

## STATEMENT OF WORK (SOW)

### 1. Title: Social Media Investigative Software

2. Background. The Pentagon Force Protection Agency (PFPA) provides force protection, security, and law enforcement to safeguard personnel, facilities, infrastructure, and other resources for the Pentagon Reservation and designated DoD facilities within the National Capital Region (NCR). The Investigations & Intelligence Division (IID) was established to maintain an organic Force Protection capability to provide training, identify vulnerabilities, and resolve other Force Protection matters related to intelligence and terrorist threats targeting the DoD, Law Enforcement, public safety, and High Risk personnel (HRP).

3. Objectives. This requirement is to support PFPA IID OST government and contractor Criminal Investigative Analysts in the performance of their day-to-day criminal investigative duties. The software will support analysts in providing early detection and awareness on threatening communications to High Risk Personnel (DoDI O-2000.22) and the Pentagon Reservation. PFPA IID provides a focal point for the investigation, collection, and analysis of suspected threat intelligence to safeguard personnel, facilities, and infrastructure for the Pentagon Reservation and the designated DoD facilities within the National Capital Region.

Open Source Intelligence (OSINT) is intelligence collected from publicly available sources. PFPA is seeking a software program that is able to do the following:

3.1 Ability to gather data from over twenty-five (25) to fifty (50) primary data sources of information (channels) and 1,000 – 2,000 public records searches.

3.2 Ability to translate over 100 languages.

3.3 Search parameters that will allow an analyst to more effectively review numerous sources of data, saving time and allowing an analyst to review more sources of information than is possible through manual searches.

- Access to the largest social-media platforms such as Meta (formerly known as Facebook), Twitter, Instagram, and YouTube is required.

3.4 Ability to receive notifications and information, that can be reviewed.

3.5 Timely global situational awareness of ongoing events

3.6 Ability to accurately identify and mitigate potential threats to HRPs, personnel and the Pentagon Reservation.

3.7 Software that can distinguish and provide identifying information to quickly identify and locate individuals who may pose a threat.

3.8 Multi-lingual searches

3.9 Geolocation

3.10 Software must be available on publicly-available browsers for Government access.

3.11 Privacy compliance and auditing

3.12 Bulk data query

3.13 Ability to produce, filter sentiment analysis, and view in chart.

4. Scope. The Pentagon Force Protection Agency (PFPA), Investigations and Intelligence Division (IID), Open Source Team (OST), requires

5. Specific Tasks. The Contractor shall adhere to the following:

5.1. Performance Standard - Social Engineering Data Services

5.1.1. Acceptable Quality Level (AQL): 100% for each Performance Standard listed on Table 5.a.

5.1.2. Method of Surveillance: Random and Periodic for each Performance Standard.

5.3. Configure the roles and permissions of each PFPA licensed user, per specifications of the designated PFPA program manager.

5.4. Provide passwords and user names for each licensed user. User names must be de-identified to remove personal identifiable information (PII).

5.5. Provide virtual training at a date and time to be coordinated with the PFPA Technical Point of Contact.

5.6. Provide video tutorials and instruction to help licensed users navigate the Software, to include when periodic updates are made by the Contractor.

Table 5.a. - **Software License Based Package:**

Product Code	Description	Quantity
Social Media Investigative Software	Authorized User with access to five (5) Active Filters, up to 25- 50 active channels, and 1,000- 2000 Public Records Searches, and virtual training	5

6. Performance Standards. N/A

7. Place of Performance. The activation and maintenance of will occur at the Contractor's location.

8. Period of Performance. The period of performance will be a five-year contract with one 12-month base period and four 12-month option periods.

9. Delivery Schedule. Service will be delivered and monitored on a daily basis.

10. Security. N/A

11. Government-Furnished Equipment (GFE)/Government-Furnished Information (GFI). No GFE will be provided to the Contractor. When necessary, PFPA will provide the Contractor GFI such as de-identified user roster in order for the Contractor to develop, maintain, and/or troubleshoot individual licensed user accounts. This shall be accomplished in a manner that maintains the privacy of Government search data.

12. Other Pertinent Information or Special Considerations. NONE

- a. Identification of Possible Follow-on Work. NONE
- b. Identification of Potential Conflicts of Interest (COI). NONE
- c. Identification of Non-Disclosure Requirements. NONE
- d. Packaging, Packing and Shipping Instructions. NONE
- e. Inspection and Acceptance Criteria. NONE

