

DOD INSTRUCTION 6310.09

HEALTH CARE MANAGEMENT FOR PATIENTS ASSOCIATED WITH A SEXUAL ASSAULT

Originating Component:	Office of the Under Secretary of Defense for Personnel and Readiness
Effective:	May 7, 2019
Releasability:	Cleared for public release. Available on the Directives Division Website at https://www.esd.whs.mil/DD/.
Approved by:	James N. Stewart, Assistant Secretary of Defense for Manpower and Reserve Affairs, Performing the Duties of the Under Secretary of Defense for Personnel and Readiness

Purpose: In accordance with the authority in DoD Directive (DoDD) 5124.02, DoD Instruction (DoDI) 6400.01, and DoDI 6495.02, this issuance:

• Establishes policy and assigns responsibilities for developing and publishing procedural guidance for providing health care in the Military Health System.

• Prescribes procedures to ensure comprehensive standards for providing health care in the Military Health System for patients who, during the course of health care, present with a disclosure of sexual assault, or disclose they have committed or are suspected to have committed a sexual assault.

- Implements:
 - o Sections 1723 and 1725 of Public Law 113-66.
 - Section 538 of Public Law 113-291.
 - Sections 538 and 539 Public Law 114-92.

TABLE OF CONTENTS

SECTION 1: GENERAL ISSUANCE INFORMATION	3
1.1. Applicability.	3
1.2. Policy	3
1.3. Information Collection	3
SECTION 2: RESPONSIBILITIES	4
2.1. Assistant Secretary of Defense for Health Affairs (ASD(HA))	4
2.2. Deputy Assistant Secretary of Defense for Health Services Policy and Oversight	4
2.3. Director, Defense Health Agency (DHA)	4
2.4. Secretaries of the Military Departments.	5
2.5. Chairman of the Joint Chiefs of Staff.	5
2.6. Geographic Combatant Commanders.	6
SECTION 3: STANDARDS	
GLOSSARY	11
G.1. Acronyms	11
G.2. Definitions	
References	14

SECTION 1: GENERAL ISSUANCE INFORMATION

1.1. APPLICABILITY. This issuance applies to:

a. OSD, the Military Departments (including the Coast Guard at all times, including when it is a Service in the Department of Homeland Security by agreement with that Department), the Office of the Chairman of the Joint Chiefs of Staff and the Joint Staff, the Combatant Commands, the Office of the Inspector General of the Department of Defense, the Defense Agencies, the DoD Field Activities, and all other organizational entities within the DoD (referred to collectively in this issuance as the "DoD Components").

b. All patients affected by sexual assault who are seen in a military treatment facility (MTF), including children when a health care provider determines or suspects that sexual abuse has occurred.

1.2. POLICY. The DoD will provide evidence-based health care to all patients affected by sexual assault who are seen in an MTF or in Role 2 or Role 3 installations where a sexual assault response coordinator is present. Care will be consistent with established community standards as described in the:

a. Department of Justice National Protocol for Sexual Assault Medical Forensic Examinations Adults/Adolescents.

b. National Protocol for Sexual Abuse Medical Forensic Examinations Pediatric.

c. National Institutes of Justice National Best Practices for Sexual Assault Kits.

d. Recommendations for health care providers identified in Needs of Male Sexual Assault Victims in the U.S. Armed Forces, including addressing issues of physical arousal, as well as patient's concerns about sexual orientation, as applicable.

1.3. INFORMATION COLLECTION. The DD Form 2911, "DoD Sexual Assault Forensic Examination (SAFE) Report," discussed in Paragraph 2.6. is exempt from licensing in accordance with the procedures in Volumes 1 and 2 of DoD Manual 8910.01.

SECTION 2: RESPONSIBILITIES

2.1. ASSISTANT SECRETARY OF DEFENSE FOR HEALTH AFFAIRS (ASD(HA)).

Under the authority, direction, and control of the Under Secretary of Defense for Personnel and Readiness, the ASD(HA) allocates funds and oversees DoD compliance with this issuance.

