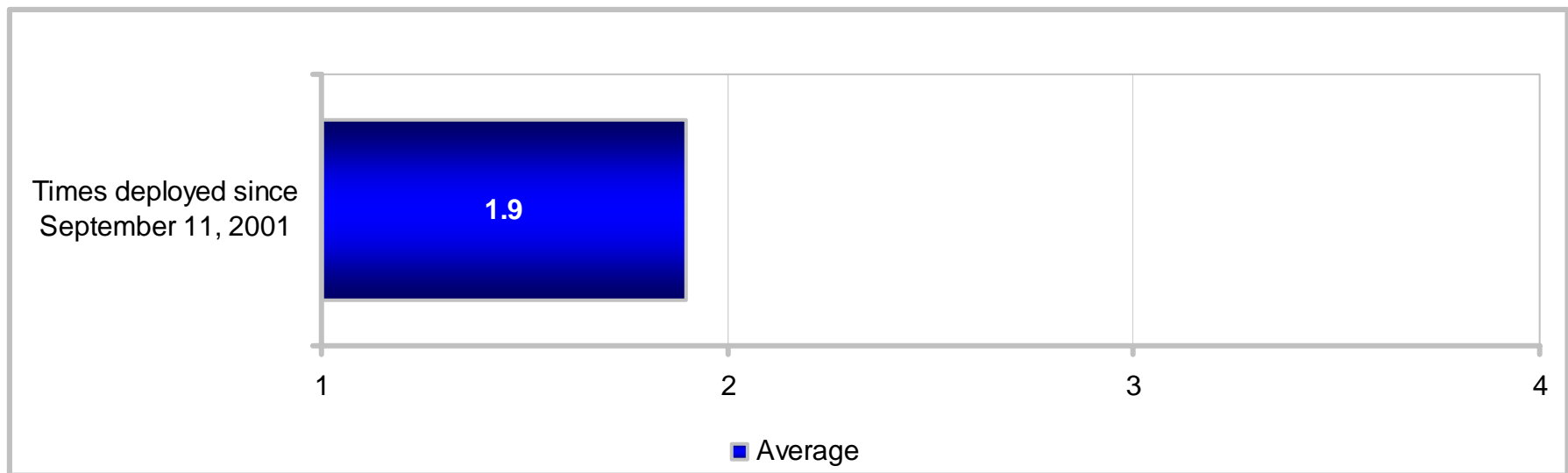
\* Significant difference from last survey  
 † Significant difference from 1 year ago

SOFA Aug 04 Q39a  
 SOFA Dec 04 Q39a  
 SOFA Mar 05 Q39a  
 SOFA Aug 05 Q39a

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±7%

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

Number of Times Deployed  
Average of Service Members Deployed Since 9-11-2001



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Number of Times Deployed

Average of Service Members Deployed Since 9-11-2001

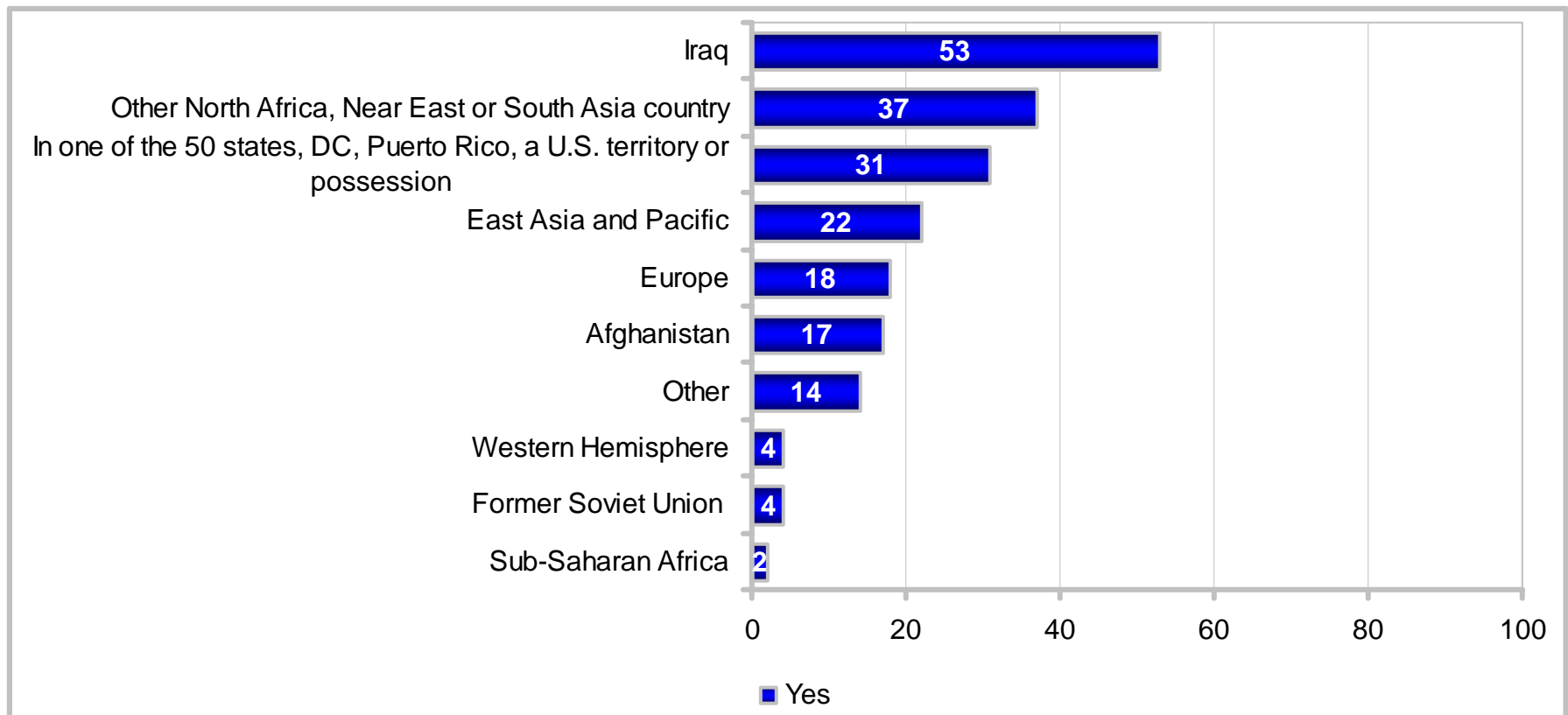
KEY:	More Than Average		Less Than Average																	
																	More Than Average		Less Than Average	
	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers	
Times deployed since September 11, 2001	1.9	1.7	2.1	2.0	2.0	1.9	2.0	1.7	2.0	1.9	2.0	1.7	1.8	2.1	2.0	1.9	2.2	2.0	2.1	

KEY:	More Than Average		Less Than Average														
													More Than Average		Less Than Average		
	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Times deployed since September 11, 2001	1.9	1.9	2.1	1.8	2.0	1.9	1.9	1.9	1.8	2.0	1.9	1.9	2.0	1.6	1.6	2.0	1.6

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Deployment Locations

Percent of Service Members Deployed Since 9-11-2001



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Deployment Locations

Percent of Service Members Deployed Since 9-11-2001

	Total	KEY:				Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
		Higher Response of Yes	Lower Response of Yes	Marine Corps	Air Force														
Iraq	53	74	41	71	24	58	53	57	52	51	41	75	67	42	38	70	73	25	24
Other North Africa, Near East or South Asia country	37	22	44	33	56	37	39	31	41	37	41	21	24	45	41	32	40	56	55
In one of the 50 states, DC, Puerto Rico, a U.S. territory or possession	31	26	37	35	29	26	32	27	33	31	31	26	25	37	37	34	47	29	30
East Asia and Pacific	22	15	32	35	13	23	20	21	23	19	20	14	15	33	28	36	34	12	15
Europe	18	18	24	8	16	14	21	13	20	20	19	18	20	24	21	7	14	15	21
Afghanistan	17	18	19	11	13	17	19	14	19	15	17	19	18	20	16	10	15	14	12
Other	14	7	24	14	12	15	15	13	16	12	12	7	7	25	21	14	10	13	10
Western Hemisphere	4	3	7	2	3	4	2	3	4	5	5	2	5	7	7	2	3	2	5
Former Soviet Union	4	2	2	2	9	3	3	4	3	3	5	2	3	3	2	1	3	9	9
Sub-Saharan Africa	2	1	5	4	1	3	2	2	2	4	2	1	2	5	4	3	9	1	3



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Deployment Locations

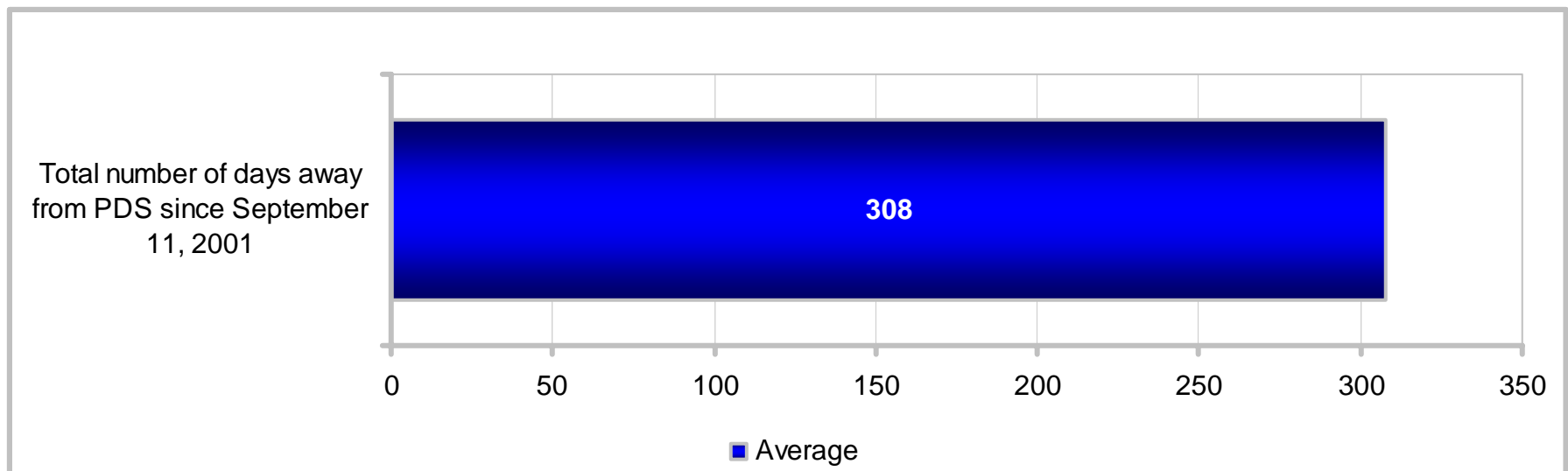
Percent of Service Members Deployed Since 9-11-2001

	Total	KEY:		US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
		Higher Response of Yes	Lower Response of Yes																
Iraq	53	54	48	56	52	52	55	52	53	53	53	55	49	41	46	54	42		
Other North Africa, Near East or South Asia country	37	37	36	31	40	38	37	39	35	39	37	36	37	43	39	37	43		
In one of the 50 states, DC, Puerto Rico, a U.S. territory or possession	31	33	23	28	32	32	29	29	30	32	31	32	32	26	21	32	25		
East Asia and Pacific	22	20	33	25	20	21	22	19	25	20	21	23	21	15	11	23	14		
Europe	18	16	29	16	19	18	18	23	15	19	18	18	20	16	17	18	17		
Afghanistan	17	17	14	15	17	17	16	13	15	18	16	17	16	12	10	17	12		
Other	14	14	16	12	15	14	15	14	13	15	14	14	12	16	11	14	16		
Western Hemisphere	4	4	2	3	4	4	4	4	4	4	3	4	6	2	1	4	2		
Former Soviet Union	4	3	6	4	4	4	3	3	4	4	4	4	4	3	3	4	3		
Sub-Saharan Africa	2	2	3	2	3	2	3	3	3	2	2	2	3	2	3	2	2		

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Days Away From Permanent Duty Station (PDS)

Average of Service Members Deployed Since 9-11-2001



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Days Away From Permanent Duty Station (PDS)

### Average of Service Members Deployed Since 9-11-2001

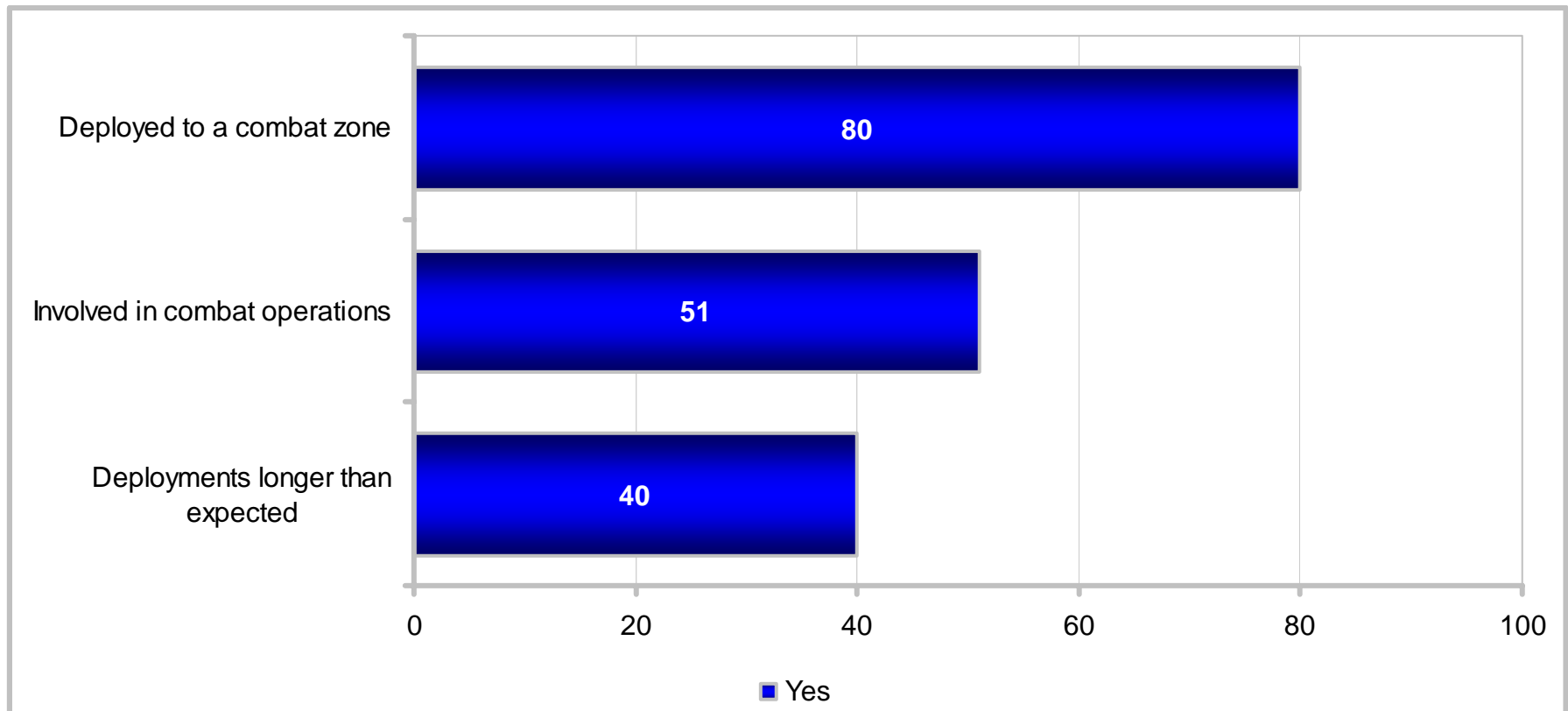
KEY: More Than Average Less Than Average	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Total number of days away from PDS since September 11, 2001	308	376	298	304	211	330	324	272	326	315	287	382	346	295	317	300	339	203

KEY: More Than Average Less Than Average	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Total number of days away from PDS since September 11, 2001	308	308	304	295	313	310	304	303	291	322	300	312	316	260	271	313

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Details on Deployments

Percent of Service Members Deployed Since 9-11-2001



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Details on Deployments

Percent of Service Members Deployed Since 9-11-2001

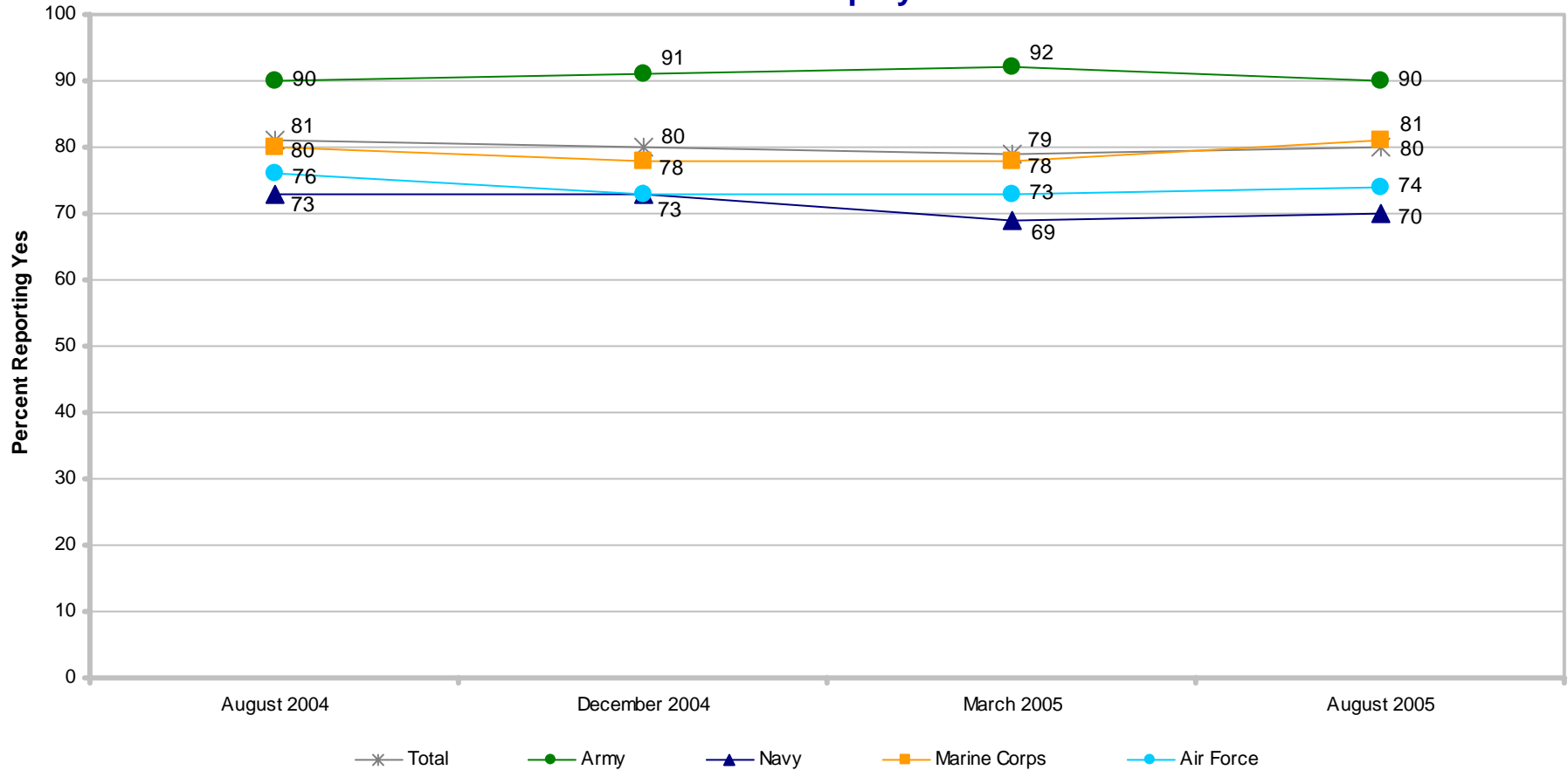
KEY: Higher Response of Yes Lower Response of Yes	Total	Service Component				Years of Service (YOS)				Rank									
		Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Deployed to a combat zone	80	90	70	81	74	81	79	77	81	81	80	91	88	70	73	80	89	74	77
Involved in combat operations	51	69	39	58	31	53	53	50	51	54	43	71	62	39	39	57	66	29	41
Deployments longer than expected	40	43	42	34	34	46	44	36	43	36	31	44	36	43	37	33	38	35	30

KEY: Higher Response of Yes Lower Response of Yes	Total	Location		Base		Race		Marital Status		Gender							
		US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Deployed to a combat zone	80	80	77	79	80	79	80	77	78	82	79	80	81	73	81	80	74
Involved in combat operations	51	52	45	50	51	51	51	54	47	52	51	52	53	39	31	52	38
Deployments longer than expected	40	39	41	38	40	39	41	37	37	41	41	41	35	38	35	40	38

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Deployed to a Combat Zone

### Percent of Service Members Deployed Since 9-11-2001



\* Significant difference from last survey

† Significant difference from 1 year ago

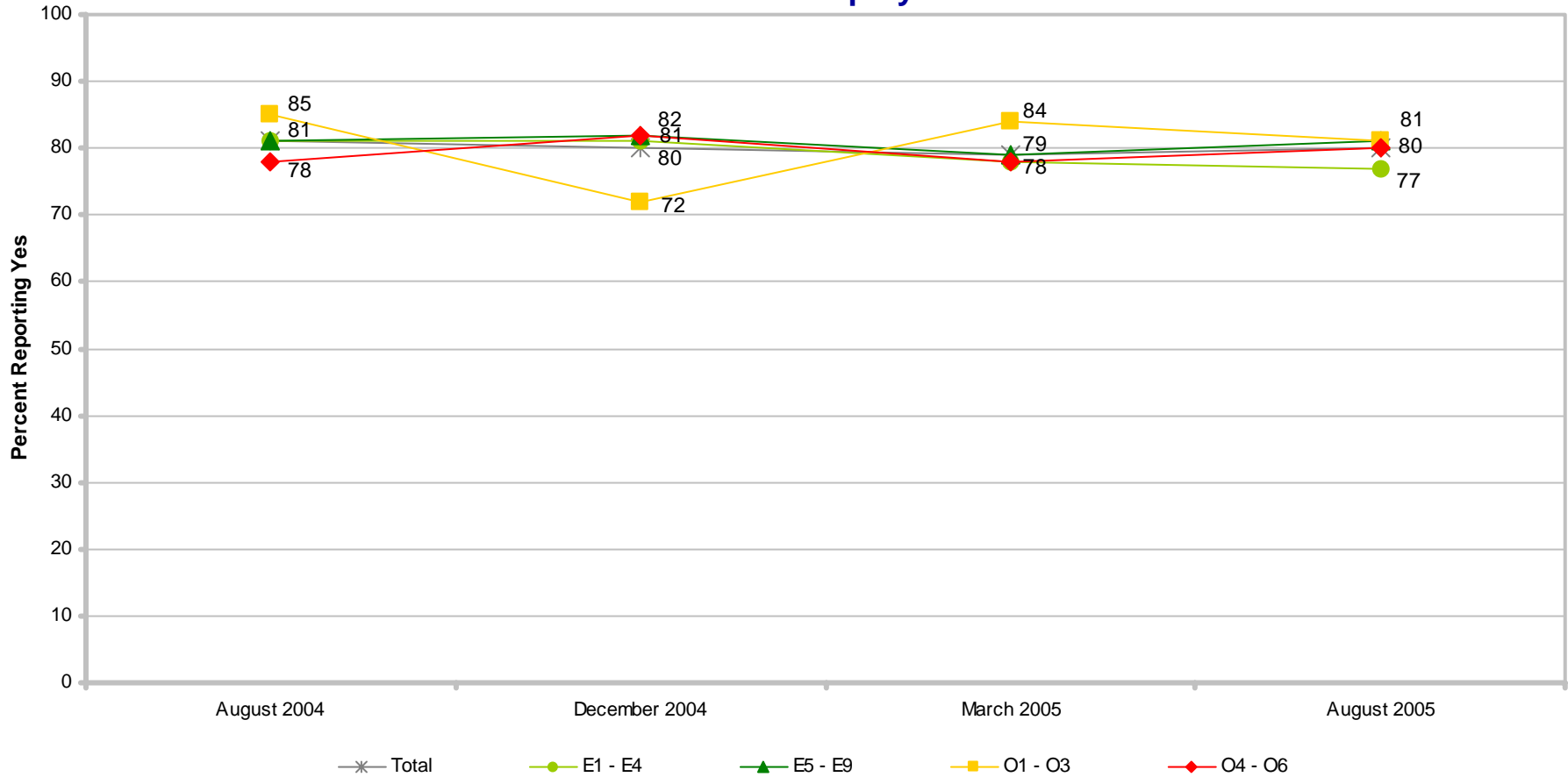
SOFA Aug 04 Q43  
 SOFA Dec 04 Q43  
 SOFA Mar 05 Q43  
 SOFA Aug 05 Q43

Margins of error range from ±2% to ±5%, except for December 2004 which do not exceed ±7%

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Deployed to a Combat Zone

Percent of Service Members Deployed Since 9-11-2001



\* Significant difference from last survey

† Significant difference from 1 year ago

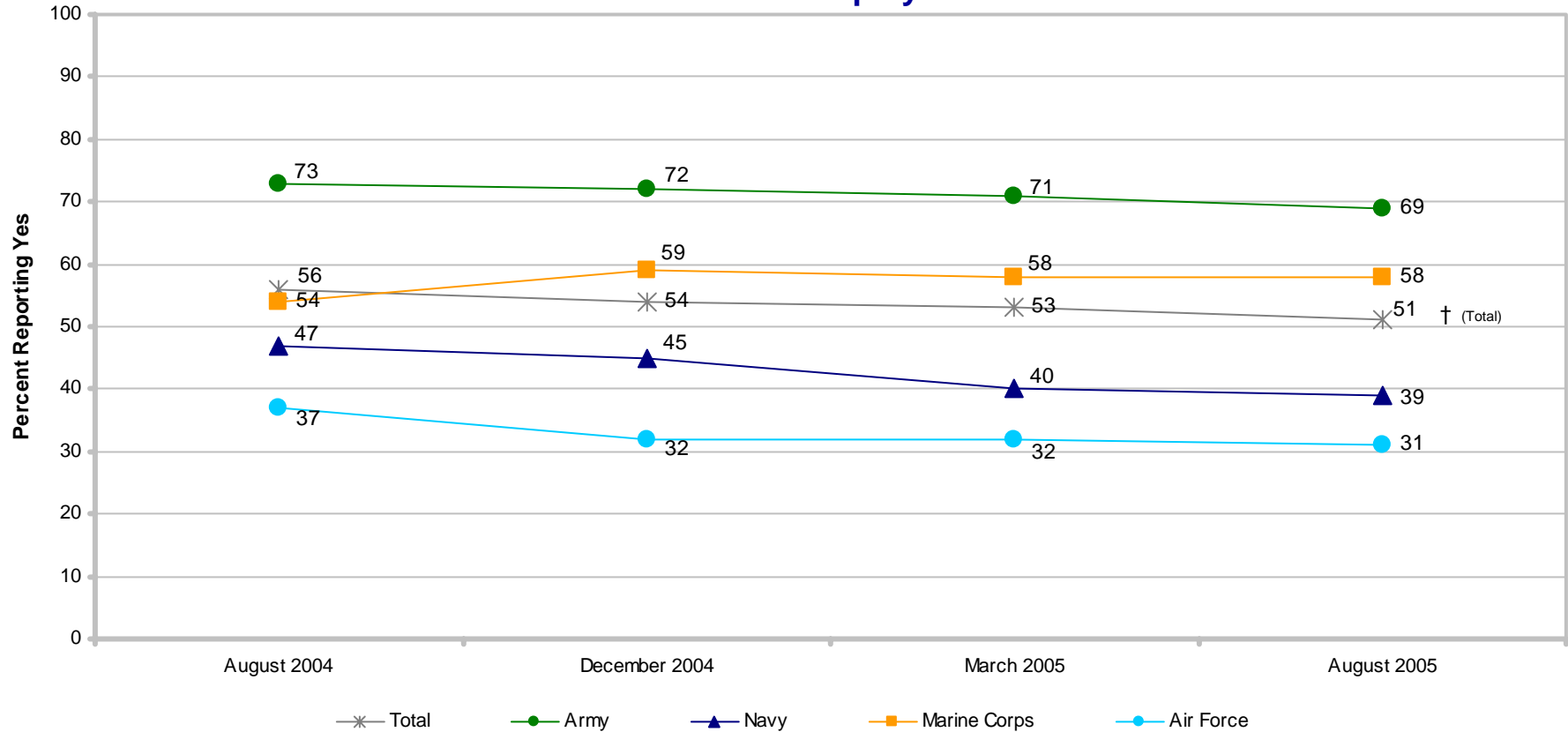
SOFA Aug 04 Q43  
 SOFA Dec 04 Q43  
 SOFA Mar 05 Q43  
 SOFA Aug 05 Q43

Margins of error range from ±2% to ±4%, except for December 2004 which do not exceed ±10%

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Involved in Combat Operations

### Percent of Service Members Deployed Since 9-11-2001



SOFA Jul 03 Q38  
 SOFA Nov 03 Q40  
 SOFA Apr 04 Q44  
 SOFA Aug 04 Q45  
 SOFA Dec 04 Q45  
 SOFA Mar 05 Q45  
 SOFA Aug 05 Q46

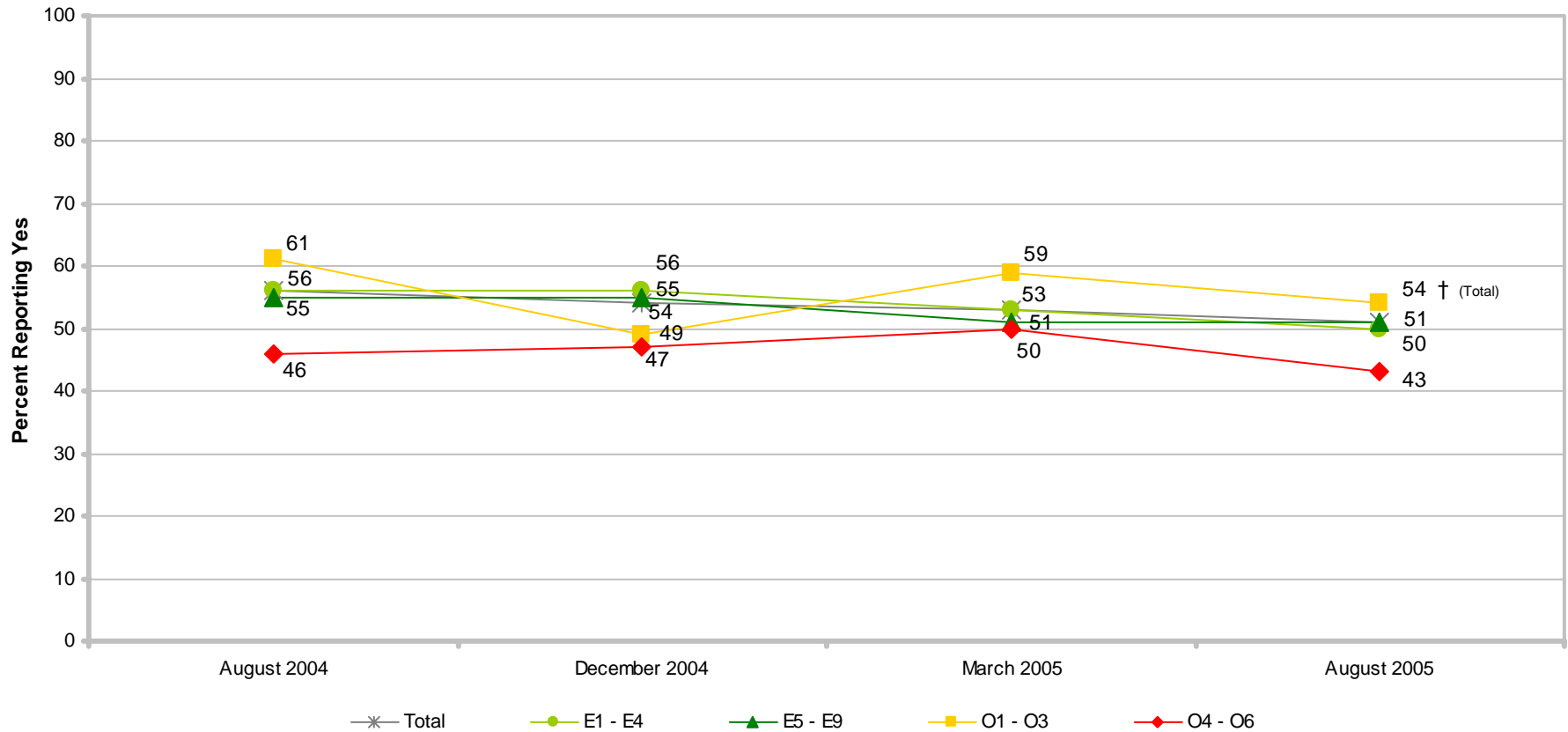
\* Significant difference from last survey  
 † Significant difference from 1 year ago  
 Margins of error range from ±2% to ±7%



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Involved in Combat Operations

### Percent of Service Members Deployed Since 9-11-2001



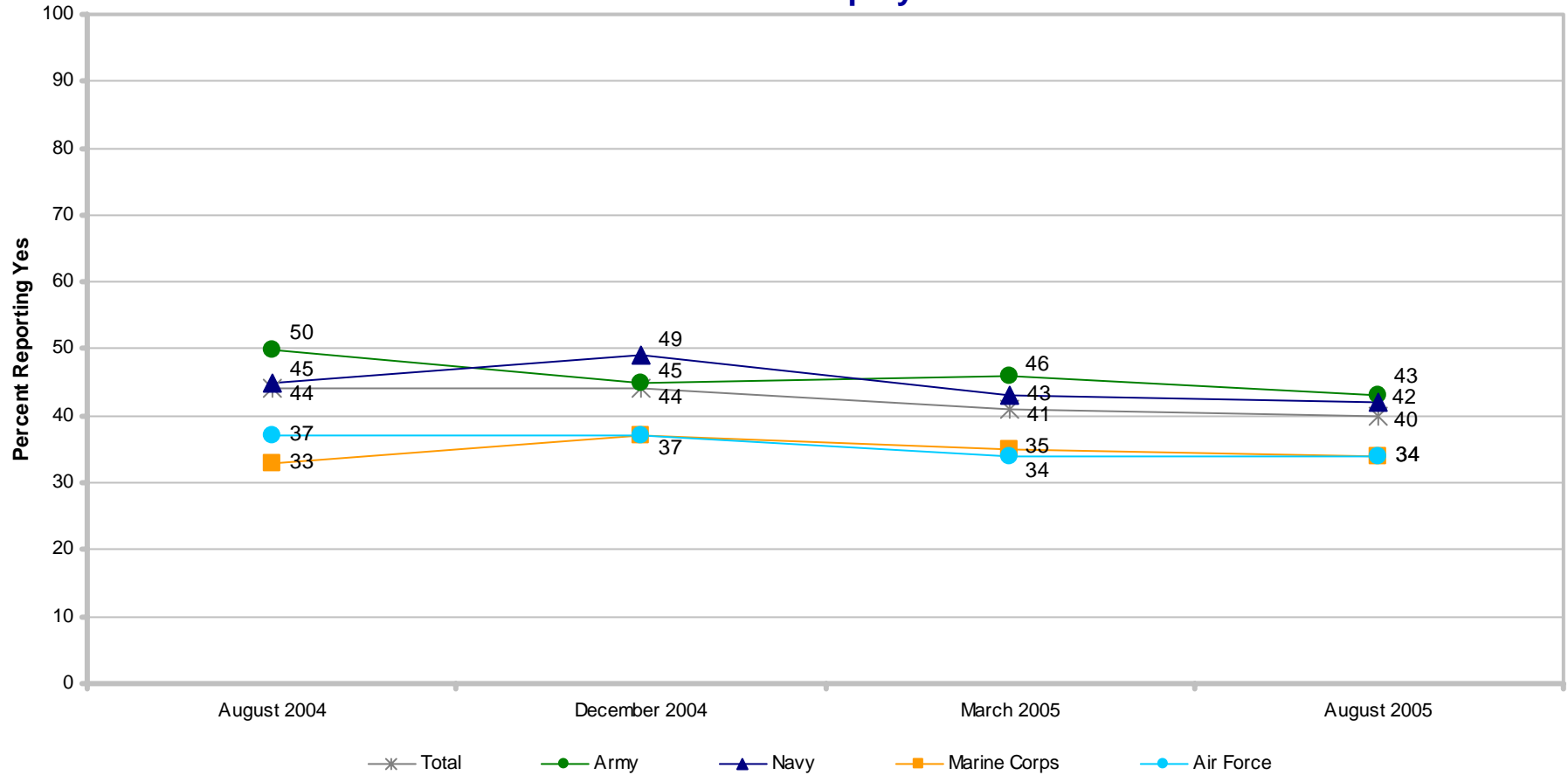
SOFA Jul 03 Q38  
 SOFA Nov 03 Q40  
 SOFA Apr 04 Q44  
 SOFA Aug 04 Q45  
 SOFA Dec 04 Q45  
 SOFA Mar 05 Q45  
 SOFA Aug 05 Q46

\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±2% to ±5%, except for December 2004 which do not exceed ±13%

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Deployments Longer Than Expected Percent of Service Members Deployed Since 9-11-2001



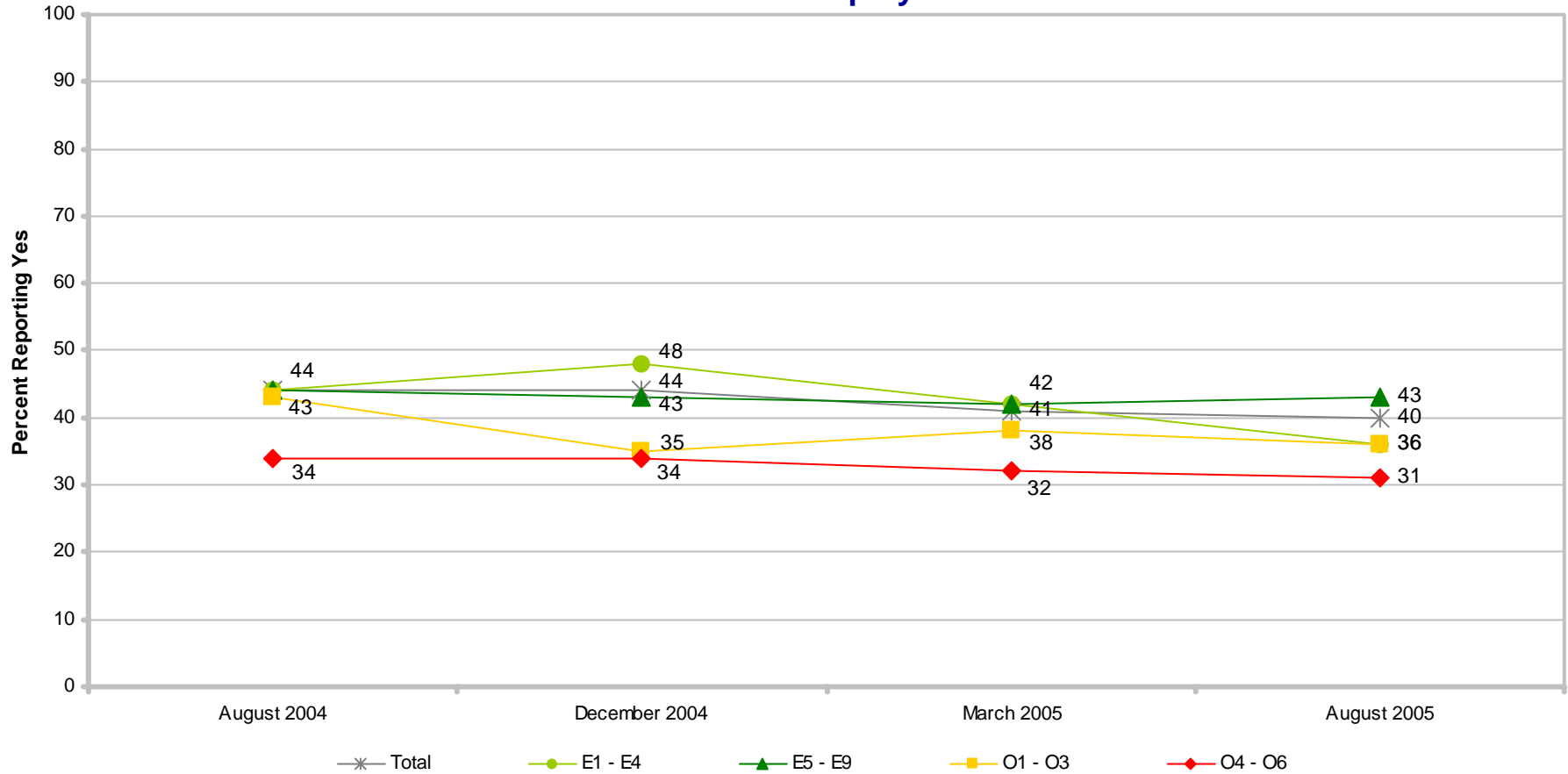
\* Significant difference from last survey  
 † Significant difference from 1 year ago

SOFA Aug 04 Q47  
 SOFA Dec 04 Q47  
 SOFA Mar 05 Q47  
 SOFA Aug 05 Q48

Margins of error range from ±2% to ±5%, except for December 2004 which do not exceed ±8%

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Deployments Longer Than Expected Percent of Service Members Deployed Since 9-11-2001



\* Significant difference from last survey  
 † Significant difference from 1 year ago

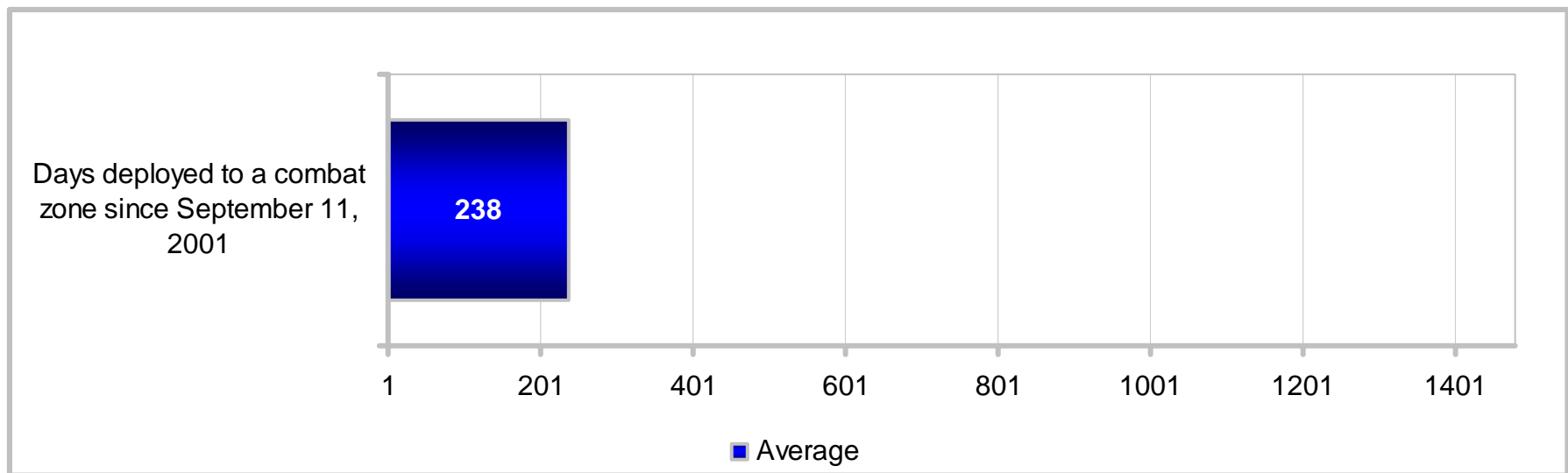
SOFA Aug 04 Q47  
 SOFA Dec 04 Q47  
 SOFA Mar 05 Q47  
 SOFA Aug 05 Q48

Margins of error range from ±2% to ±4%, except for December 2004 which do not exceed ±14%

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Days Deployed to Combat Zone

Average of Members Deployed to Combat Zone or Imminent Danger/Hostile Fire Area Since 9-11-2001



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Days Deployed to Combat Zone

Average of Members Deployed to Combat Zone or Imminent Danger/Hostile Fire Area Since 9-11-2001

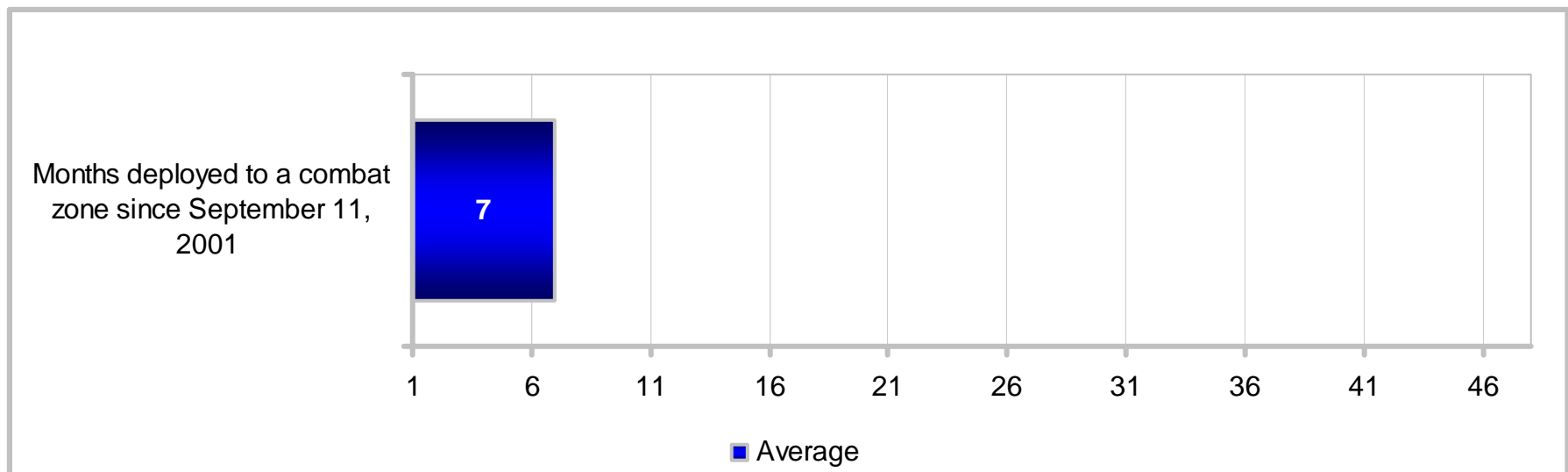
KEY: More Than Average Less Than Average	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Days deployed to a combat zone since September 11, 2001	238	324	161	225	166	258	251	229	248	226	197	332	282	160	171	228	211	167

KEY: More Than Average Less Than Average	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Days deployed to a combat zone since September 11, 2001	238	236	249	245	235	236	242	255	223	244	242	245	222	215	212	241

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Months Deployed to Combat Zone

Average of Members Deployed to Combat Zone or Imminent Danger/Hostile Fire Area Since 9-11-2001



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Months Deployed to Combat Zone

Average of Members Deployed to Combat Zone or Imminent Danger/Hostile Fire Area Since 9-11-2001

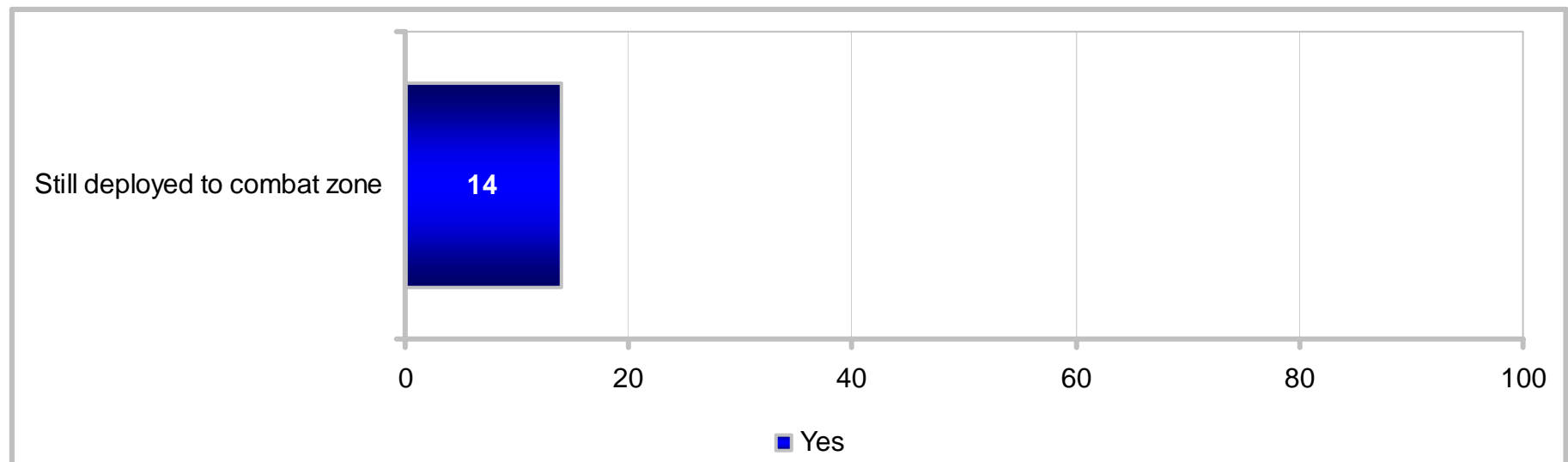
KEY: More Than Average Less Than Average	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Months deployed to a combat zone since September 11, 2001	7	9	5	6	5	7	7	7	7	6	6	9	8	5	5	6	6	5

KEY: More Than Average Less Than Average	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Months deployed to a combat zone since September 11, 2001	7	7	7	7	7	7	7	7	6	7	7	7	6	6	6	7

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Currently Deployed to Combat Zone

Percent of Members Deployed to Combat Zone or Imminent Danger/Hostile Fire Area Since 9-11-2001





# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Currently Deployed to Combat Zone

Percent of Members Deployed to Combat Zone or Imminent Danger/Hostile Fire Area Since 9-11-2001

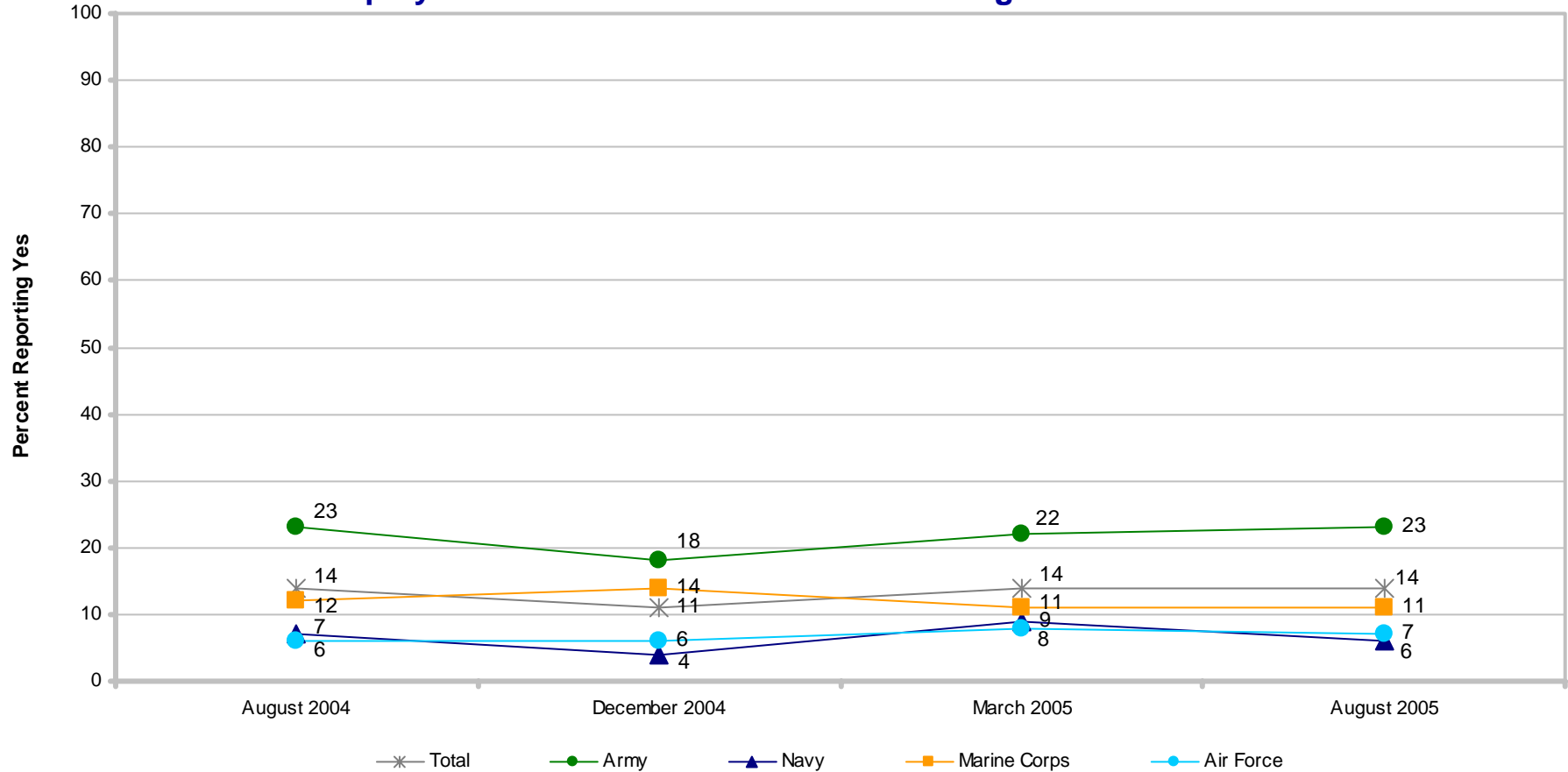
KEY:																			
	Higher Response of Yes Lower Response of Yes																		
	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Still deployed to combat zone	14	23	6	11	7	14	15	19	12	13	11	24	20	7	3	11	9	6	9

KEY:																	
	Higher Response of Yes Lower Response of Yes																
	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Still deployed to combat zone	14	14	16	19	12	13	15	17	16	12	14	14	12	14	16	14	14

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Currently Deployed to Combat Zone

Percent of Members Deployed to Combat Zone or Imminent Danger/Hostile Fire Area Since 9-11-2001



\* Significant difference from last survey  
 † Significant difference from 1 year ago

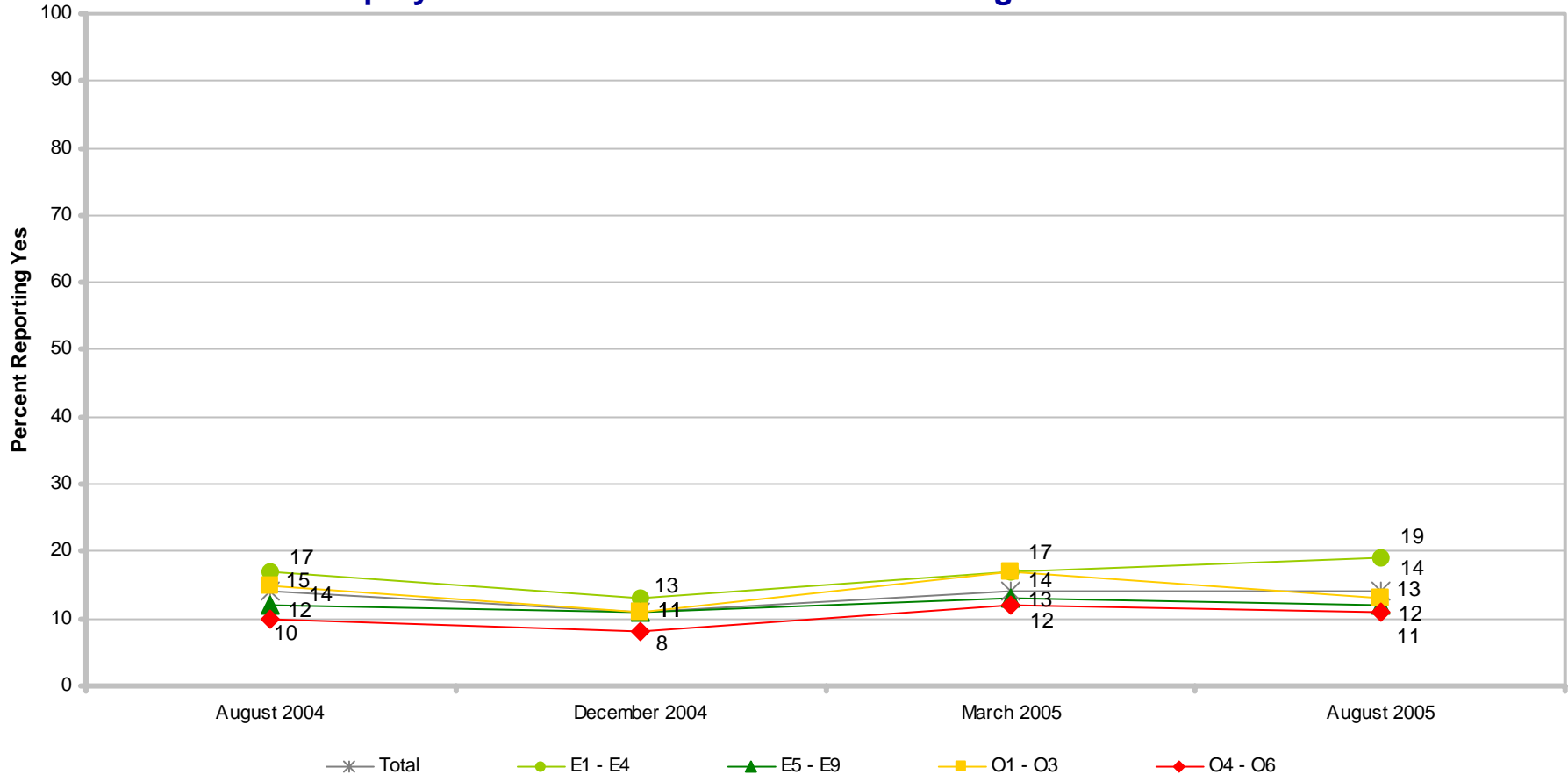
Margins of error range from ±2% to ±10%

SOFA Aug 04 Q46  
 SOFA Dec 04 Q46  
 SOFA Mar 05 Q46  
 SOFA Aug 05 Q47

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Currently Deployed to Combat Zone

Percent of Members Deployed to Combat Zone or Imminent Danger/Hostile Fire Area Since 9-11-2001



\* Significant difference from last survey  
 † Significant difference from 1 year ago

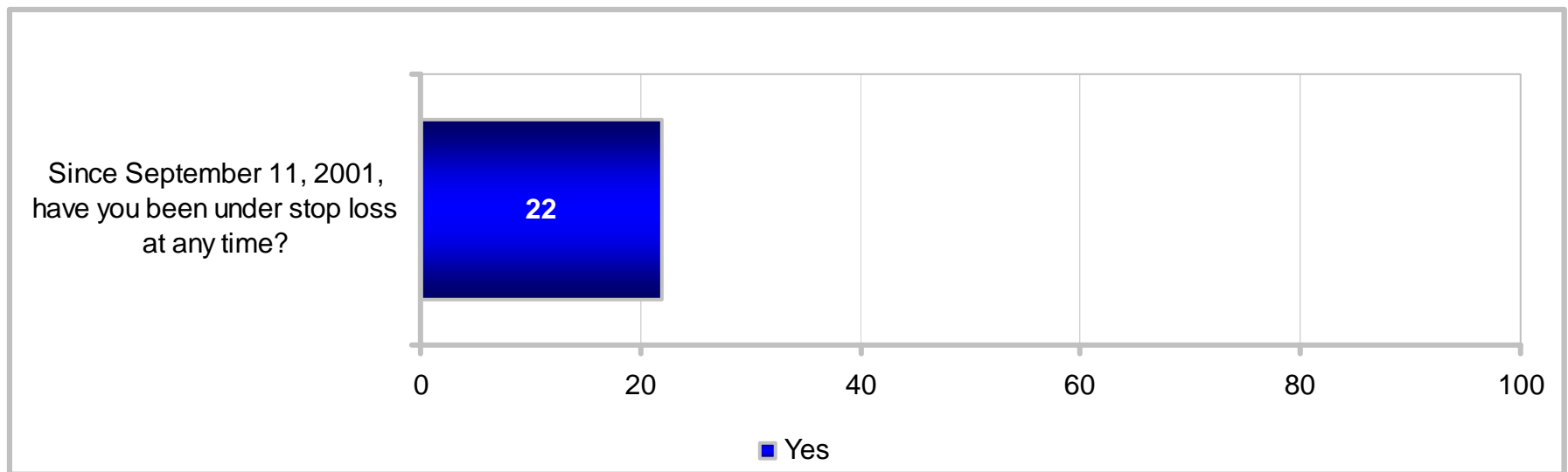
Margins of error range from ±2% to ±10%

SOFA Aug 04 Q46  
 SOFA Dec 04 Q46  
 SOFA Mar 05 Q46  
 SOFA Aug 05 Q47

# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Members Who Have Been Under Stop Loss

Percent of All Service Members



# DEPLOYMENTS SINCE SEPTEMBER 11, 2001

## Members Who Have Been Under Stop Loss

### Percent of All Service Members

KEY: Higher Response of Yes Lower Response of Yes	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Since September 11, 2001, have you been under stop loss at any time?	22	39	5	17	19	24	32	12	29	24	23	39	39	5	5	17	23	18

KEY: Higher Response of Yes Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Since September 11, 2001, have you been under stop loss at any time?	22	22	23	19	24	21	24	24	15	28	21	22	26	18	21	23

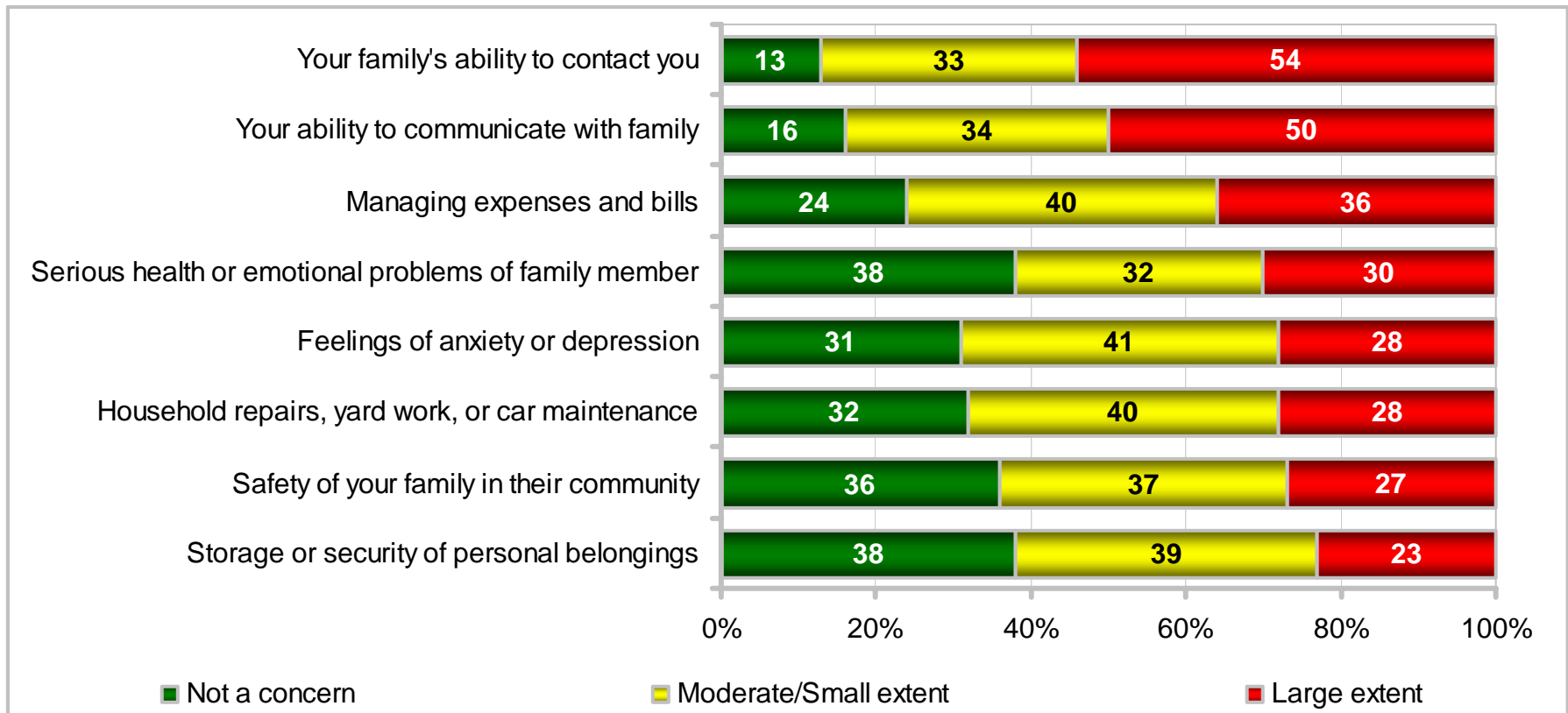
# BRIEFING OVERVIEW

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# DETAILS ON DEPLOYMENTS

## Concerns While Away During Recent Deployment

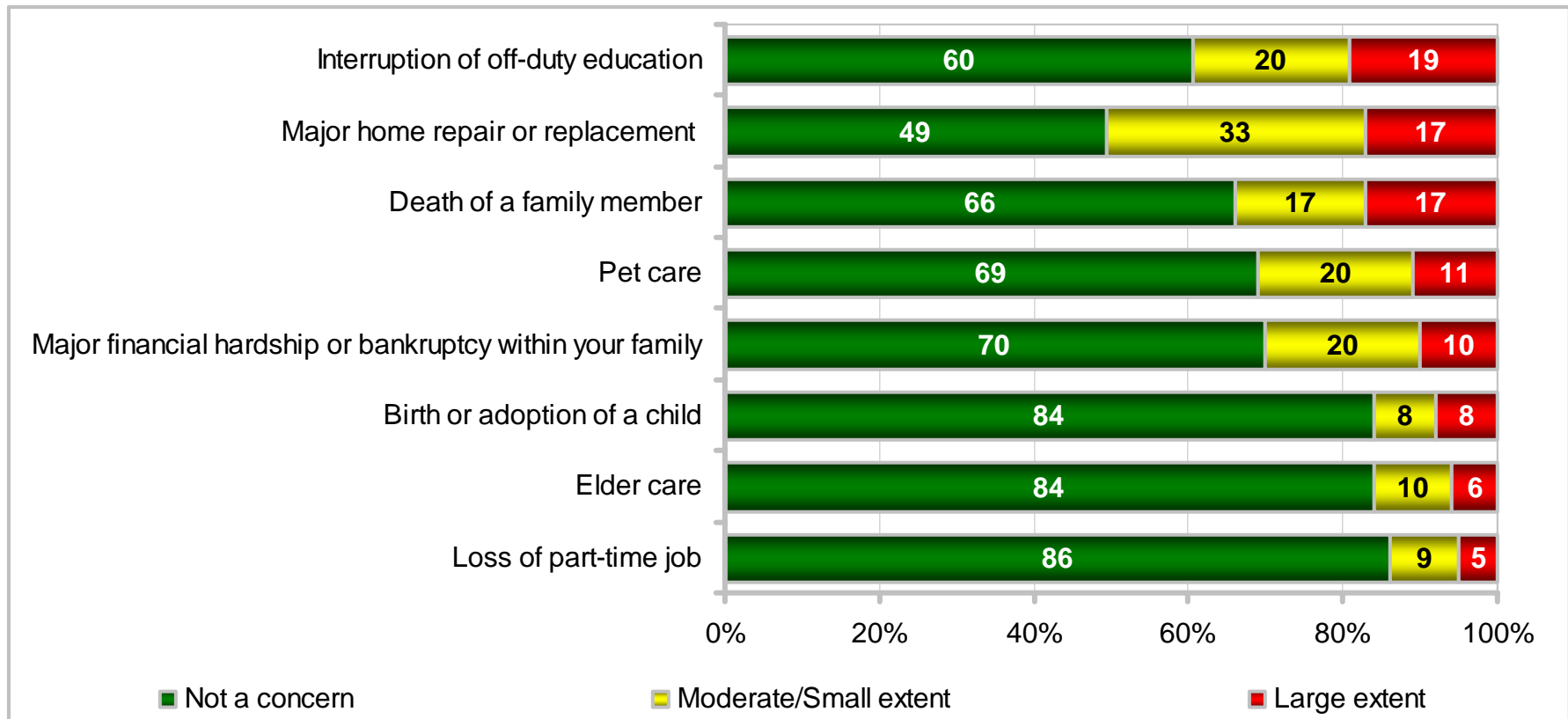
Percent of Service Members Who Had Been Deployed Since 9-11-2001



# DETAILS ON DEPLOYMENTS

## Concerns While Away During Recent Deployment

Percent of Service Members Who Had Been Deployed Since 9-11-2001





# DETAILS ON DEPLOYMENTS

## Concerns While Away During Recent Deployment

Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Your family's ability to contact you	Not a concern	13	11	12	15	17	12	13	13	13	14	16	10	15	12	14	15	16	17	15
	Large extent	54	59	56	50	44	57	57	56	55	45	39	61	50	58	40	52	41	45	40
Your ability to communicate with family	Not a concern	16	15	15	18	20	15	17	16	16	17	21	15	16	14	19	18	19	20	22
	Large extent	50	56	51	46	40	53	53	54	50	43	36	58	48	54	37	47	37	40	36
Managing expenses and bills	Not a concern	24	24	21	24	27	19	22	25	23	23	28	23	29	20	23	24	24	28	25
	Large extent	36	36	43	36	29	40	40	39	38	30	25	38	27	45	29	37	30	29	28
Serious health or emotional problems of family member	Not a concern	38	33	35	36	51	36	34	38	35	50	48	31	42	33	45	35	47	50	58
	Large extent	30	35	33	25	19	33	33	32	31	17	19	38	23	36	19	26	17	20	14

# DETAILS ON DEPLOYMENTS

## Concerns While Away During Recent Deployment

Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Feelings of anxiety or depression	Not a concern	31	27	26	32	42	25	30	25	30	41	48	25	37	24	38	29	50	39	55
	Large extent	28	34	30	27	15	35	29	35	28	14	12	38	19	33	13	30	12	16	9
Household repairs, yard work, or car maintenance	Not a concern	32	33	31	46	27	41	31	49	27	25	16	35	22	33	20	49	23	28	19
	Large extent	28	29	31	20	25	22	27	22	30	28	32	29	28	31	31	19	29	24	32
Safety of your family in their community	Not a concern	36	33	30	40	45	37	33	41	31	40	40	32	35	28	37	40	36	45	48
	Large extent	27	31	31	22	18	30	28	28	29	17	18	33	22	33	18	23	17	19	14
Storage or security of personal belongings	Not a concern	38	36	33	38	47	31	36	34	38	39	52	35	43	32	41	36	48	46	50
	Large extent	23	26	26	23	15	30	26	29	22	17	13	28	18	28	15	24	14	16	11

# DETAILS ON DEPLOYMENTS

## Concerns While Away During Recent Deployment

### Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Interruption of off-duty education	Not a concern	60	57	60	69	60	58	55	63	55	69	82	54	71	57	78	68	79	59	68
	Large extent	19	21	21	15	18	23	22	21	21	12	7	23	13	23	7	16	8	19	13
Major home repair or replacement	Not a concern	49	50	44	61	49	59	47	63	44	46	39	52	41	45	42	63	45	50	46
	Large extent	17	18	21	12	15	12	19	12	20	16	21	18	18	21	21	11	18	14	16
Death of a family member	Not a concern	66	62	61	68	77	63	64	63	65	75	74	60	69	59	73	67	74	76	83
	Large extent	17	21	20	15	8	20	18	20	17	11	9	23	14	22	9	16	9	8	8
Pet care	Not a concern	69	72	67	78	64	71	72	76	67	65	64	73	66	68	65	80	65	64	65
	Large extent	11	10	11	8	14	11	11	10	11	13	11	10	10	11	12	8	9	14	14

# DETAILS ON DEPLOYMENTS

## Concerns While Away During Recent Deployment

Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Major financial hardship or bankruptcy within your family	Not a concern	70	65	67	70	81	66	67	66	69	82	83	63	77	64	83	68	84	80	88
	Large extent	10	14	11	8	5	12	10	13	11	4	4	15	6	13	3	9	3	5	3
Birth or adoption of a child	Not a concern	84	83	82	84	89	80	84	81	84	88	91	82	86	80	93	83	91	89	91
	Large extent	8	10	9	8	5	10	9	8	9	8	6	10	8	10	5	9	6	4	6
Elder care	Not a concern	84	82	82	87	88	81	87	81	85	90	83	82	83	81	88	86	90	88	89
	Large extent	6	8	7	4	2	7	4	8	5	4	5	8	6	8	2	4	3	2	4
Loss of part-time job	Not a concern	86	87	82	89	88	84	84	83	85	94	95	86	93	80	96	87	96	86	96
	Large extent	5	4	7	5	3	6	5	7	5	2	1	5	2	8	1	5	1	4	2

# DETAILS ON DEPLOYMENTS

## Concerns While Away During Recent Deployment

Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Your family's ability to contact you	Not a concern	13	13	16	13	13	12	15	12	17	12	12	13	14	13	19	13	14
	Large extent	54	54	53	55	53	51	57	56	48	56	57	55	43	56	48	53	55
Your ability to communicate with family	Not a concern	16	16	19	17	16	15	18	16	21	15	14	16	18	19	23	16	20
	Large extent	50	50	49	51	49	48	52	52	44	52	53	52	41	51	43	50	50
Managing expenses and bills	Not a concern	24	23	25	26	22	26	21	17	24	24	25	23	26	23	28	24	24
	Large extent	36	37	31	34	37	32	43	46	36	35	36	38	28	39	30	36	38
Serious health or emotional problems of family member	Not a concern	38	38	40	39	38	41	33	36	51	30	39	35	46	43	59	37	46
	Large extent	30	30	30	30	29	26	36	37	22	34	29	32	19	33	19	30	31

# DETAILS ON DEPLOYMENTS

## Concerns While Away During Recent Deployment

Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Feelings of anxiety or depression	Not a concern	31	31	31	29	32	32	29	28	32	30	32	29	44	25	37	31	27
	Large extent	28	28	27	30	27	25	32	33	27	28	28	30	13	35	20	27	33
Household repairs, yard work, or car maintenance	Not a concern	32	32	37	44	27	33	32	37	53	20	30	33	18	48	47	31	48
	Large extent	28	29	21	23	30	26	30	22	17	36	25	28	31	20	20	28	20
Safety of your family in their community	Not a concern	36	35	41	39	34	39	30	36	53	26	32	33	36	49	66	34	52
	Large extent	27	27	26	27	27	23	35	28	17	33	29	30	20	20	8	28	18
Storage or security of personal belongings	Not a concern	38	39	35	38	38	40	34	30	27	46	37	36	45	41	42	38	41
	Large extent	23	23	27	25	22	20	29	29	32	17	23	25	15	25	19	23	24

# DETAILS ON DEPLOYMENTS

## Concerns While Away During Recent Deployment Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Interruption of off-duty education	Not a concern	60	61	55	59	61	66	51	57	61	60	61	58	73	54	72	61	56
	Large extent	19	19	21	21	19	15	26	19	21	18	21	20	11	28	12	19	25
Major home repair or replacement	Not a concern	49	49	51	61	44	52	45	50	67	39	48	50	41	61	57	48	60
	Large extent	17	18	15	12	20	15	22	17	11	23	15	18	19	13	13	18	13
Death of a family member	Not a concern	66	66	64	63	67	69	59	67	63	67	67	64	73	68	80	65	70
	Large extent	17	17	16	18	17	14	22	19	19	16	16	18	11	18	8	17	17
Pet care	Not a concern	69	69	71	74	67	68	73	76	79	67	59	70	66	71	59	70	69
	Large extent	11	11	11	8	12	12	9	11	9	9	17	10	10	17	24	10	18

