

PRIVACY ACT STATEMENT

AUTHORITY: JTR Ch 1-6 & Appendixes, DTR 4500.9-R, and E.O. 9397.

PRINCIPAL PURPOSE(S): The purpose of this document is to evaluate and inspect shipment details and account for any violations of the Service Provider (SP) tender of service; and to act as supporting documentation for any action arising from an SP's unsatisfactory performance.

ROUTINE USE(S): Information contained in this system of records may be provided to a SP in the course of adjudication or other action taken for unsatisfactory performance reasons.

DISCLOSURE: Voluntary; however, failure to provide the requested information may result in lack of action taken for unsatisfactory performance reasons.

INSTRUCTIONS

- a. The surveillance of services via inspections is a critical component of the Defense Personal Property Program and necessary to ensure that DoD customers continue to receive the quality service promised by this program and provided by industry.
- b. The DD Form 1780 must be used by inspectors to record any Tender of Service violations found on outbound and inbound shipments. Inspectors are required to enter observations and evaluations of shipments on the Origin Inspections or Destination Inspections Section under the Quality Assurance Management module in the Defense Personal Property System (DPS).
- c. The DD Form 1780 applies to both domestic and international shipments, including one-time-only shipments and special solicitations, which are part of the TSP performance file and maintained in DPS.
- d. Shipments not moving via DPS require a DD Form 1780 to be completed manually. DD Form 1780 does not apply to DPM shipments.