STANDARD FORM 1449 (REV. 2/2012)  
Prescribed by GSA – FAR (48 CFR) 53.212

SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS (CONTINUED)				PAGE 2 OF 13	
19. ITEM NO.	20. SCHEDULE OF SUPPLIES/ SERVICES	21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
SEE SCHEDULE					
32a. QUANTITY IN COLUMN 21 HAS BEEN <input type="checkbox"/> RECEIVED <input type="checkbox"/> INSPECTED <input type="checkbox"/> ACCEPTED, AND CONFORMS TO THE CONTRACT, EXCEPT AS NOTED: _____					
32b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE		32c. DATE	32d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE		
32e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE			32f. TELEPHONE NUMBER OF AUTHORIZED GOVERNMENT REPRESENTATIVE		
			32g. E-MAIL OF AUTHORIZED GOVERNMENT REPRESENTATIVE		
33. SHIP NUMBER <input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL		34. VOUCHER NUMBER	35. AMOUNT VERIFIED CORRECT FOR	36. PAYMENT <input type="checkbox"/> COMPLETE <input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL	
37. CHECK NUMBER					
38. S/R ACCOUNT NUMBER	39. S/R VOUCHER NUMBER	40. PAID BY			
41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT 41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER		41c. DATE	42a. RECEIVED BY <i>(Print)</i>		
			42b. RECEIVED AT <i>(Location)</i>		
			42c. DATE REC'D <i>(YY/MM/DD)</i>	42d. TOTAL CONTAINERS	

## Section SF 1449 - CONTINUATION SHEET

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Social Media Investigation Software FFP The contractor shall provide Social Media Investigative Software for five authorized users with access to five active filters, up to 25-50 active channels, and 1,000-2,000 public records searches, as well as Virtual Training, in accordance with the Statement of Work. FOB: Destination PURCHASE REQUEST NUMBER: HQ0642274233 7A21	5	Each	(b)(4)	(b)(4)
NET AMT					(b)(4)
ACRN AA CIN: HQ06422742330001					(b)(4)

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1001 OPTION	Social Media Investigation Software FFP The contractor shall provide Social Media Investigative Software for five authorized users with access to five active filters, up to 25-50 active channels, and 1,000-2,000 public records searches, as well as Virtual Training, in accordance with the Statement of Work. FOB: Destination 7A21	5	Each	(b)(4)	(b)(4)
NET AMT					(b)(4)

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2001		5	Each	(b)(4)	(b)(4)
OPTION	Social Media Investigation Software FFP The contractor shall provide Social Media Investigative Software for five authorized users with access to five active filters, up to 25-50 active channels, and 1,000-2,000 public records searches, as well as Virtual Training, in accordance with the Statement of Work. FOB: Destination 7A21				
NET AMT					(b)(4)

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3001		5	Each	(b)(4)	(b)(4)
OPTION	Social Media Investigation Software FFP The contractor shall provide Social Media Investigative Software for five authorized users with access to five active filters, up to 25-50 active channels, and 1,000-2,000 public records searches, as well as Virtual Training, in accordance with the Statement of Work. FOB: Destination 7A21				
NET AMT					(b)(4)

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4001		5	Each	(b)(4)	(b)(4)
OPTION	Social Media Investigation Software FFP The contractor shall provide Social Media Investigative Software for five authorized users with access to five active filters, up to 25-50 active channels, and 1,000-2,000 public records searches, as well as Virtual Training, in accordance with the Statement of Work. FOB: Destination 7A21				
NET AMT					(b)(4)

## INSPECTION AND ACCEPTANCE TERMS

Supplies/services will be inspected/accepted at:

CLIN	INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
0001	Destination	Government	Destination	Government
1001	Destination	Government	Destination	Government
2001	Destination	Government	Destination	Government
3001	Destination	Government	Destination	Government
4001	Destination	Government	Destination	Government

## DELIVERY INFORMATION

CLIN	DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	DODAAC / CAGE
0001	POP 30-SEP-2022 TO 29-SEP-2023	N/A	PFPA-STO (b)(6)	HQ0020
1001	POP 30-SEP-2023 TO 29-SEP-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0020

2001	POP 30-SEP-2024 TO 29-SEP-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0020
3001	POP 30-SEP-2025 TO 29-SEP-2026	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0020
4001	POP 30-SEP-2026 TO 29-SEP-2027	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0020

## ACCOUNTING AND APPROPRIATION DATA

AA: ^^^097^2022^^X^4950^000^^257^R^03000000000^2000^00008522^012215^RF\_RENT^PFPA -  
 INVESTIGA^TM\_491000004950^22\_4950R\_0901585^257.33 Software^^  
 AMOUNT (b)(4)

ACRN	CLIN/SLIN	CIN	AMOUNT
AA	0001	HQ06422742330001	(b)(4)

## CLAUSES INCORPORATED BY REFERENCE

52.203-3	Gratuities	APR 1984
52.203-5	Covenant Against Contingent Fees	MAY 2014
52.203-6	Restrictions On Subcontractor Sales To The Government	JUN 2020
52.203-7	Anti-Kickback Procedures	JUN 2020
52.203-17	Contractor Employee Whistleblower Rights and Requirement To Inform Employees of Whistleblower Rights	JUN 2020
52.204-2	Security Requirements	MAR 2021
52.204-4	Printed or Copied Double-Sided on Postconsumer Fiber Content Paper	MAY 2011
52.204-13	System for Award Management Maintenance	OCT 2018
52.204-18	Commercial and Government Entity Code Maintenance	AUG 2020
52.204-19	Incorporation by Reference of Representations and Certifications.	DEC 2014
52.204-25	Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment	NOV 2021
52.209-10	Prohibition on Contracting With Inverted Domestic Corporations	NOV 2015
52.212-4	Contract Terms and Conditions--Commercial Products and Commercial Services	NOV 2021
52.216-24	Limitation Of Government Liability	APR 1984
52.219-28	Post-Award Small Business Program Rerepresentation	SEP 2021
52.222-50	Combating Trafficking in Persons	NOV 2021
52.223-18	Encouraging Contractor Policies To Ban Text Messaging While Driving	JUN 2020
52.225-13	Restrictions on Certain Foreign Purchases	FEB 2021
52.227-1	Authorization and Consent	JUN 2020
52.232-1	Payments	APR 1984
52.232-18	Availability Of Funds	APR 1984

