

Security Protection Advisory Welcome! Thank you for your participation. You have been selected to take a survey on your attitudes and perceptions of personnel policies. When you click the Continue below, you will be asked to: Read the Privacy Act Statement. Answer some questions giving us your attitudes and opinions about military life. Thank you, again, for your time and participation. Commune Frequently Asked Questions / How to Contact Us

August 2005 Status of Forces Survey of Active-Duty Members

PRIVACY ACT STATEMENT FOR STATUS OF FORCES SURVEYS

In accordance with the Privacy Act, this notice informs you of the purpose of the Status of Forces Surveys and how the findings of these surveys will be used. Please read it carefully.

AUTHORITY: 10 United States Code, Sections 136, 1782, and 2358.

PRINCIPAL PURPOSE: Information collected in this survey will be used to report attitudes and perceptions about personnel programs and policies. This information will assist in the formulation of policies which may be needed to improve the working environment. Reports will be provided to the Office of the Secretary of Defense, each Military Department, and the Joint Chiefs of Staff. Findings will be used in reports and testimony provided to Congress. Some findings may be published by the Defense Manpower Data Center (DMDC) or in professional journals, or presented at conferences, symposia, and scientific meetings. In no case will the data be reported or used for identifiable individuals.

ROUTINE USES: None.

DISCLOSURE: Providing information on this survey is voluntary. There is no penalty if you choose not to respond. However, maximum participation is encouraged so that the data will be complete and representative. Your survey responses will be treated as confidential. Identifying information will be used only by persons engaged in, and for purposes of, the survey research.

SECURITY PROTECTION ADVISORY

WEB SITE PRIVACY: The Department of Defense and Data Recognition Corporation will collect no personal information about you when you visit this Web site unless you choose to provide it yourself. If you supply us with personal information, it will be treated as confidential.

In addition, our system does not enable "cookies," which are files placed on your computer's hard drive in order to monitor your use of the site or the Web. For more information about your privacy rights, please read the Privacy Act Notice at the start of the survey.

This Web site does gather and store certain data from your visit. This non-personal information makes the site helpful to you by recognizing the types of technology you use. The data collected appear below:

- 1. Your Internet host or domain (for example, "youragency.mil" if you connect from a military domain; "yourschool.edu" if you connect from a university's domain; or "yourcompany.com" if you use a private Internet access account). Other examples of domains are compuserve.com and aol.com.
- 2. Your Internet Protocol (IP) address (for example, www.compuserve.com, www.aol.com, 122.3.55.34). Depending on your Internet service provider, IP addresses may identify your computer; in other cases, they identify no more than your Internet service provider (such as AOL or Earthlink). This is stored for troubleshooting technical problems.
- 3. The type and version of the browser and operating system you use to access our site.
- 4. The date and time you access this site.
- 5. The pages you visit.

None of this information will be revealed publicly or used to identify you.

ABOUT THIS QUESTIONNAIRE

What is the Status of Forces Survey (SOFS) Program?

- SOFS is a Department of Defense (DoD) personnel survey program that features short, Web-based surveys sponsored by the Under Secretary of Defense for Personnel and Readiness.
- These surveys enable the DoD on a regular basis to quickly and accurately gauge the attitudes and opinions of the entire DoD community active duty or Reserve component members and spouses, and DoD civilian employees on the full range of personnel issues.

Why should I participate?

- This is your chance to be heard on issues that directly affect you.
- Some examples of topics include: quality of life, retention, retirement, and satisfaction.
- Your answers on a survey make a difference. For example, results from previous surveys have played an important role in deliberations on pay rate adjustments, cost of living and housing allowances, and morale and retention programs.

How do I participate?

• To participate, you are asked to (1) read the Privacy Act Statement if you choose, (2) verify contact information, and (3) provide us e-mail address(es) so we can notify you when the survey is ready. We would appreciate your doing this step now. To participate now, click the Continue Now button.

How did you pick me?

- We use well-established, scientific procedures to select a sample that represents the Defense community.
- This sampling procedure sets up clusters of people based on combinations of demographic characteristics (e.g., Service, rank, etc.).
- You were selected at random from one of these clusters of people.

Why am I being asked to use the Web?

Web administration enables us to get survey results to senior Defense leaders faster.

Why are you using a .net instead of a .mil domain to field your survey?

- When the SOFS program was established, a .net domain was chosen for two reasons.
 - 1. The SOFS operations contractor, Data Recognition Corp., consolidates both Web and paper survey data for DoD and it is more efficient for the Government to collect it at their single site.
 - 2. This makes it as easy as possible for everyone to access the survey, even from a non-government computer.

Do I have to take the survey in one sitting?

- No, it is not necessary to complete the survey in one sitting. Just click the "Save and Return Later" button and the work you completed will be saved.
- When you return to the survey, merely enter your Ticket Number again. Entering your Ticket Number will bring you to the place in the survey where you had stopped.

Why does the survey ask personal questions?

- The Defense Manpower Data Center (DMDC) traditionally reports not only overall results, but also results by race/ethnicity, paygrade, etc.
- To complete these analyses, we must ask respondents for this type of demographic information.
- Analyzing results in this way provides Defense leaders information about the attitudes and concerns of all subgroups of personnel (e.g., enlisted/officer, males/females) so that no groups are overlooked.
- Sensitive questions are sometimes also asked about topics like personal finances. Such information will be used to improve personnel policies, programs, and practices. As with all questions on the surveys, your responses will be held in confidence.

Will my answers be kept private?

- Your privacy will be safeguarded in accordance with the Privacy Act of 1974 (Public Law 93-579).
- Only group statistics will be reported. Individual data will not be reported.

Will I ever see the results of the survey?

- This survey's briefings and reports will be posted on the following Website: http://www.dmdc.osd.mil/surveys/
- When you complete a survey, you can request to be notified by e-mail when results are posted on the Web.