2.2. DEPUTY ASSISTANT SECRETARY OF DEFENSE FOR HEALTH SERVICES POLICY AND OVERSIGHT. Under the authority, direction, and control of the ASD(HA), the Deputy Assistant Secretary of Defense for Health Services Policy and Oversight:

a. Develops policy and provides leadership, guidance, and oversight for the health care management of all patients described in Paragraph 1.2.b. in the Direct Care System (DCS).

b. Consults with subject matter experts from the DoD Components, the Public Health Service, and the United States Coast Guard, individually or in organized meetings as appropriate, about policies related to the health care management of patients affected by sexual assault.

c. Develops performance measures, provides guidance for development of metrics, and monitor metrics implementation and analysis related to policy implementation.

2.3. DIRECTOR, DEFENSE HEALTH AGENCY (DHA). Under the authority, direction, and control of the Under Secretary of Defense for Personnel and Readiness, through the ASD(HA), and in coordination with the Secretary of the Military Departments and Combatant Commanders, the Director, DHA:

a. Develops and issues procedural guidance to ensure policy implementation.

b. Ensures Military MTFs notify patients before their sexual assault disclosure that providers must make an immediate notification of their sexual assault disclosure to the sexual assault response coordinator or sexual assault prevention and response victim advocate, or other appropriate response personnel as indicated, in accordance with DoDI 6495.02, DoDI 6400.01, DoDI 6400.06, DoDI 5505.18 and Paragraph 3.6.e. Where standard operating procedures of a facility require informed consent in advance of treatment, the informed consent may include the requirements for the mandatory disclosures discussed in Paragraph 3.1.f.(5).

c. Ensures providers are trained to deliver trauma-informed, gender-responsive, and competent health care during encounters with patients described in Paragraph 3.1.

d. Ensures standardized annual training and support resources are developed and available for all health care personnel who may encounter patients described in Paragraph 3.1.

e. Ensures the Psychological Health and Readiness Council, via the Sexual Assault Advisory Group, identifies and responds to gaps in training, research, treatment, and health care procedures related to the mental health needs of patients who disclose sexual assault.

f. Establishes quality assurance processes and quality control metrics to ensure uniform implementation across all DoD Components and monitoring of health care management of sexual assault.

g Ensures that contracts or scripts for health care support and helpline services require all contract personnel to abide by DoD reporting policy for Service members and others entitled to a Restricted Report of sexual assault. Specifically, contractors may not undertake any action that detracts from a person's ability to make a Restricted Report, except in situations where a Restricted Report is not possible as described in DoDI 6495.02.

h. Establishes guidelines and procedures to require that an adequate supply of resources, to include personnel, supplies, and sexual assault medical forensic evidence and collection tools (referred to in this issuance as "SAFE kits"), is maintained in all locations where SAFEs may be conducted by DoD, including deployed locations.

2.4. SECRETARIES OF THE MILITARY DEPARTMENTS. The Secretaries of the Military Departments, in coordination with the Director, DHA; and the Combatant Commanders:

a. Develop and issue procedural guidance to ensure adoption and implementation of this policy.

b. Establish policies and procedures necessary for Service implementation of the requirements of this issuance.

c. Ensure that all health care personnel receive both initial and refresher training on procedures that are developed.

d. Direct the proper handling of SAFE kits containing forensic evidence corresponding to both Restricted and Unrestricted Reports in deployed environments including that these SAFE kits:

(1) Will not be held or stored in the deployed environment for longer than 5 days unless unable to transfer to appropriate location due to operational considerations.

(2) Will be transferred to maintain established chain of custody procedures consistent with Service regulations to a non-deployed location as determined specific to their Service requirements.