52.232-39	Unenforceability of Unauthorized Obligations	JUN 2013
52.233-1	Disputes	MAY 2014
52.233-3	Protest After Award	AUG 1996
52.233-4	Applicable Law for Breach of Contract Claim	OCT 2004
52.244-6	Subcontracts for Commercial Products and Commercial Services	JAN 2022
52.247-34	F.O.B. Destination	NOV 1991
52.253-1	Computer Generated Forms	JAN 1991
252.203-7000	Requirements Relating to Compensation of Former DoD Officials	SEP 2011
252.203-7002	Requirement to Inform Employees of Whistleblower Rights	SEP 2013
252.204-7000	Disclosure Of Information	OCT 2016
252.204-7003	Control Of Government Personnel Work Product	APR 1992
252.204-7004	Antiterrorism Awareness Training for Contractors.	FEB 2019
252.204-7006	Billing Instructions	OCT 2005
252.204-7009	Limitations on the Use or Disclosure of Third-Party Contractor Reported Cyber Incident Information	OCT 2016
252.204-7012	Safeguarding Covered Defense Information and Cyber Incident Reporting	DEC 2019
252.204-7015	Notice of Authorized Disclosure of Information for Litigation Support	MAY 2016
252.225-7001	Buy American And Balance Of Payments Program-- Basic	JUN 2022
252.225-7002	Qualifying Country Sources As Subcontractors	MAR 2022
252.225-7048	Export-Controlled Items	JUN 2013
252.232-7003	Electronic Submission of Payment Requests and Receiving Reports	DEC 2018
252.232-7010	Levies on Contract Payments	DEC 2006
252.232-7017	Accelerating Payments to Small Business Subcontractors-- Prohibition on Fees and Consideration	APR 2020
252.239-7010	Cloud Computing Services	OCT 2016
252.244-7000	Subcontracts for Commercial Items	JAN 2021
252.247-7023	Transportation of Supplies by Sea	FEB 2019

#### CLAUSES INCORPORATED BY FULL TEXT

52.212-5 CONTRACT TERMS AND CONDITIONS REQUIRED TO IMPLEMENT STATUTES OR EXECUTIVE ORDERS—COMMERCIAL PRODUCTS AND COMMERCIAL SERVICES (DEVIATION 2018-O0021) (MAY 2022)

(a) Comptroller General Examination of Record. The Contractor shall comply with the provisions of this paragraph (a) if this contract was awarded using other than sealed bid, is in excess of the simplified acquisition threshold, and does not contain the clause at 52.215-2, Audit and Records—Negotiation.

(1) The Comptroller General of the United States, or an authorized representative of the Comptroller General, shall have access to and right to examine any of the Contractor's directly pertinent records involving transactions related to this contract.

(2) The Contractor shall make available at its offices at all reasonable times the records, materials, and other evidence for examination, audit, or reproduction, until 3 years after final payment under this contract or for any shorter period specified in FAR Subpart 4.7, Contractor Records Retention, of the other clauses of this contract. If this contract is completely or partially terminated, the records relating to the work terminated shall be made available for 3 years after any resulting final termination settlement. Records relating to appeals under the disputes

clause or to litigation or the settlement of claims arising under or relating to this contract shall be made available until such appeals, litigation, or claims are finally resolved.

(3) As used in this clause, records include books, documents, accounting procedures and practices, and other data, regardless of type and regardless of form. This does not require the Contractor to create or maintain any record that the Contractor does not maintain in the ordinary course of business or pursuant to a provision of law.

(b)(1) Notwithstanding the requirements of any other clauses of this contract, the Contractor is not required to flow down any FAR clause, other than those in this paragraph (b) (1) in a subcontract for commercial products or commercial services. Unless otherwise indicated below, the extent of the flow down shall be as required by the clause—

(i) 52.203-13, Contractor Code of Business Ethics and Conduct (NOV 2021) (41 U.S.C. 3509).

(ii) 52.203-19, Prohibition on Requiring Certain Internal Confidentiality Agreements or Statements (JAN 2017) (section 743 of Division E, Title VII, of the Consolidated and Further Continuing Appropriations Act, 2015 (Pub. L. 113-235) and its successor provisions in subsequent appropriations acts (and as extended in continuing resolutions)).

(iii) 52.204-23, Prohibition on Contracting for Hardware, Software, and Services Developed or Provided by Kaspersky Lab and Other Covered Entities (NOV 2021) (Section 1634 of Pub. L. 115-91).

(iv) 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment. (NOV 2021) (Section 889(a)(1)(A) of Pub. L. 115-232).