What is DMDC?

• DMDC maintains the largest archive of personnel, manpower, training, and financial data in DoD. It also conducts Joint-Service surveys and operates the Status of Forces Survey Program for the DoD. To learn more, visit the DMDC web site:

http://www.dmdc.osd.mil/

How do I know this is an official, approved DoD survey?

In accordance with DoD Directive 8910.1, all data collection in the Department must be licensed and show that license
as a Report Control Symbol (RCS) with an expiration date. The RCS for the SOFS is DD-P&R(AR)2145, expiring
05/23/05.

What is ADSurvey@osd.pentagon.mil?

 The official e-mail address for communicating with active duty members about Status of Forces Surveys. The name is short for Active-Duty Survey.

How to Contact Us

• If you have questions or concerns about this survey, you have three ways to contact the Survey Operations Center: Call 1-800-881-5307

Or

E-mail us using the following link: ADSurvey@osd.pentagon.mil

Or

Send us a fax at 1-763-268-3011

BACKGROUND INFORMATION

	BACKGROUND INFORMATION	abo	ne following section, you will be asked question(s) ut your spouse's employment status in enough detail
1.	In what Service were you on active duty on		nsure comparability with national employment reys.
••	July 25, 2005? Army Navy Marine Corps	6.	[Ask if Q4 = "Married" OR Q4 = "Separated"] Is your spouse currently serving on active duty (not a member of the National Guard or Reserve)? Yes
			No No
	✓ Air Force✓ None, you were separated or retired	7.	[Ask if (Q4 = "Married" OR Q4 = "Separated") AND Q6 = "No"] Is your spouse currently
2.	Are you? Male Female		serving as a member of the National Guard or Reserve in a full-time active duty program (AGR, TAR, AR)? Yes
3.	What is your current paygrade? Mark one.		No
	E-1	8.	[Ask if (Q4 = "Married" OR Q4 = "Separated") AND Q6 = "No" AND Q7 = "No"] Is your spouse
	E-3		currently serving as a member of another type of National Guard or Reserve unit (e.g., drilling
	E-4		unit, IMA, IRR, military technician)?
	№ E-5 № W-5 № O-5		Yes
	O-6 or above		No No
4.	What is your marital status? ☐ Married ☐ Separated ☐ Divorced ☐ Widowed ☐ Never married	9.	[Ask if (Q4 = "Married" OR Q4 = "Separated") AND Q6 = "No" AND Q7 = "No"] Last week, did your spouse do any work for pay or profit? Mark "Yes" even if your spouse worked only one hour, or helped without pay in a family business or farm for 15 hours or more. Yes No
5.	[Ask if Q4 = "Divorced" OR Q4 = "Widowed" OR Q4 = "Never married"] How many years have you been in a relationship with your current significant other (that is, girlfriend or boyfriend)? Does not apply; I do not have a girlfriend/boyfriend	10.	[Ask if (Q4 = "Married" OR Q4 = "Separated") AND Q6 = "No" AND Q7 = "No" AND Q9 = "No"] Last week, was your spouse temporarily absent from a job or business? Yes, on vacation, temporary illness, labor dispute, etc. No
	Less than 1 year 1 year to less than 6 years 6 years to less than 10 years 10 years or more	11.	[Ask if (Q4 = "Married" OR Q4 = "Separated") AND Q6 = "No" AND Q7 = "No" AND Q9 = "No" AND Q10 = "No"] Has your spouse been looking for work during the last 4 weeks? Yes
			No No

18-22 years

old.....

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12.	[Ask if (Q4 = "Married" OR Q4 = "Separated") AND Q6 = "No" AND Q7 = "No" AND Q9 = "No" AND Q10 = "No" AND Q11 = "Yes"] Last week, could your spouse have started a job if offered one, or returned to work if recalled? Yes, could have gone to work No, because of his/her temporary illness No, because of other reasons (in school, etc.) What is the highest degree or level of school that you have completed? Mark the one		Are you Spanish/Hispanic/Latino? No, not Spanish/Hispanic/Latino Yes, Mexican, Mexican-American, Chicano, Puerto Rican, Cuban, or other Spanish/Hispanic/Latino What is your race? Mark one or more races to indicate what you consider yourself to be. White Black or African American American Indian or Alaska Native
	answer that describes the highest grade or degree that you have completed. 12 years or less of school (no diploma) High school graduatetraditional diploma High school graduatealternative diploma	18.	Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese) Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro) Where is your permanent duty station (homeport) located?
or of fami have card enro Syst	(home school, GED, etc.) Some college credit, but less than 1 year 1 or more years of college, no degree Associate's degree (e.g., AA, AS) Bachelor's degree (e.g., BA, AB, BS) Master's, doctoral, or professional school degree (e.g., MA, MS, MEng, MBA, MSW, PhD, MD, JD, DVM) the next questions, the definition of "child, children, ther legal dependents" includes anyone in your sity, except your spouse, who has or is eligible to be a Uniformed Services identification card (military ID or is eligible for military health care benefits, and is blied in the Defense Enrollment Eligibility Reporting tem (DEERS).		 In one of the 50 states, DC, Puerto Rico, a U.S. territory or possession Europe (e.g., Bosnia-Herzegovina, Germany, Italy, Serbia, United Kingdom) Former Soviet Union (e.g., Russia, Tajikistan, Uzbekistan) East Asia and Pacific (e.g., Australia, Japan, Korea) North Africa, Near East or South Asia (e.g., Bahrain, Diego Garcia, Kuwait, Saudi Arabia) Sub-Saharan Africa (e.g., Kenya, South Africa) Western Hemisphere (e.g., Cuba, Honduras, Peru) Other or not sure
	Do you have a child, children, or other legal dependents based on the definition above? Yes No [Ask if Q14 = "Yes"] How many children or other legal dependents do you have in each age group? Mark one answer in each row. To indicate none, select "0". To indicate nine or more, select "9". 1 2 3 4 5 6 7 8 9 a. 4 years and younger		[Ask if Q18 = "In one of the 50 states, DC, Puerto Rico, a U.S. territory or possession"] Please select from the list below your permanent duty station location within one of the 50 states, DC, Puerto Rico, a U.S. territory or possession. [Ask if Q18 = "Other or not sure"] Please enter the name of the country or installation.