# DETAILS ON DEPLOYMENTS

## Concerns While Away During Recent Deployment

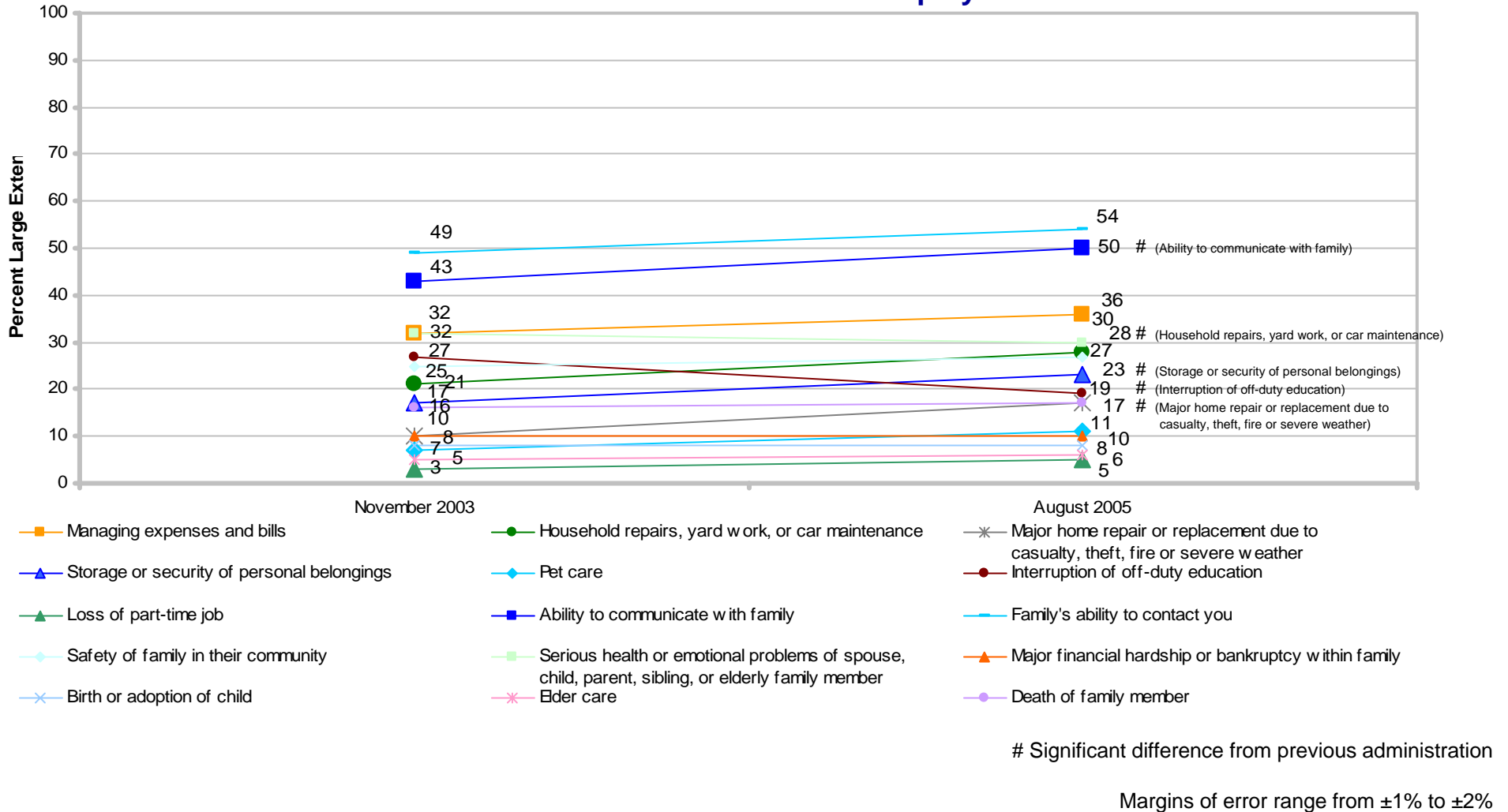
Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Major financial hardship or bankruptcy within your family	Not a concern	70	71	67	69	71	74	64	65	73	68	72	67	81	73	85	69	75
	Large extent	10	10	10	12	9	8	15	11	9	12	8	12	4	10	4	10	9
Birth or adoption of a child	Not a concern	84	84	84	83	85	87	79	85	87	81	87	82	89	92	96	83	92
	Large extent	8	9	7	7	9	7	11	9	4	12	6	9	7	3	3	9	3
Elder care	Not a concern	84	84	83	81	85	87	78	86	81	85	86	83	87	87	88	84	87
	Large extent	6	6	7	7	5	4	9	8	7	5	5	6	4	5	7	6	5
Loss of part-time job	Not a concern	86	86	85	85	87	89	81	86	85	87	86	84	95	91	96	85	92
	Large extent	5	5	5	5	5	3	8	5	6	4	5	6	2	4	1	5	4



# DETAILS ON DEPLOYMENTS

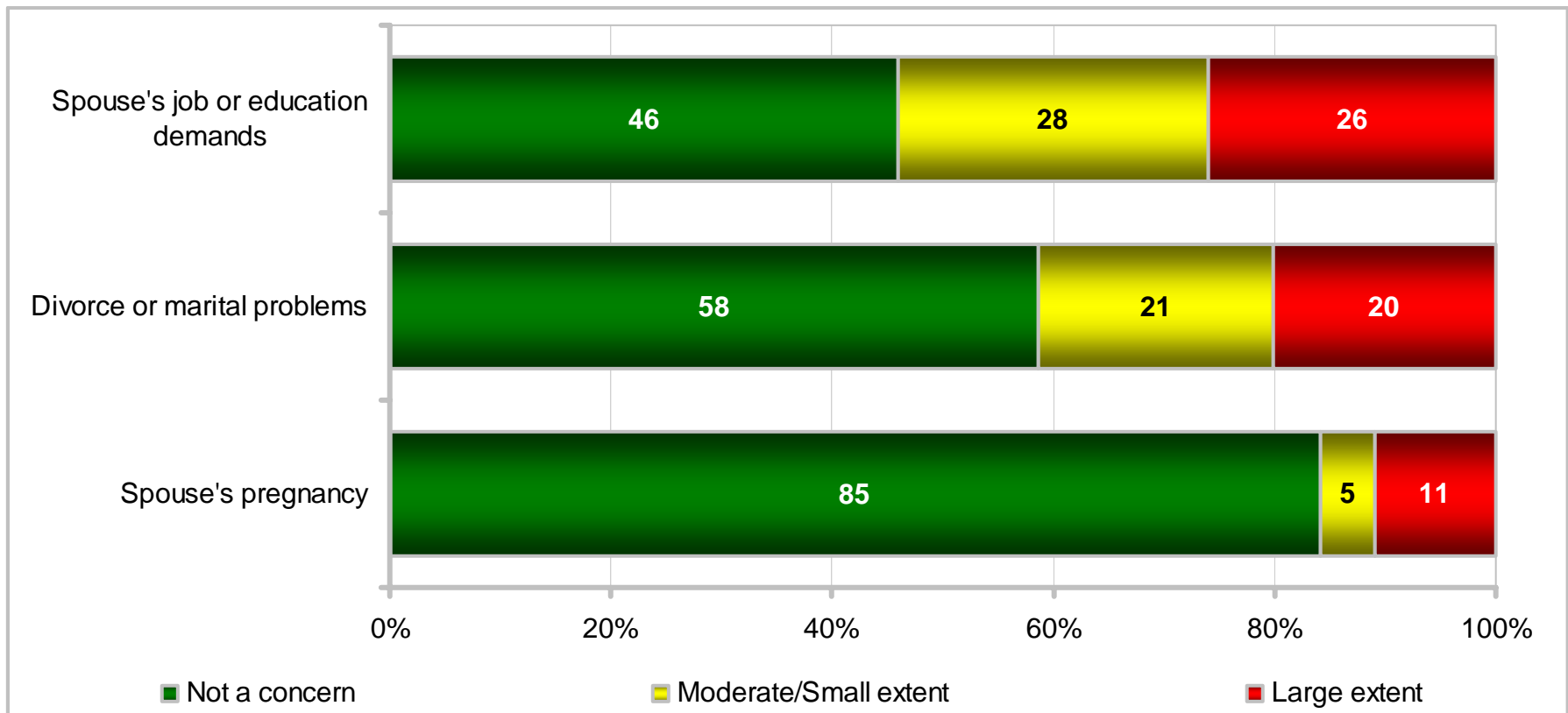
## Concerns While Away During Recent Deployment Percent of Service Members Who Had Been Deployed Since 9-11-2001



# DETAILS ON DEPLOYMENTS

## Spouse-Related Concerns While Away During Recent Deployment

Percent of Members Who Were Married/Separated and Deployed Since 9-11-2001



# DETAILS ON DEPLOYMENTS

## Spouse-Related Concerns While Away During Recent Deployment

Percent of Members Who Were Married/Separated and Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Spouse's job or education demands	Not a concern	46	45	42	42	54	46	45	43	44	54	58	42	54	40	53	39	52	52	59
	Large extent	26	29	29	27	18	29	30	30	28	18	14	31	21	32	13	30	16	19	14
Divorce or marital problems	Not a concern	58	53	58	61	66	54	50	54	56	69	73	49	66	56	71	60	68	64	75
	Large extent	20	25	22	18	13	25	26	26	22	13	9	28	15	24	9	19	11	13	10
Spouse's pregnancy	Not a concern	85	82	83	82	91	78	81	77	86	85	91	81	87	81	92	81	90	92	87
	Large extent	11	13	12	13	4	16	14	17	10	9	5	14	9	13	6	14	7	4	5

# DETAILS ON DEPLOYMENTS

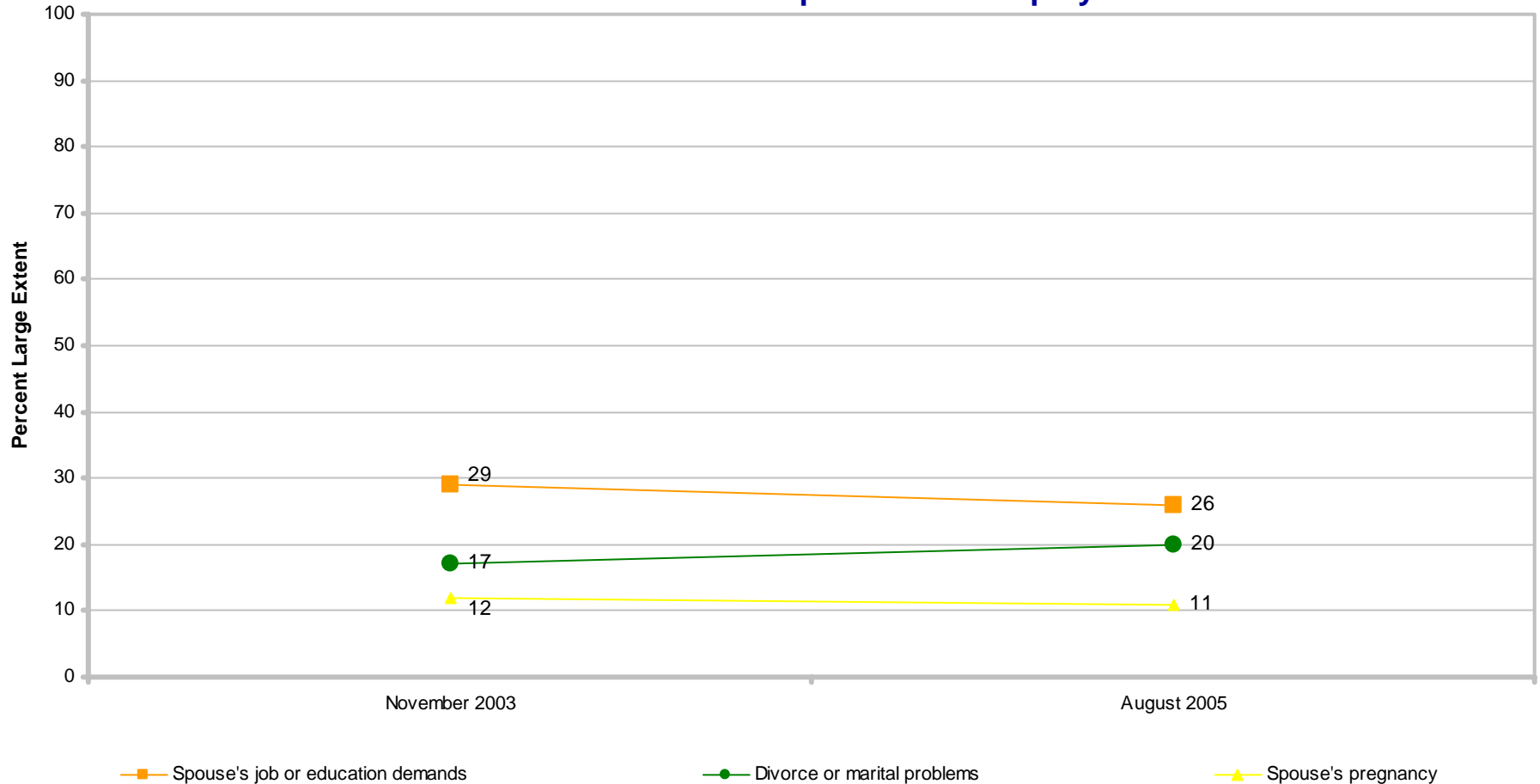
## Spouse-Related Concerns While Away During Recent Deployment

Percent of Members Who Were Married/Separated and Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Spouse's job or education demands	Not a concern	46	46	47	45	46	49	41	NA	NA	47	44	42	55	60	53	45	59
	Large extent	26	26	27	28	26	23	32	NA	NA	26	26	29	16	20	22	27	20
Divorce or marital problems	Not a concern	58	59	56	56	59	60	55	NA	NA	58	60	56	70	55	68	58	57
	Large extent	20	21	20	21	20	18	26	NA	NA	20	21	22	11	27	18	20	25
Spouse's pregnancy	Not a concern	85	84	87	83	85	87	80	NA	NA	83	89	83	88	97	99	84	97
	Large extent	11	11	8	12	10	9	14	NA	NA	12	7	12	7	3	1	11	2

# DETAILS ON DEPLOYMENTS

## Spouse-Related Concerns While Away During Recent Deployment Percent of Members Who Were Married/Separated and Deployed Since 9-11-2001



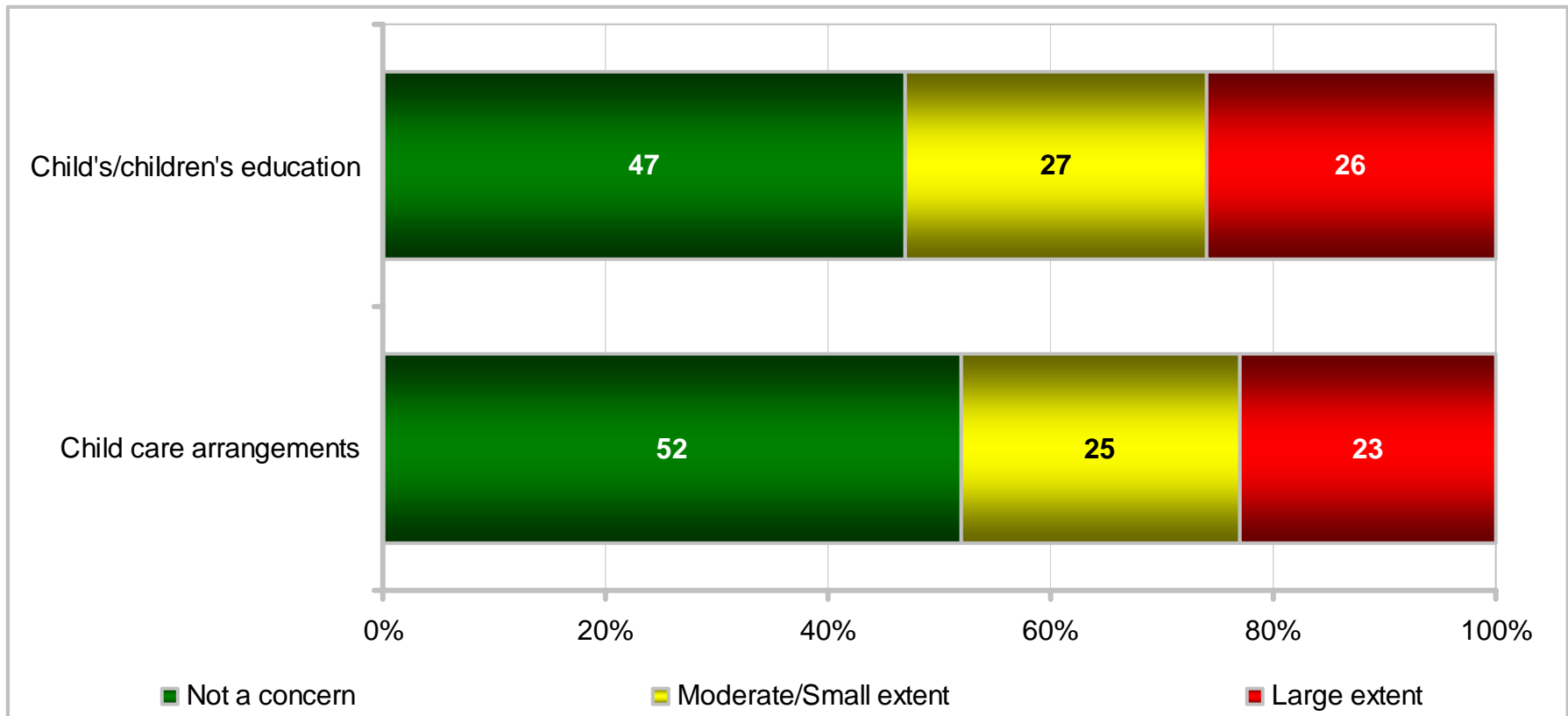
# Significant difference from previous administration

Margins of error range from ±2% to ± 3%

# DETAILS ON DEPLOYMENTS

## Child-Related Concerns While Away During Recent Deployment

Percent Who Had Children Under Age 23 and Were Deployed Since 9-11-2001



# DETAILS ON DEPLOYMENTS

## Child-Related Concerns While Away During Recent Deployment

Percent Who Had Children Under Age 23 and Were Deployed Since 9-11-2001

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Child's/children's education	Not a concern	47	45	43	52	54	56	50	58	44	56	48	45	46	42	48	53	45	52	61
	Large extent	26	30	28	24	18	23	26	23	29	20	16	32	22	29	22	24	24	20	11
Child care arrangements	Not a concern	52	51	52	53	51	52	50	52	50	57	57	51	52	50	62	52	59	50	53
	Large extent	23	25	23	22	22	27	27	26	25	16	13	26	20	26	9	24	13	22	18

# DETAILS ON DEPLOYMENTS

## Child-Related Concerns While Away During Recent Deployment

Percent Who Had Children Under Age 23 and Were Deployed Since 9-11-2001

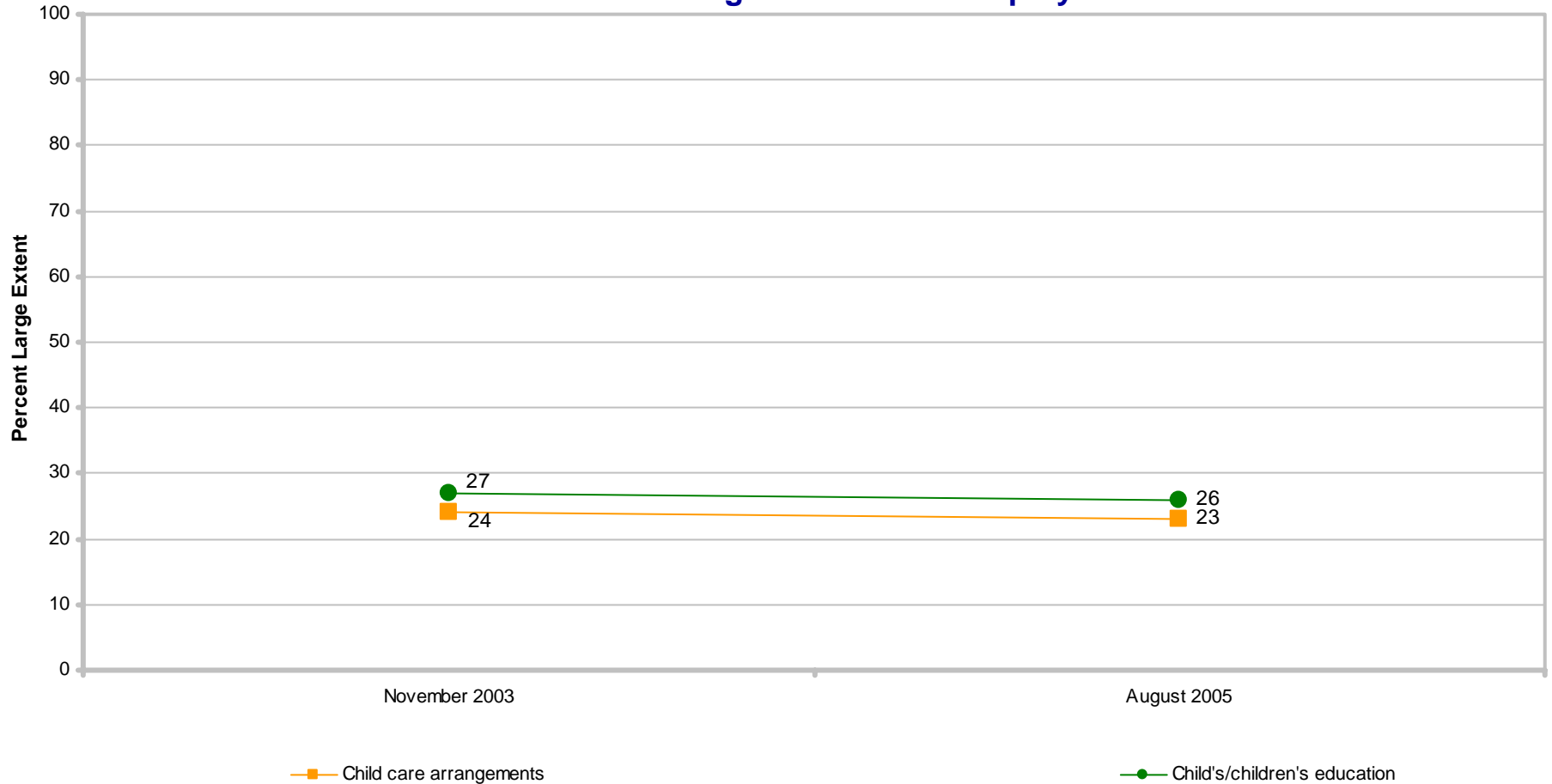
KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Child's/children's education	Not a concern	47	48	44	49	47	51	42	45	NA	48	NA	47	51	43	39	48	43
	Large extent	26	26	27	28	25	21	34	35	NA	25	NA	27	18	36	41	25	37
Child care arrangements	Not a concern	52	52	50	53	51	54	48	46	NA	52	NA	52	57	40	29	53	39
	Large extent	23	24	20	24	23	20	28	30	NA	23	NA	23	15	40	42	22	40



# DETAILS ON DEPLOYMENTS

## Child-Related Concerns While Away During Recent Deployment

Percent Who Had Children Under Age 23 and Were Deployed Since 9-11-2001



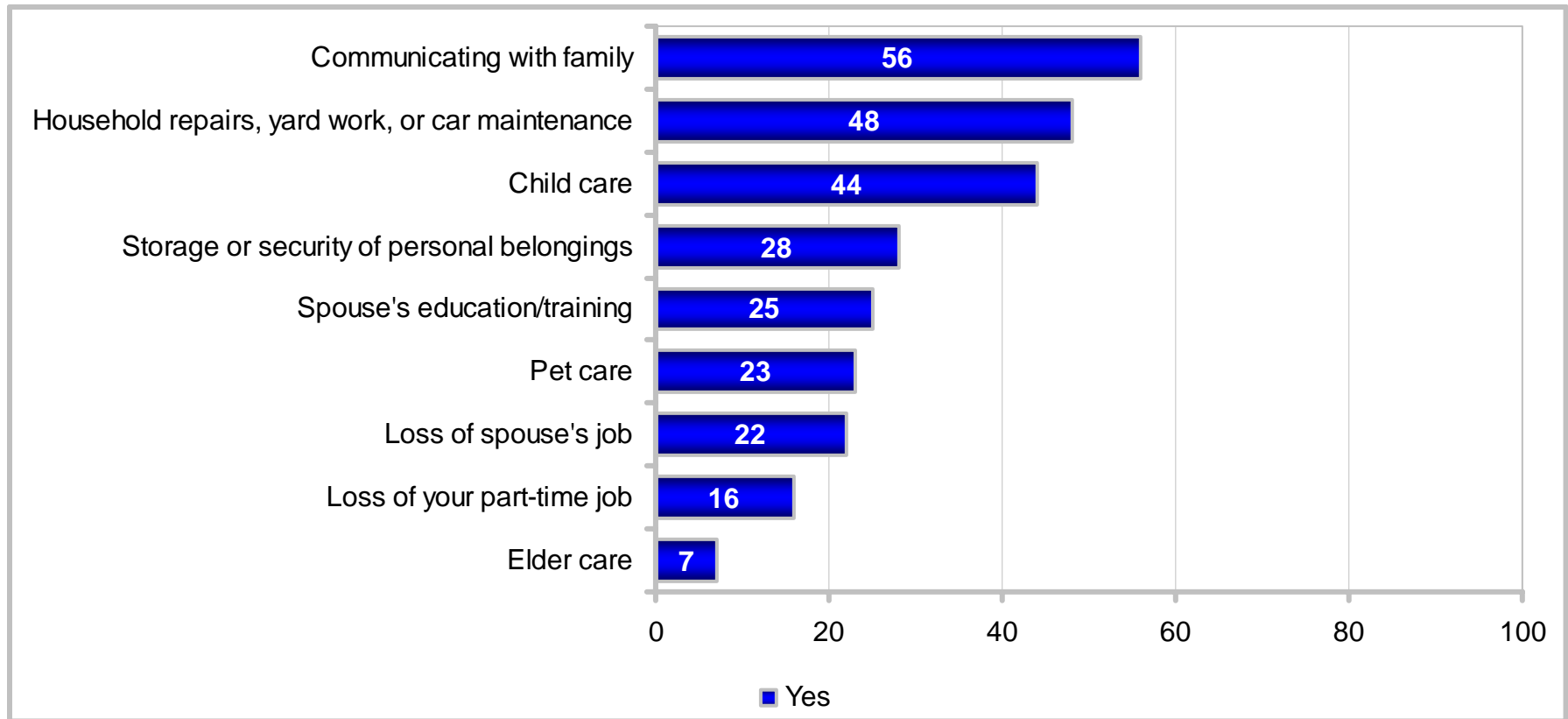
# Significant difference from previous administration

Margins of error ranges from ±2% to ±3%

# DETAILS ON DEPLOYMENTS

## Reasons for Additional Expenses During Deployment

Percent of Members Deployed Since 9-11-2001 and Who Indicated Reason Was Applicable



# DETAILS ON DEPLOYMENTS

## Reasons for Additional Expenses During Deployment

Percent of Members Deployed Since 9-11-2001 and Who Indicated Reason Was Applicable

KEY: Higher Response of Yes Lower Response of Yes	Total											Enlisted 3 – 5 YOS		Enlisted 6 – 9 YOS		E1 – E4		E5 – E9		O1 – O3		O4 – O6		Army Enlisted		Army Officers		Navy Enlisted		Navy Officers		Marine Corps Enlisted		Marine Corps Officers		Air Force Enlisted		Air Force Officers	
		Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers																				
Communicating with family	56	62	55	56	48	58	58	58	56	55	54	63	60	56	48	56	55	47	53																				
Household repairs, yard work, or car maintenance	48	52	48	39	44	39	48	40	49	51	59	51	57	47	51	36	54	41	55																				
Child care	44	41	44	41	48	42	48	40	45	37	42	42	38	45	38	40	43	50	44																				
Storage or security of personal belongings	28	34	30	26	16	36	29	34	26	28	20	35	30	31	24	27	22	15	16																				
Spouse's education/training	25	30	23	23	18	27	32	23	27	21	14	32	23	24	18	24	20	20	13																				
Pet care	23	23	22	18	28	22	23	19	22	33	29	20	33	22	22	16	29	26	34																				
Loss of spouse's job	22	26	22	18	17	27	26	22	24	13	15	28	16	23	15	20	11	18	11																				
Loss of your part-time job	16	15	20	12	15	20	19	20	17	8	7	17	7	22	9	13	5	17	7																				
Elder care	7	9	8	5	4	9	8	9	7	3	9	10	7	8	3	5	7	2	8																				

# DETAILS ON DEPLOYMENTS

## Reasons for Additional Expenses During Deployment

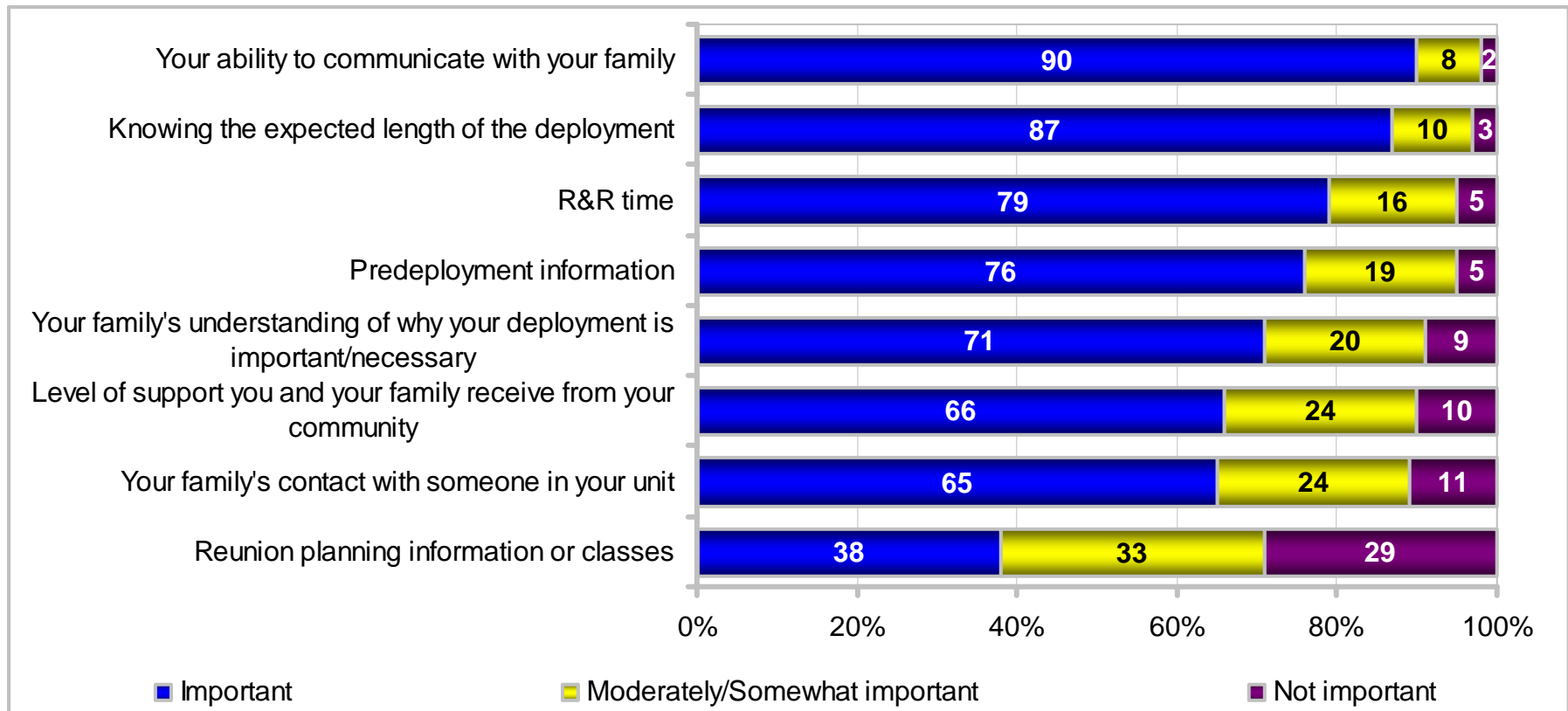
Percent of Members Deployed Since 9-11-2001 and Who Indicated Reason Was Applicable

	Total	KEY:		US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
		Higher Response of Yes	Lower Response of Yes																
Communicating with family	56	55	62	59	55	55	58	58	53	58	55	57	54	56	61	56	57		
Household repairs, yard work, or car maintenance	48	49	41	42	50	47	49	43	39	52	43	47	55	36	44	49	37		
Child care	44	44	44	41	45	42	46	48	NA	43	NA	43	39	60	62	42	60		
Storage or security of personal belongings	28	29	25	30	27	25	34	43	42	20	26	29	24	30	32	28	30		
Spouse's education/training	25	24	28	27	24	23	28	NA	NA	26	22	26	19	20	24	25	21		
Pet care	23	24	20	19	25	23	23	30	28	19	29	20	28	37	53	21	40		
Loss of spouse's job	22	22	21	23	22	22	22	NA	NA	23	19	24	14	21	11	22	20		
Loss of your part-time job	16	16	14	18	16	12	23	22	19	15	14	18	7	15	8	16	14		
Elder care	7	7	8	8	7	5	11	14	10	6	5	7	6	10	14	7	11		

# DETAILS ON DEPLOYMENTS

## Important Factors in Coping With Deployments

Percent of Service Members Who Had Been Deployed Since 9-11-2001



# DETAILS ON DEPLOYMENTS

## Important Factors in Coping With Deployments

### Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Important Lower Response of Important Higher Response of Not Important		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Your ability to communicate with your family	Important	90	92	89	85	91	86	92	88	91	90	92	92	92	89	91	84	90	91	91
	Not important	2	2	2	3	1	3	1	3	2	2	1	2	2	3	1	3	2	1	1
Knowing the expected length of the deployment	Important	87	90	86	78	87	85	89	83	89	88	86	91	88	86	86	77	86	87	86
	Not important	3	3	3	5	2	4	3	4	3	2	2	3	3	4	2	6	3	2	2
R&R time	Important	79	81	80	64	81	80	80	79	80	75	71	82	74	81	75	65	57	83	75
	Not important	5	5	4	9	5	6	5	6	5	5	5	5	6	5	3	9	10	5	5
Predeployment information	Important	76	81	71	71	76	75	78	77	77	71	73	82	78	73	62	71	68	77	72
	Not important	5	4	6	6	4	4	3	5	4	5	4	4	5	5	7	6	5	4	4

# DETAILS ON DEPLOYMENTS

## Important Factors in Coping With Deployments

### Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY:		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Your family's understanding of why your deployment is important/necessary	Important	71	76	70	69	65	70	72	67	73	69	69	76	75	71	66	69	71	65	65
	Not important	9	8	9	9	9	9	8	10	8	8	6	8	5	9	6	9	8	10	8
Level of support you and your family receive from your community	Important	66	70	64	59	64	65	69	63	68	62	63	71	68	65	56	59	62	65	61
	Not important	10	8	11	11	10	11	10	11	9	10	6	8	8	11	9	12	8	10	8
Your family's contact with someone in your unit	Important	65	70	65	61	58	66	68	66	65	61	59	70	67	66	58	61	63	59	53
	Not important	11	9	12	11	14	10	10	11	11	13	10	8	10	12	15	11	10	14	12
Reunion planning information or classes	Important	38	47	37	38	25	42	41	40	40	28	28	50	36	40	24	39	27	26	20
	Not important	29	23	30	27	38	25	27	27	28	39	35	22	29	29	41	27	31	36	48

# DETAILS ON DEPLOYMENTS

## Important Factors in Coping With Deployments

### Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Important Lower Response of Important Higher Response of Not Important		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Your ability to communicate with your family	Important	90	90	90	87	91	89	92	93	80	95	93	90	91	92	93	90	92
	Not important	2	2	2	3	2	2	2	1	4	1	1	2	1	2	1	2	2
Knowing the expected length of the deployment	Important	87	87	86	84	88	86	89	89	80	90	88	86	86	90	94	86	91
	Not important	3	3	4	4	2	3	3	2	6	2	2	3	3	3	1	3	2
R&R time	Important	79	79	79	78	79	77	82	79	76	80	79	79	73	84	78	78	83
	Not important	5	5	4	6	5	6	5	3	7	5	4	5	6	5	3	5	4
Predeployment information	Important	76	75	80	77	75	72	83	80	70	78	78	76	70	82	85	75	82
	Not important	5	5	4	4	5	5	3	4	6	4	3	5	5	4	1	5	4



# DETAILS ON DEPLOYMENTS

## Important Factors in Coping With Deployments

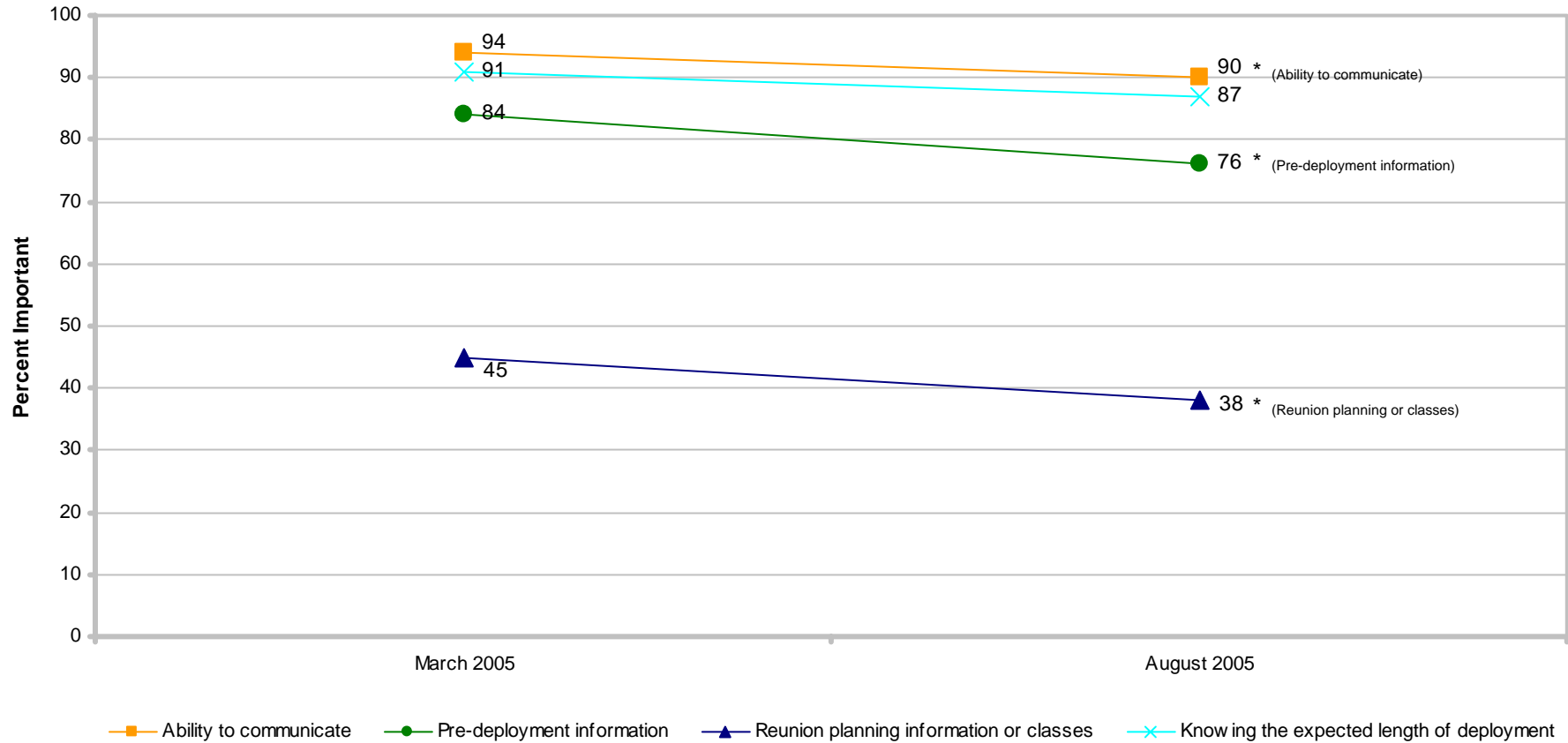
### Percent of Service Members Who Had Been Deployed Since 9-11-2001

KEY: Higher Response of Important Lower Response of Important Higher Response of Not Important		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Your family's understanding of why your deployment is important/necessary	Important	71	71	70	69	72	67	77	77	60	77	71	71	70	72	68	71	71
	Not important	9	8	10	9	8	10	7	5	15	6	7	9	6	11	9	8	11
Level of support you and your family receive from your community	Important	66	66	66	65	66	62	72	70	55	71	68	67	64	64	57	66	63
	Not important	10	9	13	11	9	10	9	9	17	6	8	10	8	15	12	9	14
Your family's contact with someone in your unit	Important	65	65	65	67	64	61	71	69	57	68	66	65	61	68	57	64	66
	Not important	11	11	12	10	11	12	10	12	15	9	9	11	11	13	16	11	13
Reunion planning information or classes	Important	38	38	40	40	37	30	52	44	30	42	39	40	28	43	28	38	40
	Not important	29	29	29	29	29	34	20	28	34	27	28	28	36	27	42	29	30

# DETAILS ON DEPLOYMENT

## Important Factors in Coping With Deployments (Member)

Percent of Service Members Who Had Been Deployed Since 9-11-2001



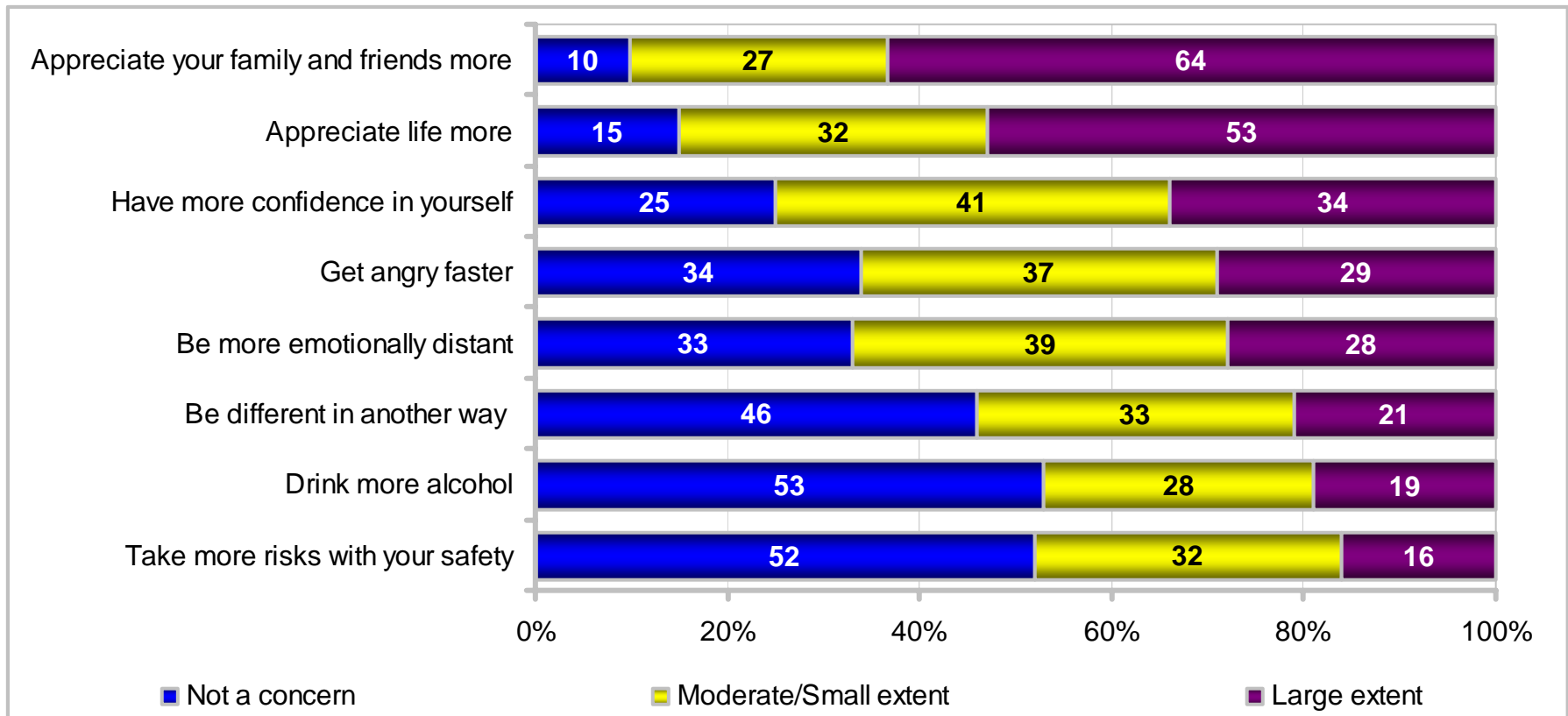
\* Significant difference from last survey

Margins of range from ±1% to ±2%

# DETAILS ON DEPLOYMENTS

## Personal Impact of Deployments

Percent of Members Deployed Since 9-11-2001 and Not Currently Deployed



# DETAILS ON DEPLOYMENTS

## Personal Impact of Deployments

Percent of Members Deployed Since 9-11-2001 and Not Currently Deployed

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Appreciate your family and friends more	Not a concern	10	8	8	9	14	8	9	9	10	10	9	8	6	7	9	10	9	14	13
	Large extent	64	68	64	65	56	66	65	64	64	60	59	69	66	65	59	65	62	57	54
Appreciate life more	Not a concern	15	11	14	13	21	13	15	16	15	14	12	12	8	15	12	13	13	22	19
	Large extent	53	62	50	56	42	55	53	54	54	49	48	64	57	51	49	57	54	43	40
Have more confidence in yourself	Not a concern	25	19	26	24	34	17	27	18	27	28	35	18	25	24	33	22	33	34	35
	Large extent	34	42	30	38	23	39	33	38	33	33	24	45	34	31	26	39	32	22	26
Get angry faster	Not a concern	34	23	35	31	51	23	35	26	35	39	48	20	34	33	40	29	42	48	58
	Large extent	29	43	26	34	12	41	34	38	29	21	14	47	27	28	17	37	17	12	10

# DETAILS ON DEPLOYMENTS

## Personal Impact of Deployments

Percent of Members Deployed Since 9-11-2001 and Not Currently Deployed

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Be more emotionally distant	Not a concern	33	23	33	30	48	25	34	29	33	35	41	21	29	32	36	28	42	47	50
	Large extent	28	37	27	31	16	36	30	35	29	20	15	40	24	30	15	34	18	16	13
Be different in another way	Not a concern	46	33	46	39	65	34	46	34	47	50	64	29	47	43	59	36	58	65	67
	Large extent	21	31	18	27	8	33	23	28	21	13	10	35	17	19	11	31	8	8	8
Drink more alcohol	Not a concern	53	46	51	46	68	38	48	40	54	61	72	42	61	49	60	42	67	66	77
	Large extent	19	25	18	27	6	30	24	28	18	11	5	28	14	20	7	30	7	7	4
Take more risks with your safety	Not a concern	52	41	52	47	70	37	49	39	52	63	76	36	59	48	71	43	72	68	78
	Large extent	16	22	12	25	6	25	17	24	15	8	5	25	10	14	5	28	7	6	4

# DETAILS ON DEPLOYMENTS

## Personal Impact of Deployments

Percent of Members Deployed Since 9-11-2001 and Not Currently Deployed

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Appreciate your family and friends more	Not a concern	10	9	11	10	9	11	7	8	12	9	9	10	9	7	8	10	7
	Large extent	64	64	63	66	63	60	71	70	57	66	64	64	60	67	62	63	66
Appreciate life more	Not a concern	15	15	15	15	15	17	10	12	16	14	16	16	13	10	9	15	10
	Large extent	53	53	53	57	52	47	65	55	51	54	54	53	49	59	59	53	59
Have more confidence in yourself	Not a concern	25	26	25	23	26	27	22	21	22	28	23	24	31	27	31	25	28
	Large extent	34	33	34	38	32	29	43	37	35	31	37	35	29	33	34	34	33
Get angry faster	Not a concern	34	34	36	33	35	35	32	31	35	35	30	32	42	35	48	34	38
	Large extent	29	29	31	34	28	27	34	39	31	28	29	32	19	28	20	30	26

# DETAILS ON DEPLOYMENTS

## Personal Impact of Deployments

Percent of Members Deployed Since 9-11-2001 and Not Currently Deployed

KEY: Higher Response of Not a Concern Lower Response of Not a Concern Higher Response of Large Extent		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Be more emotionally distant	Not a concern	33	33	30	31	33	34	30	28	35	32	31	31	38	36	40	32	37
	Large extent	28	28	30	32	27	25	34	36	29	27	28	31	18	32	23	28	30
Be different in another way	Not a concern	46	46	44	44	46	49	38	35	42	50	42	43	57	42	49	46	43
	Large extent	21	21	24	24	20	19	27	32	23	19	22	24	11	25	18	21	24
Drink more alcohol	Not a concern	53	53	52	50	54	53	52	47	46	59	49	49	65	58	74	52	61
	Large extent	19	19	18	22	17	18	19	22	25	14	21	21	9	18	7	19	15
Take more risks with your safety	Not a concern	52	52	50	48	54	53	50	47	43	57	53	47	68	56	75	51	60
	Large extent	16	15	19	20	14	14	20	18	21	13	15	18	7	16	8	16	14

# TEMPO

## Summary of Findings

August 2005

- Members reported working longer than normal an average of 105 days in the past 12 months
  - More than average led by Army officer, Marine Corps officer, O4-O6, male officer, female officer, Army, O1-O3, Air Force officer, Army enlisted, married with child(ren), E5-E9, Navy officer, living off base, Non-Hispanic White, and male
- Members reported an average of 61 nights away from PDS in the past 12 months
  - More than average led by Army, Marine Corps officer, enlisted with 3-5 years of service, male officer, Marine Corps, O1-O3, E5-E9, married with child(ren), male, male enlisted, and living in US
- 8% reported currently being on a deployment of 30 days or more
  - Led by Army, living on base, male enlisted, and male
- 13% reported their desire to stay on active duty decreased as a result of being away more than expected
  - Led by Army, male, and male enlisted



# TEMPO

## Summary of Findings

### August 2005

#### Deployments Since September 11, 2001

- 61% reported participation in operations since 9-11-2001
  - Led by E5-E9, Marine Corps officer, Army officer, married with child(ren), Navy enlisted, Army, Navy, living off base, Army enlisted, male enlisted, male, and living in US
- 43% reported having participated in Operation Iraqi Freedom
  - Led by enlisted with 3-5 years of service, Marine Corps officer, Army, E5-E9, married with child(ren), living off base, living in US, male enlisted, and male
- 34% reported having participated in Operation Enduring Freedom
  - Led by E5-E9, Navy enlisted, Navy, married with child(ren), living off base, Navy officer, total minority, living in US, male enlisted, and male
- 7% reported having participated in Operation Noble Eagle
  - Led by Navy, enlisted with 6-9 years of service, E5-E9, O4-O6, male officer, living off base, married with child(ren), and male

# TEMPO

## Summary of Findings

August 2005

- Service members who have been away since 9-11-2001 reported being deployed an average of 1.9 times and an average of 308 days
  - *Number of times* led by Marine Corps officer, Navy, Navy enlisted, living overseas, E5-E9, living off base, married with child(ren), and male
  - *Number of days* led by Army, Marine Corps officer, E5-E9, married with child(ren), male, and male enlisted
- 80% of Service members away since 9-11-2001 reported being deployed to a combat zone or imminent danger/hostile fire area
  - They reported being deployed to a combat zone an average of 238 days
  - 14% reported currently deployed to a combat zone
- 51% of Service members away since 9-11-2001 reported being involved in combat operations
  - Led by Army enlisted, Army, Marine Corps officer, Army officer, Marine Corps, Marine Corps enlisted, living in US, male enlisted, and male
- 40% of Service members away since 9-11-2001 reported deployments have been longer than expected
  - Led by Army enlisted, Army, E5-E9, and male enlisted
- 22% of Service members reported being under stop loss at some time since 9-11-2001
  - Led by Army, enlisted with 6-9 years of service, E5-E9, married with child(ren), male officer, living off base, total minority, and male

# TEMPO

## Summary of Findings

August 2005

### Details on Deployments

- About half of members who were deployed anytime after 9-11-2001 reported their *family's ability to contact them* (54%) and *their ability to communicate with family* (50%) were a large concern while deployed
- About one fifth of married/separated members who were deployed anytime after 9-11-2001 reported their *spouse's job or education demands* (26%) and *divorce or marital problems* (20%) were a large concern while deployed
- Almost one quarter of members with children who were deployed anytime after 9-11-2001 reported their *child's/children's education* (26%) and *child care arrangements* (23%) were a large concern while deployed
- About half of members who were deployed anytime after 9-11-01 reported *communicating with family* (56%) and *household repairs, yard work, or car maintenance* (48%) caused additional expenses during deployment
- Majority of those deployed anytime after 9-11-01 reported *ability to communicate* (90%), *knowing expected length of deployment* (87%), *R&R time* (79%), and *having predeployment information* (76%) are important in coping with deployments

# TEMPO

## Summary of Findings

### August 2005

- More than half of those who returned from deployments anytime after 9-11-01 reported they *appreciated their family and friends more* (64%) and *appreciated life more* (53%)
  - Less than one fifth indicated they *drank more alcohol* (19%) and *took more risks with their safety* (16%)

# TEMPO

## Summary of Findings

### Trends

#### March 2005 – August 2005

- Participation in any operation since 9-11-01 increased by 5 percentage points
  - Led by Air Force and E5-E9
- Participation in Operation Iraqi Freedom among E5-E9s increased 6 percentage points
- Percentage of those deployed anytime after 9-11-01 who indicated ways to cope with deployments decreased
  - *ability to communicate* (down 4 percentage points)
  - *reunion planning or classes* (down 7 percentage points)
  - *predeployment information* (down 8 percentage points)

#### August 2004 – August 2005

- Average number of days working longer than normal duty day in past year increased by 15 days
  - Led by E5-E9, Army, Marine Corps, Navy, O1-O3, and O4-O6
- Average number of nights away from permanent duty station in past year increased for Marine Corps by 16 nights
- Percentage currently deployed for 30 days or more decreased by 4 percentage points
  - Led by E1-E4

# TEMPO

## Summary of Findings

### Trends

#### August 2004 – August 2005 (Continued)

- Participation in any operation since 9-11-01 increased by 10 percentage points
  - Led by E5-E9 and Air Force
- Participation in Operation Iraqi Freedom increased by 8 percentage points
  - Led by Marine Corps, E5-E9, O1-O3, O4-O6, Navy, and Air Force
- Participation in Operation Enduring Freedom increased among E5-E9 (up 9 percentage points) and Air Force (up 5 percentage points)
- Percentage involved in combat operations declined 5 percentage points

#### November 2003 – August 2005

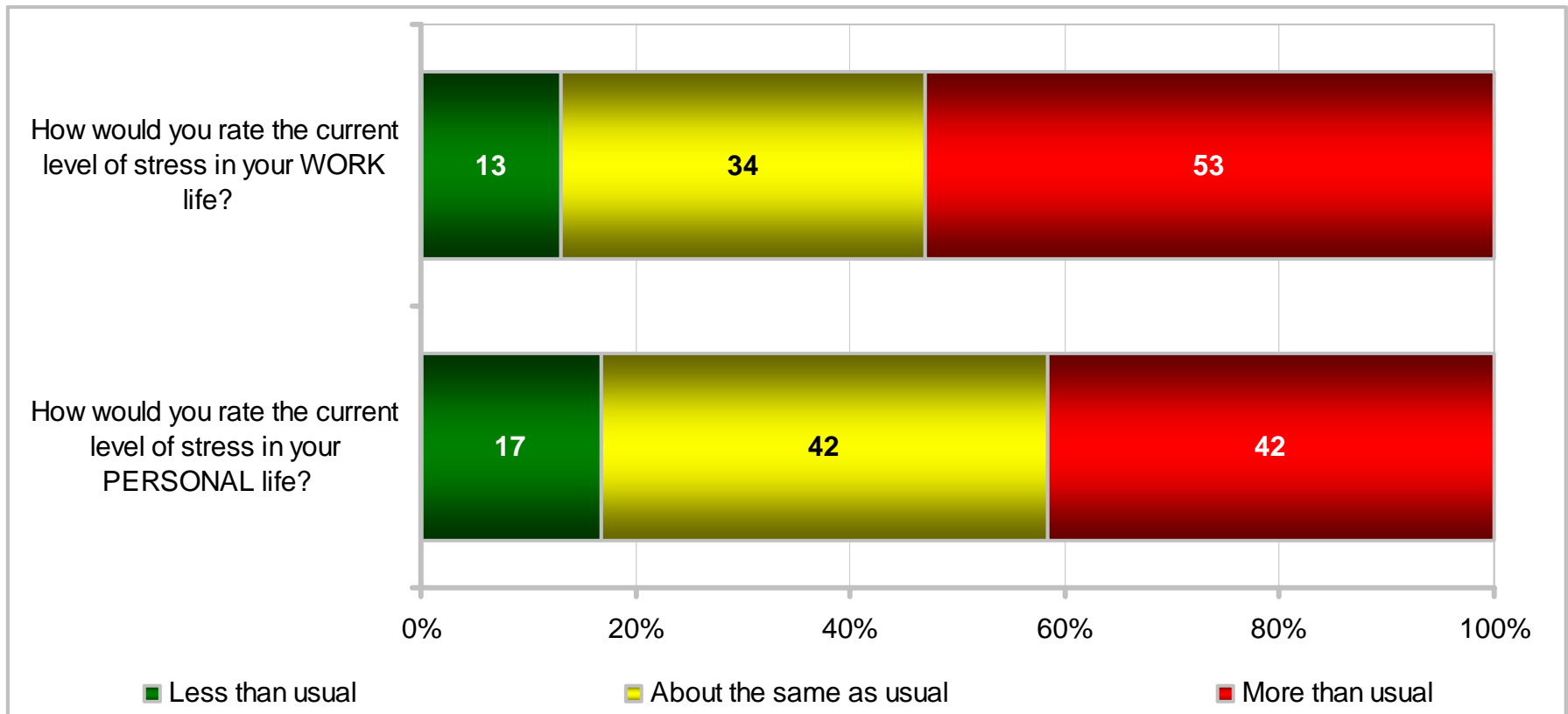
- There was an increase in 4 out of 11 concerns while away during recent deployments
  - *Ability to communicate with family* (up 7 percentage points)
  - *Household repairs, yard work, or car maintenance* (up 7 percentage points)
  - *Major home repair or replacement due to casualty, theft, fire or severe weather* (up 7 percentage points)
  - *Storage or security of personal belongings* (up 6 percentage points)
- Percentage who indicated their *off-duty education* was interrupted while away during recent deployments decreased 8 percentage points

# BRIEFING OVERVIEW

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# PERSONAL AND WORK STRESS

## Current Level of Stress Percent of All Service Members





# PERSONAL AND WORK STRESS

## Current Level of Stress Percent of All Service Members

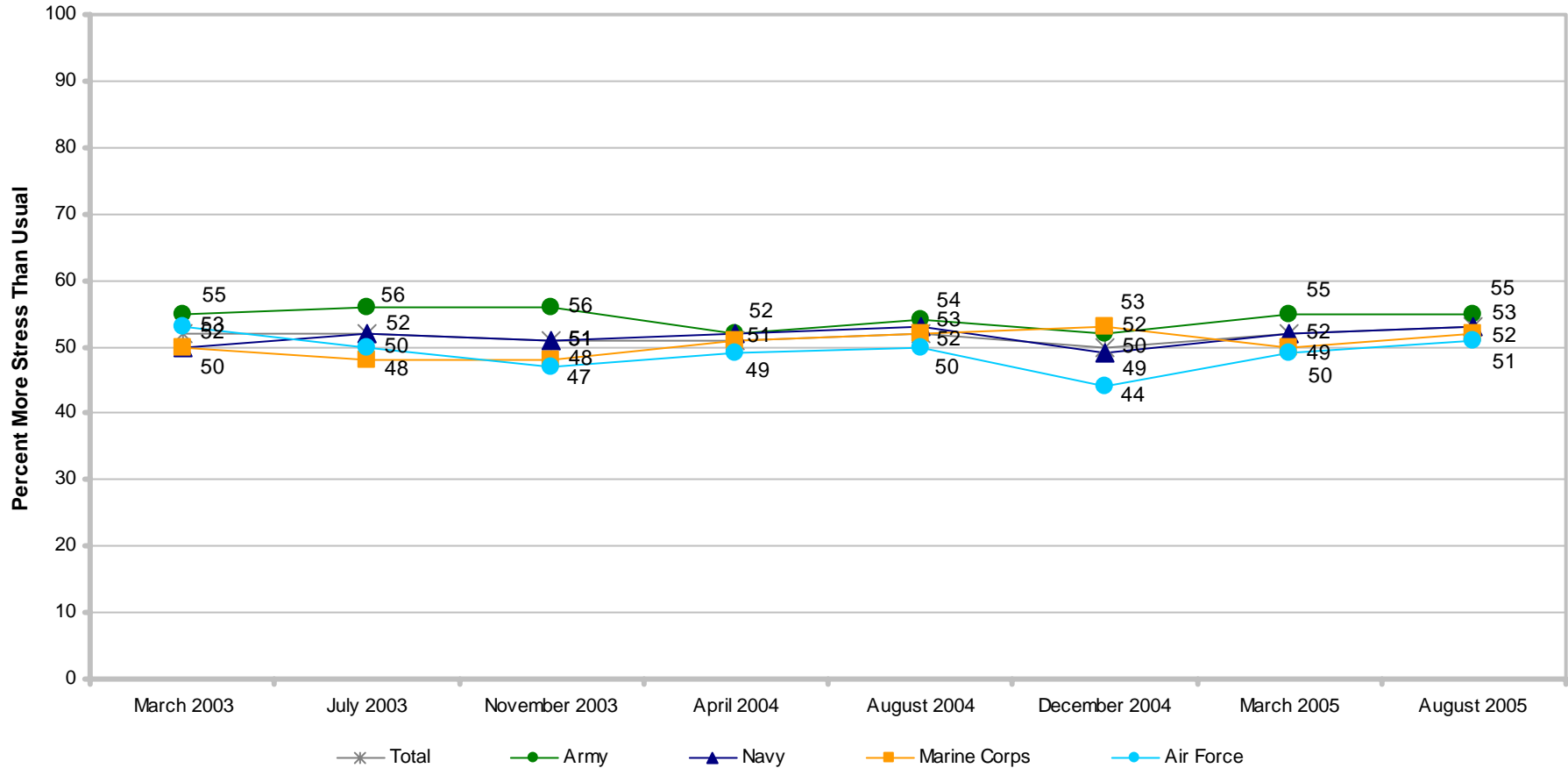
KEY:			Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
How would you rate the current level of stress in your WORK life?	Less	13	13	14	14	11	11	15	11	15	13	15	13	15	14	15	13	17	12	11	
	More	53	55	53	52	51	56	52	57	51	50	47	56	48	53	50	53	42	51	50	
How would you rate the current level of stress in your PERSONAL life?	Less	17	15	18	14	19	16	16	19	16	14	13	15	13	18	12	14	12	20	16	
	More	42	48	40	45	33	45	47	43	42	36	39	49	42	40	39	46	43	33	34	

KEY:			Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
How would you rate the current level of stress in your WORK life?	Less	13	13	10	11	14	11	17	16	11	15	11	13	14	13	11	13	13	
	More	53	52	56	54	52	55	49	51	55	50	57	54	47	54	56	53	54	
How would you rate the current level of stress in your PERSONAL life?	Less	17	16	18	17	16	15	20	20	18	14	18	17	13	20	16	16	20	
	More	42	41	43	42	42	42	42	46	38	44	41	42	39	43	35	42	42	

# PERSONAL AND WORK STRESS

## Current Level of Work Stress

Percent of All Service Members



SOFA Mar 03 Q20  
 SOFA Jul 03 Q35  
 SOFA Nov 03 Q36  
 SOFA Apr 04 Q41  
 SOFA Aug 04 Q37  
 SOFA Dec 04 Q37  
 SOFA Mar 05 Q37  
 SOFA Aug 05 Q37

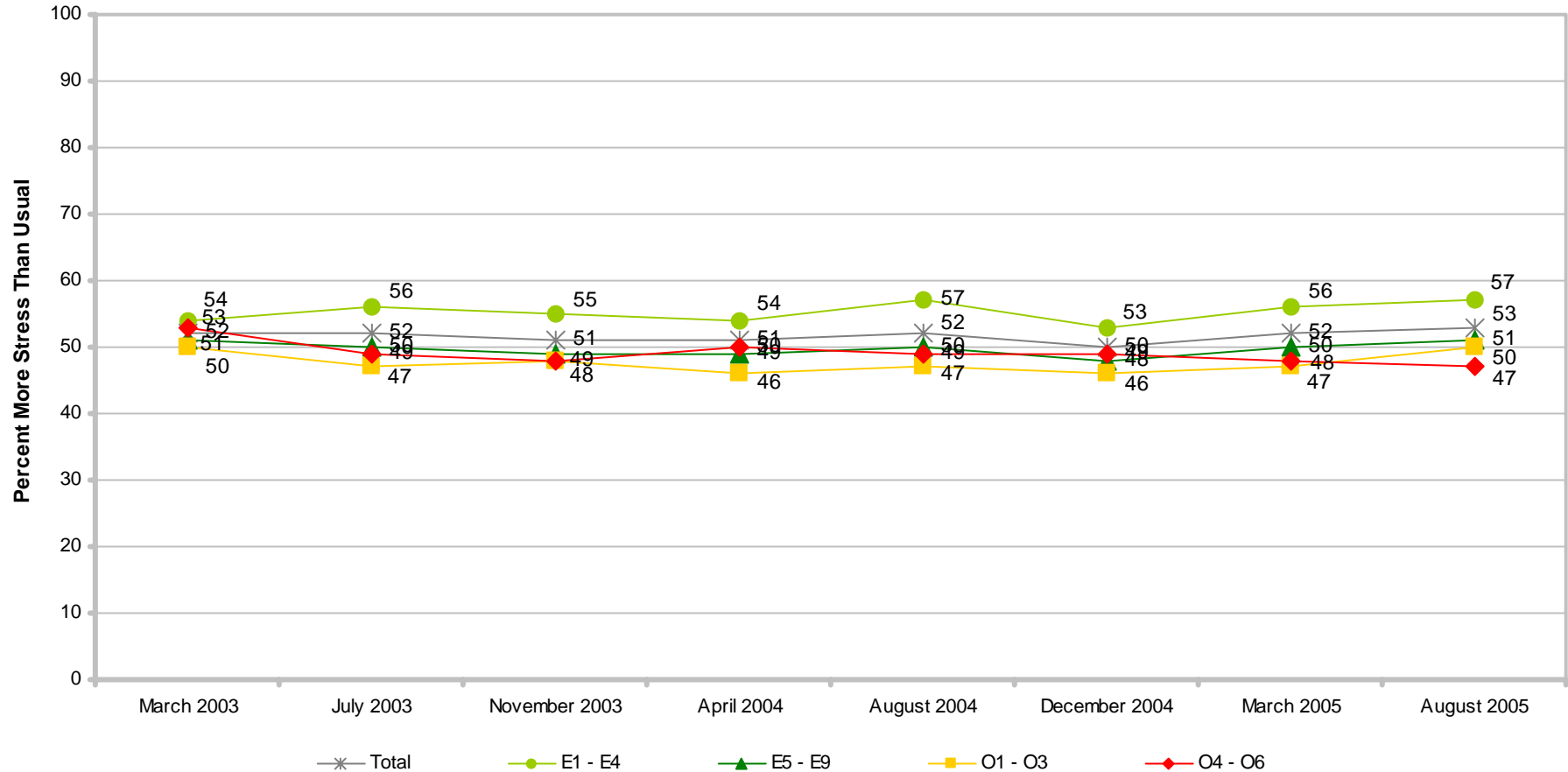
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±4%, except for December 2004 which do not exceed ±6%

# PERSONAL AND WORK STRESS

## Current Level of Work Stress

Percent of All Service Members



SOFA Mar 03 Q20  
 SOFA Jul 03 Q35  
 SOFA Nov 03 Q36  
 SOFA Apr 04 Q41  
 SOFA Aug 04 Q37  
 SOFA Dec 04 Q37  
 SOFA Mar 05 Q37  
 SOFA Aug 05 Q37

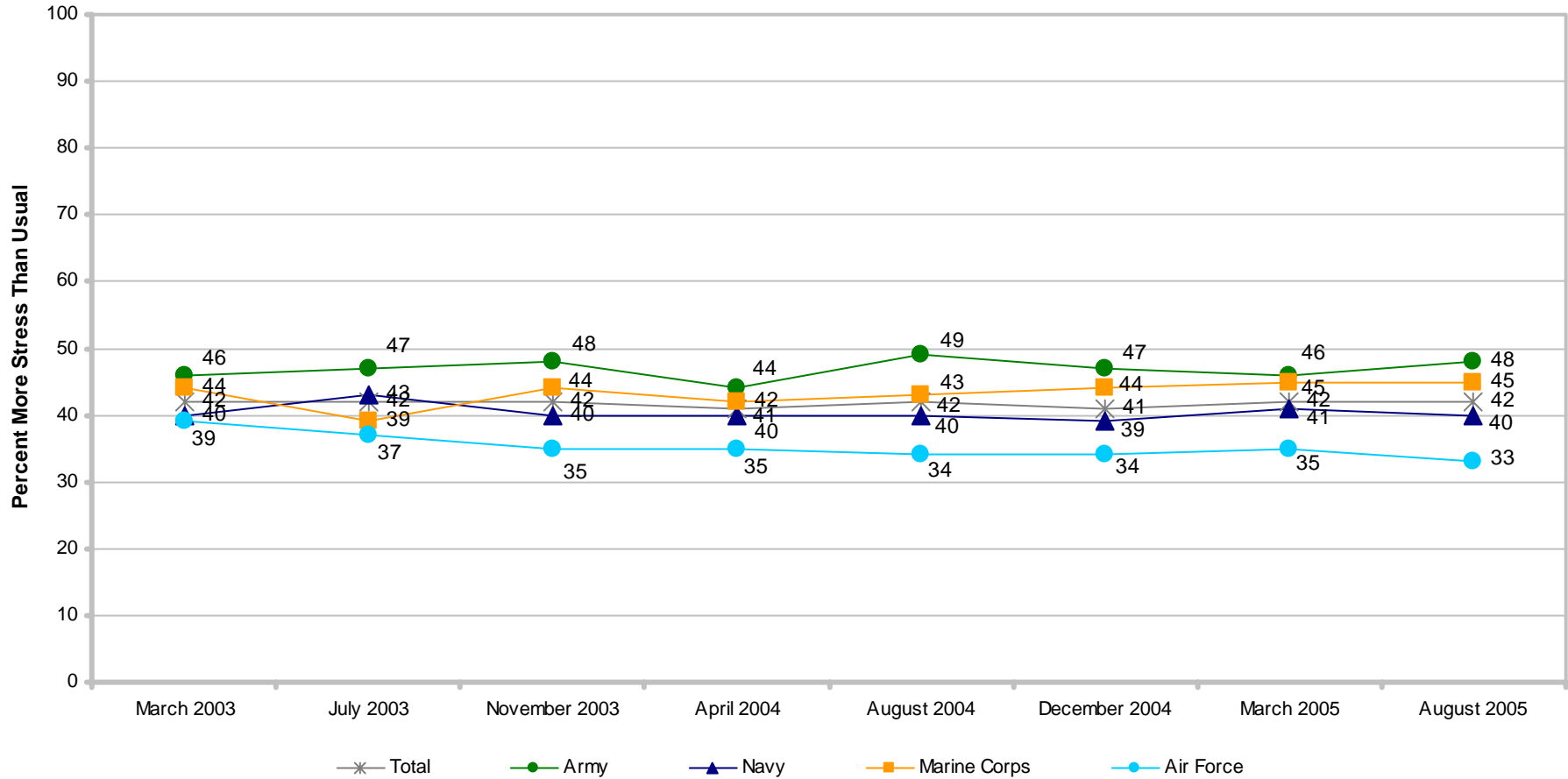
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±9%

# PERSONAL AND WORK STRESS

## Current Level of Personal Stress

Percent of All Service Members



SOFA Mar 03 Q21  
 SOFA Jul 03 Q36  
 SOFA Nov 03 Q37  
 SOFA Apr 04 Q42  
 SOFA Aug 04 Q38  
 SOFA Dec 04 Q38  
 SOFA Mar 05 Q38  
 SOFA Aug 05 Q38

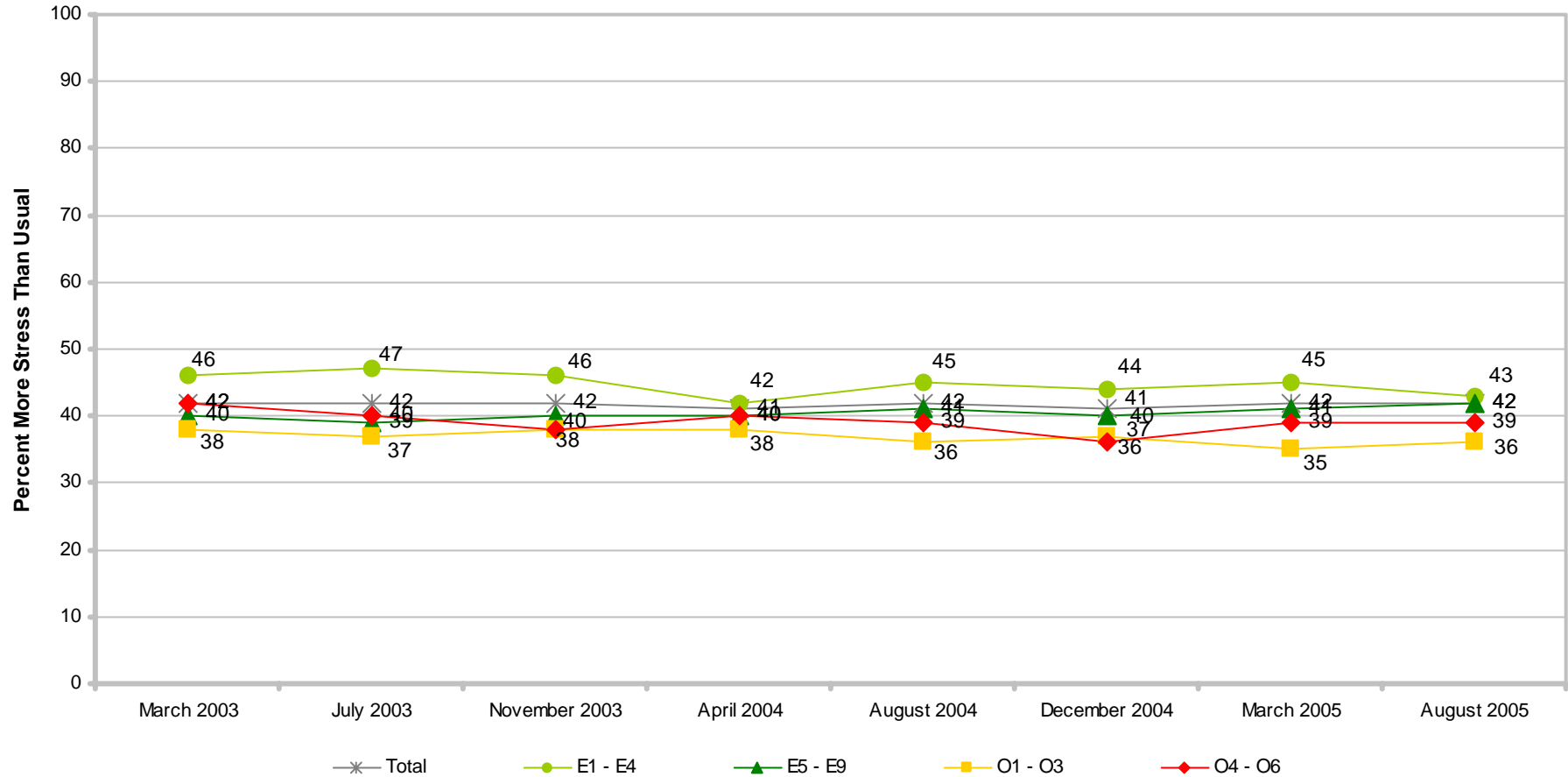
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±4%, except for December 2004 which do not exceed ±6%

