							1. DATE (DDMMYYYY)		
SHIPMENT EVALUATION AND INSPECTION RECORD (Read Privacy Act Statement and Instructions on the back of this form before completing.)									
(Read Privacy Act State	ement and in	structions on the back	k of this to	orm before co	ompieting.	)			
2. CUSTOMER'S NAME (Last, First, Middle Initial) 3. GRADE/RANK 4			4. AGEN	. AGENCY		5. TSP NAME		SCAC	
6. BILL OF LADING NUMBER 7. ORIGIN INSPECTION OFFICE GBLOC							GBLOC		
					INSPE	ECTION OFFICE	OBLOO		
9. CODE OF SERVICE									
10. PICKUP ADDRESS NO	11. DE	LIVERY ADI	DRESS (S	treet, City, State/Co	ountry, ZIP/Pos	stal Code)			
(Street, City, State/Country, ZIP/Postal C									
12. PICKUP DATE (DDMMYYYY)   13. MISSED PICKUP (X one)			14. REQUIRED DELIVERY DATE (RDD)				15. MISSED RDD (X one)		
				(DDMMYYYY)			T YES		
16. DATE IN STORAGE-IN-		OUT OF SIT	F SIT 18. DELIVERY DAT			Έ (DDMMYYYY)		Г	
TRANSIT (SIT) (DDMMYYYY)	(DDMM	* * * * )							
						1			
20. LOSS/DAMAGE (If applicable)		20b. SOURCE				21. CUSTOME	MER SATISFACTION (X one)		
20a. TYPE						YES	NO		
22. SHIPMENT INSPECTION (Explain)	all marked Ten	der of Service (T/S) Viol	ations in R	emarks.)					
(X) VIOLATION (X) VIOLATION									
220 Epiled to perform Dro Movo Survey				22n. Failed to provide required documents to Customer					
22a. Failed to perform Pre-Move Survey 22b. Improperly packed/loaded shipment				220. Failed to unpack/reassemble					
22c. Improper/inadequate packing material				22p. Failed to comply with SIT requirements					
22d. Prepared inventory improperly				22q. Containers not properly marked					
22e. Prepared DD619 improperly				22r. Failed to protect containers from weather					
22f. Used unqualified personnel				22s. Failed to pack/weigh/enter PBP&E on inventory/Bill Lading/DPS					
22g. Improperly serviced/deserviced appliances				22t. Failed to update shipment status in DPS					
22h. Folded/Failed to properly roll rug(s)				22u. UB/HHG containers failed to meet specifications					
22i. Failed to record Loss/Damage				22v. Failed to notify PPSO of inability to meet RDD					
22j. Failed to weigh shipment as prescribed				22w. Failed to trace within regulatory requirements					
22k. Failed to remove packing materials/debris				22x. Failed to notify PPSO of arrival/delivery					
221. Failed to reweigh when requested/as required				22y. Failed	to contair	nerize at residend	ce		
22m. Failed to provide required d	PPSO		22z. Other	(Describe	in Block 23)				
23. REMARKS									
24. LOCATION OF INSPECTION (X)									
25a. PRINTED NAME OF INSPECTOR (Last, First, Middle 25b. SIGNATU				OF INSPEC	TOR		25c. DA	TE SIGNED	
Initial)								DMMYYYY)	

## PRIVACY ACT STATEMENT

AUTHORITY: JTR Ch 1-6 & Appendixes, DTR 4500.9-R, and E.O. 9397.

**PRINCIPAL PURPOSE(S):** The purpose of this document is to evaluate and inspect shipment details and account for any violations of the Service Provider (SP) tender of service; and to act as supporting documentation for any action arising from an SP's unsatisfactory performance.

**ROUTINE USE(S):** Information contained in this system of records may be provided to a SP in the course of adjudication or other action taken for unsatisfactory performance reasons.

**DISCLOSURE:** Voluntary; however, failure to provide the requested information may result in lack of action taken for unsatisfactory performance reasons.

## INSTRUCTIONS

- a. The surveillance of services via inspections is a critical component of the Defense Personal Property Program and necessary to ensure that DoD customers continue to receive the quality service promised by this program and provided by industry.
- b. The DD Form 1780 must be used by inspectors to record any Tender of Service violations found on outbound and inbound shipments. Inspectors are required to enter observations and evaluations of shipments on the Origin Inspections or Destination Inspections Section under the Quality Assurance Management module in the Defense Personal Property System (DPS).
- c. The DD Form 1780 applies to both domestic and international shipments, including one-time-only shipments and special solicitations, which are part of the TSP performance file and maintained in DPS.
- d. Shipments not moving via DPS require a DD Form 1780 to be completed manually. DD Form 1780 does not apply to DPM shipments.