

SOLICITATION, OFFER AND AWARD				1. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700)		RATING DX-C9		PAGE 1 OF 148 PAGES			
2. CONTRACT NO.		3. SOLICITATION NO. HQ0796-17-R-0001		4. TYPE OF SOLICITATION [] SEALED BID (IFB) [X] NEGOTIATED (RFP)		5. DATE ISSUED 09 Jun 2017		6. REQUISITION/PURCHASE NO.			
7. ISSUED BY MISSILE DEFENSE AGENCY (MDA) MDA INTEGRATION & OPS CTR (MDIOC) CONTRACT MANAGEMENT 730 IRWIN AVENUE SCHRIEVER AFB CO 80912-7300 TEL: FAX:				CODE HQ0796		8. ADDRESS OFFER TO (If other than Item 7) See Item 7 TEL: FAX:		CODE			
NOTE: In sealed bid solicitations "offer" and "offeror" mean "bid" and "bidder".											
SOLICITATION											
9. Sealed offers in original and _____ copies for furnishing the supplies or services in the Schedule will be received at the place specified in Item 8, or if handcarried, in the depository located in _____ Reference Section L _____ until _____ local time _____ (Hour) _____ (Date)											
CAUTION - LATE Submissions, Modifications, and Withdrawals: See Section L, Provision No. 52.214-7 or 52.215-1. All offers are subject to all terms and conditions contained in this solicitation.											
10. FOR INFORMATION CALL:		A. NAME (b)(6)		B. TELEPHONE (Include area code) (NO COLLECT CALLS) (b)(6)		C. E-MAIL ADDRESS (b)(6)					
11. TABLE OF CONTENTS											
(X)	SEC.	DESCRIPTION		PAGE(S)	(X)	SEC.	DESCRIPTION		PAGE(S)		
PART I - THE SCHEDULE					PART II - CONTRACT CLAUSES						
X	A	SOLICITATION/ CONTRACT FORM		1	X	I	CONTRACT CLAUSES		115 - 136		
X	B	SUPPLIES OR SERVICES AND PRICES/ COSTS		2 - 80	PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS						
X	C	DESCRIPTION/ SPECS./ WORK STATEMENT		81	X	J	LIST OF ATTACHMENTS		137		
X	D	PACKAGING AND MARKING		82	PART IV - REPRESENTATIONS AND INSTRUCTIONS						
X	E	INSPECTION AND ACCEPTANCE		83 - 87	X	K	REPRESENTATIONS, CERTIFICATIONS AND OTHER STATEMENTS OF OFFERORS		138 - 145		
X	F	DELIVERIES OR PERFORMANCE		88 - 97							
X	G	CONTRACT ADMINISTRATION DATA		98 - 102	X	L	INSTRS., CONDS., AND NOTICES TO OFFERORS		146 - 147		
X	H	SPECIAL CONTRACT REQUIREMENTS		103 - 114	X	M	EVALUATION FACTORS FOR AWARD		148		
OFFER (Must be fully completed by offeror)											
NOTE: Item 12 does not apply if the solicitation includes the provisions at 52.214-16, Minimum Bid Acceptance Period.											
12. In compliance with the above, the undersigned agrees, if this offer is accepted within _____ calendar days (60 calendar days unless a different period is inserted by the offeror) from the date for receipt of offers specified above, to furnish any or all items upon which prices are offered at the price set opposite each item, delivered at the designated point(s), within the time specified in the schedule.											
13. DISCOUNT FOR PROMPT PAYMENT (See Section I, Clause No. 52.232-8)											
14. ACKNOWLEDGMENT OF AMENDMENTS (The offeror acknowledges receipt of amendments to the SOLICITATION for offerors and related documents numbered and dated):				AMENDMENT NO.		DATE		AMENDMENT NO.		DATE	
15A. NAME AND ADDRESS OF OFFEROR		CODE		FACILITY		16. NAME AND TITLE OF PERSON AUTHORIZED TO SIGN OFFER (Type or print)					
15B. TELEPHONE NO (Include area code)		15C. CHECK IF REMITTANCE ADDRESS IS DIFFERENT FROM ABOVE - ENTER SUCH ADDRESS IN SCHEDULE. <input type="checkbox"/>				17. SIGNATURE		18. OFFER DATE			
AWARD (To be completed by Government)											
19. ACCEPTED AS TO ITEMS NUMBERED				20. AMOUNT		21. ACCOUNTING AND APPROPRIATION					
22. AUTHORITY FOR USING OTHER THAN FULL AND OPEN COMPETITION: <input type="checkbox"/> 10 U.S.C. 2304(c)() <input type="checkbox"/> 41 U.S.C. 253(c)()						23. SUBMIT INVOICES TO ADDRESS SHOWN IN		ITEM			
						(4 copies unless otherwise specified)					
24. ADMINISTERED BY (If other than Item 7)				CODE		25. PAYMENT WILL BE MADE BY				CODE	
26. NAME OF CONTRACTING OFFICER (Type or print) TEL: EMAIL:						27. UNITED STATES OF AMERICA (Signature of Contracting Officer)		28. AWARD DATE			

IMPORTANT - Award will be made on this Form, or on Standard Form 26, or by other authorized official written notice.

Section B - Supplies or Services and Prices

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Phase - In (Labor and Travel) COST Contractor shall provide necessary labor and travel in order to execute successful contract Phase-In transition. FOB: Destination		Lot		
ESTIMATED COST					

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1100	Program & Collaboration Svs (Baseline) CPIF The Contractor shall provide all necessary labor and travel required for the performance of this contract. Contractor not authorized to bill for Target Cost Incentive Fee (TCIF) unless authorized by the Contracting Officer. There will be no Fee associated with travel costs. FOB: Destination		Lot		
TARGET COST					
TARGET FEE					
TOTAL TGT COST + FEE					
MINIMUM FEE					
MAXIMUM FEE					
SHARE RATIO ABOVE TARGET					
SHARE RATIO BELOW TARGET					

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1200	Performance Incentive Fee for CLIN 1100 CPIF Contractor not authorized to bill against this CLIN unless authorized in writing by the Contracting Officer. FOB: Destination		Lot		
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1300	HW/SW Products & ODC for CLIN 1100 COST The Contractor shall provide all necessary materials, equipment, and facilities incidental to the performance of this contract. FOB: Destination		Lot		

ESTIMATED COST

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1351	HW/SW Maintenance for CLIN 1100 COST The Contractor shall provide all necessary hardware and software maintenance, hardware and software maintenance agreements and warranties to the performance of this contract. FOB: Destination		Lot		

ESTIMATED COST

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1400	Routine Projects FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities required for the performance of Projects and Discrete Tasks. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination		Lot		
NET AMT					

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1500	GMK - RAM&T Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		
NET AMT					

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1501	TH Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1502	GD Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1503	GM Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1504	SN Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1505	TC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1506	BC Site Mangement FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1507	DS Site Mangement FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1508	DV Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1509	DA Site Mangement FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1510	QS/DI Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1511		24	Lot		
OPTION	Site Management Support FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. *This CLIN is established as optional and may be exercised up to 10 times throughout the PoP. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1551			Lot		
	Data (CDRLS) FFP The Contractor shall deliver all data as identified in Section J, Exhibit A, and the Performance Work Statement. *Not Separately Priced* FOB: Destination				

NET AMT

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
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1600

Short Response Requirements (SRR) - SS
FFP

The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR).
SS = Standard Service

Not to be priced at this time. CLIN is an extension of core services intended to separately track customer funded efforts.

FOB: Destination

NET AMT

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
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1651

Short Response Requirement - Surge Supt
T&M

The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.*

FOB: Destination

TOT ESTIMATED PRICE
CEILING PRICE

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1700	SE* Projects; Discrete Tasks CPIF The Contractor shall provide all necessary labor required for the performance of SE Projects and Discrete Tasks. SE = Special Emphasis. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB; Destination		Lot		
				TARGET COST TARGET FEE	
				TOTAL TGT COST + FEE MINIMUM FEE MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET SHARE RATIO BELOW TARGET	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1800	SE Projects - PIF CPIF SE Projects and Discrete Tasks - Performance Fee Pool for CLIN 1700 FOB; Destination		Lot		
				TARGET COST TARGET FEE	
				TOTAL TGT COST + FEE MINIMUM FEE MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET SHARE RATIO BELOW TARGET	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
1900	CAP - Hardware & Software FFP Associated with CLINs 1300, 1400 & 1700 FOB: Destination		Lot		
NET AMT					

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2100	Program & Collaboration Svs (Baseline) CPIF The Contractor shall provide all necessary labor and travel required for the performance of this contract. Contractor not authorized to bill for Target Cost Incentive Fee (TCIF) unless authorized by the Contracting Officer. There will be no fee associated with travel. FOB: Destination		Lot		
TARGET COST					
TARGET FEE					
TOTAL TGT COST + FEE					
MINIMUM FEE					
MAXIMUM FEE					
SHARE RATIO ABOVE TARGET					
SHARE RATIO BELOW TARGET					

