

DOD INSTRUCTION 6000.21

ADMINISTRATION AND OVERSIGHT OF PROVISION OF HEALTH CARE FOR THE WHITE HOUSE MEDICAL UNIT

Originating Component: Office of the Under Secretary of Defense for Personnel and Readiness

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Approved by: Kathleen H. Hicks, Deputy Secretary of Defense

Purpose: In accordance with the authority in DoD Directive (DoDD) 5124.02, this issuance:

- Establishes policy, assigns responsibilities, and prescribes procedures for administering and overseeing the provision of health care services of the White House Medical Unit (WHMU) as an organizational element of the DoD Presidential Support Program (PSP) and as a set of clinics supported by the Walter Reed National Military Medical Center (WRNMMC) under the authority, direction, and control of the Director, Defense Health Agency (DHA).
- Establishes the WHMU as a DoD military medical treatment facility (MTF) subject to the laws and DoD policies applicable to administration and management of MTFs, with procedures appropriate to its unique mission.
- Establishes eligibility criteria and processes for providing health care services at the WHMU.

2

TABLE OF CONTENTS

| Section 1: General Issuance Information | . 3 |
|--|-----|
| 1.1. Applicability. | . 3 |
| 1.2. Policy | |
| Section 2: Responsibilities | . 4 |
| 2.1. Under Secretary of Defense for Personnel and Readiness (USD(P&R)) | . 4 |
| 2.2. ASD(HA) | . 4 |
| 2.3. Director, DHA | . 4 |
| 2.4. Director, Washington Headquarters Services. | . 6 |
| 2.5. DoD Component Heads. | . 6 |
| 2.6. Secretaries of the Military Departments. | . 6 |
| SECTION 3: ELIGIBILITY FOR HEALTH CARE SERVICES FROM WHMU | . 7 |
| 3.1. The President and Vice President and Other Secretarial Designees | . 7 |
| 3.2. Federal Civilian Employees of the Executive Office of the President. | . 7 |
| 3.3. Uniformed Services Personnel Assigned or Detailed to the White House | . 8 |
| 3.4. Other Military Health System Beneficiaries Assigned or Detailed to the White House. | . 8 |
| 3.5. Emergency Services for Other Individuals. | . 8 |
| 3.6. Other Extraordinary Circumstances | . 8 |
| GLOSSARY | |
| G.1. Acronyms. | . 9 |
| G.2. Definitions | . 9 |
| REFERENCES | 10 |

SECTION 1: GENERAL ISSUANCE INFORMATION

1.1. APPLICABILITY.

This issuance applies to OSD, the Military Departments, the Office of the Chairman of the Joint Chiefs of Staff and the Joint Staff, the Combatant Commands, the Office of the Inspector General of the Department of Defense, the Defense Agencies, the DoD Field Activities, and all other organizational entities within the DoD.

1.2. POLICY.

- a. The WHMU, an organizational element of the DoD PSP, is comprised of a specialized team of health care professionals entrusted with delivering optimal comprehensive health services to ensure the Presidency functions uninterrupted and to support the health and safety of the President and Vice President of the United States. The WHMU also provides health care services relating to White House functions and activities to support Presidential activities.
- b. As part of the DoD PSP in accordance with DoDD 5210.55, WHMU provides medical services and support, consistent with this issuance, at the direction of the White House Military Office (WHMO), which is an organizational element of the DoD.
- c. In relation to the provision of health care services and all clinical and clinical support operations, WHMU manages the clinics that support the DoD PSP, including those located on the White House complex that are supported by WRNMMC. It therefore is an MTF subject to:
- (1) The laws and DoD policies, including DHA policies, applicable to administering and managing MTFs and civilian employee occupational health clinics.
 - (2) Certain special procedures, consistent with law, appropriate to its unique mission.
- d. WHMU patients must meet the eligibility criteria established in Section 3. The Director, DHA will provide management direction and oversight necessary for WHMU compliance with the eligibility criteria. Services will be declined:
 - (1) To individuals who do not meet such criteria; or
 - (2) That **do not** meet the authorized scope of services established for eligible individuals.