(v) 52.219-8, Utilization of Small Business Concerns (OCT 2018) (15 U.S.C. 637(d)(2) and (3)), in all subcontracts that offer further subcontracting opportunities. If the subcontract (except subcontracts to small business concerns) exceeds \$700,000 (\$1.5 million for construction of any public facility), the subcontractor must include 52.219-8 in lower tier subcontracts that offer subcontracting opportunities.

(vi) 52.222-21, Prohibition of Segregated Facilities (APR 2015).

(vii) 52.222-26, Equal Opportunity (SEP 2016) (E.O. 11246).

(viii) 52.222-35, Equal Opportunity for Veterans (OCT 2015) (38 U.S.C. 4212).

(ix) 52.222-36, Equal Opportunity for Workers with Disabilities (JUL 2014) (29 U.S.C. 793).

(x) 52.222-37, Employment Reports on Veterans (FEB 2016) (38 U.S.C. 4212).

(xi) 52.222-40, Notification of Employee Rights Under the National Labor Relations Act (DEC 2010) (E.O. 13496). Flow down required in accordance with paragraph (f) of FAR clause 52.222-40.

(xii) 52.222-41, Service Contract Labor Standards (AUG 2018) (41 U.S.C. chapter 67).

(xiii)(A) 52.222-50, Combating Trafficking in Persons (NOV 2021) (22 U.S.C. chapter 78 and E.O. 13627).

(B) Alternate I (Mar 2015) of 52.222-50 (22 U.S.C. chapter 78 and E.O. 13627).

(xiv) 52.222-51, Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment-Requirements (MAY 2014) (41 U.S.C. chapter 67).

(xv) 52.222-53, Exemption from Application of the Service Contract Act to Contracts for Certain Services-Requirements (MAY 2014) (41 U.S.C. chapter 67).

(xvi) 52.222-54, Employment Eligibility Verification (MAY 2022) (E.O. 12989).

(xvii) 52.222-55, Minimum Wages for Contractor Workers Under Executive Order 14026 (JAN 2022).

(xviii) 52.222-62 Paid Sick Leave Under Executive Order 13706 (JAN 2022) (E.O. 13706).

(xix)(A) 52.224-3, Privacy Training (JAN 2017) (5 U.S.C. 552a).

(B) Alternate I (JAN 2017) of 52.224-3.

(xx) 52.225-26, Contractors Performing Private Security Functions Outside the United States (OCT 2016) (Section 862, as amended, of the National Defense Authorization Act for Fiscal Year 2008; 10 U.S.C. 2302 Note).

(xxi) 52.226-6, Promoting Excess Food Donation to Nonprofit Organizations (MAY 2014) (42 U.S.C. 1792). Flow down required in accordance with paragraph (e) of FAR clause 52.226-6.

(xxii) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (NOV 2021) (46 U.S.C. 55305 and 10 U.S.C. 2631). Flow down required in accordance with paragraph (d) of FAR clause 52.247-64.

(2) While not required, the contractor may include in its subcontracts for commercial products and commercial services a minimal number of additional clauses necessary to satisfy its contractual obligations.

(End of clause)

#### 52.217-8 OPTION TO EXTEND SERVICES (NOV 1999)

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 10 days.

(End of clause)

#### 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

(a) The Government may extend the term of this contract by written notice to the Contractor within 10 days; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 15 days before the contract expires. The preliminary notice does not commit the Government to an extension.

(b) If the Government exercises this option, the extended contract shall be considered to include this option clause.

(c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed 66 months.

(End of clause)

#### 52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this/these address(es):

<https://www.acquisition.gov>

(End of clause)

#### 52.252-5 AUTHORIZED DEVIATIONS IN PROVISIONS (NOV 2020)

(a) The use in this solicitation of any Federal Acquisition Regulation (48 CFR Chapter 1) provision with an authorized deviation is indicated by the addition of "(DEVIATION)" after the date of the provision.

(b) The use in this solicitation of any Defense Federal Acquisition Regulation Supplement (48 CFR Chapter 2) provision with an authorized deviation is indicated by the addition of "(DEVIATION)" after the name of the regulation.

(End of provision)

#### 252.232-7006 WIDE AREA WORKFLOW PAYMENT INSTRUCTIONS (DEC 2018)

(a) Definitions. As used in this clause—

“Department of Defense Activity Address Code (DoDAAC)” is a six position code that uniquely identifies a unit, activity, or organization.

“Document type” means the type of payment request or receiving report available for creation in Wide Area WorkFlow (WAWF).

“Local processing office (LPO)” is the office responsible for payment certification when payment certification is done external to the entitlement system.

“Payment request” and “receiving report” are defined in the clause at 252.232-7003, Electronic Submission of Payment Requests and Receiving Reports.

(b) Electronic invoicing. The WAWF system provides the method to electronically process vendor payment requests and receiving reports, as authorized by Defense Federal Acquisition Regulation Supplement (DFARS) 252.232-7003, Electronic Submission of Payment Requests and Receiving Reports.

(c) WAWF access. To access WAWF, the Contractor shall—

(1) Have a designated electronic business point of contact in the System for Award Management at <https://sam.gov>; and

(2) Be registered to use WAWF at <https://piee.eb.mil/> following the step-by-step procedures for self-registration available at this web site.