# PERSONAL AND WORK STRESS

## Current Level of Personal Stress

Percent of All Service Members



SOFA Mar 03 Q21  
 SOFA Jul 03 Q36  
 SOFA Nov 03 Q37  
 SOFA Apr 04 Q42  
 SOFA Aug 04 Q38  
 SOFA Dec 04 Q38  
 SOFA Mar 05 Q38  
 SOFA Aug 05 Q38

\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±9%

# PERSONAL AND WORK STRESS

## Summary of Findings

August 2005

- 53% reported more stress than usual in their *work life*
  - More stress led by E1-E4, married without child(ren), Army enlisted, and Non-Hispanic White
  - Less stress led by Marine Corps officer, total minority, married with child(ren), E5-E9, enlisted with 6-9 years of service, living off base, and living in US
- 42% reported more stress than usual in their *personal life*
  - More stress led by Army enlisted, Army, and married with child(ren)
  - Less stress led by female enlisted, total minority, Air Force enlisted, and E1-E4

# PERSONAL AND WORK STRESS

## Summary of Findings

### Trends

#### **March 2005 – August 2005**

- No change

#### **August 2004 – August 2005**

- No change

# BRIEFING OVERVIEW

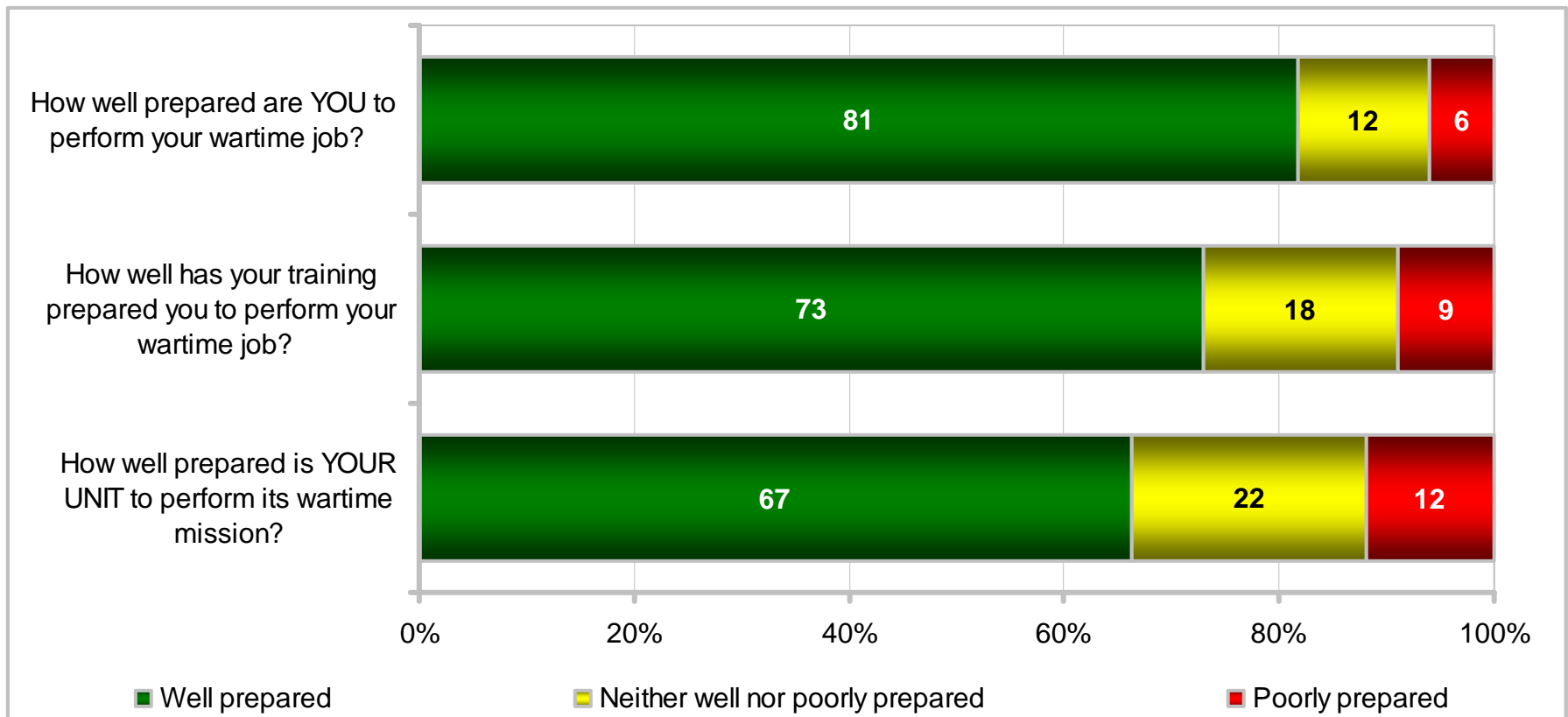
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# PERSONAL AND UNIT PREPAREDNESS

## To Perform Wartime Mission

Percent of All Service Members



# PERSONAL AND UNIT PREPAREDNESS

## To Perform Wartime Mission

### Percent of All Service Members

KEY: Higher Response of Well Prepared Lower Response of Well Prepared Higher Response of Poorly Prepared		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
How well prepared are YOU to perform your wartime job?	Well	81	80	82	85	81	83	83	76	86	77	85	80	82	81	84	85	88	82	76
	Poorly	6	8	6	4	6	6	5	9	4	7	4	8	6	6	4	4	2	5	7
How well has your training prepared you to perform your wartime job?	Well	73	67	76	76	75	71	72	69	76	72	77	66	73	75	78	76	83	76	70
	Poorly	9	12	8	7	7	11	9	12	7	8	5	12	7	9	5	7	5	6	9
How well prepared is YOUR UNIT to perform its wartime mission?	Well	67	55	71	71	76	65	65	64	68	72	72	53	65	70	78	71	74	77	73
	Poorly	12	18	7	11	8	13	13	13	12	7	6	19	11	8	4	11	4	8	6

# PERSONAL AND UNIT PREPAREDNESS

## To Perform Wartime Mission

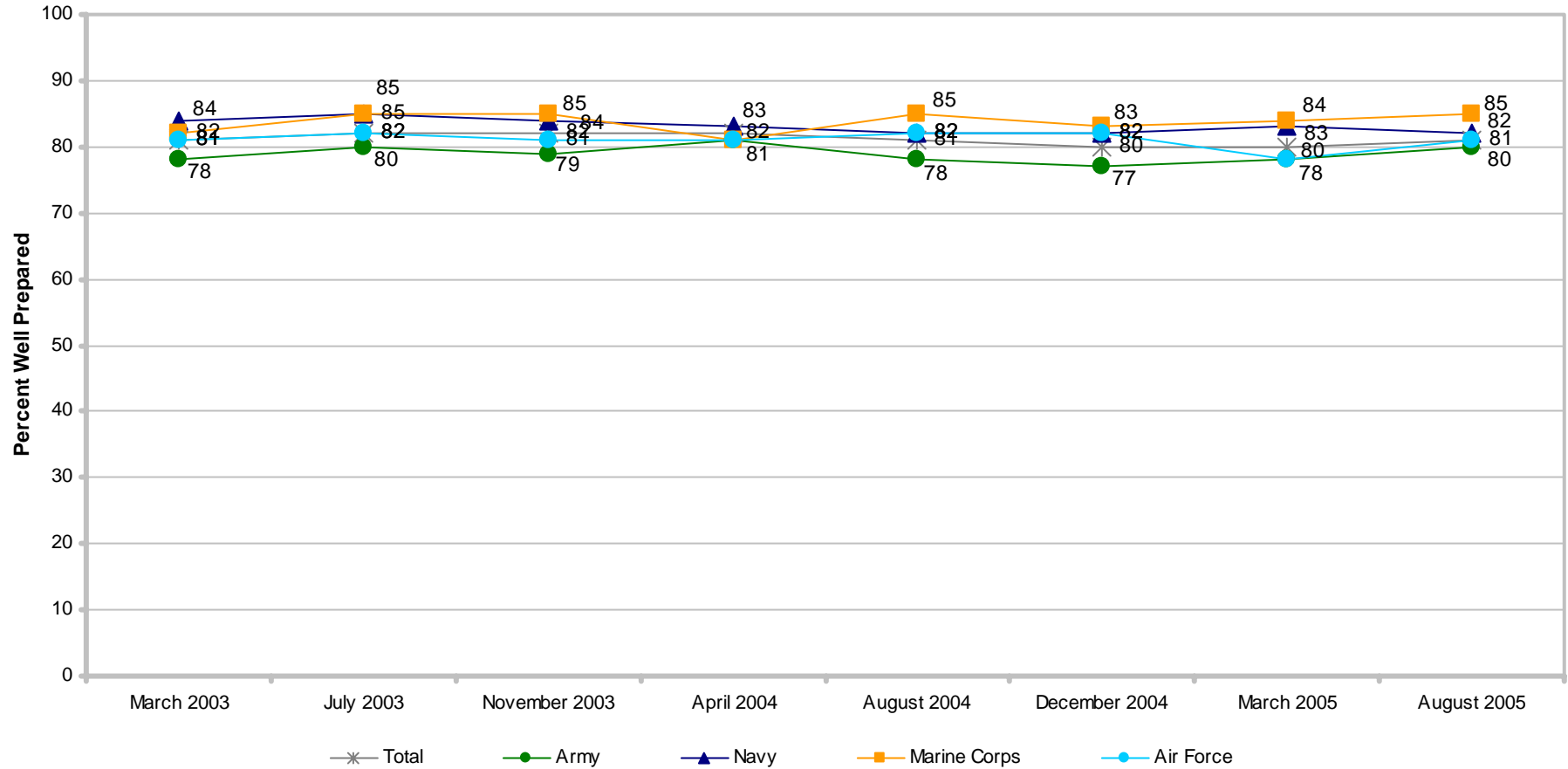
### Percent of All Service Members

KEY:		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
How well prepared are YOU to perform your wartime job?	Well	81	82	79	80	82	82	80	80	77	86	81	84	83	70	71	83	70
	Poorly	6	6	7	7	6	6	6	4	8	4	7	5	5	11	8	5	11
How well has your training prepared you to perform your wartime job?	Well	73	73	70	71	74	72	74	71	69	76	73	74	76	61	62	75	62
	Poorly	9	9	9	10	8	9	8	10	11	7	9	9	6	11	9	8	11
How well prepared is YOUR UNIT to perform its wartime mission?	Well	67	68	60	64	69	67	67	64	63	70	68	67	72	62	66	68	63
	Poorly	12	11	16	13	11	13	10	14	14	9	12	12	7	13	8	11	12

# PERSONAL AND UNIT PREPAREDNESS

## Personal Preparedness To Perform Wartime Mission

### Percent of All Service Members



SOFA Mar 03 Q18  
 SOFA Jul 03 Q33  
 SOFA Nov 03 Q34  
 SOFA Apr 04 Q39  
 SOFA Aug 04 Q34  
 SOFA Dec 04 Q34  
 SOFA Mar 05 Q34  
 SOFA Aug 05 Q34

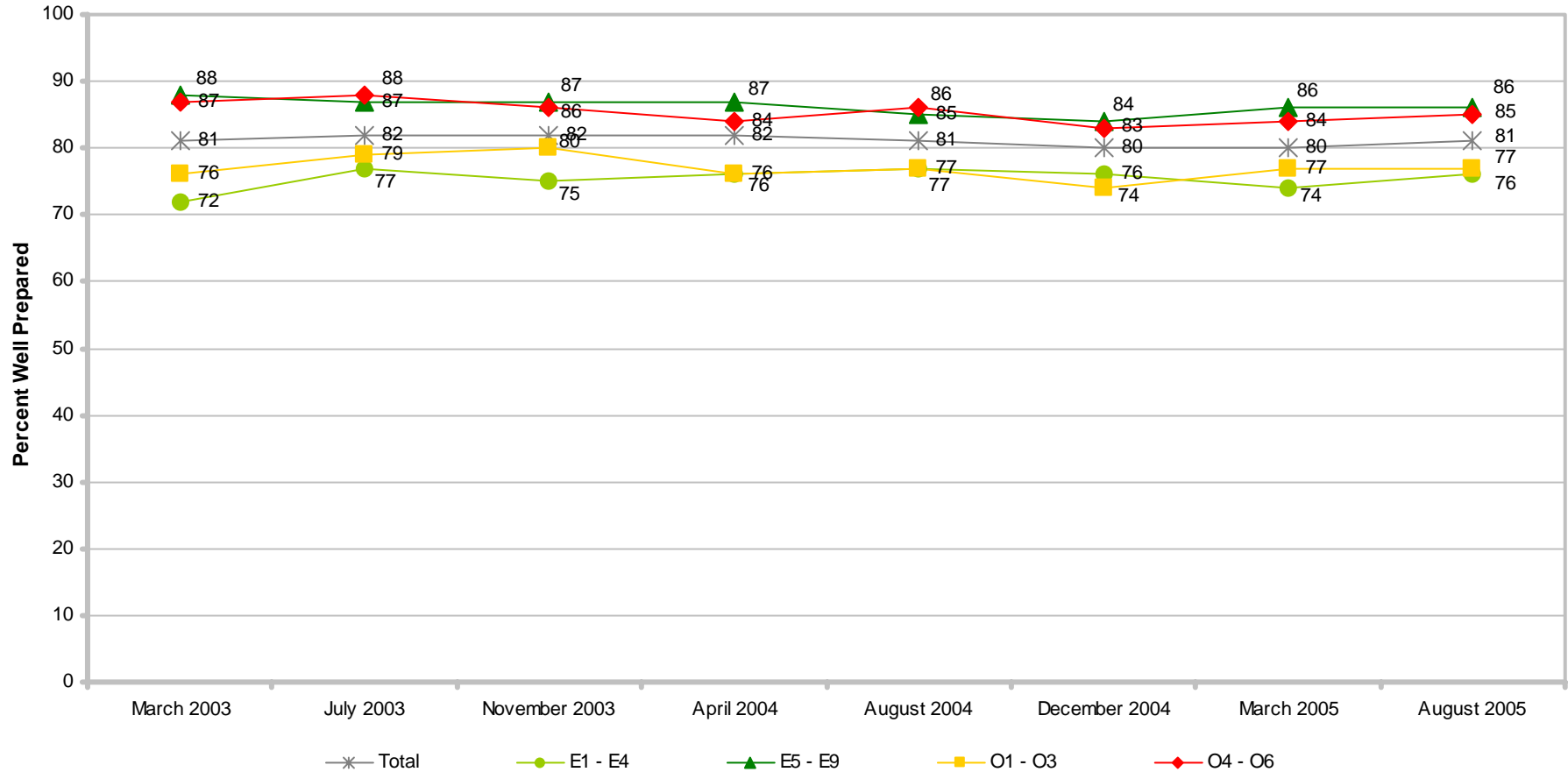
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±4%

# PERSONAL AND UNIT PREPAREDNESS

## Personal Preparedness To Perform Wartime Mission

### Percent of All Service Members



SOFA Mar 03 Q18  
 SOFA Jul 03 Q33  
 SOFA Nov 03 Q34  
 SOFA Apr 04 Q39  
 SOFA Aug 04 Q34  
 SOFA Dec 04 Q34  
 SOFA Mar 05 Q34  
 SOFA Aug 05 Q34

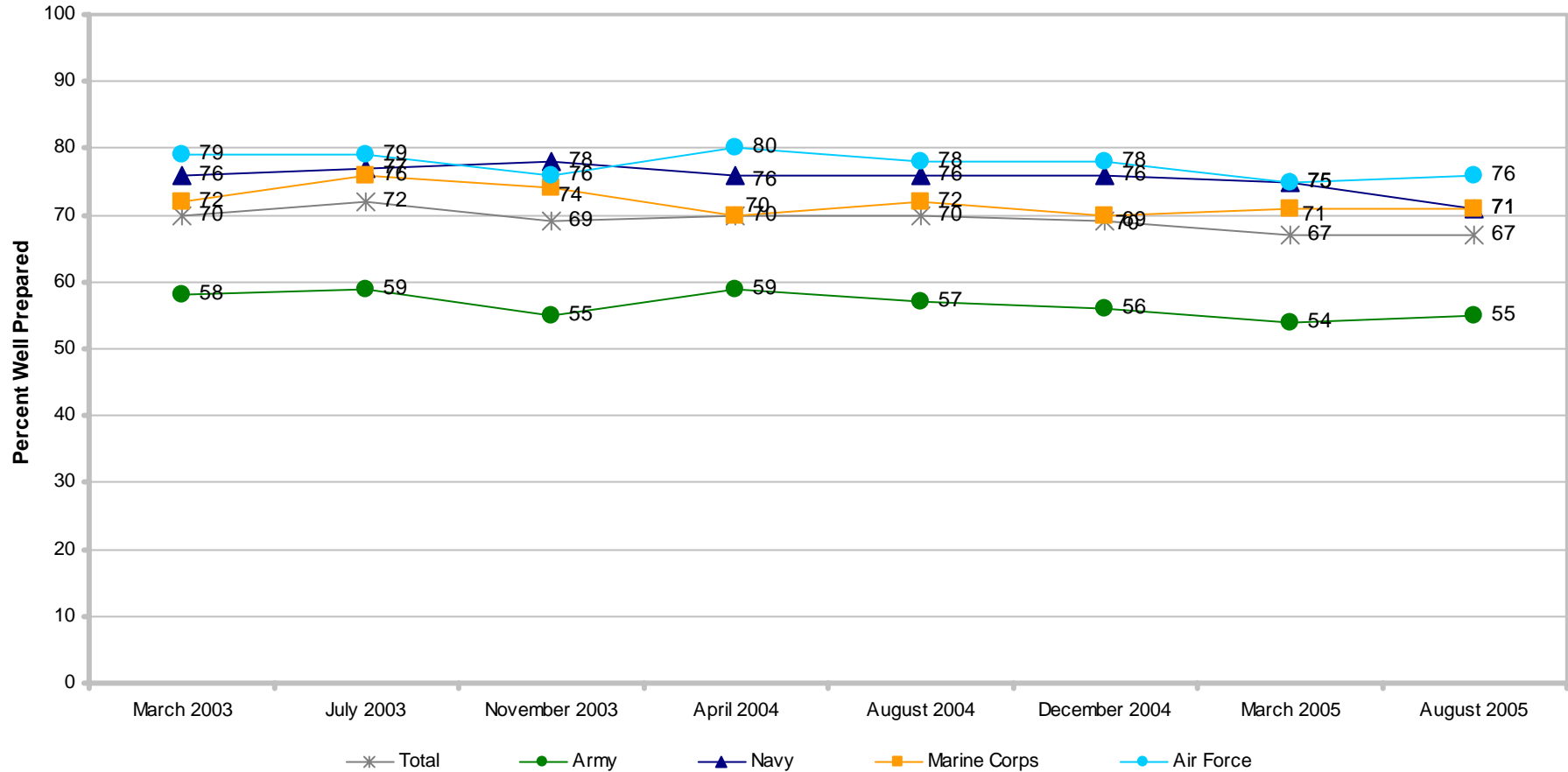
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±9%

# PERSONAL AND UNIT PREPAREDNESS

## Unit Preparedness To Perform Wartime Mission

### Percent of All Service Members



SOFA Mar 03 Q19  
 SOFA Jul 03 Q34  
 SOFA Nov 03 Q35  
 SOFA Apr 04 Q40  
 SOFA Aug 04 Q35  
 SOFA Dec 04 Q35  
 SOFA Mar 05 Q35  
 SOFA Aug 05 Q35

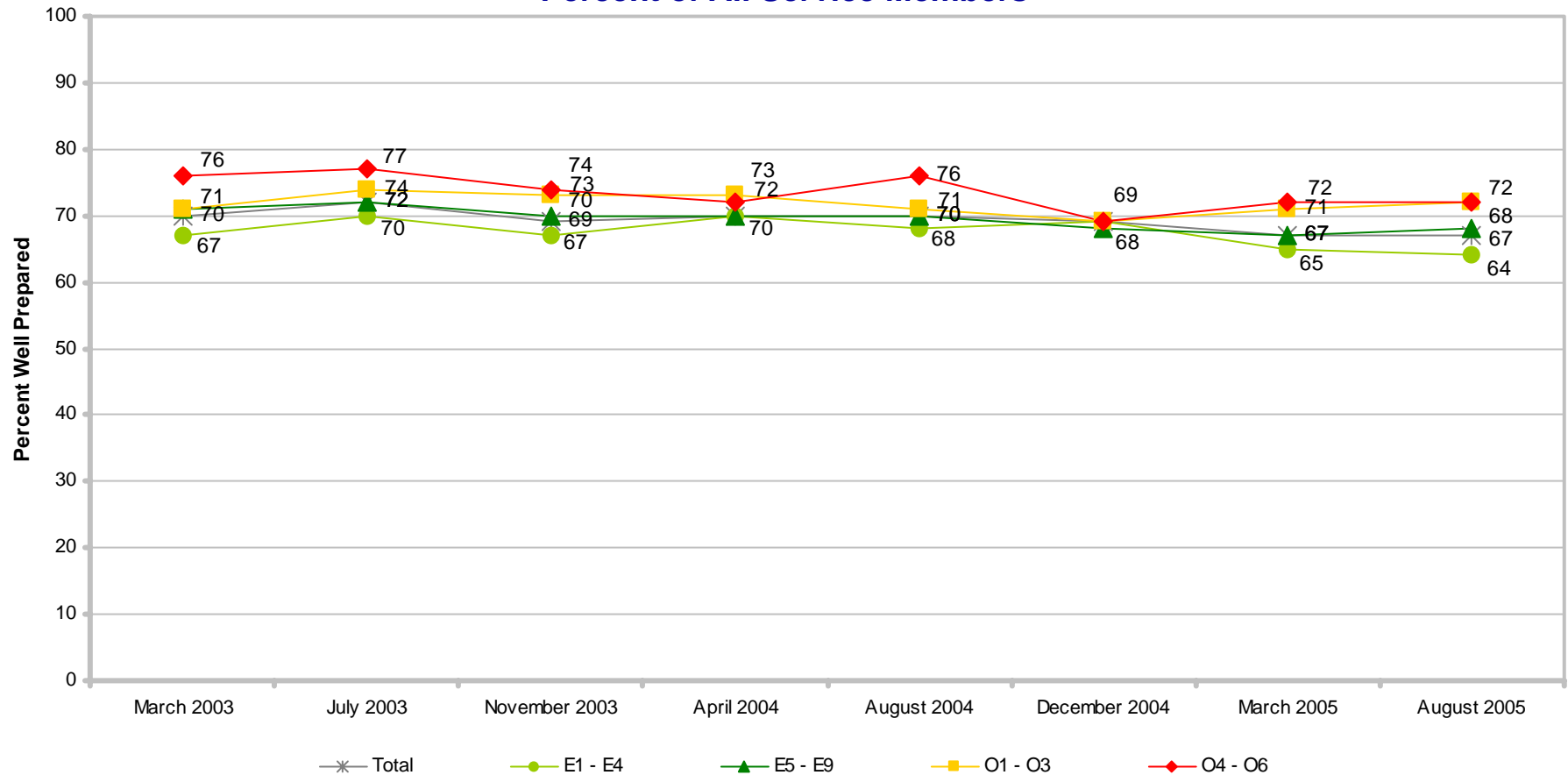
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±4%, except for December 2004 which do not exceed ±5%

# PERSONAL AND UNIT PREPAREDNESS

## Unit Preparedness To Perform Wartime Mission

Percent of All Service Members



SOFA Mar 03 Q19  
 SOFA Jul 03 Q34  
 SOFA Nov 03 Q35  
 SOFA Apr 04 Q40  
 SOFA Aug 04 Q35  
 SOFA Dec 04 Q35  
 SOFA Mar 05 Q35  
 SOFA Aug 05 Q35

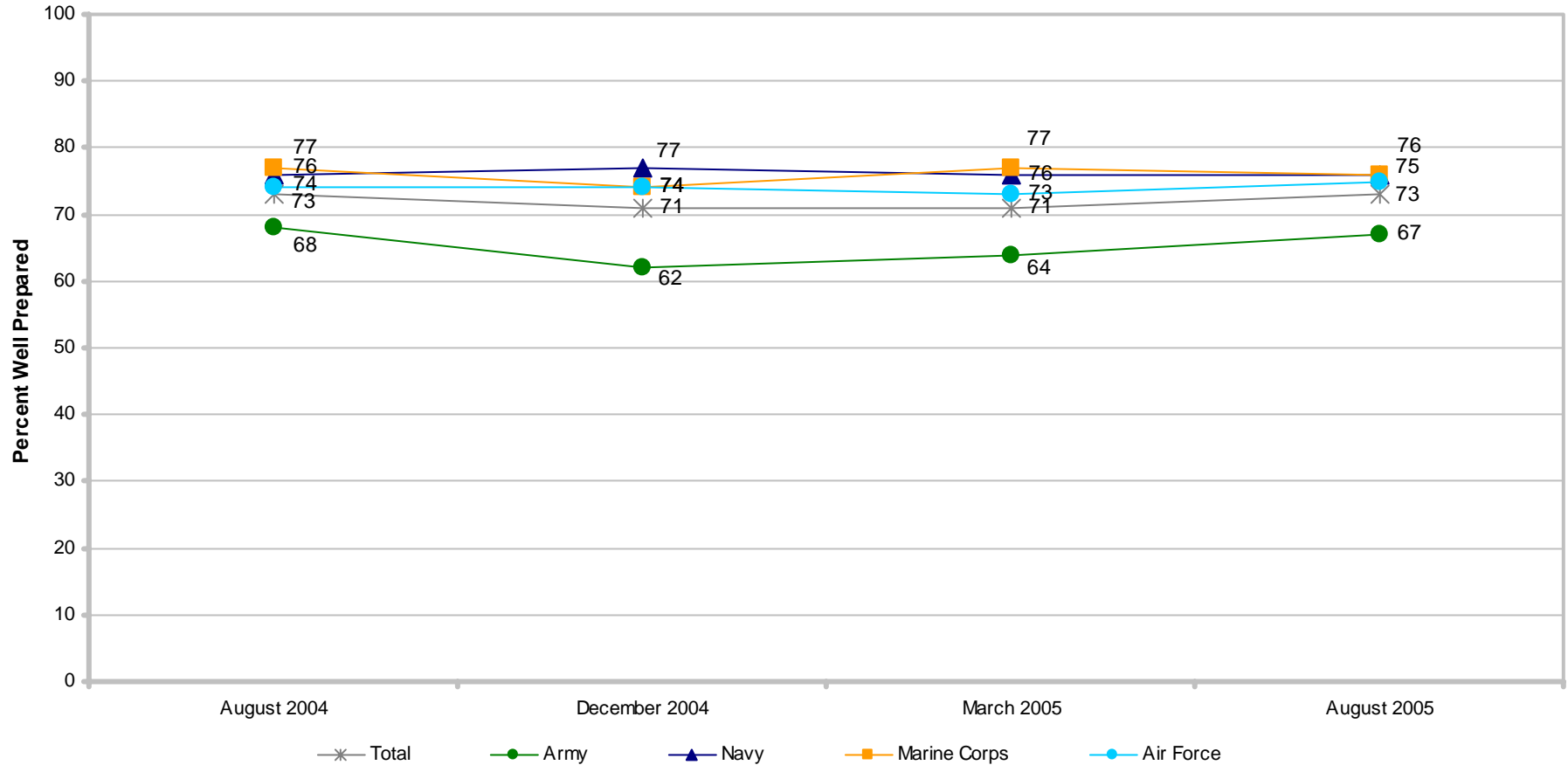
\* Significant difference from last survey  
 † Significant difference from 1 year ago

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±9%

# PERSONAL AND UNIT PREPAREDNESS

## Effectiveness of Training To Prepare for Wartime Mission

### Percent of All Service Members



\* Significant difference from last survey

† Significant difference from 1 year ago

SOFA Aug 04 Q36  
 SOFA Dec 04 Q36  
 SOFA Mar 05 Q36  
 SOFA Aug 05 Q36

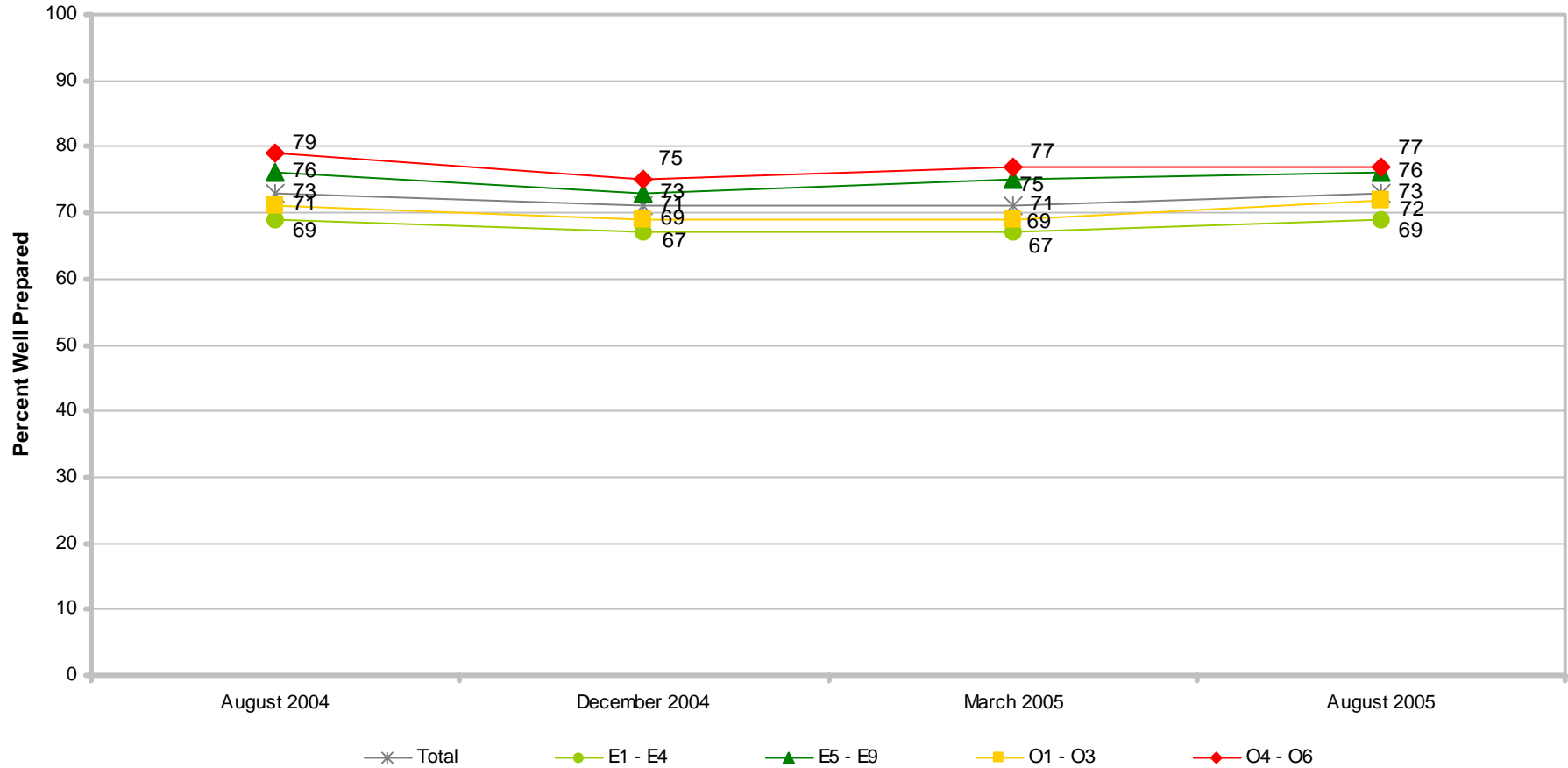
Margins of error range from ±1% to ±4%, except for December 2004 which do not exceed ±5%



# PERSONAL AND UNIT PREPAREDNESS

## Effectiveness of Training To Prepare for Wartime Mission

### Percent of All Service Members



\* Significant difference from last survey  
 † Significant difference from 1 year ago

SOFA Aug 04 Q36  
 SOFA Dec 04 Q36  
 SOFA Mar 05 Q36  
 SOFA Aug 05 Q36

Margins of error range from ±1% to ±3%, except for December 2004 which do not exceed ±9%

# PERSONAL AND UNIT PREPAREDNESS

## Summary of Findings

August 2005

- Majority reported they (81%) and their units (67%) were well prepared for their wartime mission
  - Higher *personal preparedness* led by Marine Corps officer, married with child(ren), E5-E9, Marine Corps, O4-O6, Marine Corps enlisted, male enlisted, and male
  - Lower *personal preparedness* led by female, female enlisted, E1-E4, single without child(ren), Army enlisted, and Army
  - Higher *unit preparedness* led by Navy officers, Air Force enlisted, Air Force, Marine Corps officer, Air Force officer, officer, male officer, Navy, Marine Corps, married with child(ren), living off base, living in US, and male
  - Lower *unit preparedness* led by Army enlisted, Army, living overseas, single without child(ren), Non-Hispanic White, and male enlisted
- 73% reported training prepared them well to perform their wartime mission; 9% reported it prepared them poorly
  - Well prepared led by Marine Corps officer, Navy officer, O4-O6, Navy, Marine Corps, E5-E9, Air Force enlisted, married with child(ren), and male
  - Poorly prepared led by Army enlisted, E1-E4, Army, and single without child(ren)

# PERSONAL AND UNIT PREPAREDNESS

## Summary of Findings

### Trends

#### **March 2005 – August 2005**

- No change

#### **August 2004 – August 2005**

- No change

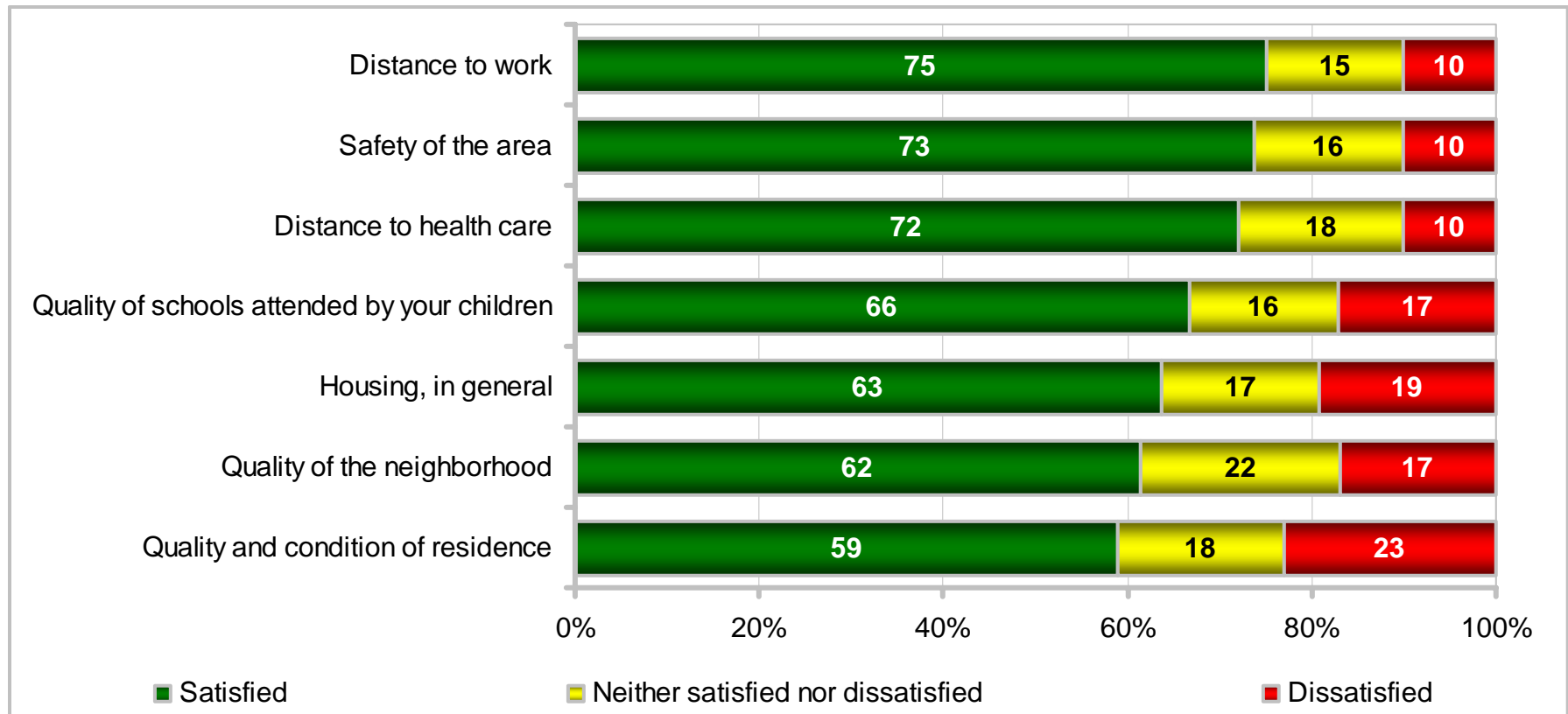
# BRIEFING OVERVIEW

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# HOUSING

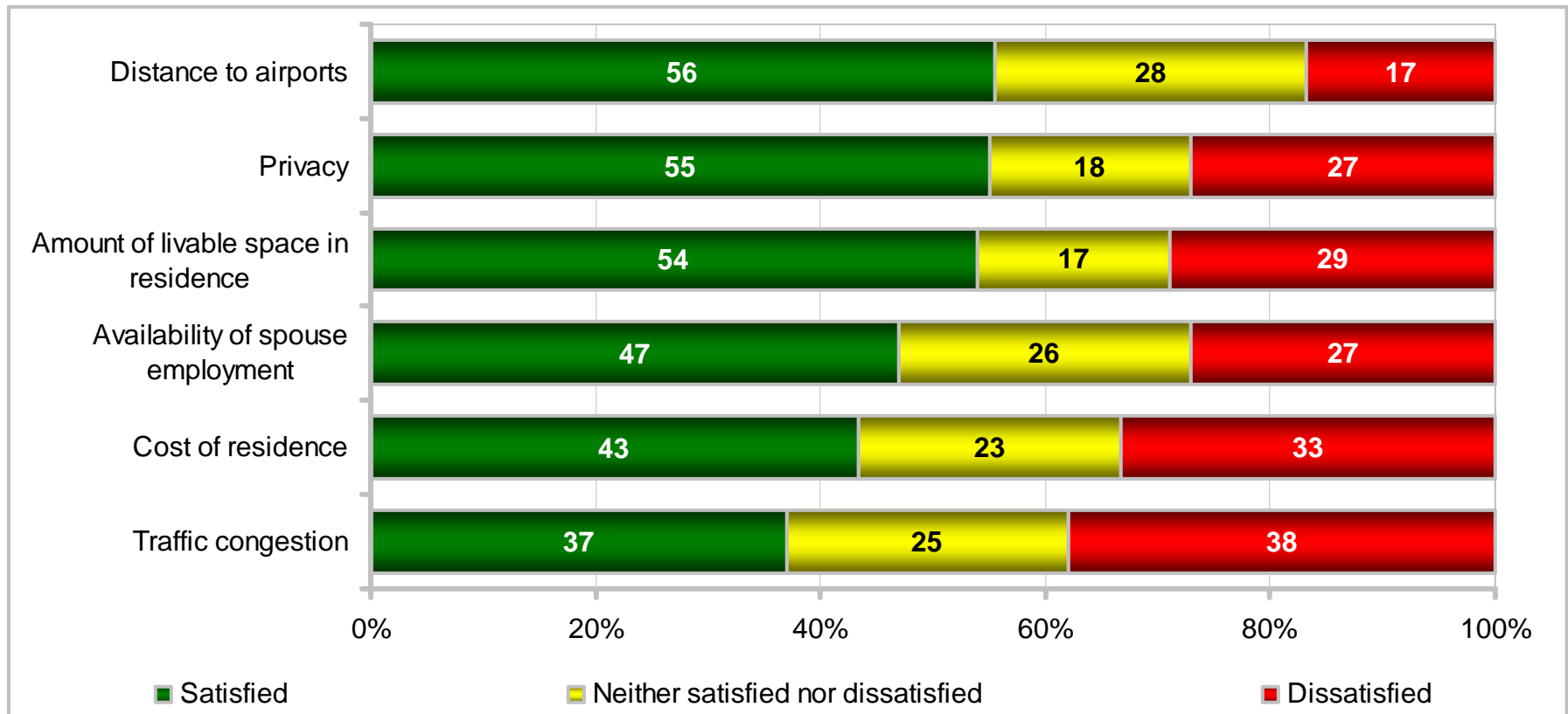
## Satisfaction With Characteristics of Residence

Percent of Applicable Service Members



# HOUSING

## Satisfaction With Characteristics of Residence Percent of Applicable Service Members



# HOUSING

## Satisfaction With Characteristics of Residence

### Percent of Applicable Service Members

KEY:		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Distance to work	Satisfied	75	76	72	74	77	72	73	74	75	77	73	76	77	72	73	74	72	78	76
	Dissatisfied	10	9	13	11	9	9	11	8	11	11	16	9	12	12	14	10	18	8	12
Safety of the area	Satisfied	73	70	73	74	78	66	72	64	77	84	87	67	83	71	84	72	86	75	87
	Dissatisfied	10	12	11	10	9	13	12	14	9	6	5	13	6	12	7	10	5	10	4
Distance to health care	Satisfied	72	73	73	72	72	67	71	70	74	75	76	72	75	72	75	72	72	71	76
	Dissatisfied	10	9	10	9	11	10	10	8	11	10	12	9	10	10	12	8	12	11	11
Quality of schools attended by your children	Satisfied	66	64	67	66	70	57	64	57	67	65	73	64	65	66	70	67	64	68	74
	Dissatisfied	17	16	18	18	17	20	17	17	17	21	14	16	17	18	17	16	24	18	15
Housing, in general	Satisfied	63	59	68	53	70	55	61	51	68	81	79	55	76	65	83	51	76	67	81
	Dissatisfied	19	22	16	25	16	22	21	26	17	9	10	25	12	17	9	27	11	18	9
Quality of the neighborhood	Satisfied	62	57	65	52	67	52	61	46	67	79	82	53	76	62	81	49	80	63	83
	Dissatisfied	17	19	15	20	13	22	17	23	15	9	7	21	10	16	9	21	9	15	5
Quality and condition of residence	Satisfied	59	54	63	50	66	48	59	45	64	75	78	51	71	60	78	47	73	63	78
	Dissatisfied	23	27	18	31	18	28	23	31	20	13	13	29	15	20	11	33	15	20	12

# HOUSING

## Satisfaction With Characteristics of Residence Percent of Applicable Service Members

		KEY:																		
		Higher Response of Satisfied						Lower Response of Satisfied						Higher Response of Dissatisfied						
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Distance to airports	Satisfied	56	54	58	47	60	49	54	48	58	64	69	51	65	56	66	46	59	58	68
	Dissatisfied	17	18	15	19	16	17	19	18	16	16	12	18	13	14	16	19	21	17	13
Privacy	Satisfied	55	51	58	43	61	46	56	39	61	74	75	48	70	55	77	40	72	57	77
	Dissatisfied	27	30	23	37	22	32	24	40	22	11	12	33	16	25	10	40	12	25	9
Amount of livable space in residence	Satisfied	54	50	57	44	59	47	53	42	57	71	70	47	66	54	73	41	68	56	72
	Dissatisfied	29	32	25	37	26	32	29	36	27	17	21	34	22	26	17	39	21	28	18
Availability of spouse employment	Satisfied	47	39	49	46	55	38	43	41	48	47	55	37	47	48	53	45	54	56	51
	Dissatisfied	27	34	24	31	20	32	29	33	27	27	17	36	25	25	22	32	24	20	21
Cost of residence	Satisfied	43	42	41	39	49	38	38	39	43	53	50	40	50	39	48	37	48	48	54
	Dissatisfied	33	32	36	36	32	35	39	29	36	32	36	32	32	36	37	36	36	31	32
Traffic congestion	Satisfied	37	35	33	33	45	32	34	30	39	49	44	32	46	31	43	32	43	43	51
	Dissatisfied	38	38	44	39	33	40	43	37	40	31	41	38	36	44	41	39	39	33	31



# HOUSING

## Satisfaction With Characteristics of Residence

### Percent of Applicable Service Members

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Distance to work	Satisfied	75	75	77	81	72	74	76	75	75	76	74	74	75	78	79	74	78
	Dissatisfied	10	11	9	6	13	11	10	10	8	12	12	10	13	8	12	11	9
Safety of the area	Satisfied	73	73	74	71	74	73	73	74	68	78	71	70	84	74	90	73	77
	Dissatisfied	10	11	7	10	11	11	10	9	11	9	13	12	6	10	3	11	9
Distance to health care	Satisfied	72	73	70	74	71	72	74	73	69	74	73	71	74	74	81	72	75
	Dissatisfied	10	9	12	8	11	10	9	10	7	11	10	10	11	8	9	10	8
Quality of schools attended by your children	Satisfied	66	67	65	62	68	67	66	58	NA	67	NA	65	69	69	74	66	70
	Dissatisfied	17	17	15	18	17	18	15	20	NA	17	NA	17	17	20	17	17	20
Housing, in general	Satisfied	63	64	59	45	74	63	65	66	53	69	66	59	78	68	87	62	71
	Dissatisfied	19	19	20	34	11	20	18	16	25	17	15	22	11	15	6	20	13
Quality of the neighborhood	Satisfied	62	62	58	45	70	61	63	59	50	70	62	57	78	63	87	61	67
	Dissatisfied	17	16	18	24	13	17	15	16	19	14	18	19	9	14	4	17	12
Quality and condition of residence	Satisfied	59	60	55	40	70	59	59	59	50	66	60	55	74	60	84	58	64
	Dissatisfied	23	22	26	38	14	23	23	25	28	19	21	26	14	21	8	24	19

# HOUSING

## Satisfaction With Characteristics of Residence

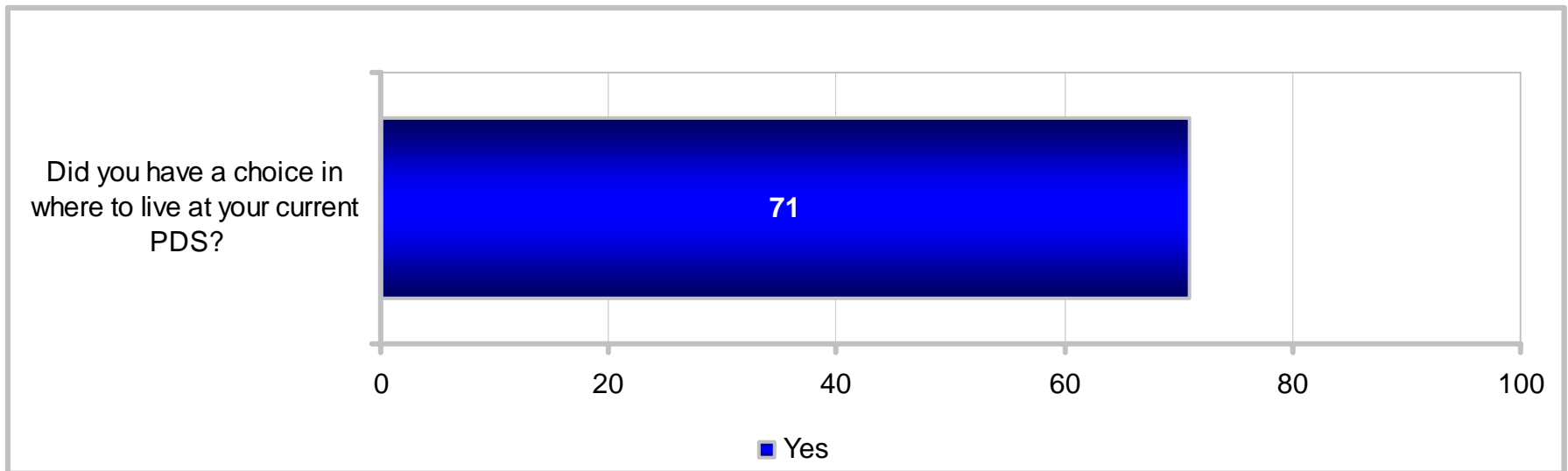
### Percent of Applicable Service Members

		Total	KEY:				Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
			US (Inc. Territories)	Overseas	On Base	Off Base												
Distance to airports	Satisfied	56	59	38	47	60	56	54	53	51	59	57	53	65	57	71	55	59
	Dissatisfied	17	15	24	18	16	16	18	15	17	16	19	17	15	19	13	16	18
Privacy	Satisfied	55	56	48	31	68	54	56	58	42	62	60	50	72	59	82	54	63
	Dissatisfied	27	25	35	48	15	28	26	26	38	21	21	31	12	24	11	28	22
Amount of livable space in residence	Satisfied	54	55	46	33	65	55	52	50	43	59	59	49	68	58	79	52	62
	Dissatisfied	29	28	36	46	20	30	28	32	35	27	24	32	20	24	13	30	22
Availability of spouse employment	Satisfied	47	48	36	37	50	48	45	NA	NA	47	45	45	50	49	59	46	51
	Dissatisfied	27	26	35	34	25	26	29	NA	NA	26	30	29	22	25	26	28	25
Cost of residence	Satisfied	43	43	48	42	44	44	42	42	41	45	44	41	50	43	55	43	46
	Dissatisfied	33	35	21	24	37	33	33	37	27	36	35	33	34	33	32	33	33
Traffic congestion	Satisfied	37	36	38	36	37	36	39	38	30	42	36	34	46	40	48	36	41
	Dissatisfied	38	40	30	31	42	40	35	40	38	37	41	39	36	34	35	39	34

# HOUSING

## Choice in Current Housing

Percent of All Service Members



# HOUSING

## Choice in Current Housing

### Percent of All Service Members

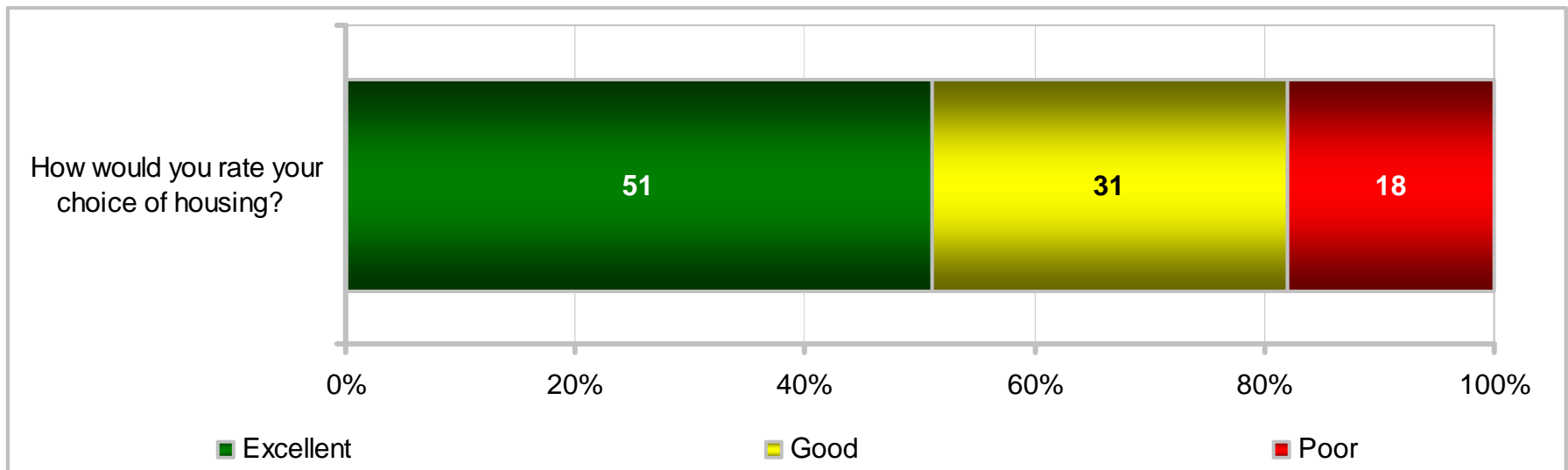
KEY: Higher Response of Yes Lower Response of Yes	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Did you have a choice in where to live at your current PDS?	71	63	78	52	81	65	81	46	84	92	91	59	87	75	95	47	92	78

KEY: Higher Response of Yes Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Did you have a choice in where to live at your current PDS?	71	75	47	36	91	71	70	76	46	85	82	66	91	71	93	70

# HOUSING

## Rating of Housing Choice

Percent of Service Members With a Choice in Where To Live at Their PDS



# HOUSING

## Rating of Housing Choice

Percent of Service Members With a Choice in Where To Live at Their PDS

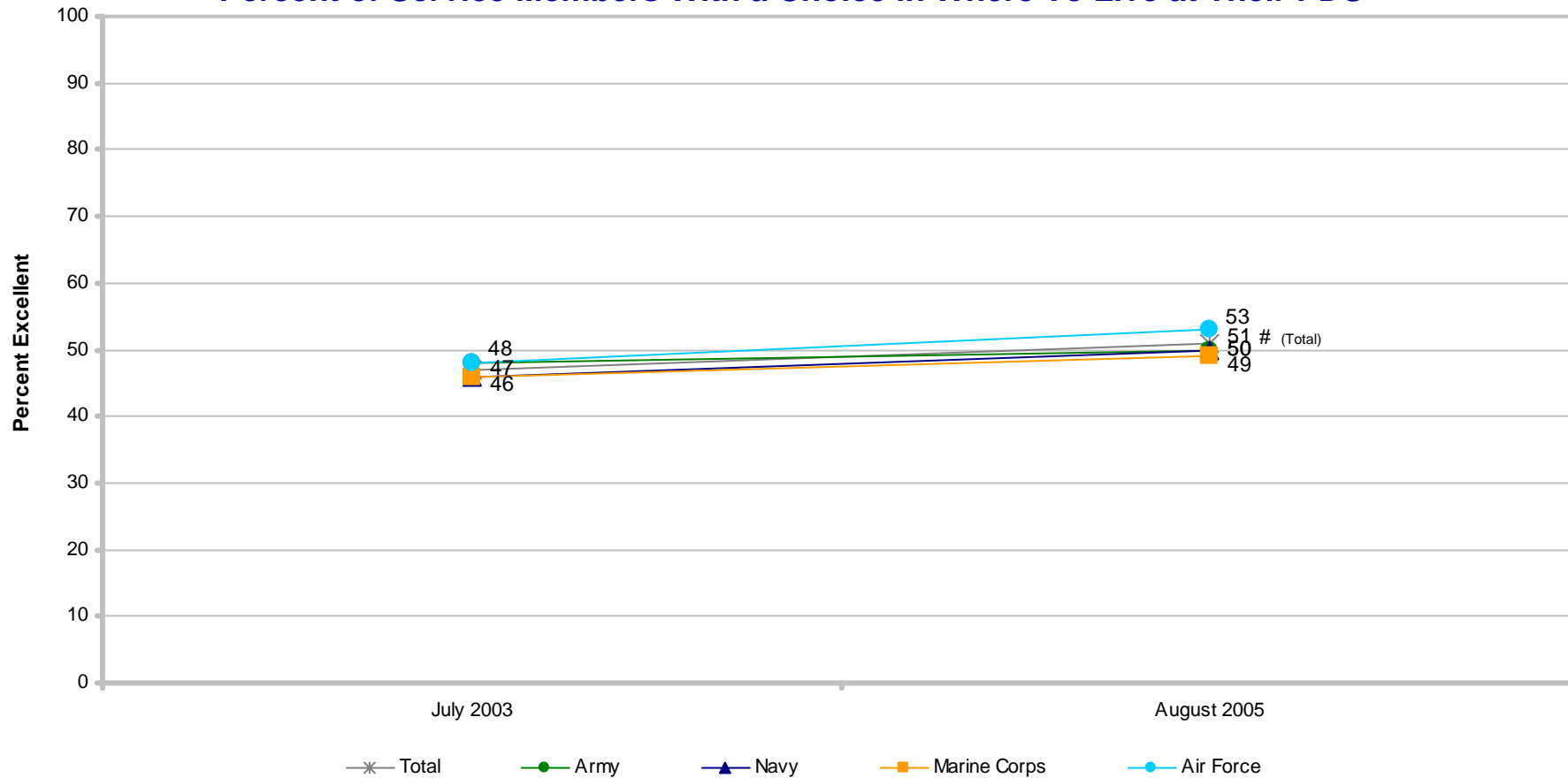
KEY:																				
Higher Response of Excellent																				
Lower Response of Excellent																				
Higher Response of Poor																				
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
How would you rate your choice of housing?	Excellent	51	50	50	49	53	43	48	40	52	60	63	48	57	48	63	47	56	50	63
	Poor	18	18	19	19	17	20	22	22	18	13	14	19	15	20	13	20	14	19	13

KEY:																		
Higher Response of Excellent																		
Lower Response of Excellent																		
Higher Response of Poor																		
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
How would you rate your choice of housing?	Excellent	51	51	50	33	55	50	52	45	47	54	49	48	59	51	70	50	55
	Poor	18	18	18	32	15	18	18	18	17	19	18	19	14	19	10	18	17

# HOUSING

## Rating of Housing Choice

### Percent of Service Members With a Choice in Where To Live at Their PDS



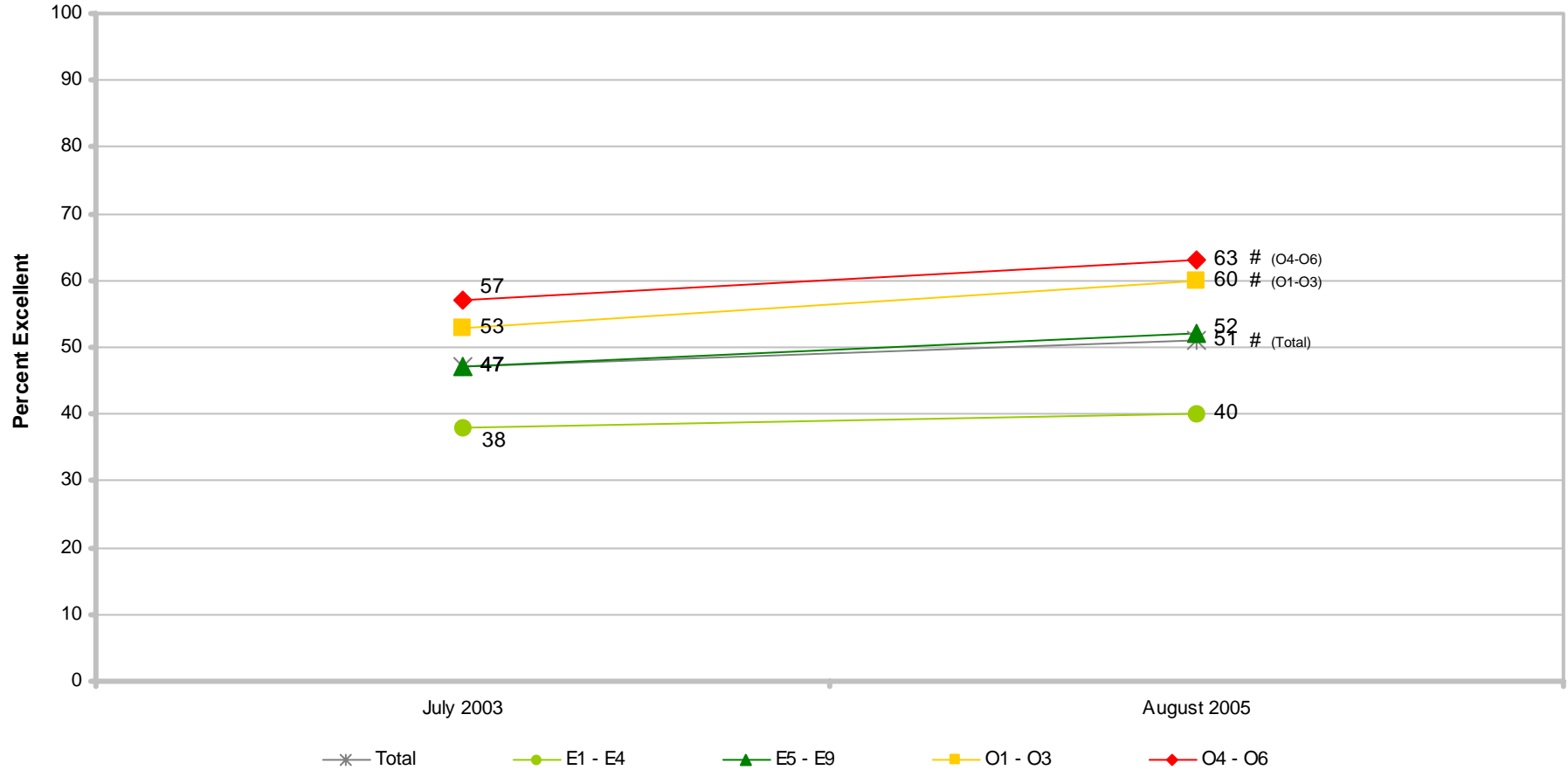
# Significant difference from previous administration

Margins of error range from ±1% to ±4%

# HOUSING

## Rating of Housing Choice

Percent of Service Members With a Choice in Where To Live at Their PDS



# Significant difference from previous administration

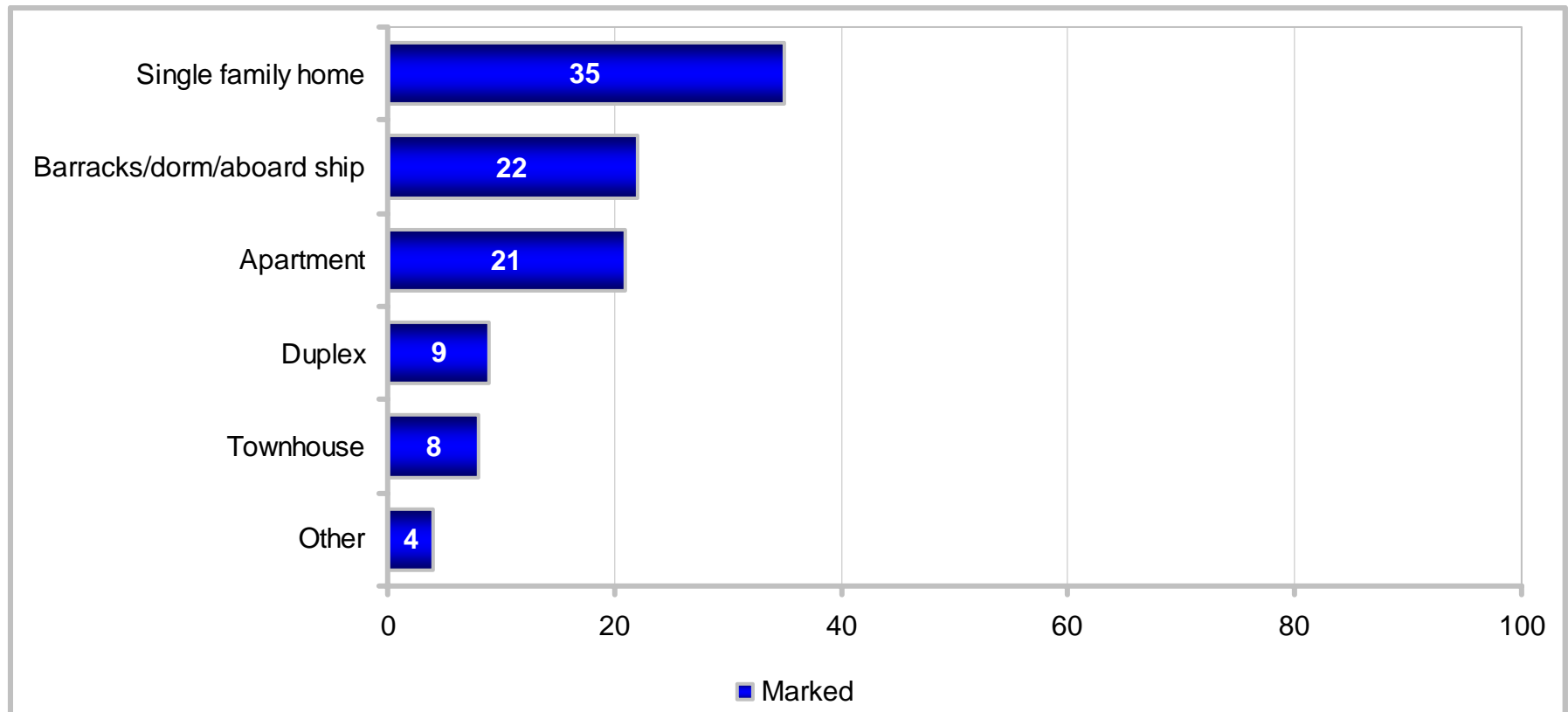
Margins of error range from ±1% to ±4%



# HOUSING

## Type of Current Housing

Percent of All Service Members



# HOUSING

## Type of Current Housing

### Percent of All Service Members

	Total	KEY:										Army Enlisted		Army Officers		Navy Enlisted		Navy Officers		Marine Corps Enlisted		Marine Corps Officers		Air Force Enlisted		Air Force Officers	
		More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark
		Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers								
Single family home	35	32	35	25	44	21	35	12	45	54	73	27	56	30	63	20	65	38	68								
Barracks/dorm/aboard ship	22	25	19	43	12	27	8	50	6	2	2	29	2	22	2	48	2	15	1								
Apartment	21	22	26	16	18	31	28	23	22	23	8	22	19	28	17	15	19	20	12								
Duplex	9	10	6	6	13	9	11	7	12	9	7	10	12	6	5	7	3	14	8								
Townhouse	8	7	10	7	9	8	12	6	11	10	8	7	8	10	11	7	9	9	9								
Other	4	4	4	3	5	5	5	4	5	2	2	4	2	4	2	3	2	5	2								

# HOUSING

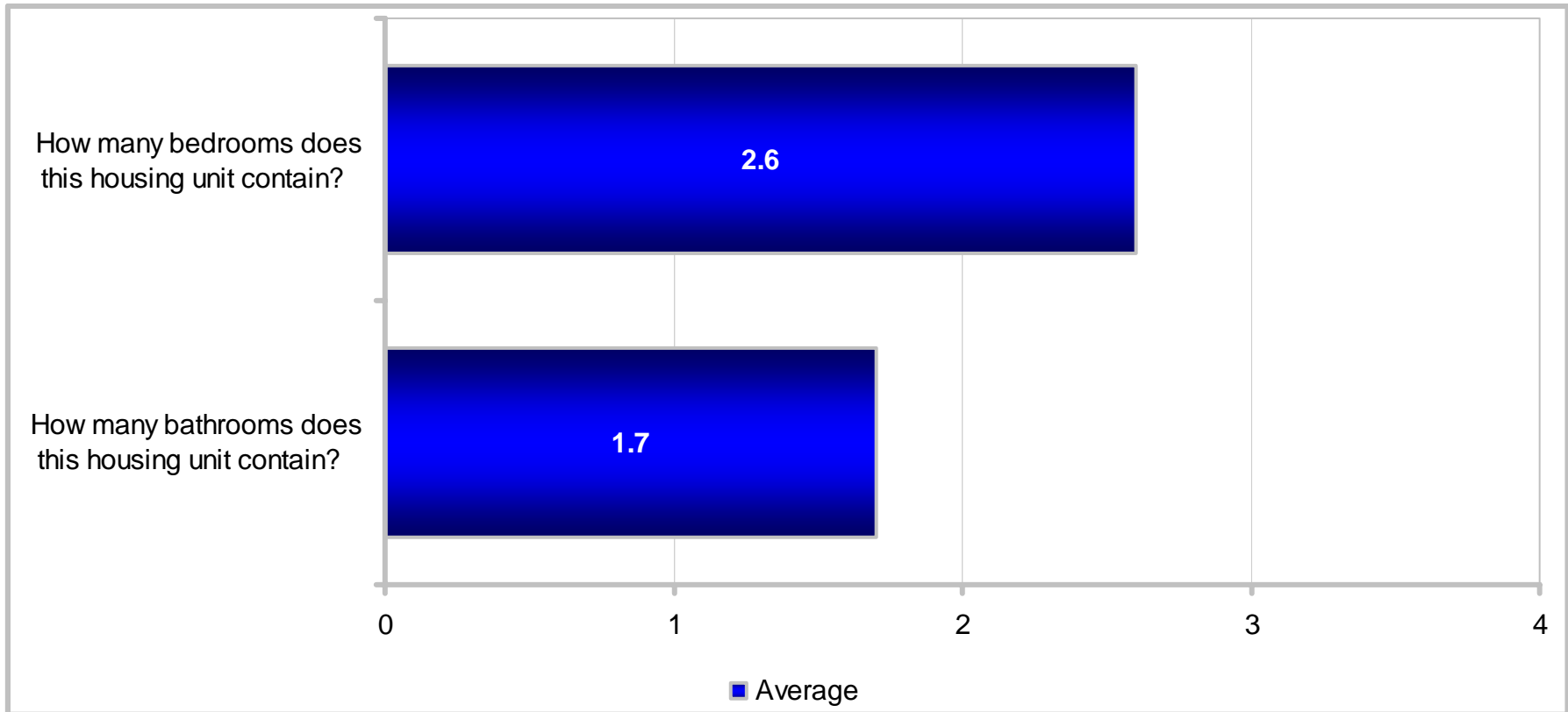
## Type of Current Housing

### Percent of All Service Members

	Total	KEY:				US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
		More Likely To Mark	Less Likely To Mark																		
Single family home	35	40	13	10	50	39	29	31	12	53	36	30	63	28	57	35	33				
Barracks/dorm/aboard ship	22	18	40	60	0	23	21	17	56	3	6	27	2	22	1	23	18				
Apartment	21	20	26	7	30	19	25	29	22	14	33	21	16	29	19	20	27				
Duplex	9	9	8	14	6	9	9	8	2	15	10	10	9	8	7	9	8				
Townhouse	8	9	8	6	10	7	11	10	5	10	10	8	9	9	13	8	10				
Other	4	4	5	3	4	3	5	5	3	5	4	4	2	4	2	4	3				

# HOUSING

## Number of Bedrooms and Bathrooms in Housing Unit Average of All Service Members



# HOUSING

## Number of Bedrooms and Bathrooms in Housing Unit

Average of All Service Members

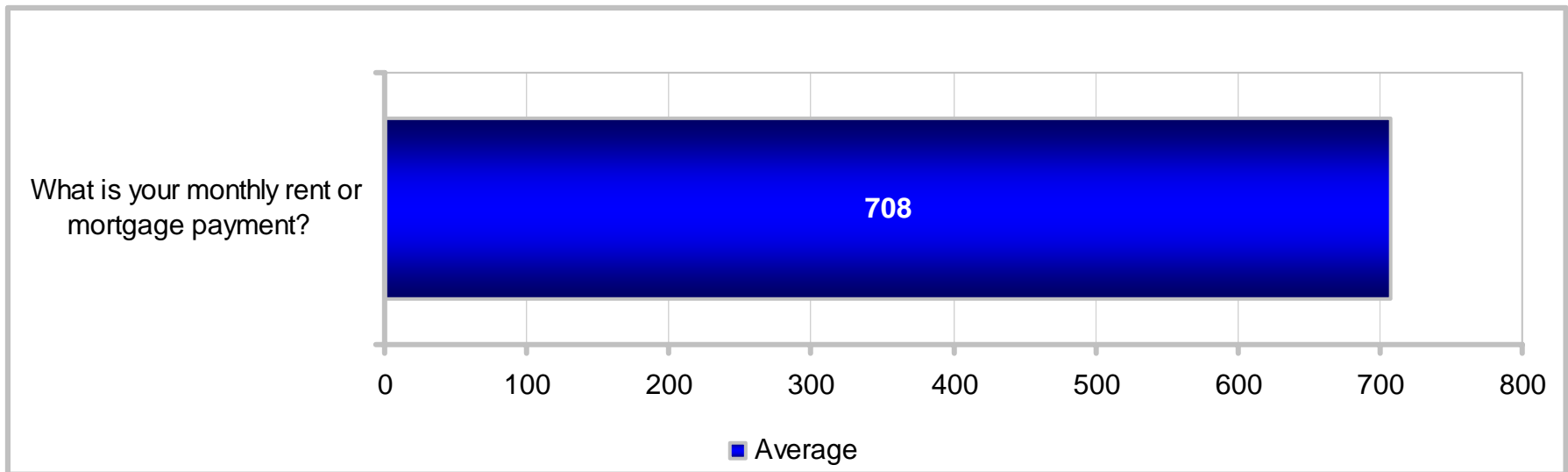
KEY: More Than Average Less Than Average	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	How many bedrooms does this housing unit contain?	2.6	2.6	2.6	2.3	2.7	2.2	2.6	2.1	2.8	2.8	3.4	2.6	3.0	2.5	3.0	2.2	3.0	2.7
How many bathrooms does this housing unit contain?	1.7	1.7	1.8	1.6	1.8	1.5	1.7	1.4	1.8	2.0	2.4	1.6	2.1	1.7	2.2	1.5	2.2	1.8	2.2

KEY: More Than Average Less Than Average	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	How many bedrooms does this housing unit contain?	2.6	2.7	2.4	2.4	2.7	2.6	2.6	2.5	2.1	3.1	2.4	2.5	3.1	2.5	2.9	2.6
How many bathrooms does this housing unit contain?	1.7	1.8	1.5	1.5	1.9	1.8	1.7	1.7	1.4	2.0	1.6	1.7	2.1	1.7	2.1	1.7	1.7

# HOUSING

## Monthly Rent or Mortgage Payment (in Dollars)

Average of Service Members Who Paid Rent or Mortgage



# HOUSING

## Monthly Rent or Mortgage Payment (in Dollars)

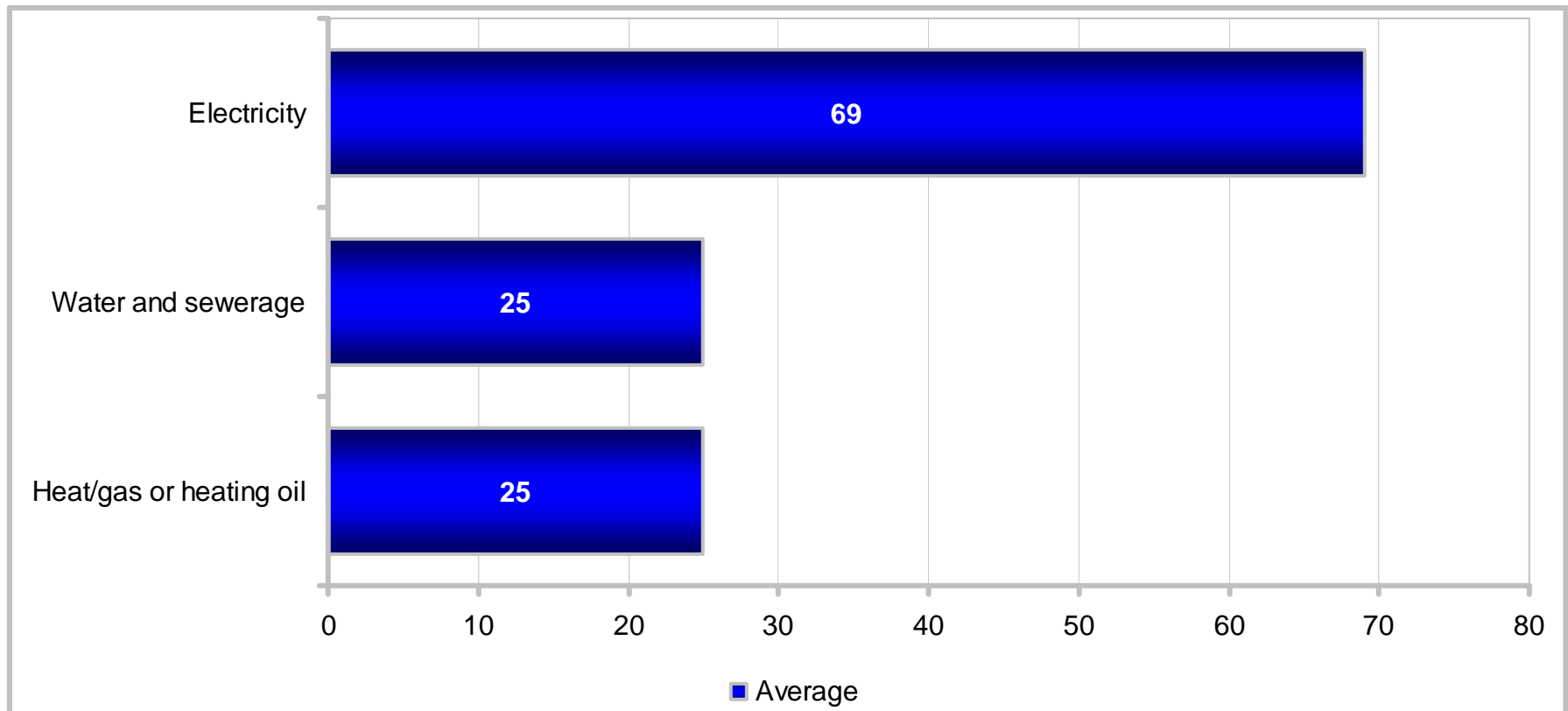
Average of Service Members Who Paid Rent or Mortgage