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2200	Performance Incentive Fee for CLIN 2100 CPIF The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination		Lot		
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2300	HW/SW Products & ODC for CLIN 2100 COST The Contractor shall provide all necessary materials, equipment, and facilities incidental to the performance of this contract. FOB: Destination		Lot		
				ESTIMATED COST	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2351	HW/SW Maintenance for CLIN 2100 COST The Contractor shall provide all necessary hardware and software maintenance, hardware and software maintenance agreements and warranties to the performance of this contract. FOB: Destination				
				ESTIMATED COST	

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2400	Routine Projects FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities required for the performance of Projects and Discrete Tasks. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination		Lot		
NET AMT					

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2500	GMK RAM&T Site Management FFP The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination	24	Lot		
NET AMT					

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2501	TH Site Management FFP The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination	24	Lot		
NET AMT					

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2502	GD Site Management FFP The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination	24	Lot		
NET AMT					

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2503	GM Site Management FFP The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2504	SN Site Management FFP The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2505	TC Site Management FFP The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2506	BC Site Management FFP The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2507	DS Site Management FFP The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2508	DV Site Management FFP The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2509	DA Site Management FFP The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2510	QS/DI Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2511		24	Lot		
OPTION	Site Management Support FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. This CLIN is established as optional and may be exercised up to 10 times per PoP. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2551			Lot		
	Data Delivery (CDRLs) FFP The Contractor shall deliver all data as identified in Section J, Exhibit A, and the Performance Work Statement. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
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2600

Short Response Requirement (SRR) - SS*
FFP

The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract.

SS= Standard Service *Not to be priced at this time. CLIN is an extension of core services intended to separately track customer funded efforts.*

FOB: Destination

NET AMT

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
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2651

Short Response Requirement - Surge Supt
T&M

The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.*

FOB: Destination

TOT ESTIMATED PRICE
CEILING PRICE

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2900	CAP- Hardware/Software FFP Associated with CLIN 2300, 2400 & 2700 FOB: Destination		Lot		
NET AMT					

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3100 OPTION	Program & Collaboration Svs (Baseline) CPIF The Contractor shall provide all necessary labor and travel required for the performance of this contract. Contractor not authorized to bill for Target Cost Incentive Fee (TCIF) unless authorized by the Contracting Officer. There will be no fee associated with travel costs. FOB: Destination		Lot		
TARGET COST					
TARGET FEE					
TOTAL TGT COST + FEE					
MINIMUM FEE					
MAXIMUM FEE					
SHARE RATIO ABOVE TARGET					
SHARE RATIO BELOW TARGET					

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3200 OPTION	Performance Incentive Fee for CLIN 3100 CPIF Contractor not authorized to bill against this CLIN unless authorized in writing by the Contracting Officer. FOB: Destination		Lot		
				TARGET COST TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3300 OPTION	HW/SW Products & ODC for CLIN 3200 COST The Contractor shall provide all necessary materials, equipment, and facilities incidental to the performance of this contract. FOB: Destination		Lot		
				ESTIMATED COST	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3351 OPTION	HW/SW Maintenance for CLIN 3100 COST The Contractor shall provide all necessary hardware and software maintenance, hardware and software maintenance agreements and warranties to the performance of this contract. FOB: Destination		Lot		
				ESTIMATED COST	

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3400			Lot		
OPTION	Routine Projects FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities required for the performance of Projects and Discrete Tasks. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination				
NET AMT					

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3500		24	Lot		
OPTION	GMK RAM&T Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				
NET AMT					

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3501		24	Lot		
OPTION	TH Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3502		24	Lot		
OPTION	GD Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3503		24	Lot		
OPTION	GM Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3504		24	Lot		
OPTION	SN Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3505		24	Lot		
OPTION	TC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3506		24	Lot		
OPTION	BC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3507		24	Lot		
OPTION	DS Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3508		24	Lot		
OPTION	DV Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3509		24	Lot		
OPTION	DA Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3510		24	Lot		
OPTION	QS/DI Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3511		24	Lot		
OPTION	Site Management Support FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. This CLIN is established as optional and may be exercised up to 10 times per PoP. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3551			Lot		
OPTION	Data (CDRLs) FFP The Contractor shall deliver all data as identified in Section J, Exhibit A, and the Performance Work Statement. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3600 OPTION	Short Response Requirements (SRR) - SS* FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). SS= Standard Service. *Not to be priced at this time. CLIN is an extension of core services intended to separately track customer funded efforts.* FOB: Destination		Lot		

 NET AMT

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3651 OPTION	Short Response Requirement - Surge Supt T&M The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination				

 TOT ESTIMATED PRICE
 CEILING PRICE

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3700			Lot		
OPTION	SE* Projects; Discrete Tasks CPIF The Contractor shall provide al necessary labor required for the performace of SE Projects and Discrete Tasks. SE = Special Emphasis. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3800			Lot		
OPTION	Performance Incentive Fee for CLIN 3700 CPIF SE Projects and Discrete Tasks - Performance Fee Pool for CLIN 3700 FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3900 OPTION	CAP - Hardware & Software FFP Associated with CLINs 3300, 3400 & 3700 FOB: Destination		Lot		
					<hr/>
NET AMT					

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4100 OPTION	Program & Collaboration Svs (Baseline) CPIF The Contractor shall provide all necessary labor and travel required for the performance of this contract. Contractor not authorized to bill for Target Cost Incentive Fee (TCIF) unless authorized by the Contracting Officer. There will be no fee associated with travel. FOB: Destination		Lot		
					<hr/>
TARGET COST					
TARGET FEE					
TOTAL TGT COST + FEE					
MINIMUM FEE					
MAXIMUM FEE					
SHARE RATIO ABOVE TARGET					
SHARE RATIO BELOW TARGET					

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4200 OPTION	Performance Incentive Fee for CLIN 4100 CPIF Contrator not authorized to bill against this CLIN unless authorized in writing by the Contracting Officer. FOB: Destination		Lot		
				TARGET COST TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4300 OPTION	HW/SW Products & ODC for CLIN 4100 COST The Contractor shall provide all necessary materials, equipment, and facilities incidental to the performance of this contract. FOB: Destination		Lot		
				ESTIMATED COST	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4351			Lot		
OPTION	HW/SW Maintenance for CLIN 4100 COST The Contractor shall provide all necessary hardware and software maintenance, hardware and software maintenance agreements and warranties to the performance of this contract. FOB: Destination				

ESTIMATED COST

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4400			Lot		
OPTION	Routine Projects FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities required for the performance of Projects and Discrete Tasks. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination				

NET AMT

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4500		24	Lot		
OPTION	GMK RAM&T Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4501		24	Lot		
OPTION	TH Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4502		24	Lot		
OPTION	GD Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4503		24	Lot		
OPTION	GM Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4504		24	Lot		
OPTION	SN Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4505		24	Lot		
OPTION	TC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4506		24	Lot		
OPTION	BC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4507		24	Lot		
OPTION	DS Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4508		24	Lot		
OPTION	DV Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4509		24	Lot		
OPTION	DA Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4510		24	Lot		
OPTION	QS/DI Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4511		24	Lot		
OPTION	Site Management Support FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. This CLIN is established as optional and may be exercised up to 10 times per PoP. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4551			Lot		
OPTION	Data (CDRLs) FFP The Contractor shall deliver all data as identified in Section J, Exhibit A, and the Performance Work Statement. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4600			Lot		
OPTION	Short Response Requirement (SRR) - SS* FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). SS= Standard Service. *Not to be priced at this time. CLIN is an extension of core services intended to separately track customer funded efforts.* FOB: Destination				

NET AMT

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4651	Short Response Requirement - Surge Supt				
OPTION	T&M				
	<p>The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.*</p> <p>FOB: Destination</p>				
				TOT ESTIMATED PRICE	
				CEILING PRICE	

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4700			Lot		
OPTION	SE* Projects; Discrete Tasks CPIF The Contractor shall provide al necessary labor required for the performace of SE Projects and Discrete Tasks. SE = Special Emphasis. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4800			Lot		
OPTION	SE Projects - PIF CPIF SE Projects and Discrete Tasks - Performance Fee Pool for CLIN 4700 FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
4900			Lot		
OPTION	CAP - Hardware/Software FFP Associated with CLINs 1300, 1400 & 1700 FOB: Destination				
				NET AMT	

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5100			Lot		
OPTION	Program & Collaboration Svs (Baseline) CPIF The Contractor shall provide all necessary labor and travel required for the performance of this contract. Contractor not authorized to bill for Target Cost Incentive Fee (TCIF) unless authorized by the Contracting Officer. There will be no fee associated with travel. FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5200			Lot		
OPTION	Performance Incentive Fee for CLIN 5100 CPIF Contractor not authorized to bill against this CLIN unless authorized in writing by the Contracting Officer. FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5300 OPTION	HW/SW Products & ODC for CLIN 5100 COST The Contractor shall provide all necessary materials, equipment, and facilities incidental to the performance of this contract. FOB: Destination		Lot		

ESTIMATED COST

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5351 OPTION	HW/SW Maintenance for CLIN 5100 COST The Contractor shall provide all necessary hardware and software maintenance, hardware and software maintenance agreements and warranties to the performance of this contract. FOB: Destination		Lot		

ESTIMATED COST

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5400 OPTION	Routine Projects FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities required for the performance of Routine Projects. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination		Lot		