(d) WAWF training. The Contractor should follow the training instructions of the WAWF Web-Based Training Course and use the Practice Training Site before submitting payment requests through WAWF. Both can be accessed by selecting the “Web Based Training” link on the WAWF home page at <https://piee.eb.mil/>.

(e) WAWF methods of document submission. Document submissions may be via web entry, Electronic Data Interchange, or File Transfer Protocol.

(f) WAWF payment instructions. The Contractor shall use the following information when submitting payment requests and receiving reports in WAWF for this contract or task or delivery order: HQ003422P0177

(1) Document type. The Contractor shall submit payment requests using the following document type(s):

(i) For cost-type line items, including labor-hour or time-and-materials, submit a cost voucher.

(ii) For fixed price line items—

(A) That require shipment of a deliverable, submit the invoice and receiving report specified by the Contracting Officer.

N/A

(B) For services that do not require shipment of a deliverable, submit either the Invoice 2in1, which meets the requirements for the invoice and receiving report, or the applicable invoice and receiving report, as specified by the Contracting Officer.

2in1

(iii) For customary progress payments based on costs incurred, submit a progress payment request.

(iv) For performance based payments, submit a performance based payment request.

(v) For commercial item financing, submit a commercial item financing request.

(2) Fast Pay requests are only permitted when Federal Acquisition Regulation (FAR) 52.213-1 is included in the contract.

(3) Document routing. The Contractor shall use the information in the Routing Data Table below only to fill in applicable fields in WAWF when creating payment requests and receiving reports in the system.

Routing Data Table

<i>Field Name in WAWF</i>	<i>Data to be entered in WAWF</i>
---------------------------	-----------------------------------

Pay Official DoDAAC	HQ0768
Issue By DoDAAC	HQ0034
Admin DoDAAC	HQ0034
Inspect By DoDAAC	HQ0020
Ship To Code	HQ0020
Service Approver (DoDAAC)	HQ0020
Service Acceptor (DoDAAC)	HQ0020

(4) Payment request. The Contractor shall ensure a payment request includes documentation appropriate to the type of payment request in accordance with the payment clause, contract financing clause, or Federal Acquisition Regulation 52.216-7, Allowable Cost and Payment, as applicable.

(5) Receiving report. The Contractor shall ensure a receiving report meets the requirements of DFARS Appendix F.

(g) WAWF point of contact.

(1) The Contractor may obtain clarification regarding invoicing in WAWF from the following contracting activity's WAWF point of contact.

Technical POC: (b)(6)  
 Contract Specialist: (b)(6)  
 Contracting Officer: (b)(6)  
 WHS/AD E-biz: (b)(6)

(2) Contact the WAWF helpdesk at 866-618-5988, if assistance is needed.

(End of clause)

## Exhibit/Attachment Table of Contents

DOCUMENT TYPE	DESCRIPTION	PAGES	DATE
Attachment 1	Statement of Work		

### ADMINISTRATIVE INFORMATION

#### **COR/WAWF Acceptor Point of Contact**

Name: (b)(6)  
 Organization/Office Symbol: Pentagon Force Protection Agency (PFPA)  
 Phone No.: (b)(6)  
 E-Mail Address: (b)(6)

#### **Contract Specialist**

Name: (b)(6)  
 Organization/Office Symbol: WHS/AD/ESSD/SEC  
 Phone No.: (b)(6)  
 E-Mail Address: (b)(6)

**Contracting Officer**

Name: (b)(6)

Organization/Office Symbol: WHS/AD/ESSD/SEC

Phone No.: (b)(6)

E-Mail Address: (b)(6)

**Contractor Point of Contact**

Contractor Legal Name: (b)(6)

UEI: NRLXS9YMBJN5

CAGE CODE:

POC: (b)(6)

Phone Number: (b)(6)

E-Mail Address: (b)(6)

(b)(6)

**From:** (b)(6)  
**Sent:** Friday, September 9, 2022 10:18 AM  
**To:** (b)(6)  
**Cc:** (b)(7)(E)  
**Subject:** RE: [External] Contact from NOI  
**Attachments:** 9.6.22 (b)(6) Response (Babel X).pdf; Babel vs (b)(4)  
**Signed By:** (b)(6)

(b)(6)

(b)(7)(E)

(b)(7)(E)

I'm sorry to have to do this to you again, but can you please add the difference between (b)(6) as well? It's part of the market research.  
I've attached (b)(6) response and included Babel's response to (b)(4) and you can add to the data. Thank you!  
I can't wait to get this paperwork completed. I appreciate your patience.  
v/r

(b)(6)

**From:** (b)(6)  
**Sent:** Friday, September 9, 2022 9:35 AM  
**To:** (b)(6)  
**Cc:** (b)(6)  
**Subject:** [URL Verdict: Unknown][Non-DoD Source] RE: [External] Contact from NOI

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Perfect, (b)(6) Let me know if you need anything else.

v/r  
(b)(6)

(b)(6)