SECTION 2: RESPONSIBILITIES

2.1. UNDER SECRETARY OF DEFENSE FOR PERSONNEL AND READINESS (USD(P&R)).

In accordance with DoDD 5124.02, the USD(P&R) is the approval authority for any exceptions to provisions of this issuance. This authority may be delegated only to the Deputy USD(P&R) or the Assistant Secretary of Defense for Health Affairs (ASD(HA)). Such delegations must be in writing.

- a. In coordination with the ASD(HA), Director, DHA, and Director, WHMO, the USD(P&R) will establish safeguards to secure medical records, including billing information, for patients receiving care at the WHMU.
- b. Care by WHMU provided pursuant to DoDI 6025.23 will be provided on a non-reimbursable basis for 270 days by which time the USD(P&R) will certify to the Deputy Secretary of Defense and Deputy White House Chief of Staff that the safeguards in 2.1.a. are established. In the event that the Deputy Secretary of Defense or the Deputy White House Chief of Staff determines that such safeguards in 2.1.a. are not established, they will convene a meeting to ensure resolution of any outstanding safeguards and to determine a new date for implementing billing procedures.

2.2. ASD(HA).

Under the authority, direction, and control of the USD(P&R), the ASD(HA):

- a. Oversees DHA implementation of this issuance.
- b. Recommends to the USD(P&R) appropriate actions to effectively implement this issuance.
- c. Coordinates with the Director, WHMO, and appropriate DoD Component heads to harmonize activities under the authority of the DHA and those pertinent to managing the DoD PSP.

2.3. DIRECTOR, DHA.

Under the authority, direction, and control of the USD(P&R), through the ASD(HA), in accordance with DoDD 5136.13, and in addition to the responsibilities in Paragraph 2.5., the Director, DHA:

a. Acting through the Director, Defense Health Network National Capital Region and the Director, WRNMMC supports the WHMU, consistent with this issuance, to achieve mission accomplishment.

- b. Ensures patients meet the eligibility criteria established in Section 3.
- c. Issues supplemental guidance to implement this issuance in coordination with the Director of WHMO.
 - d. Ensures that the Director, WRNMMC:
- (1) Provides necessary budgetary, financial, personnel, administrative, management, equipment, supplies, training, transportation, clinical support, and other resources necessary to achieve mission accomplishment to the WHMU, consistent with applicable DoD and DHA policies and procedures.
 - (2) Provides support for WHMU compliance with:
- (a) Medical facility accreditation standards, Drug Enforcement Administration controlled substances regulations in Parts 1304, 1306, and 1317 of Title 21, Code of Federal Regulations, and other applicable requirements and standards external to DoD.
- (b) Applicable Military Health System requirements and standards for clinical quality, patient eligibility, medical records, laboratory, radiology, pharmacy, billing and collections, financial management, electronic health records, and other MTF operations, including auditing and oversight activities.
- (c) DHA requirements for proper pharmaceutical management, including procurement; storage and inventory; prescription, dispensation, and disposal of controlled substances; and formulary management, including preference for generic medications.
 - (d) This issuance and DHA implementation of it.
- (3) Supports and implements authorized DoD PSP health care activities in accordance with DoDD 5210.55, including the provision of health care services to the individuals identified in Paragraph 3.1.a., as well as accreditation visits or clinical oversight and special procedures approved by the ASD(HA) for security and confidentiality in relation to these selected WHMU patients.
- (4) Provides specialty outpatient and inpatient care services at WRNMMC in accordance with applicable DoD and DHA policies and procedures to the senior officials, established in Enclosure 2 of DoD Instruction (DoDI) 6025.23 as Secretarial Designees, who are referred for such care by the WHMU.
- (5) At the request of the Physician to the President, provides clinical oversight, credentialing, and privileges for the Physician to the President and provides support to the same for the authorized clinical activities.
 - e. In coordination with the Director, WHMO, ensures that the Director, WHMU:
 - (1) Supports authorized clinical activities of the Physician to the President.