19.	Where do you live at your permanent duty station?		RETENTION
	Aboard ship		
	Barracks/dorm/BEQ/UEPH/BOQ/UOPH military facility	22.	How many years of active-duty service have you completed (including enlisted, warrant officer, and commissioned officer time)? <i>To indicate</i>
	Military family housing, on base		less than 1 year, enter "0". To indicate 35 years
	Military family housing, off base		or more, enter "35".
	Privatized military housing that you rent on base		Years
	Privatized military housing that you rent off base	23.	Suppose that you have to decide whether to
	Civilian housing that you own or pay mortgage on		stay on active duty. Assuming you could stay, how likely is it that you would choose to do so? Very likely
	Civilian housing that you rent		
	Other		Likely
			Neither likely nor unlikely
	[Ask if Q19 = "Other"] Please specify where you live at your permanent duty station.		Unlikely
			Very unlikely
		24.	[Ask if (Q4 = "Married" OR Q4 = "Separated")
			OR ((Q4 = "Divorced" OR Q4 = "Widowed" OR Q4 = "Never married") AND (Q5 = "Less than 1
	SATISFACTION		year" OR Q5 = "1 year to less than 6 years" OR
			Q5 = "6 years to less than 10 years" OR Q5 = "10 years or more"))] Does your spouse or
20.	Taking all things into consideration, how		significant other think you should stay on or
	satisfied are you, in general, with each of the following aspects of being in the military?		leave active duty? Strongly favors staying
	Very dissatisfied		Smewhat favors staying Somewhat favors staying
	Dissatisfied		Has no opinion one way or the other
	Neither satisfied nor dissatisfied		Somewhat favors leaving
	Satisfied		Strongly favors leaving
	Very satisfied	25.	Does your <u>family</u> think you should stay on or
	Y	20.	leave active duty?
	(i.e., base pay,		Strongly favors staying
	allowances, and bonuses) b. The type of work you do in		Somewhat favors staying
	your military job		Mas no opinion one way or the other
	c. Your opportunities for promotion		Somewhat favors leaving
	d. The quality of your		Strongly favors leaving
	coworkerse. The quality of your		
	supervisor		TEMPO
21.	Overall, how satisfied are you with the military way of life?		
	Very satisfied	26.	Have you ever PCSed?
	∑ Satisfied		Yes
	Neither satisfied nor dissatisfied		No
	✓ Dissatisfied		
	∀ Very dissatisfied		

	been since your last PCS? To indicate than 1 month, enter "0". To indicate 99 months, enter "99".	nths has it cate less e more than		[Ask if Q31 = "Other or not sure"] Please enter the name of the country or installation.
3.	In the past 12 months, how many day ou had to work longer than your n day (i.e., overtime)? To indicate no "0".	ormal duty	32.	In the past 12 months, have you spent more or less time away from your permanent duty station than you expected when you first entered the military? Much more than expected
	Days			More than expected
).	In the <u>past 12 months</u> , how many n you been away from your permaner station because of your military durindicate none, enter "0".	nt duty		Neither more nor less than expected Less than expected Much less than expected
).	Nights [Ask if Q29 > 0] Are you currently of deployment of 30 days or more? Yes No	n a	33.	What impact has time away (or lack thereof) from your permanent duty station in the past 1 months had on your military career intentions. Greatly increased your desire to stay Increased your desire to stay Neither increased nor decreased your desire to
١.	[Ask if Q30 = "Yes"] Where are you deployed? ☑ In one of the 50 states, DC, Puerto Riterritory or possession ☑ Afghanistan	-		Stay Decreased your desire to stay Greatly decreased your desire to stay
				READINESS
	Other North Africa, Near East or Sout country (e.g., Bahrain, Diego Garcia, Saudi Arabia) Europe (e.g., Bosnia-Herzegovina, Geltaly, Serbia, United Kingdom) Former Soviet Union (e.g., Russia, Tauzbekistan) East Asia and Pacific (e.g., Australia, Korea) Sub-Saharan Africa (e.g., Kenya, Liber Africa) Western Hemisphere (e.g., Cuba, Horperu) Other or not sure [Ask if Q31 = "In one of the 50 state Puerto Rico, a U.S. territory or possible Please select from the list below you deployment location within one of the states, DC, Puerto Rico, and a U.S. possession.	Kuwait, ermany, ajikistan, Japan, eria, South nduras, es, DC, session"] our		Overall, how well prepared are you to perform your wartime job? Very well prepared Well prepared Neither well nor poorly prepared Poorly prepared Very poorly prepared Overall, how well prepared is your unit to perform its wartime mission? Very well prepared Well prepared Neither well nor poorly prepared Poorly prepared Very poorly prepared