~~This message may contain information that is confidential and intended for the use of the addressee only. If you are not the addressee, please be advised that any disclosure, copying, distribution, or other use of the contents is prohibited. If you received this message in error, please delete it and advise the sender by reply email.~~

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**From:** (b)(6)  
**Sent:** Friday, September 9, 2022 9:21 AM  
**To:** (b)(6)  
**Cc:** (b)(6)  
**Subject:** RE: [External] Contact from NOI

This is exactly what we needed! Thank you!

v/r

(b)(6)

**From:** (b)(6)  
**Sent:** Thursday, September 8, 2022 5:17 PM  
**To:** (b)(6)  
**Cc:** (b)(6)  
**Subject:** [URL Verdict: Unknown][Non-DoD Source] RE: [External] Contact from NOI

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

(b)(6)

Your reply to this email was locked so I wasn't able to open it.

Can you resend, please.

Thank you,

y/r  
(b)(6)



~~This message may contain information that is confidential and intended for the use of the addressee only. If you are not the addressee, please be advised that any disclosure, copying, distribution, or other use of the contents is prohibited. If you received this message in error, please delete it and advise the sender by reply email.~~

**From:** (b)(6)

**Sent:** Thursday, September 8, 2022 3:56 PM

**To:** (b)(6)

(b)(6)

**Subject:** RE: [External] Contact from NOI

(b)(6)

Take a look at this and let me know what you think:

(b)(4)





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---

**From:** (b)(6)

(b)(6)

**Sent:** Thursday, September 8, 2022 6:51 AM

**To:** (b)(6)

(b)(6)

**Subject:** RE: [External] Contact from NOI

God morning (b)(6)

(b)(5)

The sooner the better thanks!

v/r

(b)(6)

(b)(6)

**Sent:** Wednesday, September 7, 2022 5:53 PM

(b)(6)

**Subject:** [URL Verdict: Neutral][Non-DoD Source] RE: [External] Contact from NOI

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

(b)(6)

(b)(4)

Hope that helps. Let me know if you need anything else.

v/r

(b)(6)



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(b)(6)

**Sent:** Wednesday, September 7, 2022 3:48 PM

(b)(6)

(b)(6)

**Subject:** RE: [External] Contact from NOI

(b)(6)

Will work this internally and get back ASAP.

v/r

(b)(6)



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(b)(6)

**Sent:** Wednesday, September 7, 2022 8:55 AM

(b)(6)

**Subject:** [External] Contact from NOI

Good morning gentlemen.

I have this is in regards to the NOI published on SAM. (Please see below from our Contract Officer)

If you can provided any feedback to this, we need to makes sure your loss in (b)(4) is no longer an issue and will continue to provide the necessary solutions that we need.

In the mean time I will continue to look into (b)(4) to do my due diligence.

(b)(5)

(b)(5)



v/r

(b)(6)



(b)(6)

**From:** (b)(6)  
**Sent:** Thursday, August 4, 2022 1:10 PM  
**To:** (b)(6)  
**Cc:**  
**Subject:** RE: [External] Babel Street Update/Introduction  
**Signed By:** (b)(6)

Good afternoon,

Can you provide me a Sole Source Letter?

v/r

(b)(6)

**From:** (b)(6)  
**Sent:** Wednesday, August 3, 2022 9:36 AM  
**To:** (b)(6)  
**Cc:**  
**Subject:** [URL Verdict: Unknown][Non-DoD Source] RE: [External] Babel Street Update/Introduction

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---

Hi (b)(6)

Just tried to call you on your Desk and Cell phone but both went into voicemail. What number would you like me to call you on?

v/r

(b)(6)



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**From:** (b)(6)  
**Sent:** Wednesday, August 3, 2022 8:46 AM  
**To:** (b)(6)  
**Subject:** RE: [External] Babel Street Update/Introduction

After the meeting is fine, around 10 or earlier.  
I have a meeting at 1030.  
I just wanted to get some clarification on somethings.  
Thanks!

v/r

(b)(6)

---

**From:** (b)(6)  
**Sent:** Wednesday, August 3, 2022 8:38 AM  
**To:** (b)(6)  
**Cc:** (b)(6)  
**Subject:** [URL Verdict: Unknown][Non-DoD Source] RE: [External] Babel Street Update/Introduction

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---

(b)(6)

I could give you a call now or at 10:00 am as we have a meeting with a Client in Kuwait at 9:00? If this doesn't work just give me another time and I will do my best to make it work.

Just let me know what works best.

v/r

(b)(6)



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---

**From:** (b)(6)

(b)(6)

**Sent:** Wednesday, August 3, 2022 7:42 AM

**To:** (b)(6)

**Cc:**

**Subject:** RE: [External] Babel Street Update/Introduction

Good morning (b)(6)

Is there a way you can give me a call this morning? Around 0900?

v/r

(b)(6)

(b)(6)

(b)(6)

**From:** (b)(6)

(b)(6)

**Sent:** Tuesday, August 2, 2022 5:12 PM

**To:** (b)(6)

(b)(6)

**Cc:** (b)(6)

(b)(6)

**Subject:** [URL Verdict: Unknown][Non-DoD Source] RE: [External] Babel Street Update/Introduction

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---

Hi (b)(6)

The attached are the two Order Forms sent to (b)(6) informed us (b)(6) forwarded the 578 Order Form for 5 BX licenses to higher headquarters for budget consideration.