KEY:																			
	More Than Average		Less Than Average																
	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
What is your monthly rent or mortgage payment?	708	607	872	516	766	520	752	320	823	1106	1566	501	1137	754	1557	423	1310	643	1245

KEY:																	
	More Than Average		Less Than Average														
	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
What is your monthly rent or mortgage payment?	708	762	444	104	1055	723	682	687	406	903	813	583	1270	669	1378	694	792

# HOUSING

## Monthly Utility Expenditures (in Dollars) Average of Service Members Who Paid for Applicable Utility





# HOUSING

## Monthly Utility Expenditures (in Dollars) Average of Service Members Who Paid for Applicable Utility

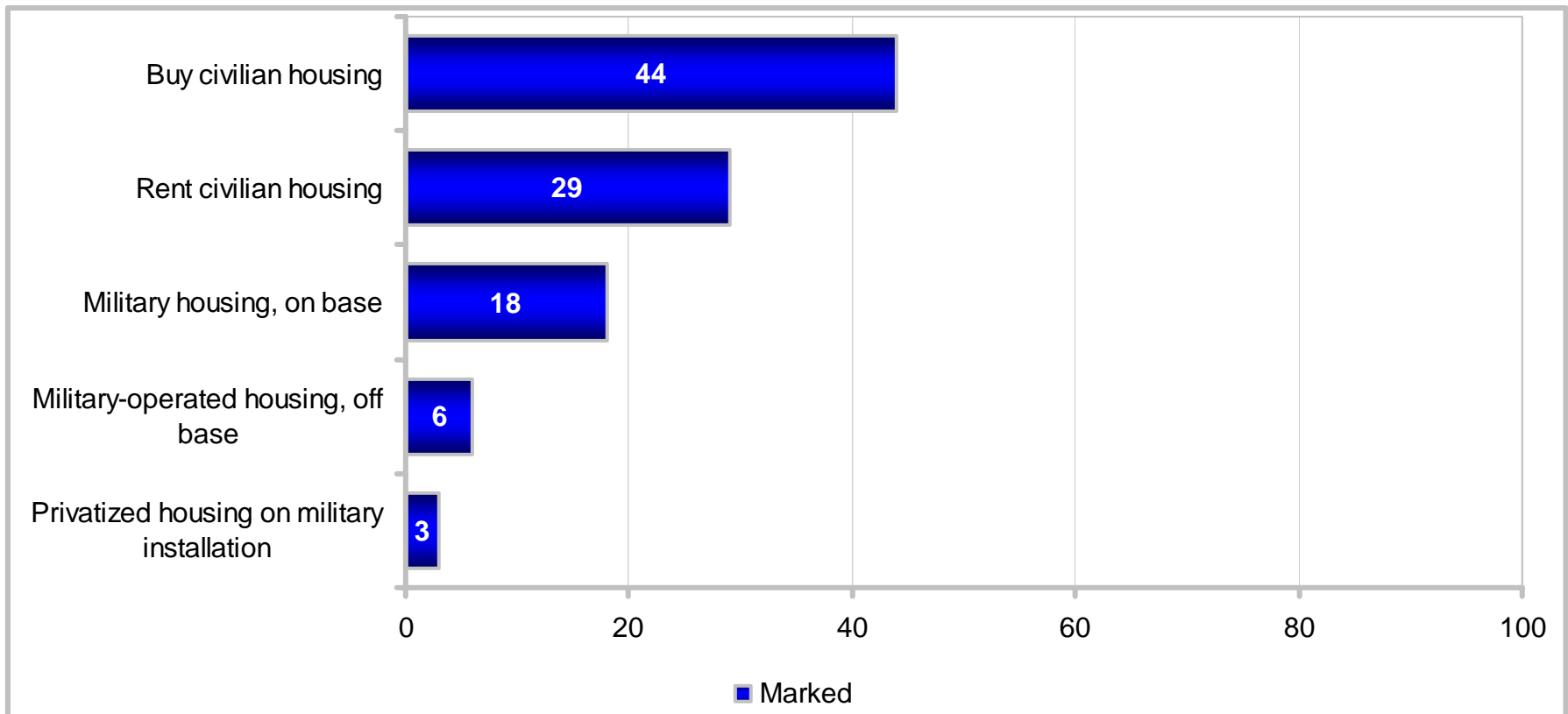
KEY: More Than Average Less Than Average	Total																		
		Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Electricity	69	65	76	47	78	54	76	35	84	95	121	58	100	70	113	40	106	69	110
Water and sewerage	25	23	30	16	28	17	28	10	32	39	49	20	41	27	47	14	41	23	44
Heat/gas or heating oil	25	23	30	12	31	15	28	9	33	36	56	19	43	27	49	10	36	27	44

KEY: More Than Average Less Than Average	Total																
		US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Electricity	69	76	37	3	107	71	66	71	38	91	76	61	107	67	107	68	74
Water and sewerage	25	28	14	1	39	25	26	25	12	35	27	22	44	24	43	25	27
Heat/gas or heating oil	25	25	25	1	40	26	24	29	13	34	28	21	43	24	49	25	28

# HOUSING

## Housing Preference

Percent of All Service Members



# HOUSING

## Housing Preference

### Percent of All Service Members

	Total	KEY:										Army Enlisted		Army Officers		Navy Enlisted		Navy Officers		Marine Corps Enlisted		Marine Corps Officers		Air Force Enlisted		Air Force Officers	
		More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark	More Likely To Mark	Less Likely To Mark
		Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers								
Buy civilian housing	44	34	49	40	52	34	46	26	52	60	59	30	51	45	72	36	67	51	59								
Rent civilian housing	29	31	30	30	23	39	30	40	25	15	9	34	13	34	11	33	8	26	12								
Military housing, on base	18	24	11	20	18	16	15	20	15	19	27	23	28	11	13	20	20	16	24								
Military-operated housing, off base	6	7	7	7	3	8	5	9	5	3	2	8	3	8	3	8	2	4	3								
Privatized housing on military installation	3	5	2	3	3	3	4	4	2	3	3	5	5	2	1	3	2	3	2								

# HOUSING

## Housing Preference

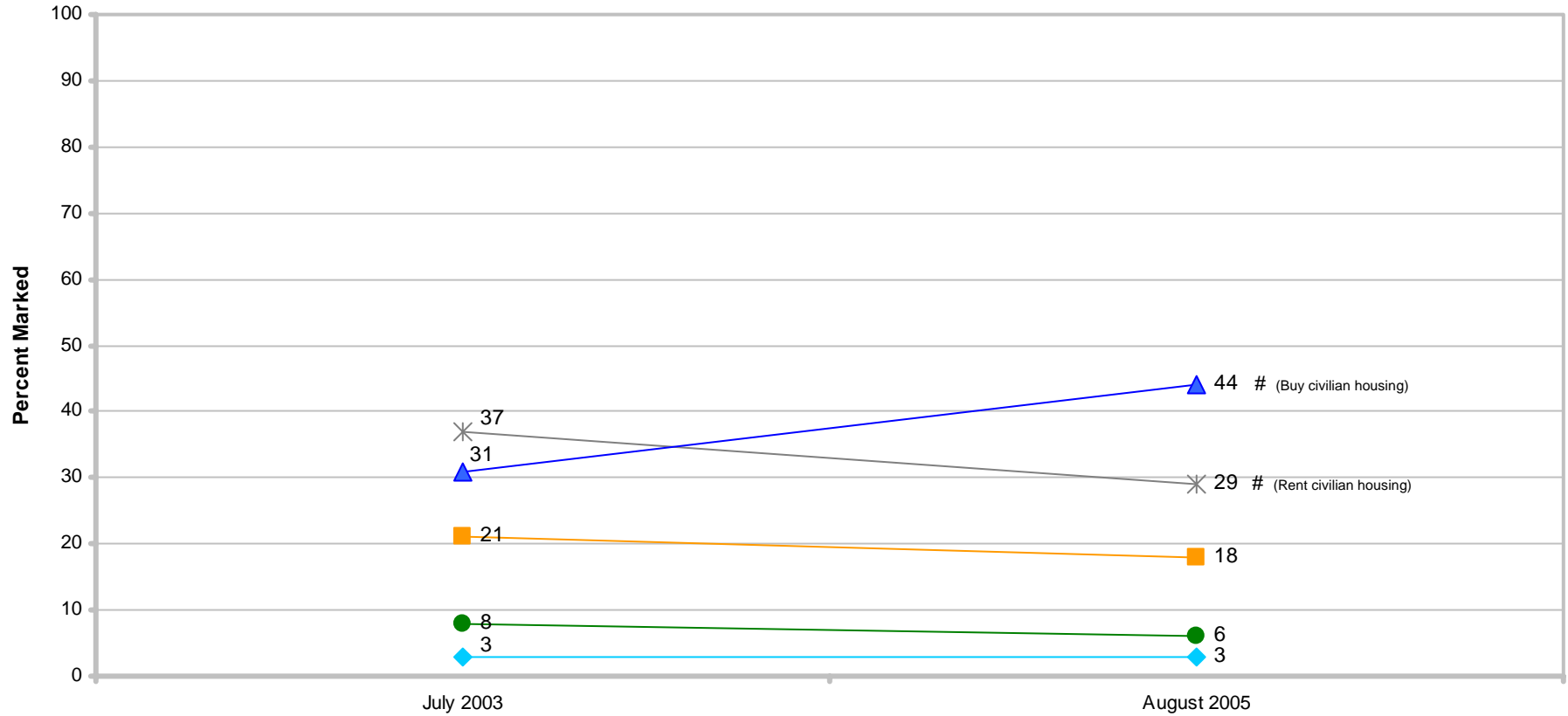
### Percent of All Service Members

	Total	KEY:				Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
		US (Inc. Territories)	Overseas	On Base	Off Base												
Buy civilian housing	44	48	20	25	54	46	39	41	32	52	46	41	60	37	58	44	41
Rent civilian housing	29	26	42	33	26	26	33	35	40	19	29	31	11	37	19	28	34
Military housing, on base	18	18	22	29	12	19	18	17	16	21	17	18	23	15	17	19	15
Military-operated housing, off base	6	5	11	9	4	5	8	5	9	4	6	7	3	8	3	6	7
Privatized housing on military installation	3	3	5	5	2	3	3	2	3	3	3	3	3	3	3	3	3

# HOUSING

## Housing Preference

### Percent of All Service Members



■ Military housing, on base  
▲ Buy civilian housing

● Military operating housing, off base  
◆ Privatized housing on military installation

✱ Rent civilian housing

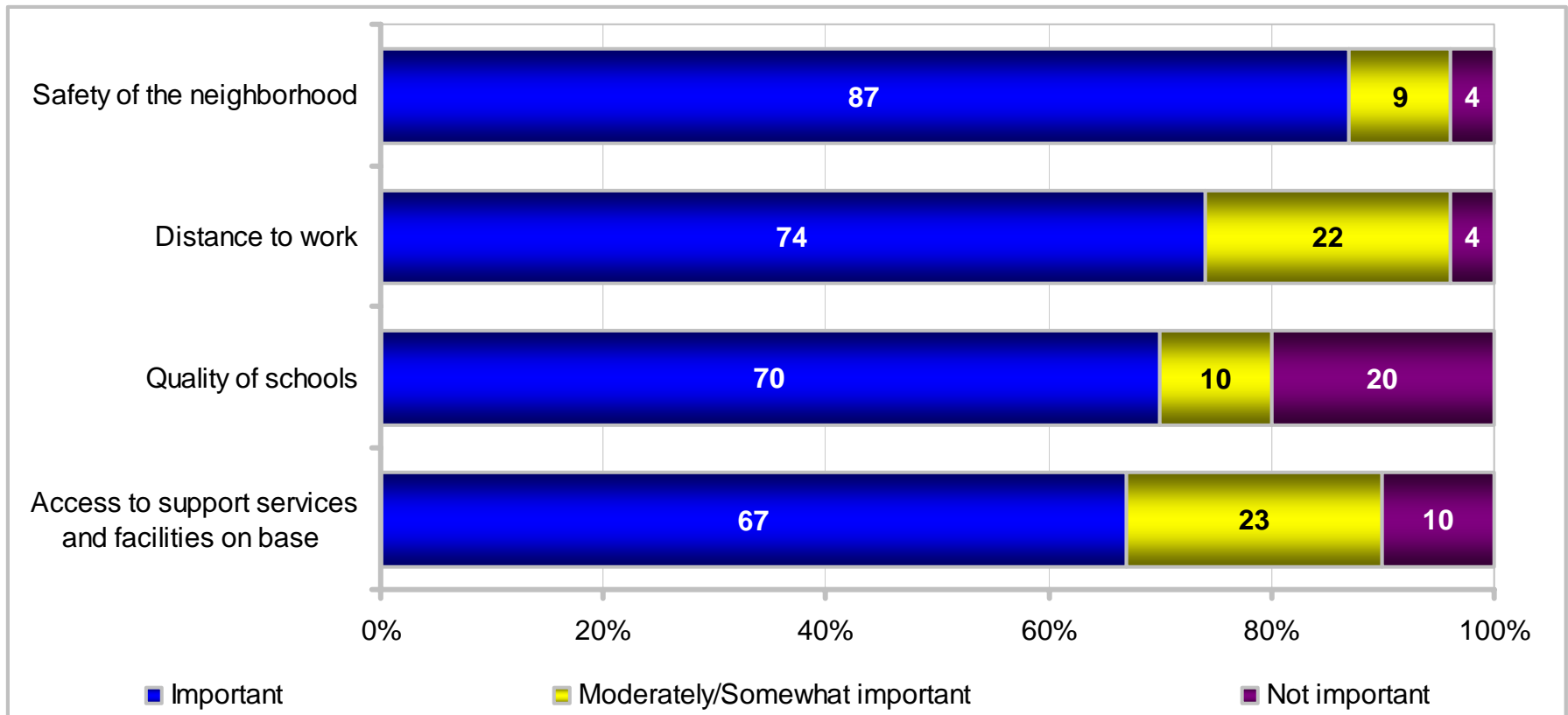
# Significant difference from previous administration

Margins of error range from ±1% to ±4%

# HOUSING

## Factors in Deciding Where To Live

Percent of All Service Members



# HOUSING

## Factors in Deciding Where To Live

Percent of All Service Members

KEY: Higher Response of Important Lower Response of Important Higher Response of Not Important		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Safety of the neighborhood	Important	87	88	88	80	90	81	89	81	90	91	95	87	92	87	93	79	90	89	93
	Not Important	4	4	3	7	3	6	3	5	3	3	1	4	3	3	3	8	3	3	2
Distance to work	Important	74	76	75	72	71	74	74	77	71	77	75	76	75	75	76	72	74	70	75
	Not Important	4	4	5	5	5	5	5	4	5	3	2	4	4	5	3	5	3	6	2
Quality of schools	Important	70	71	70	64	69	62	72	61	76	67	77	71	74	70	72	63	75	69	68
	Not Important	20	18	19	23	22	26	18	24	16	25	17	18	19	19	21	24	19	21	25
Access to support services and facilities on base	Important	67	70	67	65	63	64	67	67	66	68	66	71	69	67	67	65	69	62	64
	Not Important	10	10	10	10	11	12	10	10	10	9	9	10	10	10	9	10	9	11	10

# HOUSING

## Factors in Deciding Where To Live

Percent of All Service Members

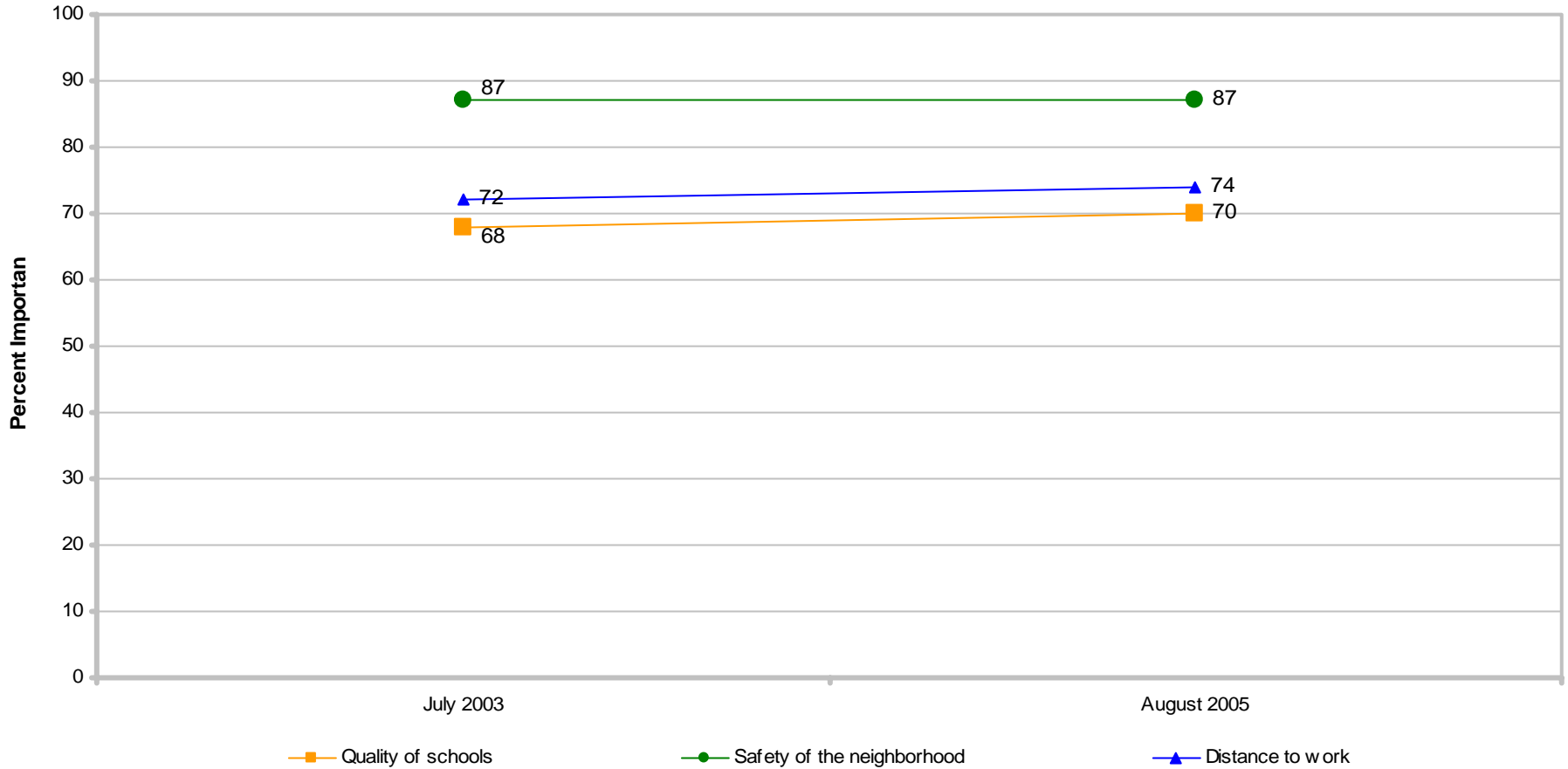
KEY: Higher Response of Important Lower Response of Important Higher Response of Not Important		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Safety of the neighborhood	Important	87	88	84	84	89	86	89	90	78	94	87	86	92	91	93	87	91
	Not Important	4	4	5	5	3	4	4	3	7	2	4	4	3	3	3	4	3
Distance to work	Important	74	74	74	76	73	71	78	72	76	72	75	73	74	80	83	73	81
	Not Important	4	4	5	4	5	5	4	4	5	4	4	5	3	4	3	5	4
Quality of schools	Important	70	70	66	67	71	66	76	82	51	90	53	69	75	71	54	70	68
	Not Important	20	19	24	20	20	23	15	10	34	5	33	19	18	22	41	19	25
Access to support services and facilities on base	Important	67	66	72	71	64	62	75	75	63	71	62	66	68	74	64	66	72
	Not Important	10	11	9	9	11	12	8	9	14	8	10	11	9	8	14	10	9



# HOUSING

## Factors in Deciding Where To Live

### Percent of All Service Members



# Significant difference from previous administration

Margins of error range from ±1% to ±2%

# HOUSING

## Summary of Findings

August 2005

- 37% to 75% reported satisfaction with characteristics of their residence
  - Highest satisfaction with *distance to work* (75%) and *safety of the area* (73%)
  - Lowest satisfaction with *traffic congestion* (37%), *cost of residence* (43%), and *availability of spouse employment* (47%)
- 51% rated their choice of housing as excellent; 18% rated poor
  - Excellent led by female officer, Navy officer, Air Force officer, officer, male officer, Army officer, living off base, and married with child(ren)
  - Poor led by living on base, E1-E4, and male enlisted
- 35% of members reported living in a single family home; 22% reported living in barracks/dorm/aboard ship; 21% reported living in an apartment

# HOUSING

## Summary of Findings

August 2005

- Members reported an average of 2.6 bedrooms and 1.7 bathrooms in housing unit
  - More bedrooms than average led by O4-O6, Air Force officer, married with child(ren), male officer, Army officer, Navy officer, Marine Corps officer, female officer, E5-E9, O1-O3, Air Force, living in US, living off base, and enlisted with 6-9 years of service
  - More bathrooms than average led by officer, married with child(ren), living off base, Air Force, E5-E9, living in US, and enlisted with 6-9 years of service
- Members reported paying a monthly average of \$708 for rent or mortgage
  - More than average led by officer, living off base, married with child(ren), Navy, E5-E9, married without child(ren), female, Air Force, living in US, Navy enlisted, and enlisted with 6-9 years of service
- Members reported paying an average of \$69 for electricity, \$25 for water and sewage, and \$25 for heat/gas or heating oil

# HOUSING

## Summary of Findings

August 2005

- Majority preferred to rent or buy civilian housing
  - 44% preferred to buy civilian housing
    - Led by Navy officer, Marine Corps officer, O1-O3, male officer, O4-O6, Air Force officer, female officer, living off base, Air Force, E5-E9, married with child(ren), Army officer, Air Force enlisted, Navy, living in US, enlisted with 6-9 years of service, and Non-Hispanic White
  - 29% preferred to rent civilian housing
    - Led by living overseas, E1-E4, single without child(ren), enlisted with 3-5 years of service, female enlisted, Army enlisted, Navy enlisted, female, living on base, total minority, and male enlisted
  - 18% preferred military housing, on base
    - Led by living on base, Army officer, O4-O6, Army, Air Force officer, Army enlisted, male officer, living overseas, married with child(ren), and male
- Majority reported *safety of the neighborhood (87%), distance to work (74%), quality of schools (70%), and access to support services and facilities on base (67%)* were important issues in deciding where to live

# HOUSING

## Summary of Findings

### Trends

#### July 2003 – August 2005

- Percentage who indicated their housing choice was excellent increased 4 percentage points
  - Led by O1-O3 and O4-O6
- Preference to buy civilian housing increased 13 percentage points; preference to rent civilian housing decreased 8 percentage points

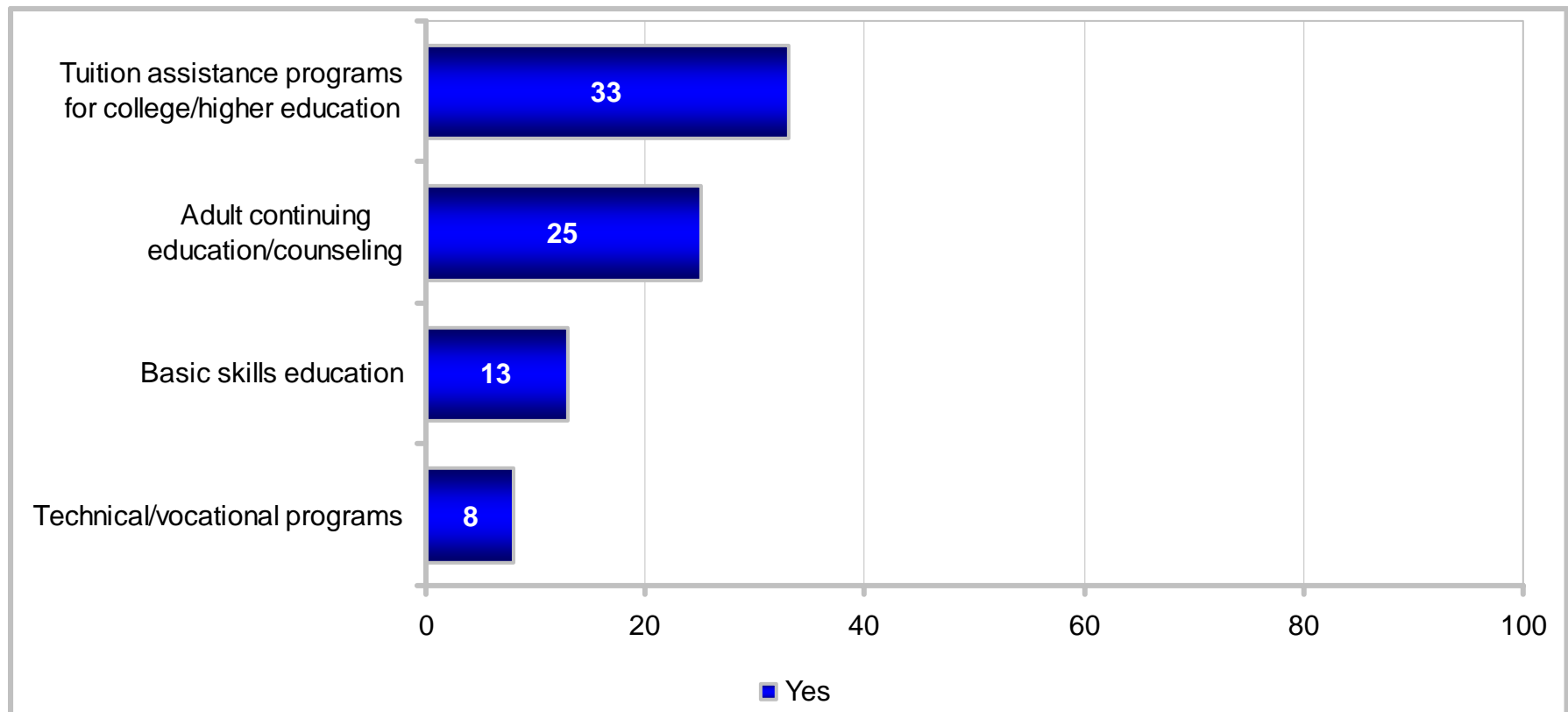
# BRIEFING OVERVIEW

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# SUPPORT PROGRAMS AND SERVICES

## Use of Educational Programs and Services

Percent of All Service Members



# SUPPORT PROGRAMS AND SERVICES

## Use of Educational Programs and Services

Percent of All Service Members

KEY: Higher Response of Yes Lower Response of Yes	Total	Service Component										Officer/Enlisted Status							
		Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Tuition assistance programs for college/higher education	33	32	32	30	37	38	43	32	41	21	8	36	15	36	12	33	11	41	21
Adult continuing education/counseling	25	28	21	18	31	25	31	23	32	13	10	30	14	23	8	18	11	35	15
Basic skills education	13	11	15	15	11	16	15	17	13	4	2	13	3	18	2	16	5	13	3
Technical/vocational programs	8	9	10	6	8	11	12	10	10	2	1	10	2	11	1	6	1	10	2

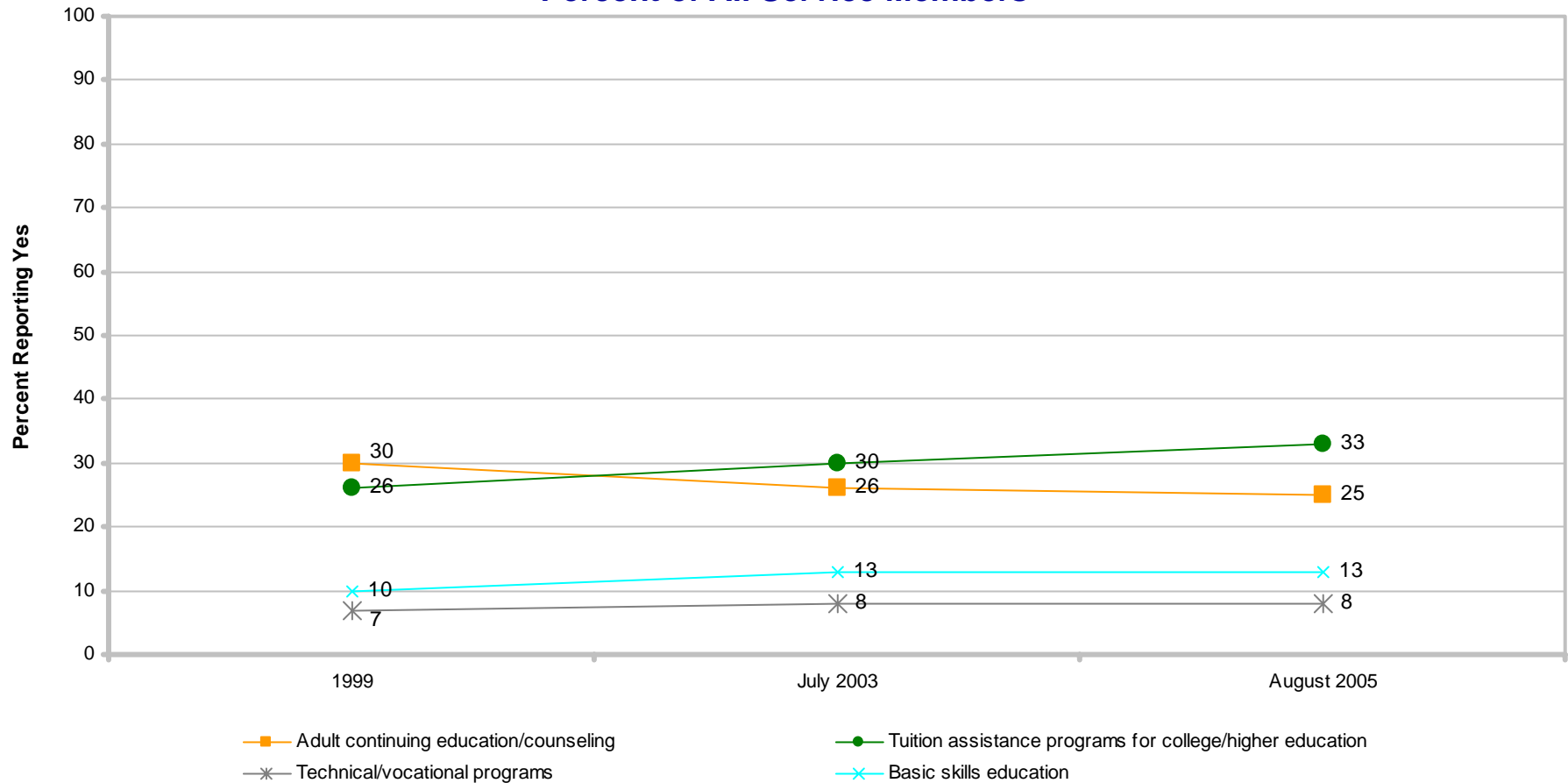
KEY: Higher Response of Yes Lower Response of Yes	Total	Demographic										Gender/Status					
		US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Tuition assistance programs for college/higher education	33	32	38	32	34	29	41	37	33	33	33	34	15	51	20	31	45
Adult continuing education/counseling	25	25	30	25	26	22	31	29	22	28	24	27	12	36	15	24	32
Basic skills education	13	13	14	15	12	10	18	13	16	11	12	15	3	15	3	13	13
Technical/vocational programs	8	8	9	9	8	7	11	8	9	8	8	10	1	8	2	9	7



# SUPPORT PROGRAMS AND SERVICES

## Use of Educational Program and Services

Percent of All Service Members



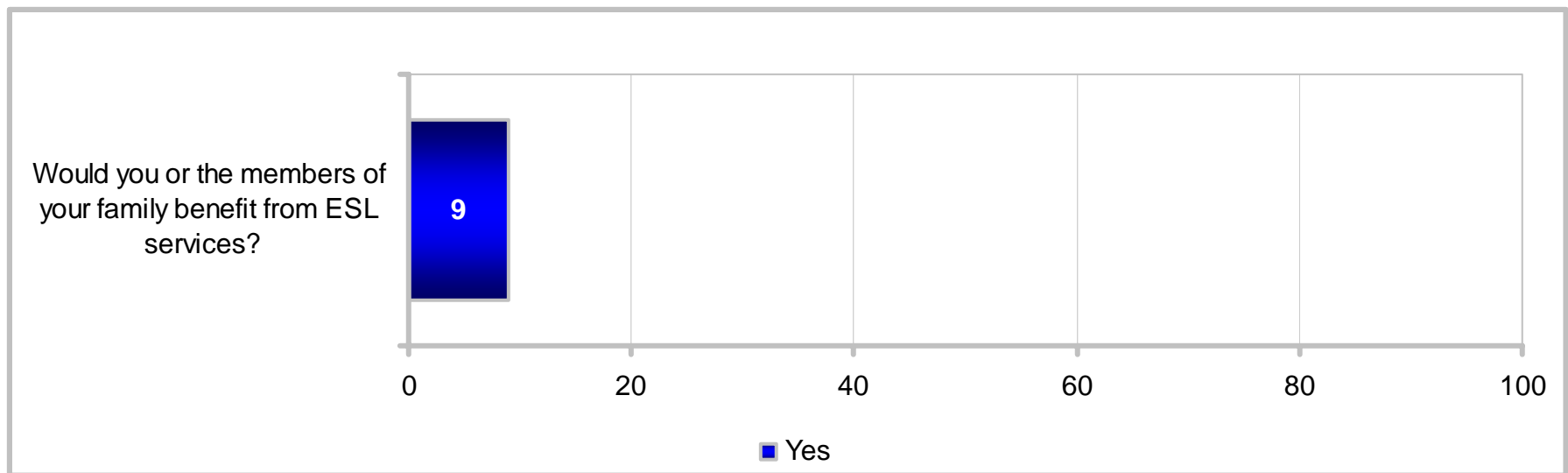
# Significant difference from previous administration

Margins of error range from ±1% to ±2%

# SUPPORT PROGRAMS AND SERVICES

## English as a Second Language (ESL) Services

Percent of All Service Members



# SUPPORT PROGRAMS AND SERVICES

## English as a Second Language (ESL) Services

### Percent of All Service Members

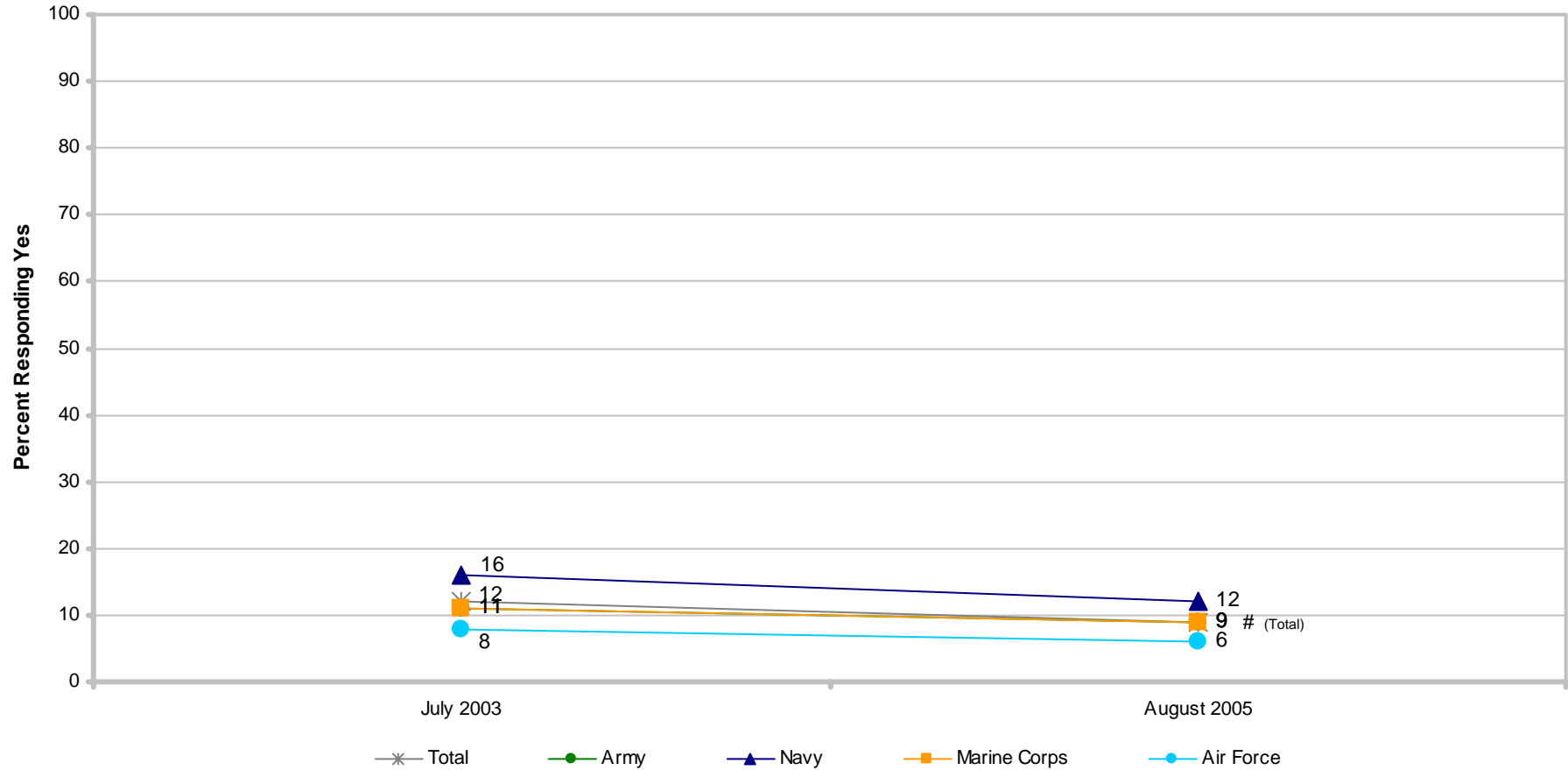
KEY: Higher Response of Yes Lower Response of Yes	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Would you or the members of your family benefit from ESL services?	9	9	12	9	6	10	12	9	11	4	3	10	5	14	3	10	3	6

KEY: Higher Response of Yes Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Would you or the members of your family benefit from ESL services?	9	8	14	9	9	5	17	8	9	9	10	11	4	6	2	10

# SUPPORT PROGRAMS AND SERVICES

## English as a Second Language (ESL) Services

### Percent of All Service Members



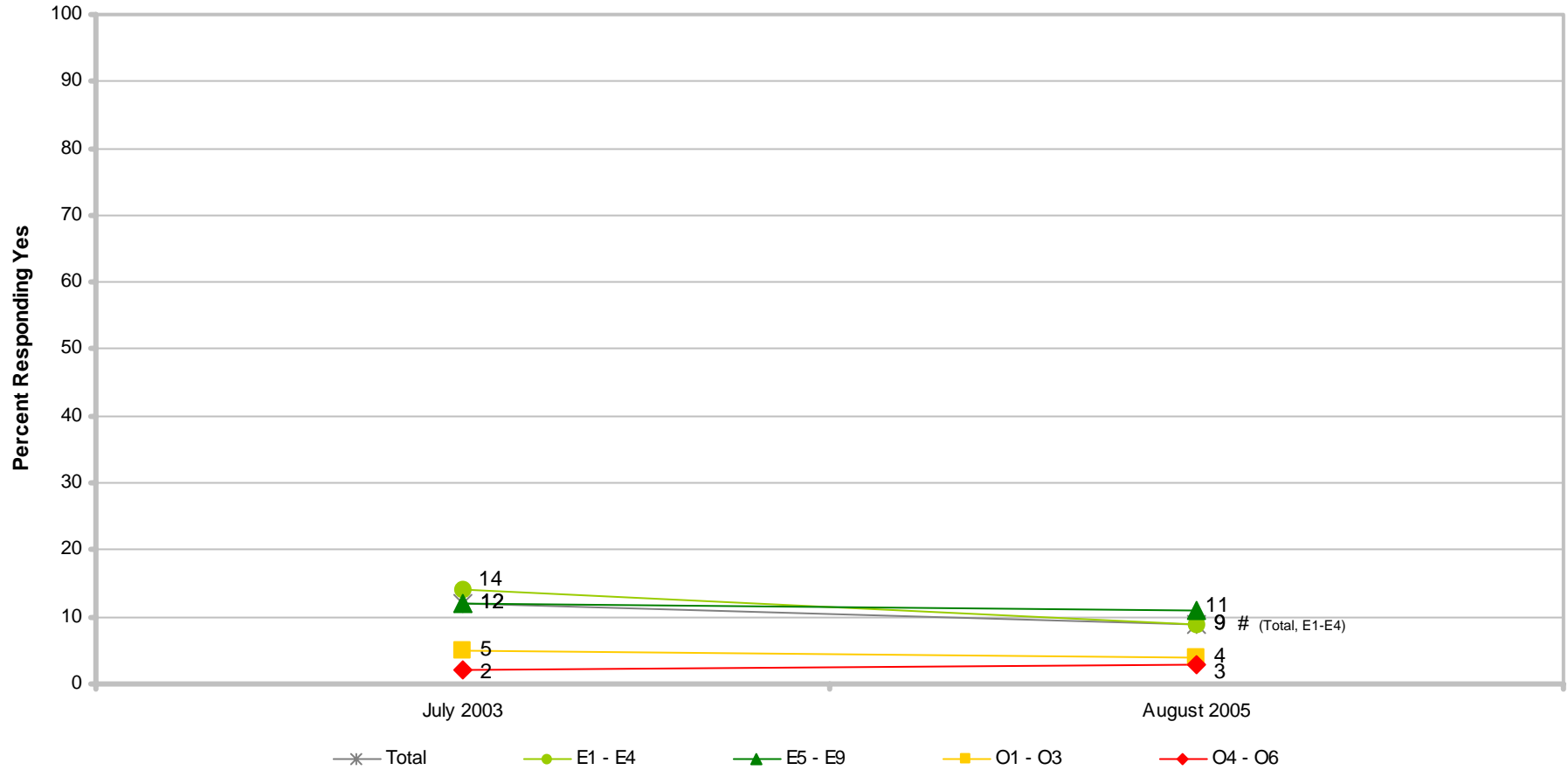
# Significant difference from previous administration

Margins of error range from ±1% to ±3%

# SUPPORT PROGRAMS AND SERVICES

## English as a Second Language (ESL) Services

### Percent of All Service Members

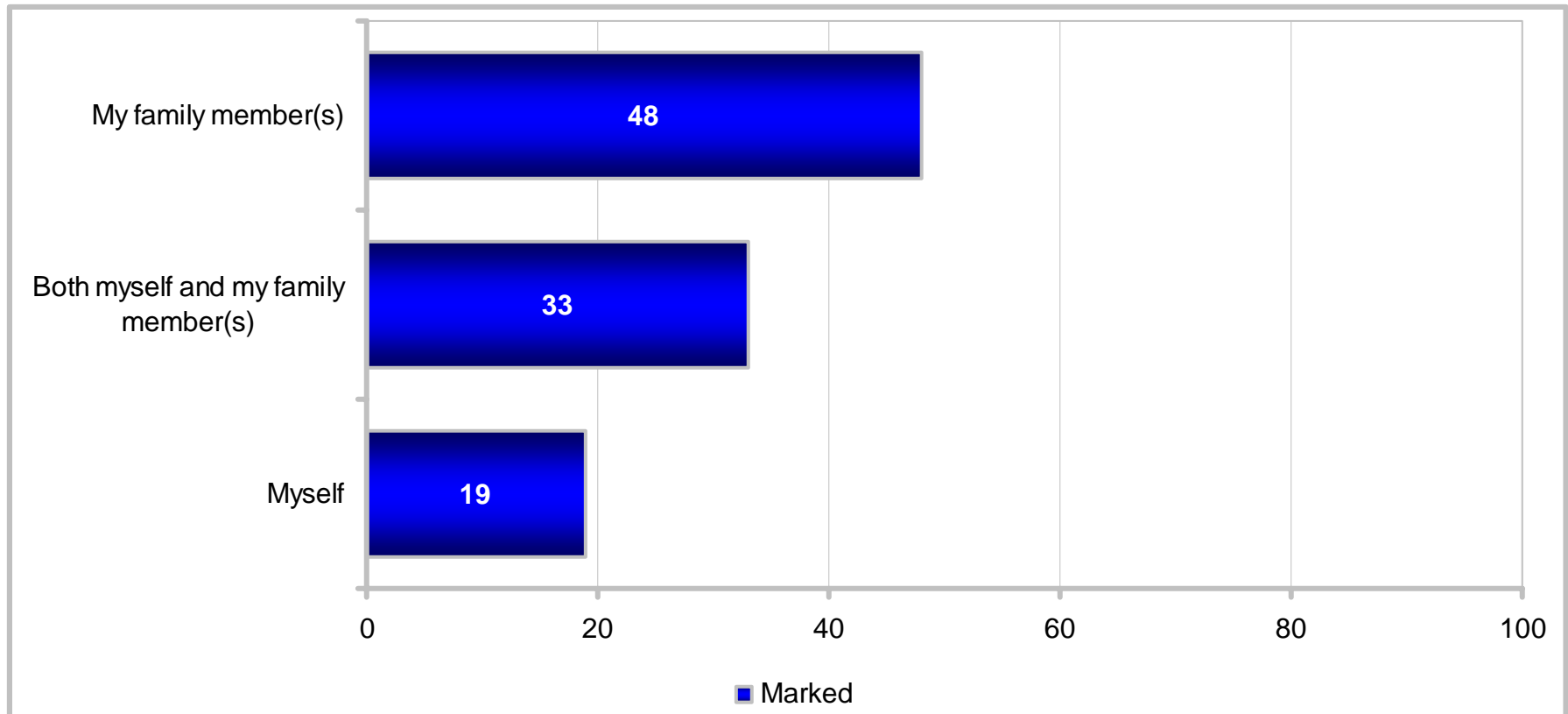


Margins of error range from ±1% to ±2%

# SUPPORT PROGRAMS AND SERVICES

## Those Who Need English as a Second Language (ESL) Services

Percent Who Indicated They or Their Family Members Would Benefit From ESL Services



# SUPPORT PROGRAMS AND SERVICES

## Those Who Need English as a Second Language (ESL) Services

Percent Who Indicated They or Their Family Members Would Benefit From ESL Services

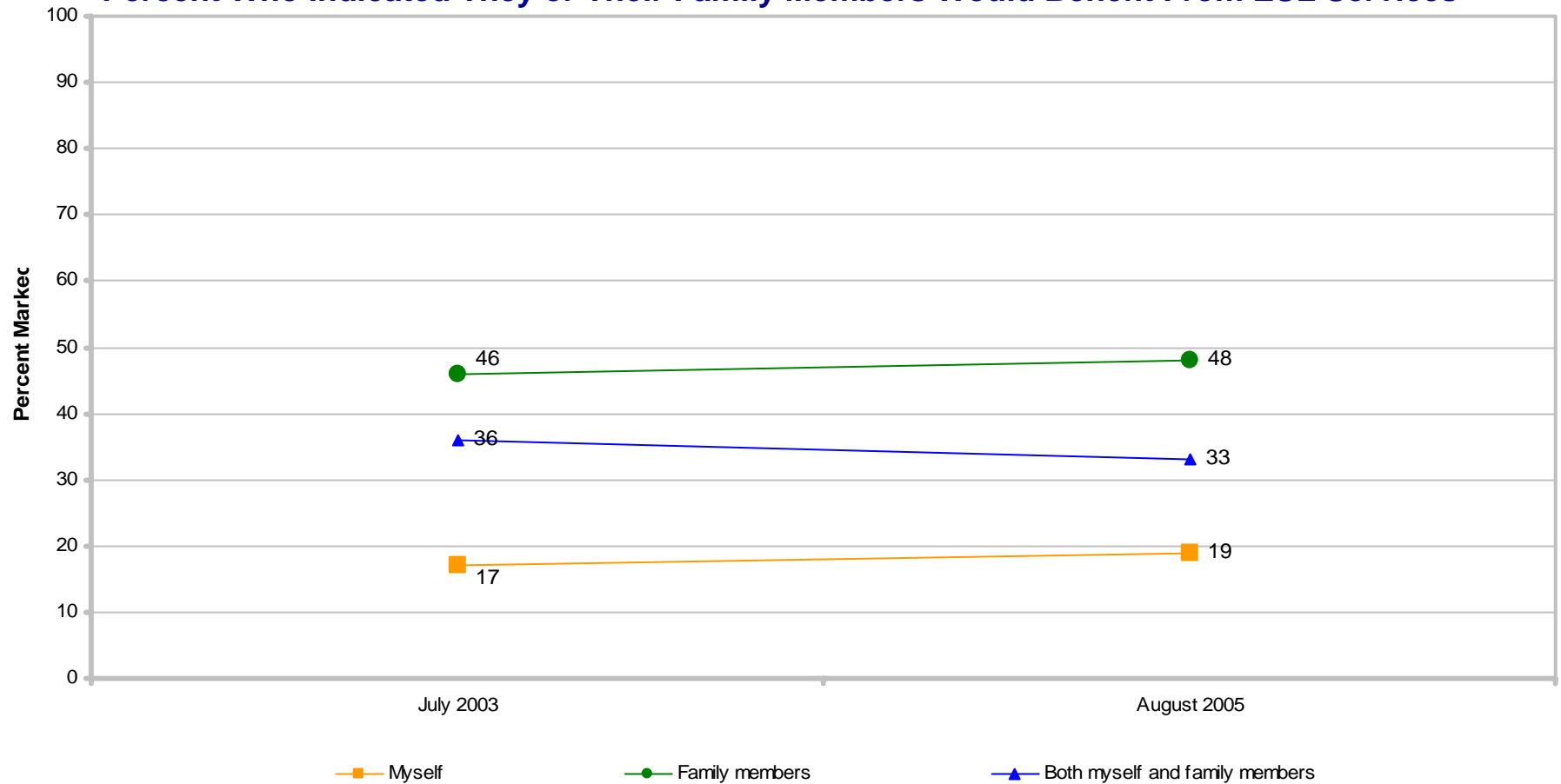
KEY: More Likely To Mark Less Likely To Mark	Total																		
		Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
My family member(s)	48	57	36	52	54	44	53	37	53	67	87	54	85	35	NR	52	NR	53	NR
Both myself and my family member(s)	33	26	42	32	30	35	30	35	34	22	6	27	12	43	NR	32	NR	32	NR
Myself	19	18	22	16	16	20	17	28	13	11	7	19	3	22	NR	16	NR	16	NR

KEY: More Likely To Mark Less Likely To Mark	Total																		
		US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female		
My family member(s)	48	43	63	41	53	62	42	NR	28	58	63	48	77	30	NR	50	32		
Both myself and my family member(s)	33	37	23	40	29	19	39	34	33	35	30	33	16	51	NR	32	48		
Myself	19	20	14	20	18	19	18	25	38	7	7	19	6	19	NR	18	20		

# SUPPORT PROGRAMS AND SERVICES

## Those Who Need English as a Second Language (ESL) Services

Percent Who Indicated They or Their Family Members Would Benefit From ESL Services



# Significant difference from previous administration

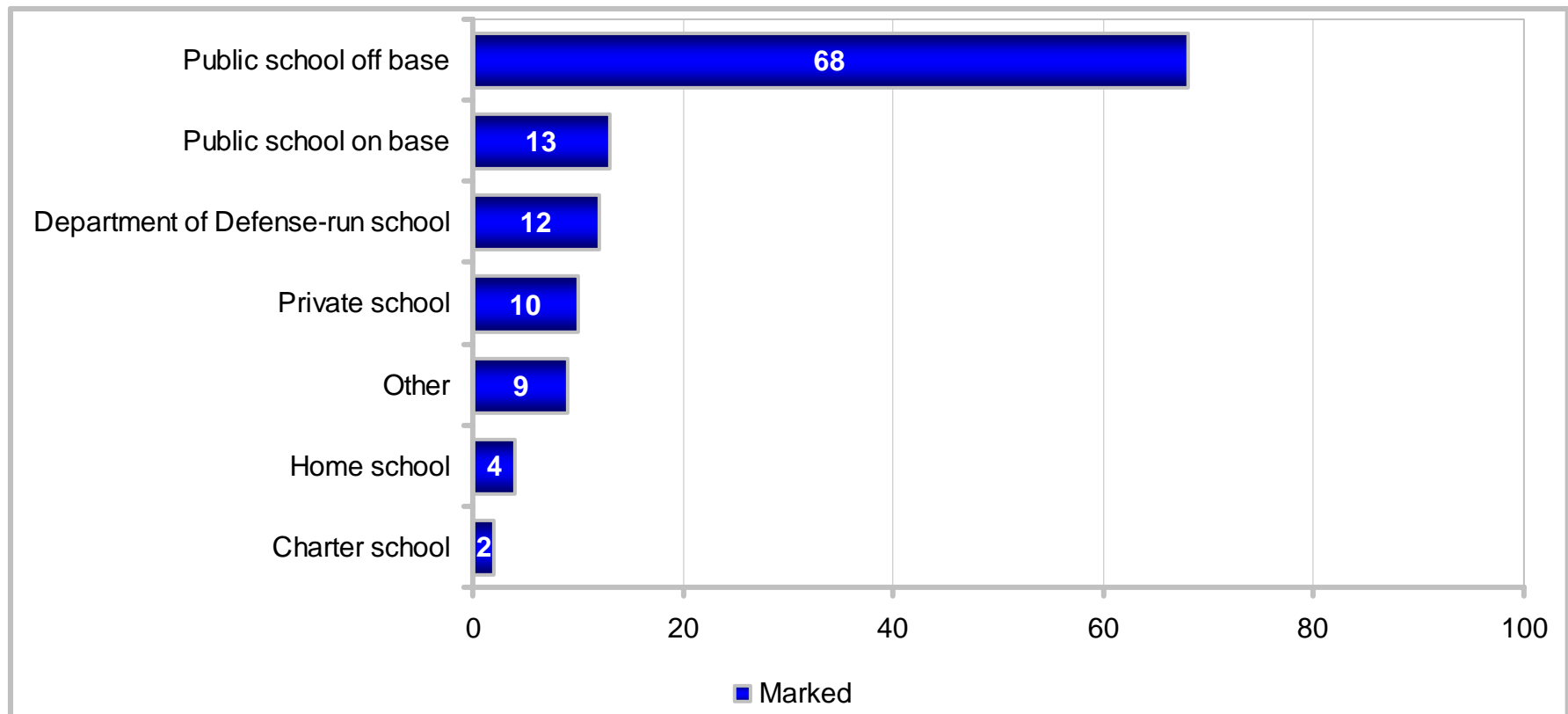
Margins of error range from ±2% to ±5%



# SUPPORT PROGRAMS AND SERVICES

## Schools Attended by Children

Percent of Service Members With Children Between Ages of 5 and 17



# SUPPORT PROGRAMS AND SERVICES

## Schools Attended by Children

Percent of Service Members With Children Between Ages of 5 and 17

	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers	
																				KEY:
Public school off base	68	65	74	59	68	53	57	59	69	69	64	66	63	75	70	58	65	67	69	
Public school on base	13	19	5	13	13	21	20	23	14	10	7	21	12	6	2	14	9	15	7	
Department of Defense-run school	12	14	8	16	13	11	12	8	13	13	10	13	15	7	10	17	13	15	9	
Private school	10	8	12	14	10	8	8	5	9	12	21	7	12	9	23	13	19	9	17	
Other	9	9	10	9	6	9	10	11	9	6	6	10	5	11	6	9	8	6	6	
Home school	4	4	3	4	5	3	2	4	3	6	8	4	6	3	5	4	5	4	9	
Charter school	2	2	2	1	2	1	2	3	2	3	1	2	1	3	1	1	1	1	3	

# SUPPORT PROGRAMS AND SERVICES

## Schools Attended by Children

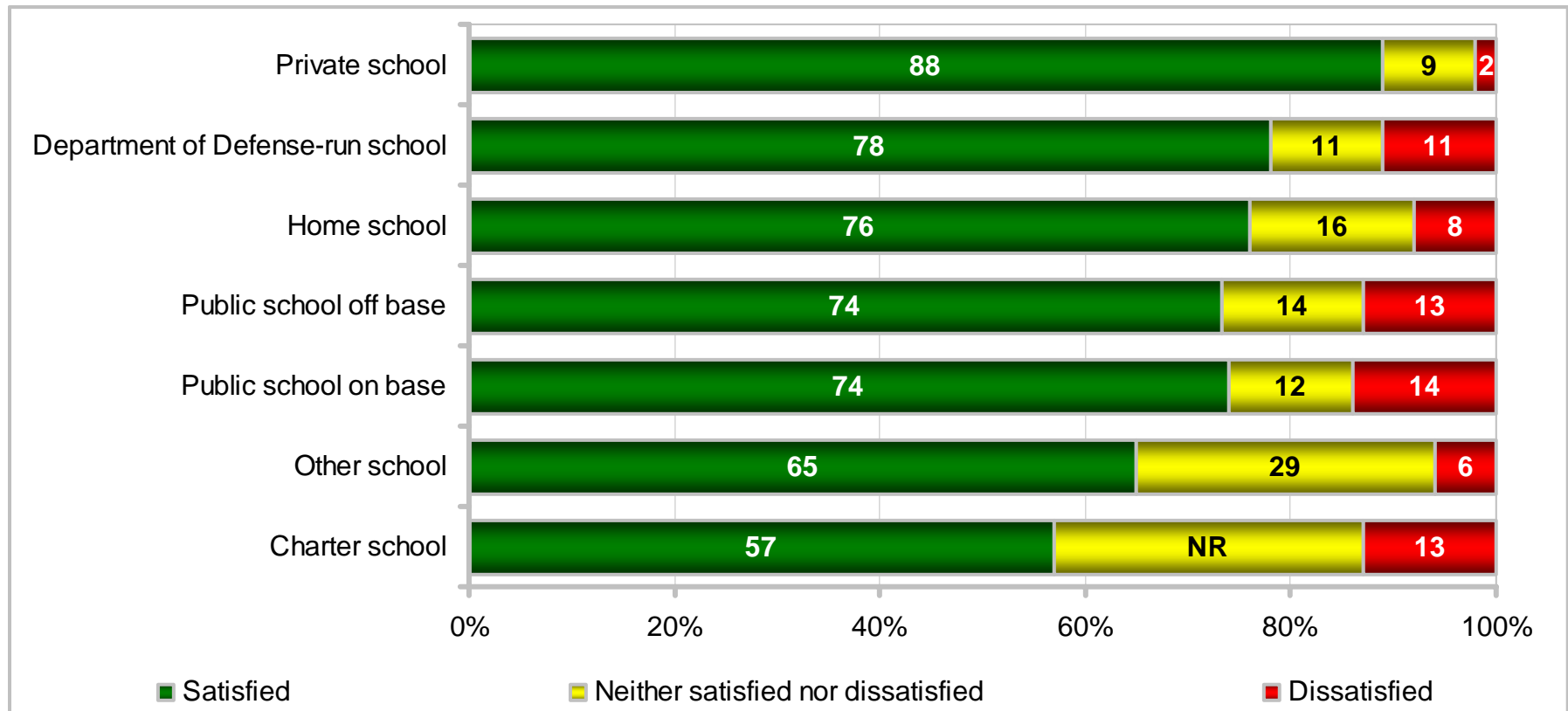
Percent of Service Members With Children Between Ages of 5 and 17

	Total	KEY:				Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
		US (Inc. Territories)	Overseas	On Base	Off Base												
Public school off base	68	73	34	46	76	69	66	62	NA	68	NA	68	67	65	67	68	65
Public school on base	13	13	14	33	6	11	16	9	NA	14	NA	15	8	14	9	13	14
Department of Defense-run school	12	7	45	24	8	12	13	8	NA	13	NA	12	12	14	13	12	14
Private school	10	10	11	8	11	11	10	7	NA	11	NA	9	16	8	19	10	10
Other	9	9	8	8	9	7	10	10	NA	8	NA	9	6	10	6	9	9
Home school	4	4	5	4	4	5	4	2	NA	5	NA	4	8	1	0	5	1
Charter school	2	2	1	1	2	1	3	2	NA	2	NA	2	2	3	2	2	3

# SUPPORT PROGRAMS AND SERVICES

## Satisfaction With Schools Attended by Children

Percent of Service Members With Children Who Attended the Type of School



# SUPPORT PROGRAMS AND SERVICES

## Satisfaction With Schools Attended by Children

Percent of Service Members With Children Who Attended the Type of School

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Private school	Satisfied	88	86	86	91	93	NR	NR	NR	88	96	93	NR	93	84	89	NR	93	90	97
	Dissatisfied	2	1	3	1	3	NR	NR	NR	2	NR	2	1	3	3	2	NR	2	NR	NR
Department of Defense-run school	Satisfied	78	75	81	80	80	NR	79	NR	79	68	72	76	72	88	61	83	NR	80	NR
	Dissatisfied	11	11	8	8	13	3	7	6	10	18	19	9	17	NR	24	4	NR	14	NR
Home school	Satisfied	76	NR	NR	NR	NR	NR	NR	NR	78	NR	89	NR	NR	NR	NR	NR	NR	NR	NR
	Dissatisfied	8	NR	NR	3	1	NR	NR	NR	5	NR	3	NR	NR	NR	NR	NR	NR	NR	NR
Public school off base	Satisfied	74	73	75	72	75	66	71	63	73	76	85	71	79	74	81	73	70	73	81
	Dissatisfied	13	12	14	13	11	13	15	17	13	12	9	13	9	15	11	11	20	12	8
Public school on base	Satisfied	74	71	NR	66	76	NR	78	NR	73	77	82	70	78	NR	NR	NR	NR	74	NR
	Dissatisfied	14	15	3	17	15	NR	11	NR	14	13	7	17	5	NR	NR	NR	NR	15	NR
Other school	Satisfied	65	60	70	NR	69	NR	NR	NR	61	NR	85	58	NR	70	NR	NR	70	63	NR
	Dissatisfied	6	6	7	14	NR	NR	4	NR	7	NR	3	6	2	7	NR	NR	8	NR	NR
Charter school	Satisfied	57	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Dissatisfied	13	NR	NR	NR	NR	NR	NR	NR	15	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

# SUPPORT PROGRAMS AND SERVICES

## Satisfaction With Schools Attended by Children

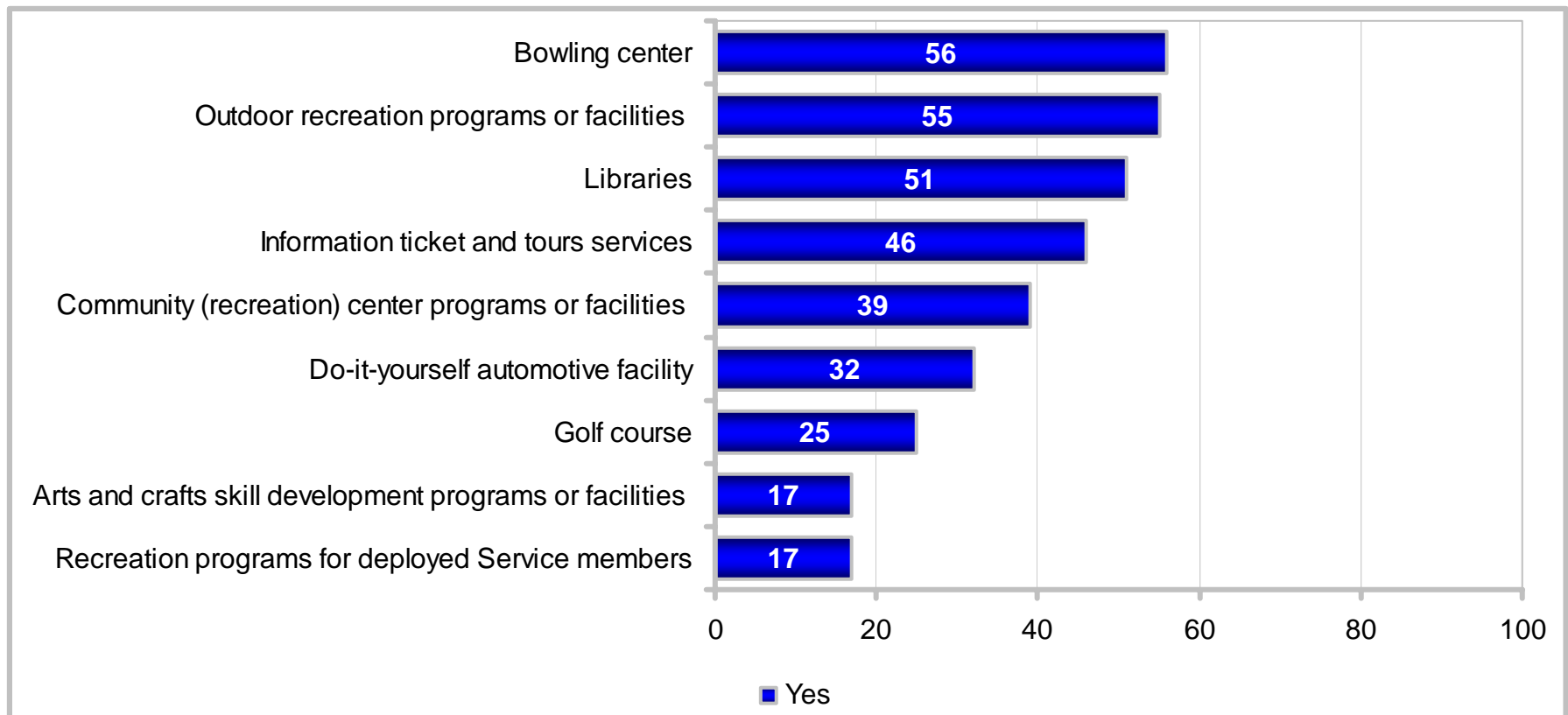
Percent of Service Members With Children Who Attended the Type of Specified School

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Private school	Satisfied	88	90	78	90	88	90	86	88	NA	88	NA	84	93	NR	NR	87	98
	Dissatisfied	2	2	2	1	3	3	1	NR	NA	2	NA	3	1	NR	NR	2	NR
Department of Defense-run school	Satisfied	78	75	81	82	75	77	80	NR	NA	79	NA	81	71	74	NR	79	74
	Dissatisfied	11	12	10	10	12	13	8	13	NA	11	NA	8	17	18	NR	10	18
Home school	Satisfied	76	77	NR	NR	82	84	NR	NR	NA	76	NA	71	86	NR	NR	76	NR
	Dissatisfied	8	10	NR	2	11	6	NR	NR	NA	9	NA	NR	4	NR	NR	8	NR
Public school off base	Satisfied	74	74	67	61	77	74	74	68	NA	75	NA	72	80	75	76	74	75
	Dissatisfied	13	13	11	17	12	12	13	12	NA	13	NA	13	10	13	8	13	12
Public school on base	Satisfied	74	75	65	75	71	73	74	79	NA	73	NA	73	76	71	NR	74	74
	Dissatisfied	14	13	NR	14	15	14	14	15	NA	14	NA	15	11	16	NR	14	14
Other school	Satisfied	65	64	NR	64	65	59	71	70	NA	64	NA	61	79	NR	NR	64	NR
	Dissatisfied	6	7	NR	10	5	8	5	3	NA	7	NA	6	4	NR	NR	6	NR
Charter school	Satisfied	57	NR	NR	NR	NR	NR	NR	NR	NA	NR	NA	NR	NR	NR	NR	NR	NR
	Dissatisfied	13	10	NR	NR	8	NR	NR	NR	NA	14	NA	NR	NR	NR	NR	7	NR

# SUPPORT PROGRAMS AND SERVICES

## Use of On-Base Programs and Services

Percent of All Service Members



# SUPPORT PROGRAMS AND SERVICES

## Use of On-Base Programs and Services

Percent of All Service Members

	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers	
																				KEY:
Bowling center	56	54	53	55	61	57	54	60	55	48	47	55	48	55	40	56	41	63	55	
Outdoor recreation programs or facilities	55	49	57	60	58	51	50	55	53	59	63	48	56	56	61	60	65	57	62	
Libraries	51	55	34	52	61	47	46	52	49	50	52	55	55	34	32	52	54	61	59	
Information ticket and tours services	46	37	58	42	49	39	44	38	50	53	61	34	48	57	67	40	59	47	56	
Community (recreation) center programs or facilities	39	37	42	41	38	37	35	43	37	35	40	37	38	43	36	41	41	39	35	
Do-it-yourself automotive facility	32	27	29	38	37	37	34	32	33	26	22	27	26	30	23	39	28	40	25	
Golf course	25	19	25	26	33	21	22	19	25	42	43	16	35	22	41	24	45	29	47	
Arts and crafts skill development programs or facilities	17	16	13	12	26	13	16	12	20	24	26	14	27	13	13	12	17	24	33	
Recreation programs for deployed Service members	17	17	20	19	14	21	14	18	17	17	13	17	18	21	15	19	20	15	12	



# SUPPORT PROGRAMS AND SERVICES

## Use of On-Base Programs and Services

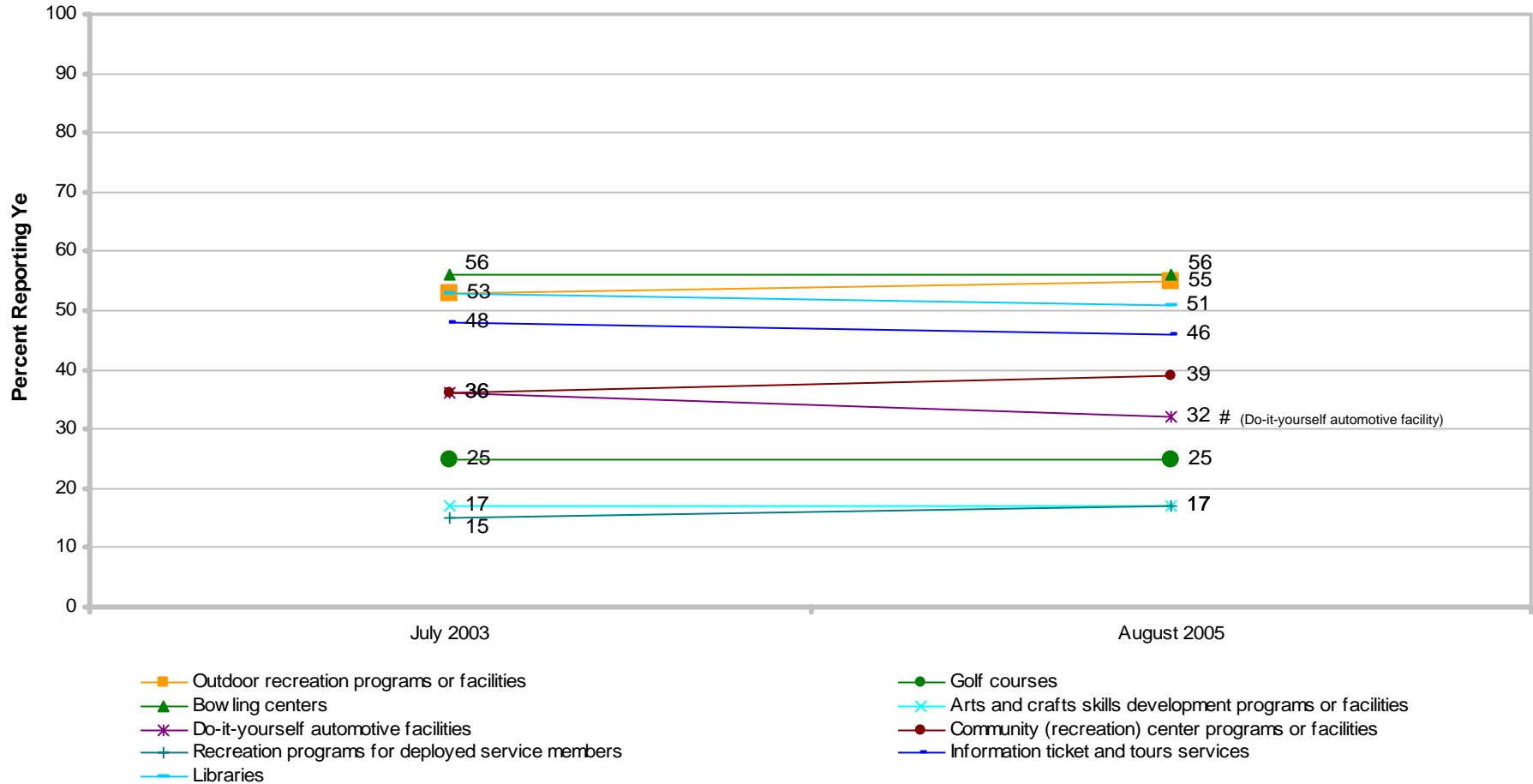
Percent of All Service Members

	Total	KEY:																	
		Higher Response of Yes	Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male
Bowling center	56	52	74	65	50	53	60	61	56	56	53	57	49	58	41	56	55		
Outdoor recreation programs or facilities	55	54	59	59	53	56	53	51	54	58	51	55	61	51	54	56	51		
Libraries	51	47	70	60	45	47	56	51	50	53	47	50	51	55	52	50	54		
Information ticket and tours services	46	45	52	42	49	44	50	49	39	52	45	44	56	49	55	46	50		
Community (recreation) center programs or facilities	39	35	59	49	34	36	44	40	44	36	36	40	37	37	34	40	37		
Do-it-yourself automotive facility	32	31	36	35	29	32	31	28	30	32	34	35	27	20	15	34	19		
Golf course	25	25	24	24	26	29	19	19	21	28	28	24	43	11	32	27	14		
Arts and crafts skill development programs or facilities	17	16	24	17	18	18	17	16	13	22	16	16	25	14	23	18	16		
Recreation programs for deployed Service members	17	16	27	21	15	15	21	20	20	17	14	19	16	13	11	18	13		