36.	How well has your training prepared you to perform your wartime job? Very well		[Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0"] Since September 11, 2001, how many times have you been deployed?
	Well		Times
	Neither well nor poorly	41.	[Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c >
	Poorly		"0" OR Q39 d > "0"] Since September 11, 2001, were you deployed to any of the following
	Very poorly		locations? Mark "Yes" or "No" for each item.
			No
	STRESS		Yes
37.	Overall, how would you rate the current level of stress in your work life? Much less than usual Less than usual		a. In one of the 50 states, DC, Puerto Rico, a U.S. territory or possession
	About the same as usual		d. Other North Africa, Near East or South Asia country (e.g., Bahrain, Diego Garcia, Kuwait, Saudi Arabia)
	More than usual		e. Europe (e.g., Bosnia-Herzegovina, Germany, Italy, Serbia, United Kingdom)
	Much more than usual		f. Former Soviet Union (e.g., Russia, Tajikistan, Uzbekistan)
38.	Overall, how would you rate the current level of stress in your personal life?		g. East Asia and Pacific (e.g., Australia, Japan, Korea)
	Much less than usual		h. Sub-Saharan Africa (e.g., Kenya, Liberia,
	Less than usual		i Western Hemisphere (e.g. Cuba
	About the same as usual		Honduras, Peru)
	More than usual		j. Other
Γ	Much more than usual DEPLOYMENTS SINCE SEPTEMBER 11, 2001		below your most recent deployment location within one of the 50 states, DC, Puerto Rico, a U.S. territory, or possession.
39.	Since September 11, 2001, how many times have you been deployed for any of the following operations? <i>Mark one answer in each row. To indicate none, select "0". To indicate 3 or more, select "3".</i>		[Ask if Q41 $j = "Yes"$] Please enter the name of the other country or installation to which you were most recently deployed since September 11, 2001.
	3 times		
	2 times		
	1 time	42.	[Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0"] Since September 11, 2001,
	0 times		what is the total number of days you have been away from your permanent duty station?
	a. Operation Noble Eagle b. Operation Enduring Freedom		Days
	c. Operation Iraqi Freedom		

43.	[Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0"] Have you been deployed to a combat zone or an area where you drew imminent danger or hostile fire pay since September 11, 2001? Yes	
	No No	
44.	[Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0" AND Q43 = "Yes"] How many days have you been deployed to a combat zone since September 11, 2001?	
	Days	
45.	[Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0" AND Q43 = "Yes"] For your most recent deployment, how many months have you been deployed to an area where you drew imminent danger or hostile fire pay? Include partial months. For example, even if you were deployed to a combat zone for 2 days, but those days were in different months, enter "2".	
	Months	
46.	[Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0"] Were you involved in combat operations? Yes No	
47.	[Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0" AND Q43 = "Yes"] Are you still deployed to a combat zone or an area where you are drawing imminent danger or hostile fire pay? Yes	
	No	
48.	[Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0"] Were any of your deployments since September 11, 2001 longer than you expected? Yes	
	No No	
49.	Since September 11, 2001, have you been under stop-loss at anytime? Yes No	

COMMITMENT

50. How much do you agree or disagree with each of the following statements?

			Stron	gly d	lisag	ree
			D	isag	ree	
	Neither agree r	nor d	lisag	ree		
		Agı	ree			
	Strongly agr	ее				
a.	I enjoy serving in the	\times	X	\boxtimes	X	\boxtimes
э.	military Serving in the military is consistent with my					
:.	personal goals If I left the military, I would feel like I'm starting all		X		X	
	over again	\times	\times	\boxtimes	X	\times
	I would feel guilty if I left the military	\boxtimes	X	\boxtimes	X	X
	Generally, on a day-to-day basis, I am happy with my life in the military	\boxtimes	X	\boxtimes	X	\boxtimes
	It would be difficult for me to leave the military and give up the benefits that are available in the Service		X		X	\boxtimes
g.	I would not leave the military right now because I have a sense of obligation to the people in it	\boxtimes	\times		\times	
h.	I really feel as if the military's values are my own	\boxtimes	X		X	
	I would have difficulty finding a job if I left the military	\boxtimes	X		X	
•	Generally, on a day-to-day basis, I am proud to be in the military		\times		X	
k.	If I left the military, I would feel like I had let my country down	\times	X		X	
	I continue to serve in the military because leaving would require					
m.	considerable sacrifice I feel like being a member	\boxtimes	X	\boxtimes	X	\times
n.	of the military can help me achieve what I want in life One of the problems with	\boxtimes	X	\boxtimes	X	\boxtimes
	leaving the military would be the lack of available alternatives	\boxtimes	X	\boxtimes	X	\boxtimes
0.	I am committed to making the military my career	X	X	X	X	X

HOUSING

51. How satisfied are you with the following characteristics of your current residence and community at your permanent duty station?

				No	ot ap	plica	ble
			Very	diss	atisf	ied	
			Diss	atisf	ied		
1	Neither satisfied nor	diss	atisf	ied			
	S	atisf	ied				
	Very satisf	ied					
a.	Cost of residence	\boxtimes	X	\boxtimes	X	\boxtimes	X
b.	Quality and condition of residence	\boxtimes	X	\boxtimes	X	\boxtimes	X
C.	Amount of livable space in residence	\boxtimes	X	\boxtimes	X	\boxtimes	X
d.	Privacy	\boxtimes	X	\boxtimes	\times	\boxtimes	\times
e.	Quality of the neighborhood	X	X	X	X	X	X
f.	Safety of the area	\boxtimes	X	\boxtimes	X	\boxtimes	X
g.	Availability of spouse employment	\boxtimes	X		X	\boxtimes	X
h.	Traffic congestion		X		X		X
i.	Quality of schools						
	attended by your children	\boxtimes	X	\boxtimes	X	\boxtimes	X
j.	Distance to airports	\boxtimes	X	X	X	\boxtimes	X
k.	Distance to health care	\boxtimes	X	\boxtimes	X	\boxtimes	X
l.	Distance to work	X	X	\times	X	X	X
m.	Your housing, in general	X	X	X	X	\times	X

52. Did you have a choice in where to live at your current permanent duty station?

X Yes

\vee	Νc

53.	[Ask if Q52 = "Yes"] How would you rate your choice of housing?
	Excellent
	Very good
	Good
	⊠ Fair
	Poor
54.	What type of housing are you currently occupying?
	Single family home
	Duplex
	Townhouse
	Apartment
	Barracks/dorm/aboard ship
	⊠ Other
55.	How many bedrooms does this housing unit contain?
55.	
55.	contain?
55.	contain? None efficiency or studio
55.	contain? None efficiency or studio One
55.	contain? None efficiency or studio One Two
	contain? None efficiency or studio One Two Three
	contain? None efficiency or studio One Two Three Four or more How many bathrooms does this housing unit
	contain? None efficiency or studio One Two Three Four or more How many bathrooms does this housing unit contain?
	contain? None efficiency or studio One Two Three Four or more How many bathrooms does this housing unit contain? None bathroom is shared with another unit
	contain? None efficiency or studio One Two Three Four or more How many bathrooms does this housing unit contain? None bathroom is shared with another unit One
	contain? None efficiency or studio One Two Three Four or more How many bathrooms does this housing unit contain? None bathroom is shared with another unit One One and a half

57. What is your monthly rent or mortgage payment? If you live in military-provided housing and you do not pay rent, enter "0".