I will now request an Order Form for Base year plus 4 options years based on the 578 Order Form. Would payment be upfront or are you looking to pay each year?

Does that work?

v/r

(b)(6)



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**From:** (b)(6)

(b)(6)

**Sent:** Tuesday, August 2, 2022 3:03 PM

**To:** (b)(6)

(b)(6)

**Cc:** (b)(6)

(b)(6)

**Subject:** RE: [External] Babel Street Update/Introduction

Good afternoon (b)(6)

Thanks for the response.

I am looking for updated information. (Bear with me since I'm new to this process.)

I wanted a quote for 3,4,5 year options.

Also, whatever documents were sent to (b)(6)

I want to make sure I am all caught up!

I look forward to working with you.

v/r

(b)(6)

**From:** (b)(6)

(b)(6)

**Sent:** Tuesday, August 2, 2022 2:12 PM

(b)(6)



**Subject:** [URL Verdict: Neutral][Non-DoD Source] RE: [External] Babel Street Update/Introduction

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---

Hi

(b)(6)

We are very sorry to see you leaving; however, I suspect congratulations is in order for your new role/position. May we ask where you are heading?

(b)(6) — it is a pleasure to virtually meet you. We look forward to working with you and your team. Congratulations to you for your new position as the Team Lead.

Do you need anything from us to move the Babel Street procurement forward?

We stand ready to support.

All the best,

v/r

(b)(6)





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From: (b)(6)

(b)(6)

Sent: Tuesday, August 2, 2022 1:31 PM

To: (b)(6)

(b)(6)

Cc: (b)(6)

(b)(6)

**Subject:** [External] Babel Street Update/Introduction

Hi (b)(6)

Following up from our conversation last week, it's looking promising that we have the funds for Babel Street. However as I have moved out of the position of Team Lead for our Open Source Team, this project has been passed to (b)(6) (b)(6) (in the cc line). (b)(6) is the new Team Lead for the Open Source Team and is working to finalize things on our end. I'm putting you all in touch as (b) may have additional information that is needed for our paperwork.

Thank you so much for your time and assistance over the past almost year.

(b)(6)

(b)(6)

**From:** (b)(6)  
**Sent:** Thursday, August 11, 2022 2:09 PM  
**To:** (b)(6)  
**Cc:**  
**Subject:** [URL Verdict: Unknown][Non-DoD Source] RE: [External] Sole Source Vendor  
**Attachments:** W-9 Babel Street Inc - 05.12.2022.pdf

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(b)(6)

Please see attached.

v/r  
(b)(6)



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**From:** (b)(6)  
**Sent:** Thursday, August 11, 2022 9:36 AM  
**To:** (b)(6)  
**Cc:**  
**Subject:** RE: [External] Sole Source Vendor

Good morning Gentlemen,

Can you please send me a filled out W-9 form.

v/r

(b)(6)

**From:** (b)(6)

**Sent:** Wednesday, August 10, 2022 10:40 AM

**To:** (b)(6)

(b)(6)

**Cc:** (b)(6)

**Subject:** [URL Verdict: Neutral][Non-DoD Source] RE: [External] Sole Source Vendor

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(b)(6)

Unfortunately, not. We are considered a LB at this point.

Let me know if you need anything else.

v/r

(b)(6)



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---

**From:** (b)(6)

(b)(6)

**Sent:** Wednesday, August 10, 2022 10:16 AM

**To:** (b)(6)

**Cc:**

**Subject:** RE: [External] Sole Source Vendor

(b)(6)

Thank you for the document.

I wanted to if Babel Street Inc. is an 8A, small business, or other specialty code (indigenous, veteran, female, etc. owned)

v/r

(b)(6)

---

**From:** (b)(6)

(b)(6)

**Sent:** Monday, August 8, 2022 1:03 PM

**To:** (b)(6)

(b)(6)

**Cc:** (b)(6)

(b)(6)

**Subject:** [URL Verdict: Neutral][Non-DoD Source] Fwd: [External] Sole Source Vendor

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(b)(6)

Here ya go...

Let me know if you need anything additional.

(b)(6)

---

**From:** (b)(6)

(b)(6)

**Sent:** Monday, August 8, 2022 10:28:18 AM

**To:** (b)(6)

(b)(6)

**Subject:** RE: [External] Sole Source Vendor

You bet. Attached is the letter.

Thanks,

(b)(6)



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---

**From:** (b)(6)

(b)(6)

**Sent:** Monday, August 8, 2022 10:17 AM

**To:** (b)(6)

(b)(6)

**Subject:** Fwd: [External] Sole Source Vendor

(b)(6)

and I are both out of the office. Any chance you could knock this out for us?

Get Outlook for iOS < Caution-<https://aka.ms/o0ukef> >

---

**From:** (b)(6)

(b)(6)

**Sent:** Monday, August 8, 2022 10:15:48 AM

(b)(6)



**Subject:** Re: [External] Sole Source Vendor

Will do, (b)(6)

Thank you,

(b)(6)

Get Outlook for iOS < Caution-<https://aka.ms/o0ukef> >

(b)(6)



**Subject:** [External] Sole Source Vendor

Good morning Gentlemen,

Can you please send me a Sole Source Vendor letter.

