

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Facebook Verification | Job: 287915558802135
Date: Thursday, May 2, 2019 5:43:32 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is (b)(6) with the Facebook Client Support Team and I work alongside Sharon. I am happy to assist with your request to verify the 1st Marine Aircraft Wing Facebook Page (Caution-<https://www.facebook.com/1stMarineAircraftWing/>).

I am working with my internal team to review this account for verification. I will keep you posted on updates as they become available.

Let me know if you have any questions or concerns regarding this matter.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Thu May 2, 2019 13:44:36, wrote:

>Hi Aimee,

>We have received your question and your reference number is 287915558802135. We will respond within 1 business day. If you don't hear from us within that time frame, please be sure to check your spam folder.

>In the meantime, we encourage you to visit the Facebook Advertiser Help Center to find detailed information related to Facebook Ads: Caution-<https://www.facebook.com/business/help>

>

>We'll be in touch soon!

>

>Note: Please make sure that you whitelist Facebook's domains (support.facebook.com, fb.com) to receive our response for your inquiry.

>

>Sincerely,

>The Global Marketing Solutions Team

>Facebook

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: @1stMAW_Marines Twitter verification
Date: Thursday, May 2, 2019 4:41:47 PM

Hi (b)(6)

Following up on the IG verification. I will need the email address associated with the account for verification.

Thanks.

(b)(6)

From: (b)(6) DMA HQ DMA (USA) (b)(6)
Sent: Monday, April 29, 2019 8:11 AM
To: (b)(6) USMC 1 MAW (USA) (b)(6)
Cc: DMA Ft Meade PROD List DOD Social Media (b)(6)
Subject: Re: @1stMAW_Marines Twitter verification

Good morning (b)(6)

What is the email associated with the IG account? I'll need that to submit the verification request.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 29, 2019, at 03:00, (b)(6) wrote:

Good afternoon,

We have both Facebook and Instagram that need to be verified. Below are the links. Thank you again for reaching out.

Facebook - @1stMarineAircraftWing
Instagram - @1stMaw_Marines

V/R,

(b)(6)

1st Marine Aircraft Wing

(b)(6)

"The 15th Leadership Trait" is Compassion!

The deep awareness of the suffering of another accompanied by the WISH to relieve it!

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

(b)(6)

Sent: Friday, April 19, 2019 9:18 PM

To: (b)(6)

Cc: (b)(6) DMA PROD (USA)

(b)(6)

Subject: @1stMAW_Marines Twitter verification

Good morning (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. So nothing else needed on your part. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it - usually a one-day turn but give it a few since it's a holiday weekend. Will circle back with any updates.

Do you have Facebook or Instagram accounts that need verification? I can help with those too.

Thank you,

(b)(6)

(b)(6)

(b)(6)

@DeptofDefense

On Apr 18, 2019, at 21:04,

(b)(6)

(b)(6)

wrote:

Good morning (b)(6)

I'm writing in regards to the message we received from you regarding verifying our page. Thank you for reaching out to us. What steps do we need to take in order to do so.

V/R,

(b)(6)

1st Marine Aircraft Wing

(b)(6)

From: (b)(6)
To: Facebook
Cc: (b)(6)
Subject: RE: [Non-DoD Source] Account Verification | Job: 333790407495785
Date: Thursday, May 2, 2019 4:57:38 PM

Hi (b)(6)

Passing along a note of thanks from Air Force Special Tactics.

"My name is (b)(6) and I work with the 24th Special Operations Wing Public Affairs. I would like to extend my gratitude to the Instagram support teams for their efficient support and timely manner with assisting to verify our Air Force Special Tactics Instagram account. Instagram is the platform that contains multiple pages like ours, so we are very grateful to have our page verified. I would like to say thank you again, so very much, and I appreciate all of the great work that was accomplished."

(b)(6)

-----Original Message-----

From: Facebook <case++aazzqm7ady6raw@support.facebook.com>

Sent: Friday, April 26, 2019 4:57 PM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6) DMA PROD (USA)

(b)(6)

Subject: [Non-DoD Source] Account Verification | Job: 333790407495785

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

We reviewed your Instagram account:

Caution-<https://www.instagram.com/airforcespecialtactics/> and determined that it's eligible for verification.

You'll now see a blue checkmark next to your username on your profile and in search results on Instagram.

Please note that verified accounts must remain public, have a profile picture and post content.

We strongly recommend you to turn on Two-factor authentication that helps protect your Instagram account.

For details about how to set up two-factor authentication and keep your account secure in the future, please follow the security tips in the Help Center: Caution-<https://www.facebook.com/help/213481848684090/>.

Our team is happy to help you further establish your authentic presence by removing imposter accounts.

If you're being impersonated, please follow these instructions to report imposter accounts: Caution-www.facebook.com/help/167722253287296.

Feel free to reach out should you have further questions in regard to this matter and I will be happy to help.

Thanks,

Gloria
Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>On Fri Apr 26, 2019 08:41:17, (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6)

>Thank you for the update and for your assistance with the verification!

>Thank you,

>(b)(6)

>(b)(6)

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>> All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

>>

>>

>>

>>

>>

>> ---

>>

>> Hi (b)(6)

>>

>> This is Gloria with the Facebook Client Support Team. I'm happy to assist you with your request to verify Instagram account:

>> Caution-Caution-<https://www.instagram.com/airforcespecialtactics/>.

>>

>> I have reached out to our specialists and will be working with them on this case.

>>

>> Once I hear back from them, I will provide you with updates.

>>

>> If you have any other questions in regard to this issue, please feel free

>> to reach out and I will be happy to help.

>>

>> Thanks,

>>

>> (b)(6)

>> Facebook Client Support Analyst

>>

>>> On Fri Apr 26, 2019 07:34:03, wrote:

>>> Hi (b)(6)

>>> We have received your question and your reference number is
>>> 333790407495785. We will respond within 1 business day. If you don't hear

>>> from us within that time frame, please be sure to check your spam folder.

>>> In the meantime, we encourage you to visit the Facebook Advertiser

>>> Help Center to find detailed information related to Facebook Ads:

>>> Caution-Caution-<https://www.facebook.com/business/help>

>>>

>>> We'll be in touch soon!

>>>

>>> Note: Please make sure that you whitelist Facebook's domains

>>> (support.facebook.com, fb.com) to receive our response for your inquiry.

>>>

>>> Sincerely,

>>> The Global Marketing Solutions Team Facebook

>>>

>>

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: 8th Army Account Verification
Date: Thursday, May 2, 2019 6:02:34 PM

Sorry, I wasn't clear. It a TW page. I have.
They're asking for more hoops than I thought. Need to send them a memo on official letterhead to get the page down.

V/r

(b)(6)

Army Digital Media Division
Office of the Chief of Public Affairs

(b)(6)

On May 2, 2019, at 16:46, (b)(6) DMA HQ DMA (USA)

(b)(6) wrote:

It depends on the page. I'm assuming you've reported it to FB? I am curious to what they say.

-----Original Message-----

From: (b)(6) USARMY HQDA OCPA (USA)

(b)(6)

Sent: Thursday, May 2, 2019 4:24 PM

To: (b)(6) DMA HQ DMA (USA)

(b)(6)

Cc: (b)(6) DMA PROD (USA) (b)(6)

Subject: RE: 8th Army Account Verification

Thanks, (b)(6)

Actually been working with them to get a rogue page deactivated and running into issues. Have you went through this process before?

V/r

(b)(6)

(b)(6)

Desk: 703-614-1140
Mobile: 202-617-0371

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

(b)(6)

Sent: Thursday, May 2, 2019 4:23 PM

To: (b)(6) USARMY HQDA OCPA (USA)

(b)(6)

Cc: (b)(6) DMA PROD (USA) (b)(6)

Subject: RE: 8th Army Account Verification

(b)(6)

@EighthArmyKorea is verified and has TMS access. Here is something you can send them.

You now have access to Twitter Media Studio (TMS). Information about TMS can be found here

https://media.twitter.com/content/media-twitter/en_us/articles/products/2018/media-studio.html.

Two ways to access from the desktop (logged in):

- From your homepage, click on your small icon located on the toolbar (top right of page) and find it in the dropdown.
- From the URL, scroll down to bottom of the page for the blue "Login to Media Studio" button.

Some features:

- Scheduling
- Multimedia library
- Posting video - choose/upload a thumbnail, write a title and short description, upload srt files (open captioning for Section 508 compliance)
- Sharing video (see below)

Best Practices:

We strongly recommend turning on two-factor authentication that helps protect the accounts. For details about how to set up two-factor authentication and to keep the account secure in the future, please follow the security tips in the Help Center:

<<<https://www.facebook.com/help/213481848684090>>>

<<<https://help.twitter.com/en/managing-your-account/two-factor-authentication>>>

(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

Sent: Monday, April 22, 2019 3:29 PM

To: (b)(6) USARMY HQDA OCPA (USA)

(b)(6)

Cc: (b)(6) DMA PROD (USA) (b)(6)

Subject: RE: 8th Army Account Verification

Hi (b)(6)

It looks like their FB and IG are already verified. I will submit for Twitter verification and TMS access today. TMS takes a day or so and verification can take up to two weeks.

(b)(6)

-----Original Message-----

From: (b)(6) USARMY HQDA OCPA (USA)

(b)(6)

Sent: Monday, April 22, 2019 8:55 AM

To: (b)(6) DMA HQ DMA (USA)

(b)(6)

Subject: 8th Army Account Verification

Good morning (b)(6)

8th Army reached out and asked for assistance to get their platforms verified.

Could you add their IG acct to the list you are consolidating? Let me know if you need additional info.

<https://www.instagram.com/eightharmy>

Very Respectfully,

(b)(6)

Office Chief of Public Affairs - Digital Media Division

(b)(6)

<https://www.army.mil/>

<https://www.facebook.com/USArmy/>

<https://twitter.com/USArmy>

<https://www.instagram.com/usarmy/>

<https://www.youtube.com/c/usarmy>

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: Facebook Verification Help
Date: Friday, May 3, 2019 3:16:17 PM

Aimee & Team, (b)(6)

I was hoping for a little help as we prep for the U.S. SPACECOM establishment. We have started a Facebook page (currently hidden), but as you know, we are not able to get a vanity URL until we are verified and have a certain number of followers. I was wondering if you could leverage your contacts to see if they might work with us to get verified now so that we can secure the vanity URL and be ready for the establishment. We are concerned someone will grab it before we have the opportunity, especially when news spikes again about its establishment.

(b)(6)
Here is the page (bare bones) for Facebook: <https://www.facebook.com/US-Space-Command-157>. We'd like to establish the vanity URL to @US_SpaceCom.

(b)(6) as well: @US_SpaceCom

v/r,
Lindsey

//SIGNED//
Lindsey H. Wilkinson, Maj, USAF
Operations Officer
U.S. Strategic Command Public Affairs
402.25 (b)(6)
E-mail: lindsey.h.wilkinson.mil@mail.mil
SIP (b)(6).mil@mail.smil.mil (b)(6)

(b)(6) (b)(6)

(b)(6)

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(b)(6)

(b)(6)

(b)(6)

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: @1stMAW_Marines Twitter verification
Date: Monday, May 6, 2019 2:08:42 PM

Good afternoon (b)(6)

@1stMarineAircraftWing Facebook account is now verified.

We strongly recommend that they turn on two-factor authentication that helps protect their Facebook account. For details about how to set up two-factor authentication and keep their account secure in the future, please follow the security tips in the Help Center: Caution-
<https://www.facebook.com/help/213481848684090/>.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

From: (b)(6) DMA HQ DMA (USA)
Sent: Thursday, May 2, 2019 4:42 PM
To: (b)(6) USMC 1 MAW (USA) (b)(6)
Cc: (b)(6) DMA PROD (USA) (b)(6)
Subject: RE: @1stMAW_Marines Twitter verification

Hi (b)(6)

Following up on the IG verification. I will need the email address associated with the account for verification.

Thanks.

(b)(6)

From: (b)(6) DMA HQ DMA (USA) (b)(6)
Sent: Monday, April 29, 2019 8:11 AM
To: (b)(6) USMC 1 MAW (USA) (b)(6)

Cc: DMA Ft Meade PROD List DOD Social Media <dma.meade.prod.list.dod-social-media@mail.mil>

Subject: Re: @1stMAW_Marines Twitter verification

Good morning (b)(6)

What is the email associated with the IG account? I'll need that to submit the verification request.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 29, 2019, at 03:00, (b)(6) wrote:

Good afternoon,

We have both Facebook and Instagram that need to be verified. Below are the links. Thank you again for reaching out.

Facebook - @1stMarineAircraftWing

Instagram - @1stMaw_Marines

V/R,

(b)(6)

1st Marine Aircraft Wing

CommStrat Chief

(b)(6)

"The 15th Leadership Trait" is Compassion!