- (2) Ensures that the provision of WHMU health care services and all clinical and clinical support operations are carried out in accordance with this issuance.
- (3) Uses established processes to interview and select personnel for assignment to the WHMU. These processes may not be modified without approval by the Director, WHMO.
- (4) Communicates the WHMU support requirements to the Director, WRNMMC, as needed, to effectively accomplish the mission and implements any process improvements or corrective actions in areas identified in this issuance.
- (5) Communicates, through appropriate DoD channels, any matters involving a potential conflict between requirements of law or this issuance and any competing instructions or requests. Such DoD channels may include the Director, DHA as well as other senior DHA officials, the Director, WHMO, the respective legal offices, or other leadership channels, as appropriate.

2.4. DIRECTOR, WASHINGTON HEADQUARTERS SERVICES.

Under the authority, direction, and control of the Performance Improvement Officer/Director of Administration and Management, in accordance with DoD Directive 5110.04, and in addition to the responsibilities in Paragraph 2.5., the Director, Washington Headquarters Services provides operational support and administrative services to the WHMU.

2.5. DOD COMPONENT HEADS.

The DoD Component heads require that all DoD personnel engaged in health care activities that support the DoD PSP comply with all applicable legal and regulatory requirements.

2.6. SECRETARIES OF THE MILITARY DEPARTMENTS.

In addition to the responsibilities in Paragraph 2.5., the Secretaries of the Military Departments nominate military medical personnel for assignment to WHMU in accordance with DoDI 5210.87.

SECTION 3: ELIGIBILITY FOR HEALTH CARE SERVICES FROM WHMU

3.1. THE PRESIDENT AND VICE PRESIDENT AND OTHER SECRETARIAL DESIGNEES.

- a. The President and Vice President (including former Presidents, their respective spouses, widows, and dependent children), and other Secretarial Designees identified in DoDI 6025.23, Enclosure 2, are eligible for space-available health care in any MTF. Care provided to the President, Vice President, former Presidents, their spouses, widows, and dependent children is non-reimbursable.
- b. To the extent that such services are available at the WHMU for the individuals identified in Paragraphs 3.1.a., they may be provided in accordance with DoDI 6025.23.

3.2. FEDERAL CIVILIAN EMPLOYEES OF THE EXECUTIVE OFFICE OF THE PRESIDENT.

- a. Federal civilian employees of the components of the Executive Office of the President (other than individuals covered by Paragraph 3.1.) and civilian employees of other Federal agencies who are assigned or detailed to duty at the White House complex or at the WHMO may, by agreement between the Office of Administration, which provides enterprise services to the Executive Office of the President, and the DHA, be made eligible for limited health care services from the WHMU similar to occupational health care services generally provided by agencies to civilian employees in accordance with Section 7901 of Title 5, United States Code.
- (1) Within 180 days of the date of this issuance, the Director, DHA, in coordination with the Director of the Office of Administration, will conduct a trial assessment to determine peremployee costs that will be incurred.
- (2) Within 365 days of the date of this issuance, the agreements entered into pursuant to 3.2.a. will be reimbursable agreements. On a biannual basis, the parties to the agreement will review and discuss incurred costs.
- b. The scope of services authorized in Paragraph 3.2.a. may not exceed the scope of services authorized for DoD civilian employees in Enclosure 2, Paragraph 1.b. of Administrative Instruction 118.
- c. Health care services authorized by Paragraph 3.2.a. may also include the services necessary to support official travel, including appropriate services provided by WHMU personnel accompanying the official traveling party.
- d. Agreements made in accordance with Paragraph 3.2.a. must comply with DoDI 4000.19 and DoD 7000.14-R.

3.3. UNIFORMED SERVICES PERSONNEL ASSIGNED OR DETAILED TO THE WHITE HOUSE.

Uniformed service personnel on active duty are entitled to receive health care services from any MTF, subject to the availability of facilities and capabilities of the medical and dental staff. Such personnel assigned or detailed to duty at the White House complex or at the WHMO are eligible for available health care services from the WHMU consistent with standard MTF procedures and this issuance.