 NET AMT

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5500		24	Lot		
OPTION	GMK RAM&T Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5501		24	Lot		
OPTION	TH Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5502		24	Lot		
OPTION	GD Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5503		24	Lot		
OPTION	GM Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5504		24	Lot		
OPTION	SN Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5505		24	Lot		
OPTION	TC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5506		24	Lot		
OPTION	BC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5507		24	Lot		
OPTION	DS Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5508		24	Lot		
OPTION	DV Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5509		24	Lot		
OPTION	DA Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5510		24	Lot		
OPTION	QS/DI Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5511		24	Lot		
OPTION	Site Management Support FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. This CLIN is established as optional and may be exercised up to 10 times per PoP. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5551			Lot		
OPTION	Data (CDRLs) FFP The contractor shall deliver all data as identified in Section J, Exhibit A, and the Performance Work Statement. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5600			Lot		
OPTION	Short Response Requirements (SRR) - SS* FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). SS= Standard Service. *Not to be priced at this time. CLIN is an extension of core services intended to separately track customer funded efforts.* FOB: Destination				

NET AMT

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5651 OPTION	Short Response Requirement - Surge Supt T&M The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination				
TOT ESTIMATED PRICE					
CEILING PRICE					

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5700 OPTION	SE* Projects; Discrete Tasks CPIF The Contractor shall provide all necessary labor required for the performance of SE Projects and Discrete Tasks. SE = Special Emphasis. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination		Lot		
TARGET COST					
TARGET FEE					
TOTAL TGT COST + FEE					
MINIMUM FEE					
MAXIMUM FEE					
SHARE RATIO ABOVE TARGET					
SHARE RATIO BELOW TARGET					

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5800			Lot		
OPTION	SE Projects - PIF CPIF SE Projects and Discrete Tasks - Performance Fee Pool for 5700 FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
5900			Lot		
OPTION	CAP - Hardware & Software FFP Associated with CLINs 5300, 5400 & 5700 FOB: Destination				
				NET AMT	

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6100			Lot		
OPTION	Program & Collaboration Svs (Baseline) CPIF The Contractor shall provide all necessary labor and travel required for the performance of this contract. Contractor not authorized to bill for Target Cost Incentive Fee (TCIF) unless authorized by the Contracting Officer. There will be no fee associated with travel. FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6200			Lot		
OPTION	Performance Incentive Fee for CLIN 5100 CPIF Contractor not authorized to bill against this CLIN unless authorized in writing by the Contracting Officer. FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6300 OPTION	HW/SW Products & ODC for CLIN 6100 COST The Contractor shall provide all necessary materials, equipment, and facilities incidental to the performance of this contract. FOB: Destination		Lot		

ESTIMATED COST

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6351 OPTION	HW/SW Maintenance for CLIN 6100 COST The Contractor shall provide all necessary hardware and software maintenance, hardware and software maintenance agreements and warranties to the performance of this contract. FOB: Destination		Lot		

ESTIMATED COST

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6400 OPTION	Routine Projects FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities required for the performance of Projects and Discrete Tasks. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination		Lot		

 NET AMT

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6500		24	Lot		
OPTION	GMK RAM&T Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6501		24	Lot		
OPTION	TH Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6502		24	Lot		
OPTION	GD Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6503		24	Lot		
OPTION	GM Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6504		24	Lot		
OPTION	SN Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6505		24	Lot		
OPTION	TC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6506		24	Lot		
OPTION	BC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6507		24	Lot		
OPTION	DS Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6508 OPTION	DV Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6509 OPTION	DA Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6510		24	Lot		
OPTION	QS/DI Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6511		24	Lot		
OPTION	Site Management Support FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. This CLIN is established as optional and may be exercised up to 10 times per PoP. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6551			Lot		
OPTION	Data (CDRLs) FFP The Contractor shall deliver all data as identified in Section J, Exhibit A and the Performance Work Statement. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6600			Lot		
OPTION	Short Response Requirements (SRR) - SS* FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). SS= Standard Service. *Not to be priced at this time. CLIN is an extension of core services intended to separately track customer funded efforts.* FOB: Destination				

NET AMT

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6651 OPTION	Short Response Requirement - Surge Supt T&M The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination				
TOT ESTIMATED PRICE					
CEILING PRICE					

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6700 OPTION	SE* Projects; Discrete Tasks CPIF The Contractor shall provide all necessary labor required for the performance of SE Projects and Discrete Tasks. SE = Special Emphasis. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination		Lot		
TARGET COST					
TARGET FEE					
TOTAL TGT COST + FEE					
MINIMUM FEE					
MAXIMUM FEE					
SHARE RATIO ABOVE TARGET					
SHARE RATIO BELOW TARGET					

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6800 OPTION	SE Projects - PIF CPIF SE Projects and Discrete Tasks - Performance Fee Pool for CLIN 6700 FOB: Destination		Lot		
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6900 OPTION	CAP - Hardware & Software FFP Associated with CLINs 6300, 6400 & 6700 FOB: Destination		Lot		
				NET AMT	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7100			Lot		
OPTION	Program & Collaboration Svs (Baseline) CPIF The Contractor shall provide all necessary labor and travel required for the performance of this contract. Contractor not authorized to bill for Target Cost Incentive Fee (TCIF) unless authorized by the Contracting Officer. There will be no fee associated with travel costs. FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7200			Lot		
OPTION	Performance Incentive Fee for CLIN 7100 CPIF Contractor not authorized to bill against this CLIN unless authorized in writing by the Contracting Officer FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7300 OPTION	HW/SW Products & ODC for CLIN 7100 COST The Contractor shall provide all necessary materials, equipment, travel and facilities incidental to the performance of this contract. FOB: Destination		Lot		
ESTIMATED COST					

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7351 OPTION	HW/SW Maintenance for CLIN 7100 COST The Contractor shall provide all necessary hardware and software maintenance, hardware and software maintenance agreements and warranties to the performance of this contract. FOB: Destination		Lot		
ESTIMATED COST					

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7400 OPTION	Routine Projects FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of Routine Projects. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination		Lot		

 NET AMT

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7500		24	Lot		
OPTION	GMK RAM&T Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7501		24	Lot		
OPTION	TH Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities incidental to ther performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7502 OPTION	GD Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities incidental to ther performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7503 OPTION	GM Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities incidental to ther performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7504		24	Lot		
OPTION	SN Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities incidental to ther performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7505		24	Lot		
OPTION	TC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities incidental to ther performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7506 OPTION	BC Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities incidental to ther performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7507 OPTION	DS Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities incidental to ther performance of Customer Support requirements. FOB: Destination	24	Lot		

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7508		24	Lot		
OPTION	DV Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities incidental to ther performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7509		24	Lot		
OPTION	DA Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7510		24	Lot		
OPTION	QS/DI Site Management FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. This CLIN is established as optional and may be exercised up to 10 times per PoP. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7511		24	Lot		
OPTION	Site Management Support FFP The Contractor shall provide all necessary labor, materials, equipment, travel and facilities incidental to the performance of Customer Support requirements. This CLIN is established as optional and may be exercised up to 10 times per PoP. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7551			Lot		
OPTION	Data (CDRLs) FFP The Contractor shall deliver all data as identified in Section J, Exhibit A and the Performance Work Statement. FOB: Destination				

NET AMT

FSC CD: D399

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7600			Lot		
OPTION	Short Response Requirements (SRR) - SS* FFP The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). *SS = Standard Service. *Not to be priced at this time. CLIN is an extension of core services intended to separately track customer funded efforts.* FOB: Destination				

NET AMT

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7651 OPTION	Short Response Requirement - Surge Supt T&M The Contractor shall provide all necessary labor, materials, equipment, travel, and facilities required for the performance of this Short Response Requirement (SRR). *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination				
TOT ESTIMATED PRICE CEILING PRICE					

FSC CD: 7035

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7700 OPTION	SE* Projects; Discrete Tasks CPIF The Contractor shall provide all necessary labor required for the performance of SE Projects and Discrete Tasks. *SE = Special Emphasis. *This CLIN is considered an extension of the core services CLINS and is intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. This CLINs is not to be priced at this time.* FOB: Destination		Lot		
TARGET COST TARGET FEE					
TOTAL TGT COST + FEE MINIMUM FEE MAXIMUM FEE					
SHARE RATIO ABOVE TARGET SHARE RATIO BELOW TARGET					

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7800			Lot		
OPTION	SE Projects - PIF CPIF SE Projects and Discrete Tasks - Performance Fee Pool for CLIN 7700 FOB: Destination				
				TARGET COST	
				TARGET FEE	
				TOTAL TGT COST + FEE	
				MINIMUM FEE	
				MAXIMUM FEE	
				SHARE RATIO ABOVE TARGET	
				SHARE RATIO BELOW TARGET	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7900			Lot		
OPTION	CAP - Hardware & Software FFP Associated with CLINs 7300, 7400 & 7700 FOB: Destination				
				NET AMT	

FSC CD: D318

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
9999	Phase- Out COST The Contractor shall provide all necessary material, labor equipment and facilities incidental to Phase - Out transition in accordance with Government approved Phase-Out Plan. FOB: Destination		Lot		

ESTIMATED COST

FSC CD: D399

Section C - Descriptions and Specifications

CLAUSES INCORPORATED BY FULL TEXT

C-01 SCOPE OF WORK (MAY 2005)

The Contractor shall perform the work specified in the Statement of Objectives/ Statement of Work (SOO/SOW) or other Attachments and Exhibits in Section J of this contract. The Contractor shall provide all necessary materials, labor, equipment and facilities incidental to the performance of this requirement.