The deep awareness of the suffering of another accompanied by the WISH to relieve it!

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

[mailto:(b)(6)]

Sent: Friday, April 19, 2019 9:18 PM

To: (b)(6)

Cc: (b)(6) DMA PROD (USA)

(b)(6)

Subject: @1stMAW_Marines Twitter verification

Good morning (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. So nothing else needed on your part. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it - usually a one-day turn but give it a few since it's a holiday weekend. Will circle back with any updates.

Do you have Facebook or Instagram accounts that need verification? I can help with those too.

Thank you,

(b)(6)

(b)(6)

(b)(6)

@DeptofDefense

On Apr 18, 2019, at 21:04, (b)(6)

(b)(6) wrote:

Good morning (b)(6)

I'm writing in regards to the message we received from you regarding verifying our page. Thank you for reaching out to us. What steps do we need to take in order to do so.

V/R,

(b)(6)

1st Marine Aircraft Wing
Communication Strategy & Operations

(b)(6)

(b)(6)

Name: (b)(6)
Address: (b)(6)
City: (b)(6)
State: (b)(6)
Zip: (b)(6)

(b)(6)

(b)(6)

(b)(6)

(b)(6)

(b)(6)

From: (b)(6)
Sent: Monday, March 20, 2018 1:30 PM
To: (b)(6)
Subject: (b)(6)
Date: (b)(6)
Thanks for your email.
National Guard (POC) and I are working to verify and verify all official DOD social media accounts in order to reduce confusion and access. Twitter is being done verification for Army currently operation help.
Official accounts on Facebook can verify your accounts. Twitter is being done and get back with anything that needs to be done before the update.

(b)(6)

(b)(6)

(b)(6)

Thank you
(b)(6)

On Apr 13, 2018, at 12:41 PM, Linda C. Dip UAY DC AW (CA) wrote:
Dear (b)(6)

You are invited to attend a getting our accounts platform verified. We currently operate a Facebook check for the air verification group. Twitter, Instagram and YouTube - all under the @OfficialDOD handle. Please to us know after the process and thank you.

(b)(6)

(b)(6)

(b)(6)

From: U.S. Dept of Defense (via Twitter)
Sent: Wednesday, April 18, 2018 4:45 PM
To: (b)(6)

Subject: (b)(6)

All social links contained in this email were disabled. Please verify the identity of all links contained within the message prior to clicking and posting the address to a Web browser.

Hi there. My name is Linda. I am the DOD Social Media lead. I'd like to help get your accounts verified if that is something you are interested in. Please email me at (b)(6)

↪ Contact: <https://twitter.com/officialdod> | Email: Linda.C.DipUAY@DOD.mil | Phone: (703) 605-1234 | Fax: (703) 605-5678 | Address: 1234 Main St, Washington, DC 20330

↪ Contact: <https://twitter.com/officialdod> | Email: Linda.C.DipUAY@DOD.mil | Phone: (703) 605-1234 | Fax: (703) 605-5678 | Address: 1234 Main St, Washington, DC 20330

U.S. Dept of Defense (via Twitter) | Contact: <https://twitter.com/officialdod> | Email: Linda.C.DipUAY@DOD.mil | Phone: (703) 605-1234 | Fax: (703) 605-5678 | Address: 1234 Main St, Washington, DC 20330

Hi there. My name is (b)(6) on the DOD Social Media lead. I'd like to help get your accounts verified if that is something you are interested in. Please email me at (b)(6)

Reply: ↪ Contact: <https://twitter.com/officialdod> | Email: Linda.C.DipUAY@DOD.mil | Phone: (703) 605-1234 | Fax: (703) 605-5678 | Address: 1234 Main St, Washington, DC 20330

Settings: <https://twitter.com/officialdod> | Email: Linda.C.DipUAY@DOD.mil | Phone: (703) 605-1234 | Fax: (703) 605-5678 | Address: 1234 Main St, Washington, DC 20330
Reply: <https://twitter.com/officialdod> | Email: Linda.C.DipUAY@DOD.mil | Phone: (703) 605-1234 | Fax: (703) 605-5678 | Address: 1234 Main St, Washington, DC 20330
Contact: <https://twitter.com/officialdod> | Email: Linda.C.DipUAY@DOD.mil | Phone: (703) 605-1234 | Fax: (703) 605-5678 | Address: 1234 Main St, Washington, DC 20330
Twitter, Inc. 1355 Market Street, Suite 400, San Francisco, CA 94102 | Contact: <https://twitter.com/officialdod> | Email: Linda.C.DipUAY@DOD.mil | Phone: (703) 605-1234 | Fax: (703) 605-5678 | Address: 1234 Main St, Washington, DC 20330

(b)(6)

(b)(6)

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: Re: Facebook Verification Help
Date: Sunday, May 5, 2019 7:03:31 AM

Hi (b)(6)

(b)(6) and I tried working that a couple of months ago. I can request the vanity URL now but if you already tried and have job # please send it to me.

Neither FB or TW will verify until the these items at minimum are in place:

- Login verification is activated
- Account is public
- Associated email must be governmental
- Profile and Cover photo are not default photos
- Bio specifies the person's official title or the purpose of the org/agency/division
- A link to the org/agency/division/campaign's official website is added to the profile
- At least one public post

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On May 3, 2019, at 15:16, (b)(6) USAF STRATCOM J020 (USA)

(b)(6) wrote:

(b)(6) & Team,

I was hoping for a little help as we prep for the U.S. SPACECOM establishment. We have started a Facebook page (currently hidden), but as you know, we are not able to get a vanity URL until we are verified and have a certain number of followers. I was wondering if you could leverage your contacts to see if they might work with us to get verified now so that we can secure the vanity URL and be ready for the establishment. We are concerned someone will grab it before we have the opportunity, especially when news spikes again about its establishment.

Here is the page (bare bones) for Facebook: <https://www.facebook.com/US-Space-Command-1543842622385857>. We'd like to establish the vanity URL to

@US_SpaceCom.

Also, is it possible to get verified on Twitter as well: @US_SpaceCom

Thanks for the assistance!

v/r,

(b)(6)

//SIGNED//

(b)(6)

Operations Officer

U.S. Strategic Command Public Affairs

(b)(6)

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: Twitter verified
Date: Sunday, May 5, 2019 10:06:55 PM

Hello,

I was just checking on the status of verification for Instagram and Twitter.

Thank you,

(b)(6)

-----Original Message-----

From: (b)(6) USARMY IMCOM PACIFIC (US)
Sent: Tuesday, April 23, 2019 8:02 AM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6) DMA PROD (USA) (b)(6)
Subject: RE: Twitter verified

(b)(6)

I also need our Instagram account verified as well. Thank you.

(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)
Sent: Monday, April 22, 2019 9:15 PM
To: (b)(6) USARMY IMCOM PACIFIC (US) (b)(6)
Cc: (b)(6) DMA PROD (USA) (b)(6)
Subject: Re: Twitter verified

Good morning from DC!

Nice to e-meet you, (b)(6) Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

I have reviewed the Twitter account and am not able to use the URL in the profile. Is there another one that leads to the official web page? Once that's updated, I can submit the verification request.

Do you have Facebook or Instagram accounts that need verification?

Please feel free to forward my email or copy anyone involved.

Will circle back with any updates.

Thank you,

(b)(6)

(b)(6)

(b)(6)

@DeptofDefense

On Apr 22, 2019, at 01:23, (b)(6) USARMY IMCOM PACIFIC (US)

(b)(6)

wrote:

Good Afternoon here in (b)(6)

Thanks for messaging our USAG Humphreys Twitter page. I would absolutely appreciate your help in getting the Twitter page verified.

v/r,

(b)(6)

(b)(6)

USAG- Humphreys

(b)(6)

(b)(6)

Connect with us

Facebook @ USAGHumphreys

Flickr @ USAGHumphreys

Twitter @USAGHumphreys

YouTube @ USAGHumphreys

Instagram @ USAGHumphreys

www.Army.mil/humphreys <<http://www.Army.mil/humphreys>>

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: @MARSOCofficial Account Verification
Date: Monday, May 6, 2019 8:03:49 PM

No (b)(6) I don't think so. I got an email about it. I have been TAD the past few weeks though and admittedly haven't tried to access the media studio yet. I will though.

S/F,

(b)(6)

(b)(6)

U.S. Marine Corps Forces, Special Operations Command (MARSOC)

(b)(6)

Sent via the Samsung Galaxy S7, an AT&T 4G LTE smartphone

----- Original message -----

From: (b)(6) DMA HQ DMA (USA)" (b)(6)
Date: 5/6/19 5:02 PM (GMT-05:00)
To: (b)(6) USSOCOM MARSOC PAO"
(b)(6)
Cc: (b)(6) DMA PROD (USA)" (b)(6)
Subject: RE: @MARSOCofficial Account Verification

(b)(6)

Thanks for following up. I will check with Twitter again.

They put the brakes on the requests for some reason. Does the account need access to Twitter Media Studio?

(b)(6)

-----Original Message-----

From: (b)(6) USSOCOM MARSOC PAO (b)(6)
Sent: Monday, May 6, 2019 4:02 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6) DMA PROD (USA) (b)(6)
Subject: RE: @MARSOCofficial Account Verification

Hi (b)(6)

Just wanted to see if there had been any progress on Twitter verifying @MARSOCofficial. Thanks!

V/R,

(b)(6)

(b)(6)

Marine Forces, Special Operations Command (MARSOC)

(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

Sent: Wednesday, April 17, 2019 5:44 AM

To: (b)(6) USSOCOM MARSOC PAO (b)(6)

Cc: (b)(6) DMA PROD (USA) (b)(6)

Subject: @MARSOCofficial Account Verification

Hello (b)(6)

Thank you for replying. Copying my colleague (b)(6)

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Also, for @DeptofDefense account posts, we'd like to make sure accounts we engage with are verified. Twitter no longer does verifications but have generously agreed to help the DOD.

Before I can submit the request, the link in the profile needs to be updated to the office website one. Did Twitter say why they wouldn't verify? Are there any other accounts needing verification?

Thank you,

(b)(6)

(b)(6)

(b)(6)

@DeptofDefense

On Apr 16, 2019, at 22:17, (b)(6) USSOCOM MARSOC PAO

(b)(6) wrote:

Hi (b)(6)

Thanks for reaching out on Twitter. I would greatly appreciate any assistance you can provide in getting the MARSOC Twitter account verified. What information do you need from me to get me started on the right path?

Thanks again and talk to you soon.

Semper Fi,

(b)(6)

(b)(6)

U.S. Marine Corps Forces, Special Operations Command (MARSOC)

(b)(6)

Sent via the Samsung Galaxy S7, an AT&T 4G LTE smartphone

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: [Non-DoD Source] URL and Handle Update | Job: 649456715521351
Date: Tuesday, May 7, 2019 2:52:29 PM

Hi (b)(6)

Thank you for working on this. I appreciate the update and please let me know if you need us to do anything.

(b)(6)

-----Original Message-----

From: Facebook <case++aazq4sg6kpg2lm@support.facebook.com>
Sent: Tuesday, May 7, 2019 2:24 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6) DMA PROD (USA) (b)(6)
Subject: [Non-DoD Source] URL and Handle Update | Job: 649456715521351

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is (b)(6) with the Facebook client support team. I will be happy to assist you today.

I understand you would like to change the URL name of this Page: (Caution-<https://www.facebook.com/US-Space-Command-1543842622385857>) to (Caution-https://www.facebook.com/US_SpaceCom).

I have created a request to have this processed and I will keep you updated along the way.

If you have any other questions in regard to this issue, please feel free to reach out to me, I will be happy to help.

Thanks,

(b)(6)

Facebook Client Support Analyst

- >On Tue May 7, 2019 11:09:04, wrote:
- >Hi (b)(6)
- >We have received your question and your reference number is 649456715521351.
- >We will respond within 1 business day. If you don't hear from us within that
- >time frame, please be sure to check your spam folder.
- >In the meantime, we encourage you to visit the Facebook Advertiser Help

>Center to find detailed information related to Facebook Ads:

>Caution-<https://www.facebook.com/business/help>

>

>We'll be in touch soon!

>

>Note: Please make sure that you whitelist Facebook's domains

>(support.facebook.com, fb.com) to receive our response for your inquiry.

>

>Sincerely,

>The Global Marketing Solutions Team

>Facebook

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: @jointbasemdl Twitter verification
Date: Friday, May 10, 2019 5:20:32 PM

Hello (b)(6)

Thanks for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

One thing that Twitter looks at to decide whether or not they will verify are posts. If you can, please start posting natively and unlink the IG and FB accounts to post to Twitter.

Here are some examples:

<<https://twitter.com/jointbasemdl/status/1113634534120140801>>

<<https://twitter.com/jointbasemdl/status/1111329943378690049>>

<<https://twitter.com/jointbasemdl/status/1120084909766284544>>

Do you have other official accounts that need verification?