I am trying to complete the paperwork for the contract and this is one of the last forms that I need.  
I look forward to hearing from you.

v/r

(b)(6)



# Request for Taxpayer Identification Number and Certification

► Go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9) for instructions and the latest information.

Give Form to the  
requester. Do not  
send to the IRS.

Print or type.  
See Specific Instructions on page 3.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.

**Babel Street, Inc.**

2 Business name/disregarded entity name, if different from above

3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only **one** of the following seven boxes.

☐ Individual/sole proprietor or single-member LLC ☒ C Corporation ☐ S Corporation ☐ Partnership ☐ Trust/estate

☐ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ► \_\_\_\_\_  
**Note:** Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is **not** disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.

☐ Other (see instructions) ►

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):

Exempt payee code (if any) \_\_\_\_\_

Exemption from FATCA reporting code (if any) \_\_\_\_\_

(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.) See instructions.

**1818 Library Street, Suite 500**

6 City, state, and ZIP code

**Reston, VA 20190**

7 List account number(s) here (optional)

Requester's name and address (optional)

## Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

**Note:** If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number

\_\_\_\_ - \_\_\_\_ - \_\_\_\_\_

or

Employer identification number

2 7 - 0 9 0 7 2 3 8

## Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
3. I am a U.S. citizen or other U.S. person (defined below); and
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign  
Here Signature of  
U.S. person ►

(b)(6)

Date ► 5-12-2022

## General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

**Future developments.** For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9).

## Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.

(b)(6)

---

**From:** (b)(6)  
**Sent:** Tuesday, September 27, 2022 10:57 AM  
**To:** (b)(6)  
**Cc:** (b)(6)  
**Subject:** RE: [External] RFQ #HQ003422Q0094 Social Media Investigative Software  
**Signed By:** (b)(6)

Sir, it has to be in the portal with Volume 1.

(b)(6)

**From:** (b)(6)  
**Sent:** Tuesday, September 27, 2022 10:56 AM  
**To:** (b)(6)  
**Cc:** (b)(6)  
(b)(6)  
**Subject:** [URL Verdict: Unknown][Non-DoD Source] RE: [External] RFQ #HQ003422Q0094 Social Media Investigative Software

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(b)(6)

We did see the amendment 3 and acknowledge. Please know the proposal submitted yesterday did include acknowledgement of amendments 1 and 2. Can this email serve as our acknowledgement for amendment 3 or do you require us to resubmit in your portal?

Thank you,

(b)(6)



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**From:** (b)(6)  
**Sent:** Monday, September 26, 2022 6:17 PM  
**To:** (b)(6)  
**Cc:** [\[redacted\]](#)  
**Subject:** RE: [External] RFQ #HQ003422Q0094 Social Media Investigative Software

Sir, I saw that your company submitted a quote through PIEE Solicitation Module, but I just had to post Amendment 0003 to correct an error, and ask that quoters acknowledge the amendments. I also extended the quote due time to 9/27/2022 at 4:00 pm. Eastern. Please review the Amendment 0003 carefully. Thank you.

(b)(6)

---

**From:** (b)(6)  
**Sent:** Tuesday, September 20, 2022 8:02 AM

To: (b)(6)

(b)(6)

**Subject:** [URL Verdict: Neutral][Non-DoD Source] RE: [External] RFQ #HQ003422Q0094 Social Media Investigative Software

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Thank you, (b)(6)

v/r

(b)(6)



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From: (b)(6)

(b)(6)

**Sent:** Friday, September 16, 2022 5:48 PM

To: (b)(6)

Cc: (b)(6)

(b)(6)

**Subject:** [External] RFQ #HQ003422Q0094 Social Media Investigative Software

Sir,

Please be informed that we have posted RFQ #HQ003422Q0094 for Social Media Investigative Software at the System for Award Management (SAM) at Caution-<https://sam.gov> < Caution-<https://sam.gov> > . The SAM Contract Opportunity has a website link to the DoD PEE Solicitation Module where you may download the Combined Synopsis/Solicitation, Attachment 1 SOW and Attachment 2 Pricing Template if your company is interested in submitting

a quote. Questions are due by 9/20/2022 by 1:00 p.m. Eastern, and a Quote in three volumes is due by 9/23/2022 by 5:00 p.m. Eastern. Thank you.

(b)(6)



(b)(6)

**From:** (b)(6)  
**Sent:** Friday, September 30, 2022 4:52 PM  
**To:** whs.mc-alex.fmd.mbx.dai-manual-obligation-documents@mail.mil  
**Cc:** (b)(6)  
**Subject:** HQ003422P0177 - Social Media Investigative Software  
**Attachments:** B02 HQ003422P0177 FE.pdf  
**Signed By:** (b)(6)

Good afternoon,

The fully executed contract HQ003422P0177 - Social Media Investigative Software is attached for funds related process.

*Thank you.*

*Respectfully,*

(b)(6)