# SUPPORT PROGRAMS AND SERVICES

## Use of On-Base Programs and Services

Percent of All Service Members



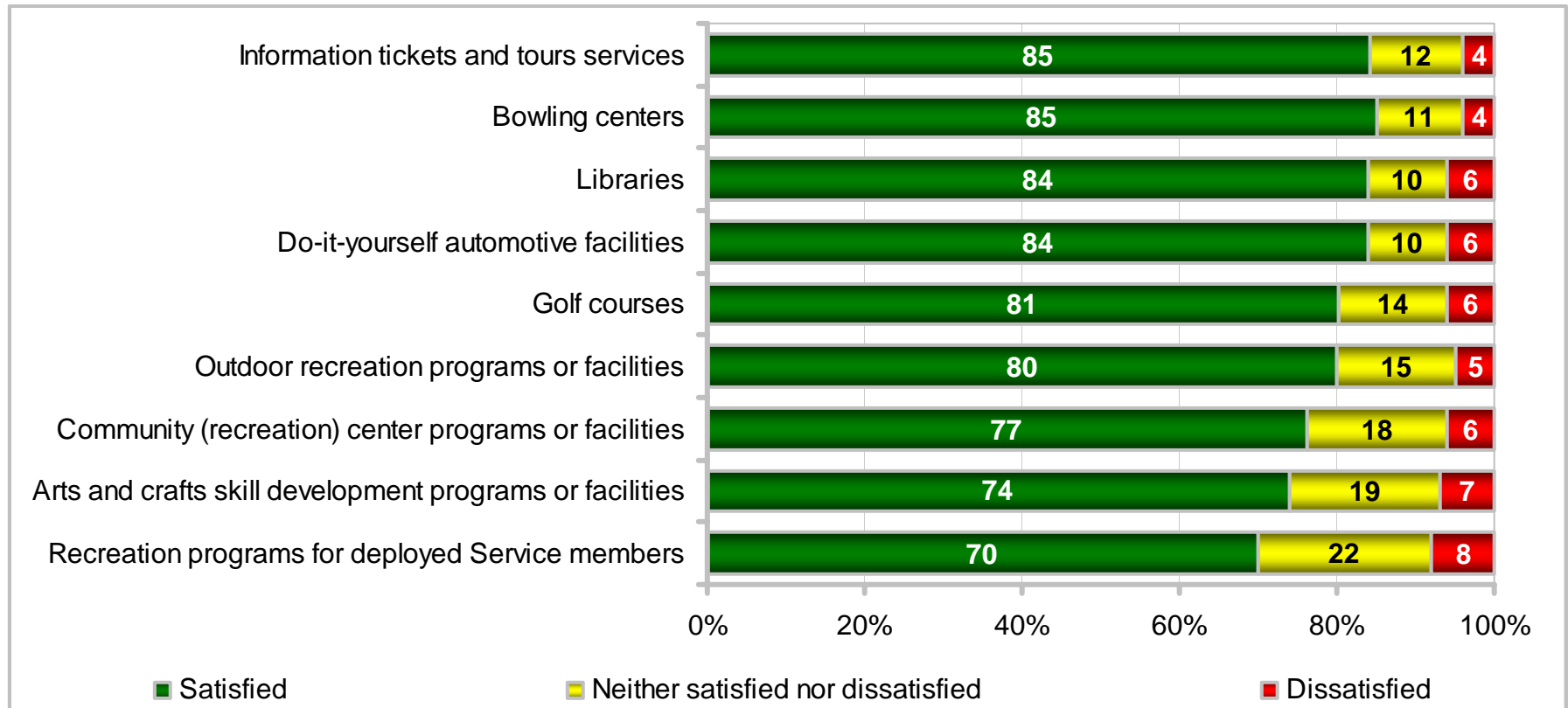
# Significant difference from previous administration

Margins of error range from ±1% to ±2%

# SUPPORT PROGRAMS AND SERVICES

## Level of Satisfaction With On-Base Programs

Percent of Service Members Who Used Specified On-Base Program/Service



# SUPPORT PROGRAMS AND SERVICES

## Level of Satisfaction With On-Base Programs

Percent of Service Members Who Used Specified On-Base Program/Service

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Information tickets and tours services	Satisfied	85	84	87	84	83	81	87	80	87	86	89	84	85	87	91	83	88	82	87
	Dissatisfied	4	3	3	4	4	5	3	4	3	3	3	3	4	3	2	4	4	4	4
Bowling centers	Satisfied	85	85	85	80	87	82	86	82	87	90	87	85	89	85	87	79	90	86	89
	Dissatisfied	4	5	4	8	2	7	4	6	4	2	2	5	3	5	3	8	3	3	1
Libraries	Satisfied	84	85	77	83	87	80	85	81	86	84	89	85	86	78	77	83	83	86	91
	Dissatisfied	6	4	11	6	4	8	5	7	5	5	3	4	5	11	6	6	8	4	3
Do-it-yourself automotive facilities	Satisfied	84	85	86	84	81	84	85	80	87	86	86	86	85	86	86	83	88	80	86
	Dissatisfied	6	6	6	6	8	7	7	8	6	5	7	6	6	6	5	6	3	8	5
Golf courses	Satisfied	81	83	81	80	80	79	83	76	82	84	84	82	85	78	88	79	88	80	81
	Dissatisfied	6	5	5	2	8	6	5	5	5	8	6	3	8	6	4	2	3	7	9

# SUPPORT PROGRAMS AND SERVICES

## Level of Satisfaction With On-Base Programs

Percent of Service Members Who Used Specified On-Base Program/Service

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Outdoor recreation programs or facilities	Satisfied	80	77	82	78	81	76	78	75	81	85	86	75	83	81	87	77	87	80	86
	Dissatisfied	5	7	6	6	3	7	6	6	5	3	3	7	5	6	3	6	3	3	2
Community (recreation) center programs or facilities	Satisfied	77	74	79	76	78	73	79	73	79	80	81	73	80	79	83	76	79	77	80
	Dissatisfied	6	7	7	6	2	9	6	7	5	3	3	7	5	7	3	7	2	2	2
Arts and crafts skill development programs or facilities	Satisfied	74	74	69	70	79	59	84	62	77	80	83	72	78	68	76	68	80	76	86
	Dissatisfied	7	6	10	5	6	14	3	13	4	5	4	6	7	11	4	6	3	7	3
Recreation programs for deployed Service members	Satisfied	70	68	69	70	76	66	77	61	77	70	79	68	68	68	79	71	67	76	78
	Dissatisfied	8	6	10	8	7	12	5	10	6	6	5	6	7	10	5	8	2	8	5

# SUPPORT PROGRAMS AND SERVICES

## Level of Satisfaction With On-Base Programs

Percent of Service Members Who Used Specified On-Base Program/Service

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Information tickets and tours services	Satisfied	85	86	81	81	87	86	83	88	81	87	84	84	87	85	90	85	86
	Dissatisfied	4	3	5	4	3	3	4	3	4	3	5	4	4	4	2	4	3
Bowling centers	Satisfied	85	86	82	82	87	86	84	84	81	88	86	84	88	85	91	85	86
	Dissatisfied	4	4	6	6	3	4	5	3	7	3	3	5	2	3	2	5	3
Libraries	Satisfied	84	85	82	83	85	84	85	82	80	87	84	84	86	84	87	84	84
	Dissatisfied	6	5	7	6	5	6	5	9	8	4	4	6	4	6	6	5	6
Do-it-yourself automotive facilities	Satisfied	84	85	81	83	84	84	83	85	82	86	82	84	85	85	91	84	86
	Dissatisfied	6	6	7	6	7	7	6	4	6	6	9	7	5	6	4	7	5
Golf courses	Satisfied	81	82	77	78	83	83	74	70	77	83	83	80	84	76	84	81	79
	Dissatisfied	6	5	6	5	6	6	5	9	5	5	8	5	7	2	5	6	3

# SUPPORT PROGRAMS AND SERVICES

## Level of Satisfaction With On-Base Programs

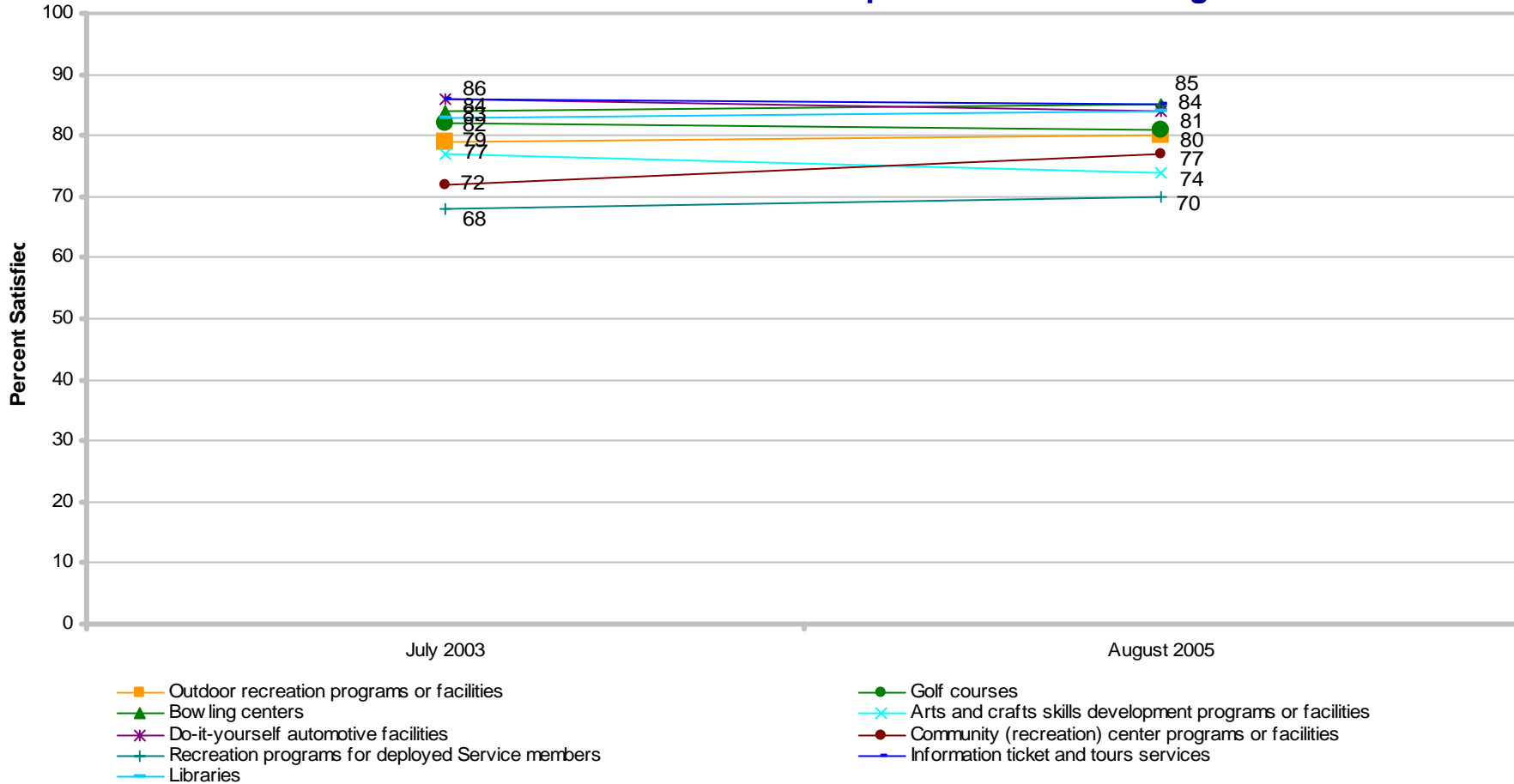
Percent of Service Members Who Used Specified On-Base Program/Service

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Outdoor recreation programs or facilities	Satisfied	80	80	76	77	82	81	78	77	76	83	78	79	85	74	86	80	77
	Dissatisfied	5	5	8	7	4	6	5	7	5	4	7	6	3	6	4	5	5
Community (recreation) center programs or facilities	Satisfied	77	77	77	75	78	76	78	78	73	79	79	77	81	73	78	77	74
	Dissatisfied	6	5	7	7	4	6	6	5	8	4	4	6	3	6	4	6	6
Arts and crafts skill development programs or facilities	Satisfied	74	75	72	69	77	75	73	78	63	79	75	73	81	67	84	75	71
	Dissatisfied	7	6	8	9	6	7	6	3	11	5	8	7	5	8	5	7	7
Recreation programs for deployed Service members	Satisfied	70	72	66	69	71	73	68	NR	63	76	75	69	73	74	71	70	74
	Dissatisfied	8	8	7	8	7	7	9	6	11	6	6	8	6	11	4	7	10

# SUPPORT PROGRAMS AND SERVICES

## Level of Satisfaction With On-Base Programs

Percent of Service Members Who Used Specified On-Base Program/Service



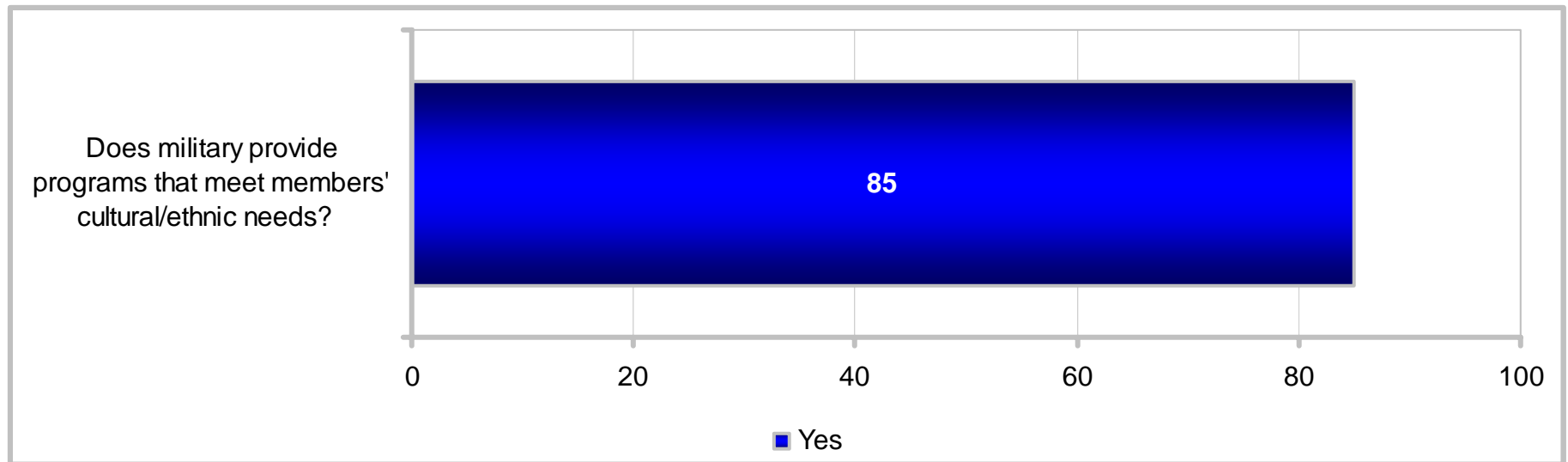
# Significant difference from previous administration

Margins of error range from ±1% to ±4%



# SUPPORT PROGRAMS/SERVICES

## Cultural and Ethnic Needs Percent of All Service Members



# SUPPORT PROGRAMS/SERVICES

## Cultural and Ethnic Needs

Percent of All Service Members

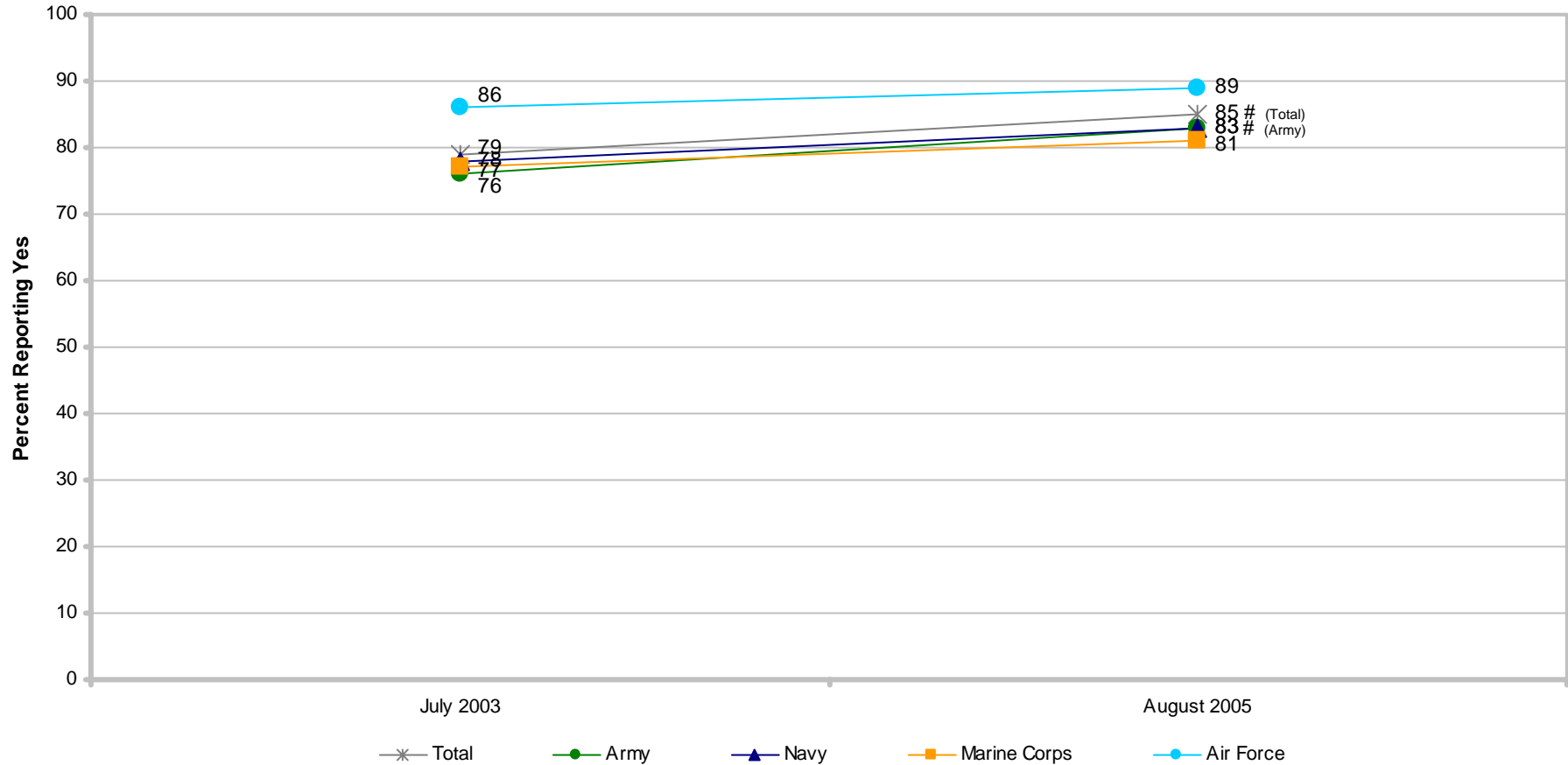
KEY: Higher Response of Yes Lower Response of Yes	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	Does military provide programs that meet members' cultural/ethnic needs?	85	83	83	81	89	79	82	81	86	90	90	82	89	82	91	79	90	89

KEY: Higher Response of Yes Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	Does military provide programs that meet members' cultural/ethnic needs?	85	85	84	83	85	89	78	82	83	86	84	84	90	82	88	85

# SUPPORT PROGRAMS AND SERVICES

## Cultural and Ethnic Needs

### Percent of All Service Members



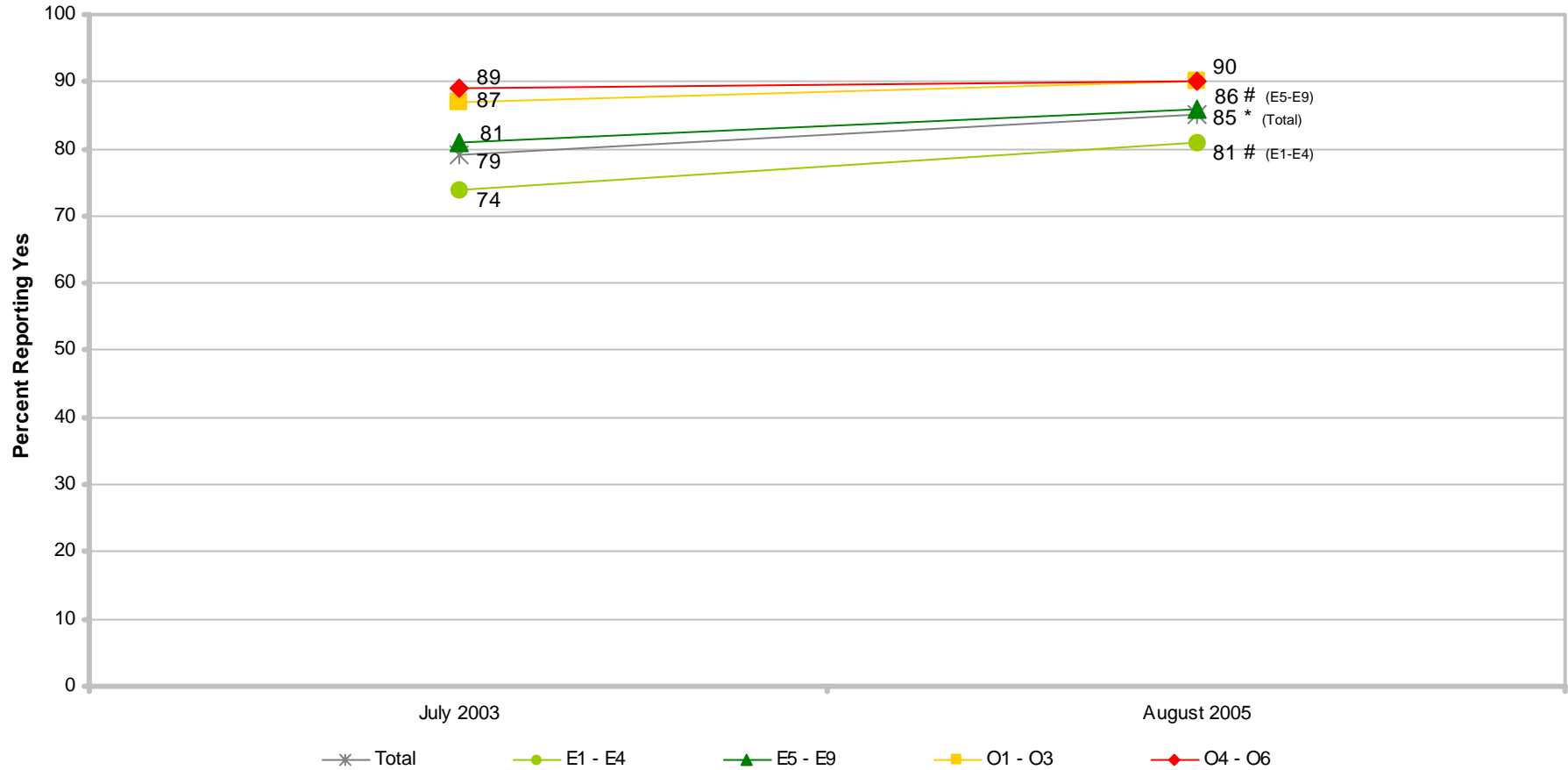
# Significant difference from previous administration

Margins of error range from ±1% to ±3%

# SUPPORT PROGRAMS AND SERVICES

## Cultural and Ethnic Needs

### Percent of All Service Members



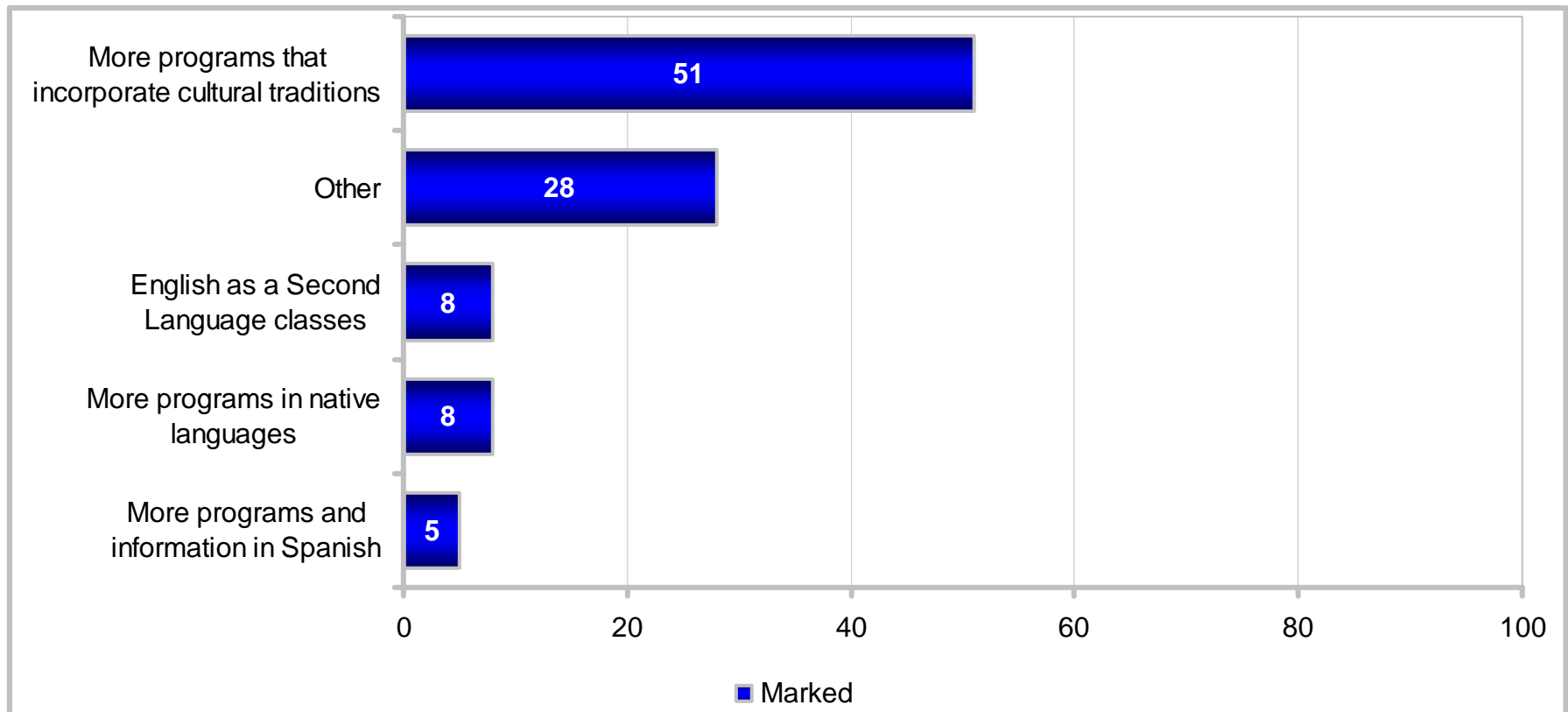
# Significant difference from previous administration

Margins of error range from ±1% to ±3%

# SUPPORT PROGRAMS AND SERVICES

## Helpful Programs That Would Meet Cultural/Ethnic Needs

Percent Who Indicated Military Did Not Meet Cultural/Ethnic Needs



# SUPPORT PROGRAMS AND SERVICES

## Helpful Programs That Would Meet Cultural/Ethnic Needs

Percent Who Indicated Military Did Not Meet Cultural/Ethnic Needs

KEY: More Likely To Mark Less Likely To Mark	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Other	28	22	31	35	28	29	18	30	24	35	32	21	33	31	28	35	32	26	39
English as a Second Language classes	8	9	9	7	6	9	7	10	8	3	6	10	4	9	7	8	6	7	4
More programs in native languages	8	10	9	7	4	5	8	8	9	6	5	10	5	9	9	7	6	5	3
More programs and information in Spanish	5	6	2	5	5	7	4	5	5	6	2	7	2	2	4	5	4	5	7

# SUPPORT PROGRAMS AND SERVICES

## Helpful Programs That Would Meet Cultural/Ethnic Needs

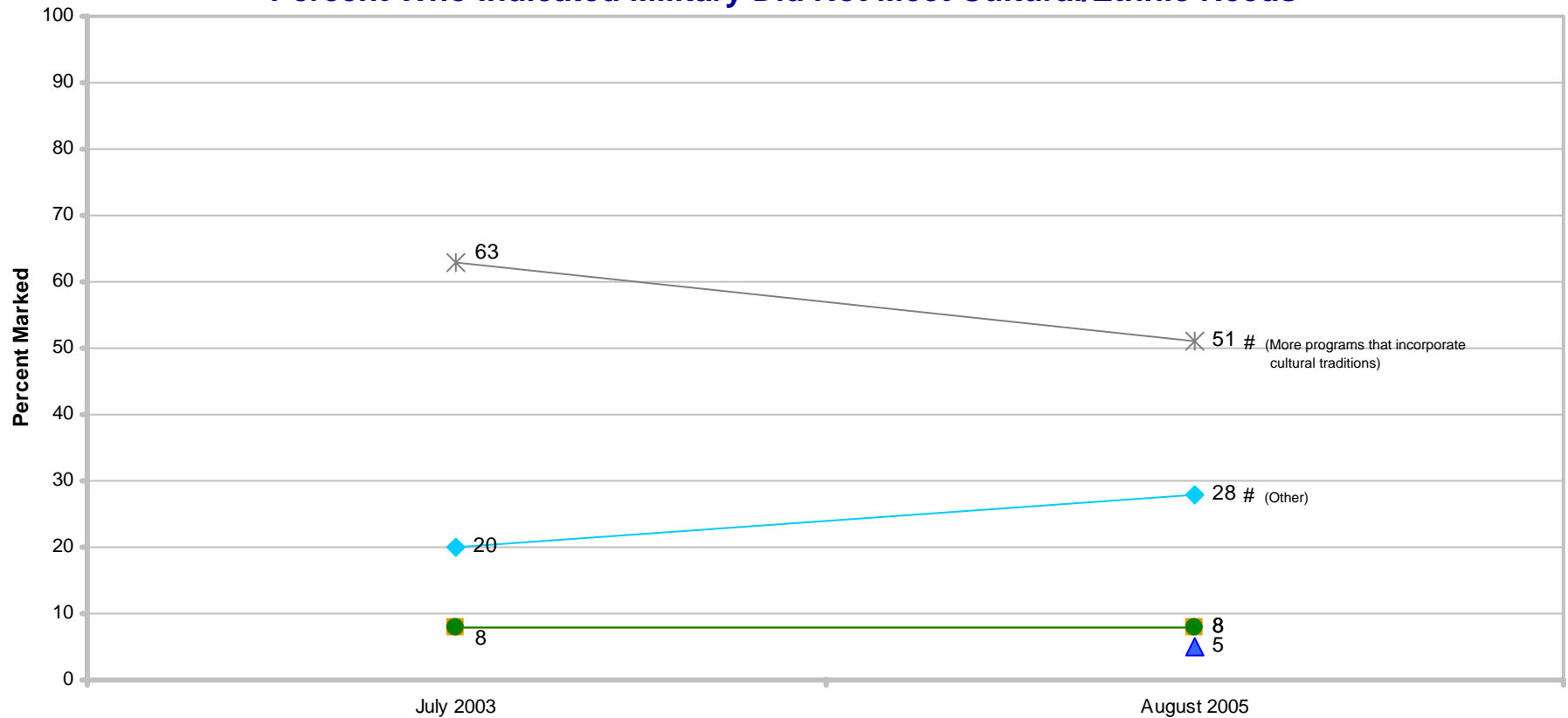
### Percent Who Indicated Military Did Not Meet Cultural/Ethnic Needs

KEY: More Likely To Mark Less Likely To Mark	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	More programs that incorporate cultural traditions	51	51	52	50	52	40	60	63	50	51	48	49	50	60	65	49
Other	28	29	21	29	27	41	17	21	31	26	26	28	36	23	24	29	23
English as a Second Language classes	8	8	9	8	9	8	9	7	7	8	13	10	5	5	5	9	5
More programs in native languages	8	7	14	9	7	7	9	5	7	8	10	9	6	7	3	8	6
More programs and information in Spanish	5	5	5	5	5	3	6	3	4	7	3	5	4	5	NR	5	5

# SUPPORT PROGRAMS AND SERVICES

## Helpful Programs That Would Meet Cultural/Ethnic Needs

### Percent Who Indicated Military Did Not Meet Cultural/Ethnic Needs



- More programs in native languages
 ● English as a Second Language classes
✱ More programs that incorporate cultural traditions
- ▲ More programs and information in Spanish
 ◆ Other

# Significant difference from previous administration

Margins of error range from ±1% to ±4%



# SUPPORT PROGRAMS AND SERVICES

## Summary of Findings

August 2005

- 8% to 33% reported they used educational programs and services
  - Highest percentage used *tuition assistance programs for college/higher education* (33%)
  - Lowest percentage used *technical/vocational programs* (8%)
- More than two thirds of members with children between the ages of 5 and 17 indicated their children attend public school off base (68%)
  - About one tenth reported their children attend public school on base (13%), DoD school (12%), and private school (10%)
- 57% to 88% were satisfied with the schools their children attend
  - Highest satisfaction with private school (88%)
  - Lowest satisfaction with charter school (57%)
- More than half of members reported they used on-base *bowling centers* (56%), *outdoor recreation programs or facilities* (55%), and *libraries* (51%)
- 70% to 85% satisfied with on-base programs and services
  - Highest satisfaction with *ticket and tour services* and *bowling centers* (both 85%)
  - Lowest satisfaction with *recreation programs for deployed Service members* (70%)

# SUPPORT PROGRAMS AND SERVICES

## Summary of Findings

August 2005

- 9% reported they or members of their family would benefit from English as a Second Language (ESL) services
  - 48% for their family members
    - Led by O4-O6, Army officer, male officer, O1-O3, living overseas, married without child(ren), Non-Hispanic White, married with child(ren), Army, and male
  - 33% for themselves and their family members
    - Led by female enlisted, Navy enlisted, Navy, total minority, and living in US
  - 19% for themselves
    - Led by single without child(ren) and E1-E4
- 85% agreed the military provides programs that meet the unique cultural and ethnic needs of military members and their families
  - Led by Navy officer, officer, Air Force, Marine Corps officer, male officer, Army officer, Non-Hispanic White, and married with child(ren)
  - Members who disagreed identified programs helpful in meeting cultural and ethnic needs of members and their families
    - *More programs which incorporate cultural traditions (51%)*
    - *ESL classes (8%)*
    - *More programs in native languages (8%)*

# SUPPORT PROGRAMS AND SERVICES

## Summary of Findings

### Trends

#### July 2003 – August 2005

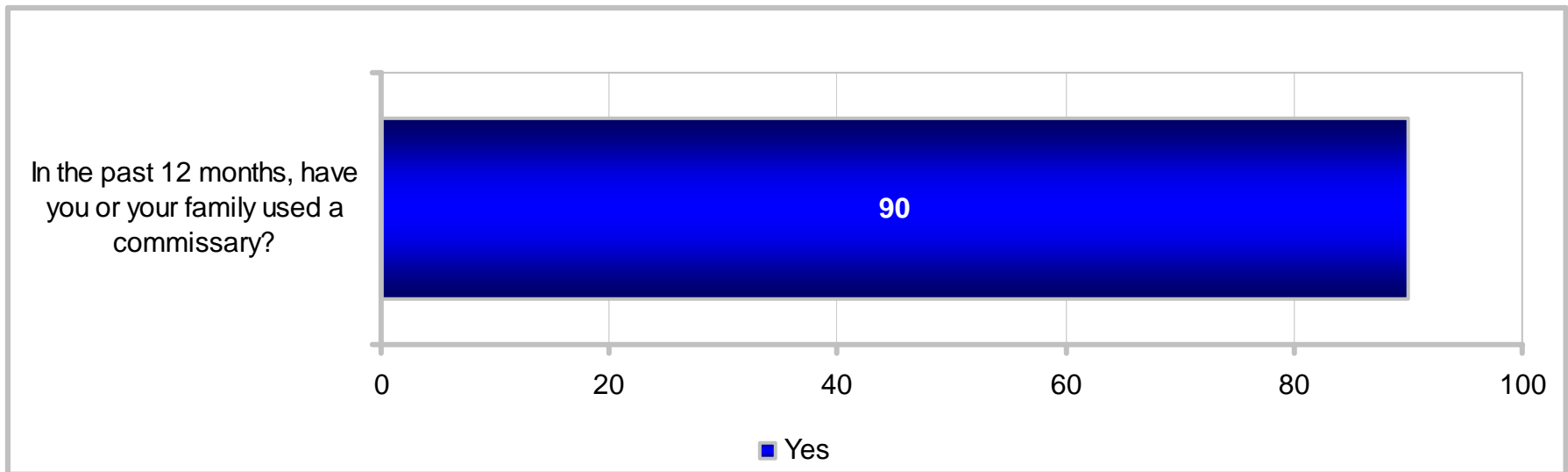
- Percentage who reported they or members of their family would benefit from English as a Second Language (ESL) services declined 3 percentage points
  - Led by E1-E4
- Percentage who reported they used on-base *do-it-yourself automotive facilities* declined 4 percentage points
- Percentage who agreed the military provides programs that meet the unique cultural and ethnic needs of military members and their families increased 6 percentage points
  - Led by E1-E4, Army, and E5-E9
  - Percentage who indicated *more programs which incorporate cultural traditions* would be helpful to meet their needs declined 12 percentage points

# BRIEFING OVERVIEW

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# COMMISSARIES AND EXCHANGES

## Use of Commissaries Percent of All Service Members



# COMMISSARIES AND EXCHANGES

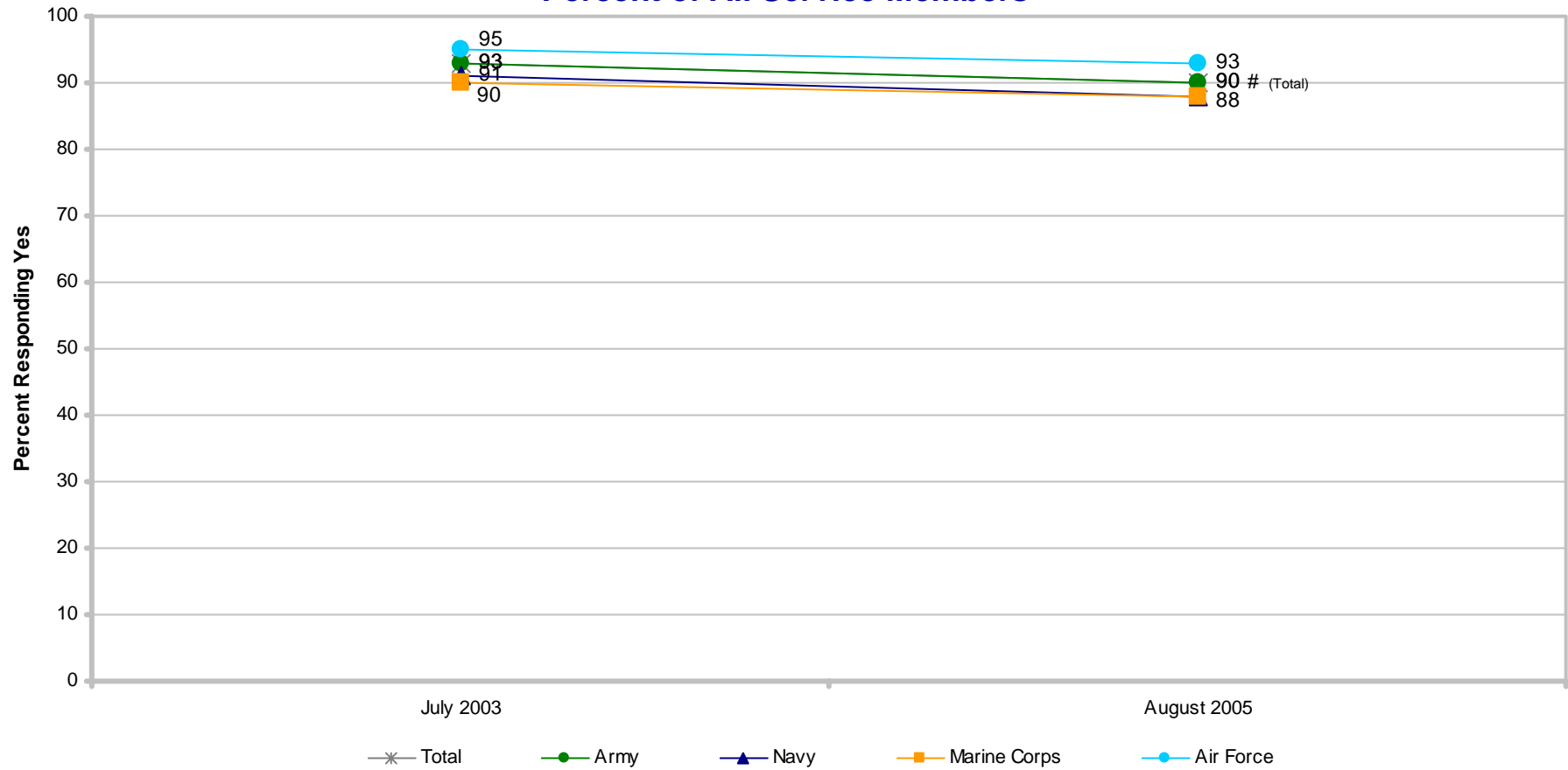
## Use of Commissaries Percent of All Service Members

KEY: Higher Response of Yes Lower Response of Yes																			
	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
In the past 12 months, have you or your family used a commissary?	90	90	88	88	93	87	90	87	91	94	95	90	93	87	95	87	93	93	95

KEY: Higher Response of Yes Lower Response of Yes																	
	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
In the past 12 months, have you or your family used a commissary?	90	89	94	90	90	91	89	88	86	93	92	89	94	91	95	90	91

# COMMISSARIES AND EXCHANGES

## Use of Commissaries Percent of All Service Members

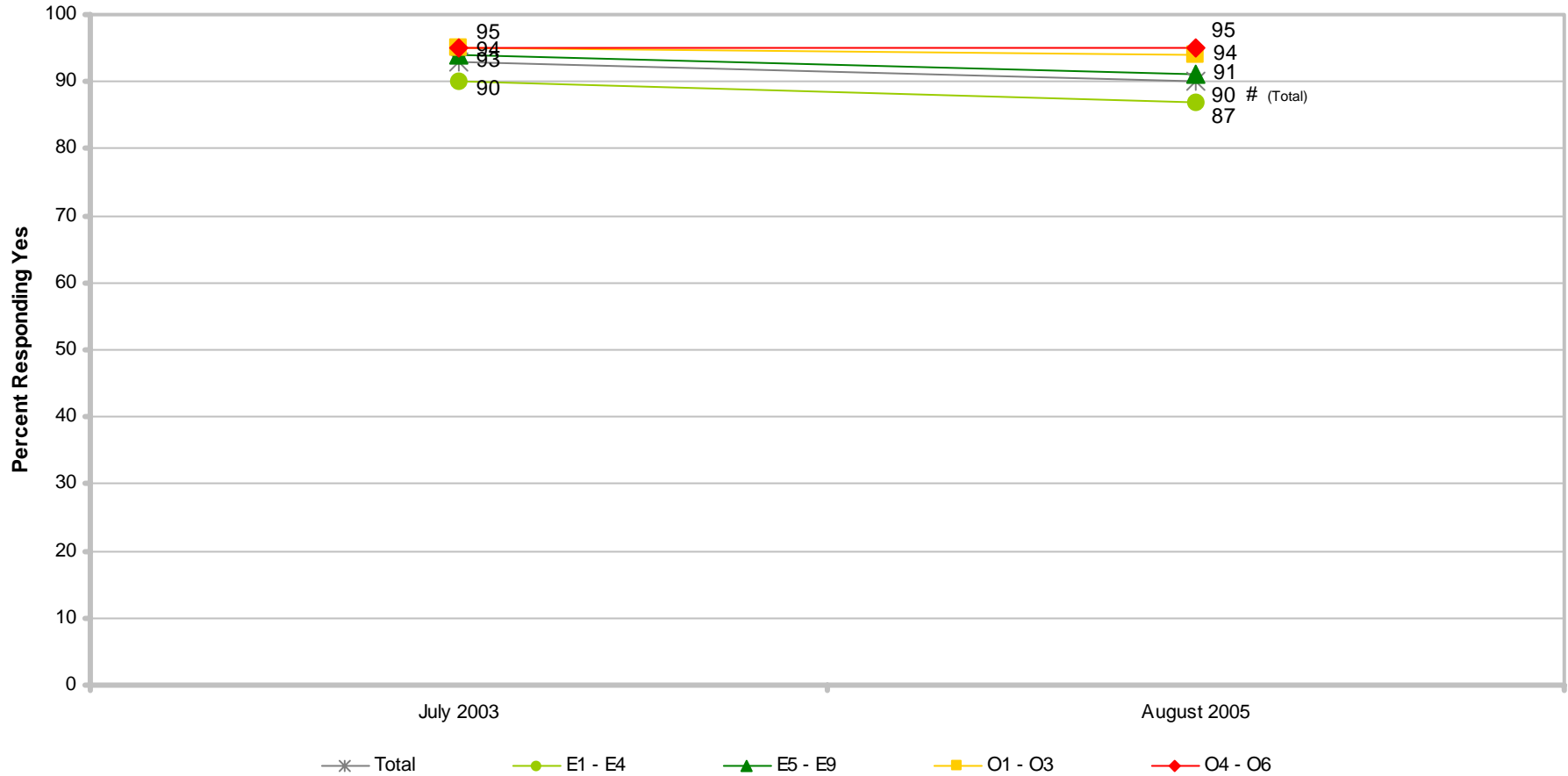


# Significant difference from previous administration

Margins of error range from ±1% to ±3%

# COMMISSARIES AND EXCHANGES

## Use of Commissaries Percent of All Service Members



# Significant difference from previous administration

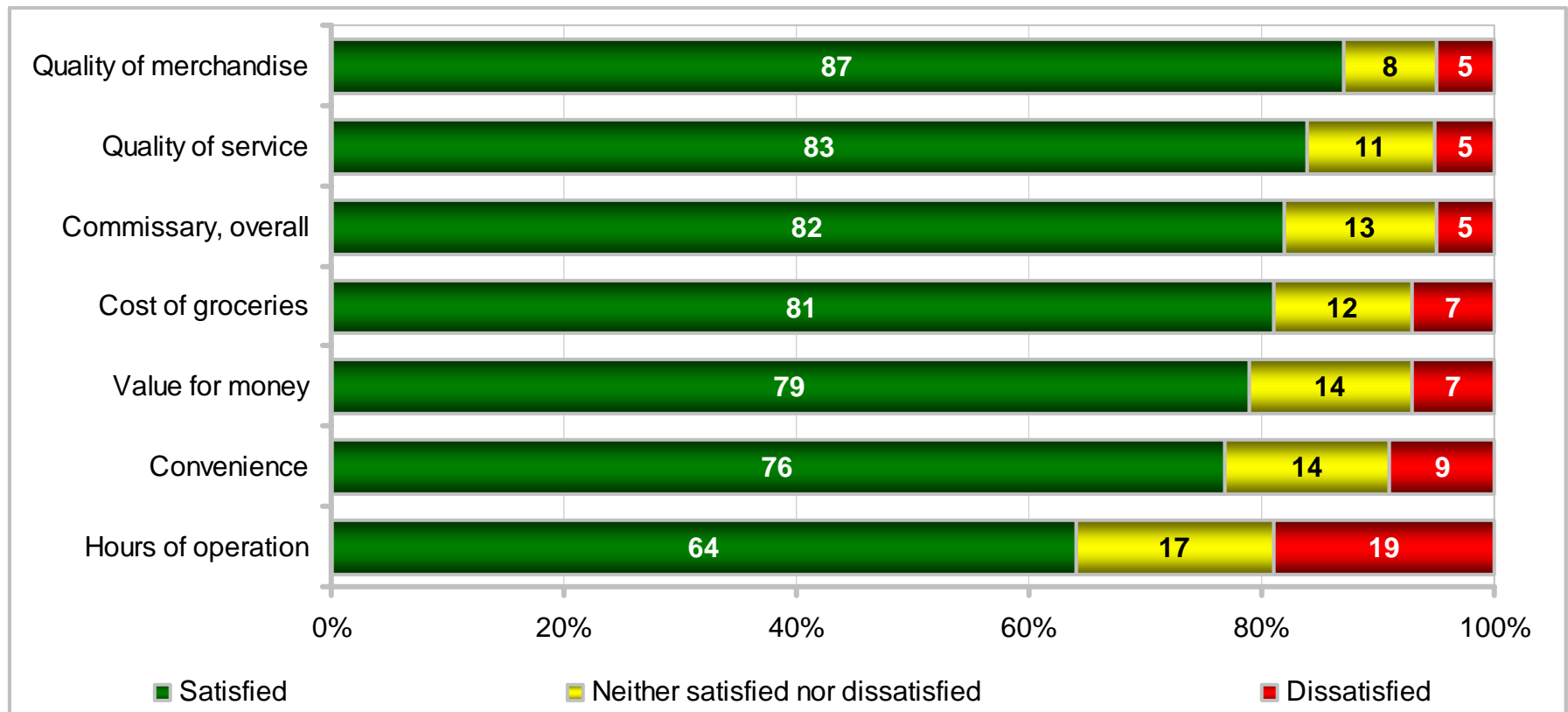
Margins of error range from ±1% to ±2%



# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Commissary

Percent of Service Members Who Used a Commissary



# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Commissary

Percent of Service Members Who Used a Commissary

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Quality of merchandise	Satisfied	87	87	87	89	87	87	86	88	87	87	87	87	89	87	86	89	89	87	86
	Dissatisfied	5	4	6	4	5	5	7	4	6	7	6	4	6	6	6	4	5	5	7
Quality of service	Satisfied	83	82	84	83	84	82	81	84	82	83	84	82	82	84	84	82	84	84	84
	Dissatisfied	5	6	6	5	5	5	8	4	7	6	5	5	7	6	5	5	5	5	4
Commissary, overall	Satisfied	82	81	83	83	83	80	80	83	82	84	87	80	84	83	85	83	86	83	85
	Dissatisfied	5	5	5	4	4	6	7	4	5	4	3	5	5	5	4	4	4	4	3
Cost of groceries	Satisfied	81	77	84	81	82	79	78	81	78	87	89	76	85	83	89	81	87	80	88
	Dissatisfied	7	9	6	7	7	8	9	6	9	5	3	9	7	7	4	7	5	8	4

# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Commissary

Percent of Service Members Who Used a Commissary

		KEY:																		
		Higher Response of Satisfied						Lower Response of Satisfied						Higher Response of Dissatisfied						
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Value for money	Satisfied	79	76	83	80	80	76	78	78	78	85	87	74	84	82	87	79	86	79	84
	Dissatisfied	7	8	6	7	5	8	8	6	8	5	3	9	5	6	4	7	4	6	3
Convenience	Satisfied	76	76	76	74	79	76	73	78	76	72	76	77	74	76	72	74	74	80	74
	Dissatisfied	9	9	10	11	8	10	11	8	10	12	9	8	11	10	11	11	11	7	10
Hours of operation	Satisfied	64	66	67	55	64	54	61	55	69	66	80	64	73	66	72	54	69	62	72
	Dissatisfied	19	19	17	23	19	26	21	24	17	19	9	19	15	18	12	25	14	20	14

# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Commissary

Percent of Service Members Who Used a Commissary

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Quality of merchandise	Satisfied	87	88	83	87	88	86	89	88	88	87	86	88	88	87	83	88	86
	Dissatisfied	5	4	9	5	5	6	4	4	3	6	6	4	5	6	11	5	7
Quality of service	Satisfied	83	83	85	83	83	81	87	87	84	83	81	83	83	86	87	83	86
	Dissatisfied	5	6	5	5	6	7	3	4	4	6	6	6	6	4	5	6	4
Commissary, overall	Satisfied	82	83	79	83	82	81	85	86	83	82	81	82	84	84	87	82	84
	Dissatisfied	5	4	7	5	4	5	4	4	4	5	5	5	4	5	6	4	5
Cost of groceries	Satisfied	81	81	78	80	81	82	79	80	83	79	81	79	87	80	88	80	82
	Dissatisfied	7	7	9	8	7	7	8	8	6	9	6	8	5	8	5	7	7

# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Commissary

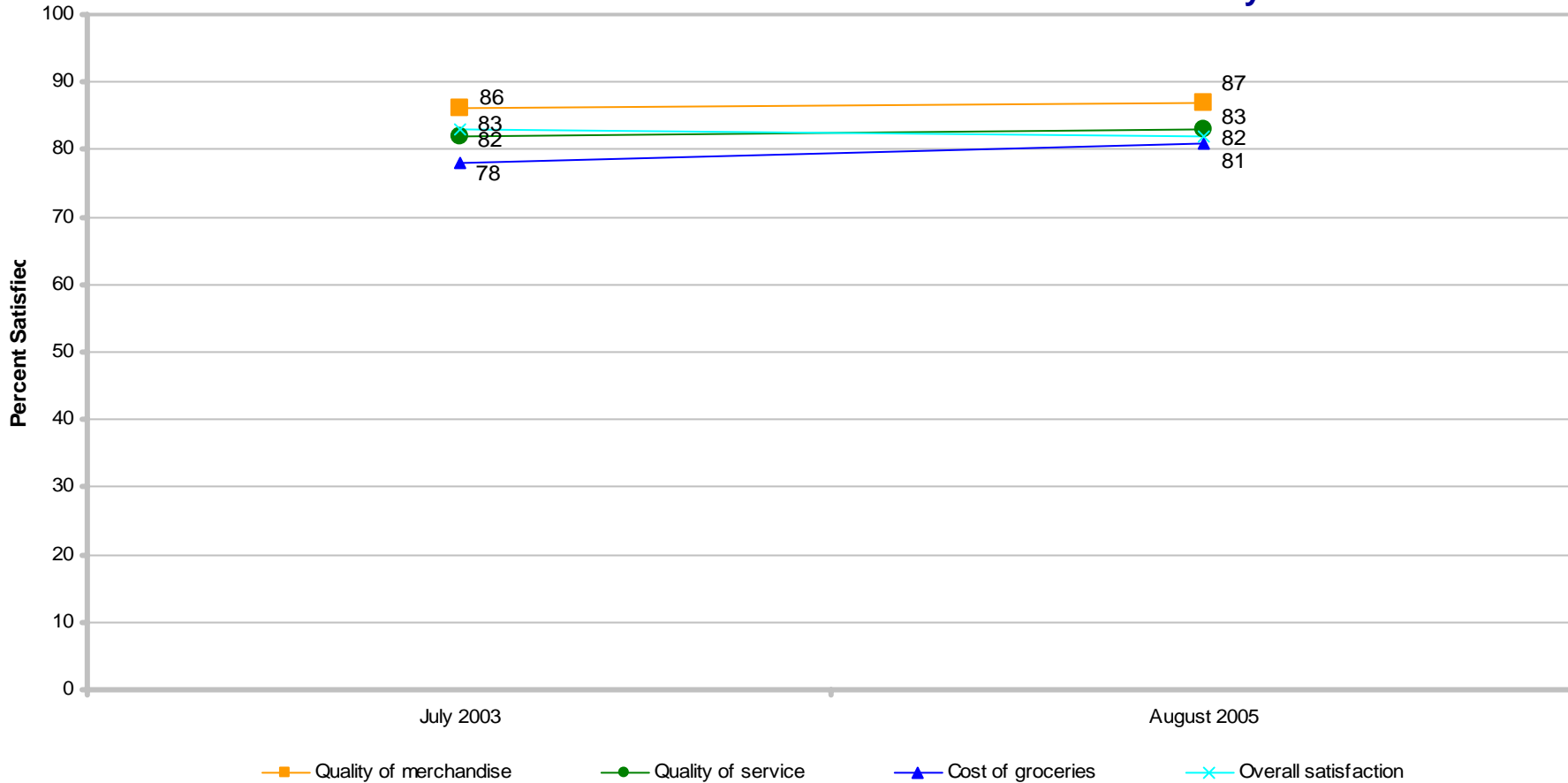
Percent of Service Members Who Used a Commissary

		Total	KEY:															
			US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Value for money	Satisfied	79	80	76	78	80	80	79	80	80	78	80	78	85	81	86	79	82
	Dissatisfied	7	6	9	7	6	6	7	7	6	8	5	7	4	6	4	7	6
Convenience	Satisfied	76	76	78	83	73	74	81	79	76	77	76	76	73	82	76	76	81
	Dissatisfied	9	9	9	6	11	11	6	7	9	10	8	9	11	8	13	9	9
Hours of operation	Satisfied	64	65	60	60	67	62	68	68	57	71	62	62	72	64	70	64	65
	Dissatisfied	19	18	24	22	17	20	16	16	22	15	23	20	13	20	18	19	20

# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Commissary

Percent of Service Members Who Used a Commissary



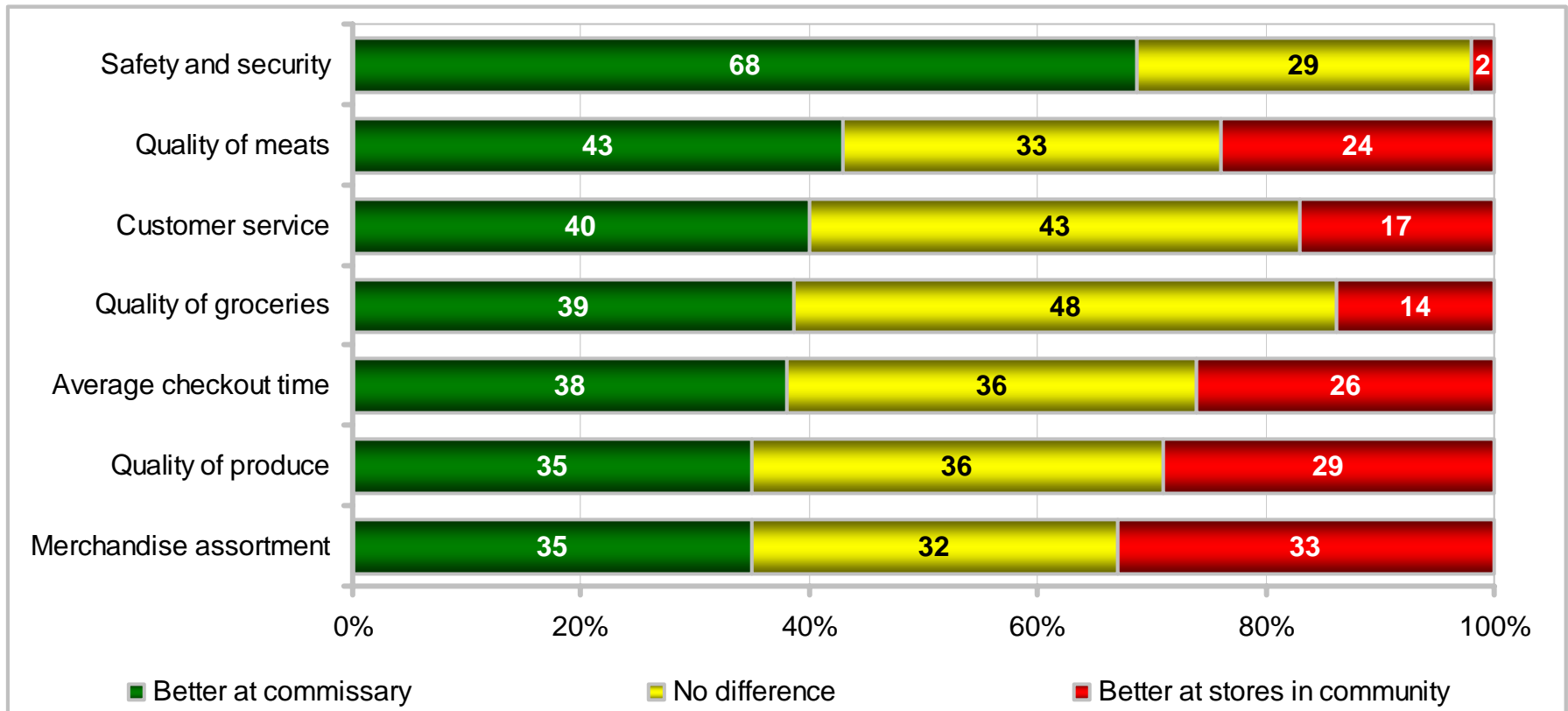
# Significant difference from previous administration

Margins of error range from ±1% to ±2%

# COMMISSARIES AND EXCHANGES

## Comparison of Commissary to Other Stores in Community

### Percent of Service Members Who Used a Commissary



# COMMISSARIES AND EXCHANGES

## Comparison of Commissary to Other Stores in Community

### Percent of Service Members Who Used a Commissary

KEY: Higher Response of Better at Commissary Lower Response of Better at Commissary Higher Response of Better at Stores in Community		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Safety and security	Better at Commissary	68	66	69	69	71	65	68	69	68	66	67	66	66	70	63	69	71	71	69
	Better in Community	2	3	3	2	2	4	2	3	2	2	2	3	2	3	2	2	1	2	1
Quality of meats	Better at Commissary	43	45	41	44	42	43	45	45	45	34	33	46	41	44	28	45	37	45	33
	Better in Community	24	22	25	20	27	24	25	19	25	31	35	21	27	23	37	19	28	25	34
Customer service	Better at Commissary	40	38	40	42	41	40	39	45	38	34	30	39	33	41	31	42	36	43	33
	Better in Community	17	18	20	15	15	17	18	13	19	22	26	16	24	19	27	15	21	14	21
Quality of groceries	Better at Commissary	39	40	39	41	36	39	39	44	38	30	26	41	34	42	25	41	34	39	25
	Better in Community	14	12	15	12	15	15	14	11	15	17	16	12	15	14	20	11	14	14	16



# COMMISSARIES AND EXCHANGES

## Comparison of Commissary to Other Stores in Community

### Percent of Service Members Who Used a Commissary

KEY: Higher Response of Better at Commissary Lower Response of Better at Commissary Higher Response of Better at Stores in Community		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Average checkout time	Better at Commissary	38	35	38	42	38	38	36	43	36	33	28	37	31	40	31	42	34	40	31
	Better in Community	26	28	27	24	26	27	30	22	28	30	32	26	33	26	31	23	29	25	28
Quality of produce	Better at Commissary	35	38	36	36	31	37	37	42	35	25	19	40	28	39	20	38	25	34	19
	Better in Community	29	25	30	24	35	25	27	18	31	42	52	22	39	26	48	21	46	31	51
Merchandise assortment	Better at Commissary	35	37	37	36	31	36	36	41	35	24	22	39	29	40	24	37	25	34	18
	Better in Community	33	28	33	28	40	30	31	26	33	47	49	26	39	31	48	27	42	36	54

# COMMISSARIES AND EXCHANGES

## Comparison of Commissary to Other Stores in Community

### Percent of Service Members Who Used a Commissary

KEY: Higher Response of Better at Commissary Lower Response of Better at Commissary Higher Response of Better at Stores in Community		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Safety and security	Better at Commissary	68	69	64	70	67	66	71	67	66	70	68	69	68	64	61	69	63
	Better in Community	2	2	4	2	3	2	3	3	3	2	2	3	2	2	1	3	2
Quality of meats	Better at Commissary	43	42	50	44	43	39	50	45	40	45	43	45	34	47	39	43	45
	Better in Community	24	24	23	20	27	26	20	25	18	27	26	22	32	23	31	24	24
Customer service	Better at Commissary	40	37	51	44	37	36	46	41	43	37	40	41	32	43	38	39	42
	Better in Community	17	18	15	14	19	20	13	16	14	20	18	17	25	13	17	18	14
Quality of groceries	Better at Commissary	39	36	51	43	36	34	47	44	39	38	39	41	29	43	30	39	40
	Better in Community	14	13	15	12	14	14	13	14	12	14	14	13	16	13	19	14	14

# COMMISSARIES AND EXCHANGES

## Comparison of Commissary to Other Stores in Community

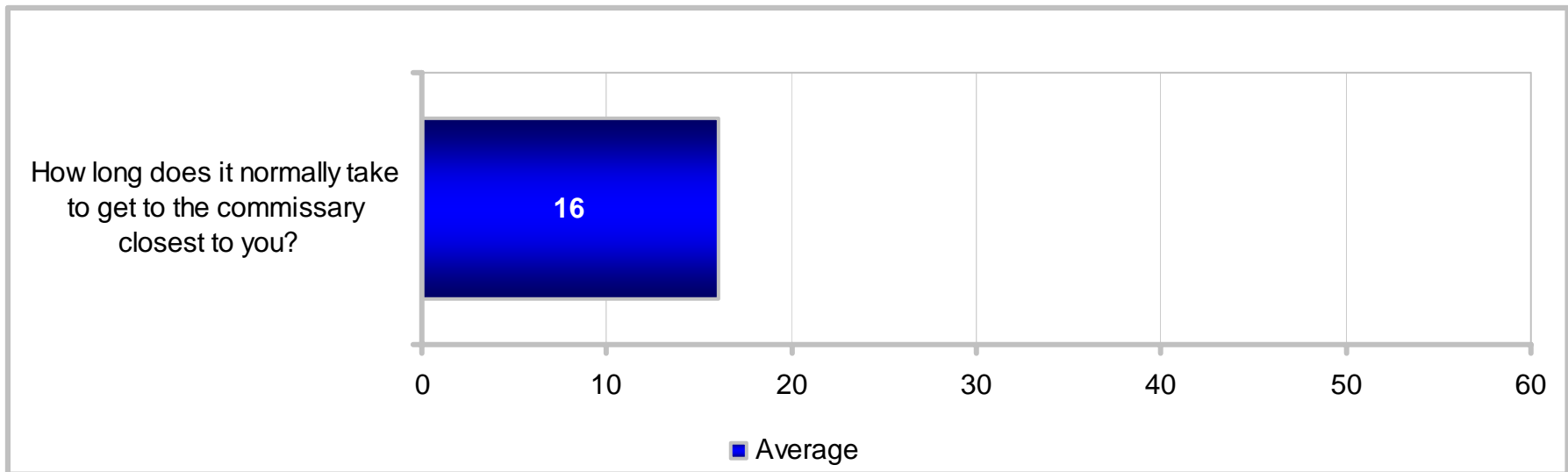
### Percent of Service Members Who Used a Commissary

KEY:		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Average checkout time	Better at Commissary	38	36	47	43	35	34	44	40	40	36	36	39	31	40	31	38	38
	Better in Community	26	29	16	21	29	30	20	23	24	27	29	26	31	22	27	27	23
Quality of produce	Better at Commissary	35	35	38	39	33	30	44	38	36	34	37	38	23	37	23	35	34
	Better in Community	29	28	34	24	32	32	23	27	21	34	30	24	44	33	54	27	37
Merchandise assortment	Better at Commissary	35	31	54	40	33	31	44	37	39	34	32	38	24	38	25	35	36
	Better in Community	33	35	24	29	35	37	25	32	27	37	34	30	46	32	51	32	36

# COMMISSARIES AND EXCHANGES

## Length of Time to Nearest Commissary (in Minutes)

Average of Service Members Who Used a Commissary



# COMMISSARIES AND EXCHANGES

## Length of Time to Nearest Commissary (in Minutes)

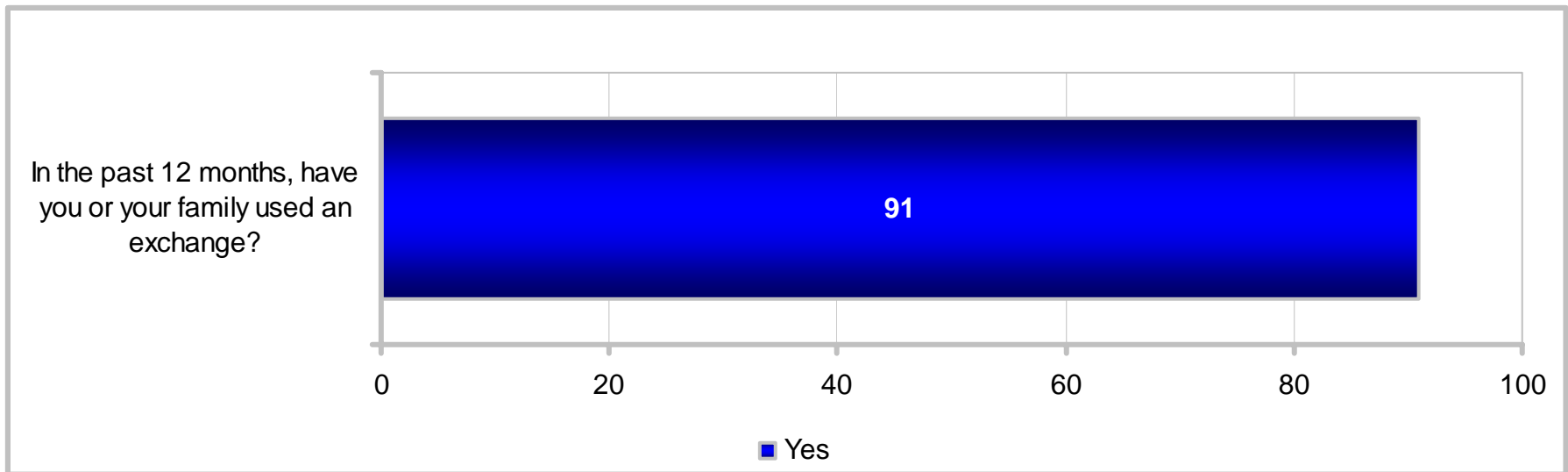
### Average of Service Members Who Used a Commissary

KEY: More Than Average Less Than Average	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	How long does it normally take to get to the commissary closest to you?	16	15	17	16	15	14	16	12	17	19	22	14	20	17	21	15	21	14

KEY: More Than Average Less Than Average	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	How long does it normally take to get to the commissary closest to you?	16	16	14	9	20	16	15	16	14	17	16	15	20	14	21	16

# COMMISSARIES AND EXCHANGES

## Use of Exchanges Percent of All Service Members



# COMMISSARIES AND EXCHANGES

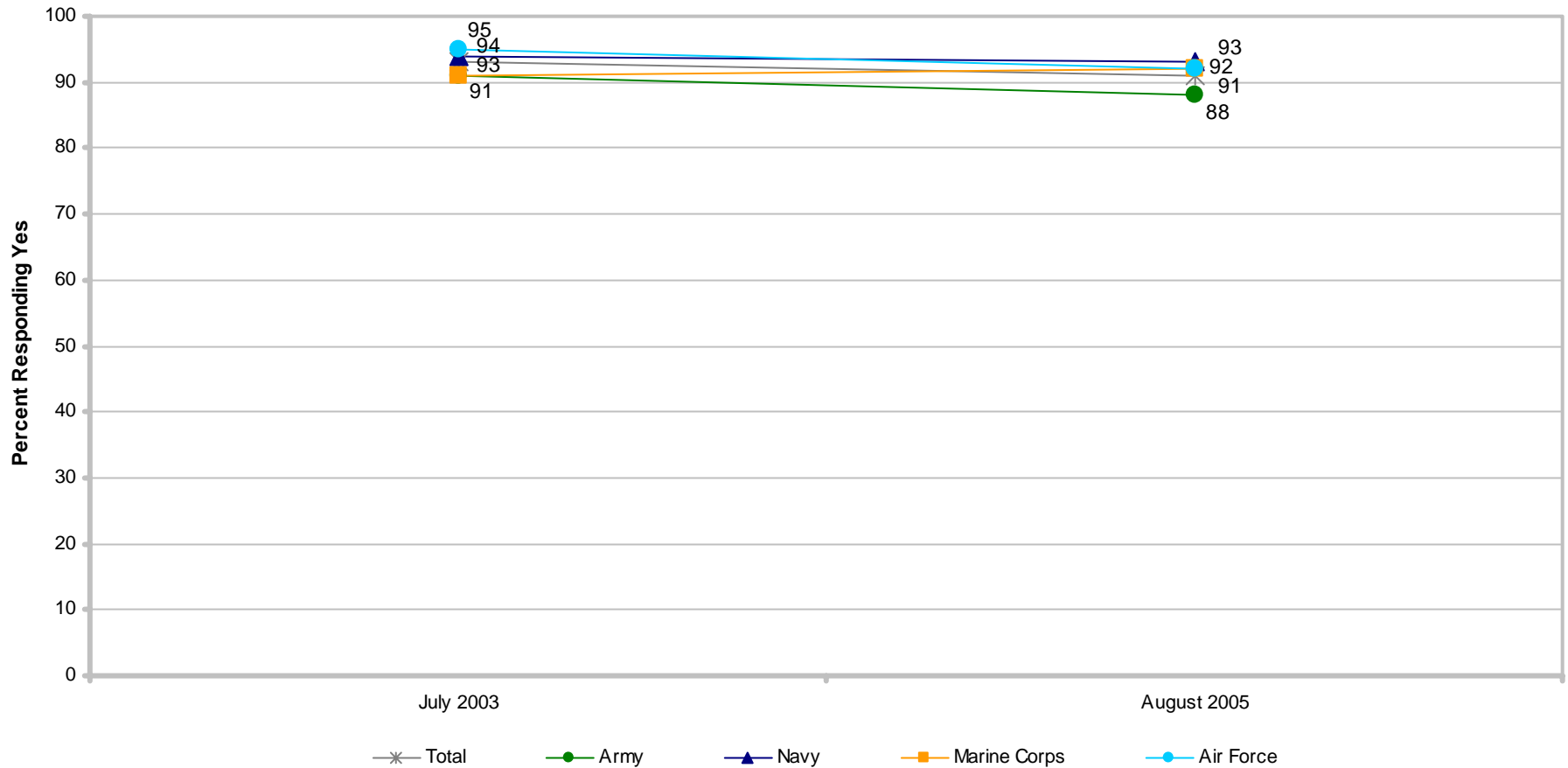
## Use of Exchanges Percent of All Service Members

KEY: Higher Response of Yes Lower Response of Yes	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	In the past 12 months, have you or your family used an exchange?	91	88	93	92	92	89	92	87	93	93	96	87	93	93	96	91	95	91

KEY: Higher Response of Yes Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	In the past 12 months, have you or your family used an exchange?	91	91	92	90	92	91	91	88	87	94	93	90	95	89	94	91

# COMMISSARIES AND EXCHANGES

## Use of Exchanges Percent of All Service Members



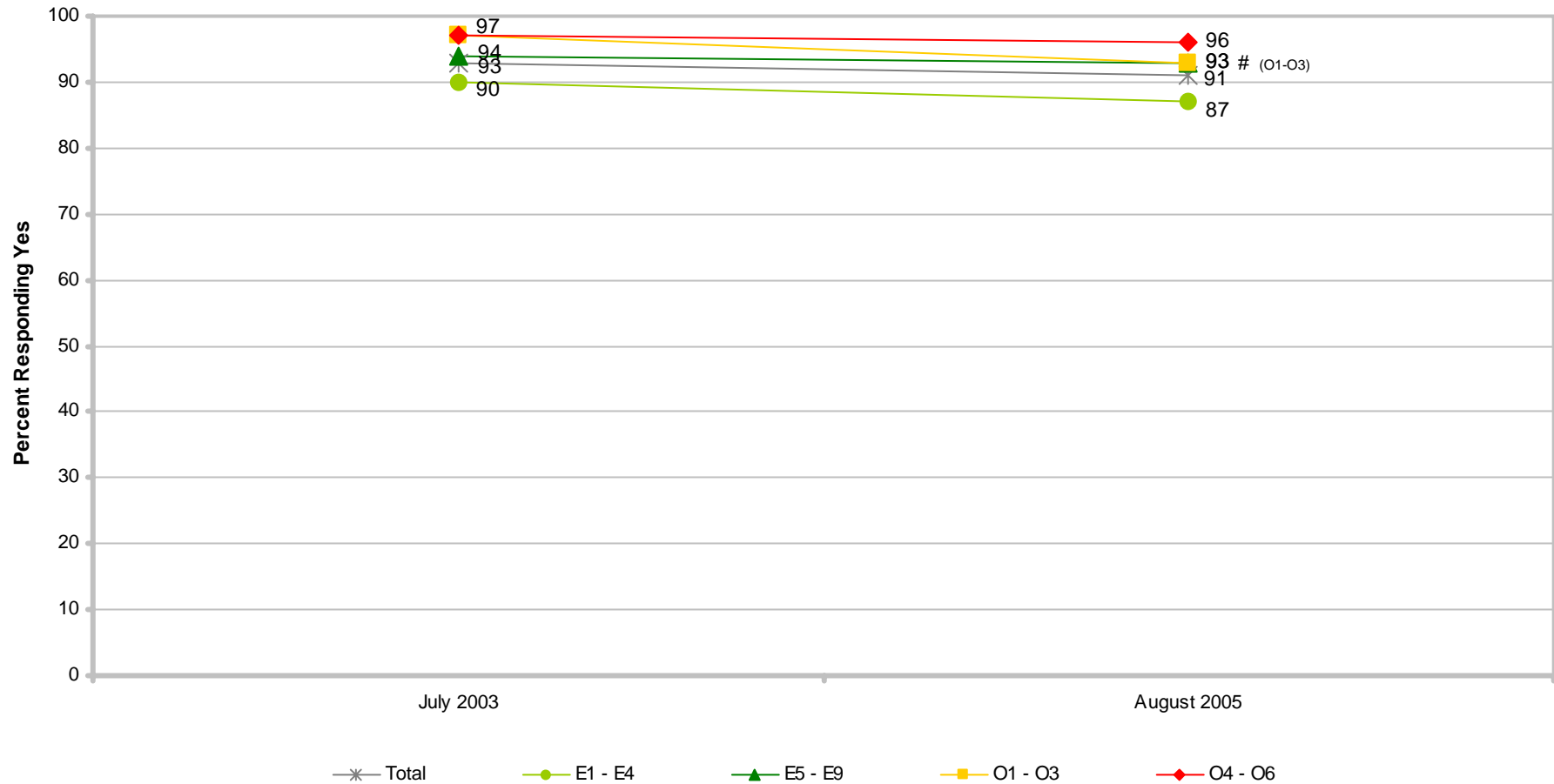
# Significant difference from previous administration