2.5. CHAIRMAN OF THE JOINT CHIEFS OF STAFF. The Chairman of the Joint Chiefs of Staff:

a. Takes appropriate actions to incorporate this issuance into relevant joint doctrine, training, and plans, as appropriate.

b. In consultation with the Combatant Commanders and the Secretaries of the Military Departments, monitor the implementation of this issuance.

2.6. GEOGRAPHIC COMBATANT COMMANDERS. Through the Chairman of the Joint Chiefs of Staff as appropriate, and in coordination with the Director, DHA; and the Secretaries of the Military Departments:

a. Provide input to the DHA's development of procedural guidance to ensure policy implementation.

b. Provide trauma-informed, gender responsive, and competent health care and access to the services of a sexual assault medical forensic examiner (SAMFE) to patients who disclose a sexual assault to their health care provider during the course of health care in a deployed environment when one is reasonably available. If not available in the deployed setting the patient will be referred for medical evacuation on an emergency basis in order to receive the necessary medical, legal, pastoral, and psychological care necessary for victims of a sexual assault or required when treating persons accused of sexual assault. These patients will be given the same medical priority as those who require emergency medical treatment within the capability of the platform to which they are assigned and in consideration of the operational activity of the unit.

c. Assign accountability for collection, documentation, and chain of custody of SAFE kit materials and specimens to the continental United States from deployed locations in accordance with Service regulations.

d. Develop processes to protect the privacy and confidentiality of patients who disclose a sexual assault while in theater.

e. Establish processes to ensure the treatment of patients who disclose a sexual assault while in theater is done emergently.

f. Assign accountability for collection, documentation, and chain of custody of SAFE kit materials and specimens corresponding to both Restricted and Unrestricted Reports to the continental United States from deployed locations in accordance with Service regulations.

g. Establish guidelines and procedures to require that an adequate supply of resources, to include personnel, supplies, and SAFE kits, is maintained in deployed locations where a trained SAMFE provider is present, otherwise a plan should be in place to emergently medically evacuate sexual assault victims as soon as operationally feasible to a location with a trained SAMFE and all of the other medical, psychological, pastoral, legal and counseling services required to provide the holistic care that sexual assault victims need.

h. Ensure that forensic evidence collected and packaged using a SAFE kit for both Restricted and Unrestricted reports are not being held or stored in the deployed environment for longer than 5 days unless unable to transfer to the appropriate location due to operational considerations and are transferred to maintain established chain of custody procedures consistent with Service regulations to a non-deployed location as determined by the Secretaries of the Military Departments specific to their Service requirements.

SECTION 3: STANDARDS

3.1. The standards will apply to all health care providers who encounter patients who:

a. Disclose they were sexually assaulted.

b. Disclose they committed a sexual assault.

c. Are accused of committing a sexual assault.

d. Are children who the health care provider suspects have been sexually abused.

3.2. DoD will maintain confidentiality of health care information as described in DoD Manual 6025.18 and to the extent authorized by applicable laws.

3.3. Only health care providers who are appropriately trained may conduct SAFEs and must be:

a. Certified by their Service as a SAMFE that includes completion of a standardized DoD training program; or

b. Certified by other nationally recognized certification bodies to perform SAFEs; and

c. Competent to continue to conduct the SAFE after initial certification, as demonstrated by completion of refresher DoD training every 3 years that assures skill proficiency by an operational provider within the operational setting without a SAMFE assigned to an operational setting having to leave during a mission.

3.4 All MTFs will have a written plan for health care personnel who may encounter patients described in Paragraph 3.1. The plan must ensure:

a. MTFs that operate an emergency department (ED) and provide medical care 24 hours a day, 7 days a week will:

(1) Have at a minimum, one full-time equivalent SAMFE assigned within the MTF.