Section D - Packaging and Marking

CLAUSES INCORPORATED BY FULL TEXT

D-01 PACKAGING AND MARKING OF TECHNICAL DATA (APR 2009)

Technical data items shall be preserved, packaged, packed, and marked in accordance with the best commercial practices to meet the packaging requirements of the carrier and insure safe delivery at destination. Classified reports, data and documentation shall be prepared for shipment in accordance with the current National Industrial Security Program Operating Manual (NISPOM), DOD 5220.22-M.

CLAUSES INCORPORATED BY FULL TEXT

D-02 PACKAGING AND MARKING OF HARDWARE ITEMS (APR 2009)

a. The contractor shall utilize best commercial practices for the preservation, packaging, marking and labeling of any hardware delivered under this contract to insure safe delivery at final destination. However, the contractor should also note the requirements of DFARS 252.211-7003, Item Identification and Valuation, if applicable.

b. Packaging and marking of hazardous materials shall comply with Title 49 of the Code of Federal Regulation and the International Maritime Dangerous Goods Code..

c. MARKING INSTRUCTIONS FOR MISSILE DEFENSE AGENCY (MDA) REQUIREMENTS – Request for marking instructions shall be submitted electronically at least 90 days prior to required delivery date, to (specialist enter either COR or PCO or both as appropriate to the acquisition).

(b)(6)



Section E - Inspection and Acceptance

INSPECTION AND ACCEPTANCE TERMS

Supplies/services will be inspected/accepted at:

CLIN	INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
0001	Destination	Government	Destination	Government
1100	Destination	Government	Destination	Government
1200	Destination	Government	Destination	Government
1300	Destination	Government	Destination	Government
1351	Destination	Government	Destination	Government
1400	Destination	Government	Destination	Government
1500	Destination	Government	Destination	Government
1501	Destination	Government	Destination	Government
1502	Destination	Government	Destination	Government
1503	Destination	Government	Destination	Government
1504	Destination	Government	Destination	Government
1505	Destination	Government	Destination	Government
1506	Destination	Government	Destination	Government
1507	Destination	Government	Destination	Government
1508	Destination	Government	Destination	Government
1509	Destination	Government	Destination	Government
1510	Destination	Government	Destination	Government
1511	Destination	Government	Destination	Government
1551	Destination	Government	Destination	Government
1600	Destination	Government	Destination	Government
1651	Destination	Government	Destination	Government
1700	Destination	Government	Destination	Government
1800	Destination	Government	Destination	Government
1900	Destination	Government	Destination	Government
2100	Destination	Government	Destination	Government
2200	Destination	Government	Destination	Government
2300	Destination	Government	Destination	Government
2351	Destination	Government	Destination	Government
2400	Destination	Government	Destination	Government
2500	Destination	Government	Destination	Government
2501	Destination	Government	Destination	Government
2502	Destination	Government	Destination	Government
2503	Destination	Government	Destination	Government
2504	Destination	Government	Destination	Government
2505	Destination	Government	Destination	Government
2506	Destination	Government	Destination	Government
2507	Destination	Government	Destination	Government
2508	Destination	Government	Destination	Government
2509	Destination	Government	Destination	Government
2510	Destination	Government	Destination	Government
2511	Destination	Government	Destination	Government
2551	Destination	Government	Destination	Government
2600	Destination	Government	Destination	Government

[illegible]

[illegible]

7507	Destination	Government	Destination	Government
7508	Destination	Government	Destination	Government
7509	Destination	Government	Destination	Government
7510	Destination	Government	Destination	Government
7511	Destination	Government	Destination	Government
7551	Destination	Government	Destination	Government
7600	Destination	Government	Destination	Government
7651	Destination	Government	Destination	Government
7700	Destination	Government	Destination	Government
7800	Destination	Government	Destination	Government
7900	Destination	Government	Destination	Government
9999	Destination	Government	Destination	Government

CLAUSES INCORPORATED BY REFERENCE

52.246-2	Inspection Of Supplies--Fixed Price	AUG 1996
52.246-3	Inspection Of Supplies Cost-Reimbursement	MAY 2001
52.246-4	Inspection Of Services--Fixed Price	AUG 1996
52.246-4	Inspection Of Services--Fixed Price	AUG 1996
52.246-5	Inspection Of Services Cost-Reimbursement	APR 1984
52.246-15	Certificate of Conformance	APR 1984
52.246-16	Responsibility For Supplies	APR 1984
252.201-7000	Contracting Officer's Representative	DEC 1991
252.246-7000	Material Inspection And Receiving Report	MAR 2008

CLAUSES INCORPORATED BY FULL TEXT

52.246-16 RESPONSIBILITY FOR SUPPLIES (APR 1984)

(a) Title to supplies furnished under this contract shall pass to the Government upon formal acceptance, regardless of when or where the Government takes physical possession, unless the contract specifically provides for earlier passage of title.

(b) Unless the contract specifically provides otherwise, risk of loss of or damage to supplies shall remain with the Contractor until, and shall pass to the Government upon--

(1) Delivery of the supplies to a carrier, if transportation is f.o.b. origin; or

(2) Acceptance by the Government or delivery of the supplies to the Government at the destination specified in the contract, whichever is later, if transportation is f.o.b. destination.

(c) Paragraph (b) of this section shall not apply to supplies that so fail to conform to contract requirements as to give a right of rejection. The risk of loss of or damage to such nonconforming supplies remains with the Contractor until cure or acceptance. After cure or acceptance, paragraph (b) of this section shall apply.

(d) Under paragraph (b) of this section, the Contractor shall not be liable for loss of or damage to supplies caused by

the negligence of officers, agents, or employees of the Government acting within the scope of their employment.

(End of clause)

Section F - Deliveries or Performance

DELIVERY INFORMATION

CLIN	DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	DODAAC / CAGE
0001	POP 15-FEB-2018 TO 31-MAR-2018	N/A	MISSILE DEFENSE AGENCY (MDA) MDA INTEGRATION & OPS CTR (MDIOC) CONTRACT MANAGEMENT 730 IRWIN AVENUE SCHRIEVER AFB CO 80912-7300 FOB: Destination	HQ0796
1100	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1200	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1300	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1351	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1400	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1500	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1501	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1502	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1503	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1504	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1505	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1506	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796

1507	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1508	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1509	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1510	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1511	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1551	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1600	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1651	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1700	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1800	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
1900	POP 01-APR-2018 TO 31-MAR-2019	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2100	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2200	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2300	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2351	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2400	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2500	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2501	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796

2502	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2503	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2504	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2505	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2506	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2507	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2508	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2509	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2510	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2511	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2551	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2600	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2651	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2700	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2800	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
2900	POP 01-APR-2019 TO 31-MAR-2020	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3100	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3200	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796

3300	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3351	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3400	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3500	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3501	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3502	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3503	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3504	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3505	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3506	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3507	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3508	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3509	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3510	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3511	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3551	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3600	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3651	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796

3700	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3800	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
3900	POP 01-APR-2020 TO 31-MAR-2021	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4100	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4200	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4300	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4351	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4400	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4500	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4501	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4502	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4503	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4504	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4505	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4506	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4507	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4508	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4509	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796

4510	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4511	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4551	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4600	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4651	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4700	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4800	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
4900	POP 01-APR-2021 TO 31-MAR-2022	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5100	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5200	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5300	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5351	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5400	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5500	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5501	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5502	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5503	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5504	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796

5505	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5506	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5507	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5508	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5509	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5510	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5511	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5551	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5600	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5651	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5700	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5800	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
5900	POP 01-APR-2022 TO 31-MAR-2023	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6100	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6200	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6300	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6351	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6400	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796

6500	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6501	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6502	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6503	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6504	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6505	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6506	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6507	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6508	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6509	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6510	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6511	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6551	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6600	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6651	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6700	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6800	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
6900	POP 01-APR-2023 TO 31-MAR-2024	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796

7100	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7200	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7300	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7351	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7400	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7500	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7501	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7502	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7503	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7504	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7505	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7506	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7507	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7508	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7509	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7510	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7511	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7551	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796

7600	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7651	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7700	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7800	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
7900	POP 01-APR-2024 TO 31-MAR-2025	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0796
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CLAUSES INCORPORATED BY REFERENCE

52.242-15	Stop-Work Order	AUG 1989
52.242-15 Alt I	Stop-Work Order (Aug 1989) - Alternate I	APR 1984

Section G - Contract Administration Data

CLAUSES INCORPORATED BY REFERENCE

252.201-7000	Contracting Officer's Representative	DEC 1991
252.204-7006	Billing Instructions	OCT 2005
252.232-7003	Electronic Submission of Payment Requests and Receiving Reports	JUN 2012
252.232-7010	Levies on Contract Payments	DEC 2006

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252.204-0003 LINE ITEM SPECIFIC: CONTRACTING OFFICER SPECIFIED ACRN ORDER. (SEP 2009)

The payment office shall make payment within the line item in the sequence ACRN order specified below, exhausting all funds in the previous ACRN before paying from the next ACRN.