Margins of error range from ±1% to ±3%



# COMMISSARIES AND EXCHANGES

## Use of Exchanges Percent of All Service Members



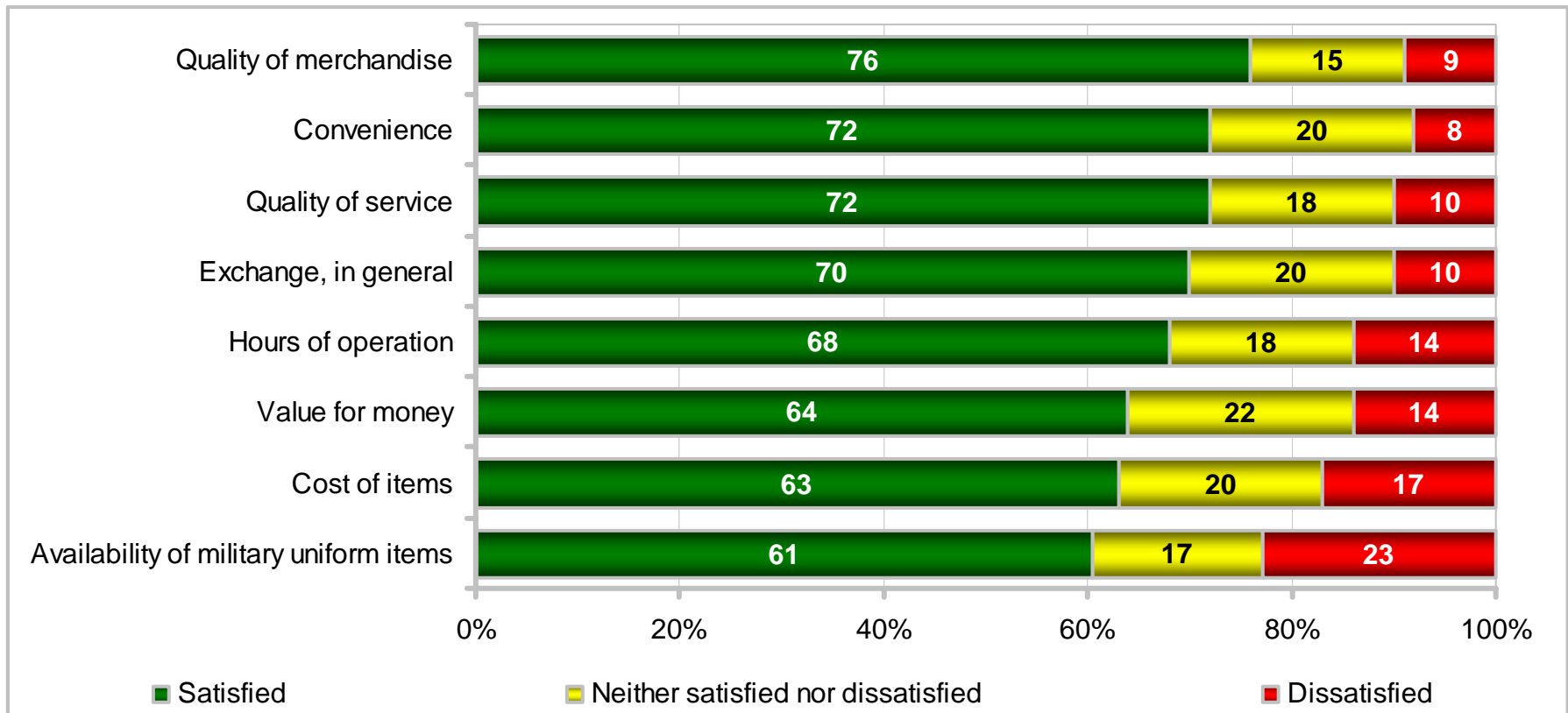
# Significant difference from previous administration

Margins of error range from ±1% to ±3%

# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Exchanges

Percent of Service Members Who Used an Exchange



# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Exchanges

Percent of Service Members Who Used an Exchange

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Quality of merchandise	Satisfied	76	74	81	77	75	75	74	77	75	78	78	73	75	81	82	77	76	74	78
	Dissatisfied	9	9	6	9	10	9	10	7	10	8	9	9	8	6	7	9	9	10	10
Convenience	Satisfied	72	70	76	72	73	71	71	74	71	71	73	70	68	76	74	72	70	72	73
	Dissatisfied	8	9	7	7	6	8	8	6	8	8	8	8	10	7	8	7	9	6	7
Quality of service	Satisfied	72	69	77	73	70	73	70	75	71	71	69	70	67	78	72	73	70	70	71
	Dissatisfied	10	12	8	7	11	9	11	8	11	11	13	12	13	7	12	7	11	11	10
Exchange, in general	Satisfied	70	66	76	67	69	69	66	71	68	72	73	65	69	76	75	67	69	67	73
	Dissatisfied	10	11	8	11	10	10	12	8	12	9	8	11	10	8	8	11	11	11	8

# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Exchanges

Percent of Service Members Who Used an Exchange

		KEY:																		
		Higher Response of Satisfied						Lower Response of Satisfied						Higher Response of Dissatisfied						
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Hours of operation	Satisfied	68	66	73	62	67	62	66	62	70	71	77	65	72	72	78	61	68	66	72
	Dissatisfied	14	14	12	18	14	18	15	19	12	11	7	15	10	13	6	19	11	15	9
Value for money	Satisfied	64	60	70	60	65	64	63	65	62	70	70	59	65	69	75	60	67	64	70
	Dissatisfied	14	16	10	18	13	14	16	12	16	11	10	17	14	11	9	18	14	13	10
Cost of items	Satisfied	63	60	69	57	62	63	62	63	60	68	71	59	65	68	74	56	65	61	69
	Dissatisfied	17	19	14	21	16	16	18	16	20	13	11	20	15	15	10	22	16	18	11
Availability of military uniform items	Satisfied	61	57	69	59	57	59	55	62	59	60	65	57	60	70	67	58	61	56	61
	Dissatisfied	23	25	18	25	24	24	27	22	24	22	21	26	22	17	21	25	24	25	21

# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Exchanges

Percent of Service Members Who Used an Exchange

		KEY:																
		<p>Higher Response of Satisfied            Lower Response of Satisfied            Higher Response of Dissatisfied</p>																
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Quality of merchandise	Satisfied	76	77	73	75	77	76	77	77	77	76	77	76	77	77	79	76	77
	Dissatisfied	9	8	13	10	8	9	8	8	8	10	8	8	8	10	10	8	10
Convenience	Satisfied	72	73	70	78	69	70	76	74	74	71	71	72	71	73	73	72	73
	Dissatisfied	8	7	9	5	9	8	6	7	8	8	7	7	8	7	8	8	7
Quality of service	Satisfied	72	72	71	73	71	69	77	76	74	70	72	72	69	75	74	72	75
	Dissatisfied	10	9	12	10	10	12	7	8	8	11	10	9	12	9	10	10	9
Exchange, in general	Satisfied	70	71	64	70	70	68	71	71	71	69	69	69	72	70	74	69	71
	Dissatisfied	10	10	13	10	10	10	10	8	9	11	10	10	9	11	10	10	11

# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Exchanges

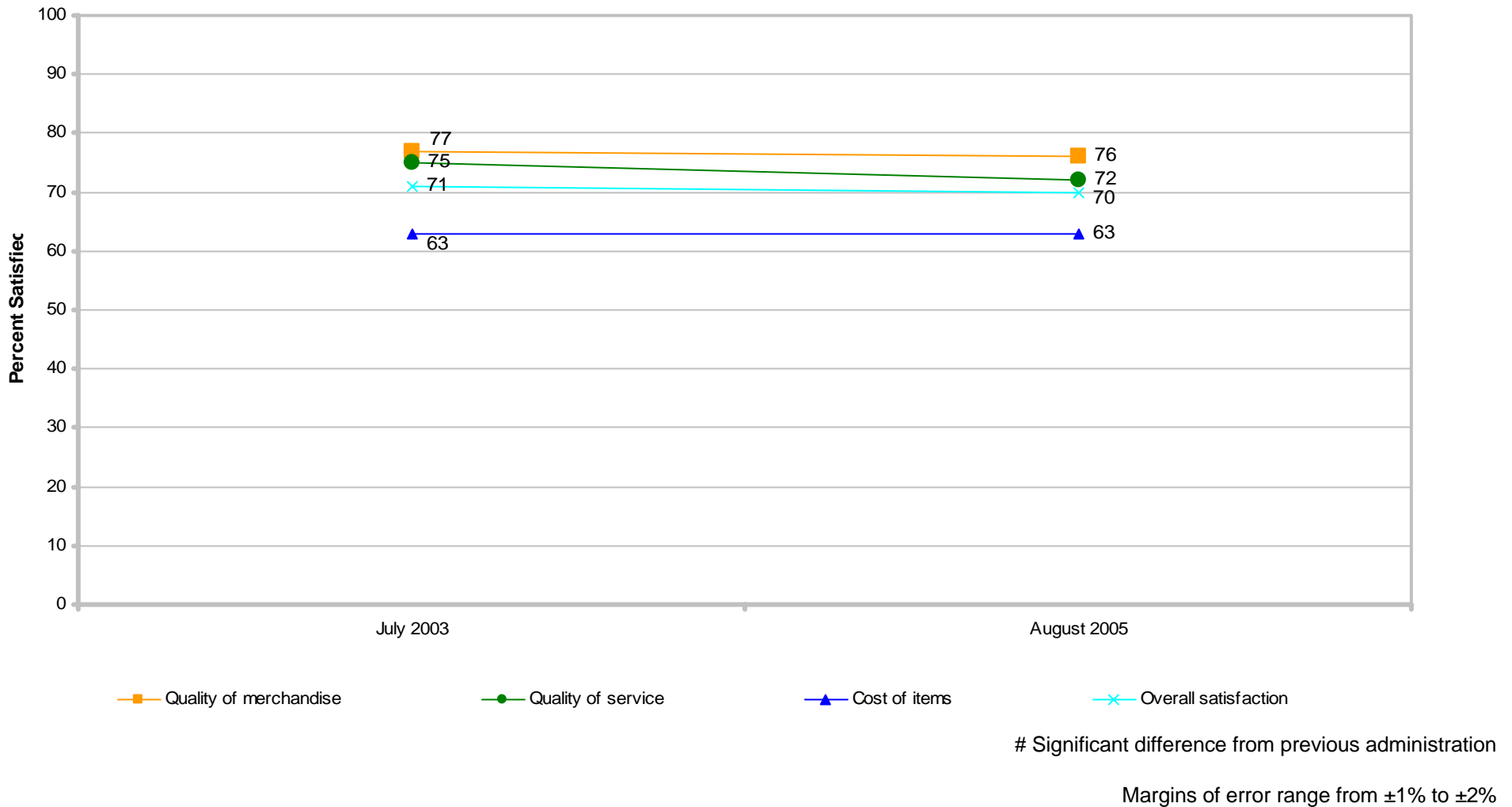
Percent of Service Members Who Used an Exchange

		KEY:																
		<p>Higher Response of Satisfied            Lower Response of Satisfied            Higher Response of Dissatisfied</p>																
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Hours of operation	Satisfied	68	68	65	67	68	66	70	69	63	71	66	66	73	70	76	67	71
	Dissatisfied	14	13	18	16	13	14	14	14	17	11	16	15	9	15	8	14	14
Value for money	Satisfied	64	64	62	64	64	63	65	65	67	62	64	63	69	64	73	64	66
	Dissatisfied	14	13	16	14	14	14	14	14	11	16	13	15	12	14	11	14	13
Cost of items	Satisfied	63	63	62	62	63	62	64	60	67	60	63	61	68	62	71	63	64
	Dissatisfied	17	17	17	18	17	18	17	19	14	20	17	18	12	18	13	17	17
Availability of military uniform items	Satisfied	61	63	51	60	61	60	62	58	61	62	57	61	63	57	53	61	56
	Dissatisfied	23	21	32	23	23	23	22	26	23	21	26	22	20	29	32	22	30

# COMMISSARIES AND EXCHANGES

## Satisfaction With Aspects of Exchanges

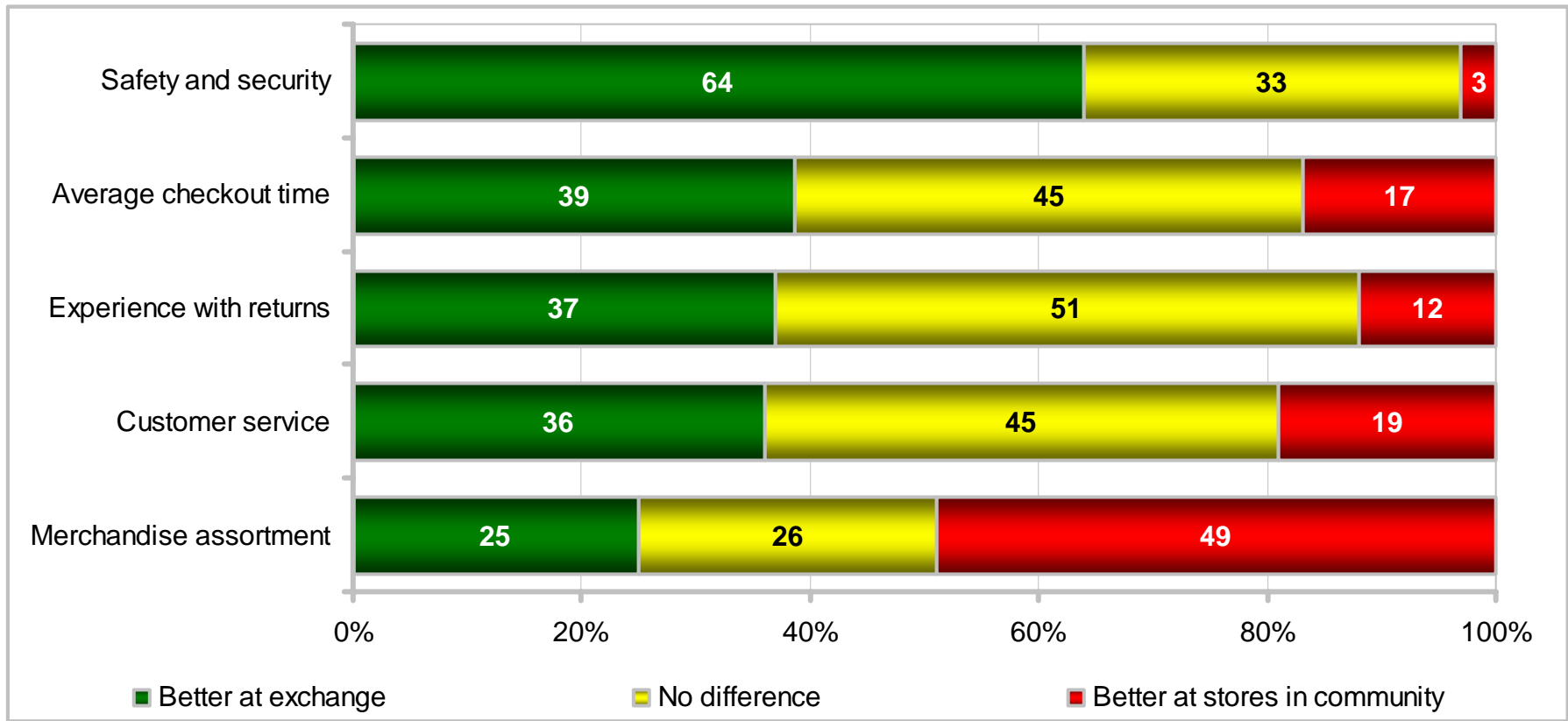
Percent of Service Members Who Used an Exchanges



# COMMISSARIES AND EXCHANGES

## Comparison of Exchange to Other Stores in Community

Percent of Service Members Who Used an Exchange





# COMMISSARIES AND EXCHANGES

## Comparison of Exchange to Other Stores in Community

### Percent of Service Members Who Used an Exchange

KEY: Higher Response of Better at Exchange Lower Response of Better at Exchange Higher Response of Better at Stores in Community		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Safety and security	Better at Exchange	64	62	66	64	66	61	65	63	65	64	67	61	64	66	64	63	66	65	69
	Better in Community	3	4	3	3	2	5	2	4	3	2	1	4	2	3	2	3	1	3	1
Average checkout time	Better at Exchange	39	34	44	44	37	41	39	44	36	37	28	34	31	45	36	46	34	38	34
	Better in Community	17	20	13	14	17	18	16	16	17	16	18	20	21	13	13	14	11	17	16
Experience with returns	Better at Exchange	37	37	39	33	37	38	36	39	36	31	34	37	36	40	31	34	27	38	32
	Better in Community	12	14	10	11	12	12	13	12	13	9	10	15	11	10	9	11	9	12	10
Customer service	Better at Exchange	36	35	39	36	34	38	36	41	35	31	27	36	30	41	30	37	28	36	27
	Better in Community	19	21	17	20	19	17	20	14	21	23	29	20	27	16	24	19	25	18	26
Merchandise assortment	Better at Exchange	25	26	29	24	19	26	25	33	22	14	12	28	16	31	14	26	12	21	11
	Better in Community	49	46	42	49	59	44	49	39	51	64	68	43	62	38	63	47	67	57	69

# COMMISSARIES AND EXCHANGES

## Comparison of Exchange to Other Stores in Community

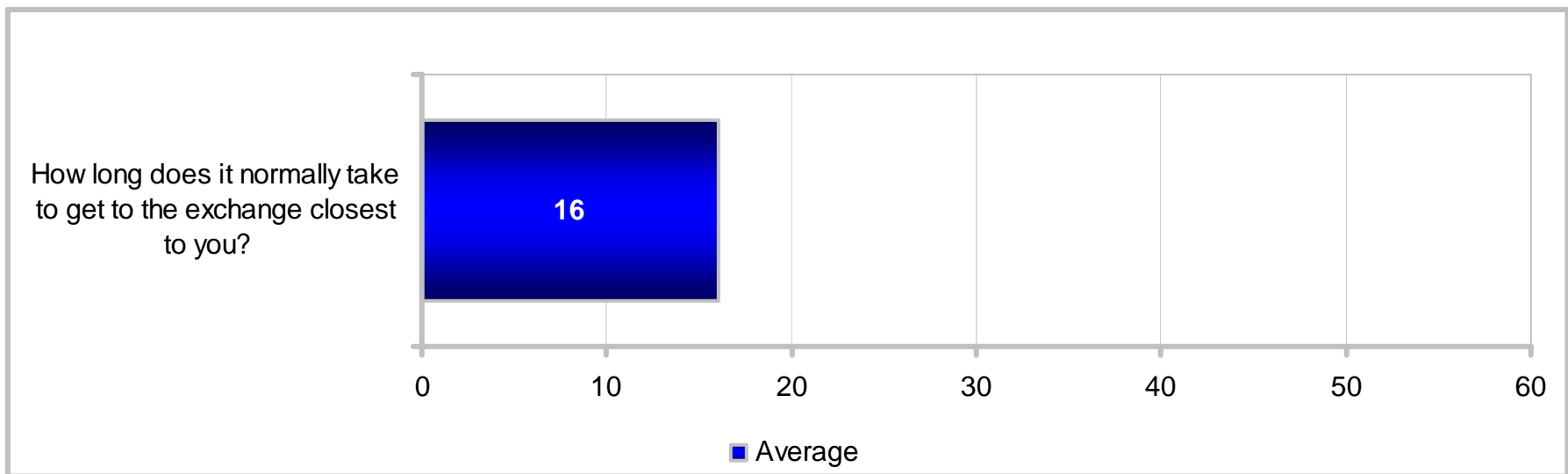
### Percent of Service Members Who Used an Exchange

KEY: Higher Response of Better at Exchange Lower Response of Better at Exchange Higher Response of Better at Stores in Community		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Safety and security	Better at Exchange	64	65	59	65	64	63	67	64	61	67	64	65	66	58	61	65	58
	Better in Community	3	3	4	4	3	3	3	2	4	3	3	3	2	3	2	3	3
Average checkout time	Better at Exchange	39	38	42	42	37	35	45	35	42	37	38	40	34	40	31	39	38
	Better in Community	17	17	16	17	16	18	14	16	16	16	18	17	17	16	17	17	16
Experience with returns	Better at Exchange	37	33	55	41	34	32	46	39	37	36	35	37	33	39	33	37	38
	Better in Community	12	13	9	12	12	14	9	12	10	14	12	13	10	10	8	12	10
Customer service	Better at Exchange	36	34	44	40	34	31	45	36	38	35	35	37	28	38	32	36	37
	Better in Community	19	20	18	17	20	22	14	17	15	22	21	19	27	14	19	20	15
Merchandise assortment	Better at Exchange	25	22	39	31	21	20	32	25	29	22	22	27	14	25	13	25	23
	Better in Community	49	51	40	44	52	53	42	50	43	53	51	45	64	51	68	48	54

# COMMISSARIES AND EXCHANGES

## Length of Time to Nearest Exchange (in Minutes)

Average of Service Members Who Used an Exchange



# COMMISSARIES AND EXCHANGES

## Length of Time to Nearest Exchange (in Minutes)

Average of Service Members Who Used an Exchange

KEY: More Than Average Less Than Average	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	How long does it normally take to get to the exchange closest to you?	16	15	17	14	16	14	16	11	17	19	22	14	20	16	20	13	21	15

KEY: More Than Average Less Than Average	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	How long does it normally take to get to the exchange closest to you?	16	16	14	8	20	16	15	16	13	17	16	15	20	14	21	16

# COMMISSARIES AND EXCHANGES

## Summary of Findings

August 2005

- 90% used the commissary in past 12 months
  - Led by officer, Navy officer, Air Force officer, female officer, living overseas, male officer, Air Force enlisted, Air Force, and married members
- 64% to 87% satisfied with all rated aspects of the commissary
  - Highest satisfaction with *quality of merchandise* (87%)
    - Led by total minority and living in US
  - Lowest satisfaction with *hours of operation* (64%)
    - Dissatisfaction led by enlisted with 3-5 years of service, Marine Corps enlisted, E1-E4, living overseas, Marine Corps, members without child(ren), living on base, Non-Hispanic White, and male enlisted
- 68% indicated *safety and security* at their commissary was better than other stores in the community; about one third indicated *merchandise assortment* (33%), *quality of produce* (29%), and *average checkout time* (26%) was better at other stores in the community
  - *Safety and security* better in commissary led by total minority, married with child(ren), living in US, male enlisted, and male
  - *Merchandise assortment* better in other stores led by Air Force officer, female officer, O4-O6, Navy officer, O1-O3, male officer, Marine Corps officer, Air Force, Army officer, Non-Hispanic White, married with child(ren), living in US, and living off base
  - *Quality of produce* better in other stores led by officer, female, Air Force, living overseas, married with child(ren), female enlisted, living off base, Non-Hispanic White, and E5-E9
  - *Average checkout time* better in other stores led by Army officer, O4-O6, Navy officer, male officer, Non-Hispanic White, living in US, living off base, and E5-E9

# COMMISSARIES AND EXCHANGES

## Summary of Findings

August 2005

- Members reported driving an average of 16 minutes to get to the nearest commissary
  - More than average led by O4-O6, Navy officer, Marine Corps officer, female officer, Army officer, living off base, male officer, O1-O3, Air Force officer, Navy, E5-E9, married with child(ren), enlisted with 6-9 years of service, living in US, and Non-Hispanic White
- 91% used the exchange in the past 12 months
  - Led by O4-O6, Navy officer, Marine Corps officer, male officer, Air Force officer, female officer, married with child(ren), Navy, E5-E9, O1-O3, Army officer, married without child(ren), and enlisted with 6-9 years of service
- 61% to 76% satisfied with all aspects the exchange
  - Highest satisfaction with *quality of merchandise* (76%)
    - Led by Navy
  - Lowest satisfaction with *availability of military uniform items* (61%)
    - Dissatisfaction led by living overseas, female, Army enlisted, and Army
- 64% indicated *safety and security* at their exchange was better than other stores in the community; 49% indicated *merchandise assortment* was better at other stores in the community
  - *Safety and security* better at exchange led by Air Force officer, total minority, married with child(ren), living in US, and male
  - *Merchandise assortment* better at other stores led by officer, Air Force, female, Non-Hispanic White, married with child(ren), living off base, and living in US

# COMMISSARIES AND EXCHANGES

## Summary of Findings

August 2005

- Members reported driving an average of 16 minutes to get to the nearest exchange
  - More than average led by O4-O6, Marine Corps officer, female officer, Army officer, Navy officer, Air Force officer, living off base, male officer, O1-O3, Navy, E5-E9, married with child(ren), enlisted with 6-9 years of service, living in US, and Non-Hispanic White

# COMISSARIES AND EXCHANGES

## Summary of Findings

### Trends

#### **July 2003 – August 2005**

- Percentage who used a commissary declined 3 percentage points
- Percentage who used an exchange declined 4 percentage points among O1-O3



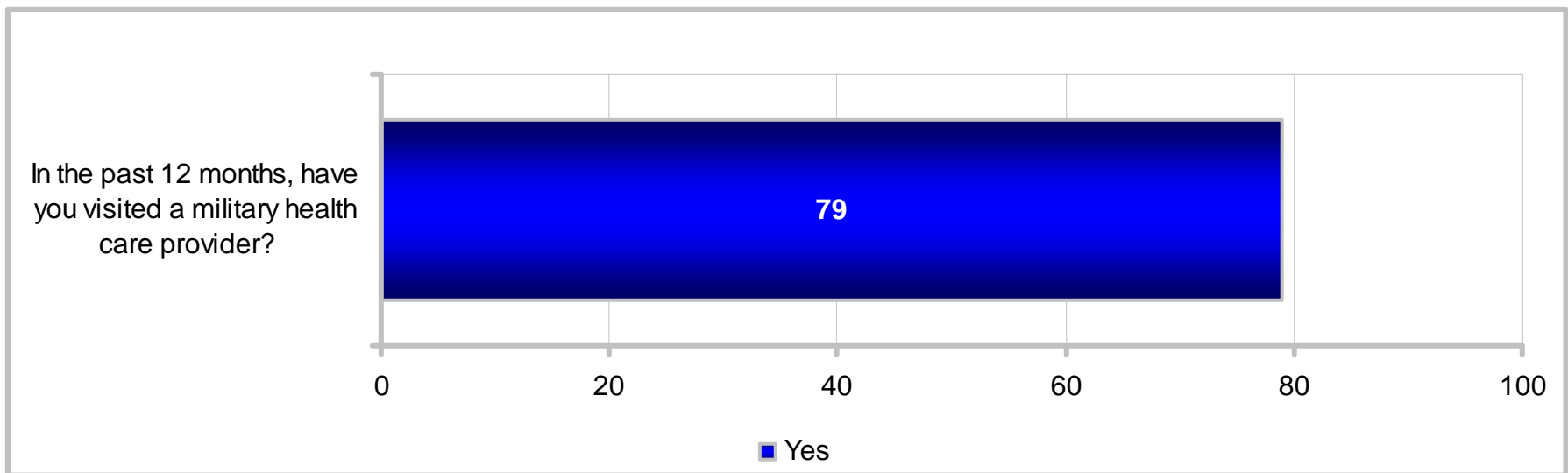
# BRIEFING OVERVIEW

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# HEALTH CARE

## Visited a Military Health Care Provider

Percent of All Service Members



# HEALTH CARE

## Visited a Military Health Care Provider

### Percent of All Service Members

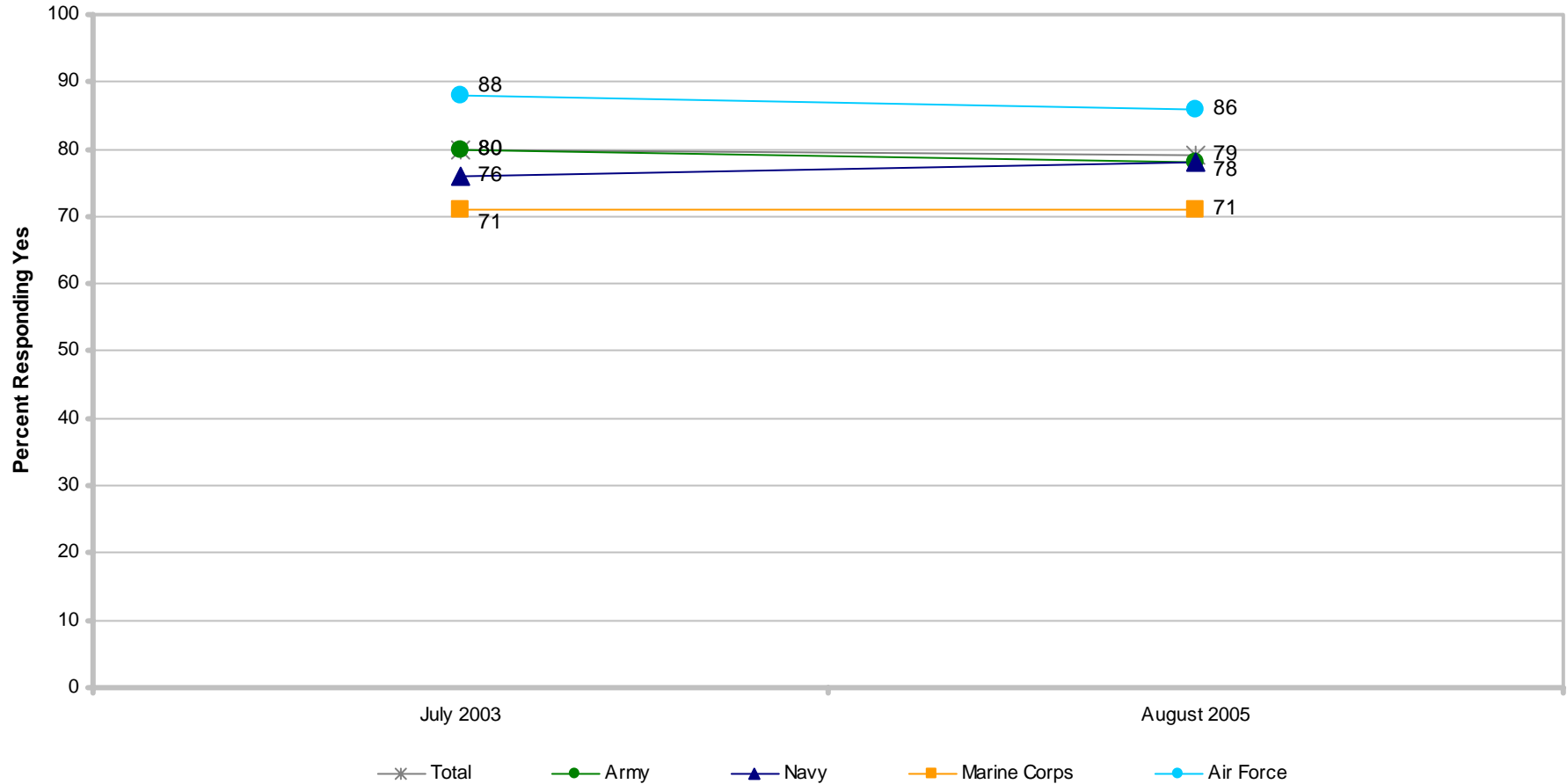
KEY: Higher Response of Yes Lower Response of Yes	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	In the past 12 months, have you visited a military health care provider?	79	78	78	71	86	76	77	76	80	83	88	77	81	76	87	70	77	86

KEY: Higher Response of Yes Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	In the past 12 months, have you visited a military health care provider?	79	79	80	77	80	80	78	80	74	83	80	76	83	91	94	77

# HEALTH CARE

## Visited a Military Health Care Provider

### Percent of All Service Members



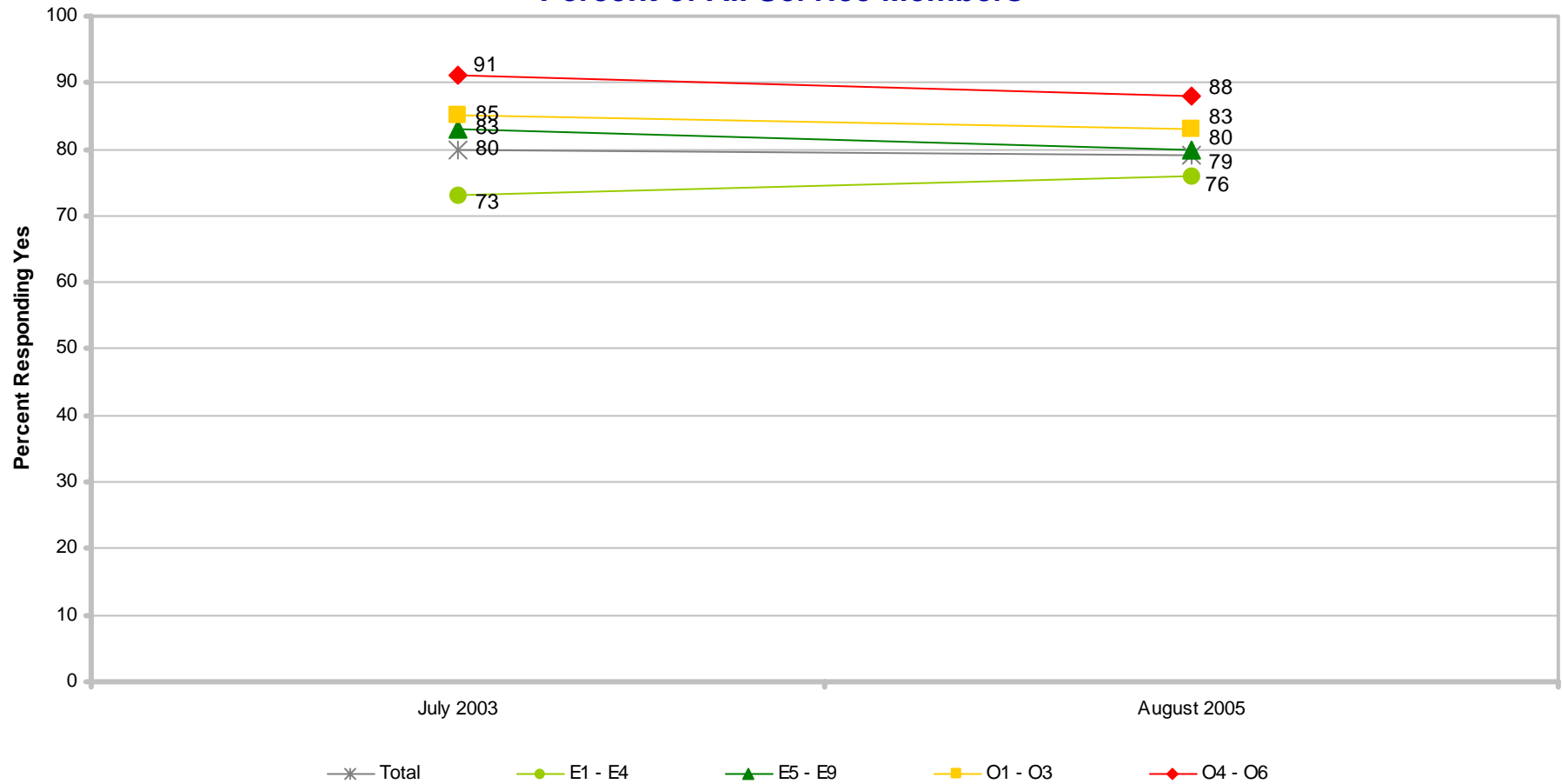
# Significant difference from previous administration

Margins of error range from ±1% to ±4%

# HEALTH CARE

## Visited a Military Health Care Provider

### Percent of All Service Members



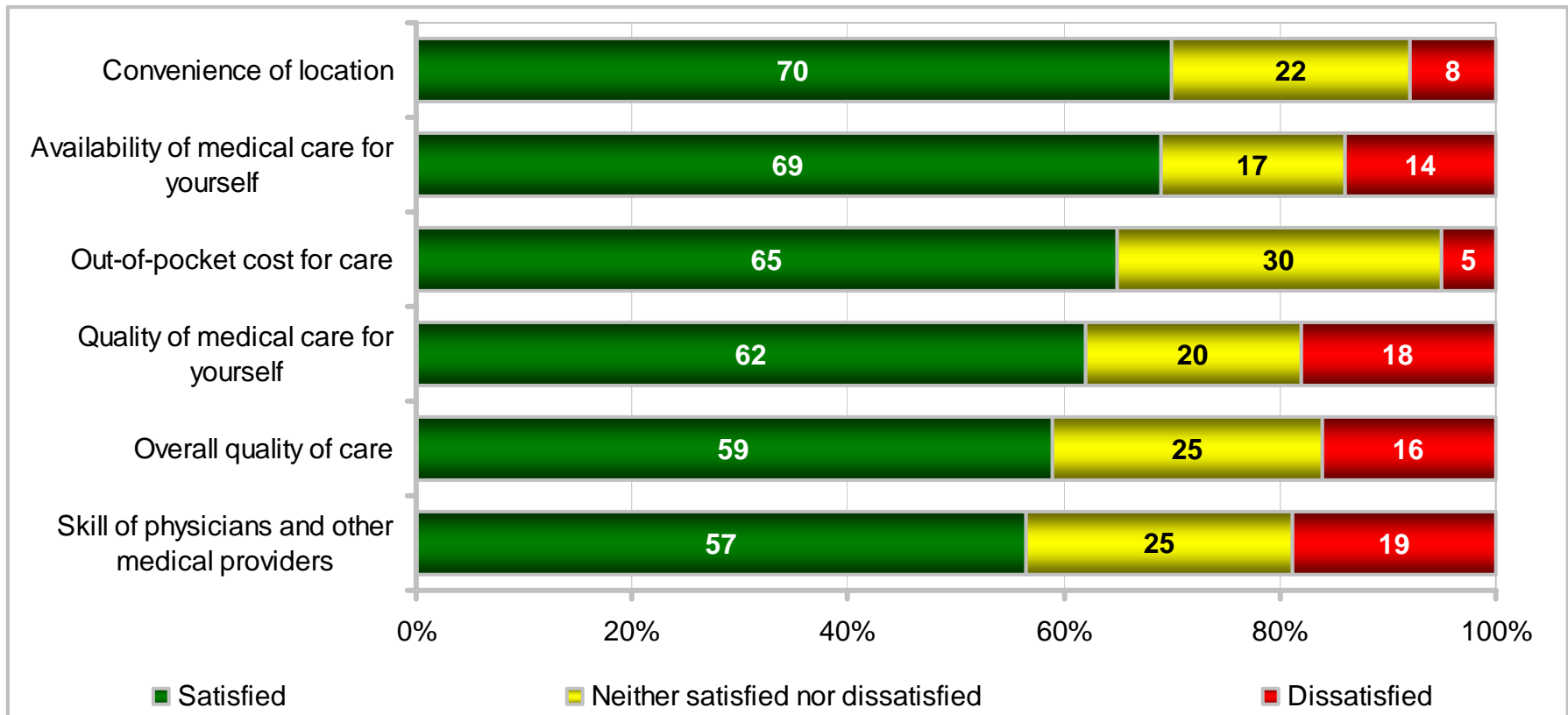
# Significant difference from previous administration

Margins of error range from ±1% to ±3%

# HEALTH CARE

## Satisfaction With Aspects of Military Health Care Benefit

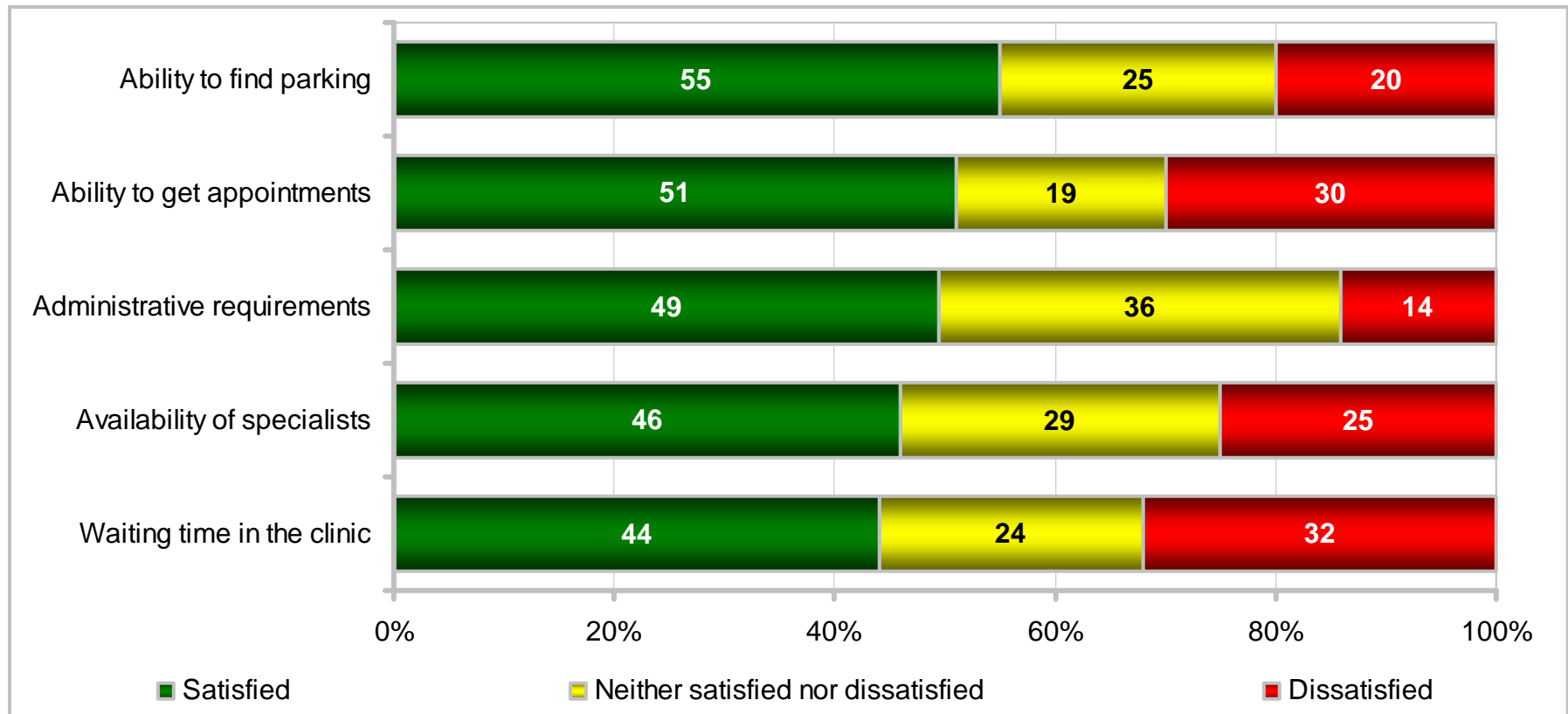
Percent of All Service Members



# HEALTH CARE

## Satisfaction With Aspects of Military Health Care Benefit

Percent of All Service Members



# HEALTH CARE

## Satisfaction With Aspects of Military Health Care Benefit Percent of All Service Members

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Convenience of location	Satisfied	70	70	68	68	73	66	68	70	69	74	73	70	70	67	75	68	72	73	75
	Dissatisfied	8	9	9	8	6	9	8	7	8	8	11	9	10	9	10	8	10	6	8
Availability of medical care for yourself	Satisfied	69	69	69	70	68	65	66	68	67	73	77	69	73	68	76	69	74	66	75
	Dissatisfied	14	14	13	13	17	16	15	13	16	14	13	14	14	13	12	13	11	18	15
Out-of-pocket cost for care	Satisfied	65	62	65	64	68	64	60	66	62	70	71	61	67	63	71	63	65	67	73
	Dissatisfied	5	6	5	6	4	5	6	4	6	5	5	6	6	6	4	6	6	4	5
Quality of medical care for yourself	Satisfied	62	61	64	59	64	57	60	60	61	68	76	59	71	62	74	57	71	62	70
	Dissatisfied	18	19	16	21	17	22	18	19	19	15	11	20	14	17	11	22	11	18	15
Overall quality of care	Satisfied	59	58	61	55	60	52	55	57	58	66	72	56	66	60	71	53	66	58	68
	Dissatisfied	16	18	14	17	17	20	18	17	17	14	10	18	15	15	10	18	11	18	12
Skill of physicians and other medical providers	Satisfied	57	56	59	49	58	49	54	54	54	65	72	53	66	57	71	47	65	56	67
	Dissatisfied	19	20	17	23	18	24	20	20	20	14	10	21	14	18	9	24	10	19	13



# HEALTH CARE

## Satisfaction With Aspects of Military Health Care Benefit Percent of All Service Members

		KEY:																		
		Higher Response of Satisfied						Lower Response of Satisfied						Higher Response of Dissatisfied						
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Ability to find parking	Satisfied	55	51	55	54	59	50	50	53	53	62	63	50	54	53	65	53	65	58	67
	Dissatisfied	20	24	19	17	19	23	25	18	23	18	19	24	26	19	17	18	13	20	14
Ability to get appointments	Satisfied	51	51	53	52	48	47	47	51	49	54	55	50	54	53	56	52	54	46	54
	Dissatisfied	30	31	26	25	34	31	35	26	33	30	29	31	29	26	29	25	29	35	31
Administrative requirements	Satisfied	49	49	51	47	49	46	46	51	47	55	51	49	54	50	55	47	48	48	52
	Dissatisfied	14	15	13	17	14	17	16	12	16	15	18	15	17	13	13	17	18	13	18
Availability of specialists	Satisfied	46	46	48	43	44	42	44	47	44	46	54	45	50	47	53	42	47	44	47
	Dissatisfied	25	25	23	26	27	26	26	22	28	24	23	25	25	23	20	26	24	27	25
Waiting time in the clinic	Satisfied	44	43	47	43	43	40	39	43	43	49	53	42	48	46	52	42	45	41	52
	Dissatisfied	32	34	26	34	33	36	36	30	34	29	26	35	31	27	24	35	29	35	27

# HEALTH CARE

## Satisfaction With Aspects of Military Health Care Benefit Percent of All Service Members

		KEY:																
		<p>Higher Response of Satisfied</p> <p>Lower Response of Satisfied</p> <p>Higher Response of Dissatisfied</p>																
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Convenience of location	Satisfied	70	70	69	74	68	70	70	69	68	71	71	69	72	72	79	69	73
	Dissatisfied	8	8	10	6	9	8	9	7	7	9	9	8	9	9	8	8	8
Availability of medical care for yourself	Satisfied	69	69	71	71	68	68	70	66	68	70	69	68	74	68	76	69	69
	Dissatisfied	14	15	12	12	15	15	14	14	12	15	17	14	13	16	17	14	16
Out-of-pocket cost for care	Satisfied	65	65	61	65	65	65	64	62	62	66	67	64	70	63	69	65	64
	Dissatisfied	5	6	5	4	6	5	7	6	4	6	6	6	6	4	4	6	4
Quality of medical care for yourself	Satisfied	62	62	65	62	63	61	65	62	60	64	63	61	71	61	73	62	63
	Dissatisfied	18	19	16	18	18	19	16	18	18	17	20	18	13	23	15	17	22
Overall quality of care	Satisfied	59	58	62	59	59	58	61	60	57	60	59	57	67	56	73	59	59
	Dissatisfied	16	17	14	16	17	17	15	16	15	16	20	17	12	19	13	16	18
Skill of physicians and other medical providers	Satisfied	57	56	60	56	57	55	59	56	54	58	56	55	67	53	72	57	57
	Dissatisfied	19	19	17	19	19	20	17	19	19	18	21	19	12	24	13	18	22

# HEALTH CARE

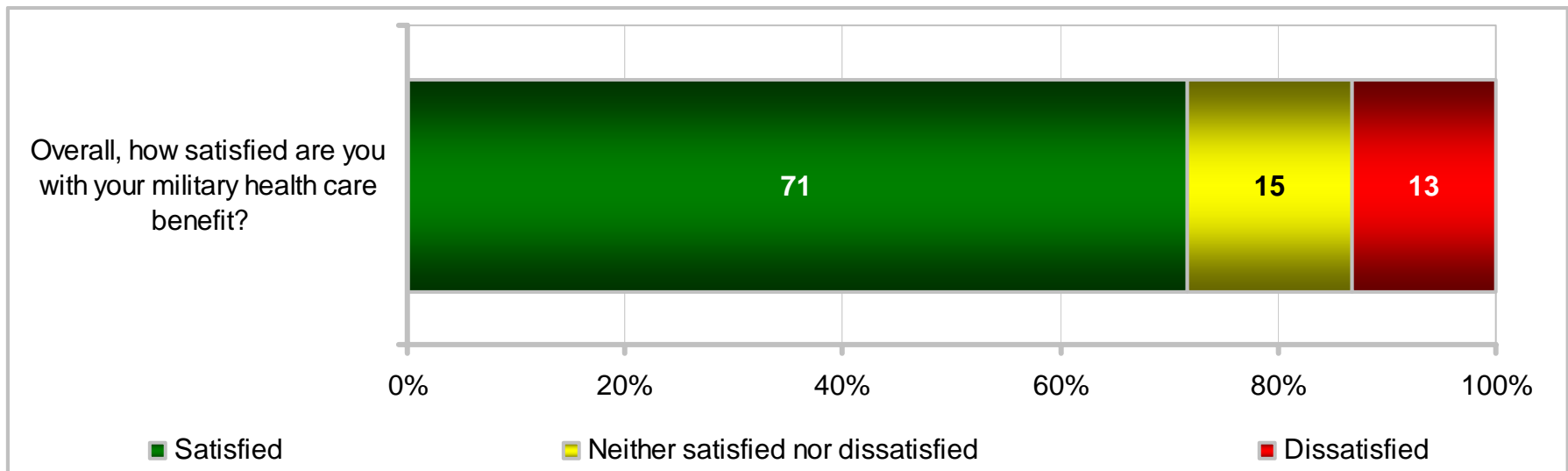
## Satisfaction With Aspects of Military Health Care Benefit Percent of All Service Members

		Total	KEY:				Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
			US (Inc. Territories)	Overseas	On Base	Off Base												
Ability to find parking	Satisfied	55	56	49	56	54	54	55	53	52	57	55	53	61	52	63	55	54
	Dissatisfied	20	21	19	16	23	20	21	21	16	22	24	20	18	25	21	20	24
Ability to get appointments	Satisfied	51	50	56	54	49	49	54	49	51	51	50	50	55	50	54	51	50
	Dissatisfied	30	31	23	25	33	31	27	33	26	32	33	29	29	35	35	29	35
Administrative requirements	Satisfied	49	48	54	52	48	48	51	49	50	50	49	49	53	48	53	50	49
	Dissatisfied	14	15	10	11	16	15	14	12	11	16	18	14	17	14	14	15	14
Availability of specialists	Satisfied	46	46	45	47	45	43	50	46	46	46	45	45	49	44	49	46	45
	Dissatisfied	25	25	25	23	26	26	23	25	21	27	28	24	24	30	25	24	29
Waiting time in the clinic	Satisfied	44	43	51	47	43	42	48	47	44	45	43	43	49	42	56	44	44
	Dissatisfied	32	34	24	28	34	34	29	30	29	33	34	32	28	36	26	31	34

# HEALTH CARE

## Overall Satisfaction With Member's Military Health Care

Percent of All Service Members



# HEALTH CARE

## Overall Satisfaction With Member's Military Health Care Percent of All Service Members

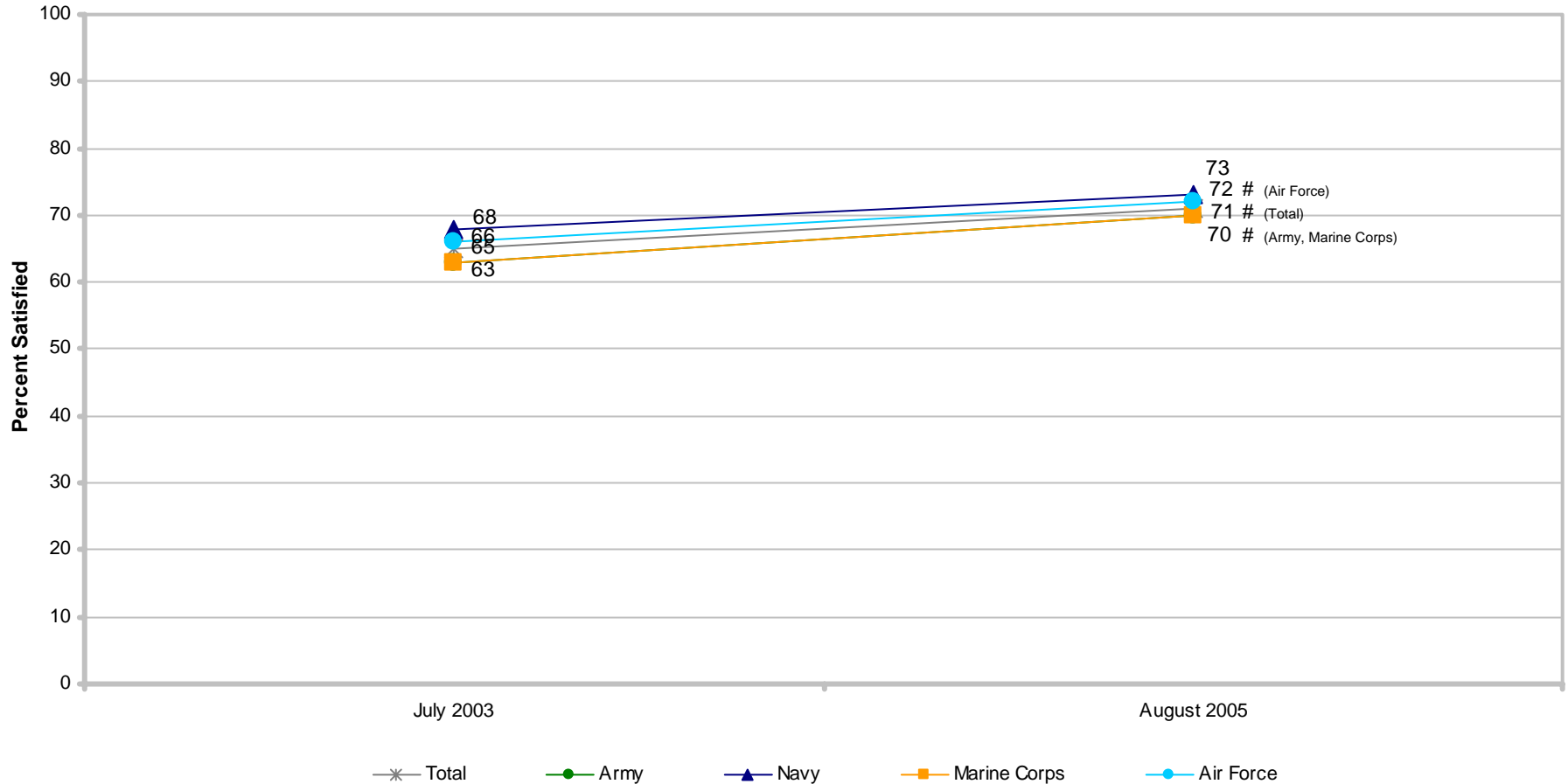
KEY:																				
Higher Response of Satisfied																				
Lower Response of Satisfied																				
Higher Response of Dissatisfied																				
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Overall, how satisfied are you with your military health care benefit?	Satisfied	71	70	73	70	72	66	69	70	70	77	78	69	76	72	80	70	75	71	77
	Dissatisfied	13	14	12	12	14	15	14	12	15	12	10	14	12	12	10	12	10	15	11

KEY:																			
Higher Response of Satisfied																			
Lower Response of Satisfied																			
Higher Response of Dissatisfied																			
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female	
Overall, how satisfied are you with your military health care benefit?	Satisfied	71	71	72	73	71	71	72	73	71	73	70	71	76	69	82	71	71	
	Dissatisfied	13	14	11	12	14	14	12	12	11	14	15	13	11	15	11	13	14	

# HEALTH CARE

## Overall Satisfaction With Member's Military Health Care

### Percent of All Service Members



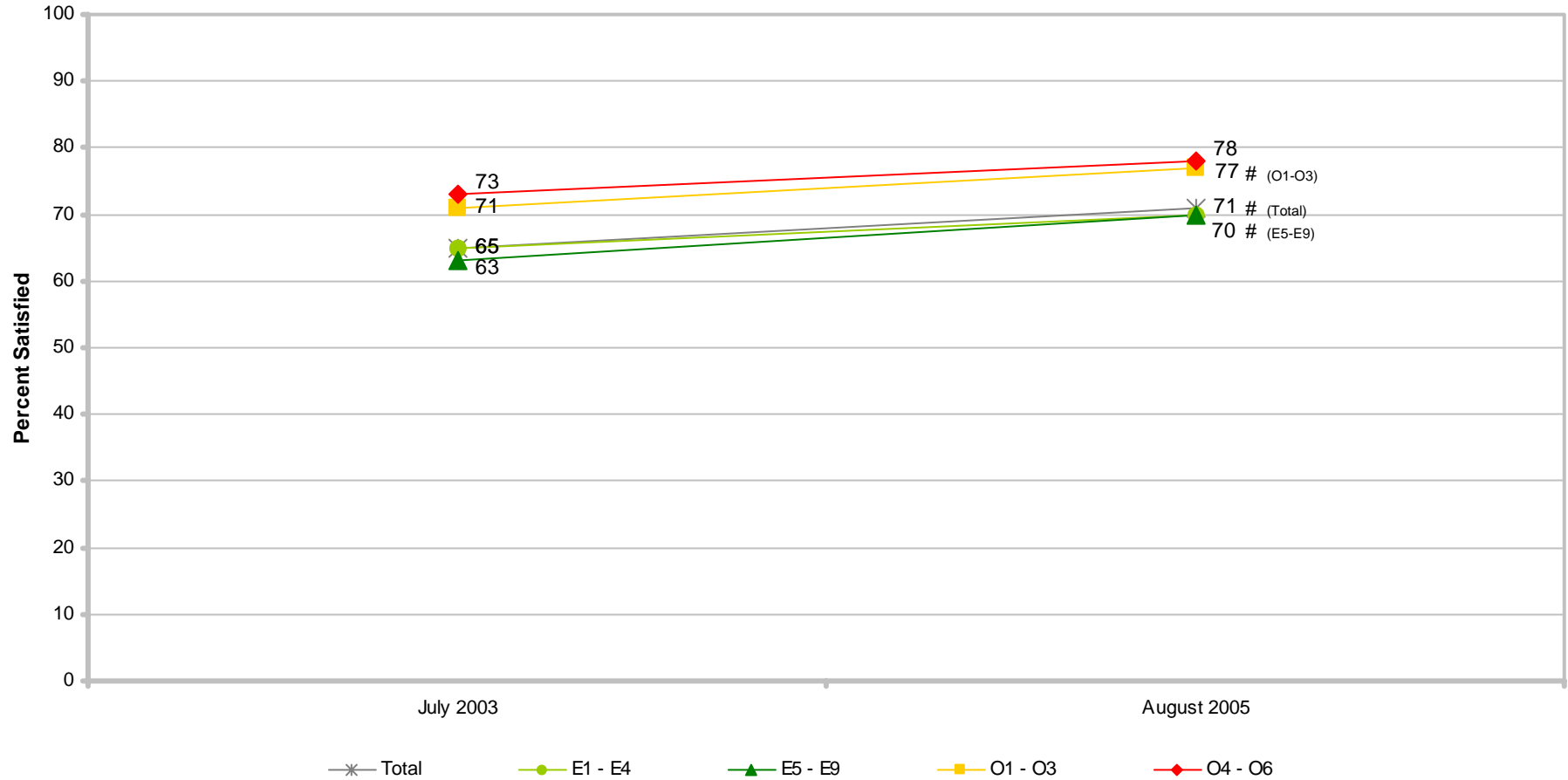
# Significant difference from previous administration

Margins of error range from ±1% to ±4%

# HEALTH CARE

## Overall Satisfaction With Member's Military Health Care

### Percent of All Service Members

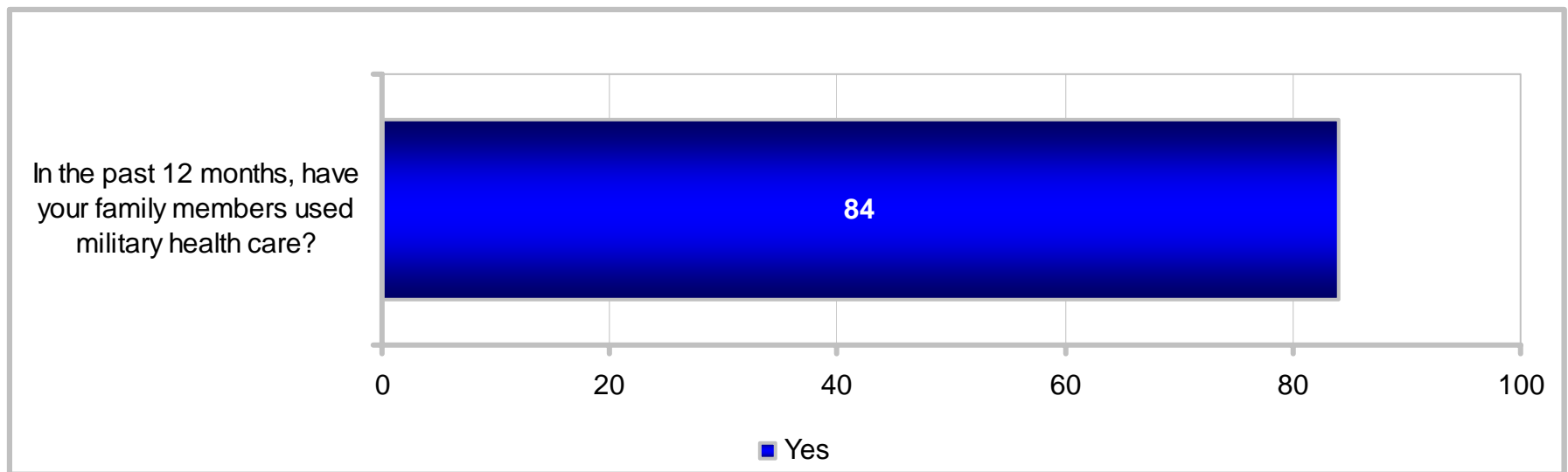


# Significant difference from previous administration

Margins of error range from ±1% to ±3%

# HEALTH CARE

## Family Use of Military Provided Health Care Percent of Members Who Were Married/Separated and/or Had Child(ren)





# HEALTH CARE

## Family Use of Military Provided Health Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)

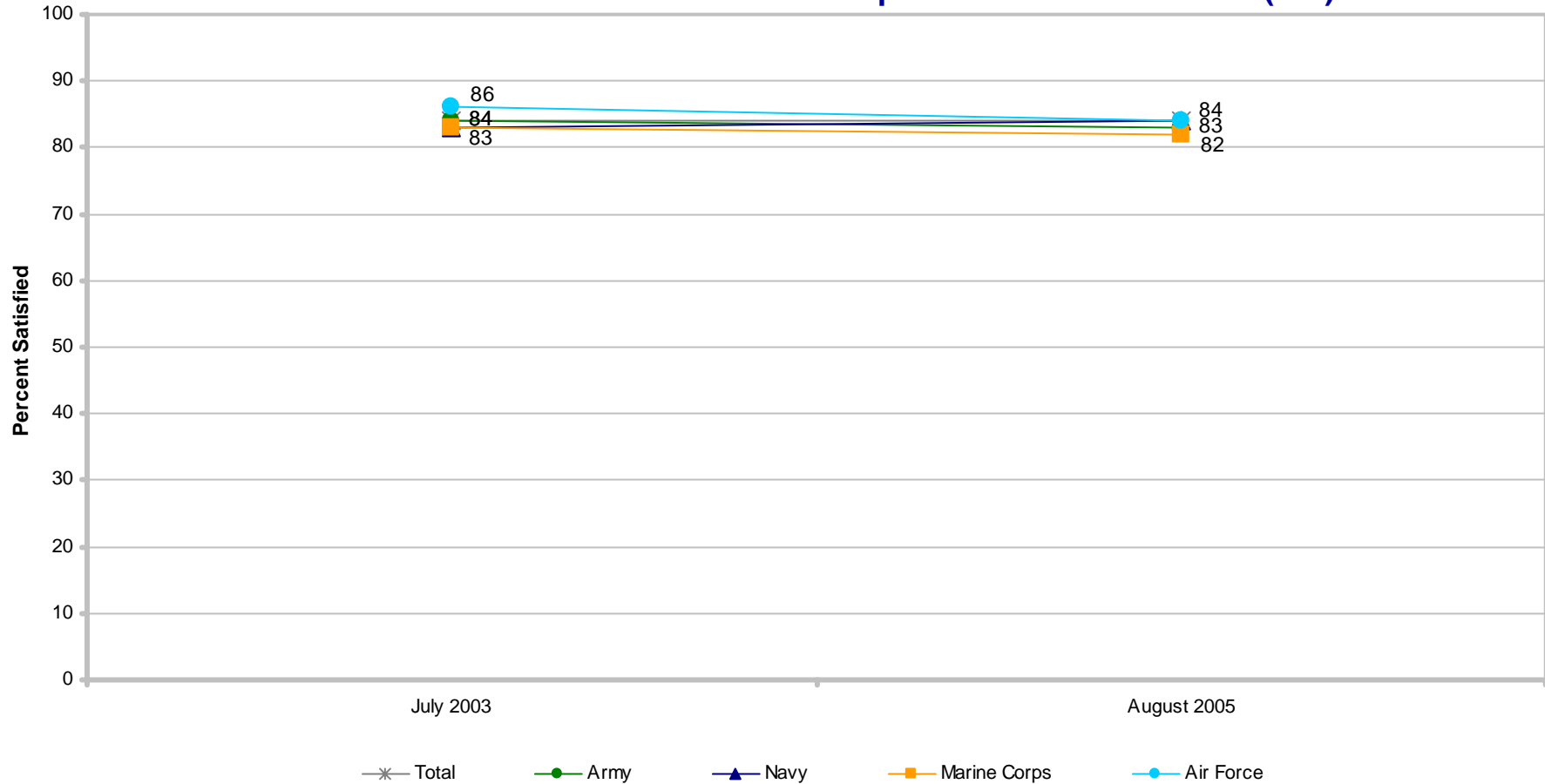
KEY: Higher Response of Yes Lower Response of Yes	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	In the past 12 months, have your family members used military health care?	84	83	84	82	84	79	84	75	85	86	92	81	90	83	89	81	89	83

KEY: Higher Response of Yes Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	In the past 12 months, have your family members used military health care?	84	85	76	85	83	84	82	70	NR	92	67	83	91	77	79	85

# HEALTH CARE

## Family Use of Military Provided Health Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)



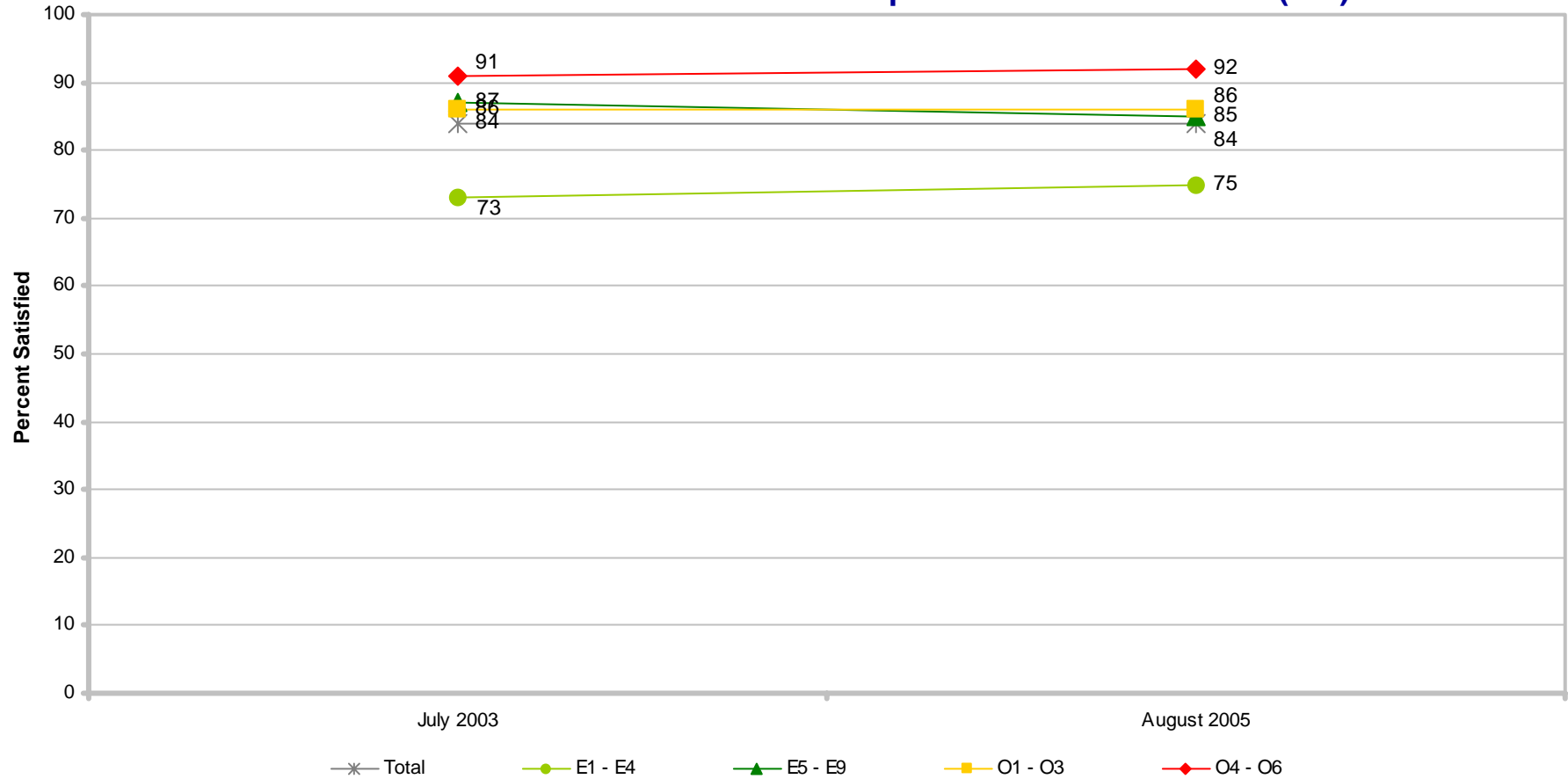
# Significant difference from previous administration

Margins of error range from ±1% to ±4%

# HEALTH CARE

## Family Use of Military Provided Health Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)



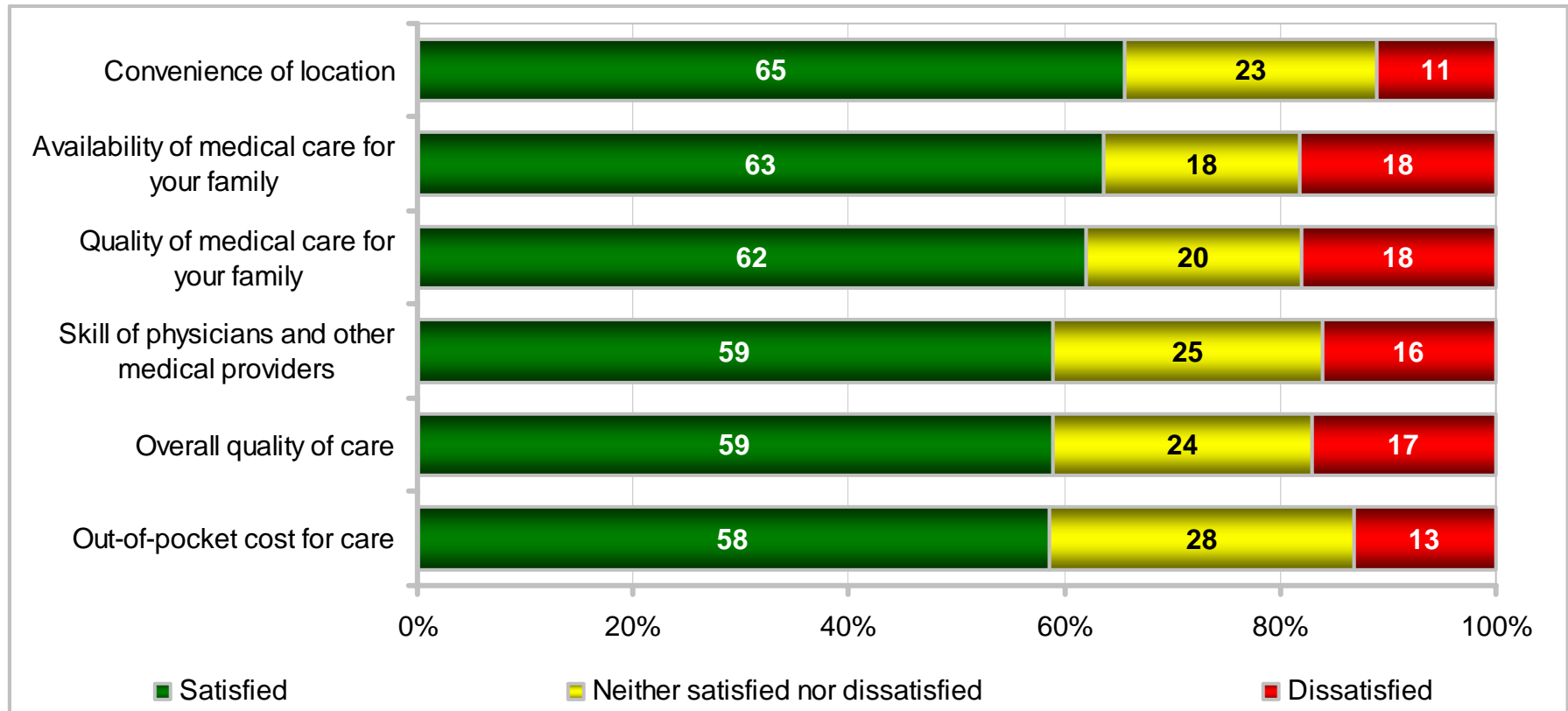
# Significant difference from previous administration