Dollars
Donaic

<u> </u>								
58.	What is your typical monthly expenditure o the following? If utilities are included in yo rent or you have other living arrangements where you do not pay utilities, enter "0".							
	a.	Water and sewerage						

59. Suppose when you first arrived at your current duty station that the quality of both on-base housing and the type of off-base housing you could afford with your housing allowance were

the	same.	Which	would	you	have	preferr	ed?
X	Military	housing,	on base)			

Military operated housing, off base

Rent civilian housing

b. Electricity

Buy civilian housing

Privatized housing on military installation

60. Assuming cost, quality, and wait time for housing were the same, how important would each of the following be in your decision on whether to live on or off base?

	Not important							
Somewhat important								
	Moderat	ely in	port	ant				
	Ir	nport	ant					
	Very impor	tant						
a.	Access to support services and facilities on base (e.g., child care, fitness centers, commissaries, exchanges)		X		X			
b. c.	Quality of schools Safety of the neighborhood		\times		\times			
d.	Distance to work	\times	X	X	X	X		

PROGRAMS AND SERVICES: AVAILABILITY AND SATISFACTION

61. During the <u>past 12 months</u>, have you used any of the following military-provided educational programs and services? *Mark one answer in each row.*

		No,	not a	vaila	ble
				No	
			Yes		
a.	Adult continuing education/ counseling			X	\boxtimes
b.	Tuition assistance programs for college/higher education			X	\boxtimes
c.	Technical/vocational programs		\times	X	\times
d.	Basic skills education		\times	X	\times

62. Would you or the members of your family benefit from English as a Second Language (ESL) services?

X Yes

X No

63. [Ask if Q62 = "Yes"] Who would benefit from English as a Second Language (ESL) services?

Myself

My family member(s)

Both myself and my family member(s)

64. [Ask if Q15b > "0" OR Q15c > "0"] How many children did you have attending each of the following types of schools last year? Mark one answer in each row. To indicate none, select "0". To indicate nine or more, select "9".

		0	1	2	3	4	5	6	7	8	9
a.	Public school off base	0	0	0	0	0	0	0	0	0	0
b.	Public school on base	0	0	0	0	0	0	0	0	0	0
C.	Department of Defense- run school (DDESS at stateside locations or DODDS at overseas locations)	0	0	0	0	0	0	0	0	0	0
d.	Home school	0	0	0	0	0	0	0	0	0	0
e.	Private school	0	0	0	0	0	0	0	0	0	0
f.	Charter school	0	0	0	0	0	0	0	0	0	0
g.	Other	0	0	0	0	0	0	0	0	0	0

65.	[Ask if Q64 a > 0] How satisfied are you with off-base public school(s) attended by your child(ren)?	70.		sk if Q64 f > 0] How satisfied are yearter school(s) attended by your converge very satisfied Satisfied Neither satisfied nor dissatisfied Dissatisfied Very dissatisfied			?
66.	Very dissatisfied [Ask if Q64 b > 0] How satisfied are you with on-base public school(s) attended by your child(ren)? ✓ Very satisfied ✓ Satisfied ✓ Neither satisfied nor dissatisfied ✓ Dissatisfied	71.	_	sk if Q64 g > 0] How satisfied are yer school(s) attended by your chit very satisfied Satisfied Neither satisfied nor dissatisfied Dissatisfied Very dissatisfied			
67.	Very dissatisfied [Ask if Q64 c > 0] How satisfied are you with Department of Defense-run school(s) attended by your child(ren)?	72.	of t	ring the <u>past 12 months</u> , have you the following <u>on-base</u> (government ograms or services? <i>Mark one an</i> oth row.	t ope	erate in	ed)
	Very satisfied			,		No	
	Satisfied					INO	
	Neither satisfied nor dissatisfied				Yes		
	✓ Dissatisfied✓ Very dissatisfied		a.	Outdoor recreation programs or facilities (e.g., family campgrounds, checkout equipment, trips, picnic areas, beaches or pools, boating,		×	1 5
68.	[Ask if Q64 d > 0] How satisfied are you with home schooling your child(ren)?		b.	stables)	X	X	
	Very satisfied		C.	Bowling center	X	X	\triangleright
	Satisfied Satisfi			Arts and crafts skill development			
	Neither satisfied nor dissatisfied			programs or facilities (e.g., hobby, crafts, framing)		X	\triangleright
	□ Dissatisfied □		e.	Do-it-yourself automotive facility	X	X	\geq
	∀ Very dissatisfied		f.	Community (recreation) center programs or facilities (e.g., cyber			
69.	[Ask if Q64 e > 0] How satisfied are you with			cafes, special events, talent shows, tournaments, social programs)		X	
	private school(s) attended by your child(ren)? Very satisfied		g.	Recreation programs for deployed Service members		X	
	Satisfied		h.	Information ticket and tours services	. X	X	
	Neither satisfied nor dissatisfied		i.	Libraries	X	X	
	Dissatisfied						
	∀ Very dissatisfied						