(2) Ensure that a qualified SAMFE is available to provide services on site to the MTF at all times.

b. MTFs that do not operate ED facilities 24 hours a day, 7 days a week will include, as an addition to their written plan, an executed memorandum of understanding or memorandum of agreement with local private or public sector entities to ensure that patients have 24 hours a day, 7 days a week access to SAFEs performed by a person certified to perform SAFEs.

c. Contracted health care support and helpline services must abide by DoD reporting policy for Service members and others entitled to a Restricted Report of sexual assault. Specifically,

contractors may not undertake any action that detracts from a person's ability to make a Restricted Report, except in situations where a Restricted Report is not possible as described in DoDI 6495.02.

3.5. All health care personnel who may encounter patients as described in Paragraph 3.1 will receive initial and annual training that includes the processes in the written plan described in Paragraph 3.4., including:

a. Each staff member's responsibilities and mandatory reporting requirements.

b. Basic information on sexual assault, categories of reporting, and gender-responsive and trauma-informed approaches for responding to patients, including how the experience of sexual assault and treatment needs vary by gender.

c. Content on how to appropriately address the patient's physical and behavioral health needs.

d. Gender differences in how patients might present to health care personnel, including male-specific distinctions such as reporting their experience as hazing or other forms of violence rather than as a sexual assault.

e. Direction to consult the local medical-legal counsel for reporting requirements when patients disclose that they have committed a sexual assault.

3.6. During the course of a health care visit, patients described in Paragraph 3.1. who seek health care in the DCS will:

a. Receive a gender responsive, trauma-informed, culturally competent and recoveryoriented response that ensures both female and male-specific treatment needs are comprehensively assessed and addressed.

b. Be given priority for DCS appointments and ED care:

(1) If an eligible patient discloses that they have been sexually assaulted. The patient will be given priority as an emergency case (triaged in the category of life-threatening emergency responses) when presenting to an ED for sexual assault, in accordance with DoDD 6495.01 and DoDI 6495.02.

(2) In order to preserve evidence. If the patient discloses that they have committed a sexual assault, the patient will be offered an urgent care appointment and be given priority as an emergency case (triaged in the category of life-threatening emergency responses) when presenting to an ED.

(3) When accompanied by Military Criminal Investigative Organization investigators or other DoD Law enforcement officers. Following an accusation of having committed a sexual assault, the patient will be given priority as an emergency case (triaged in the category of lifethreatening emergency responses), in order to preserve evidence and assure a timely physical assessment and SAFE are performed.

c. Be offered the services of a certified health care provider who has been appropriately trained to perform sexual assault forensic exams as set forth in Paragraph 3.3.

d. Be advised that they may decline services of a SAMFE, except when mandated by a search warrant or other legal order. Patients will also be advised that if eligible, they will be provided with health care and other support services as needed and that those services may be declined.

e. Be advised before their sexual assault disclosure (Restricted or Unrestricted) that providers must make an immediate notification of the sexual assault in certain cases:

(1) If the patient is an active duty Service member, a member of the National Guard or Reserves or a dependent 18 years or older of an active duty Service member and the assault was not by an intimate partner, the assault will be reported to the sexual assault response coordinator or sexual assault prevention and response victim advocate, in accordance with DoDI 6495.02.

(2) If the patient is a child (under 18 years old) suspected of being sexually abused, or the patient discloses a sexual assault by a spouse or intimate partner, the abuse/assault will be reported to the Family Advocacy Program in accordance with DoDI 6400.01 and DoDI 6400.06.

f. Be advised before a sexual assault disclosure, that a health care provider may report the sexual assault to appropriate authorities should it be determined that there may be a serious or imminent threat to health or safety.

g. Be advised before a sexual assault disclosure that providers may make an immediate notification of the sexual assault in certain cases in accordance with DoD Manual 6025.18.

h. Be offered, when eligible, the opportunity to meet with appropriate personnel (e.g. advocates from an appropriate program) as necessary.