Margins of error range from ±1% to ±4%

# HEALTH CARE

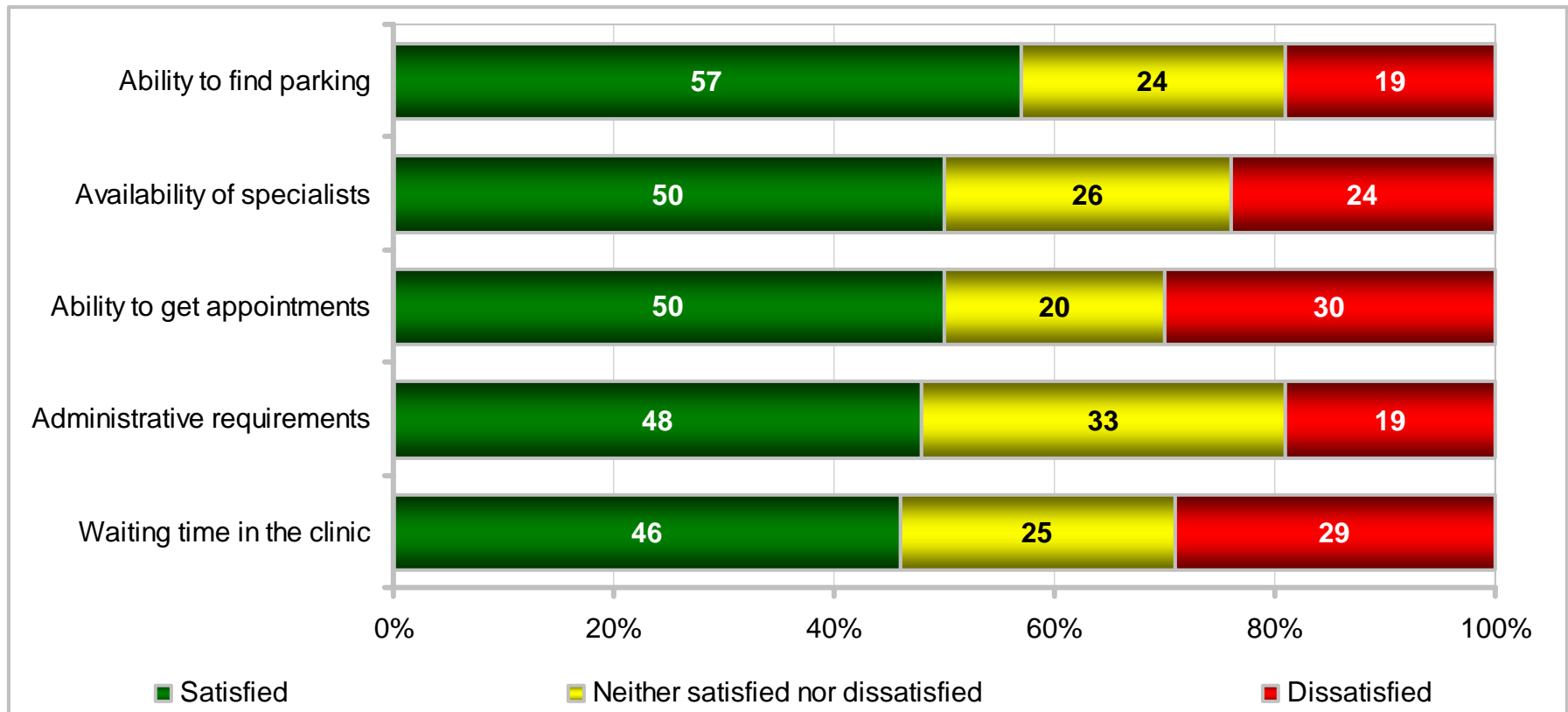
## Satisfaction With Aspects of Family's Military Provided Health Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)



# HEALTH CARE

## Satisfaction With Aspects of Family's Military Provided Health Care Percent of Members Who Were Married/Separated and/or Had Child(ren)



# HEALTH CARE

## Satisfaction With Aspects of Family's Military Provided Health Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Convenience of location	Satisfied	65	65	67	60	67	62	65	62	66	68	67	64	67	66	70	59	66	67	66
	Dissatisfied	11	11	13	15	8	13	12	11	11	10	14	11	13	13	12	15	13	7	12
Availability of medical care for your family	Satisfied	63	64	68	63	59	61	65	63	63	65	65	64	67	67	69	63	62	58	61
	Dissatisfied	18	18	15	17	21	18	18	15	19	19	23	18	21	14	18	17	21	21	22
Quality of medical care for your family	Satisfied	62	62	66	60	58	57	61	59	61	63	67	61	66	65	70	60	60	56	63
	Dissatisfied	18	19	15	18	20	21	20	18	19	18	18	19	19	15	15	18	19	21	18
Skill of physicians and other medical providers	Satisfied	59	59	63	58	56	55	60	55	58	63	68	57	66	61	71	58	60	54	62
	Dissatisfied	16	17	15	16	17	19	18	16	17	16	14	17	16	16	13	16	15	17	15
Overall quality of care	Satisfied	59	58	64	56	56	54	59	55	58	61	66	57	63	63	68	56	60	54	62
	Dissatisfied	17	18	15	19	17	19	19	17	17	17	17	18	19	15	14	19	18	17	18
Out-of-pocket cost for care	Satisfied	58	57	62	58	58	59	58	60	57	62	62	56	61	61	66	59	54	57	60
	Dissatisfied	13	14	12	15	13	12	14	11	14	11	16	14	15	12	11	14	17	12	14

# HEALTH CARE

## Satisfaction With Aspects of Family's Military Provided Health Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Ability to find parking	Satisfied	57	52	61	55	60	52	53	54	56	62	64	51	57	60	67	54	63	59	64
	Dissatisfied	19	23	18	16	16	22	24	17	20	16	17	23	23	18	15	17	11	16	13
Availability of specialists	Satisfied	50	50	53	49	48	48	49	51	49	50	53	50	53	52	57	49	46	48	48
	Dissatisfied	24	24	22	24	24	24	25	19	25	25	26	24	26	22	22	23	30	23	27
Ability to get appointments	Satisfied	50	49	55	50	45	49	50	50	49	50	49	49	49	55	55	51	47	45	46
	Dissatisfied	30	32	25	28	35	28	33	24	32	31	38	31	35	24	30	26	35	35	34
Administrative requirements	Satisfied	48	48	52	46	46	47	49	49	48	50	47	48	50	52	53	46	42	46	46
	Dissatisfied	19	20	17	20	19	19	19	15	19	21	27	19	24	16	22	19	26	17	24
Waiting time in the clinic	Satisfied	46	45	50	44	45	45	45	47	46	46	48	45	45	49	53	44	43	45	46
	Dissatisfied	29	31	25	29	29	30	33	25	30	30	30	31	33	25	23	29	32	29	30

# HEALTH CARE

## Satisfaction With Aspects of Family's Military Provided Health Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Convenience of location	Satisfied	65	66	61	72	63	64	67	59	NR	69	58	64	67	68	69	65	68
	Dissatisfied	11	11	12	9	12	11	11	9	NR	12	10	11	13	8	8	12	8
Availability of medical care for your family	Satisfied	63	64	60	62	64	62	66	59	NR	67	56	63	64	63	70	63	65
	Dissatisfied	18	18	18	20	18	19	16	12	NR	19	18	18	22	13	13	19	13
Quality of medical care for your family	Satisfied	62	62	59	60	62	60	63	59	NR	65	53	60	65	63	70	61	64
	Dissatisfied	18	19	17	20	18	20	16	10	NR	19	20	19	19	14	11	19	13
Skill of physicians and other medical providers	Satisfied	59	59	58	56	60	58	60	55	NR	62	51	57	65	59	69	59	61
	Dissatisfied	16	17	15	19	16	17	15	10	NR	17	17	17	16	14	11	17	13
Overall quality of care	Satisfied	59	59	56	57	59	57	62	57	NR	61	53	57	63	60	69	58	62
	Dissatisfied	17	17	17	18	17	18	16	11	NR	18	17	18	18	12	12	18	12
Out-of-pocket cost for care	Satisfied	58	59	55	60	58	58	59	53	NR	61	54	57	61	59	65	58	60
	Dissatisfied	13	14	11	12	14	14	12	11	NR	14	12	14	15	7	8	14	7



# HEALTH CARE

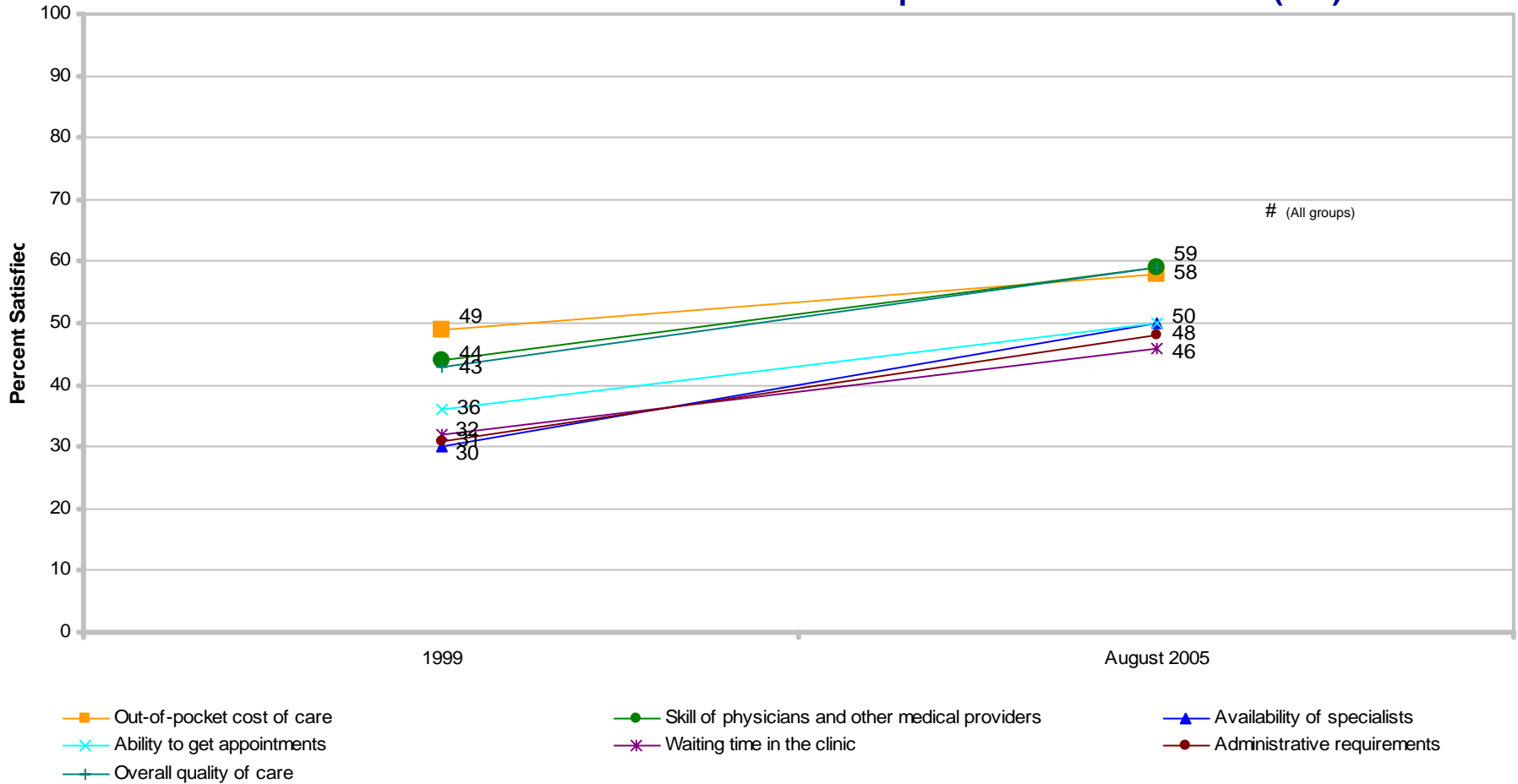
## Satisfaction With Aspects of Family's Military Provided Health Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Ability to find parking	Satisfied	57	58	51	61	56	56	58	52	NR	60	51	56	62	56	61	57	57
	Dissatisfied	19	18	21	17	20	19	19	14	NR	20	18	19	17	19	15	19	18
Availability of specialists	Satisfied	50	51	47	48	51	48	53	49	NR	52	45	49	51	53	53	50	53
	Dissatisfied	24	24	24	27	23	26	20	15	NR	25	22	24	27	19	19	24	19
Ability to get appointments	Satisfied	50	49	50	49	50	47	54	50	NR	51	47	49	49	50	57	49	51
	Dissatisfied	30	31	26	31	30	33	26	20	NR	34	26	30	35	30	27	31	29
Administrative requirements	Satisfied	48	48	50	49	48	47	51	48	NR	50	44	48	48	51	53	48	51
	Dissatisfied	19	20	15	17	20	21	16	14	NR	20	18	18	25	13	15	20	13
Waiting time in the clinic	Satisfied	46	46	50	48	46	44	50	46	NR	47	44	45	47	50	52	46	50
	Dissatisfied	29	30	23	28	29	30	26	18	NR	32	25	30	31	24	22	30	24

# HEALTH CARE

## Satisfaction With Aspects of Family's Military Provided Health Care Percent of Members Who Were Married/Separated and/or Had Child(ren)

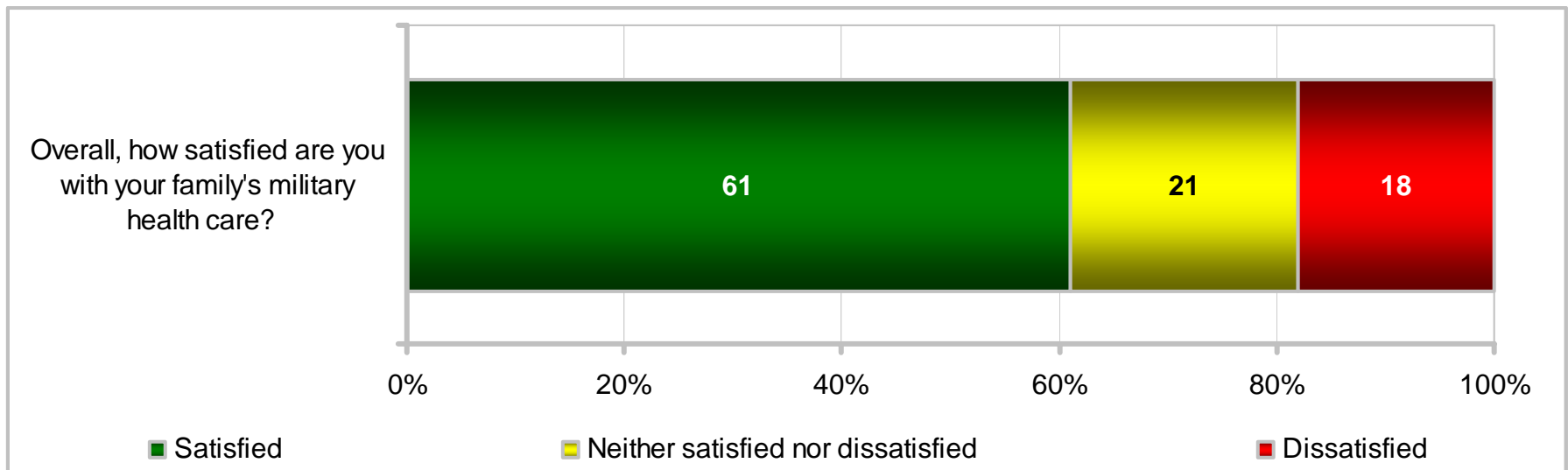


# Significant difference from previous administration

Margins of error range from ±1% to ±2%

# HEALTH CARE

## Overall Satisfaction With Family's Military Health Care Percent of Members Who Were Married/Separated and/or Had Child(ren)



# HEALTH CARE

## Overall Satisfaction With Family's Military Health Care

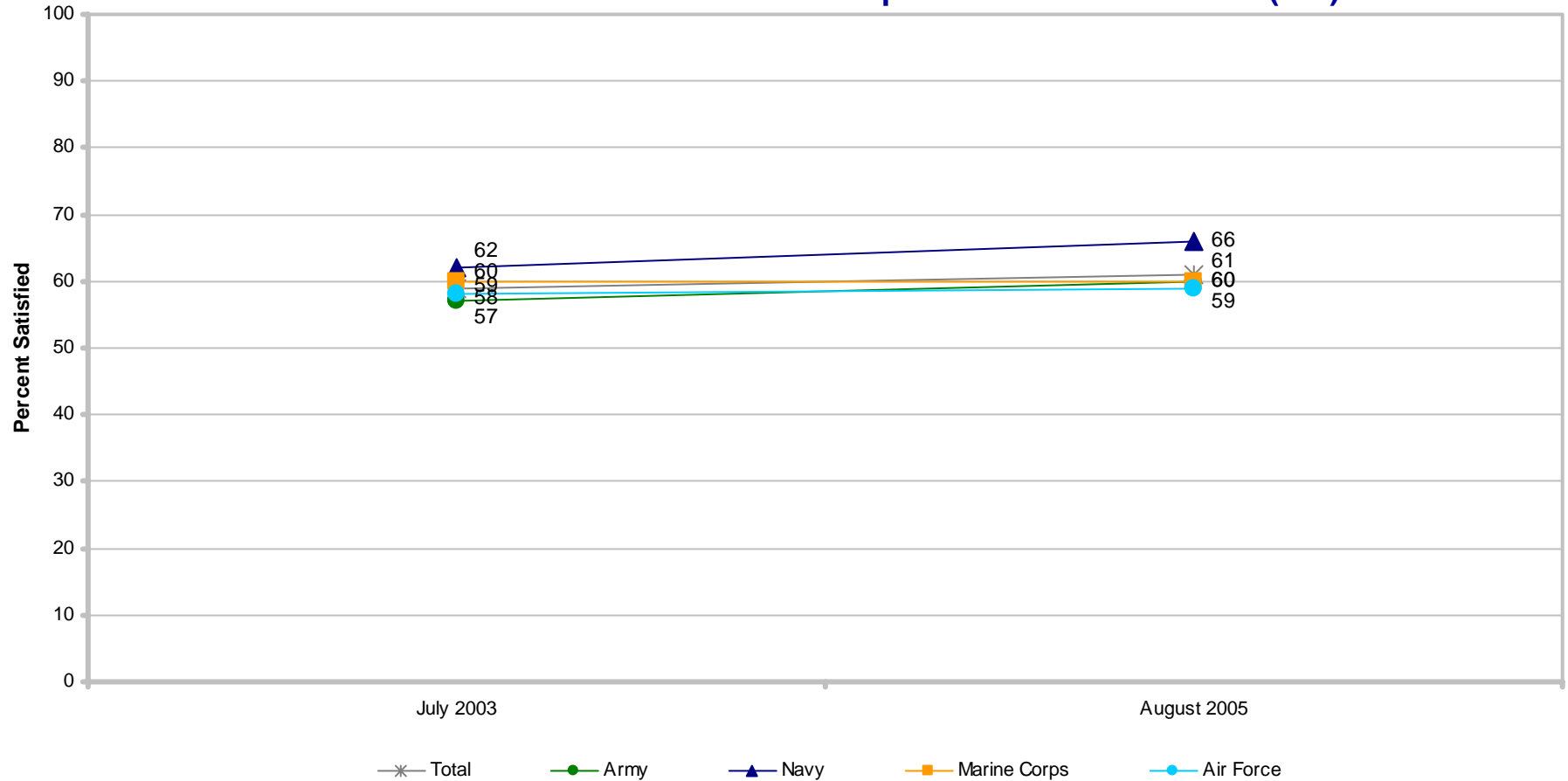
Percent of Members Who Were Married/Separated and/or Had Child(ren)

KEY:																				
Higher Response of Satisfied																				
Lower Response of Satisfied																				
Higher Response of Dissatisfied																				
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Overall, how satisfied are you with your family's military health care?	Satisfied	61	60	66	60	59	58	60	60	61	62	64	59	63	65	68	60	56	59	60
	Dissatisfied	18	19	16	21	19	18	19	18	18	20	20	19	21	15	17	20	23	19	19

KEY:																				
Higher Response of Satisfied																				
Lower Response of Satisfied																				
Higher Response of Dissatisfied																				
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female		
Overall, how satisfied are you with your family's military health care?	Satisfied	61	61	60	60	61	59	65	63	NR	64	55	60	62	63	71	61	64		
	Dissatisfied	18	19	17	20	18	21	14	10	NR	19	18	19	20	12	12	19	12		

# HEALTH CARE

## Overall Satisfaction With Family's Military Health Care Percent of Members Who Were Married/Separated and/or Had Child(ren)

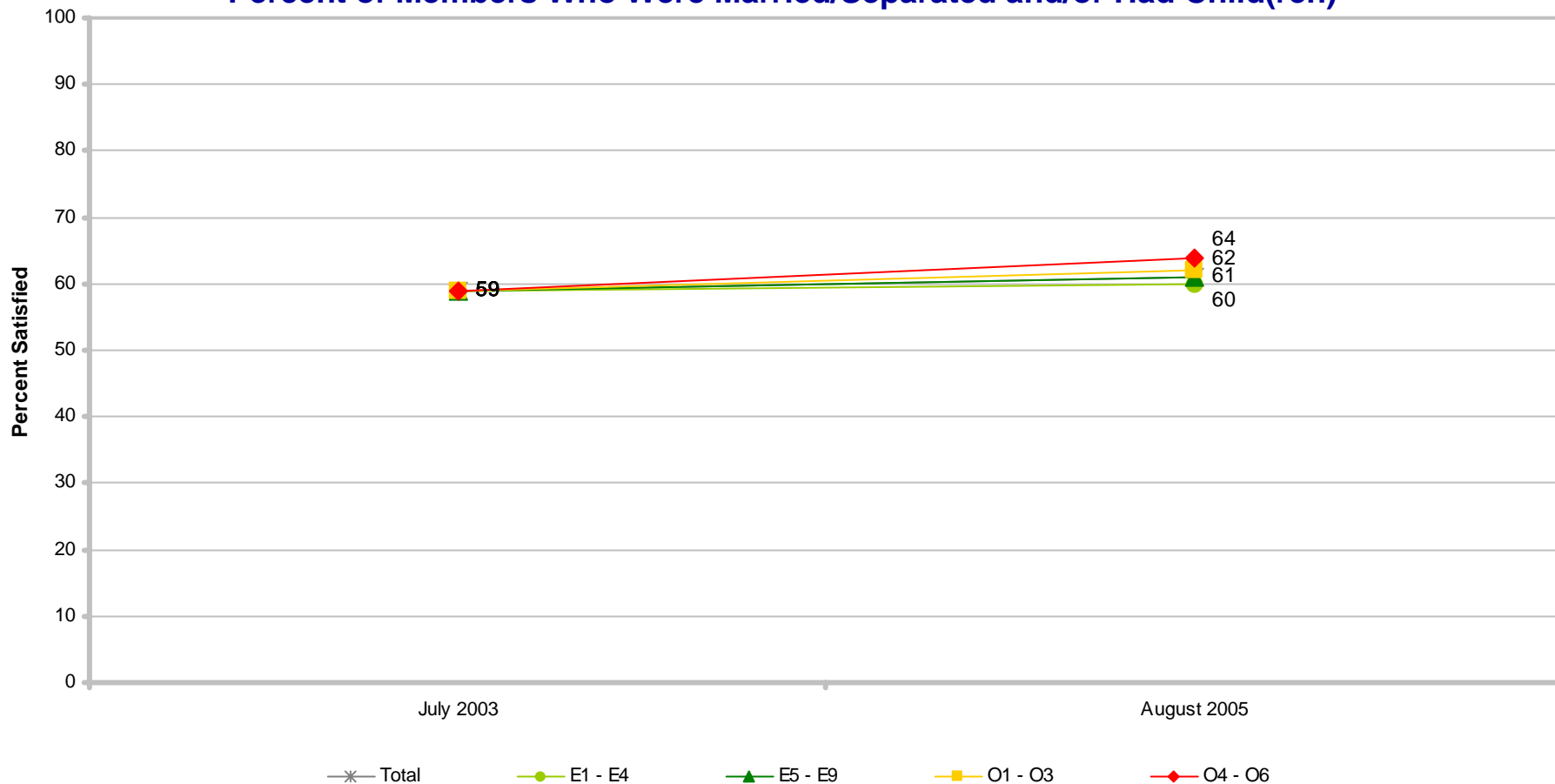


# Significant difference from previous administration

Margins of error range from ±1% to ±4%

# HEALTH CARE

## Overall Satisfaction With Family's Military Health Care Percent of Members Who Were Married/Separated and/or Had Child(ren)



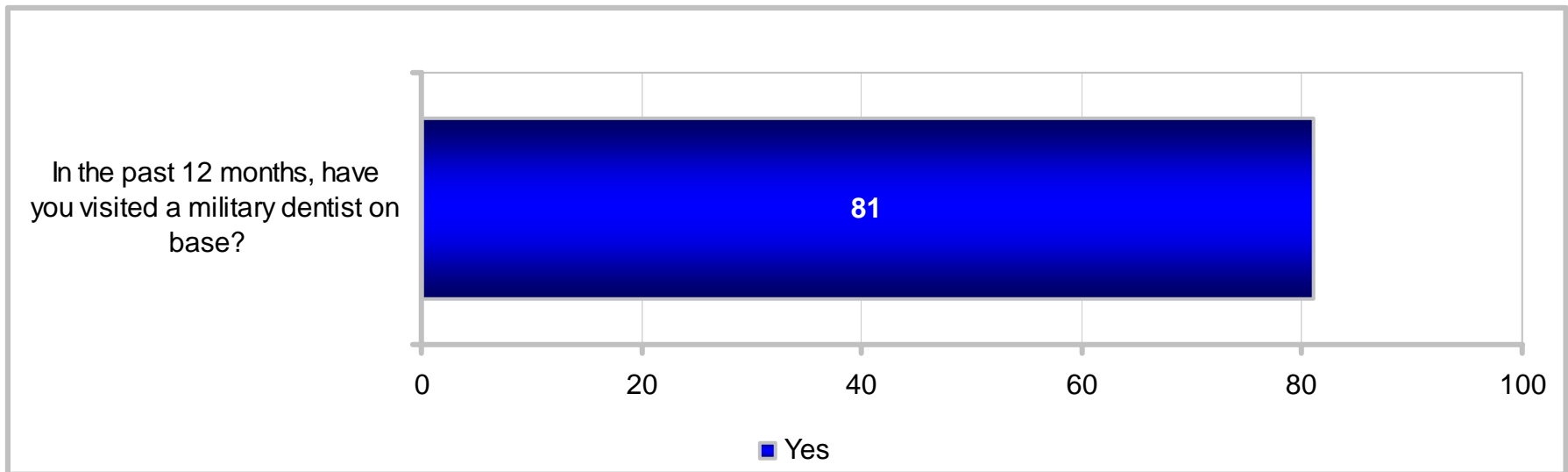
# Significant difference from previous administration

Margins of error range from ±1% to ±5%

# HEALTH CARE

## Use of Military Dental Care

Percent of All Service Members



# HEALTH CARE

## Use of Military Dental Care

### Percent of All Service Members

KEY: Higher Response of Yes Lower Response of Yes	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	In the past 12 months, have you visited a military dentist on base?	81	78	76	81	90	79	79	79	82	84	88	77	83	75	84	81	80	90

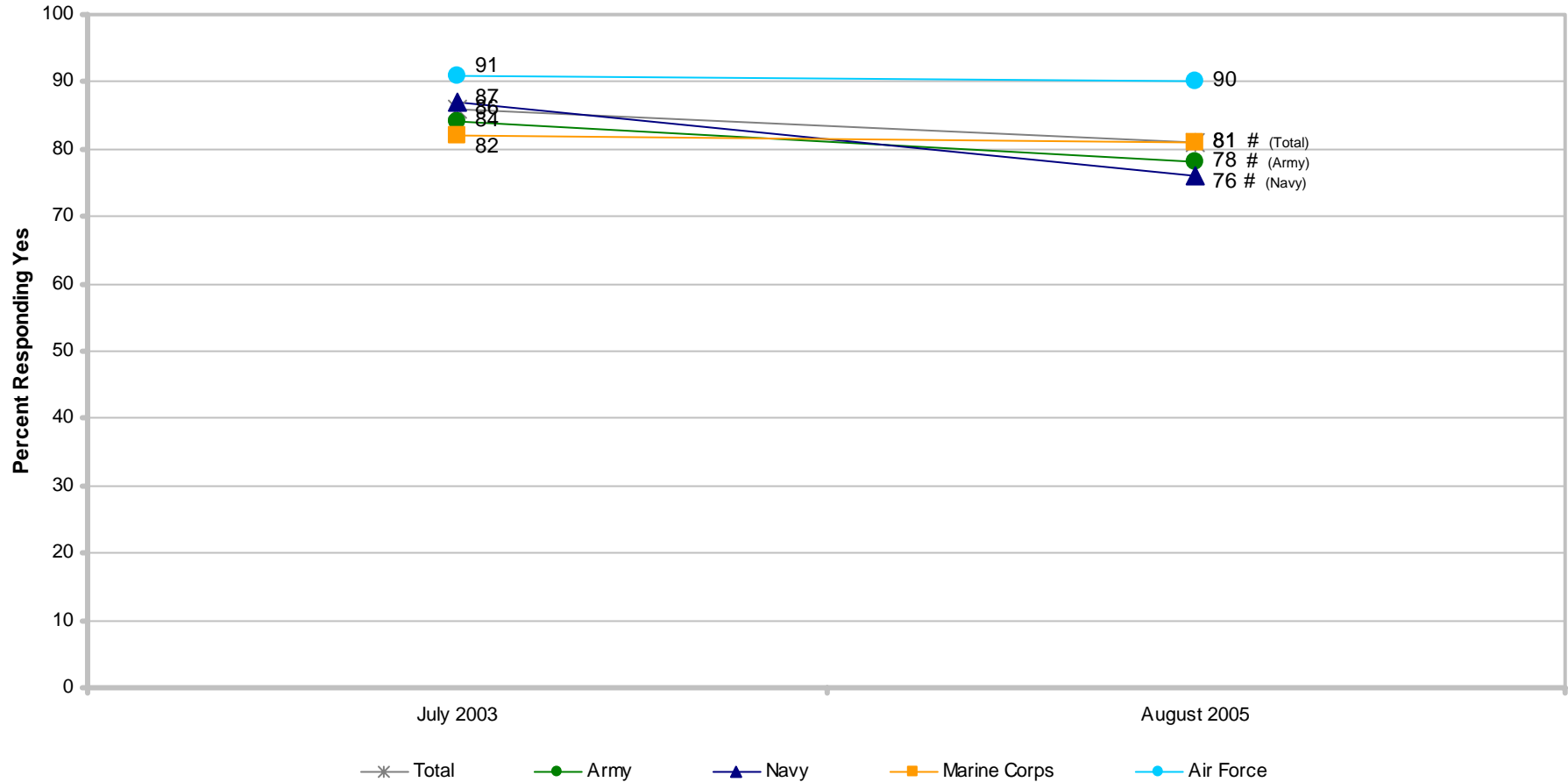
KEY: Higher Response of Yes Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	In the past 12 months, have you visited a military dentist on base?	81	81	85	83	80	81	82	81	82	82	80	80	85	82	90	81



# HEALTH CARE

## Use of Military Dental Care

### Percent of All Service Members



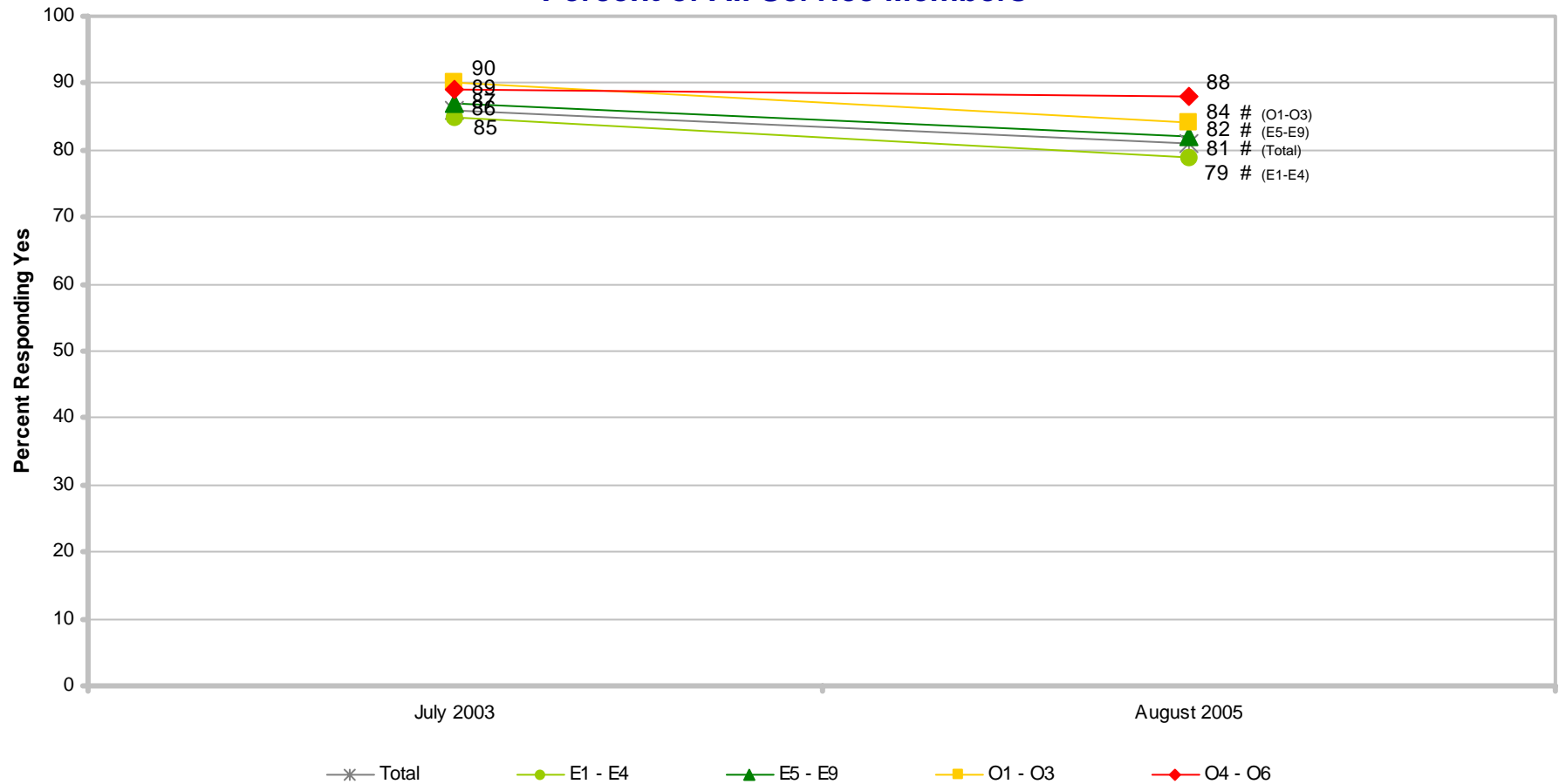
# Significant difference from previous administration

Margins of error range from ±1% to ±3%

# HEALTH CARE

## Use of Military Dental Care

### Percent of All Service Members

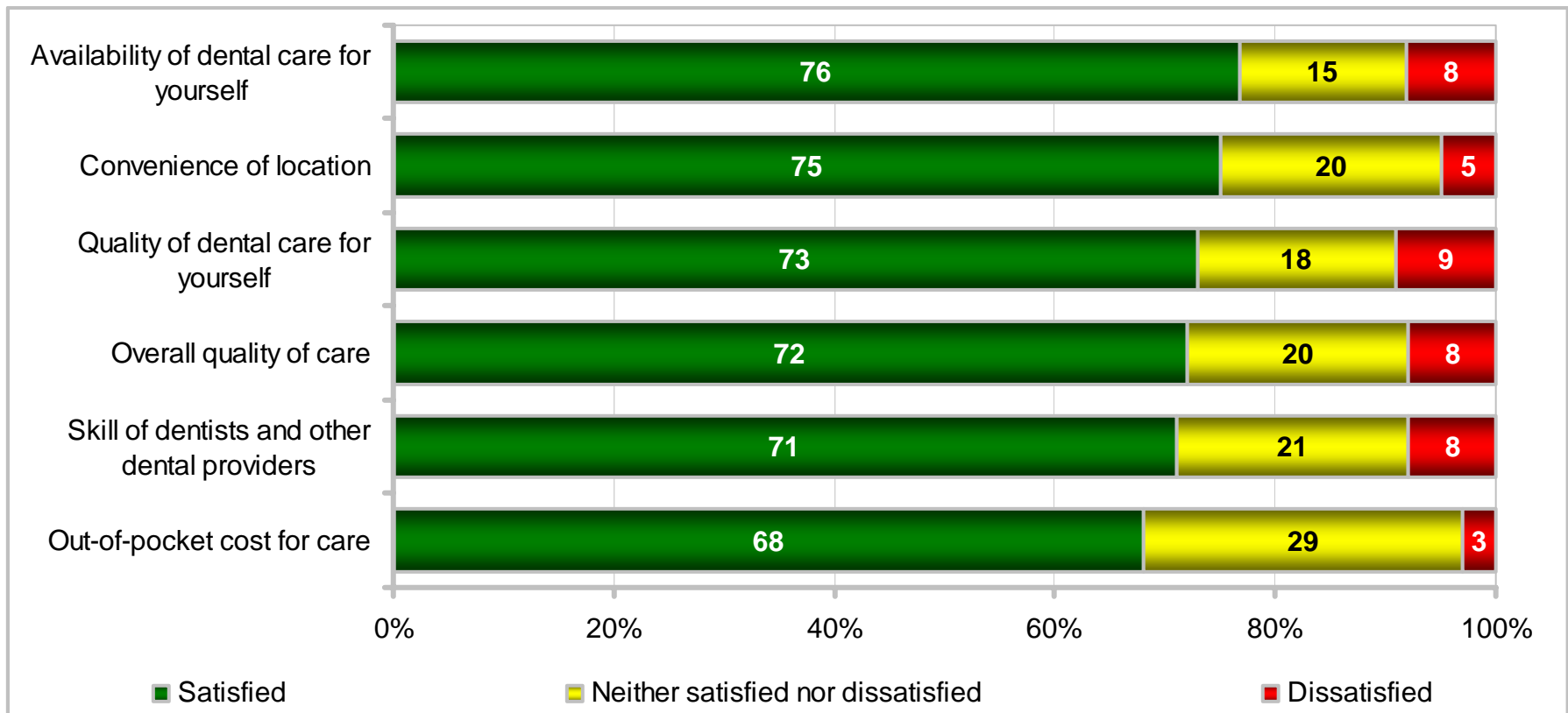


# Significant difference from previous administration

Margins of error range from ±1% to ±3%

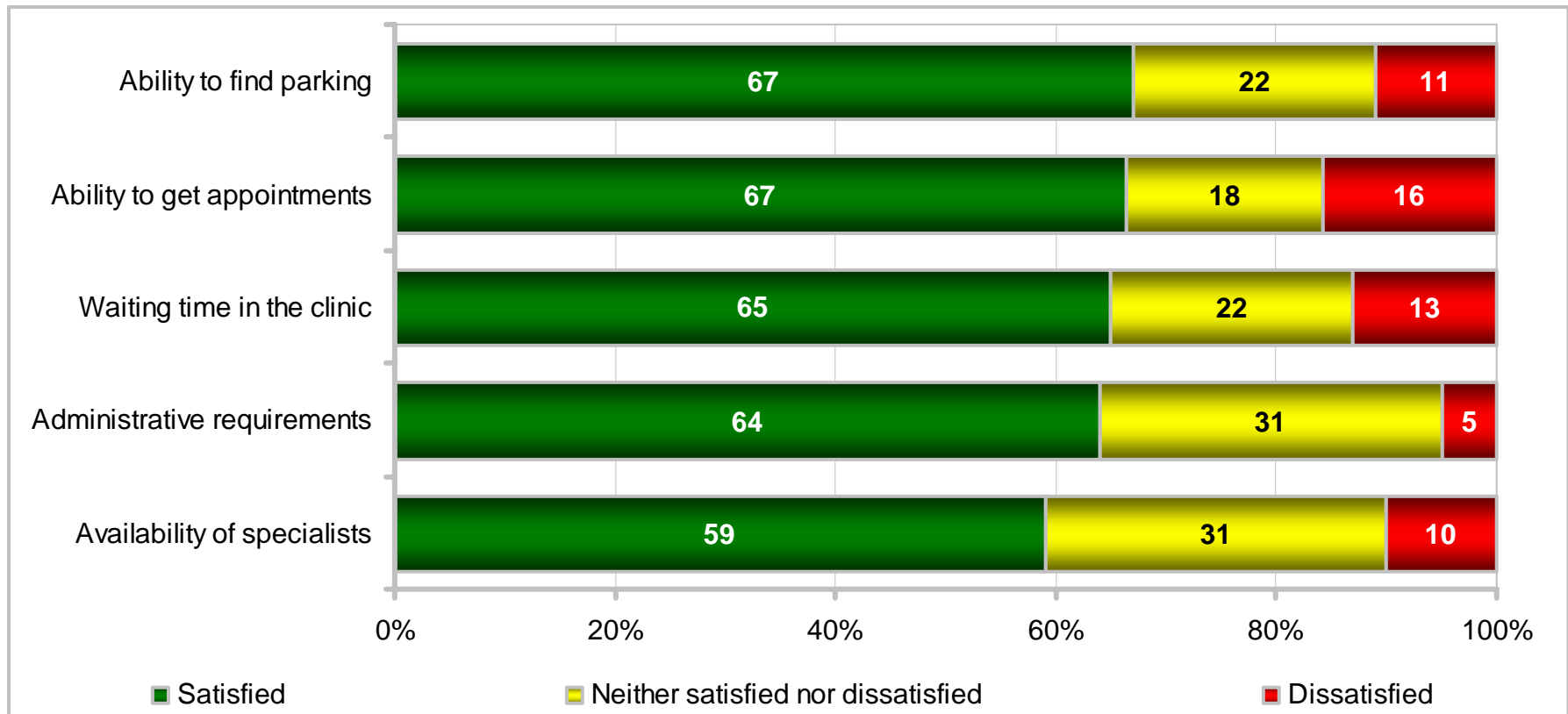
# HEALTH CARE

## Satisfaction With Aspects of Military Dental Care Benefit Percent of All Service Members



# HEALTH CARE

## Satisfaction With Aspects of Military Dental Care Benefit Percent of All Service Members



# HEALTH CARE

## Satisfaction With Aspects of Military Dental Care Benefit Percent of All Service Members

		Total	KEY:																	
			Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Availability of dental care for yourself	Satisfied	76	73	76	76	81	72	74	72	77	82	85	72	78	74	85	76	81	80	86
	Dissatisfied	8	10	8	9	6	11	8	9	7	9	7	10	12	8	6	9	10	6	5
Convenience of location	Satisfied	75	72	74	76	81	71	70	71	76	81	83	71	78	72	84	75	82	80	84
	Dissatisfied	5	6	5	4	3	6	5	6	5	3	5	6	6	5	4	4	3	4	2
Quality of dental care for yourself	Satisfied	73	71	72	72	78	67	71	68	75	79	85	70	77	70	84	71	81	76	83
	Dissatisfied	9	9	10	11	8	13	9	12	8	8	5	9	10	11	6	11	5	8	5
Overall quality of care	Satisfied	72	68	71	71	77	66	69	66	74	77	84	67	76	70	80	70	77	76	84
	Dissatisfied	8	9	8	9	6	12	7	11	7	6	5	10	8	9	6	9	6	7	3
Skill of dentists and other dental providers	Satisfied	71	69	71	69	75	64	69	64	74	77	83	67	77	69	82	67	79	74	81
	Dissatisfied	8	8	9	10	7	13	8	11	7	7	4	8	7	9	5	11	5	8	4
Out-of-pocket cost for care	Satisfied	68	65	67	69	73	65	64	66	67	76	76	63	71	65	79	69	70	71	78
	Dissatisfied	3	4	4	3	2	4	4	4	3	2	2	4	4	5	1	3	3	2	1

# HEALTH CARE

## Satisfaction With Aspects of Military Dental Care Benefit Percent of All Service Members

		KEY:																		
		<p>Higher Response of Satisfied</p> <p>Lower Response of Satisfied</p> <p>Higher Response of Dissatisfied</p>																		
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Ability to find parking	Satisfied	67	64	64	66	73	62	62	62	68	74	76	62	72	62	76	65	74	72	77
	Dissatisfied	11	12	11	9	10	13	12	11	11	9	10	12	13	12	8	9	6	10	8
Ability to get appointments	Satisfied	67	62	66	67	73	62	63	63	68	69	75	61	66	65	71	66	68	71	77
	Dissatisfied	16	20	15	16	12	18	17	16	15	17	16	19	21	14	19	16	20	12	11
Waiting time in the clinic	Satisfied	65	60	64	60	72	59	61	59	66	70	76	59	67	63	72	59	69	71	76
	Dissatisfied	13	16	12	16	9	17	15	14	13	12	10	17	15	12	11	17	11	10	8
Administrative requirements	Satisfied	64	61	64	62	67	60	60	61	64	69	72	59	68	63	71	61	69	66	71
	Dissatisfied	5	6	5	6	4	7	5	6	5	5	5	6	7	6	4	7	4	4	4
Availability of specialists	Satisfied	59	57	59	59	62	56	57	57	61	57	63	57	60	59	60	59	57	62	60
	Dissatisfied	10	11	10	11	8	13	9	12	9	7	8	11	11	10	7	11	8	9	5

# HEALTH CARE

## Satisfaction With Aspects of Military Dental Care Benefit Percent of All Service Members

KEY:																		
Higher Response of Satisfied																		
Lower Response of Satisfied																		
Higher Response of Dissatisfied																		
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Availability of dental care for yourself	Satisfied	76	77	75	76	77	76	77	75	75	79	72	75	82	74	84	76	76
	Dissatisfied	8	8	8	8	8	8	8	9	8	8	11	8	8	9	10	8	9
Convenience of location	Satisfied	75	76	73	76	75	75	76	74	73	78	74	74	81	76	86	75	78
	Dissatisfied	5	5	7	5	5	5	5	3	6	4	5	5	4	4	3	5	4
Quality of dental care for yourself	Satisfied	73	73	74	72	74	72	75	72	71	77	70	72	81	72	82	73	73
	Dissatisfied	9	10	7	10	9	10	8	9	10	8	12	10	7	11	8	9	10
Overall quality of care	Satisfied	72	72	71	70	73	71	74	70	69	76	68	70	79	72	84	72	74
	Dissatisfied	8	8	7	9	8	8	8	6	9	7	11	9	6	8	6	8	8
Skill of dentists and other dental providers	Satisfied	71	71	72	69	73	70	73	74	68	75	67	69	80	69	81	71	71
	Dissatisfied	8	9	6	9	8	9	8	7	9	6	12	9	5	8	8	8	8
Out-of-pocket cost for care	Satisfied	68	68	66	67	69	69	67	68	65	70	69	67	76	63	71	69	65
	Dissatisfied	3	3	2	3	3	3	4	2	3	3	4	3	2	3	2	3	3

# HEALTH CARE

## Satisfaction With Aspects of Military Dental Care Benefit Percent of All Service Members

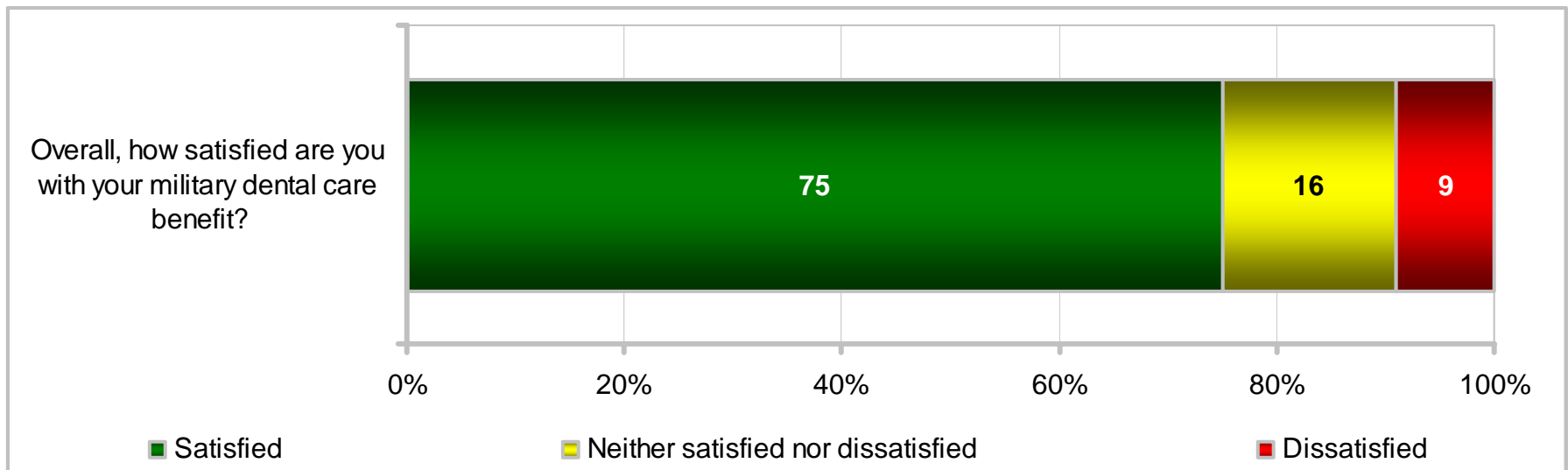
		KEY:																
		<p>Higher Response of Satisfied</p> <p>Lower Response of Satisfied</p> <p>Higher Response of Dissatisfied</p>																
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Ability to find parking	Satisfied	67	69	58	65	67	67	67	68	62	71	66	65	74	66	78	66	68
	Dissatisfied	11	10	12	10	11	10	12	9	11	11	12	11	9	10	10	11	10
Ability to get appointments	Satisfied	67	67	66	67	66	65	69	64	64	70	63	66	71	65	72	67	66
	Dissatisfied	16	16	15	15	16	17	13	17	16	15	18	15	17	17	19	15	17
Waiting time in the clinic	Satisfied	65	64	66	64	65	63	67	64	61	68	63	63	71	65	75	64	67
	Dissatisfied	13	14	10	13	13	14	12	13	14	12	15	14	11	12	12	13	12
Administrative requirements	Satisfied	64	64	64	63	64	63	65	63	61	66	63	62	70	62	68	64	63
	Dissatisfied	5	6	5	5	5	5	6	4	5	5	7	6	5	5	4	6	5
Availability of specialists	Satisfied	59	59	60	59	59	57	63	62	57	61	58	59	60	59	55	59	58
	Dissatisfied	10	10	11	11	9	10	10	10	10	9	12	10	8	12	8	10	11



# HEALTH CARE

## Overall Satisfaction With Member's Military Dental Care

Percent of All Service Members



# HEALTH CARE

## Overall Satisfaction With Member's Military Dental Care Percent of All Service Members

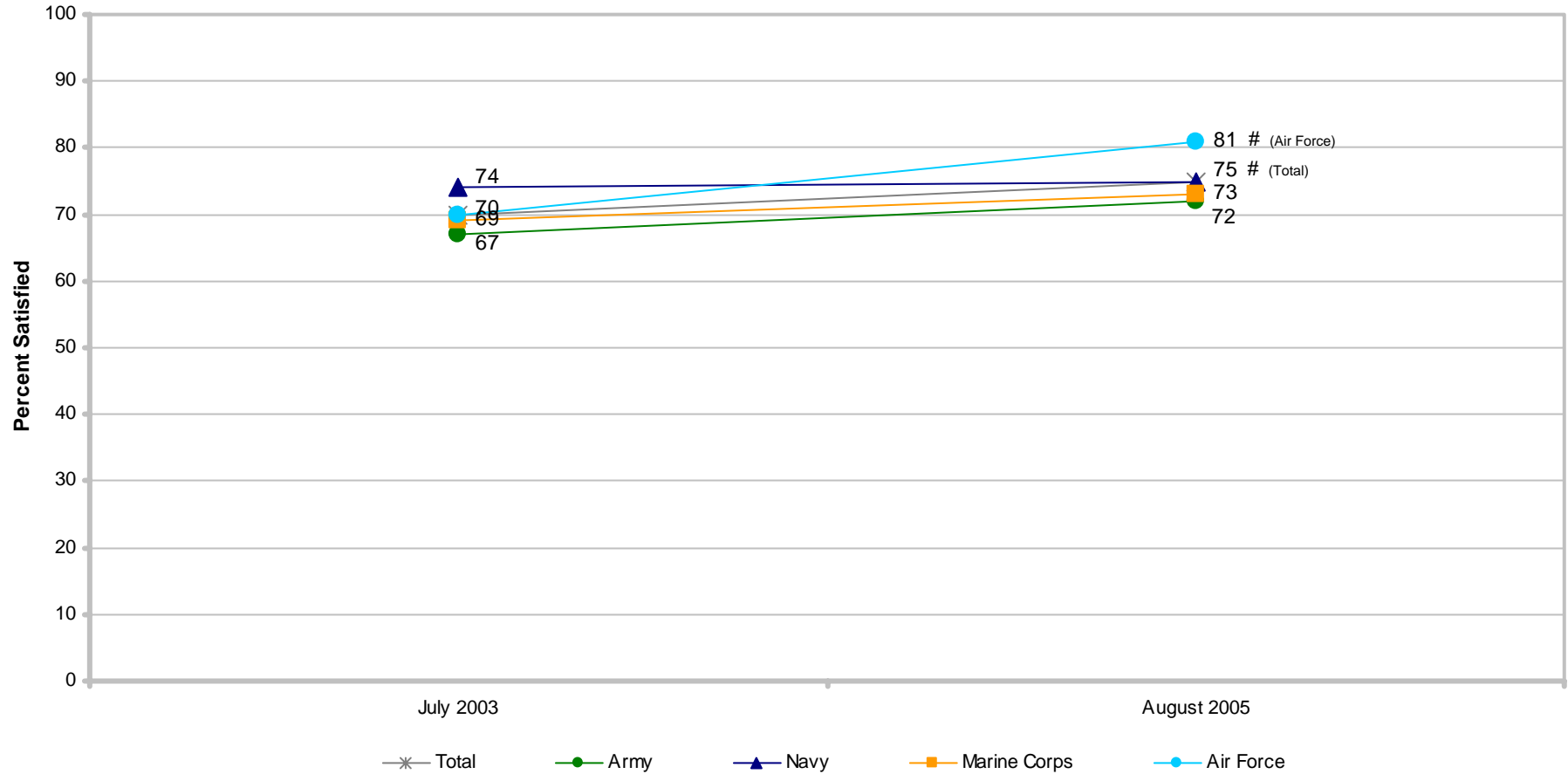
KEY:																				
Higher Response of Satisfied																				
Lower Response of Satisfied																				
Higher Response of Dissatisfied																				
		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Overall, how satisfied are you with your military dental care benefit?	Satisfied	75	72	75	73	81	70	73	71	76	80	84	71	77	74	82	72	80	80	86
	Dissatisfied	9	10	9	9	6	12	8	10	8	8	6	10	10	10	7	9	7	7	4

KEY:																		
Higher Response of Satisfied																		
Lower Response of Satisfied																		
Higher Response of Dissatisfied																		
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Overall, how satisfied are you with your military dental care benefit?	Satisfied	75	75	76	75	75	75	77	74	75	78	70	74	81	74	84	75	76
	Dissatisfied	9	9	7	9	9	9	9	7	9	8	12	9	7	9	6	9	8

# HEALTH CARE

## Overall Satisfaction With Member's Military Dental Care

### Percent of All Service Members



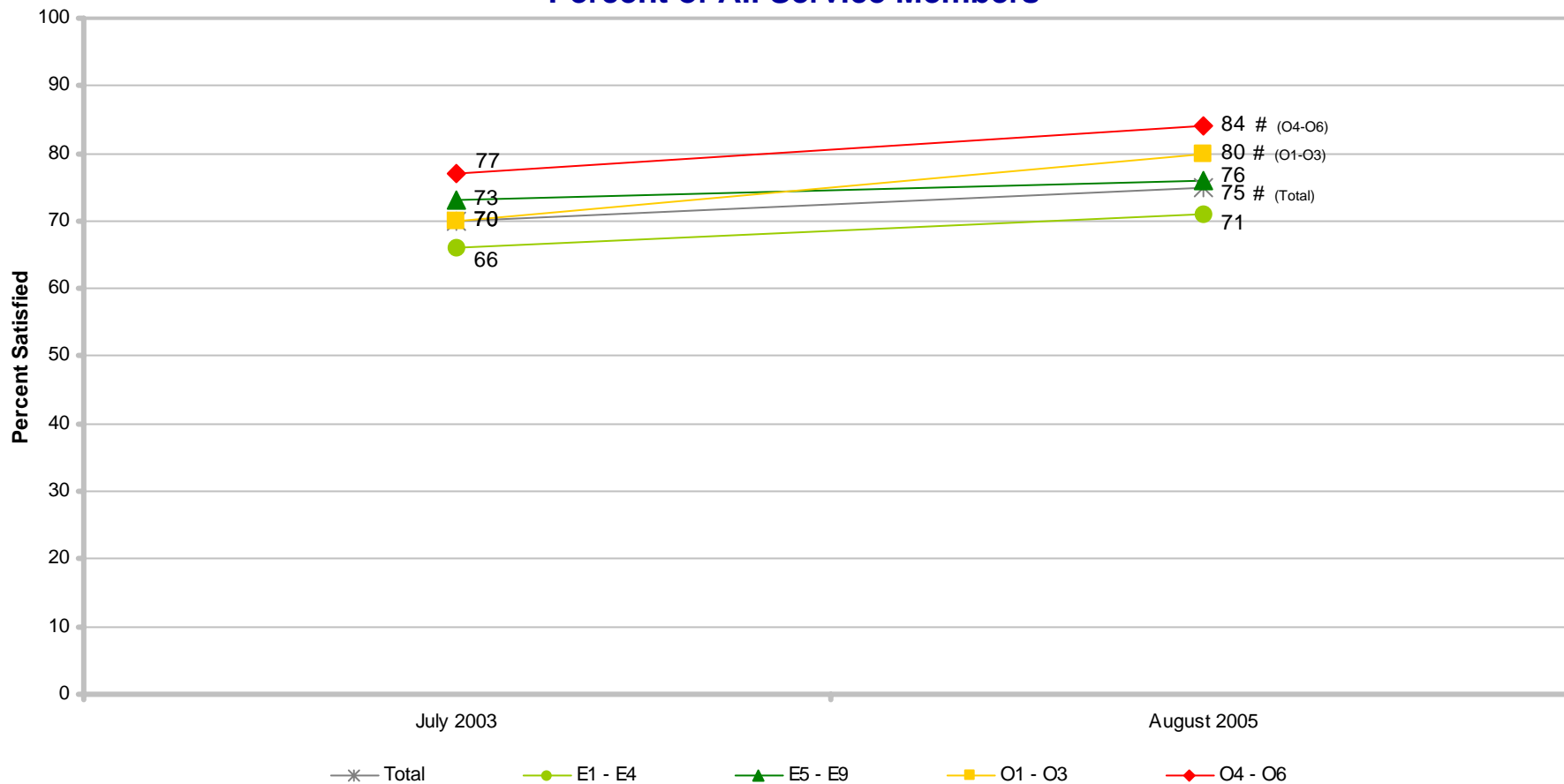
# Significant difference from previous administration

Margins of error range from ±1% to ±4%

# HEALTH CARE

## Overall Satisfaction With Member's Military Dental Care

### Percent of All Service Members



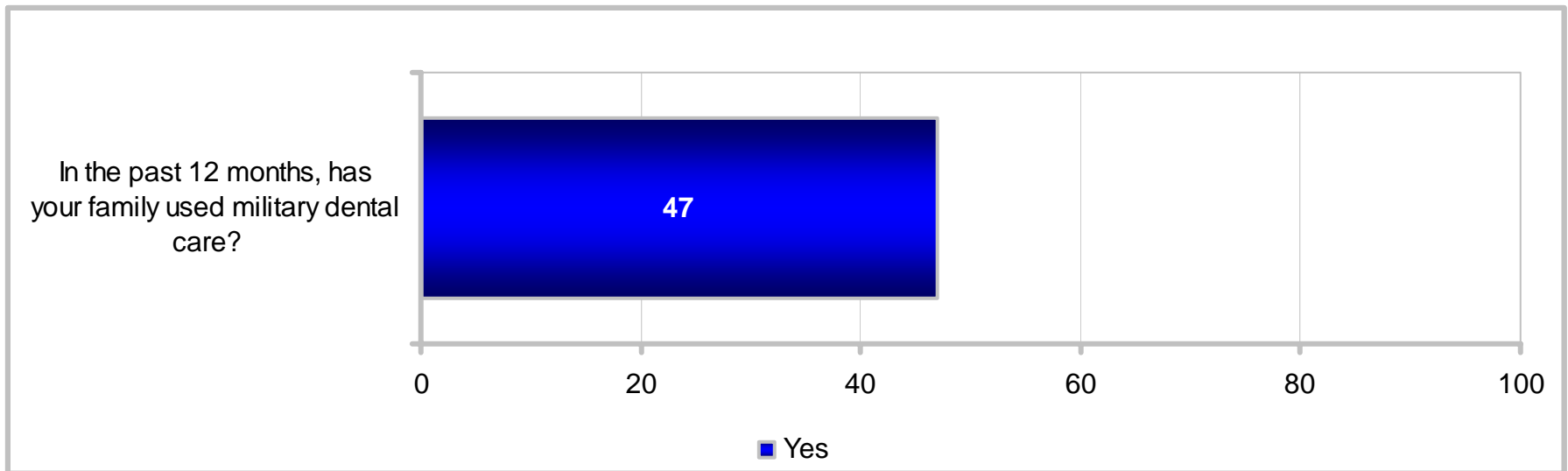
# Significant difference from previous administration

Margins of error range from ±1% to ±3%

# HEALTH CARE

## Family Use of Military Dental Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)



# HEALTH CARE

## Family Use of Military Dental Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)

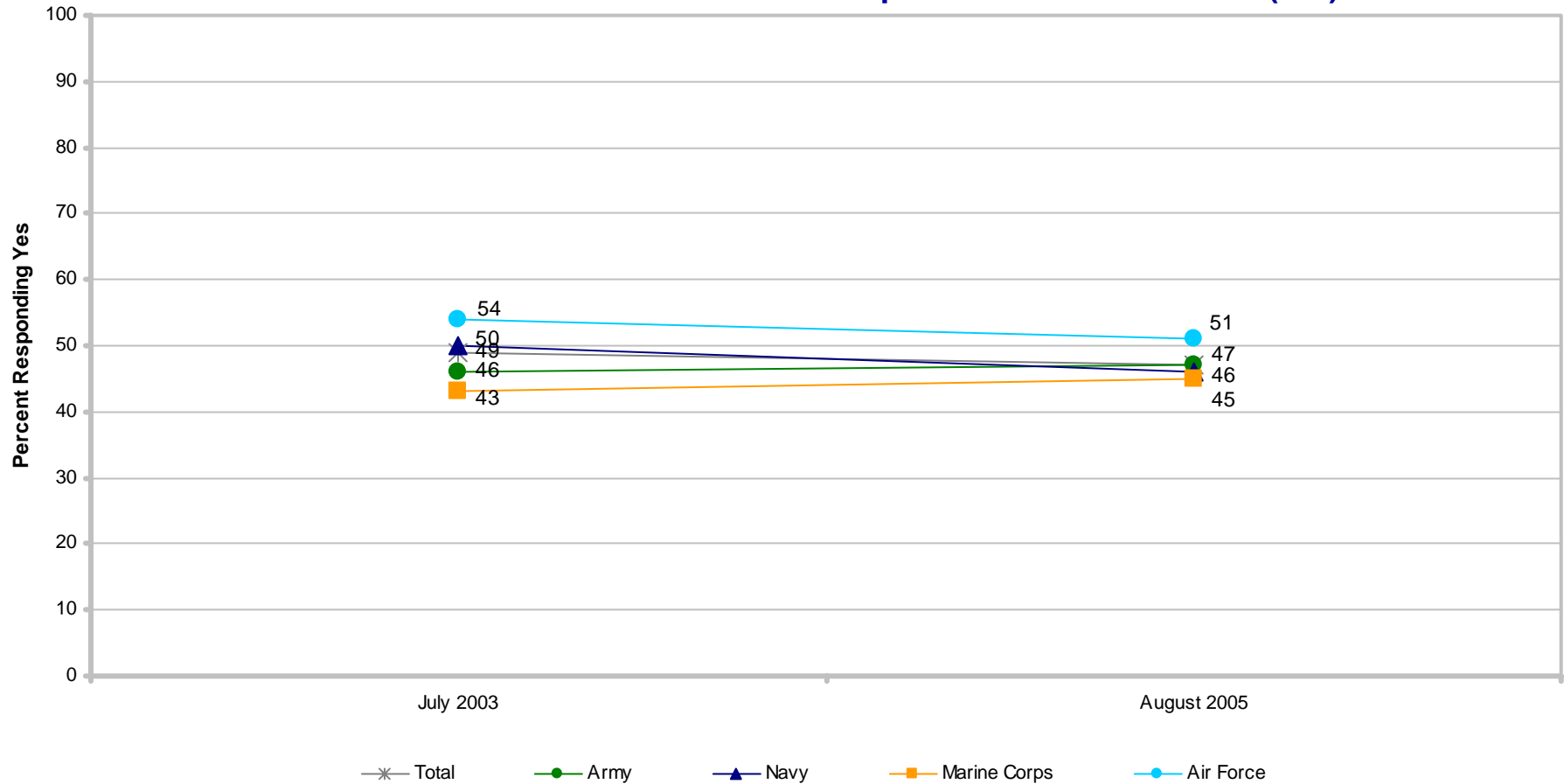
KEY: Higher Response of Yes Lower Response of Yes	Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
	In the past 12 months, has your family used military dental care?	47	47	46	45	51	33	40	27	52	50	64	43	60	43	58	43	58	49

KEY: Higher Response of Yes Lower Response of Yes	Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
	In the past 12 months, has your family used military dental care?	47	47	50	48	47	47	48	32	NR	56	33	46	59	37	49	49

# HEALTH CARE

## Family Use of Military Dental Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)



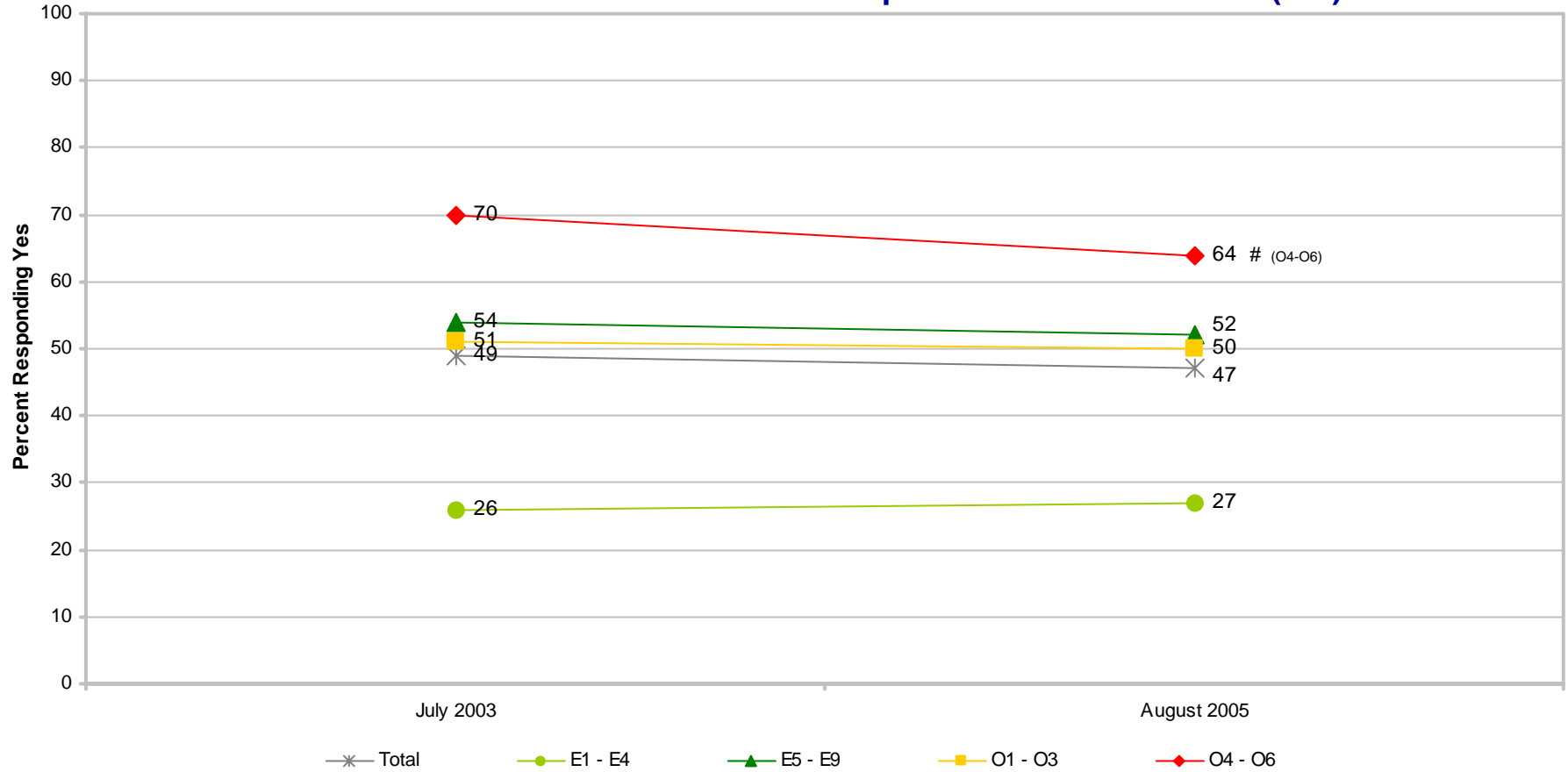
# Significant difference from previous administration

Margins of error range from ±1% to ±4%

# HEALTH CARE

## Family Use of Military Dental Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)



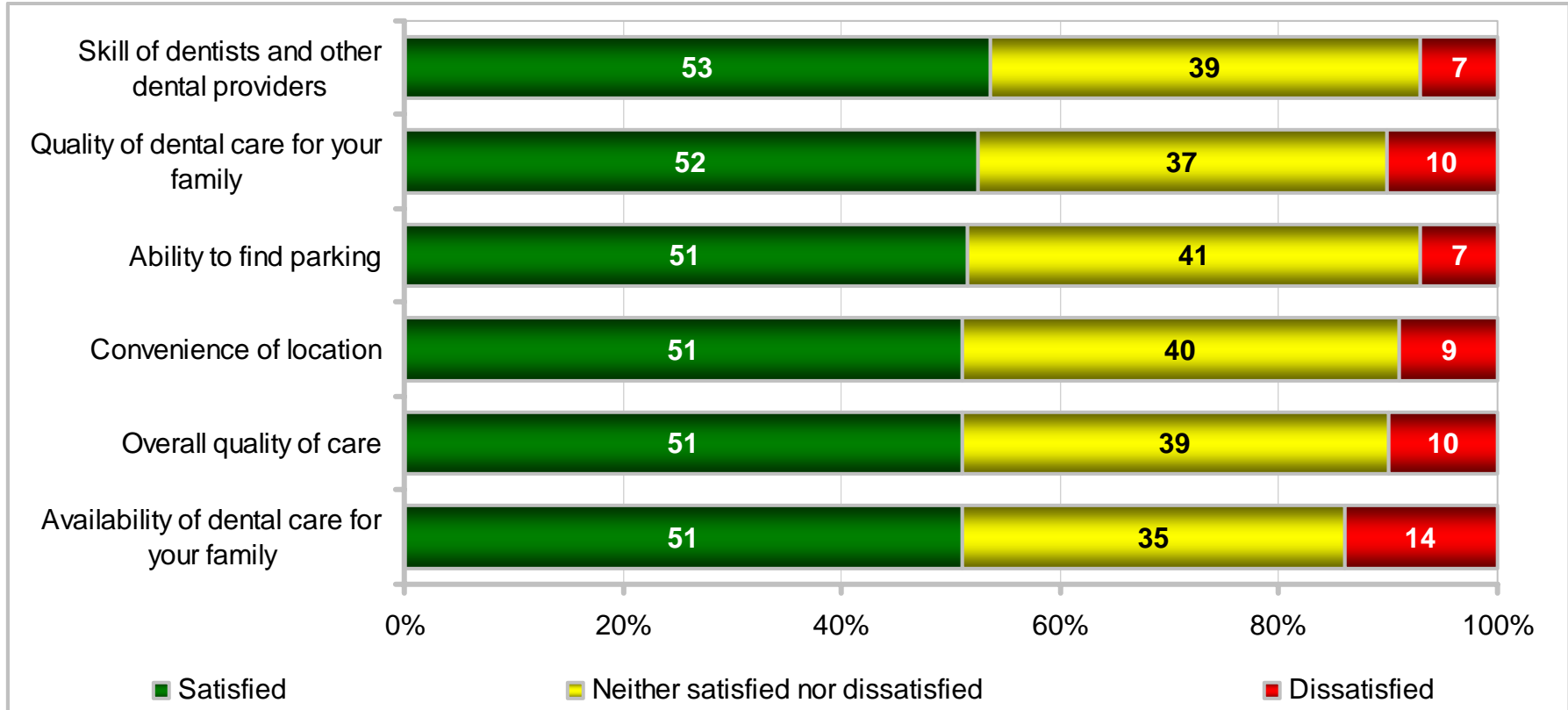
# Significant difference from previous administration

Margins of error range from ±1% to ±4%



# HEALTH CARE

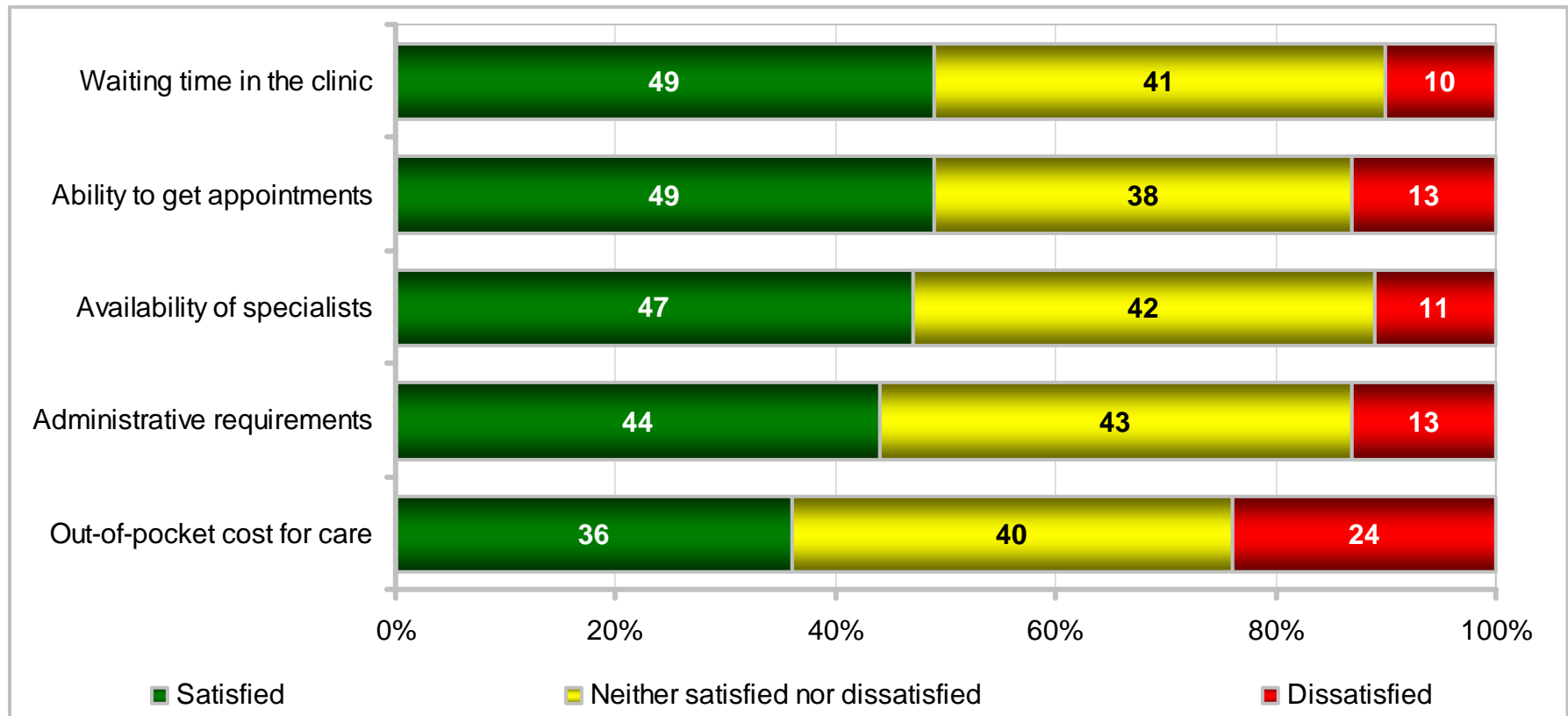
## Satisfaction With Aspects of Family's Military Provided Dental Care Percent of Members Who Were Married/Separated and/or Had Child(ren)