Line Item	ACRN Order
0001	X1
0002	X2

(End of clause)

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252.232-7006 WIDE AREA WORKFLOW PAYMENT INSTRUCTIONS (MAY 2013)

(a) Definitions. As used in this clause--

Department of Defense Activity Address Code (DoDAAC) is a six position code that uniquely identifies a unit, activity, or organization.

Document type means the type of payment request or receiving report available for creation in Wide Area WorkFlow (WAWF).

Local processing office (LPO) is the office responsible for payment certification when payment certification is done external to the entitlement system.

(b) Electronic invoicing. The WAWF system is the method to electronically process vendor payment requests and receiving reports, as authorized by DFARS 252.232-7003, Electronic Submission of Payment Requests and Receiving Reports.

(c) WAWF access. To access WAWF, the Contractor shall--

(1) Have a designated electronic business point of contact in the System for Award Management at <https://www.acquisition.gov>; and

(2) Be registered to use WAWF at <https://wawf.eb.mil/> following the step-by-step procedures for self-registration available at this Web site.

(d) WAWF training. The Contractor should follow the training instructions of the WAWF Web-Based Training Course and use the Practice Training Site before submitting payment requests through WAWF. Both can be accessed by selecting the "Web Based Training" link on the WAWF home page at <https://wawf.eb.mil/>.

(e) WAWF methods of document submission. Document submissions may be via Web entry, Electronic Data Interchange, or File Transfer Protocol.

(f) WAWF payment instructions. The Contractor must use the following information when submitting payment requests and receiving reports in WAWF for this contract/order:

(1) Document type. The Contractor shall use the following document type(s).

Invoice (stand-alone) and Receiving Report (stand-alone)

(2) Inspection/acceptance location. The Contractor shall select the following inspection/acceptance location(s) in WAWF, as specified by the contracting officer.

Not applicable

(3) Document routing. The Contractor shall use the information in the Routing Data Table below only to fill in applicable fields in WAWF when creating payment requests and receiving reports in the system.

Routing Data Table*

Field Name in WAWF	Data to be entered in WAWF
Pay Official DoDAAC	HQ0339
Issue By DoDAAC	HQ0796
Admin DoDAAC	_____
Inspect By DoDAAC	HQ0796
Ship To Code	HQ0796
Ship From Code	_____
Mark For Code	_____
Service Approver (DoDAAC)	HQ0796
Service Acceptor (DoDAAC)	HQ0796
Accept at Other DoDAAC	_____
LPO DoDAAC	_____
DCAA Auditor DoDAAC	_____
Other DoDAAC(s)	_____

(*Contracting Officer: Insert applicable DoDAAC information or "See schedule" if multiple ship to/acceptance locations apply, or "Not applicable.")

(4) Payment request and supporting documentation. The Contractor shall ensure a payment request includes appropriate contract line item and subline item descriptions of the work performed or supplies delivered, unit price/cost per unit, fee (if applicable), and all relevant back-up documentation, as defined in DFARS Appendix F, (e.g. timesheets) in support of each payment request.

(5) WAWF email notifications. The Contractor shall enter the email address identified below in the "Send Additional Email Notifications" field of WAWF once a document is submitted in the system.

Not applicable

(g) WAWF point of contact. (1) The Contractor may obtain clarification regarding invoicing in WAWF from the following contracting activity's WAWF point of contact.

MDA E-Business Service Desk, ebiz@mda.mil. (256) 450-1776.

(Contracting Officer: Insert applicable information or "Not applicable.")

(2) For technical WAWF help, contact the WAWF helpdesk at 866-618-5988.

(End of clause)

G-01 CONTRACT ADMINISTRATION (MAY 2012)

Notwithstanding the Contractor's responsibility for total management during the performance of this contract, the administration of the contract will require maximum coordination between the Government and the Contractor. The following individuals will be the Government points of contact during the performance of this contract:

a. CONTRACTING OFFICERS

All contract administration will be effected by the Procuring Contracting Officer (PCO) or designated Administrative Contracting Officer (ACO). Communication pertaining to the contract administration should be addressed to the Contracting Officer. Contract administration functions (see FAR 42.302 and DFARS 242.302) are assigned to the cognizant contract administration office. No changes, deviations, or waivers shall be effective without a modification of the contract executed by the Contracting Officer or his duly authorized representative authorizing such changes, deviations, or waivers.

The point of contact for all contractual matters is:



b. CONTRACTING OFFICER'S REPRESENTATIVE/CONTRACTING OFFICER'S TECHNICAL REPRESENTATIVE

Neither the Contracting Officer's Representative (COR) nor the Contracting Officer's Technical Representative (COTR) is authorized to change any of the terms and conditions of the contract. The Contractor is advised that only the Contracting Officer can change or modify the contract terms or take any other action which obligates the Government. Then, such action must be set forth in a formal modification to the contract. The

authority of the COR and the COTR is strictly limited to him/her, without redelegation, to the specific duties set forth in his/her letter of appointment, a copy of which is furnished to the Contractor. Contractors who rely on direction from other than the Contracting Officer, a COR or a COTR acting outside the strict limits of his/her responsibilities as set forth in his/her letter of appointment do so at their own risk and expense. Such actions do not bind the Government contractually. Any contractual questions shall be directed to the Contracting Officer.

(b)(6)



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G-06 ALLOTMENT OF FUNDS (MAY 2005)

Pursuant to FAR 52.232-22, "Limitation of Funds," the total amount of funds presently available for payment and allotted to this contract (which covers all items, including fee payable), and the estimated period of performance said funds cover, are as follow:

CLIN 0001:	\$TBD
Estimated funds exhaustion date:	Insert Date

G-13 NOTICE OF THE GOVERNMENT'S USE OF OUTSIDE CONTRACTORS TO REVIEW SUBMITTED INVOICES, PAYMENT REQUESTS, AND MATERIAL INSPECTION AND RECEIVING REPORTS (MAY 2009)

The Government may utilize support contractors to assist the Government in the review and evaluation of the offeror's invoices, payment requests, material inspection and receiving reports, and similar requests for payment or evidence of delivery. These contractors will be provided access to these and other records which may contain the proprietary information of the offeror, to include awarded contracts, to support Government officials in reviewing and reconciling invoices, payment records, and the Government's financial and budgetary records, and in facilitating the timely payment of submitted invoices.

The support contractors are prohibited from obtaining proprietary information to which their employees will have access in the performance of their responsibilities, and are required to promptly notify the contracting officer of any breach of their employees' non-disclosure obligations. Each of the contractor employees has also been required to execute a non-disclosure agreement which acknowledges their responsibilities to only use proprietary information in

performance of the above tasks and for no other reason; that they will not share proprietary information with their employers; that they will not use such information for personal or other benefit; and that they will promptly notify their employers of any breaches of their responsibilities.

Unless the offeror specifically objects in writing, the offeror agrees, by the submission of a proposal, to allow the Government's support contractors to have access to the offeror's proprietary information for the purposes described above.

Section H - Special Contract Requirements

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H-06 INSURANCE (Apr 2009)

In accordance with FAR Part 28.307-2, Liability, the Contractor shall maintain the types of insurance and coverage listed below:

TYPES OF INSURANCE	MINIMUM AMOUNT
Workmen's Compensation and all occupational disease Employer's Liability including all occupational disease when not covered by Workmen's Compensation above	As required by Federal and State law \$100,000 per accident
General Liability (Comprehensive) Bodily Injury	\$500,000 per occurrence
Automobile Liability (Comprehensive)	
Bodily Injury per person	\$200,000
Bodily Injury per accident	\$500,000
Property Damage per accident	\$ 20,000

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H-08 PUBLIC RELEASE OF INFORMATION (Jun 2013)

- a. The policies and procedures outlined herein apply to information submitted by the Contractor and his subcontractors for approval for public release. Prior to public release, all information must be cleared as shown in the "National Industrial Security Program Operations Manual" (DoD 5220.22-M). At a minimum, these materials may be technical papers, presentations, articles for publication and speeches or mass media material, such as press releases, photographs, fact sheets, advertising, posters, compact discs, videos, etc.
- b. All materials which relate to the work performed by the contractor under this contract must be submitted to MDA for review and approval prior to release to the public. Subcontractor public information materials must be submitted for approval through the prime contractor to MDA.
- c. Upon request, the Contracting Officer's Representative (COR) will provide the contractor the MDA Form 003, "Security and Policy Review" or any superseding MDA form. The contractor must complete Sections A-C and E-H of the Form 003 (or comply with the instructions of any superseding form) and submit it to the COR with the materials to be cleared. If the information was previously cleared, provide the Public Release Case Number, if available, and a copy of the previous document highlighting the updated information.
- d. The contractor must submit the following to the COR at least 60 days in advance of the proposed release date:
 - (1) the completed Form 003 and one (1) electronic copy of the material to be reviewed. File size must not exceed 25MB; and,
 - (2) a written statement, including:
 - (a) to whom the material is to be released;
 - (b) the desired date for public release;

- (c) a statement that the material has been reviewed and approved by officials of the contractor or the subcontractor, for public release; and,
 - (d) the contract number.
- e. The items submitted must be complete. Photographs must have captions.
- f. Outlines, rough drafts, marked-up copy (with handwritten notes), incorrect distribution statements, For Official Use Only (FOUO) information, export controlled, or International Traffic in Arms Regulations (ITAR) information will not be accepted or cleared.
- g. Abstracts or abbreviated materials may be submitted if the intent is to determine the feasibility of going further in preparing a complete paper for clearance. However, clearance of abstracts or abbreviated materials does not satisfy the requirement for clearance of the entire paper.
- h. The MDA Director of Public Affairs (MDA/PA) is responsible for coordinating the public release review. MDA/PA will work directly with the COR if there are questions or concerns regarding submissions. MDA/PA will not work with contractors who have not gone through their COR.
- i. The COR will notify the contractor of the agency's final decision regarding the status of the request.
- j. Once information has been cleared for public release, it is in the public domain and must always be used in its originally cleared context and format. Information previously cleared for public release but containing new, modified or further developed information must be submitted again for public release following the steps outlined in items a. through h. above.