73.	[Ask if Q72 a = "Yes"] Mark your level of satisfaction with on-base outdoor recreation programs or facilities (e.g., family campgrounds, checkout equipment, trips, picnic areas, beaches or pools, boating, stables). ✓ Very satisfied ✓ Satisfied ✓ Neither satisfied nor dissatisfied ✓ Dissatisfied	78.	[Ask if Q72 f = "Yes"] Mark your level of satisfaction with on-base community (recreation) center programs or facilities (e.g., cyber cafes, special events, talent shows, tournaments, social programs). ✓ Very satisfied ✓ Satisfied ✓ Neither satisfied nor dissatisfied ✓ Very dissatisfied
74.	Very dissatisfied [Ask if Q72 b = "Yes"] Mark your level of satisfaction with on-base golf courses. Very satisfied Satisfied Neither satisfied nor dissatisfied Dissatisfied Very dissatisfied	79.	[Ask if Q72 g = "Yes"] Mark your level of satisfaction with recreation programs for deployed Service members. Very satisfied Satisfied Neither satisfied nor dissatisfied Dissatisfied Very dissatisfied
75.	[Ask if Q72 c = "Yes"] Mark your level of satisfaction with on-base bowling centers. ☐ Very satisfied ☐ Satisfied ☐ Neither satisfied nor dissatisfied ☐ Dissatisfied ☐ Very dissatisfied	80.	[Ask if Q72 h = "Yes"] Mark your level of satisfaction with on-base information tickets and tours services. ✓ Very satisfied ✓ Satisfied ✓ Neither satisfied nor dissatisfied ✓ Dissatisfied ✓ Very dissatisfied
76.	[Ask if Q72 d = "Yes"] Mark your level of satisfaction with on-base arts and crafts skill development programs or facilities (e.g., hobby, crafts, framing). ✓ Very satisfied ✓ Satisfied ✓ Neither satisfied nor dissatisfied ✓ Very dissatisfied		[Ask if Q72 i = "Yes"] Mark your level of satisfaction with on-base libraries. ✓ Very satisfied ✓ Satisfied ✓ Neither satisfied nor dissatisfied ✓ Dissatisfied ✓ Very dissatisfied
77.	[Ask if Q72 e = "Yes"] Mark your level of satisfaction with on-base do-it-yourself automotive facilities.	82.	Overall, does the military provide programs that meet the unique cultural and ethnic needs of military members and their families? Yes No

83.	[Ask if Q82 = "No"] What programs whelpful in meeting the unique cultural ethnic needs of military members and the control of	al and		86.	5. [Ask if Q84 = "Yes"] How do the following aspects of your local commissary compare to other stores in your community?				
	families? More programs in native languages				Much better at stores in community				
	English as a Second Language classes	5			Better at stores in community				
	More programs that incorporate cultura	ıl			No difference				
	traditions More programs and information in Spa	nish			Better at commissary				
	Other				Much better at commissary				
	[Ask if Q82 = "No" AND Q83 = "Othe	r"1 Sna	cify		a. Merchandise assortment				
	what type of program would be help	ful in			b. Customer service				
	meeting the unique cultural and ethr of military members and their familie		ds		c. Average check-out time				
	,				d. Quality of meats				
					e. Quality of produce				
					f. Quality of groceries				
	COMMISSARIES AND EXCHANG	ES		97	g. Safety and security				
				07.	take to get to the commissary closest to you?				
84.	During the <u>past 12 months</u> , have you anyone in your family, used a comm		to		10 minutes or less				
	purchase groceries?	issai y	.0		11-20 minutes				
	X Yes				21-30 minutes				
	No No				31-60 minutes				
	No, not available				More than 60 minutes				
85.	[Ask if Q84 = "Yes"] How satisfied ar the following aspects of your local commissary?	e you v	with	88.	During the <u>past 12 months</u> , have you or anyone in your family used an exchange when purchasing goods or services?				
	Ver	y dissat	tisfied		∑ Yes				
	Dis	satisfie	d		No No				
	Neither satisfied nor dissatis	fied	i		No, not available				
	Satisfied		,	89.	[Ask if Q88 = "Yes"] How satisfied are you with the following aspects of your local exchange?				
	Very satisfied				Very dissatisfied				
	a. Quality of merchandise b. Quality of service you		\times		Dissatisfied				
	receive		\times		Neither satisfied nor dissatisfied				
	c. Cost of groceries		XX		Satisfied				
	d. Convenience				Very satisfied				
	e. Hours of operation				a. Quality of merchandise				
	f. Value for your money				b. Quality of service you				
	g. 13di commissary, overan	H KIN K	N K-V	I	receive				
					c. Cost of itemsd. Availability of military				
					uniform items				
					e. Convenience				

		Very	diss	atisf	ied	
		Diss	atisf	ied		
	Neither satisfied nor diss	atisf	ied			
	Satisfi	ed				
	Very satisfied					
f.	Hours of operation	X	\times	X	\times	
g.	Value for your money	\times	\boxtimes	\times	\times	
h.	Your exchange, in general	X	X	X	X	
[Ask if Q88 = "Yes"] How do the following						

90. other stores in your community?

Much better at stores in community									
	Better at stores in community								
	No differ	ence							
	Better at exchange								
	Much better at exchange								
a.	Merchandise assortment		X	\boxtimes					
b.	Customer service		X	\times					
c.	Average check-out time		X	\times					
d.	Experience with returns		X	X					
e.	Safety and security		X	X					

91. [Ask if Q88 = "Yes"] How long does it normally take to get to the exchange closest to you?

X	10 minutes or	less

- X 11-20 minutes
- 21-30 minutes
- 31-60 minutes
- More than 60 minutes

DETAILS ON DEPLOYMENTS

92. [Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0"] While you were away during your most recent deployment, to what extent were the following a concern?