# HEALTH CARE

## Satisfaction With Aspects of Family's Military Provided Dental Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)



# HEALTH CARE

## Satisfaction With Aspects of Family's Military Provided Dental Care Percent of Members Who Were Married/Separated and/or Had Child(ren)

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Skill of dentists and other dental providers	Satisfied	53	51	54	47	57	39	46	33	57	62	71	48	65	50	68	44	65	54	68
	Dissatisfied	7	9	7	9	5	9	7	9	7	5	6	9	7	8	6	10	5	5	5
Quality of dental care for your family	Satisfied	52	50	53	47	56	40	44	34	55	61	70	47	64	49	68	44	64	53	67
	Dissatisfied	10	13	10	11	8	11	11	11	11	9	9	13	11	11	8	11	9	8	8
Ability to find parking	Satisfied	51	50	53	46	55	40	44	35	54	60	69	46	63	50	65	43	63	52	65
	Dissatisfied	7	9	7	8	6	10	8	9	8	5	6	9	8	7	5	8	5	6	4
Convenience of location	Satisfied	51	49	52	46	55	39	43	34	54	59	67	45	62	49	66	42	65	53	63
	Dissatisfied	9	12	8	10	7	11	10	10	10	7	8	12	9	9	5	11	5	7	7
Overall quality of care	Satisfied	51	49	51	46	55	39	43	33	54	59	67	47	60	48	66	43	61	52	65
	Dissatisfied	10	12	10	12	8	11	11	11	10	8	10	12	12	11	7	13	10	8	8
Availability of dental care for your family	Satisfied	51	49	52	47	54	39	43	34	53	60	66	46	61	48	66	44	63	51	64
	Dissatisfied	14	16	13	13	12	15	16	13	15	11	14	16	15	14	10	13	13	12	12

# HEALTH CARE

## Satisfaction With Aspects of Family's Military Provided Dental Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Waiting time in the clinic	Satisfied	49	47	49	42	52	37	43	31	52	56	64	44	58	46	61	39	59	50	61
	Dissatisfied	10	12	9	13	8	12	10	11	10	8	10	12	11	9	9	13	10	9	7
Ability to get appointments	Satisfied	49	47	50	45	53	37	42	31	52	56	64	44	59	48	61	42	60	50	62
	Dissatisfied	13	16	11	13	11	14	15	14	13	12	14	17	15	11	13	13	12	11	11
Availability of specialists	Satisfied	47	46	47	42	50	37	41	32	50	52	59	43	55	45	57	40	55	48	57
	Dissatisfied	11	13	10	12	8	12	9	11	11	8	10	13	12	11	8	12	8	8	8
Administrative requirements	Satisfied	44	42	45	38	47	35	39	30	47	49	54	40	52	43	52	35	52	46	51
	Dissatisfied	13	15	13	14	10	13	13	11	14	12	18	15	17	13	14	14	15	9	14
Out-of-pocket cost for care	Satisfied	36	34	38	29	39	32	32	28	37	43	45	32	44	36	47	28	38	38	43
	Dissatisfied	24	26	23	25	22	19	24	16	26	22	30	26	27	22	24	24	30	21	26

# HEALTH CARE

## Satisfaction With Aspects of Family's Military Provided Dental Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)

KEY:																		
Higher Response of Satisfied																		
Lower Response of Satisfied																		
Higher Response of Dissatisfied																		
		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Skill of dentists and other dental providers	Satisfied	53	53	52	52	54	53	53	41	NR	60	41	51	68	46	59	54	48
	Dissatisfied	7	7	9	8	7	7	8	5	NR	7	10	8	6	6	6	8	6
Quality of dental care for your family	Satisfied	52	52	50	49	53	52	53	41	NR	59	40	49	66	45	59	53	48
	Dissatisfied	10	10	13	11	10	10	10	6	NR	11	11	11	9	8	8	11	8
Ability to find parking	Satisfied	51	52	46	50	52	51	53	41	NR	57	40	49	65	45	59	52	47
	Dissatisfied	7	6	14	8	7	7	8	5	NR	7	9	8	5	7	7	7	7
Convenience of location	Satisfied	51	51	53	49	52	50	53	41	NR	56	42	48	64	46	58	52	48
	Dissatisfied	9	9	11	11	9	9	9	6	NR	10	9	10	7	7	6	10	7
Overall quality of care	Satisfied	51	51	50	49	52	50	52	42	NR	57	40	48	63	45	60	51	48
	Dissatisfied	10	10	13	11	10	10	10	5	NR	11	11	11	10	8	7	11	8
Availability of dental care for your family	Satisfied	51	51	49	48	52	50	52	40	NR	57	40	48	64	46	57	51	48
	Dissatisfied	14	13	19	16	13	15	12	8	NR	14	15	15	13	9	11	15	10

# HEALTH CARE

## Satisfaction With Aspects of Family's Military Provided Dental Care

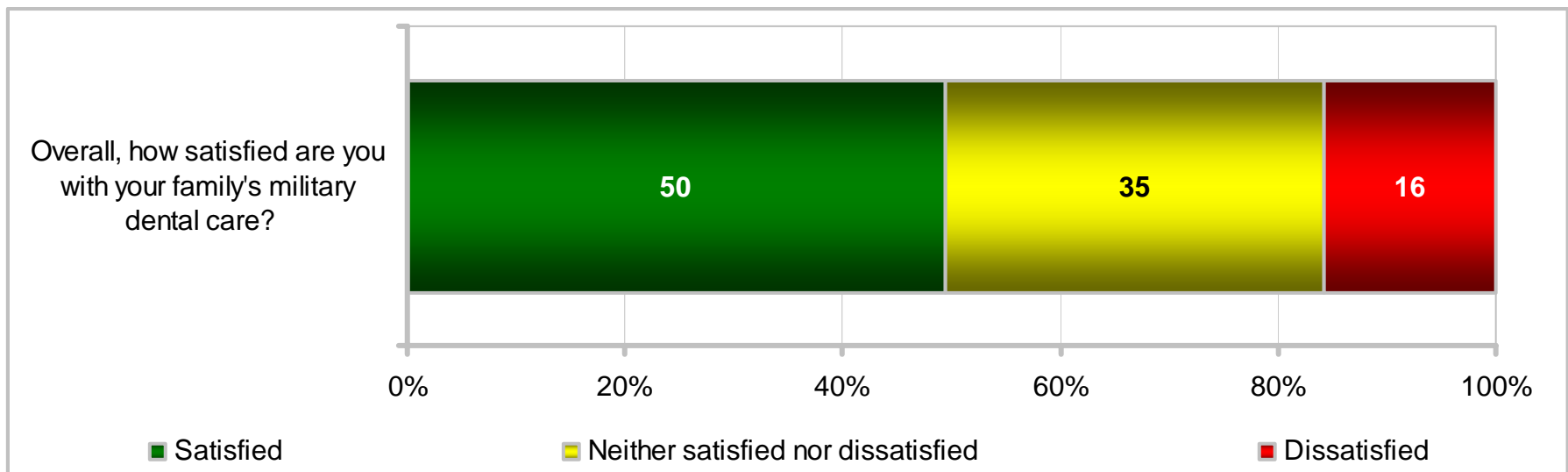
Percent of Members Who Were Married/Separated and/or Had Child(ren)

KEY: Higher Response of Satisfied Lower Response of Satisfied Higher Response of Dissatisfied		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Waiting time in the clinic	Satisfied	49	49	45	48	49	48	50	41	NR	54	38	46	61	44	55	49	46
	Dissatisfied	10	10	14	11	10	10	10	6	NR	10	11	11	9	7	10	11	8
Ability to get appointments	Satisfied	49	50	44	48	50	48	51	40	NR	55	38	47	61	43	56	50	45
	Dissatisfied	13	12	21	15	13	14	12	7	NR	14	15	14	13	11	12	14	11
Availability of specialists	Satisfied	47	48	43	44	48	46	49	38	NR	52	37	45	57	41	48	48	43
	Dissatisfied	11	10	14	11	10	11	11	6	NR	10	13	11	9	8	10	11	8
Administrative requirements	Satisfied	44	44	44	43	44	43	46	37	NR	48	35	42	52	42	49	44	43
	Dissatisfied	13	14	11	13	13	15	11	7	NR	15	12	14	16	8	9	14	8
Out-of-pocket cost for care	Satisfied	36	35	43	37	36	35	38	31	NR	38	34	33	44	39	42	36	40
	Dissatisfied	24	26	12	22	24	25	22	13	NR	28	17	25	27	12	22	25	13

# HEALTH CARE

## Overall Satisfaction With Family's Military Dental Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)



# HEALTH CARE

## Overall Satisfaction With Family's Military Dental Care

Percent of Members Who Were Married/Separated and/or Had Child(ren)

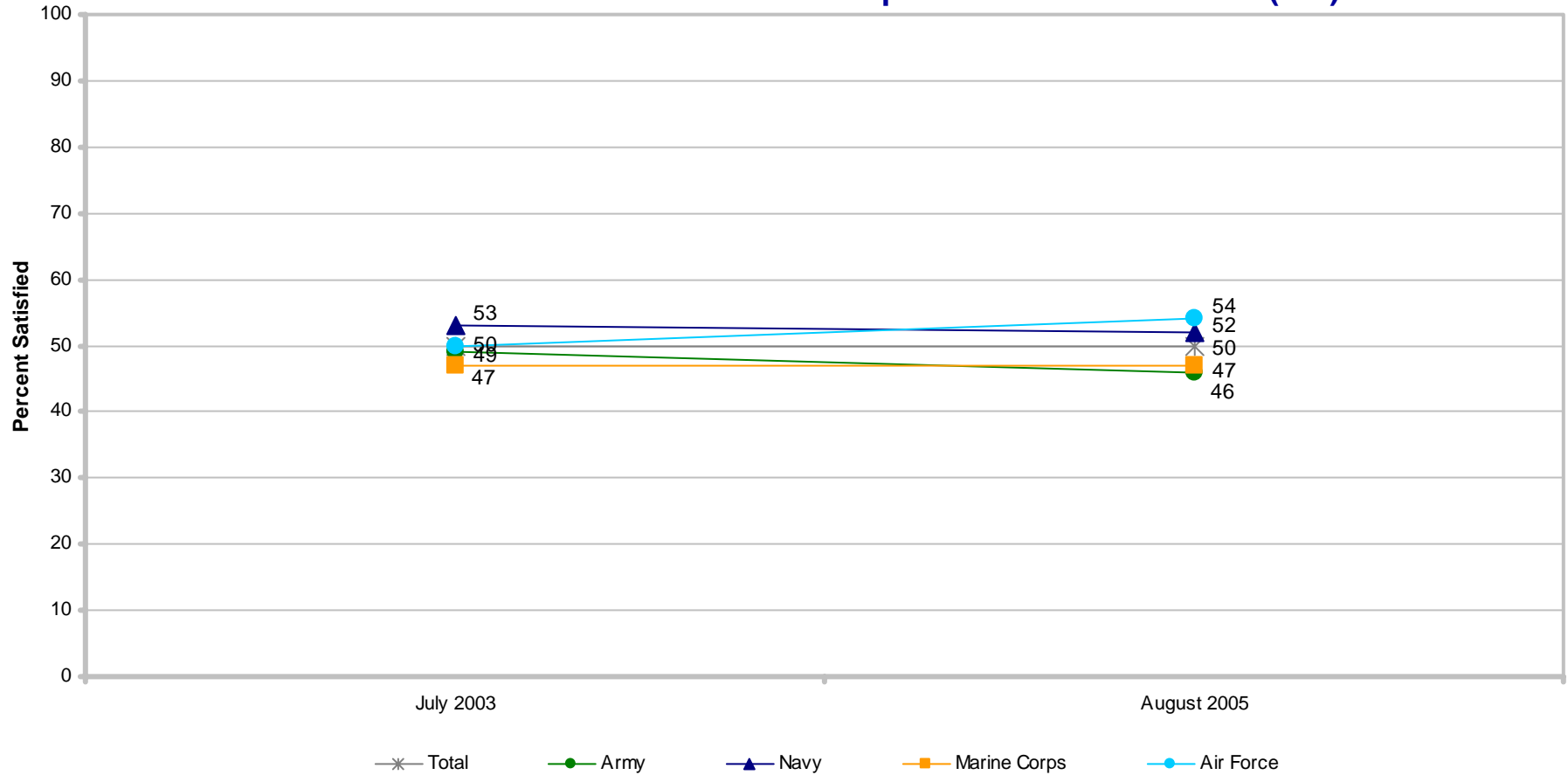
KEY:			Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Overall, how satisfied are you with your family's military dental care?	Satisfied	50	46	52	47	54	42	44	39	51	56	60	44	56	50	60	45	55	52	59	
	Dissatisfied	16	18	14	15	14	15	15	14	16	14	17	17	18	15	14	15	14	14	14	

KEY:			Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Overall, how satisfied are you with your family's military dental care?	Satisfied	50	50	51	48	51	48	53	47	NR	53	43	48	58	47	59	50	49	
	Dissatisfied	16	16	15	16	15	17	14	9	NR	17	14	16	16	11	10	16	11	



# HEALTH CARE

## Overall Satisfaction With Family's Military Dental Care Percent of Members Who Were Married/Separated and/or Had Child(ren)

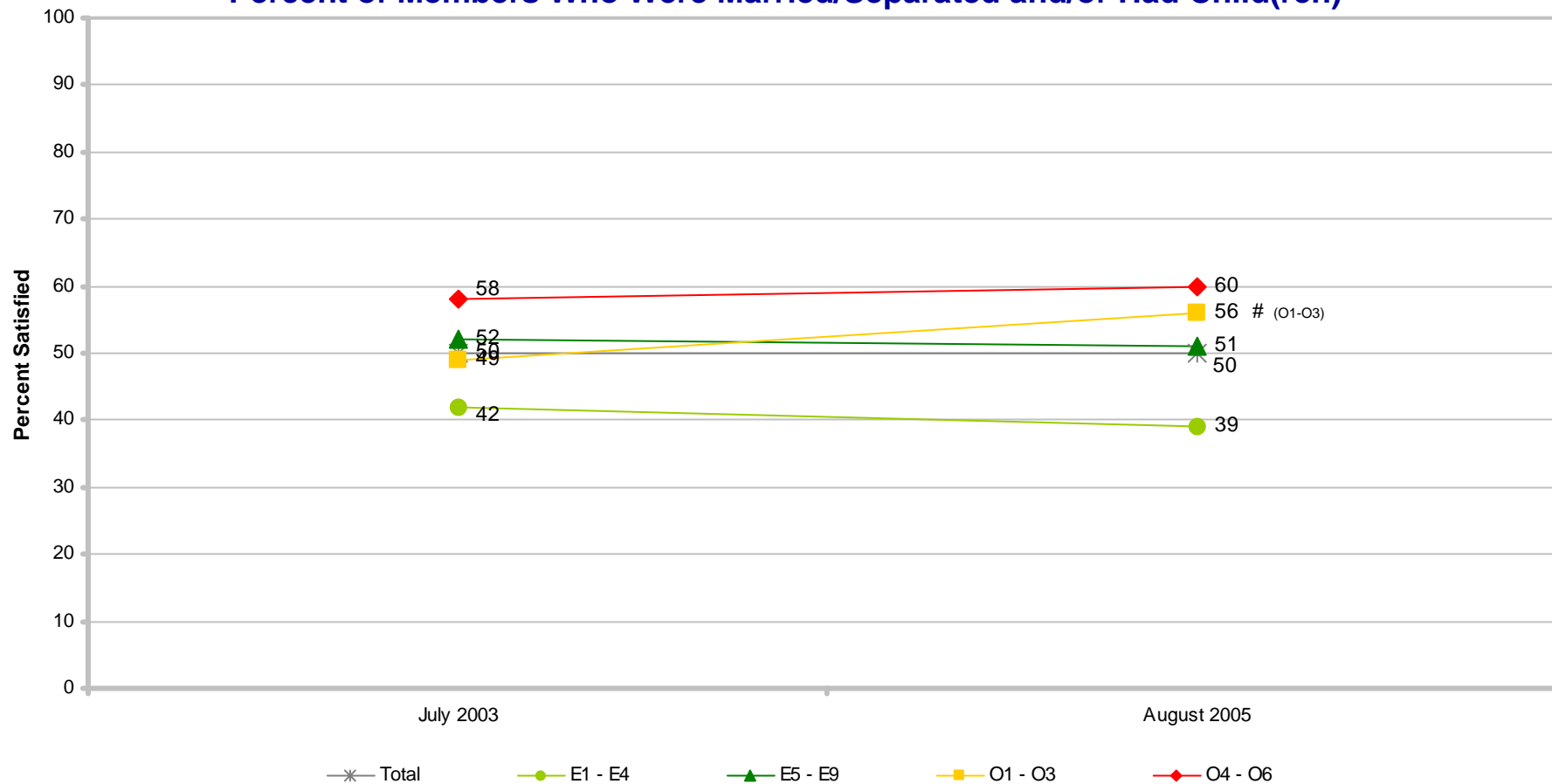


# Significant difference from previous administration

Margins of error range from ±1% to ±4%

# HEALTH CARE

## Overall Satisfaction With Family's Military Dental Care Percent of Members Who Were Married/Separated and/or Had Child(ren)



# Significant difference from previous administration

Margins of error range from ±1% to ±5%

# HEALTH CARE

## Summary of Findings

August 2005

- 79% reported they visited a military health care provider in past 12 months
  - Led by female, Air Force officer, O4-O6, Navy officer, Air Force, Air Force enlisted, O1-O3, married with child(ren), male officer, and living off base
- 44% to 70% reported satisfaction with aspects of their military health care benefits
  - Highest satisfaction with *convenience of location* (70%) and *availability of medical care for yourself* (69%)
  - Lowest satisfaction with *waiting time in the clinics* (44%), *availability of specialists* (46%), and *administrative requirements* (49%)
- 71% reported being satisfied overall with their military health care benefits; 13% dissatisfied
  - Satisfaction led by female officer, Navy officer, officer, Air Force officer, Army officer, and male officer
  - Dissatisfaction led by E5-E9
- 84% of members who were married and/or had children reported their family used military provided health care in past 12 months
  - Led by O4-O6, married with child(ren), male officer, Army officer, Navy officer, Marine Corps officer, Air Force officer, E5-E9, living in US, and male

# HEALTH CARE

## Summary of Findings

August 2005

- 46% to 65% reported satisfaction with aspects of family's military health care benefits
  - Highest satisfaction with *convenience of location* (65%) and *availability of medical care for your family* (63%)
  - Lowest satisfaction with *waiting time in the clinics* (46%), *administrative requirements* (48%), and *ability to get appointments* (50%)
- 61% reported being satisfied overall with their family's military health care benefits; 18% dissatisfied
  - Satisfaction led by female officer, Navy officer, Navy, total minority, and married with child(ren)
  - Dissatisfaction led by Marine Corps officer, Non-Hispanic White, and male
- 81% reported they used military dental care in past 12 months
  - Led by Air Force, female officer, O4-O6, living overseas, male officer, and O1-O3
- 59% to 76% reported satisfaction with aspects of their military dental care
  - Highest satisfaction with *availability of dental care for yourself* (76%) and *convenience of location* (75%)
  - Lowest satisfaction with *availability of specialists* (59%)
- 75% reported being satisfied overall with their military dental care; 9% dissatisfied
  - Satisfaction led by Air Force officer, O4-O6, female officer, Navy officer, Air Force, male officer, O1-O3, Marine Corps officer, Air Force enlisted, and married with child(ren)
  - Dissatisfaction led by married without child(ren)

# HEALTH CARE

## Summary of Findings

August 2005

- 47% of members who were married and/or had children reported their family used military-provided dental care in past 12 months
  - Led by O4-O6, Army officer, male officer, Navy officer, Marine Corps officer, Air Force officer, married with child(ren), E5-E9, male, and enlisted with 6-9 years of service
- 36% to 53% reported satisfaction with aspects of dental care the military provides the member's family
  - Highest satisfaction with *skill of dentists and other dental providers (53%)* and *quality of dental care for your family (52%)*
  - Lowest satisfaction with *out-of-pocket cost for care (36%)*
- 50% reported being satisfied overall with their family's military-provided dental care
  - Satisfaction led by O4-O6, Navy officer, Air Force officer, female officer, male officer, O1-O3, Army officer, Air Force, total minority, and married with child(ren)
  - Dissatisfaction led by Non-Hispanic White, married with child(ren), and male

# HEALTH CARE

## Summary of Findings

### Trends

#### July 2003 – August 2005

- Overall satisfaction with their military health care benefits increased 6 percentage points
  - Led by Army, Marine Corps, E5-E9, Air Force, and O1-O3
- Use of military dental care decreased 5 percentage points
  - Led by Navy, Army, O1-O3, E1-E4, and E5-E9
- Overall satisfaction with their military dental care increased 5 percentage points
  - Led by Air Force and officer
- Family's use of military dental care among O4-O6 declined 6 percentage points
- Overall satisfaction with family's military dental care among O1-O3 increased 7 percentage points

# HEALTH CARE

## Summary of Findings

### Trends

#### 1999 – August 2005

- There was an increase in satisfaction with all aspects of family's military provided health care benefits
  - *Availability of specialists* up 20 percentage points
  - *Administrative requirements* up 17 percentage points
  - *Overall quality of care* up 16 percentage points
  - *Skill of physicians and other medical providers* up 15 percentage points
  - *Ability to get appointments* up 14 percentage points
  - *Waiting time in clinic* up 14 percentage points
  - *Out-of-pocket cost of care* up 9 percentage points

# BRIEFING OVERVIEW

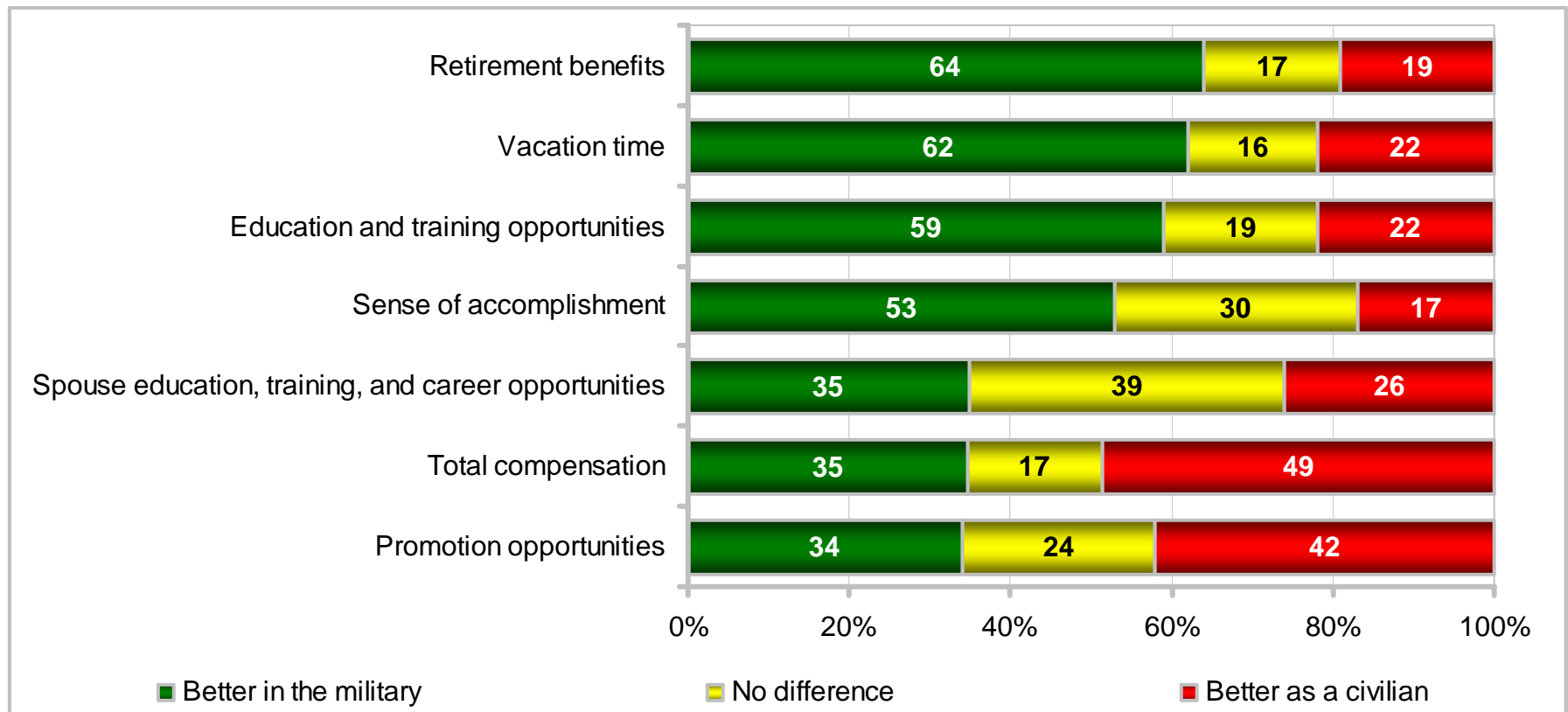
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# MILITARY VERSUS CIVILIAN COMPARISONS

## Military Versus Civilian Opportunities

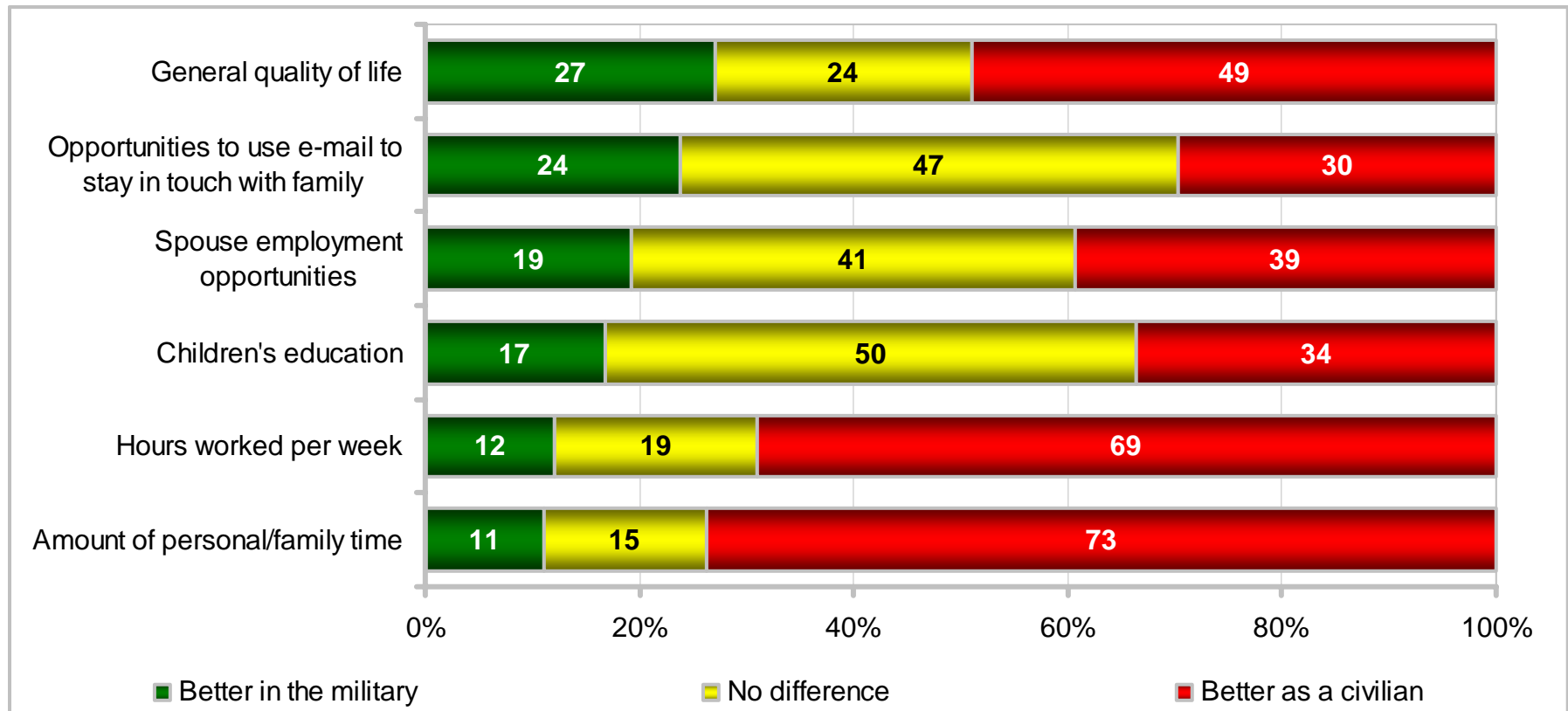
Percent of Applicable Service Members



# MILITARY VERSUS CIVILIAN COMPARISONS

## Military Versus Civilian Opportunities

Percent of Applicable Service Members



# MILITARY VERSUS CIVILIAN COMPARISONS

## Military Versus Civilian Opportunities

Percent of Applicable Service Members

KEY: Higher Response of Better in the Military Lower Response of Better in the Military Higher Response of Better as a Civilian		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Retirement benefits	Better in military	64	60	67	60	67	58	61	58	65	74	76	58	69	65	80	58	71	65	75
	Better as civilian	19	21	16	23	17	19	19	20	20	13	16	22	17	17	11	24	16	18	14
Vacation time	Better in military	62	58	59	56	73	56	68	50	70	65	67	57	63	58	62	55	63	72	73
	Better as civilian	22	26	23	28	14	24	18	31	16	19	17	27	21	23	18	29	20	14	14
Education and training opportunities	Better in military	59	54	58	53	68	54	61	54	62	60	60	54	51	58	60	53	56	68	69
	Better as civilian	22	26	22	28	13	25	21	28	19	18	15	27	24	23	16	30	18	14	10
Sense of accomplishment	Better in military	53	51	51	60	55	44	47	48	53	64	70	49	61	48	68	58	76	52	68
	Better as civilian	17	17	19	18	14	23	19	23	16	10	7	19	10	22	8	20	6	15	8
Spouse education, training, and career opportunities	Better in military	35	32	32	36	40	35	36	40	36	27	22	35	20	35	21	38	24	42	31
	Better as civilian	26	29	29	24	22	28	24	25	25	29	33	27	37	28	31	23	30	20	26

# MILITARY VERSUS CIVILIAN COMPARISONS

## Military Versus Civilian Opportunities

Percent of Applicable Service Members

KEY: Higher Response of Better in the Military Lower Response of Better in the Military Higher Response of Better as a Civilian		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Total compensation	Better in military	35	31	37	29	40	36	36	37	36	32	23	32	25	39	31	30	27	42	29
	Better as civilian	49	53	44	57	44	46	47	47	48	50	61	51	61	43	50	57	57	41	54
Promotion opportunities	Better in military	34	35	30	37	37	30	34	29	37	42	38	34	39	28	43	37	35	36	40
	Better as civilian	42	41	45	42	40	45	41	49	39	32	34	42	34	48	29	43	33	41	35
General quality of life	Better in military	27	24	22	23	37	22	27	25	29	26	31	24	23	21	26	22	29	38	33
	Better as civilian	49	52	54	58	37	54	49	53	46	49	47	51	54	55	50	59	50	36	40
Opportunities to use e-mail to stay in touch with family	Better in military	24	21	21	21	30	21	24	22	27	19	16	21	18	22	17	22	17	33	19
	Better as civilian	30	31	36	34	21	34	29	36	27	27	22	32	24	37	29	35	25	20	23

# MILITARY VERSUS CIVILIAN COMPARISONS

## Military Versus Civilian Opportunities

Percent of Applicable Service Members

KEY: Higher Response of Better in the Military Lower Response of Better in the Military Higher Response of Better as a Civilian		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Spouse employment opportunities	Better in military	19	18	21	20	20	21	23	23	21	13	11	20	10	24	13	21	10	21	14
	Better as civilian	39	42	38	42	36	40	34	37	36	47	50	39	52	36	47	40	51	33	45
Children's education	Better in military	17	17	14	19	18	17	21	20	18	12	8	18	11	16	8	21	11	20	10
	Better as civilian	34	35	36	36	30	31	31	27	33	37	42	32	44	36	39	35	39	28	34
Hours worked per week	Better in military	12	9	12	8	16	10	11	13	12	12	8	9	7	12	12	9	5	17	13
	Better as civilian	69	76	68	76	59	70	71	68	69	69	74	76	79	68	67	75	81	57	65
Amount of personal/family time	Better in military	11	9	9	9	18	9	11	10	12	13	11	9	9	8	11	9	7	18	16
	Better as civilian	73	78	76	78	63	75	74	73	73	74	73	77	81	77	73	77	83	62	67

# MILITARY VERSUS CIVILIAN COMPARISONS

## Military Versus Civilian Opportunities

Percent of Applicable Service Members

KEY: Higher Response of Better in the Military Lower Response of Better in the Military Higher Response of Better as a Civilian		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Retirement benefits	Better in military	64	64	62	59	66	65	62	65	58	67	64	62	73	61	80	64	64
	Better as civilian	19	19	17	20	18	19	19	17	20	18	18	20	15	17	10	19	16
Vacation time	Better in military	62	63	55	53	67	63	59	61	52	70	61	61	65	61	72	62	63
	Better as civilian	22	21	27	29	18	21	24	21	29	16	22	23	18	23	17	22	22
Education and training opportunities	Better in military	59	59	58	56	60	60	57	58	53	63	61	58	59	62	65	58	63
	Better as civilian	22	21	23	26	19	20	25	22	27	18	21	23	17	22	14	22	20
Sense of accomplishment	Better in military	53	54	49	52	54	54	51	51	49	57	52	52	67	44	63	54	48
	Better as civilian	17	16	20	19	16	15	20	14	21	14	18	18	8	21	11	17	19
Spouse education, training, and career opportunities	Better in military	35	33	42	37	34	33	38	NA	NA	34	36	37	23	42	35	34	41
	Better as civilian	26	26	27	25	27	26	28	NA	NA	26	27	26	32	18	24	27	19

# MILITARY VERSUS CIVILIAN COMPARISONS

## Military Versus Civilian Opportunities

Percent of Applicable Service Members

KEY: Higher Response of Better in the Military Lower Response of Better in the Military Higher Response of Better as a Civilian		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Total compensation	Better in military	35	34	37	34	35	34	36	33	34	35	37	35	25	47	44	33	46
	Better as civilian	49	49	45	48	49	50	46	48	48	50	48	49	58	36	43	50	38
Promotion opportunities	Better in military	34	35	34	34	35	35	33	29	32	37	35	34	38	31	48	35	34
	Better as civilian	42	42	42	44	41	41	43	44	45	40	41	43	34	46	30	42	43
General quality of life	Better in military	27	27	26	26	28	25	31	28	22	31	27	26	26	32	38	26	33
	Better as civilian	49	49	51	52	47	51	45	46	54	45	49	50	49	42	42	50	42
Opportunities to use e-mail to stay in touch with family	Better in military	24	23	24	23	24	21	28	28	21	26	20	24	16	29	25	23	28
	Better as civilian	30	30	29	33	28	31	29	28	34	25	33	32	27	25	18	31	24

# MILITARY VERSUS CIVILIAN COMPARISONS

## Military Versus Civilian Opportunities

Percent of Applicable Service Members

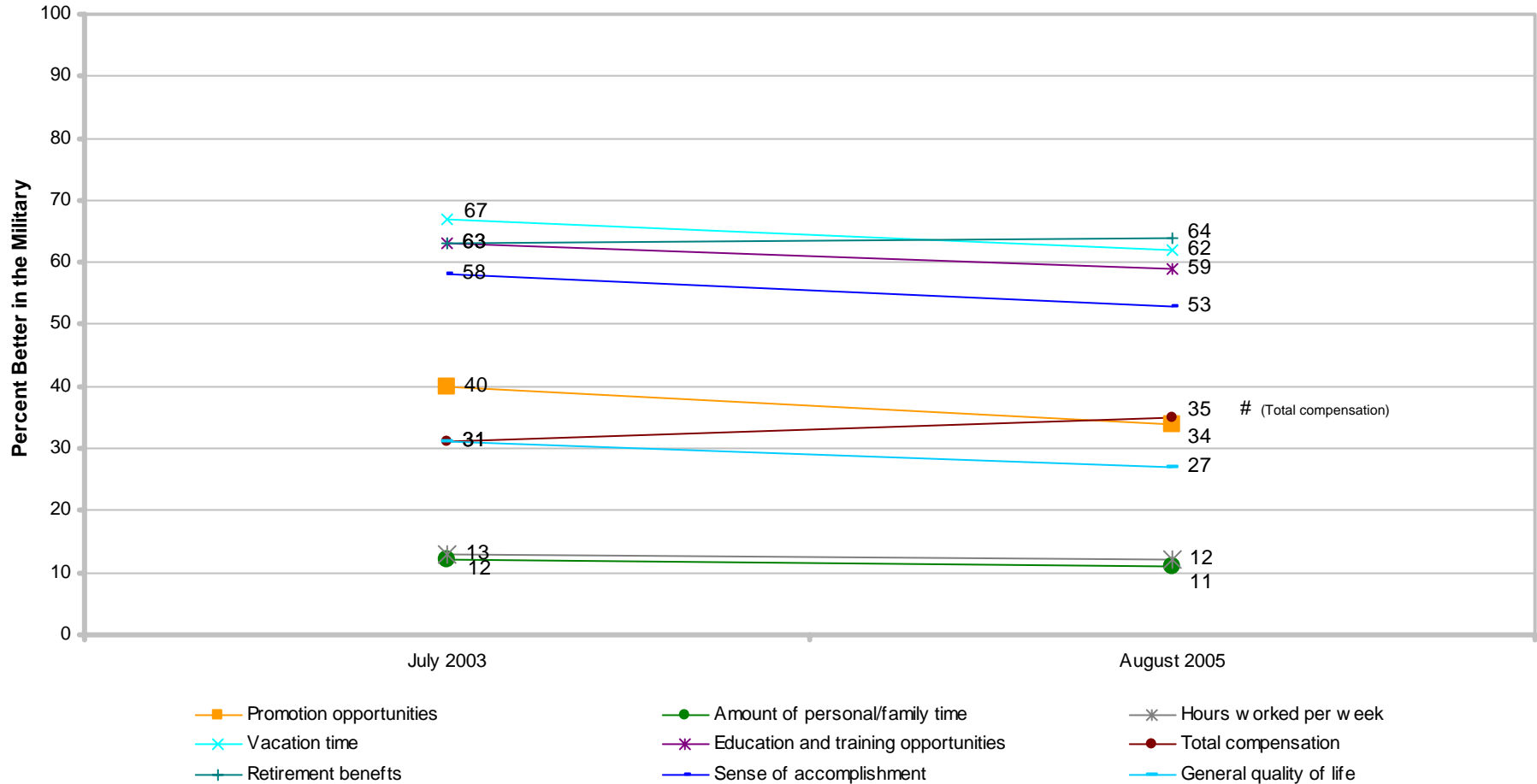
KEY: Higher Response of Better in the Military Lower Response of Better in the Military Higher Response of Better as a Civilian		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Spouse employment opportunities	Better in military	19	19	22	22	18	16	25	NA	NA	20	18	20	11	28	22	18	27
	Better as civilian	39	39	43	37	40	40	38	NA	NA	39	40	38	50	29	36	40	30
Children's education	Better in military	17	15	25	24	14	13	22	21	NA	16	NA	18	9	21	18	16	20
	Better as civilian	34	33	37	34	34	34	33	32	NA	34	NA	33	40	29	32	34	29
Hours worked per week	Better in military	12	12	11	12	12	11	13	13	12	12	10	12	10	12	13	12	12
	Better as civilian	69	69	70	68	70	70	67	66	68	70	71	70	72	64	69	70	65
Amount of personal/family time	Better in military	11	12	9	10	12	11	13	13	10	12	12	11	11	11	14	11	12
	Better as civilian	73	73	76	73	73	75	70	71	74	74	73	73	75	71	71	74	71



# MILITARY VERSUS CIVILIAN COMPARISONS

## Military Versus Civilian Opportunities

Percent of All Service Members



# Significant difference from previous administration

Margins of error range from ±1% to ±2%

# MILITARY VERSUS CIVILIAN COMPARISONS

## Summary of Findings

August 2005

- More than half indicated *retirement benefits* (64%), *vacation time* (62%), *education and training opportunities* (59%), and *sense of accomplishment* (53%) were better in military than as a civilian
  - *Retirement benefits* led by officer, Navy, married with child(ren), and living off base
  - *Vacation time* led by Air Force, female officer, E5-E9, married with child(ren), enlisted with 6-9 years of service, O4-O6, living off base, male officer, living in US, and Non-Hispanic White
  - *Education and training opportunities* led by Air Force, female officer, married with child(ren), female, E5-E9, and enlisted with 6-9 years of service
  - *Sense of accomplishment* led by officer, Marine Corps, married with child(ren), and male
- More than one third indicated their *total compensation* (35%) was better in military than as a civilian
- More than two thirds indicated *amount of personal/family time* (73%) and *hours worked per week* (69%) were better as a civilian than in the military
  - *Amount of personal/family time* led by Marine Corps officer, Army officer, Army, Marine Corps, Army enlisted, Navy enlisted, Navy, and Non-Hispanic White
  - *Hours worked per week* led by Marine Corps officer, Army officer, Army, Marine Corps, Army enlisted, Marine Corps enlisted, O4-O6, male officer, and male

# MILITARY VERSUS CIVILIAN COMPARISONS

## Summary of Findings

### Trends

#### July 2003 – August 2005

- There was an increase in percentage reporting opportunities were better in military than as a civilian for *total compensation*, up 4 percentage points

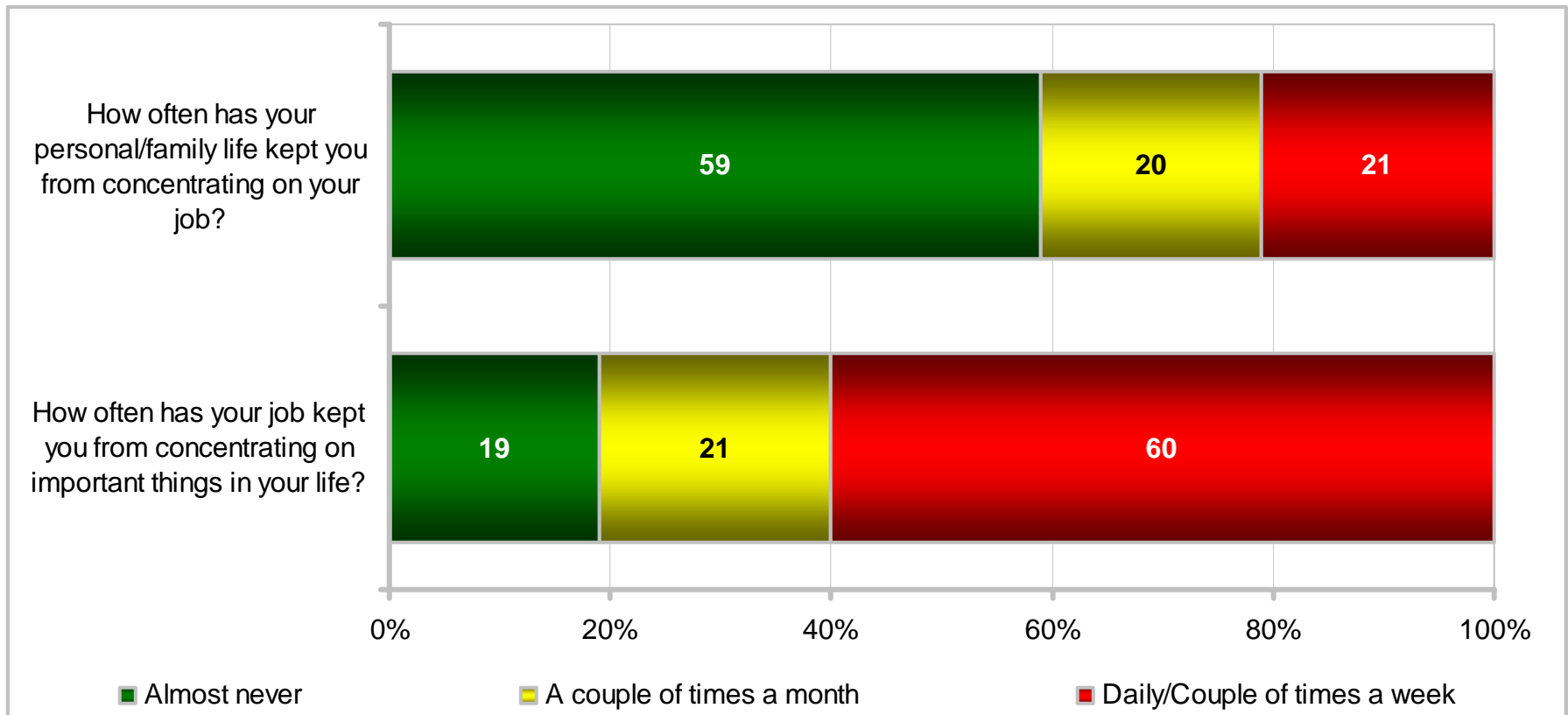
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# WORK-LIFE BALANCE

## Occurrence of Maintaining Work-Life Balance

Percent of All Service Members



# WORK-LIFE BALANCE

## Occurrence of Maintaining Work-Life Balance

### Percent of All Service Members

KEY:		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
How often has your personal/family life kept you from concentrating on your job?	Never	59	57	56	60	65	59	58	58	60	62	58	57	56	55	61	60	61	65	62
	Daily	21	23	23	22	15	24	21	22	20	15	20	23	21	24	18	23	17	15	13
How often has your job kept you from concentrating on important things in your life?	Never	19	15	18	19	25	17	19	19	20	18	16	15	16	18	19	20	16	26	19
	Daily	60	65	61	62	51	63	58	60	58	59	64	64	66	61	60	62	62	50	57

# WORK-LIFE BALANCE

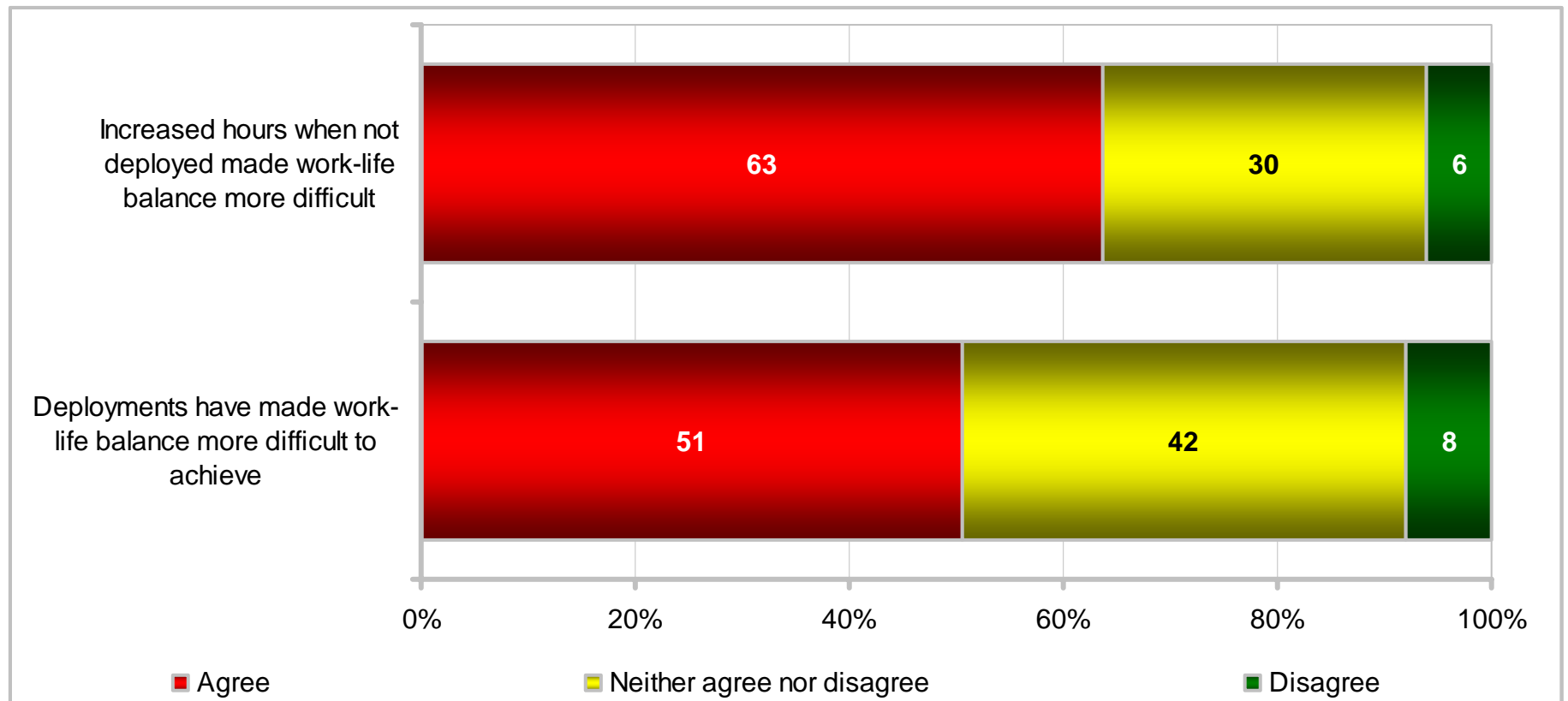
## Occurrence of Maintaining Work-Life Balance

### Percent of All Service Members

KEY: Higher Response of Almost Never Lower Response of Almost Never Higher Response of Daily/Couple Times a Week		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
How often has your personal/family life kept you from concentrating on your job?	Never	59	59	60	59	59	60	57	55	63	56	62	59	59	56	66	59	58
	Daily	21	20	21	21	20	19	23	22	20	22	18	21	18	21	13	21	19
How often has your job kept you from concentrating on important things in your life?	Never	19	20	16	20	18	18	21	19	20	18	19	19	17	22	22	19	22
	Daily	60	59	64	59	60	61	57	59	59	60	60	60	62	57	56	60	57

# WORK-LIFE BALANCE

## Ability to Balance Military Requirements With Personal Life Percent of All Service Members





# WORK-LIFE BALANCE

## Ability to Balance Military Requirements With Personal Life Percent of All Service Members

KEY: Higher Response of Agree Lower Response of Agree Higher Response of Disagree		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Increased hours when not deployed made work-life balance more difficult	Agree	63	68	66	62	56	62	65	58	64	68	74	66	73	65	69	60	73	53	67
	Disagree	6	6	6	7	7	6	6	5	7	6	6	6	5	6	7	7	7	7	6
Deployments have made work-life balance more difficult to achieve	Agree	51	59	57	46	36	52	58	42	56	53	55	58	64	57	61	45	59	35	40
	Disagree	8	6	8	8	10	8	7	7	8	9	9	6	7	7	9	8	9	9	11

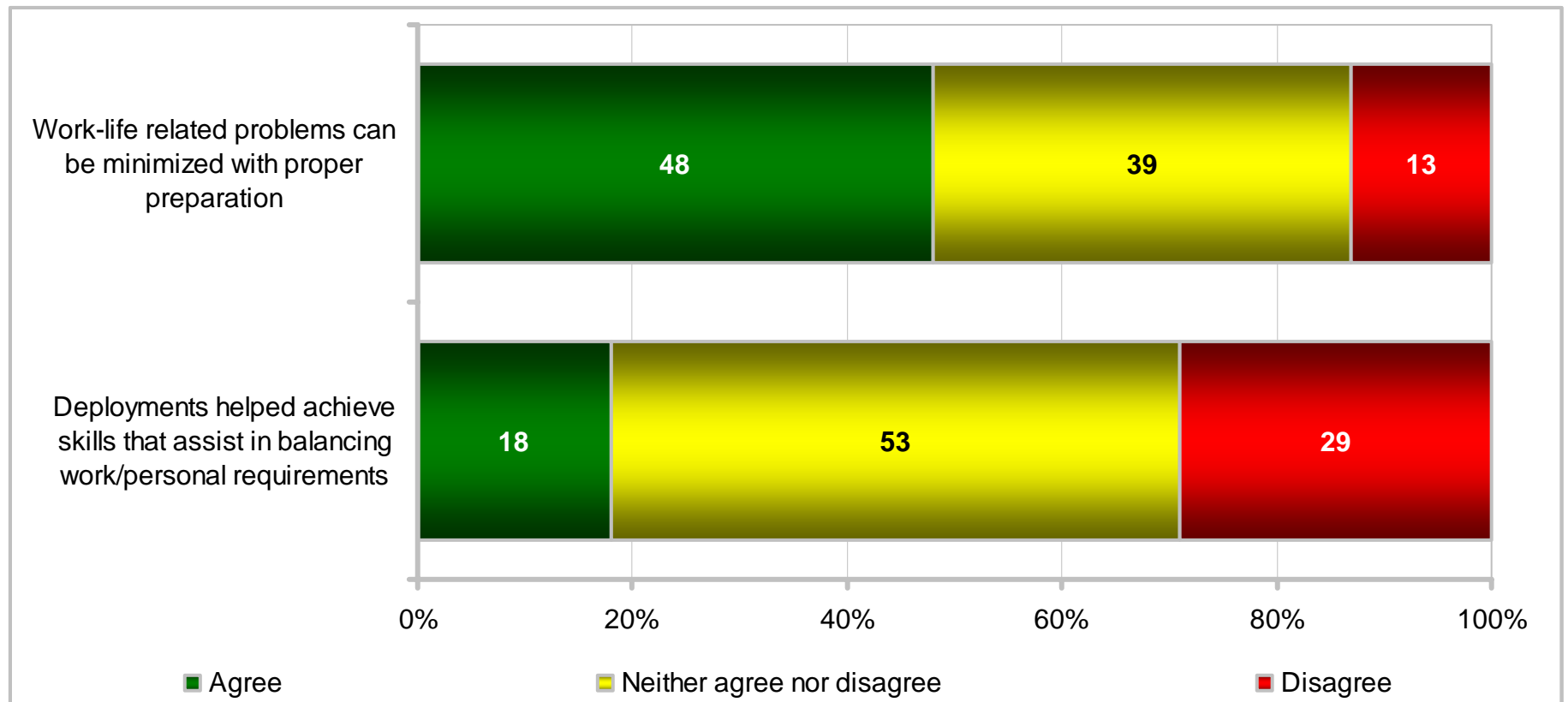
# WORK-LIFE BALANCE

## Ability to Balance Military Requirements With Personal Life Percent of All Service Members

KEY: Higher Response of Agree Lower Response of Agree Higher Response of Disagree			Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
			Increased hours when not deployed made work-life balance more difficult	Agree	63	63	64	59	66	66	58	61	59	66	64	63	71	54	68
	Disagree	6	7	5	6	7	6	8	8	5	7	6	6	6	7	7	6	7	
Deployments have made work-life balance more difficult to achieve	Agree	51	52	47	44	54	50	52	50	43	56	52	51	57	42	43	52	42	
	Disagree	8	8	7	7	8	7	8	7	8	8	7	7	9	9	12	7	9	

# WORK-LIFE BALANCE

## Ability to Balance Military Requirements With Personal Life Percent of All Service Members



# WORK-LIFE BALANCE

## Ability to Balance Military Requirements With Personal Life Percent of All Service Members

KEY: Higher Response of Agree Lower Response of Agree Higher Response of Disagree		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Work-life related problems can be minimized with proper preparation	Agree	48	51	49	50	43	45	52	43	52	50	50	51	52	48	52	50	56	42	47
	Disagree	13	14	12	10	12	13	12	10	14	14	17	14	16	12	14	9	13	11	16
Deployments helped achieve skills that assist in balancing work/ personal requirements	Agree	18	17	23	21	15	20	18	18	19	19	16	16	18	24	22	20	24	15	14
	Disagree	29	35	29	24	24	30	33	22	33	27	34	34	37	29	29	23	29	23	26

# WORK-LIFE BALANCE

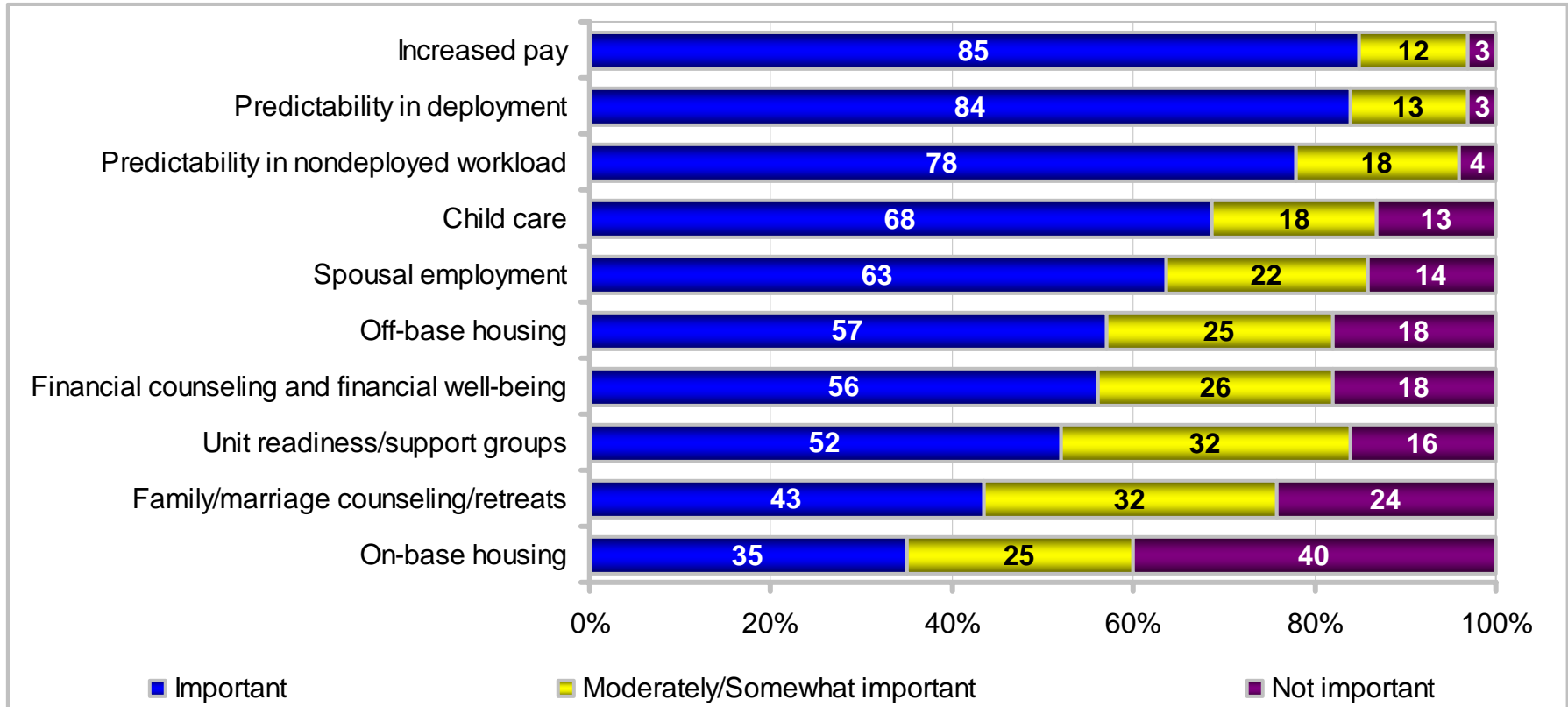
## Ability to Balance Military Requirements With Personal Life Percent of All Service Members

KEY: Higher Response of Agree Lower Response of Agree Higher Response of Disagree		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Work-life related problems can be minimized with proper preparation	Agree	48	49	47	45	50	47	51	48	42	53	47	48	51	45	48	49	46
	Disagree	13	13	13	10	14	14	10	16	11	13	14	12	15	12	15	13	13
Deployments helped achieve skills that assist in balancing work/ personal requirements	Agree	18	19	18	19	18	18	20	19	20	17	17	19	19	15	15	19	15
	Disagree	29	29	26	24	31	29	29	28	21	34	31	28	32	28	27	29	28

# WORK-LIFE BALANCE

## Importance of Factors in Improving Work-Life Balance

Percent of Applicable Service Members



# WORK-LIFE BALANCE

## Importance of Factors in Improving Work-Life Balance Percent of Applicable Service Members

KEY: Higher Response of Important Lower Response of Important Higher Response of Not Important		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Increased pay	Important	85	86	86	84	83	85	89	84	89	79	74	88	81	87	78	85	73	85	72
	Not important	3	3	3	3	4	3	2	3	2	6	6	2	4	3	4	3	5	2	8
Predictability in deployment	Important	84	88	83	79	82	81	86	80	86	88	85	88	91	82	85	79	83	81	84
	Not important	3	2	4	5	3	4	3	4	3	2	2	2	1	4	3	6	2	3	2
Predictability in nondeployed workload	Important	78	82	79	72	74	76	81	74	80	82	79	82	85	78	81	71	75	73	77
	Not important	4	3	4	6	4	5	3	5	3	3	2	3	3	4	3	7	4	4	3
Child care	Important	68	69	67	64	69	74	74	75	70	63	49	72	58	70	53	68	50	73	56
	Not important	13	13	13	16	14	11	10	9	12	19	28	11	20	10	27	14	26	11	25
Spousal employment	Important	63	67	62	61	60	65	65	71	65	54	43	71	53	65	49	64	44	64	46
	Not important	14	12	14	14	18	15	14	9	13	21	26	10	21	12	22	12	24	15	27

# WORK-LIFE BALANCE

## Importance of Factors in Improving Work-Life Balance Percent of Applicable Service Members

KEY: Higher Response of Important Lower Response of Important Higher Response of Not Important		Total	Army	Navy	Marine Corps	Air Force	Enlisted 3 – 5 YOS	Enlisted 6 – 9 YOS	E1 – E4	E5 – E9	O1 – O3	O4 – O6	Army Enlisted	Army Officers	Navy Enlisted	Navy Officers	Marine Corps Enlisted	Marine Corps Officers	Air Force Enlisted	Air Force Officers
Off-base housing	Important	57	56	61	49	59	57	59	54	60	57	56	56	53	61	59	48	56	60	57
	Not important	18	17	16	25	16	18	16	17	17	19	21	16	22	16	18	25	20	15	20
Financial counseling and financial well-being	Important	56	59	59	54	52	58	59	59	58	49	43	62	45	60	50	55	48	54	45
	Not important	18	17	16	19	19	15	15	14	16	25	29	15	28	15	26	18	28	16	27
Unit readiness/support groups	Important	52	58	52	52	43	52	56	57	52	43	34	60	45	55	38	53	38	46	35
	Not important	16	15	16	16	18	16	14	13	17	20	26	15	18	14	24	16	19	16	26
Family/marriage counseling/retreats	Important	43	51	42	41	35	52	51	55	45	31	19	58	28	46	23	45	20	39	24
	Not important	24	20	25	25	29	16	19	13	23	36	46	15	37	21	42	22	44	25	42
On-base housing	Important	35	43	29	35	32	34	38	38	36	26	29	45	34	30	21	35	31	33	26
	Not important	40	33	46	38	43	39	39	31	43	54	50	31	46	43	59	37	46	40	55



# WORK-LIFE BALANCE

## Importance of Factors in Improving Work-Life Balance

Percent of Applicable Service Members

KEY: Higher Response of Important Lower Response of Important Higher Response of Not Important		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Increased pay	Important	85	86	81	84	86	83	89	89	80	88	85	87	78	84	72	85	82
	Not important	3	3	4	3	3	4	2	2	4	2	3	3	5	3	9	3	4
Predictability in deployment	Important	84	84	83	81	86	83	86	85	79	87	87	83	87	84	87	84	84
	Not important	3	3	3	4	3	3	3	4	5	2	2	3	2	3	3	3	3
Predictability in nondeployed workload	Important	78	78	78	74	80	77	79	79	74	80	80	77	80	78	82	78	79
	Not important	4	4	3	5	3	4	4	5	5	3	2	4	3	4	3	4	3
Child care	Important	68	68	70	70	68	62	78	75	NA	67	NA	69	53	88	85	66	87
	Not important	13	14	11	12	14	17	8	10	NA	14	NA	12	25	5	6	15	5
Spousal employment	Important	63	63	65	65	63	57	75	NA	NA	61	68	67	48	65	60	63	64
	Not important	14	15	12	11	15	17	9	NA	NA	15	13	11	23	18	24	14	19

# WORK-LIFE BALANCE

## Importance of Factors in Improving Work-Life Balance Percent of Applicable Service Members

KEY: Higher Response of Important Lower Response of Important Higher Response of Not Important		Total	US (Inc. Territories)	Overseas	On Base	Off Base	Non-Hispanic White	Total Minority	Single w/ Child(ren)	Single w/o Child(ren)	Married w/ Child(ren)	Married w/o Child(ren)	Male Enlisted	Male Officers	Female Enlisted	Female Officers	Male	Female
Off-base housing	Important	57	57	57	49	62	56	60	57	57	57	59	58	56	55	56	58	56
	Not important	18	18	16	21	16	19	15	16	19	18	16	17	20	19	22	17	19
Financial counseling and financial well-being	Important	56	56	57	56	56	52	65	67	54	57	56	58	46	60	50	56	58
	Not important	18	18	16	16	18	21	12	13	19	17	19	16	27	14	28	18	17
Unit readiness/support groups	Important	52	51	56	54	50	45	64	57	49	51	55	53	39	58	43	51	55
	Not important	16	17	14	15	17	20	11	14	19	15	15	16	21	13	27	16	16
Family/marriage counseling/retreats	Important	43	42	49	47	42	35	57	49	NR	43	42	47	24	53	28	43	48
	Not important	24	25	20	20	26	30	14	21	NR	25	25	20	41	19	41	25	23
On-base housing	Important	35	33	44	51	26	32	40	33	33	38	31	37	29	31	20	36	29
	Not important	40	42	27	21	51	43	34	39	39	39	44	37	50	41	65	39	46

# WORK-LIFE BALANCE

## Summary of Findings

August 2005

- 59% reported that personal/family life almost never kept them from concentrating on their job
  - Led by female officer, Air Force, Air Force enlisted, and single without child(ren)
- 21% reported that personal/family life kept them from concentrating on their job daily or a couple of times a week
  - Led by Navy enlisted and total minority
- 19% reported that their job almost never kept them from concentrating on important things in their life
  - Led by Air Force enlisted, Air Force, total minority, and living in US
- 60% reported that their job kept them from concentrating on important things in their life daily or a couple of times a week
  - Led by Army, O4-O6, and living overseas

# WORK-LIFE BALANCE

## Summary of Findings

August 2005

- Majority agreed *increased hours when not deployed* (63%) and *deployments* (51%) made work-life balance more difficult to achieve
  - *Increased hours when not deployed* led by O4-O6, Marine Corps officer, Army officer, male officer, Navy officer, Army, O1-O3, Army enlisted, living off base, Non-Hispanic White, married with child(ren), and male
  - *Deployments* led by Army officer, Navy officer, Army, Marine Corps officer, enlisted with 6-9 years of service, Army enlisted, Navy, Navy enlisted, male officer, E5-E9, married with child(ren), O4-O6, male, and living off base
- 35% to 85% reported factors important for improving work-life balance
  - Most important *increased pay* (85%) and *predictability in deployment* (84%)
  - Least important *on-base housing* (35%) and *family/marriage counseling/retreats* (43%)

# BRIEFING OVERVIEW

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## Major Findings for August 2005

### Retention

- Likelihood to stay on active duty (55%) remained unchanged since March 2005 and August 2004
- Spouse/significant other (46%) and family (41%) support to stay remained unchanged since March 2005 and August 2004
- Affective Commitment (3.7), Continuance Commitment (2.7), and Normative Commitment (2.6) remained unchanged since March 2005 and August 2004

### Satisfaction

- Overall satisfaction (61%) with *military way of life* remained unchanged since March 2005 and August 2004
- 47% to 67% satisfied with aspects of military life
  - Highest satisfaction with *type of work you do in your military job* (67%)
  - Lowest satisfaction with *your total compensation* (47%), down 5 percentage points since March 2005

## Major Findings for August 2005

### Tempo

- Members reported working longer than normal duty day an average of 105 days in the past 12 months, a 15-day increase since August 2004
- Members reported being away from PDS an average of 61 nights, unchanged since March 2005 and August 2004
- 8% currently deployed for 30 days or more, a 4 percentage-point decrease since August 2004
- 13% reported their desire to stay on active duty decreased as a result of being away more than expected, unchanged since March 2005 and August 2004
- 61% reported participation in operations since 9-11-2001, a 10 percentage-point increase since August 2004 and 5 percentage-point increase since March 2005
  - Highest participation reported for Operation Iraqi Freedom (43%), an 8 percentage-point increase since August 2004
  - Lowest participation reported for Operation Noble Eagle (7%)
- Service members away since 9-11-2001 reported being deployed an average of 1.9 times and an average of 308 days
- Of Service members away since 9-11-2001
  - 80% were deployed to a combat zone or imminent danger/hostile fire area
  - 51% were involved in combat operations, a 5 percentage-point decrease since August 2004
  - 40% reported deployments were longer than expected

## Major Findings for August 2005

### Tempo (Continued)

- 22% reported being on stop loss at some time since 9-11-2001
- About half of members who were deployed anytime after 9-11-2001 reported their *family's ability to contact them* (54%) and *their ability to communicate with family* (50%) were a large concern
- About one fifth of married/separated members who were deployed anytime after 9-11-2001 reported their *spouse's job or education demands* (26%) and *divorce and marital problems* (20%) were a large concern
- Almost one quarter of members with children who were deployed anytime after 9-11-2001 reported their *child's/children's education* (26%) and *child care arrangements* (23%) were a large concern
- About half of members who were deployed anytime after 9-11-01 reported *communicating with family* (56%, up 7 percentage points since November 2003) and *household repairs, yard work, or car maintenance* (48%, up 7 percentage points since November 2003) caused additional expenses during deployment



## Major Findings for August 2005

### Tempo (continued)

- Majority of those deployed anytime after 9-11-01 reported *ability to communicate* (90%, down 4 percentage points since March 2005), *knowing expected length of deployment* (87%), *R&R time* (79%), and having *predeployment information* (76%, down 8 percentage points since March 2005) are important in coping with deployments
- More than half of those who returned from deployments anytime after 9-11-01 reported they appreciated their *family and friends* (64%) and *life* (53%) more
  - Less than one fifth indicated *they drank more alcohol* (19%) and *took more risks with their safety* (16%)

### Personal and Work Stress

- Levels of personal (42%) and work stress (53%) remained unchanged since March 2005 and August 2004

### Readiness

- Personal (81%) and unit preparedness (67%) remained unchanged since March 2005 and August 2004

## Major Findings for August 2005

### Readiness (Continued)

- Training preparedness (73%) remained unchanged since March 2005 and August 2004

### Housing

- 51% (up 4 percentage points since July 2003) rated their housing choice as excellent; 18% rated as poor
- Majority of members live in either a single family home (35%), barracks/dorm/aboard ship (22%), or apartment (21%)
- Members reported paying a monthly average of \$708 for rent or mortgage, \$69 for electricity, \$25 for water and sewage, and \$25 for heat/gas or heating oil
- On average, members have 2.6 bedrooms and 1.7 bathrooms
- 44% preferred to buy civilian housing (up 13 percentage points since July 2003) and 29% preferred to rent civilian housing (down 8 percentage points since July 2003)
- More than two thirds indicated *safety of the neighborhood* (87%), *distance to work* (74%), *quality of schools* (70%), and *access to support services and facilities on base* (67%) were important issues in deciding where to live

## Major Findings for August 2005

### Support Programs and Services

- 70% to 85% satisfied with on-base programs and services, unchanged since July 2003
  - Highest satisfaction with *ticket and tour services* and *bowling centers* (both 85%)
  - Lowest satisfaction with *recreation programs for deployed Service members* (70%)
- More than two thirds of members with children between the ages of 5 and 17 indicated their children attend public school off base (68%)
- 57% to 85% were satisfied with the schools attended by their children
  - Highest satisfaction with *private school* (88%)
  - Lowest satisfaction with *charter school* (57%)
- 85% agreed the military provides programs that meet the unique cultural and ethnic needs of military members and their families, an increase of 6 percentage points since July 2003
- 9% reported they or their family would benefit from English as a Second Language (ESL) services, a decrease of 3 percentage points since July 2003

## Major Findings for August 2005

### Commissaries and Exchanges

- 90% used the commissary in past 12 months, a decrease of 3 percentage points since July 2003
- 64% to 87% satisfied with all aspects of commissary
  - Highest satisfaction with *quality of merchandise* (87%)
  - Lowest satisfaction with *hours of operation* (64%)
- 68% indicated *safety and security* at their commissary was better than other stores in the community; about one third indicated *merchandise assortment* (33%), *quality of produce* (29%), and *average checkout time* (26%) was better at other stores in the community
- 91% used the exchange in past 12 months, unchanged since July 2003
- 61% to 76% satisfied with all aspects of exchange
  - Highest satisfaction with *quality of merchandise* (76%)
  - Lowest satisfaction with *availability of military uniform items* (61%)
- 64% indicated *safety and security* at their exchange was better than other stores in the community; 49% indicated *merchandise assortment* was better at other stores in the community

## Major Findings for August 2005

### Health Care

- 79% reported they had visited a health care provider in past 12 months
- 44% to 70% reported satisfaction with aspects of their military health care benefit
  - Highest satisfaction with *convenience of location* (70%) and *availability of medical care* (69%)
  - Lowest satisfaction with *waiting time in clinics* (44%), *availability of specialists* (46%), and *administrative requirements* (49%)
- 71% satisfied overall with their military health benefits, a 6 percentage-point increase since July 2003
- 84% who were married and/or had children reported their family used a military-provided health care in past 12 months
- 46% to 65% reported satisfaction with aspects of family's military health care benefit
  - Highest satisfaction with *convenience of location* (65%) and *availability of medical care* (63%)
  - Lowest satisfaction with *waiting time in clinics* (46%, up 14 percentage points since 1999), *administrative requirements* (48%, up 17 percentage points since 1999), and *ability to get appointments* (50%, up 14 percentage points since 1999)
- 61% satisfied overall with their family's military health benefits, unchanged since July 2003

## Major Findings for August 2005

### Health Care (Continued)

- 81% reported they used military dental care in past 12 months, a decrease of 5 percentage points since July 2003
- 59% to 76% reported satisfaction with aspects of their military dental care
  - Highest satisfaction with *availability of dental care for yourself* (76%) and *convenience of location* (75%)
  - Lowest satisfaction with *availability of specialists* (59%)
- 75% satisfied with their military dental care, an increase of 5 percentage points since July 2003
- 47% of members who were married and/or had children reported their family used military-provided dental care in past 12 months
- 36% to 53% reported satisfaction with aspects of dental care the military provides their family
  - Highest satisfaction with *skill of dentists and other dental providers* (53%) and *quality of dental care for your family* (52%)
  - Lowest satisfaction with *out-of-pocket cost for care* (36%)
- 50% satisfied with their family's military-provided dental care, unchanged since July 2003

## Major Findings for August 2005

### Military Versus Civilian Comparisons

- More than half indicated *retirement benefits* (64%), *vacation time* (62%), *education and training opportunities* (59%), and *sense of accomplishment* (53%) was better in the military than as a civilian
  - About one third indicated that their *total compensation* (35%) was better in military than as a civilian, up 4 percentage points since July 2003
  - More than two thirds indicated *amount of personal/family time* (73%) and *hours worked per week* (69%) was better as a civilian

### Work-Life Balance

- 21% reported that personal/family life kept them from concentrating on their job daily or a couple of times a week; 60% reported that their job kept them from concentrating on important things in their life daily or a couple of times a week
- More than half indicated that *increased work hours when not deployed* (63%) and *deployments* (51%) made work-life balance more difficult
- Members reported *increased pay* (85%) and *predictability in deployment* (84%) as most important factors in improving work-life balance