H-09 ORGANIZATIONAL CONFLICT OF INTEREST (Jun 2012)

- a. Purpose: The primary purpose of this clause is to aid in ensuring that:
- (1) the Contractor's objectivity and judgment are not biased because of its present or planned interests which relate to work under this contract;
 - (2) the Contractor does not obtain unfair competitive advantage by virtue of its access to non-public information regarding the Government's program plans and actual or anticipated resources; and
 - (3) the Contractor does not obtain unfair competitive advantage by virtue of its access to proprietary information belonging to others.
- b. Scope: Organizational Conflict of Interest (OCI) rules, procedures and responsibilities as described in FAR Subpart 9.5 shall be applicable to this contract and any resulting subcontracts.
- (1) The general rules in FAR 9.505-1 through 9.505-4 and the restrictions described herein shall apply to performance or participation by the Contractor and any of its affiliates or their successors-in-interest (hereinafter collectively referred to as "Contractor") in the activities covered by this contract as prime Contractor, subcontractor, co-sponsor, joint venturer, consultant, or in any similar capacity.
 - (2) The Missile Defense Agency's OCI policy is in Section J, Attachment 4, Policy Memorandum (PM) 51 of this contract.
- c. Access to and Use of Nonpublic Information: If the Contractor, in performance of this contract, obtains access to nonpublic information such as plans, policies, reports, studies, financial plans, or data which has not been released

or otherwise made available to the public, the Contractor agrees that without prior written approval of the Contracting Officer, it shall not:

- (1) use such information for any private purpose;
- (2) release such information.

d. Access to and Protection of Proprietary Information: The Contractor agrees to exercise diligent effort to protect proprietary information from misuse or unauthorized disclosure in accordance with the provisions of FAR 9.505-4. The Contractor may be required to enter into a written non-disclosure agreement with the third party asserting proprietary restrictions.

e. Subcontracts: The Contractor shall include this clause in consulting agreements, teaming agreements, subcontracts, or other arrangements for provision of services or supplies of any tier. The terms "contract", "Contractor", and "Contracting Officer" shall be appropriately modified to preserve the Government's rights.

f. Representations and Disclosures:

(1) The Contractor represents that it has disclosed to the Contracting Officer, prior to award, all facts relevant to the existence or potential existence of organizational conflicts of interest as that term is used in FAR Subpart 9.5. To facilitate disclosure and Contracting Officer approval, the Contractor shall complete an OCI Analysis/Disclosure Form for each MDA, Ballistic Missile Defense (BMD), and BMD-related contract or subcontract (form shall be requested from the Procuring Contracting Officer).

(2) The Contractor represents that if it discovers an organizational conflict of interest or potential conflict of interest after award, a prompt and full disclosure shall be made in writing to the Contracting Officer. This disclosure shall include a description of the action the Contractor has taken or proposes to take in order to avoid or mitigate such conflicts.

g. Remedies and Waiver:

(1) For breach of any of the above restrictions or for non-disclosure or misrepresentation of any relevant facts required to be disclosed concerning this contract, the Government may: terminate this contract for default; disqualify the Contractor from subsequent related contractual efforts if necessary to neutralize a resulting organizational conflict of interest; and pursue such other remedies as may be permitted by law or this contract. If, however, in compliance with this clause, the Contractor discovers and promptly reports an organizational conflict of interest (or the potential thereof) subsequent to contract award, the Contracting Officer may terminate this contract for convenience if such termination is deemed to be in the best interest of the Government or take other appropriate actions.

(2) The parties recognize that this clause has potential effects which will survive the performance of this contract and that it is impossible to foresee each circumstance to which it might be applied in the future. Accordingly, the Contractor may at any time seek a waiver from the Director, MDA, (via the Contracting Officer) by submitting a full written description of the requested waiver and the reasons in support thereof.

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a. It is anticipated that, during the performance of this contract, the Contractor will be required to support Technical Interface/Integration Meetings (TIMS) with other Ballistic Missile Defense (BMD) Contractors and other Government agencies. Appropriate organizational conflicts of interest clauses and additional costs, if any, will be negotiated as needed to protect the rights of the Contractor and the Government.

b. Interface support deals with activities associated with the integration of the requirements of this contract into BMD system plans and the support of key Missile Defense Agency (MDA) program reviews.

c. The Contractor agrees to cooperate with BMD Contractors by providing access to technical matters, provided, however, the Contractor will not be required to provide proprietary information to non-Government entities or personnel in the absence of a non-disclosure agreement between the Contractor and such entities.

d. The Contractor further agrees to include a clause in each subcontract requiring compliance with paragraph c. above, subject to coordination with the Contractor. This agreement does not relieve the Contractor of its responsibility to manage its subcontracts effectively, nor is it intended to establish privity of contract between the Government and such subcontractors.

e. Personnel from BMD Contractors or other Government agencies or Contractors are not authorized to direct the Contractor in any manner.

f. This clause shall not prejudice the Contractor or its subcontractors from negotiating separate organizational conflict of interest agreements with BMD Contractors; however, these agreements shall not restrict any of the Government's rights established pursuant to this clause or any other contract.

H-11 MDA VISIT AUTHORIZATION PROCEDURES (Aug 2014)

a. The Contractor shall submit all required visit clearances in accordance with current NISPOM regulations. Visit clearances shall identify the contract number.

For Visit Requests to the National Capital Region send to:

JPAS SMO Code: DDAAU4
Missile Defense Agency
Attn: Access Control Center
5700 18th Street, Bldg 245
Fort Belvoir, VA 22060-5573
571-231-8249
571-231-8099 FAX
ACC@MDA.mil

For Visit Requests to Huntsville, AL send to:

Missile Defense Agency,
JPAS SMO Code: DDAAUH
Attn: Visitor Control
Bldg 5224 Martin Road
Redstone Arsenal, AL 35898
256-450-3214 or 256-450-3216
256-450-3222 FAX
mdaaccesscontrolhsv@mda.mil

For Visit Requests to Colorado Springs, CO send to:

Missile Defense Agency,
SMO Code: DDAAUJ
Attn: Visitor Control
720 Irwin Drive, Bldg 720 Room 125
Schriever AFB, CO 80912
719-721-0362 or 719-721-8230
719-721-8399 FAX
dossosvar@mda.mil

- b. The COR is authorized to approve visit requests for the Contracting Officer.

H-12 CONTROL OF ACCESS TO MDA SPACES AND INFORMATION SYSTEMS (SEP 2013)

a. To maintain the security of the MDA spaces and information systems, the contractor shall notify the COR in writing whenever a prime or subcontractor employee included on the current visit authorization request/letter no longer supports this contract. This requirement shall apply to both contractor and employee initiated termination of services and to temporary suspension of services.

b. The contractor will cooperate with COR in facilitating the employee's return of all government issued credentials, e.g., badges, common access cards (CACs), SIPRNet tokens. Specifically, upon notification, the COR will work with the organization's Security Operations Center and the MDA Service Desk to ensure timely action to:

- (1) remove the employee from the current visit authorization request/letter;
- (2) cancel Government issued credentials pursuant to the visit authorization request/letter; and,
- (3) terminate the MDA LAN account/access privileges.

c. In addition to actions related to MDA access control, the contractor shall maintain accountability for Government issued credentials provided under this contract. Government issued credentials are the property of the U.S. Government and shall not be retained by cardholders upon expiration, replacement, or when the DoD affiliation of employees has been terminated. The contractor shall coordinate with the COR to ensure government issued credentials are retrieved in accordance with local command or installation procedures. Unauthorized possession of an official credential, like a CAC, can be prosecuted criminally under section 701, title 18, United States Code.

d. The contractor shall identify the reason for and date of termination or expected period of suspension and submit the notification to the COR within five (5) working days prior to service discontinuation. For unplanned termination or suspension of services, notification shall be made on the same working day as the termination/suspension action.