Not a concern									
	Small extent								
	Мос	derat	e ext	ent					
	Large	e ext	ent						
	Very large ext	ent							
a.	Managing expenses and bills	\boxtimes	X	\boxtimes	X	\boxtimes			
b.	Household repairs, yard work, or car maintenance		X		X	X			
c.	Major home repair or								
	replacement due to casualty, theft, fire or								
	severe weather (e.g., hurricane, flood,								
d.	earthquake, tornado)Storage or security of								
	personal belongings	X	X	X	\times	X			
e. f.	Pet careInterruption of off-duty								
	education	X	X	X	X	X			
g. h.	Loss of part-time job Your ability to	X	X	X	X	X			
	communicate with family	\boxtimes	\times	\times	\times	X			
i.	Your family's ability to contact you	\times	X	\times	X	X			
j.	Feelings of anxiety or depression	\boxtimes	X	\boxtimes	X	X			
k.	Safety of your family in their community	\boxtimes	X		X	X			
I.	Serious health or								
	emotional problems of spouse, child, parent,								
	sibling, or elderly family member	\boxtimes	X	\boxtimes	X	X			
m.	Major financial hardship or bankruptcy within your								
	family	X	X	X	X	X			
n.	Birth or adoption of a child	X	X	X	X	X			
ο.	Elder care	X	X	X	X	X			
p.	Death of a family member	\triangle	X	\triangle	X	X			

93. [Ask if (Q4 = "Married" OR Q4 = "Separated")

AND (Q39 a > "0" OR Q39 b > "0" OR Q39 c >

"0" OR Q39 d > "0")] While you were away

during your most recent deployment, to what
extent were the following a concern?

Not a concern							
Small extent							
Moderate extent							
	Lar						
	Very large ex	tent					
a.	Spouse's job or education demands	🖂	X	\boxtimes	X	\boxtimes	
b.	Divorce or marital problems	🔀	X	\boxtimes	X	\times	
c.	Spouse's pregnancy		\times	\times	\times	\times	

94. [Ask if (Q15 a > "0" OR Q15 b > "0" OR Q15 c > "0" OR Q15 d > "0") AND (Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0")] While you were away during your most recent deployment, to what extent were the following a concern?

Not a concern								
Small extent								
	Moderate extent							
	Large extent							
	Very large extent							
a. b.	Child care arrangements							

95. [Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0"] During your most recent deployment, did you (and/or your spouse) lose money or have any additional expenses because of the following items?

	oudes of the following items.						
	Does not ap						
			No				
		Yes					
a.	Loss of your part-time job		X	\times			
b.	Spouse's education/training		X	X			
c.	Loss of spouse's job		X	X			
d.	Elder care		X	X			
e.	Child care		X	X			
f.	Pet care		X	X			
g.	Household repairs, yard work, or car maintenance		X	\times			

	Does not apply					
			No			
		Yes				
h.	Storage or security of personal belongings		X	\boxtimes		
i.	Communicating with family		X	\times		

96. [Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0"] How important is each of the following to you in being able to cope with deployments?

Not important									
Somewhat important									
	Moderately important								
	Important								
	Very import	ant							
a.	Your ability to communicate with your family		X		X	\boxtimes			
b.	Pre-deployment information	\boxtimes	X	\boxtimes	X	\boxtimes			
C.	Reunion planning information or classes	\boxtimes	X	\boxtimes	X	\boxtimes			
d.	Knowing the expected length of the deployment	\boxtimes	X	\boxtimes	X	\boxtimes			
e.	Your family's contact with someone in your unit	\boxtimes	X	\boxtimes	X	\boxtimes			
f.	R&R timeLevel of support you and	\boxtimes	X	\boxtimes	X	\boxtimes			
g.	your family receive from your community	\boxtimes	X	\boxtimes	X	\boxtimes			
h.	Your family's understanding of why your deployment is important/ necessary	\boxtimes	\times	\boxtimes	\times	\boxtimes			

97. [Ask if Q39 a > "0" OR Q39 b > "0" OR Q39 c > "0" OR Q39 d > "0" AND Q30 = "No"] After your deployment, to what extent were you likely to...? Mark one answer in each row.

Not a concern							
Small extent							
Moderate extent							
Large extent							
	Very large ex	tent					
a.	Be more emotionally distant (e.g., less talkative, less affectionate, less interested in social life)	. 🖂	X		X		
b.	Appreciate life more	\times	\times	\boxtimes	\times	\times	
c.	Get angry faster	\times	X	X	X	X	

98.

b.

c.

e.

Not a concern	Very dissatisfie
Small extent	Dissatisfied
Moderate extent	Neither satisfied nor dissatisfied
Large extent	Satisfied
Very large extent	Very satisfied
d. Appreciate your family and friends more	g. Waiting time in the clinic
HEALTH CARE	101. [Ask if Q4 = "Married" OR Q4 = "Separated" OR Q14 = "Yes"] In the past 12 months, have your
In the past 12 months, have you visited a military health care provider (i.e., Military Treatment Facility)? Yes No	spouse, child(ren), or other legal dependents used military-provided health care (including care at both Military Medical Treatment Facilities and through TRICARE)? Yes No
How satisfied are you with the following	102. [Ask if Q4 = "Married" OR Q4 = "Separated" OR

99. aspects of your military health care benefit at Q14 = "Yes"] How satisfied are you with the **Military Medical Treatment Facilities?** Very dissatisfied

Dissatisfied

Neither satisfied nor dissatisfied

Very satisfied

Availability of medical care for yourself..... Quality of medical care for

yourself.....