3.7. SAFE kits:

a. Will be standardized across DoD, including in deployed settings, to ensure that the same collection tools and instructions are used throughout the DCS.

b. That have been used and contain forensic evidence will not be held or stored in the deployed environment for longer than 5 days unless unable to transfer to the appropriate location due to operational considerations and must be transferred to maintain established chain of custody procedures consistent with Service regulations to a non-deployed location as determined by the Secretaries of the Military Departments specific to their Service requirements.

c. Must meet the established community standards as described in Paragraph 1.2. when the SAFE is provided under a memorandum of understanding or memorandum of agreement.

3.8. DD Form 2911 or other forensic examination forms or protocols regarding medical forensic evidence collection will be retained for 50 years in both Restricted and Unrestricted Report cases in accordance with Section 1723 of Public Law 113-66. This requirement applies to any forensic report forms received from civilian facilities and any future forms or protocols for documenting SAFES that DoD may use as a substitute for DD Form 2911.

GLOSSARY

G.1. ACRONYMS.

ASD(HA)	Assistant Secretary of Defense for Health Affairs
DCS DHA DoDD DoDI	Direct Care System Defense Health Agency DoD directive DoD instruction
ED	emergency department
MTF	military treatment facility
SAFE SAMFE	sexual assault medical forensic examination sexual assault medical forensic examiner

G.2. DEFINITIONS. Unless otherwise noted, these terms and their definitions are for the purpose of this issuance only.

DCS. Defined in DoDI 6025.20

ED. The section of a medical treatment facility that treats patients with acute conditions without an appointment, either by their own means or by ambulance. EDs can be found in hospitals or clinics within the DCS.

family advocacy program. Defined in DoDI 6400.06.

gender-responsive care. Defined in DoDD 6495.01

health care provider. Individuals who are employed or assigned as healthcare professionals, or are credentialed to provide healthcare services at an MTF, or who provide such care at a deployed location or otherwise in an official capacity. This also includes military personnel and DoD civilian employees, who provide healthcare at an occupational health clinic for DoD civilian employees or DoD contractor personnel. This includes:

- (1) Physician.
- (2) Nurse practitioner.
- (3) Nurse midwife.
- (4) Physician assistant.
- (5) Registered nurse.

(6) Independent duty corpsmen or equivalent health care personnel who may be assigned to duty as SAMFE if assignment of personnel in categories (1)-(5) to SAMFE is impractical. Restrict the use of independent duty corpsmen as SAMFE providers to only those rare cases where they are the only available DoD provider, the remainder of the sexual assault victim services are available, and it is impractical or impossible to obtain the SAFE in the foreign civilian health care setting without risking re-victimizing the victim.

health care personnel. Defined in DoDI 6495.02.

informed consent. Defined by the Joint Commission (https://www.ama-assn.org/delivering-care/ethics/informed-consent).

Restricted Reporting. Defined in DoDD 6495.01.

SAFE kit. The collection tools, usually packaged in the form of a boxed kit that includes collection containers, bags, measuring devices and other equipment along with the instructions used to gather medical forensic evidence during the sexual assault medical forensic examination. It also refers to the evidence, usually returned to the box and sealed, once collected. When used, it is a forensic product which is created through the process of evidence collection.

sexual assault. Intentional sexual contact characterized by the use of force, threats, intimidation, or abuse of authority or when the victim does not or cannot consent. The term includes a broad category of sexual offenses consisting of the following specific Uniform Code of Military Justice offenses: rape, sexual assault, aggravated sexual contact, abusive sexual contact, forcible sodomy (forced oral or anal sex), or attempts to commit these offenses.

SAFE. A medical-forensic examination of a sexual assault patient (victim or suspect) by a specially trained healthcare provider known as a SAMFE. The SAFE includes a medical-forensic history; physical examination; collection of evidence, documentation of biological and physical findings; and evaluation and treatment of sexually transmitted infections, pregnancy, suicidal ideation, substance abuse, and other non-acute medical concerns.