3.4. OTHER MILITARY HEALTH SYSTEM BENEFICIARIES ASSIGNED OR DETAILED TO THE WHITE HOUSE.

Individuals assigned or detailed to primary duty at the White House complex or at the WHMO who are also health care beneficiaries of the Military Health System in accordance with Chapter 55 of Title 10, United States Code, are eligible for services in any MTF. Subject to the availability of facilities and capabilities of the medical and dental staff at the WHMU, such services may be provided consistent with standard MTF procedures.

3.5. EMERGENCY SERVICES FOR OTHER INDIVIDUALS.

- a. Any individual not covered by another paragraph of this section who, on the White House grounds or when traveling with the official party, has an emergency medical condition requiring immediate medical response may be provided such services, if available, by the WHMU as a Secretarial Designee in accordance with DoDI 6025.23. This may include first aid for minor injuries.
- b. Except for *de minimis* costs for first aid, services provided in accordance with Paragraph 3.6.a. are reimbursable unless otherwise waived by the USD(P&R) or a delegated authority in accordance with DoDI 6025.23.

3.6. OTHER EXTRAORDINARY CIRCUMSTANCES.

- a. In accordance with Enclosure 3, Paragraph 1.a. of DoDI 6025.23, the USD(P&R) may authorize the WHMU to provide health care services to designated individuals in extraordinary circumstances. In accordance with the general policy in DoDI 6025.23, this authority is used very sparingly, and only when it serves a compelling DoD mission interest.
- b. Services provided in accordance with Paragraph 3.6.a. will be reimbursable unless the USD(P&R) authorizes non-reimbursable care in accordance with Enclosure 3, Paragraph 1.a. of DoDI 6025.23. This authority is non-delegable.

GLOSSARY

G.1. ACRONYMS.

| ACRONYM | MEANING |
|----------------------------|---|
| ASD(HA) | Assistant Secretary of Defense for Health Affairs |
| DHA DoDD DoDI MTF | Defense Health Agency DoD directive DoD instruction military medical treatment facility |
| PSP | Presidential Support Program |
| USD(P&R) | Under Secretary of Defense for Personnel and Readiness |
| WHMO WHMU WRNMMC | White House Military Office White House Medical Unit Walter Reed National Military Medical Center |

G.2. DEFINITIONS.

These terms and their definitions are for the purpose of this issuance.

| TERM | DEFINITION |
|------------------------|---|
| MTF | Any fixed facility of the Department of Defense that is outside of a deployed environment and used primarily for health care; and any other location used for the purposes of providing health care services as designated by the Secretary of Defense. |
| Secretarial Designee | An individual without a specific statutory entitlement or eligibility who is made eligible to receive health care services from the Department of Defense pursuant to DoDI 6025.23. |
| White House Complex | The Executive Residence, the West Wing, the East Wing, the Eisenhower Executive Office Building, the New Executive Office Building, Blair House, Camp David, and the White House Communications Agency. |
| WHMU | The organizational element responsible for DoD-furnished health care services under the DoD PSP in accordance with DoD Directive 5210.55 and this issuance. |

GLOSSARY 9

REFERENCES

Administrative Instruction 118, "Civilian Employees' Occupational Health and Medical Services Program," September 11, 2015, as amended

Code of Federal Regulations, Title 21

DoD 7000.14-R, "Department of Defense Financial Management Policy," dates vary by volume

DoD Directive 5110.04, "Washington Headquarters Services (WHS)," March 27, 2013

DoD Directive 5124.02, "Under Secretary of Defense for Personnel and Readiness (USD(P&R))," June 23, 2008, as amended

DoD Directive 5136.13, "Defense Health Agency," September 30, 2013, as amended

DoD Directive 5210.55, "Department of Defense Presidential Support Program," December 15, 1998

DoD Instruction 4000.19, "Support Agreements," December 16, 2020

DoD Instruction 5210.87, "Selection of DoD Military and Civilian Personnel and Contractor Employees for Assignment to Presidential Support Activities (PSAs)," November 30, 1998

DoD Instruction 6025.23, "Health Care Eligibility Under the Secretarial Designee (SECDES) Program and Related Special Authorities," September 16, 2011, as amended

United States Code Title 5, Section 7901

United States Code, Title 10, Chapter 55

References 10