Please let me know if you have any questions.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

From: (b)(6) USAF AMC 87 ABW/PA (b)(6)
Sent: Wednesday, May 8, 2019 8:07 AM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Subject: JB MDL Twitter verification

Good morning, (b)(6)

I received your DM on Twitter about helping our account get verified. We're definitely interested in

getting that, so please let me know what you need from us to facilitate it.

Thank you!

V/R,

(b)(6)

NCOIC, Media Operations

Joint Base MDL Public Affairs

Joint Base McGuire-Dix-Lakehurst, NJ

(b)(6)

From: (b)(6)
To: (b)(6)
Cc:
Subject: @ArmyFifeandDrum Twitter Verification Follow Up
Date: Monday, May 13, 2019 11:07:59 AM

Good morning (b)(6)

The Twitter verification request was submitted last week. The process can take up to two weeks and the blue badge will appear without notice.

Your account now has access to Twitter Media Studio (TMS). Information about TMS can be found here https://media.twitter.com/content/media-twitter/en_us/articles/products/2018/media-studio.html.

Two ways to access from the desktop (logged in):

- From your homepage, click on your small icon located on the toolbar (top right of page) and find it in the dropdown.
- From the URL, scroll down to bottom of the page for the blue "Login to Media Studio" button.

Some features:

- Scheduling
- Multimedia library
- Posting video – choose/upload a thumbnail, write a title and short description, upload srt files (open captioning for Section 508 compliance)
- Sharing video (see below)

To access shared videos in TMS, click on "Library" (top left) and select "Shared Media." To preview the video click on "Tweet." (Don't worry, it will not tweet the video out) You can add your text there and schedule or publish.

I hope you enjoy the benefits of TMS! Please let me know if you have any questions.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: @BuckleyAFB Twitter Verification Follow Up
Date: Monday, May 13, 2019 11:08:26 AM

Good morning,

The Twitter verification request was submitted last week. The process can take up to two weeks and the blue badge will appear without notice.

Your account now has access to Twitter Media Studio (TMS). Information about TMS can be found here https://media.twitter.com/content/media-twitter/en_us/articles/products/2018/media-studio.html.

Two ways to access from the desktop (logged in):

- From your homepage, click on your small icon located on the toolbar (top right of page) and find it in the dropdown.
- From the URL, scroll down to bottom of the page for the blue "Login to Media Studio" button.

Some features:

- Scheduling
- Multimedia library
- Posting video – choose/upload a thumbnail, write a title and short description, upload srt files (open captioning for Section 508 compliance)
- Sharing video (see below)

To access shared videos in TMS, click on "Library" (top left) and select "Shared Media." To preview the video click on "Tweet." (Don't worry, it will not tweet the video out) You can add your text there and schedule or publish.

I hope you enjoy the benefits of TMS! Please let me know if you have any questions.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

From: (b)(6)
To: (b)(6)
Cc:
Subject: @DESRON_7 - Twitter Verification
Date: Monday, May 13, 2019 4:15:37 PM

(b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

One item that needs to be updated before Twitter verification is updating the URL in the profile area. It's currently the Facebook URL. I can start working on the request once the URL is updated. Do you have access to Twitter Media Studio? If not, I can request that at the same time.

I submitted the request for the Facebook account verification today.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

-----Original Message-----

From: (b)(6) (USA) (b)(6)
Sent: Sunday, May 12, 2019 9:27 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Subject: DESRON SEVEN- Twitter Verification

(b)(6)

Thank you for verifying our DESRON 7 Twitter.

I am currently the DESRON 7 Public Affairs Officer.

Please let me know if you need additional information.

Very Respectfully,

(b)(6)

(b)(6)

Public Affairs Officer
DESRON 7

(b)(6)



From: (b)(6)
To: (b)(6)
Cc:
Subject: @USArmyOldGuard Twitter Verification Follow Up
Date: Monday, May 13, 2019 11:08:55 AM

Good morning (b)(6) and (b)(6)

The Twitter verification request was submitted last week. The process can take up to two weeks and the blue badge will appear without notice.

Your account now has access to Twitter Media Studio (TMS). Information about TMS can be found here https://media.twitter.com/content/media-twitter/en_us/articles/products/2018/media-studio.html.

Two ways to access from the desktop (logged in):

- From your homepage, click on your small icon located on the toolbar (top right of page) and find it in the dropdown.
- From the URL, scroll down to bottom of the page for the blue "Login to Media Studio" button.

Some features:

- Scheduling
- Multimedia library
- Posting video – choose/upload a thumbnail, write a title and short description, upload srt files (open captioning for Section 508 compliance)
- Sharing video (see below)

To access shared videos in TMS, click on "Library" (top left) and select "Shared Media." To preview the video click on "Tweet." (Don't worry, it will not tweet the video out) You can add your text there and schedule or publish.

I hope you enjoy the benefits of TMS! Please let me know if you have any questions.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: [Non-DoD Source] Facebook Verification | Job: 2328090957305253
Date: Monday, May 13, 2019 8:10:50 PM

Thanks, (b)(6)! I need to update this request to within the US.

> On May 13, 2019, at 19:26, Facebook <case++aazq4xlffzzy4s@support.facebook.com> wrote:

>

> Hi (b)(6)

>

> I would stick with U.S. Most importantly, it is Military and we don't know where the unit will be, but it is still representing the U.S., wherever it is. Good question, though.

>

> Thanks,

>

> (b)(6)

> Facebook Client Support Analyst

>

>> On Mon May 13, 2019 14:03:59, (b)(6) DMA HQ DMA (USA) wrote:

>> Hi (b)(6)

>> Yes, that's correct. When selecting if the account is in the US on the request form, would I select it if the ship or unit is deployed overseas? Or would I go by the location (outside of the US) where they are operating from?

>> Thank you,

>> (b)(6)

>>

>>

>>

>>

>>

>>

>>

>> @DeptofDefense

>>> On May 13, 2019, at 16:55, Facebook <case++aazq4xlffzzy4s@support.facebook.com> wrote:

>>>

>>> All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

>>>

>>>

>>>

>>>

>>> ----

>>>

>>> Hi (b)(6)

>>>

>>> My name is (b)(6) with the Facebook Client Support Team and I am more than happy to assist you with your inquiry. I understand you are requesting verification of Facebook Page,

Caution-<https://www.facebook.com/DESRON7>.

>>>

>>> Please note, I have filed a request for review. I will keep you updated along the way and you can expect a response once a viable resolution has been reached.

>>> In the meantime, should you have any further questions regarding this inquiry, please feel free to reach out.

>>>

>>> Thanks,

>>>

>>> (b)(6)
>>> Facebook Client Support Analyst
>>>
>>>> On Mon May 13, 2019 12:46:51, (b)(6) wrote:
>>>> Subject : Facebook Verification
>>>> Pages Requests: : Verification
>>>> Official website : Caution-<https://www.public.navy.mil/surfor/cds7/Pages/default.aspx>
>>>> Facebook Page for Verification Request : 114648515718
>>>> Please let us know how we can help. : Hello, I am submitting a verification request on behalf of Commander
Destroyer Squadron Seven.
>>>> Caution-<https://www.facebook.com/DESRON7>
>>>> Are you based in the United States? : No
>>>> Please include your government or organization email address. : (b)(6)
>>>> Your contact at Facebook or Instagram : (b)(6)
>>>> Would you like to subscribe additional email addresses to your support case? (optional) :
(b)(6)
>>>>
>>>
>>
>

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: @1stMAW_Marines Twitter verification
Date: Monday, May 13, 2019 3:03:34 AM

Thank you (b)(6). The email associated with Instagram is (b)(6)

V/R,

(b)(6)
1st Marine Aircraft Wing
Communication Strategy & Operations
(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA) (b)(6)
Sent: Tuesday, May 7, 2019 3:09 AM
To: (b)(6)
Cc: (b)(6) DMA PROD (USA) (b)(6)
Subject: RE: @1stMAW_Marines Twitter verification

Good afternoon (b)(6)

@1stMarineAircraftWing Facebook account is now verified.

We strongly recommend that they turn on two-factor authentication that helps protect their Facebook account. For details about how to set up two-factor authentication and keep their account secure in the future, please follow the security tips in the Help Center:
Caution-<https://www.facebook.com/help/213481848684090/>.

Thank you.

(b)(6)

(b)(6)
DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense> <<https://web-mech01.mail.mil/owa/redirect.aspx?C=kRPyUmu0Fexb01elA5HkIUARX7Qq1kygmyBjEHNmkfsZXdfpRk3VCA..&URL=https%3a%2f%2ftwitter.com%2fDeptofDefense>>

<https://www.instagram.com/deptofdefense> <https://web-mech01.mail.mil/owa/redirect.aspx?C=BSPFsO3tDeZUd4_1FrYppur9GBw5f0n3dYeiwWmO4UZXdFpRk3VCA..&URL=https%3a%2f%2fwww.instagram.com%2fdeptofdefense>

<https://www.facebook.com/DeptofDefense> <<https://web-mech01.mail.mil/owa/redirect.aspx?C=7P5lqTrCe0qBaM7onW3ZCddOdUguFw3D5li2KIBxIwZXdfpRk3VCA..&URL=https%3a%2f%2fwww.facebook.com%2fDeptofDefense>>

<https://www.linkedin.com/company/united-states-department-of-defense> <<https://web-mech01.mail.mil/owa/redirect.aspx?C=EMiMOYUjZOP0iZLXjfqAu1BnNtuzwUpBbdeLUbjg57gZXdfpRk3VCA..&URL=https%3a%2f%2fwww.linkedin.com%2fcompany%2funited-states-department-of-defense>>

<https://www.defense.gov> <<https://www.defense.gov>>

(b)(6)

Hi (b)(6)

Following up on the IG verification. I will need the email address associated with the account for verification.

Thanks.

(b)(6)

From: (b)(6) DMA HQ DMA (USA) (b)(6)
Sent: Monday, April 29, 2019 8:11 AM
To: (b)(6) USMC I MAW (USA) (b)(6)
Cc: DMA Ft Meade PROD List DOD Social Media <dma.meade.prod.list.dod-social-media@mail.mil> <<mailto:dma.meade.prod.list.dod-social-media@mail.mil>>
Subject: Re: @1stMAW_Marines Twitter verification

Good morning (b)(6)

What is the email associated with the IG account? I'll need that to submit the verification request.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 29, 2019, at 03:00, (b)(6) wrote:

Good afternoon,

We have both Facebook and Instagram that need to be verified. Below are the links. Thank you again for reaching out.

Facebook - @1stMarineAircraftWing

Instagram - @1stMaw_Marines

V/R,

(b)(6)

1st Marine Aircraft Wing

(b)(6)

"The 15th Leadership Trait" is Compassion!

The deep awareness of the suffering of another accompanied by the WISH to relieve it!

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA) (b)(6)

Sent: Friday, April 19, 2019 9:18 PM

To: (b)(6)

Cc: (b)(6)

(b)(6)

Subject: @1stMAW_Marines Twitter verification

Good morning (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. So nothing else needed on your part. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it - usually a one-day turn but give it a few since it's a holiday weekend. Will circle back with any updates.

Do you have Facebook or Instagram accounts that need verification? I can help with those too.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 18, 2019, at 21:04, (b)(6)
wrote:

Good morning (b)(6)

I'm writing in regards to the message we received from you regarding verifying our page. Thank you for reaching out to us. What steps do we need to take in order to do so.

V/R,

(b)(6)

1st Marine Aircraft Wing
Communication Strategy & Operations

(b)(6)

From: (b)(6)
To: (b)(6)
Subject: RE: World of Warcraft (WOW) (2013)
Date: Monday, May 13, 2013, 12:00 PM

Accession: 104617 Associated email address is: Lorian@Bardem-mi.com

RECEIVED
(b)(6)

Original Message
(b)(6)

CLASSIFICATION: UNCLASSIFIED

Great thanks! (Sgt. Bardem) I'll need the email address associated with your Instagram account to request verification.

Original Message
(b)(6)

You're welcome and welcome back! I am not sure about FB and IG but will fund the verification over you.

I submitted the Twitter verification and Twitter Media Studio request last week. TMD is very available but verifications can take time.

Here is some information about TMD:
You may have access to Twitter Studio Studio (TMS). Information about TMS can be found here: <https://support.twitter.com/articles/2013-how-to-access-tms>
Fast links to access from the desktop (logged in):
- From your homepage, click on your email icon located on the toolbar (top right of page) and find it in the dropdown.
- From the URL, scroll down to bottom of the page for the blue "Sign to Media Studio" button.