CLAUSES INCORPORATED BY FULL TEXT

H-14 PERSONNEL QUALIFICATIONS (MAY 2005)

a. The Contractor shall promptly notify the Contracting Officer and Contracting Officer's Representative prior to making any changes in key staff. If replacing key staff the Contractor shall adhere to the following: (1) replacement person's qualifications are equal to or better than the qualifications of the person being replaced; or (2)

the added person's qualifications are equal to or better than the core capabilities of this contract. Key staff positions are defined as: Program Manager, Deputy Program Manager, and Lead Engineer.

b. All Contractor notifications must provide the name and departure date for the incumbent leaving, a complete resume for the proposed substitute, and any other pertinent information requested by the Contracting Officer. The Government shall be provided the opportunity to review the proposed substitution regarding qualifications, security matters or any other concerns which could, in its opinion, affect performance under this contract.

c. This clause does not, in any way, abrogate the contractor's authority to hire or assign personnel as it sees fit, or its responsibility to fill key positions with qualified personnel.

CLAUSES INCORPORATED BY FULL TEXT

H-23 CONTRACTOR EMPLOYEE OUT-PROCESSING (SEP 2012)

Prior to the departure of contractor personnel who have been issued MDA Common Access Cards (CACs), building passes and/or MDA computers, cell phones or other associated peripherals, the departing employee shall complete the MDA Form 14, Out-Processing Checklist, as required by MDA Instruction 1400.06-INS, and return the completed checklist, with all required signatures, to the cognizant Contracting Officer's Representative (COR). The COR will ensure the completed Out-Processing Checklist is provided to the MDA Contracting Officer for retention in the official contract file.

CLAUSES INCORPORATED BY FULL TEXT

H-28 DISTRIBUTION CONTROL OF TECHNICAL INFORMATION (AUG 2014)

a. The following terms applicable to this clause are defined as follows:

1. DoD Official. Serves in DoD in one of the following positions: Program Director, Deputy Program Director, Program Manager, Deputy Program Manager, Procuring Contracting Officer, Administrative Contracting Officer, or Contracting Officer's Representative.

2. Technical Document. Any recorded information (including software) that conveys scientific and technical information or technical data.

3. Scientific and Technical Information. Communicable knowledge or information resulting from or pertaining to the conduct or management of effort under this contract. (Includes programmatic information).

4. Technical Data. As defined in DFARS 252.227-7013.

b. Except as otherwise set forth in the Contract Data Requirements List (CDRL), DD Form 1423 the distribution of any technical documents prepared under this contract, in any stage of development or completion, is prohibited outside of the contractor and applicable subcontractors under this contract unless authorized by the Contracting Officer in writing. However, distribution of technical data is permissible to DOD officials having a "need to know" in connection with this contract or any other MDA contract provided that the technical data is properly marked according to the terms and conditions of this contract. When there is any doubt as to "need to

know” for purposes of this paragraph, the Contracting Officer or the Contracting Officer’s Representative will provide direction. Authorization to distribute technical data by the Contracting Officer or the Contracting Officer’s Representative does not constitute a warranty of the technical data as it pertains to its accuracy, completeness, or adequacy. The contractor shall distribute this technical data relying on its own corporate best practices and the terms and conditions of this contract. Consequently, the Government assumes no responsibility for the distribution of such technical data nor will the Government have any liability, including third party liability, for such technical data should it be inaccurate, incomplete, improperly marked or otherwise defective. Therefore, such a distribution shall not violate 18 United States Code § 1905.

c. All technical documents prepared under this contract shall be marked with the following distribution statement, warning, and destruction notice identified in sub-paragraphs 1, 2, and 3 below. When it is technically not feasible to use the entire WARNING statement, an abbreviated marking may be used, and a copy of the full statement added to the "Notice To Accompany Release of Export Controlled Data" required by DoD Directive 5230.25.

1. DISTRIBUTION – IAW Section J, Exhibit A, CDRLs.

2. WARNING - This document contains technical data whose export is restricted by the Arms Export Control Act (Title 22, U.S.C., Sec 2751, et seq.) or the Export Administration Act of 1979 (Title 50, U.S.C., App. 2401 et seq), as amended. Violations of these export laws are subject to severe criminal penalties. Disseminate in accordance with provisions of DoD Directive 5230.25

3. DESTRUCTION NOTICE - For classified documents follow the procedures in DOD 5220.22-M, National Industrial Security Program Operating Manual, February 2006, Incorporating Change 1, March 28, 2013, Chapter 5, Section 7, or DoDM 5200.01-Volume 3, DoD Information Security Program: Protection of Classified Information, Enclosure 3, Section 17. For controlled unclassified information follow the procedures in DoDM 5200.01-Volume 4, Information Security Program: Controlled Unclassified Information.

d. The Contractor shall insert the substance of this clause, including this paragraph, in all subcontracts.

CLAUSES INCORPORATED BY FULL TEXT

H-29 COMMERCIAL COMPUTER SOFTWARE LICENSE (Mar 2013)

a. Unless otherwise approved by the PCO, commercial computer software licenses shall, upon delivery and acceptance, designate the U.S. Government as a contingent licensee, able to replace the Contractor as the primary licensee upon notifying the licensor. A copy of the negotiated license shall be furnished to the PCO. The terms of the licenses cannot be inconsistent with Federal procurement law and must satisfy user needs. This includes the Contractor's / subcontractor's needs for the software to perform this contract and the Government's needs for the software to accomplish the Government's ultimate objectives. At a minimum, this shall include the rights to make an archive copy of the software, to relocate the computer on which the software resides, to re-host the software on a different computer, to permit access by support contractors, and to permit the Government to transfer the license to another contractor.

b. Nothing in this clause shall take precedence over any other clause or provision of this contract. Government concurrence, as defined in paragraph a above, does not in any way affect the Government's technical data rights as established by the terms and conditions of this contract.

CLAUSES INCORPORATED BY FULL TEXT

H-30 CONTRACTUAL TERMS & CONDITIONS (Jun 2010)

The terms and conditions herein constitute the entire contract and understanding of the parties and shall supersede all other communications, negotiations, arrangements and agreements, either oral or written, with respect to the subject matter hereof. All proposal documentation including, but not limited to, red line contract terms and conditions, red line statements of work and/or ground rules and assumptions are hereby void and carry no force or affect as it pertains to the interpretation or operation of the language of the instant contract nor should such language be used to provide meaning to any of the terms or conditions contained herein.

CLAUSES INCORPORATED BY FULL TEXT

H-32 TRANSITION OUT (Nov 2010)

a. It is the intent of the Government to provide for an orderly transition during an off-ramp activity related to the end of the contract in order to assure uninterrupted effort throughout the assumption of follow-on Contractor responsibility. When notified, the Contractor shall work closely with the Government to develop a proposal to transition to either the Government or another contractor. The Government will provide the specifics of what the transition includes at the time of the request for change.

b. The transition requirements may include the following:

1) A transition-out period, which will be mutually agreed upon following notification by the Government of an intent to transfer lab equipment, documentation or system test resources.

2) A requirement for the Contractor to work closely with the contractor receiving the lab(s), equipment, and supporting documentation during the transition-out period to allow the receiving contractor time to establish laboratory capability.

c. The Contractor shall execute an Associate Contractor Agreement (ACA) IAW Section H Clause "PROGRAM SYNCHRONIZATION", attend program reviews, participate in working groups, briefings, and on-site communications, and provide full disclosure of technical, cost, and programmatic information between Contractors/teams associated with meeting the various on-going requirements.

CLAUSES INCORPORATED BY FULL TEXT

H-33 PROGRAM SYNCHRONIZATION (Nov 2010)

a. The Missile Defense Agency (MDA) requires the synchronized integration of platforms, sensors, and other components of the BMDS which were or are under separate development by multiple contractors. MDA uses

the concept of End-to-End (EtE) performance to serve as the organizing principle that aligns and synchronizes these efforts to achieve the desired operational end-state for the BMDS. Synchronization is defined as the logical alignment of management, design, development, integration, modification, verification and validation, and test activities and processes such that sensors, data links, command and control (C2), and interceptors smoothly and optimally integrate within well-defined and commonly understood requirements and interfaces.

b. During the performance of this contract, the Contractor shall provide technical data and other information (to include limited and restricted rights data as defined by DFARS 252.227-7013 and 252.227-7014 or information protected under the Freedom of Information Act Exemption 4) to other Ballistic Missile Defense (BMD) Contractors and Government agencies to facilitate MDA objectives.

c. Pursuant to paragraphs (a) and (b) above the Contractor shall negotiate appropriate Associate Contractor Agreements (ACAs) and Non-Disclosure Agreements (NDAs) with other Contractors as necessary to implement the exchanges of technical data and other information required, ensure total system EtE performance, and also to protect technical data and other information from unauthorized disclosure or use. These agreements must not restrict any of the Government's rights established pursuant to this or any other contract. A copy of each ACA and amendments to ACAs shall be provided to the PCO in order for the Government to document the flow of information.

d. When associate contracts have been entered into or modified as described in this clause, the associate contractors and general information on the purpose of the associate contracts will be incorporated into this clause as shown below:

Company Name	Contract # and Description	ACA Purpose
XXX	Complete as Appropriate	

e. The ACAs shall, at a minimum, include the following general information: (1) Identify the associate contractors and their relationships; (2) Identify the program involved and the relevant Government contracts of the associate contractors; (3) Describe the associate contractor interfaces by general subject matter; (4) Specify the categories of information to be exchanged or support to be provided; (5) Include the expiration date (or event) of the ACA; and (6) Identify potential conflicts between relevant Government contracts and the ACA; include agreements on protection of technical data or other information and restrictions on employees.

f. The Contractor's performance with respect to integration support, cooperation, and the exchange and sharing of information with other BMD contractors, shall comply with security classification requirements as outlined in the DD Form 254 incorporated into this contract.

g. Nothing in this clause shall take precedence over any other clause or provision of this contract nor does it in any way effect the Government's technical data rights.