Out-of-pocket cost for care .. Skill of physicians and other medical providers

Availability of specialists ... Ability to get appointments. Satisfied

following aspects of your family's military-provided health care benefit (including care at both Military Medical Treatment Facilities and through TRICARE)?

racinities and unrough intoatte):									
	Very dissatisfied								
	Dissatisfied								
	Neither satisfied nor dissatisfied								
	S								
	Very satisf	ied							
a.	Availability of medical care for your family	\boxtimes	X	\boxtimes	X	\boxtimes			
b.	Quality of medical care for your family	\boxtimes	X	\boxtimes	X	\boxtimes			
c.	Out-of-pocket cost for care	\times	\times	\times	\times	\times			
d.	Skill of physicians and other medical providers	X	X	\boxtimes	X	\boxtimes			

	Very diss	satisfied	Very dissatisfied
	Dissatisf	fied	Dissatisfied
	Neither satisfied nor dissatisfied		Neither satisfied nor dissatisfied
	Satisfied		Satisfied
	Very satisfied		Very satisfied
	e. Availability of specialists f. Ability to get appointments g. Waiting time in the clinic h. Administrative requirements (e.g., claims, paperwork, approvals) j. Ability to find parking k. Overall quality of care	re you h ry	e. Availability of specialists
	X Satisfied		✓ Dissatisfied✓ Very dissatisfied
104.	Neither satisfied nor dissatisfied Dissatisfied Very dissatisfied In the past 12 months, have you visited a military dentist on base (or DTF), to include civilian or contract dentists on base?		107. [Ask if Q4 = "Married" OR Q4 = "Separated" OR Q14 = "Yes"] In the past 12 months, have any of your family members obtained dental care from a military source (i.e., TRICARE Dental)? ☐ Yes ☐ No
105.		fit?	108. [Ask if Q4 = "Married" OR Q4 = "Separated" OR Q14 = "Yes"] How satisfied are you with the following aspects of your family's military-provided dental care benefit (i.e., TRICARE Dental)?
	Very diss	satisfied	Very dissatisfied
	Dissatisf	fied	Dissatisfied
	Neither satisfied nor dissatisfied		Neither satisfied nor dissatisfied
	Satisfied		Satisfied
	Very satisfied		Very satisfied
	a. Availability of dental care for yourselfb. Quality of dental care for yourself		a. Availability of dental care for your family
	d. Skill of dentists and other		d. Skill of dentists and other

Amount of personal/family

time.....
Hours worked per week.....

Vacation time.....
Education and training opportunities.....

Total compensation (e.g., pay, bonuses, allowances)

b.

c. d.

f.

	Very dissatisfied		Much better in the milita	ıry			
	Dissatisfied	Somewhat better in the military					
	Neither satisfied nor dissatisfied		No difference				
	Satisfied		Somewhat better as a civilian				
	Very satisfied		Much better as a civilian				
	e. Availability of specialists		g. Retirement benefits	×			
	f. Ability to get appointments		h. Sense of accomplishment	X			
	g. Waiting time in the clinic		i. General quality of life	X			
	h. Administrative requirements (e.g., claims,		j. Opportunities to use e-mail or the Internet to				
	paperwork, approvals)		stay in touch with family				
	i. Convenience of location		and friendsk. Spouse education,				
	j. Ability to find parking		training, and career				
	k. Overall quality of care		opportunities I. Spouse employment				
109.	[Ask if Q4 = "Married" OR Q4 = "Separated"		opportunities	\times			
	OR Q14 = "Yes"] Overall, how satisfied are you		m. Children's education	X			
	with the dental care benefit the military provides for your family (i.e., TRICARE			_			
	Dental)?		BALANCING WORK LIFE				
	Very satisfied						
	X Satisfied		. How often has your job kept you from concentrating on important things in your life?	,			
	Neither satisfied nor dissatisfied		Daily				
			A couple of times a week				
	Very dissatisfied		A couple of times a month				
			A couple of times a year				
	MILITARY/CIVILIAN COMPARISONS		Almost never/never				
110.	How do the following opportunities in the military compare to opportunities in the civilian world?		P. How often has your personal or family life kept you from concentrating on your job? Daily	t			
	Much better in the military		A couple of times a week				
	Somewhat better in the military		A couple of times a month				
	No difference		A couple of times a year				
	Somewhat better as a civilian		Almost never/never				
	Much better as a civilian						
	a. Promotion opportunities						

113. How much do you agree or disagree with each of the following statements about how well you (and your family) balance your military requirements with your family/personal responsibilities?

	Strongly disagree								
	Disagree								
	Neither agree nor disagree								
		Ag	ree						
	Strongly ag	ree							
a.	Deployments have made work-life balance more difficult to achieve	\boxtimes	\times	\boxtimes	\times				
b.	Deployments have helped achieve skills that have assisted with balancing work and life requirements		X		X				
C.	Increased work hours when not deployed have made work-life balance more difficult to achieve		X		X				
d.	Potential work-life related problems (divorce, absence from work, family related discharges) can be minimized with proper preparation		\boxtimes		\boxtimes				

114. How important is each of the following in your ability to improve work-life balance?

Not important							
Somewhat important							
	Moderately important						
	Important						
	Very imp	portant					
a.	On-base housing		X	\boxtimes	\times	\boxtimes	
b.	Off-base housing		X	X	\times	\times	
c.	Child care		X	\boxtimes	\times	\times	
d.	Financial counseling and financial well-being	🖂	X	\boxtimes	X	\boxtimes	
e.	Increased pay		X	\boxtimes	\times	\boxtimes	
f.	Predictability in deployment		X	\boxtimes	X	\boxtimes	
g.	Predictability in non- deployed workload		X	\boxtimes	X	\boxtimes	
h.	Family/marriage counseling/retreats		X	\boxtimes	X	\boxtimes	
i.	Spousal employment		X	\boxtimes	\times	\boxtimes	
j.	Unit readiness/support		X	X	X	X	

COMMENTS

were not survey, provided	to the comments or concerns that you that able to express in answering this please enter them in the space of the comments you make on this appare will be kept confidential, and no
follow-u	nnaire will be kept confidential, and no p action will be taken in response to any s reported.