- Some features:
- Archiving
- Multimedia library
- Posting status - character count at thumbnail, write a title and short description, upload in this report explaining the features TMD compliance
- Sharing video

To access shared video in TMS, click on "Library" (top left) and select "Shared Media" to preview the video click on "Embed" (that's scary), it will not embed the video but you can add your text there and whether to publish.

I hope you enjoy the benefits of TMS. Please let me know if you have any questions.

(b)(6)

Original Message
(b)(6)

CLASSIFICATION: UNCLASSIFIED

Thanks so much for the answer, since I've need further assistance, for both our other projects.

Regards,
(b)(6)

- <https://www.facebook.com/2013howtoaccess>
- <https://www.facebook.com/2013howtoaccess>
- <https://www.facebook.com/2013howtoaccess>
- <https://www.facebook.com/2013howtoaccess>
- <https://www.facebook.com/2013howtoaccess>

Original Message
(b)(6)

Hope that, thank you ma'am!

RECEIVED

(b)(6)

(b)(6)

With:

Thank for your email.

(b)(6) and I've waiting to receive and reply all official (WOW) social media accounts in an official (WOW) support and users. Twitter or Instagram verification for me personally agreed to be.

I currently on leave but I am work with your account. I'll review them and get back with anything that needs to be done before the request.

Thank you.

(b)(6)

(b)(6)

(b)(6)

06 Apr 15, 2016, at 12:14 Eastern Standard Time (GMT-04:00) from [redacted] to [redacted] via [redacted]

Good morning,

Yes, we would be interested in getting our account platform verified. We currently operate a Facebook (which has the self-certification strategy), Twitter, Instagram, and YouTube - all under the (b)(6) name. Please let us know what the steps are, and thank!

~MICHELLE

(b)(6)

(b)(6)

Hi Michelle, My name is Simon. I am the DOD Social Media lead. I'd like to help get your account verified if that is something you're interested in. Please email me at (b)(6)

or from Simon.McCormack@doD.mil or call me at (b)(6)

Custom Inquiries: <https://twitter.com/defense/updates/1575791711> or <https://www.facebook.com/defense/updates/1575791711>

U.S. Dept of Defense uses just a Direct Message - Custom Inquiries: <https://twitter.com/defense/updates/1575791711>

Hi there, My name is [redacted] I am the DOD Social Media lead. I'd like to help get your account verified if that is something you're interested in. Please email me at (b)(6)

Reply - Custom Inquiries: <https://twitter.com/defense/updates/1575791711> or <https://www.facebook.com/defense/updates/1575791711>

Settings - Custom Inquiries: <https://twitter.com/defense/updates/1575791711> or <https://www.facebook.com/defense/updates/1575791711>

CLASSIFICATION: UNCLASSIFIED

CLASSIFICATION: UNCLASSIFIED

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Facebook Verification | Job: 2328090957305253
Date: Monday, May 13, 2019 4:55:06 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

My name is (b)(6) with the Facebook Client Support Team and I am more than happy to assist you with your inquiry. I understand you are requesting verification of Facebook Page, Caution-<https://www.facebook.com/DESRON7>.

Please note, I have filed a request for review. I will keep you updated along the way and you can expect a response once a viable resolution has been reached.

In the meantime, should you have any further questions regarding this inquiry, please feel free to reach out.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Mon May 13, 2019 12:46:51, (b)(6) wrote:

>Subject : Facebook Verification

>Pages Requests : Verification

>Official website : Caution-<https://www.public.navy.mil/surfor/cds7/Pages/default.aspx>

>Facebook Page for Verification Request : 114648515718

>Please let us know how we can help. : Hello, I am submitting a verification request on behalf of Commander Destroyer Squadron Seven.

>Caution-<https://www.facebook.com/DESRON7>

>Are you based in the United States? : No

>Please include your government or organization email address. : (b)(6)

>Your contact at Facebook or Instagram : (b)(6)

>Would you like to subscribe additional email addresses to your support case? (optional) : (b)(6)

>

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: @US5thFleet Account Verification
Date: Thursday, May 16, 2019 8:05:18 AM

Good morning,

Do you have the contact information for the 5th Fleet social media account manager or their PAO?

I've sent a couple of Twitter DMs to help them with account verification.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: @DESRON_7 - Twitter and Facebook Verification
Date: Tuesday, May 14, 2019 4:41:59 PM

(b)(6)

I will also request TMS access for your account.

The @DESRON7 Facebook account is now blue badge verified.

Best Practices:

We strongly recommend turning on two-factor authentication that helps protect the accounts. For details about how to set up two-factor authentication and to keep the account secure in the future, please follow the security tips in the Help Center:

<<<https://www.facebook.com/help/213481848684090>>>

<<<https://help.twitter.com/en/managing-your-account/two-factor-authentication>>>

Please report any suspicious activity or imposter accounts via the link below and send the case number to your Navy contacts.

Facebook/Instagram: <https://www.facebook.com/help/>

(b)(6)

-----Original Message-----

From: (b)(6) USN (USA) (b)(6)
Sent: Monday, May 13, 2019 10:08 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6) DMA PROD (USA) (b)(6)
Subject: RE: @DESRON_7 - Twitter Verification

(b)(6)

I'm not familiar with Twitter Media Studio- I don't think I have access to it.

Thank you.

Very Respectfully,

(b)(6)

Public Affairs Officer
DESRON 7

(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA) (b)(6)

Sent: Tuesday, May 14, 2019 4:16 AM

To: (b)(6) USN (USA) (b)(6)
Cc: (b)(6) DMA PROD (USA) (b)(6)
Subject: @DESRON_7 - Twitter Verification

(b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

One item that needs to be updated before Twitter verification is updating the URL in the profile area. It's currently the Facebook URL. I can start working on the request once the URL is updated. Do you have access to Twitter Media Studio? If not, I can request that at the same time.

I submitted the request for the Facebook account verification today.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

-----Original Message-----

From: (b)(6) USN (USA) (b)(6)
Sent: Sunday, May 12, 2019 9:27 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Subject: DESRON SEVEN- Twitter Verification

(b)(6)

Thank you for verifying our DESRON 7 Twitter.

I am currently the DESRON 7 Public Affairs Officer.

Please let me know if you need additional information.

Very Respectfully,

(b)(6)

Public Affairs Officer
DESRON 7

(b)(6)



From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: [Non-DoD Source] Account Verification | Job: 824616917917782
Date: Wednesday, May 15, 2019 7:59:26 PM

Hi (b)(6)

I'm following up on the verification request. Please let me know if anything needs to be done.

Thank you!

(b)(6)

(b)(6)

@DeptofDefense

On Apr 29, 2019, at 17:24, Facebook <case++aazzqm7abzfugg@support.facebook.com> wrote:

Hi (b)(6)

Our specialists are still working on the Facebook Page verification (other cases as well). I will let you know if I get an update.

Thanks,

(b)(6)

Facebook Client Support Analyst

On Fri Apr 26, 2019 09:00:33, (b)(6) DMA HQ
DMA (USA) wrote:

Hi (b)(6)

Thank you. We appreciate your support in helping to verify the DOD accounts!

Thank you,

(b)(6)

(b)(6)



@DeptofDefense

On Apr 26, 2019, at 11:58, Facebook
<case++aazzqm7abzfugg@support.facebook.com>
wrote:

All active links contained in this email were disabled.
Please verify the identity of the sender, and confirm the
authenticity of all links contained within the message
prior to copying and pasting the address to a Web
browser.

Hi (b)(6)



My name is (b)(6) with the Facebook Client Support
team and I am more than happy to assist you with your
request for verification of Facebook Page: Caution-
<https://www.facebook.com/EdwardsAirForceBase/>.

Please note, I have filed a request for review. I will keep
you updated along the way and you can expect a
response once a viable resolution has been reached.

In the meantime, should you have any further questions

regarding this inquiry, please feel free to reach out.

Thanks,

(b)(6)

Facebook Client Support Analyst

On Fri Apr 26, 2019 06:42:22, (b)(6)

(b)(6) wrote:

Subject : Account Verification

Pages Requests: : Verification

Official website : Caution-
<https://www.edwards.af.mil/>

Please let us know how we can help. : Hello.
I am requesting for page verification on
behalf of Edwards Air Force Base.

Caution-
<https://www.facebook.com/EdwardsAirForceBase/>

Are you based in the United States? : Yes

What kind of political entity are you? : None
of the Above

Please include your government or
organization email address. :

(b)(6)

Your contact at Facebook or Instagram :

(b)(6)

Would you like to subscribe additional email
addresses to your support case? (optional) :

(b)(6)

From: (b)(6)
To:
Cc:
Subject: RE: 10th Mountain Division, Twitter verification
Date: Tuesday, May 14, 2019 2:20:02 PM

Good afternoon again (b)(6)

We have a few more Twitter accounts we'd like to get verified (our subordinate brigades).

Here's their handles...

@2BCT10thMtnDiv
@1BCT10MTN
@10thCAB
@10thSBDE

Thanks for the support. And feel free to let me know if you need anything else.

(b)(6)

Facebook: <https://www.facebook.com/10thMTNDIV/>
Twitter: <https://twitter.com/10MTNDIV>
Instagram: <https://www.instagram.com/fd10thmntn/>
YouTube: https://www.youtube.com/channel/UCXuAy8C_0lzRqA2wtM7IO1w
Flickr: <https://www.flickr.com/photos/drum10thmountain/albums>

-----Original Message-----

(b)(6)

Subject: RE: 10th Mountain Division, Twitter verification

Got it. Thanks for the information. Will circle back with any updates on GPAC.

The Twitter verification can take up to two weeks and they will not let us know. The blue check will just appear.

-----Original Message-----

(b)(6)

Subject: RE: 10th Mountain Division, Twitter verification

This sounds great (b)(6)

Here's (b)(6) and my information for GPAC.

Page URL: <https://www.facebook.com/10thMTNDIV/>

Email (associated with your personal account): (b)(6)

FB Profile URL: www.facebook.com/bernardofuller

Page URL: <https://www.facebook.com/10thMTNDIV/>

Email (associated with your personal account): (b)(6)

FB Profile URL: <https://www.facebook.com/>(b)(6)

I also added SFC Fuller to the cc line in case you need to reach out to him directly.

Thanks again for your help.

(b)(6)

Facebook: <https://www.facebook.com/10thMTNDIV/>

Twitter: <https://twitter.com/10MTNDIV>

Instagram: <https://www.instagram.com/fd10thmtn/>

YouTube: https://www.youtube.com/channel/UCxuAy8C_0lzRqA2wtM7IO1w

Flickr: <https://www.flickr.com/photos/drum10thmountain/albums>

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

Sent: Thursday, April 11, 2019 3:19 PM

To: (b)(6) USARMY 10 MTN DIV (US)

(b)(6)

(b)(6) USARMY HQDA OCPA (USA)

(b)(6) USARMY HQDA OCPA

(b)(6) USARMY HQDA (USA)

(b)(6) DMA PROD (USA)

Subject: RE: 10th Mountain Division, Twitter verification

(b)(6)

Thanks for speaking with me.

(b)(6) Per our conversation, I will submit for @10MTNDIV Twitter to be verified today. We will hold on streamlining the handles across the platforms until the decision makers at the Division are in agreement. Copying the Army Social Media team (and my colleague (b)(6) for their SA.

You mentioned submitting to FB a request for this but were not sure about the outcome. Please check the link to see if you have access to the Government, Politics & Advocacy Support Portal (GPAC). <https://politics.fb.com/help> Please fill out the info below if you do not. I will be submitting a batch next week.

The GPAC portal assists with:

- Verified badge requests
- Disapproved ad appeals
- Name or username changes
- Fake account reports
- Duplicate account merges
- Hacked account reports
- Product questions or issues

Here is the info I need for GPAC. Please do one for each account manager you want to have access.

Page URL: <https://www.facebook.com/10thMTNDIV/>

Email (associated with your personal account):

FB Profile URL:

Thanks!

(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

Sent: Thursday, April 11, 2019 12:49 PM

To: (b)(6) USARMY 10 MTN DIV (US)

(b)(6)

Subject: RE: 10th Mountain Division, Twitter verification

Hi (b)(6)

Thanks for emailing. Are you available to talk? I am at this number today

(b)(6)

Looking at the links in your signature block, I would like to ask a few questions about the current handles

Facebook: <https://www.facebook.com/10thMTNDIV/> - VERIFIED

Twitter: <https://twitter.com/10MTNDIV> - NEEDS VERIFICATION/CHANGE HANDLE?

Instagram: <https://www.instagram.com/fd10thmtn/> - NEEDS VERIFICATION/CHANGE HANDLE?

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

-----Original Message-----

From: (b)(6) USARMY 10 MTN DIV (US)

(b)(6)

Sent: Thursday, April 11, 2019 9:34 AM

To: (b)(6)

Subject: 10th Mountain Division, Twitter verification

Good morning (b)(6)

I got your message the other day on Twitter regarding account verification. Feel free to let me know what needs to happen.