SAMFEs. Specially trained healthcare provider who has completed specialized education and clinical preparation in the medical forensic care of the sexual assault patient. SAMFEs are trained to provide sexual assault patient care in accordance with Department of Justice training standards and have completed training through the DoD inter-Service SAMFE training program or other DoD approved organization and are credentialed by their Service or other DoD agency to perform SAFEs within the MHS.

sexual assault response coordinator. Defined in DoDD 6495.01.

sexual assault prevention and response victim advocate. Defined in DoDD 6495.01.

trauma-informed care. An approach to engage people with histories of trauma that recognizes the presence of trauma symptoms and acknowledges the role that trauma has played in their lives. Trauma-informed services are based on an understanding of the vulnerabilities or triggers of trauma survivors that traditional service delivery approaches may exacerbate, so that these services and programs can be more supportive and avoid re-traumatization.

Unrestricted Reporting. Defined in DoDD 6495.01.

REFERENCES

American Medical Association Website "Informed Consent"¹

- Department of Justice, A National Protocol for Sexual Assault Medical Forensic Examinations Adults/Adolescents, Second Edition, or current version²
- Department of Justice, A National Protocol for Sexual Abuse Medical Forensic Examinations-Pediatric, or current version³
- Department of Justice, National Training Standards for Sexual Assault Medical Forensic Examiners, or current version⁴
- DoD Directive 5124.02, Under Secretary of Defense for Personnel and Readiness (USD(P&R))," June 23, 2008
- DoD Directive 6495.01 "Sexual Assault Prevention and Response (SAPR) Program", January 23, 2012, as amended
- DoD Instruction 5505.18, "Investigation of Adult Sexual Assault in the Department of Defense," March 22, 2017, as amended
- DoD Instruction 6025.20, "Medical Management (MM) Programs in the Direct Care System (DCS) and Remote Areas," April 9, 2013, as amended
- DoD Instruction 6400.01, "Family Advocacy Program (FAP)," May 1, 2019
- DoD Instruction 6400.06, "Domestic Abuse Involving DoD Military and Certain Affiliated Personnel," August 21, 2007, as amended
- DoD Instruction 6495.02, "Sexual Assault Prevention and Response (SAPR) Program Procedures," March 28, 2013, as amended
- DoD Manual 6025.18, "DoD Health Information Privacy Regulation," March 13, 2019
- DoD Manual 8910.01, Volume 1, "DoD Information Collections Manual: Procedures for DoD Internal Information Collections," June 30, 2014, as amended
- DoD Manual 8910.01, Volume 2, "DoD Information Collections Manual: Procedures for DoD Public Information Collections," June 30, 2014, as amended
- National Institute of Justice, "National Best Practices for Sexual Assault Kits: A Multidisciplinary Approach", or current version
- Public Law 113-66, Section 1723, "Retention of Certain Forms in Connection with Restricted Reports and Unrestricted Reports on Sexual Assault Involving Members of the Armed Forces," December 26, 2013
- Public Law 113-66, Section 1725, "Qualifications and Selection of Department of Defense Sexual Assault Prevention and Response Personnel and Required Availability of Sexual Assault Nurse Examiners," December 26, 2013

¹ Located at https://www.ama-assn.org/delivering-care/ethics/informed-consent

² Located at https://www.ncjrs.gov/pdffiles1/ovw/241903.pdf

³ Located at https://www.justice.gov/ovw/file/846856/download

⁴ Located at https://www.justice.gov/ovw/page/file/1090006/download

- Public Law 113-291, Section 538, "Requirements Relating to Sexual Assault Forensic Examiners for the Armed Forces," December 19, 2014
- Public Law 114-92, Section 538, "Improved Department of Defense Prevention and Response to Sexual Assaults in which the Victim is a Male Member of the Armed Forces," November 25, 2015
- Public Law 114-92, Section 539, "Preventing Retaliation Against Members of the Armed Forces Who Report or Intervene on Behalf of the Victim of an Alleged Sex-Related Offence," November 25, 2015
- RAND National Security Research Division, "Needs of Male Sexual Assault Victims in the U.S. Armed Forces," 2018⁵