Thanks,

(b)(6)

Facebook: <https://www.facebook.com/10thMTNDIV/>

Twitter: <https://twitter.com/10MTNDIV>

Instagram: <https://www.instagram.com/fd10thmtn/>

YouTube: https://www.youtube.com/channel/UCxuAy8C_0lzRqA2wtM7IO1w

Flickr: <https://www.flickr.com/photos/drum10thmountain/albums>

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: [Non-DoD Source] URL and Handle Update | Job: 649456715521351
Date: Thursday, May 16, 2019 4:20:03 PM

Hi (b)(6)

Thank you for the update.
They are currently using that handle (US_SpaceCom) but their URL does not reflect that. Just want to make sure I am understanding that correctly that they are not able to use the URL https://www.facebook.com/US_SpaceCom.

Thanks!

(b)(6)

-----Original Message-----

From: Facebook <case++aazq4sg6kpg2lm@support.facebook.com>
Sent: Thursday, May 16, 2019 4:06 PM
To: (b)(6)
Cc: (b)(6)
Subject: [Non-DoD Source] URL and Handle Update | Job: 649456715521351

Hi (b)(6)

I have received an update from the specialist team that (US_SpaceCom) is not currently available.

Is there a different name you would like to try to claim instead?

Please keep me posted.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Tue May 14, 2019 11:49:07, Sarah wrote:

>Hi (b)(6)

>I wanted to let you know that our technical team are actively working on this

>URL name change question.

>I will keep you posted every step of the way. I will confirm with you via

>this thread upon completion.

>Should you have any additional questions, please feel free to reach out and I

>will be more than happy to assist.

>Thanks,

>(b)(6)

>Facebook Client Support Analyst

>>On Tue May 7, 2019 11:53:18, (b)(6) DMA HQ DMA (USA) wrote:

>>Hi (b)(6)

>>Thank you for working on this. I appreciate the update and please let

>>me know if you need us to do anything.

>>(b)(6)

>>-----Original Message-----

>>From: Facebook <case++aazq4sg6kpg2lm@support.facebook.com>

>>Sent: Tuesday, May 7, 2019 2:24 PM

>>(b)(6)

>>
>>
>>

>>Subject: [Non-DoD Source] URL and Handle Update | Job: 649456715521351

>>All active links contained in this email were disabled. Please verify
>>the identity of the sender, and confirm the authenticity of all links
>>contained within the message prior to copying and pasting the address to a
>>Web browser.

>>----

>>Hi (b)(6)

>>This is (b)(6) with the Facebook client support team. I will be happy
>>to assist you today.

>>I understand you would like to change the URL name of this Page:

>>(Caution-<https://www.facebook.com/US-Space-Command-1543842622385857>)

>>to (Caution-https://www.facebook.com/US_SpaceCom).

>>I have created a request to have this processed and I will keep you
>>updated along the way.

>>If you have any other questions in regard to this issue, please feel
>>free to reach out to me, I will be happy to help.

>>Thanks,

>>(b)(6)

>>Facebook Client Support Analyst

>>>On Tue May 7, 2019 11:09:04, wrote:

>>>Hi (b)(6)

>>>We have received your question and your reference number is
>>>649456715521351.

>>>We will respond within 1 business day. If you don't hear from us
>>>within that time frame, please be sure to check your spam folder.
>>>In the meantime, we encourage you to visit the Facebook Advertiser
>>>Help Center to find detailed information related to Facebook Ads:
>>>Caution-<https://www.facebook.com/business/help>

>>>

>>>We'll be in touch soon!

>>>

>>>Note: Please make sure that you whitelist Facebook's domains
>>>(support.facebook.com, fb.com) to receive our response for your inquiry.

>>>

>>>Sincerely,

>>>The Global Marketing Solutions Team

>>>Facebook

>>>

>>

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Instagram Verification | Job: 449691035807177
Date: Wednesday, May 22, 2019 4:46:58 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is (b)(6) with the Facebook Client Support Team. I'm happy to assist you with your request to verify Instagram account: Caution-<https://www.instagram.com/usnavyband/>.

I have reached out to our specialists and will be working with them on this case.

Once I hear back from them, I will provide you with updates.

If you have any other questions in regard to this issue, please feel free to reach out and I will be happy to help.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Wed May 22, 2019 12:26:45, (b)(6) wrote:
>Subject : Instagram Verification
>Instagram Requests : Instagram Verification
>Official Instagram Account Username : @usnavyband
>Log-in e-mail of the Instagram account : navyband.public.affairs@navy.mil
>Does this person or organization also use Facebook? : Yes
>Facebook Page URL : Caution-<https://www.facebook.com/usnavyband/>
>Official website : Caution-<https://www.navyband.navy.mil>
>Please let us know how we can help. : Hi there. I am submitting a request for verification on behalf of the U.S. Navy Band. The URL is the one to their official site but leads to the events calendar page. I will ask them to update it if needed.
>Caution-<https://www.instagram.com/usnavyband/>
>Are you based in the United States? : Yes
>What kind of political entity are you? : None of the Above
>Please include your government or organization email address. : (b)(6)
>Your contact at Facebook or Instagram : (b)(6)
>Would you like to subscribe additional email addresses to your support case? (optional) : (b)(6)
>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] URL and Handle Update | Job: 649456715521351
Date: Friday, May 17, 2019 9:08:49 AM

Hi (b)(6)

You are welcome.

Please let me know if you would like to try a different name.

I will await your reply.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Thu May 16, 2019 16:44:25, (b)(6) DMA HQ DMA (USA) wrote:

>(b)(6) - Thanks for the clarification.

>Thank you,

>(b)(6)

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>@DeptofDefense

>> On May 16, 2019, at 16:40, Facebook <case++aazq4sg6kpg2lm@support.facebook.com> wrote:

>>

>> To confirm, the URL Caution-https://www.facebook.com/US_SpaceCom is not currently available.

>>

>> Please let me know if you would like to try for a different name.

>>

>> I will await your reply.

>

From: (b)(6)
To: Facebook
Cc: (b)(6)
Subject: RE: [Non-DoD Source] Instagram Verification | Job: 449691035807177
Date: Wednesday, May 22, 2019 7:50:45 PM

Hi (b)(6)

I just noticed the account is now verified. This is so great because one of the band members is singing the National Anthem at the NASCAR Coca-Cola 600 this Sunday!

Thank you so much for the quick turn!

(b)(6)

From: Facebook [case++aazq4kpbufrvb@support.facebook.com]
Sent: Wednesday, May 22, 2019 4:46 PM
To: (b)(6) DMA HQ DMA (USA)
Cc: (b)(6) DMA PROD (USA)
Subject: [Non-DoD Source] Instagram Verification | Job: 449691035807177

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is (b)(6) with the Facebook Client Support Team. I'm happy to assist you with your request to verify Instagram account: Caution-<https://www.instagram.com/usnavyband/>.

I have reached out to our specialists and will be working with them on this case.

Once I hear back from them, I will provide you with updates.

If you have any other questions in regard to this issue, please feel free to reach out and I will be happy to help.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Wed May 22, 2019 12:26:45, (b)(6) wrote:
>Subject : Instagram Verification
>Instagram Requests : Instagram Verification
>Official Instagram Account Username : @usnavyband
>Log-in e-mail of the Instagram account : navyband.public.affairs@navy.mil
>Does this person or organization also use Facebook? : Yes
>Facebook Page URL : Caution-<https://www.facebook.com/usnavyband/>
>Official website : Caution-<https://www.navyband.navy.mil>
>Please let us know how we can help. : Hi there. I am submitting a request for verification on behalf of the U.S. Navy Band. The URL is the one to their official site but leads to the events calendar page. I will ask them to update

it if needed.

>Caution-<https://www.instagram.com/usnavyband/>

>Are you based in the United States? : Yes

>What kind of political entity are you? : None of the Above

>Please include your government or organization email address. : (b)(6)

>Your contact at Facebook or Instagram : (b)(6)

>Would you like to subscribe additional email addresses to your support case? (optional) : (b)(6)

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Account Verification | Job: 308413326493541
Date: Friday, May 24, 2019 4:21:30 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

Not sure what happened here, but the Facebook Page, Caution-<https://www.facebook.com/airforcetestcenter/> has been verified. Let me know if you have any further issues on this request.

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>On Fri Apr 26, 2019 09:23:13, (b)(6) wrote:

>Hi (b)(6)

>My name is (b)(6) with the Facebook Client Support team and I am more than happy to assist you with your request for verification of Facebook Page, Caution-<https://www.facebook.com/airforcetestcenter/>.

>Please note, I have filed a request for review. I will keep you updated along the way and you can expect a response once a viable resolution has been reached.

>In the meantime, should you have any further questions regarding this inquiry, please feel free to reach out.

>Thanks,

>(b)(6)

>Facebook Client Support Analyst

>>On Fri Apr 26, 2019 07:55:16, wrote:

>>Hi (b)(6)

>>We have received your question and your reference number is 308413326493541. We will respond within 1 business day. If you don't hear from us within that time frame, please be sure to check your spam folder.

>>In the meantime, we encourage you to visit the Facebook Advertiser Help Center to find detailed information related to Facebook Ads: Caution-<https://www.facebook.com/business/help>

>>

>>We'll be in touch soon!

>>

>>Note: Please make sure that you whitelist Facebook's domains (support.facebook.com, fb.com) to receive our response for your inquiry.

>>

>>Sincerely,

>>The Global Marketing Solutions Team

>>Facebook

>>

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: [Non-DoD Source] Facebook Verification | Job: 594881097665260
Date: Friday, May 24, 2019 10:35:24 AM

Hi (b)(6)

Thanks so much! I appreciate the quick response. I'm traveling right now but will leave feedback through the form that was sent.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On May 24, 2019, at 09:20, Facebook <case++aazq4k4ld5h424@support.facebook.com> wrote:

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

Thank you for your patience as we reviewed your request to verify Caution-
<https://www.facebook.com/DefenseInnovationBoard/>.

We reviewed your account and determined that it's eligible for verification. You'll now see a blue checkmark indicating that your account is your authentic presence on Facebook.

We strongly recommend you to ask the admins on your page to turn on Two-factor authentication that helps protect your Facebook account. For details about how to set up two-factor authentication and keep your account secure in the future, please follow the security tips in the Help Center: Caution-
<https://www.facebook.com/help/213481848684090/>.

Our team is happy to help you further establish your authentic presence by removing imposter accounts. If you're being impersonated, please follow these instructions to report imposter accounts: [Caution-
www.facebook.com/help/167722253287296](https://www.facebook.com/help/167722253287296).

Please let me know if you have any issues with this verification.

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

On Thu May 23, 2019 13:15:03, (b)(6) DMA HQ
DMA (USA) wrote:

Hi (b)(6)

Thank you. I appreciate your support!

(b)(6)

-----Original Message-----

From: Facebook <case++aazq4k4ld5h424@support.facebook.com>

Sent: Thursday, May 23, 2019 4:10 PM

(b)(6)

Subject: [Non-DoD Source] Facebook Verification | Job:
594881097665260

All active links contained in this email were disabled. Please verify the

identity of the sender, and confirm the authenticity of all links contained

within the message prior to copying and pasting the address to a Web browser.

(b)(6)

Hi (b)(6)

This is (b)(6) from the Facebook Client Support Team and I will be happy to

assist you with your request to verify

Caution-Caution-

<https://www.facebook.com/pg/DefenseInnovationBoard>.

I am now looking into this request with our specialists and will follow up

with you when I have an update.

In the meantime, please let me know if you have any additional questions or

concerns regarding this request!

Thanks,

(b)(6)

Facebook Client Support Analyst

On Thu May 23, 2019 12:55:15, wrote:

Hi (b)(6)

We have received your question and your reference number is 594881097665260.

We will respond within 1 business day. If you don't hear from us within that

time frame, please be sure to check your spam folder.

In the meantime, we encourage you to visit the Facebook Advertiser Help

Center to find detailed information related to Facebook Ads:

Caution-Caution-

<https://www.facebook.com/business/help>

We'll be in touch soon!

Note: Please make sure that you whitelist Facebook's domains

(support.facebook.com, fb.com) to receive our response for your inquiry.

Sincerely,

The Global Marketing Solutions Team

Facebook

From: (b)(6)
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Re: Instagram Verification | Job: 2272737406320445
Date: Tuesday, May 28, 2019 6:56:57 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

Thank you for working to help us. I added my personal email by mistake. Adding my work email.

(b)(6)

On Tue, May 28, 2019 at 4:50 PM Facebook

<case++aazzqm2zu7nwd6@support.facebook.com < Caution-mailto:case%2B%2Baazzqm2zu7nwd6@support.facebook.com > > wrote:

Hi (b)(6)

This is (b)(6) from the Facebook Client Support Team. I understand that you would like to verify Caution-<https://www.instagram.com/usnavyuropeafrica/> < Caution-<https://www.instagram.com/usnavyuropeafrica/> > .

I am looking into this request with our specialists and when I have an update I will reach back out to you.

In the meantime, please let me know if you have any other questions or concerns about this request.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Tue May 28, 2019 13:14:20, (b)(6) wrote:

>Subject : Instagram Verification

>Instagram Requests : Instagram Verification

>Official Instagram Account Username : @usnavyuropeafrica

>Log-in e-mail of the Instagram account : naveurnavafc6f@gmail.com < Caution-mailto:naveurnavafc6f@gmail.com >

>Does this person or organization also use Facebook? : Yes

>Facebook Page URL : Caution-

<https://www.facebook.com/USNavalForcesEuropeAfrica> < Caution-<https://www.facebook.com/USNavalForcesEuropeAfrica> >

>Official website : Caution-<https://www.c6f.navy.mil/> < Caution-
<https://www.c6f.navy.mil/> >

>Please let us know how we can help. : Good afternoon! I am submitting a verification request on behalf of US Naval Forces Europe and Africa. Please let me know if anything else is needed to assist with the process.

>Caution-<https://www.instagram.com/usnavyeuropeafrica> < Caution-
<https://www.instagram.com/usnavyeuropeafrica> >

>Are you based in the United States? : Yes

>What kind of political entity are you? : None of the Above

>Please include your government or organization email address. :

aimeefuji@gmail.com < Caution-mailto:(b)(6) >

>Your contact at Facebook or Instagram : (b)(6)

>Would you like to subscribe additional email addresses to your support case? (optional) :

(b)(6)

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Account Verification | Job: 824616917917782
Date: Wednesday, May 29, 2019 8:30:15 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

We reviewed the Page (Caution-<https://www.facebook.com/EdwardsAirForceBase>) and determined that it's eligible for verification. You'll now see a blue checkmark indicating that the Page is the authentic presence on Facebook.

We strongly recommend you to ask the admins of the Page to turn on Two-factor authentication that helps protect their Facebook accounts. For details about how to set up two-factor authentication, please follow the security tips in the Help Center: Caution-<https://www.facebook.com/help/213481848684090>

If you have any questions or concerns in regard to this inquiry, please let me know and I'll be glad to assist.

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>On Wed May 15, 2019 16:59:31, (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6)

>I'm following up on the verification request. Please let me know if anything needs to be done.

>Thank you!

>(b)(6)

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>> Facebook Client Support Analyst

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>>> On Fri Apr 26, 2019 09:00:33, (b)(6) DMA HQ DMA (USA) wrote:

>>> Hi (b)(6)

>>> Thank you. We appreciate your support in helping to verify the DOD accounts!

>>> Thank you,

>>> (b)(6)

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>>> @DeptofDefense

>>>> On Apr 26, 2019, at 11:58, Facebook <case++aazzqm7abzfugg@support.facebook.com> wrote:

>>>>

>>>> All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

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>>>>

>>>> Hi (b)(6)

>>>>

>>>> My name is (b)(6) with the Facebook Client Support team and I am more than happy to assist you with your request for verification of Facebook Page: Caution-Caution-<https://www.facebook.com/EdwardsAirForceBase/>.

>>>>

>>>> Please note, I have filed a request for review. I will keep you updated along the way and you can expect a response once a viable resolution has been reached.

>>>> In the meantime, should you have any further questions regarding this inquiry, please feel free to reach out.

>>>>

>>>> Thanks,

>>>>

>>>> (b)(6)

>>>> Facebook Client Support Analyst

>>>>

>>>>> On Fri Apr 26, 2019 06:42:22, (b)(6) wrote:

>>>>> Subject : Account Verification

>>>>> Pages Requests : Verification

>>>>> Official website : Caution-Caution-<https://www.edwards.af.mil/>

>>>>> Please let us know how we can help. : Hello. I am requesting for page verification on behalf of Edwards Air Force Base.

>>>>> Caution-Caution-<https://www.facebook.com/EdwardsAirForceBase/>

>>>>> Are you based in the United States? : Yes

>>>>> What kind of political entity are you? : None of the Above

>>>>> Please include your government or organization email address. : (b)(6)

>>>>> Your contact at Facebook or Instagram : (b)(6)

>>>>> Would you like to subscribe additional email addresses to your support case? (optional) :

(b)(6)

>>>>>

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From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Instagram Verification | Job: 576812729393259
Date: Wednesday, May 29, 2019 5:42:35 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

We reviewed the U.S. Marine Forces Europe & Africa Instagram account (Caution-<https://www.instagram.com/usmcfea/>) and determined that it's eligible for verification. You'll now see a blue checkmark next to their username on their profile and in search results on Instagram.

Please note that verified accounts must remain public, have a profile picture and post content. We strongly recommend that they turn on Two-factor authentication that helps protect their Instagram account. For details about how to set up two-factor authentication and keep their account secure in the future, please follow the security tips in the Help Center: Caution-<https://www.facebook.com/help/213481848684090/>.

Our team is happy to help them further establish their authentic presence by removing impostor accounts. If they're being impersonated, please follow these instructions to report impostor accounts: Caution-www.facebook.com/help/167722253287296.

Feel free to reach back out if you have any questions or concerns regarding this request.

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>>On Wed May 29, 2019 07:00:37, (b)(6) wrote:

>>Hi (b)(6)

>>This is (b)(6) with the Facebook Client Support Team and I work alongside (b)(6) I am happy to assist with your request to verify the U.S. Marine Forces Europe & Africa Instagram account (Caution-<https://www.instagram.com/usmcfea/>).

>>I am working with my internal team to review this account for verification. I will keep you posted on updates as they become available.

>>Let me know if you have any questions or concerns regarding this matter.

>>Thanks,

>>(b)(6)

>>Facebook Client Support Analyst

>>>On Wed May 29, 2019 04:28:56, Aimee Workman wrote:

>>>Subject : Instagram Verification

>>>Instagram Requests : Instagram Verification

>>>Official Instagram Account Username : @usmcfea

>>>Log-in e-mail of the Instagram account : (b)(6)

>>>Does this person or organization also use Facebook? : Yes

>>>Facebook Page URL : Caution-<https://www.facebook.com/USMCFEA>

>>>Official website : Caution-<https://www.marforeur.marines.mil>

>>>Please let us know how we can help. : Good morning! I am submitting a verification request on behalf of U.S. Marine Forces Europe & Africa.

>>>Caution-<https://www.instagram.com/usmcfea/>

>>>Are you based in the United States? : Yes

>>>What kind of political entity are you? : None of the Above

>>>Please include your government or organization email address. : (b)(6)

>>>Your contact at Facebook or Instagram : (b)(6)

>>>Would you like to subscribe additional email addresses to your support case? (optional) :

(b)(6)

>>>

>>

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Instagram Verification | Job: 2272737406320445
Date: Wednesday, May 29, 2019 9:29:21 AM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

Happy Wednesday!

We reviewed your account (Caution-<https://www.instagram.com/usnavyeuropeafrica/>) and determined that it's eligible for verification. You'll now see a blue checkmark next to your username on your profile and in search results on Instagram.

Please note that verified accounts must remain public, have a profile picture and post content.

We strongly recommend you to turn on Two-factor authentication that helps protect your Instagram account. For details about how to set up two-factor authentication and keep your account secure in the future, please follow the security tips in the Help Center: Caution-<https://www.facebook.com/help/213481848684090/>.

Our team is happy to help you further establish your authentic presence by removing imposter accounts. If you're being impersonated, please follow these instructions to report imposter accounts: Caution-www.facebook.com/help/167722253287296.

If you have any issues with this verification, please let me know!

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>On Tue May 28, 2019 15:56:44, (b)(6) wrote:

>Hi (b)(6)

>Thank you for working to help us. I added my personal email by mistake.

>Adding my work email.

>Aimee

>On Tue, May 28, 2019 at 4:50 PM Facebook <

>case++aazzqm2zu7nwd6@support.facebook.com> wrote:

>> Hi (b)(6)

>>

>> This is (b)(6) from the Facebook Client Support Team. I understand that you

>> would like to verify Caution-<https://www.instagram.com/usnavyeuropeafrica/>.

>>

(b)(6)

>> I am looking into this request with our specialists and when I have an
>> update I will reach back out to you.
>>
>> In the meantime, please let me know if you have any other questions or
>> concerns about this request.

>>
>> Thanks,

>>
>> (b)(6)
>> Facebook Client Support Analyst

>>
>> >On Tue May 28, 2019 13:14:20, (b)(6) wrote:
>> >Subject : Instagram Verification
>> >Instagram Requests : Instagram Verification
>> >Official Instagram Account Username : @usnavyuropeafrica
>> >Log-in e-mail of the Instagram account : naveurnavafc6f@gmail.com
>> >Does this person or organization also use Facebook? : Yes
>> >Facebook Page URL : Caution-<https://www.facebook.com/USNavalForcesEuropeAfrica>
>> >Official website : Caution-<https://www.c6f.navy.mil/>
>> >Please let us know how we can help. : Good afternoon! I am submitting a
>> verification request on behalf of US Naval Forces Europe and Africa. Please
>> let me know if anything else is needed to assist with the process.
>> >Caution-<https://www.instagram.com/usnavyuropeafrica>
>> >Are you based in the United States? : Yes
>> >What kind of political entity are you? : None of the Above
>> >Please include your government or organization email address. :
>> (b)(6)
>> >Your contact at Facebook or Instagram : (b)(6)
>> >Would you like to subscribe additional email addresses to your support
>> case? (optional) : (b)(6)

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>

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: [Non-DoD Source] Page Name Change | Job: 435120310656154
Date: Friday, May 31, 2019 12:59:09 PM

Hi (b)(6)

Sorry about that! Can the URL also be updated? So strange ... I just went back to the account and the username is now @ArmyQuintas. It was @Marne6.

Current name: MG Leopold Quintas Jr.
Current username: @ArmyQuintas
Current URL: <<https://www.facebook.com/ArmyQuintas>>

Desired name: Marne 6
Desired username: @Marne6
Desired URL: <<https://www.facebook.com/Marne6>>

Thanks for your patience!

(b)(6)

-----Original Message-----

From: Facebook <case++aazq4o2b6qgtxo@support.facebook.com>

Sent: Friday, May 31, 2019 12:48 PM

To: (b)(6)

Cc: (b)(6)

(b)(6)

Subject: [Non-DoD Source] Page Name Change | Job: 435120310656154

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

(b)(6)

(b)(6)

Hi (b)(6)

This is (b)(6) with the Facebook Client Support Team and I work alongside (b)(6) and (b)(6). I am happy to assist with your request to change the name on this Page (Caution-<https://www.facebook.com/marne6>) from "MG Leopoldo Quintas Jr." to "Marne 6".

I'm not seeing this as an active account, is there another link or Page ID that you can provide for the Page?

I look forward to hearing back from you! Let me know if you have any questions or concerns regarding this matter.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Fri May 31, 2019 07:46:46, (b)(6) wrote:
>Subject : Page Name Change
>Pages Requests: : Page Name or Username Change Official Facebook Page :
>114648515718 Desired Page Name : Marne 6 Username (URL) : No changes -
>keep the destination username (default) Do you require a URL redirect?
>: No Please let us know how we can help. : Hello. I am submitting a
>request for a name change on behalf of the 3rd Infantry Division's commander
>account. Instead of the account named for the specific individual, they would
>like the account named for the position. Their leadership changes hands on
>Monday, June 3rd. Please advise. Thank you.
>Current name is MG Leopoldo Quintas Jr.
>Desired name is: Marne 6
>This is the Caution-url: Caution-<https://www.facebook.com/marne6>
>Are you based in the United States? : Yes What kind of political entity
>are you? : None of the Above Please include your government or
>organization email address. : (b)(6) Would you
>like to subscribe additional email addresses to your support case?
>(optional) : (b)(6)
>

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: [Non-DoD Source] Instagram Verification | Job: 461091631306527
Date: Friday, May 31, 2019 1:39:43 PM

Hi (b)(6)

Thank you so much!

(b)(6)

-----Original Message-----

From: Facebook <case++aazq4oyzz72vbv@support.facebook.com>

Sent: Friday, May 31, 2019 1:29 PM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6) DMA PROD (USA) (b)(6)

Subject: [Non-DoD Source] Instagram Verification | Job: 461091631306527

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

(b)(6)

Hi (b)(6)

Sorry, meant to copy (b)(6)!

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Fri May 31, 2019 10:27:32, (b)(6) wrote:

>Hi (b)(6)

>My name is (b)(6) with the Facebook Client Support Team and I am more than

>happy to assist you with your inquiry. I understand you are requesting

>verification of Instagram account,

>Caution-<https://www.instagram.com/usarmyoldguard/>.

>Please note, I have filed a request for review. I will keep you updated along

>the way and you can expect a response once a viable resolution has been

>reached.

>In the meantime, should you have any further questions regarding this

>inquiry, please feel free to reach out.

>Thanks,

>(b)(6)

>Facebook Client Support Analyst

>>On Fri May 31, 2019 09:13:51, wrote:

>>Hi (b)(6)

>>We have received your question and your reference number is 461091631306527.

>>We will respond within 1 business day. If you don't hear from us within that

>>time frame, please be sure to check your spam folder.
>>In the meantime, we encourage you to visit the Facebook Advertiser Help
>>Center to find detailed information related to Facebook Ads:
>>Caution-<https://www.facebook.com/business/help>
>>
>>We'll be in touch soon!
>>
>>Note: Please make sure that you whitelist Facebook's domains
>>(support.facebook.com, fb.com) to receive our response for your inquiry.
>>
>>Sincerely,
>>The Global Marketing Solutions Team
>>Facebook
>>
>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Page Name Change | Job: 435120310656154
Date: Friday, May 31, 2019 1:35:52 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

Thanks for providing the requested information! I am working with my internal team to review your Page name change request on this Page (Caution-<https://www.facebook.com/Marne6/>).

Current Page name: MG Leopoldo Quintas Jr.
Current Username: @Marne6
Current Caution-url: Caution-<https://www.facebook.com/Marne6/>

Desired Page name: Marne 6
Desired username: @Marne6
Desired Caution-url: Caution-<https://www.facebook.com/Marne6/>

I will keep you posted on updates as they become available. Let me know if you have any additional questions or concerns regarding this matter.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Fri May 31, 2019 09:59:56, (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6)
>Sorry about that! Can the URL also be updated? So strange ... I just went back
>to the account and the username is now @ArmyQuintas. It was @Marne6.
>Current name: MG Leopold Quintas Jr.
>Current username: @ArmyQuintas
>Current Caution-url: <Caution-<https://www.facebook.com/ArmyQuintas/>>
>Desired name: Marne 6
>Desired username: @Marne6
>Desired Caution-url: <Caution-<https://www.facebook.com/Marne6/>>
>Thanks for your patience!

>(b)(6)

>-----Original Message-----

>From: Facebook <case++aazq4o2b6qgtxo@support.facebook.com>
>Sent: Friday, May 31, 2019 12:48 PM
>To: (b)(6) DMA HQ DMA (USA) (b)(6)
>Cc: (b)(6) DMA PROD (USA) (b)(6)
>(b)(6)
>Subject: [Non-DoD Source] Page Name Change | Job: 435120310656154
>All active links contained in this email were disabled. Please verify the

>identity of the sender, and confirm the authenticity of all links contained
>within the message prior to copying and pasting the address to a Web browser.

>-----

>Hi (b)(6)
>This is (b)(6) with the Facebook Client Support Team and I work alongside
>(b)(6) and (b)(6) I am happy to assist with your request to change the name
>on this Page (Caution-Caution-<https://www.facebook.com/marne6>) from "MG Leopoldo
>Quintas Jr." to "Marne 6".
>I'm not seeing this as an active account, is there another link or Page ID
>that you can provide for the Page?
>I look forward to hearing back from you! Let me know if you have any questions
>or concerns regarding this matter.

>Thanks,

>(b)(6)

>Facebook Client Support Analyst

>>On Fri May 31, 2019 07:46:46, (b)(6) wrote:

>>Subject : Page Name Change

>>Pages Requests: : Page Name or Username Change Official Facebook Page :

>>114648515718 Desired Page Name : Marne 6 Username (URL) : No changes -

>>keep the destination username (default) Do you require a URL redirect?

>>: No Please let us know how we can help. : Hello. I am submitting a

>>request for a name change on behalf of the 3rd Infantry Division's commander

>>account. Instead of the account named for the specific individual, they would

>>like the account named for the position. Their leadership changes hands on

>>Monday, June 3rd. Please advise. Thank you.

>>Current name is MG Leopoldo Quintas Jr.

>>Desired name is: Marne 6

>>This is the Caution-Caution-url: Caution-Caution-<https://www.facebook.com/marne6>

>>Are you based in the United States? : Yes What kind of political entity

>>are you? : None of the Above Please include your government or

>>organization email address. : (b)(6) Would you

>>like to subscribe additional email addresses to your support case?

>>(optional) : (b)(6)

>>

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Instagram Verification | Job: 461091631306527
Date: Tuesday, June 4, 2019 6:16:18 PM

Hi (b)(6)

You are quite welcome and thanks for the encouraging words!

Best,

(b)(6)

Facebook Client Support Analyst

>On Mon Jun 3, 2019 15:45:32, (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6)

>Amazing work as always. Thank you so much!

>Thank you,

>(b)(6)

>

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>@DeptofDefense

>> On Jun 3, 2019, at 18:41, Facebook <case++aazq4oyzz72vbv@support.facebook.com> wrote:

>>

>> All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

>>

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>> ----

>>

>> Hi (b)(6)

>>

>> After further review we determined the account (Caution-<https://www.instagram.com/usarmyoldguard>) is eligible for verification. The partner will now see a blue checkmark next to their username on the profile and in search results on Instagram.

>>

>> We strongly recommend them to turn on Two-factor authentication that helps protect the Instagram account. For details about how to set up two-factor authentication and keep the account secure in the future, please have them follow the security tips in the Help Center: Caution-<https://help.instagram.com/566810106808145>.

>>

>> If you have any questions or concerns in regard to this inquiry, please let me know and I'll be glad to assist.

>>

>> Thanks,

>> (b)(6)

>> Facebook Client Support Analyst

>>

>> Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your

feedback and thank you for contacting Facebook.

>>

>>> On Fri May 31, 2019 10:40:13, (b)(6) DMA HQ DMA (USA) wrote:

>>> Hi (b)(6)

>>> Thank you so much!

>>> (b)(6)

>>> -----Original Message-----

>>> From: Facebook <case++aazq4oyzz72vbv@support.facebook.com>

>>> Sent: Friday, May 31, 2019 1:29 PM

>>> To: (b)(6) DMA HQ DMA (USA) (b)(6)

>>> Cc: (b)(6) DMA PROD (USA) (b)(6)

>>> Subject: [Non-DoD Source] Instagram Verification | Job: 461091631306527

>>> All active links contained in this email were disabled. Please verify the
>>> identity of the sender, and confirm the authenticity of all links contained
>>> within the message prior to copying and pasting the address to a Web browser.

>>> ----

>>> Hi (b)(6)

>>> Sorry, meant to copy (b)(6)!

>>> Thanks,

>>> (b)(6)

>>> Facebook Client Support Analyst

>>>> On Fri May 31, 2019 10:27:32, Drew wrote:

>>>> Hi (b)(6)

>>>> My name is (b)(6) with the Facebook Client Support Team and I am more than
>>>> happy to assist you with your inquiry. I understand you are requesting
>>>> verification of Instagram account,

>>>> Caution-Caution-<https://www.instagram.com/usarmyoldguard/>.

>>>> Please note, I have filed a request for review. I will keep you updated along
>>>> the way and you can expect a response once a viable resolution has been
>>>> reached.

>>>> In the meantime, should you have any further questions regarding this
>>>> inquiry, please feel free to reach out.

>>>> Thanks,

>>>> (b)(6)

>>>> Facebook Client Support Analyst

>>>>> On Fri May 31, 2019 09:13:51, wrote:

>>>>> Hi (b)(6)

>>>>> We have received your question and your reference number is 461091631306527.

>>>>> We will respond within 1 business day. If you don't hear from us within that
>>>>> time frame, please be sure to check your spam folder.

>>>>> In the meantime, we encourage you to visit the Facebook Advertiser Help

>>>>> Center to find detailed information related to Facebook Ads:

>>>>> Caution-Caution-<https://www.facebook.com/business/help>

>>>>>

>>>>> We'll be in touch soon!

>>>>>

>>>>> Note: Please make sure that you whitelist Facebook's domains

>>>>> (support.facebook.com, fb.com) to receive our response for your inquiry.

>>>>>

>>>>> Sincerely,

>>>>> The Global Marketing Solutions Team

>>>>> Facebook

>>>>>

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>>>>

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>>>>

>>>>

From: (b)(6)
To: (b)(6)
Cc:
Subject: JBLM social media verification (UNCLASSIFIED)
Date: Thursday, June 6, 2019 2:03:14 PM

CLASSIFICATION: UNCLASSIFIED

Hello (b)(6)

Thank you for reaching out to JBLM on Twitter! I'd love to work with you to get our accounts verified. Please let me know what you have in mind.

V/r,

(b)(6)

Facebook: <https://www.facebook.com/JBLewisMcChord/>

Twitter: https://twitter.com/jblm_pao

JBLM News: <https://www.army.mil/jblm>

JBLM Website: <https://home.army.mil/lewis-mcchord/>

CLASSIFICATION: UNCLASSIFIED

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Facebook Verification | Job: 626610891190173
Date: Thursday, June 13, 2019 5:44:48 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

You're welcome. We're glad we could help you today and appreciate you being a member of the Facebook community.

We reviewed the F-35 II Joint Program Office Facebook Page (Caution-<https://www.facebook.com/F35JPO>) and determined that it's eligible for verification. You'll now see a blue checkmark indicating that their account is their authentic presence on Facebook.

We strongly recommend that they turn on two-factor authentication that helps protect their Facebook account. For details about how to set up two-factor authentication and keep their account secure in the future, please follow the security tips in the Help Center: Caution-<https://www.facebook.com/help/213481848684090/>.

Feel free to reach back out if you have any questions or concerns regarding this matter.

Hope you enjoy the rest of your week!

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>On Thu Jun 13, 2019 13:03:01, (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6)

>I see the account is now verified. You guys are lightning fast!

>Thank you so much!

>(b)(6)

>@DeptofDefense

>> On Jun 13, 2019, at 12:56, Facebook <case++aazzqm3sbxgurw@support.facebook.com> wrote:

>>

>> Caution-<https://www.facebook.com/F35JPO>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Login Unavailable | Job: 440700366767737
Date: Thursday, June 13, 2019 1:29:39 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is (b)(6) with the Facebook Client Support Team.

I'm happy to assist you with your request to investigate user account (Lightning PAO) login ability.

I have reached out to our specialists and will be working with them on this case.

Once I hear back from them, I will provide you with updates.

If you have any other questions in regard to this issue, please feel free to reach out and I will be happy to help.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Thu Jun 13, 2019 08:50:50, wrote:

>Hi (b)(6)

>We have received your question and your reference number is 440700366767737. We will respond within 1 business day. If you don't hear from us within that time frame, please be sure to check your spam folder.

>In the meantime, we encourage you to visit the Facebook Advertiser Help Center to find detailed information related to Facebook Ads: Caution-<https://www.facebook.com/business/help>

>

>We'll be in touch soon!

>

>Note: Please make sure that you whitelist Facebook's domains (support.facebook.com, fb.com) to receive our response for your inquiry.

>

>Sincerely,

>The Global Marketing Solutions Team

>Facebook

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: [Non-DoD Source] Account Verification | Job: 824616917917782
Date: Sunday, June 30, 2019 9:22:56 AM

Hi (b)(6)

Passing along a note from a happy customer in California.

On behalf of Edwards Air Force Base, I would like to sincerely thank you for verifying our Facebook account. If you are ever out this way and want a tour of our base, let us know so we can set something up! :)

(b)(6)

Thank you,

(b)(6)

(b)(6)

Facebook: [facebook.com/DeptofDefense](https://www.facebook.com/DeptofDefense)

Twitter: twitter.com/DeptofDefense

Instagram: [instagram.com/deptofdefense](https://www.instagram.com/deptofdefense)

LinkedIn: [linkedin.com/company/united-states-department-of-defense](https://www.linkedin.com/company/united-states-department-of-defense)

Website: [defense.gov](https://www.defense.gov)

On May 29, 2019, at 20:30, Facebook <case++aazzqm7abzfugg@support.facebook.com> wrote:

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

We reviewed the Page (Caution-

<https://www.facebook.com/EdwardsAirForceBase>) and determined that it's eligible for verification. You'll now see a blue checkmark indicating that the Page is the authentic presence on Facebook.

We strongly recommend you to ask the admins of the Page to turn on Two-factor authentication that helps protect their Facebook accounts. For details about how to set up two-factor authentication, please follow the security tips in the Help Center: Caution-<https://www.facebook.com/help/213481848684090>

If you have any questions or concerns in regard to this inquiry, please let me know and I'll be glad to assist.

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

On Wed May 15, 2019 16:59:31, (b)(6) CIV DMA HQ
DMA (USA) wrote:

Hi (b)(6)

I'm following up on the verification request. Please let me know if anything needs to be done.

Thank you!

(b)(6)

(b)(6)

@DeptofDefense

On Apr 29, 2019, at 17:24, Facebook
<case++aazzqm7abzfugg@support.facebook.com>
wrote:

Hi (b)(6)

Our specialists are still working on the Facebook Page verification (other cases as well). I will let you know if I get an update.

Thanks,

(b)(6)

Facebook Client Support Analyst

On Fri Apr 26, 2019 09:00:33, (b)(6)
(b)(6)
wrote:

Hi (b)(6)

Thank you. We appreciate your support in helping to verify the DOD accounts!

Thank you,

(b)(6)

@DeptofDefense

On Apr 26, 2019, at 11:58,
Facebook
<case++aazzqm7abzfugg@support.facebook.com>
wrote:

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

My name is (b)(6) with the Facebook Client Support team and I am more than happy to assist you with your request for verification of Facebook Page: Caution-Caution-
<https://www.facebook.com/EdwardsAirForceBase/>.

Please note, I have filed a request for review. I will keep you updated along the way and you can expect a response once a viable resolution has been reached.

In the meantime, should you have any further questions regarding this inquiry, please feel free to reach out.

Thanks,

(b)(6)

Facebook Client Support
Analyst

On Fri Apr 26,
2019 06:42:22,

(b)(6)

wrote:

Subject : Account
Verification

Pages Requests :
Verification

Official website :
Caution-Caution-
<https://www.edwards.af.mil/>

Please let us know
how we can help. :
Hello. I am
requesting for page
verification on
behalf of Edwards
Air Force Base.

Caution-Caution-
<https://www.facebook.com/EdwardsAirForceBase/>

Are you based in
the United States? :
Yes

What kind of
political entity are
you? : None of the
Above

Please include your
government or
organization email
address. :

(b)(6)

Your contact at
Facebook or

Instagram : (b)(6)

(b)(6)

Would you like to
subscribe
additional email
addresses to your
support case?
(optional) :

(b)(6)

From: [Facebook](#)
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Need More Help? | Case 824616917917782
Date: Sunday, June 30, 2019 9:23:23 AM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

Thank you for reaching out about case 824616917917782. It looks like this case was marked as resolved more than 14 days ago. To get support, please file a new case: [Caution-www.facebook.com/business/clientsupport](https://www.facebook.com/business/clientsupport).

If you'd like us to keep troubleshooting the same issue, please include the case number 824616917917782 in the "Please let us know how we can assist" field when submitting a new case. We'll be happy to pick up where we left off.

Thanks,

Facebook Support

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Impersonator | Job: 474908366657680
Date: Tuesday, July 2, 2019 5:55:27 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

You're welcome. We're glad we could help you today and appreciate you being a member of the Facebook community.

Enjoy the rest of your week!

Thanks,

(b)(6)

Facebook Client Support Analyst - To learn more about growing your business on Facebook visit: Caution-<https://fb.me/learn-blueprint> or Caution-<https://politics.fb.com/>.

>On Tue Jul 2, 2019 14:43:26, (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6)

>I see the account has already been removed. Thank you so much!

>Thank you,

>(b)(6)

>
>
>
>
>

>Facebook: [facebook.com/DeptofDefense](https://www.facebook.com/DeptofDefense)

>Twitter: twitter.com/DeptofDefense

>Instagram: [instagram.com/deptofdefense](https://www.instagram.com/deptofdefense)

>LinkedIn: [linkedin.com/company/united-states-department-of-defense](https://www.linkedin.com/company/united-states-department-of-defense)

>Website: [defense.gov](https://www.defense.gov)

>> On Jul 2, 2019, at 16:50, Facebook <case++aazq5to7eqkgwe@support.facebook.com> wrote:

>>

>> Caution-https://www.instagram.com/mark_t_esper2

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: [Non-DoD Source] Re: Imposter Ticket # 0119096699
Date: Wednesday, July 3, 2019 10:06:39 AM

A ticket is already in place. It's in the subject line but I will include it here - # 0119096699.

From: cstrom@twitter.com [cstrom@twitter.com] on behalf of Twitter Government & Politics [gov@twitter.com]
Sent: Wednesday, July 03, 2019 10:01 AM
To: (b)(6) DMA HQ DMA (USA)
Cc: (b)(6) PROD (USA)
Subject: [Non-DoD Source] Re: Imposter Ticket # 0119096699

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

When you have a chance, could you file an impersonation report at Caution-
<https://help.twitter.com/forms/impersonation> < Caution-
<https://help.twitter.com/forms/impersonation> > ?

After completing the form, you'll receive a confirmation email with a Case# in the subject line.

Please send us that number and we will expedite the case!

--

Twitter Government & Elections

gov@twitter.com < Caution-mailto:gov@twitter.com > | follow us:
@TwitterGov < Caution-http://twitter.com/twittergov >

On Wed, Jul 3, 2019 at 9:01 AM (b)(6) DMA HQ DMA (USA)
(b)(6) < Caution-mailto:(b)(6) > wrote:
Good morning,

The impostor account has been populating the feed with the official account's content. Can the removal of the fake account be expedited? And can the verification of the official account be expedited?

Official account: <Caution-https://twitter.com/ExSeaBreeze < Caution-https://twitter.com/ExSeaBreeze > >

Impostor account: <Caution-https://twitter.com/ex_breeze < Caution-https://twitter.com/ex_breeze > >

Thank you,

(b)(6)

(b)(6)

From: (b)(6) DMA HQ DMA (USA)
Sent: Tuesday, July 02, 2019 12:16 PM
To: Twitter Government & Politics
Subject: RE: [Non-DoD Source] Re: Imposter Ticket # 0119096699

Thanks, team!

From: (b)(6)
(b)(6) > >On Behalf Of Twitter
Government & Politics
Sent: Tuesday, July 2, 2019 10:12 AM
To: (b)(6) DMA HQ DMA (USA) (b)(6) < Caution-
(b)(6)
Subject: [Non-DoD Source] Re: Imposter Ticket # 0119096699

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Great, thank you! We have escalated this to our team internally.

--

Twitter Government & Elections

gov@twitter.com < Caution-mailto:gov@twitter.com > < Caution-Caution-mailto:gov@twitter.com < Caution-mailto:gov@twitter.com > > | follow us: @TwitterGov < Caution-Caution-http://twitter.com/twittergov < Caution-http://twitter.com/twittergov > >

On Tue, Jul 2, 2019 at 5:26 AM (b)(6) DMA HQ DMA (USA)

(b)(6)

Good morning,

I am escalating an imposter report on behalf of Exercise Sea Breeze. The real account is Caution-Caution-https://twitter.com/ExSeaBreeze < Caution-https://twitter.com/ExSeaBreeze > < Caution-Caution-https://twitter.com/ExSeaBreeze < Caution-https://twitter.com/ExSeaBreeze > > . Screenshot of the imposter account is enclosed.

(I've already submitted a verification request for the real account that is in the works.)

Thanks for your support!





Blocked

ExSeaBreeze


@ex_breeze

0 Following 0 Followers

@ex_breeze is blocked

Are you sure you want to view these Tweets? Viewing Tweets won't unblock @ex_breeze.

[View Tweets](#)



Thank you,

(b)(6)

(b)(6)

Facebook: facebook.com/DeptofDefense < Caution-
http://facebook.com/DeptofDefense > < Caution-Caution-
https://www.facebook.com/DeptofDefense < Caution-
https://www.facebook.com/DeptofDefense > >

Twitter: twitter.com/DeptofDefense < Caution-
http://twitter.com/DeptofDefense > < Caution-Caution-
https://twitter.com/DeptofDefense < Caution-https://twitter.com/DeptofDefense > >

Instagram: instagram.com/deptofdefense < Caution-
http://instagram.com/deptofdefense > < Caution-Caution-
https://www.instagram.com/deptofdefense < Caution-
https://www.instagram.com/deptofdefense > >

LinkedIn: linkedin.com/company/united-states-department-of-defense < Caution-
http://linkedin.com/company/united-states-department-of-defense > < Caution-Caution-
https://www.linkedin.com/company/united-states-department-of-defense < Caution-
https://www.linkedin.com/company/united-states-department-of-defense > >

Website: defense.gov < Caution-http://defense.gov > < Caution-Caution-
https://www.defense.gov/ < Caution-https://www.defense.gov/ > >

From: (b)(6) on behalf of [Twitter Government & Politics](#)
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Re: Imposter Ticket # 0119096699
Date: Wednesday, July 3, 2019 10:03:03 AM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

When you have a chance, could you file an impersonation report at [Caution-https://help.twitter.com/forms/impersonation](https://help.twitter.com/forms/impersonation) < [Caution-https://help.twitter.com/forms/impersonation](https://help.twitter.com/forms/impersonation) > ?

After completing the form, you'll receive a confirmation email with a Case# in the subject line.

Please send us that number and we will expedite the case!

--

Twitter Government & Elections

gov@twitter.com < Caution-mailto:gov@twitter.com > | follow us:

[@TwitterGov](https://twitter.com/TwitterGov) < [Caution-http://twitter.com/twittergov](http://twitter.com/twittergov) >

On Wed, Jul 3, 2019 at 9:01 AM (b)(6) DMA HQ DMA (USA)

(b)(6) wrote:

Good morning,

The impostor account has been populating the feed with the official account's content. Can the removal of the fake account be expedited? And can the verification of the official account be expedited?

Official account: <[Caution-https://twitter.com/ExSeaBreeze](https://twitter.com/ExSeaBreeze) < [Caution-https://twitter.com/ExSeaBreeze](https://twitter.com/ExSeaBreeze) > >

Impostor account: <[Caution-https://twitter.com/ex_breeze](https://twitter.com/ex_breeze) < [Caution-https://twitter.com/ex_breeze](https://twitter.com/ex_breeze) > >

Thank you,

(b)(6)

(b)(6)

From: (b)(6) DMA HQ DMA (USA)
Sent: Tuesday, July 02, 2019 12:16 PM
To: Twitter Government & Politics
Subject: RE: [Non-DoD Source] Re: Imposter Ticket # 0119096699

Thanks, team!

From: (b)(6)
(b)(6) On Behalf Of Twitter
Government & Politics
Sent: Tuesday, July 2, 2019 10:12 AM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
(b)(6)
Subject: [Non-DoD Source] Re: Imposter Ticket # 0119096699

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Great, thank you! We have escalated this to our team internally.

--

Twitter Government & Elections

gov@twitter.com < Caution-mailto:gov@twitter.com > < Caution-Caution-mailto:gov@twitter.com < Caution-mailto:gov@twitter.com > > | follow us: @TwitterGov < Caution-Caution-http://twitter.com/twittergov < Caution-http://twitter.com/twittergov > >

On Tue, Jul 2, 2019 at 5:26 AM (b)(6) DMA HQ DMA (USA)

(b)(6)

Good morning,

I am escalating an imposter report on behalf of Exercise Sea Breeze. The real account is Caution-Caution-<https://twitter.com/ExSeaBreeze> < Caution-<https://twitter.com/ExSeaBreeze> > < Caution-Caution-<https://twitter.com/ExSeaBreeze> < Caution-<https://twitter.com/ExSeaBreeze> > > . Screenshot of the imposter account is enclosed.

(I've already submitted a verification request for the real account that is in the works.)

Thanks for your support!



@ex_breeze is blocked

Are you sure you want to view these Tweets? Viewing Tweets won't unblock @ex_breeze.

[View Tweets](#)



Thank you,

(b)(6)

(b)(6)

Facebook: [facebook.com/DeptofDefense](https://www.facebook.com/DeptofDefense) < Caution-
<http://facebook.com/DeptofDefense> > < Caution-Caution-
<https://www.facebook.com/DeptofDefense> < Caution-
<https://www.facebook.com/DeptofDefense> > >

Twitter: twitter.com/DeptofDefense < Caution-
<http://twitter.com/DeptofDefense> > < Caution-Caution-
<https://twitter.com/DeptofDefense> < Caution-<https://twitter.com/DeptofDefense> > >

Instagram: [instagram.com/deptofdefense](https://www.instagram.com/deptofdefense) < Caution-
<http://instagram.com/deptofdefense> > < Caution-Caution-
<https://www.instagram.com/deptofdefense> < Caution-
<https://www.instagram.com/deptofdefense> > >

LinkedIn: [linkedin.com/company/united-states-department-of-defense](https://www.linkedin.com/company/united-states-department-of-defense) < Caution-
<http://linkedin.com/company/united-states-department-of-defense> > < Caution-Caution-
<https://www.linkedin.com/company/united-states-department-of-defense> < Caution-
<https://www.linkedin.com/company/united-states-department-of-defense> > >

Website: defense.gov < Caution-<http://defense.gov> > < Caution-Caution-
<https://www.defense.gov/> < Caution-<https://www.defense.gov/> > >