CLAUSES INCORPORATED BY FULL TEXT

H-35 INCORPORATING COMMERCIAL AND OPEN SOURCE SOFTWARE (Aug 2012)

a. DFARS 252.227-7014(d) requires the written approval of the PCO before the Contractor may incorporate any copyrighted computer software in the software to be delivered under this contract.

b. A request for approval to incorporate Commercial Computer Software should be accompanied by a license that conforms with the requirements of the Commercial Computer Software Licenses clause of this contract.

c. A request for approval to incorporate Open Source Software must be accompanied by the applicable license, a detailed description of the source of the software and how it has been or will be used, and an explanation of the restrictions imposed and potential risks and liabilities.

d. Nothing in this clause shall take precedence over any other clause or provision of this contract. Government concurrence, as defined in paragraph a above, does not in any way affect the Government's technical data rights as established by the terms and conditions of this contract.

CLAUSES INCORPORATED BY FULL TEXT

H-36 CONTRACTOR IDENTIFICATION AND ASSERTION OF RESTRICTIONS ON THE GOVERNMENT'S USE, RELEASE, OR DISCLOSURE OF NON-COMMERCIAL TECHNICAL DATA OR COMPUTER SOFTWARE (DEC 2011)

a. The contractor and its subcontractors shall provide a completed Attachment in accordance with DFARS 252.227-7017 entitled "Identification and Assertion of Restrictions on the Government's Use, Release, or Disclosure of Technical Data or Computer Software" that is signed and dated by a responsible official of the Contractor. This Attachment is incorporated herein by reference as if fully set forth. The Attachment identifies and provides information pertaining to technical data (including computer software documentation) and computer software that the contractor and subcontractors claim to qualify for delivery with less than Unlimited Rights. The contractor agrees not to withhold delivery of the technical data or software based on its claims. The Government shall investigate the validity of the contractor's claims and therefore reserves all its rights regarding the technical data/software in question, to include those rights set forth in: DFARS 252.227-7013, Rights in Technical Data - Noncommercial Items; DFARS 252.227-7014, Rights in Noncommercial Computer Software and Noncommercial Computer Software Documentation; DFARS 252.227-7019, Validation of Asserted Restrictions--Computer Software; DFARS 252.227-7028, Technical Data or Computer Software Previously Delivered To the Government; and, DFAR 252.227-7037, Validation Of Restrictive Markings On Technical Data clauses until a determination is made.

b. The contractor shall have, maintain, and follow written procedures sufficient to assure that restrictive markings/legends are used only when authorized by the terms of this contract and shall maintain records sufficient to justify the validity of any restrictive markings/legends on any technical data or computer software or computer software documentation delivered under this contract. The Contractor agrees that the Government has Unlimited Rights as defined by DFARS 252.227-7013 and 252.227-7014 in any deliverable technical data or computer software or computer software documentation not listed in the Attachment and that such data or software will not be subject to any restrictive markings or legends.

CLAUSES INCORPORATED BY FULL TEXT

H-37 INSERTION OF LIMITED OR RESTRICTED RIGHTS (DEC 2010)

a. Hardware items which are subject to Limited Rights in their associated technical data as defined in DFARS 252.227-7013 and software items which are subject to Restricted Rights as defined in DFARS 252.227-

7014 shall not be incorporated into the design of any systems, or models/simulations thereof under this contract without the prior written authorization of the PCO. The Contractor's request shall include a rough order of magnitude (ROM) estimate to perform development if the data or software cannot be used as requested. If the PCO does not provide a decision within 30 days of the request, the request is considered denied. In the event the PCO authorizes inclusion of the Limited Rights technical data and/or Restricted software, such data or software will be added as an attachment within Section J.

b. Using Government assets in an Independent Research and Development (IRAD) project may be authorized on a case by case basis. The Contractor's request shall include an offer of consideration for use of such Government assets. The Government will evaluate the request, including the Contractor's offer of consideration, and either approve, deny, or offer an alternative form of consideration. Any such consideration will be mutually agreed to by the parties prior to use of Government assets. Consideration should include, at a minimum, specially negotiated rights granting the Government a license for Government Purpose Rights IAW DFARS 252.227-7013 and 252.227-7014 in the subject IRAD project. When the Contractor requests the use of Government assets for an IRAD project, the request shall include the purpose of the IRAD project and the potential benefit to the Government. The Contractor will be required to execute a bailment agreement prior to the transfer or use of Government assets.

CLAUSES INCORPORATED BY FULL TEXT

H-39 COMPLIANCE WITH FAR 52.219-14, LIMITATION ON SUBCONTRACTING (FEB 2012)

a. The period of time used to determine compliance with FAR 52.219-14, Limitation on Subcontracting, will be the base contract period of performance or ordering period in the case of an Indefinite-Delivery Indefinite-Quantity (IDIQ) contract. Small business contractors do not have to comply with the percentage of the cost of contract performance incurred for each individual order placed under an IDIQ. In the case of Options, the Option periods will be used to determine compliance.

b. A concern is defined at FAR 19.001. For the purpose of making affiliation findings see FAR 19.101.

c. Pursuant to 13 CFR Section 121.103(h), a joint venture may or may not be in the form of a separate legal entity.

d. In accordance with 13 CFR Section 125.6(i), if the contractor is a joint venture and meets the following requirements, compliance with the "50% rule" will apply to the cooperative effort of the joint venture, not its individual members:

- (1) The joint venture contractor is exempt from affiliation under 13 CFR Section 121.103(h)(3); and,
- (2) The joint venture contractor qualifies as a small business concern.

CLAUSES INCORPORATED BY FULL TEXT

H-41 COST ESTIMATING METHODS (MAR 2015)

The following cost estimating methods shall be used as requested by the Government:

a. Planning Estimate - The purpose of a planning estimate is to support Government planning. Planning estimates may only be requested by the PCO. A planning estimate shall be provided to the Government in 10 working days or as designated by the PCO. This estimate is very limited in scope, involves minimal pricing ground rules and assumptions from the Government, and is generally comprised of ranges/parametrics. Documentation provided shall be high level scope and funding estimates by Government fiscal year sent via email.

b. Rough Order of Magnitude (ROM) - The purpose of a ROM estimate is to support Government budgetary decisions and potential authorization of unpriced actions in the event there is insufficient time for a Not-to-Exceed (NTE) estimate. ROM estimates may only be requested by the PCO. ROM estimates shall be provided to the Government within 5 working days or as designated by the PCO. This non-binding estimate is limited in scope, involves limited analysis, and develops a high level baseline to include a high level SOW, schedule, and equipment lists. The ROM estimate is not generated based on formal Basis of Estimates (BOEs) and by design provides limited supporting rationale. Subcontractor input will be included if schedule allows. Documentation provided shall include scope and funding estimates by Government fiscal year in a briefing package submitted by contracts letter to the Government.

c. Not-to-Exceed (NTE) - The purpose of an NTE estimate is to support critical Government budgetary decisions, and a binding basis on which to issue unpriced actions. NTEs may only be requested by the PCO. NTE estimates shall be provided to the Government within 5 working days or as designated by the PCO. This estimate involves more in depth analysis, develops a baseline to include a statement of work, schedule, and required equipment lists. The NTE estimate shall be based on Basis of Estimate (BOEs) and estimated materials (as required), including supporting rationale. Applicable subcontractor input shall be included as required. Documentation required shall include scope and funding estimates by Government fiscal year in a briefing package submitted by contracts letter to the Government. The Contractor's NTE must be valid for a minimum of one hundred eighty (180) calendar days.

H-45 AS IS GOVERNMENT FURNISHED DATA/DOCUMENTATION AND COMPUTER SOFTWARE (Jan 2013)

All technical data and computer software (as defined in DFARS 252.227-7013 and DFARS 252.227-7014) furnished by the Government is in an "as is" condition without any warranty as to its accuracy, completeness, or adequacy. The contractor shall use this technical data and computer software at its own risk. The Government assumes no responsibility for such furnished data/documentation/computer software nor will the Government have any liability for equitable adjustments to the terms and conditions of this contract should such data/documentation/computer software prove to be inaccurate, incomplete, or otherwise defective.

Section I - Contract Clauses

CLAUSES INCORPORATED BY REFERENCE

52.202-1	Definitions	NOV 2013
52.203-3	Gratuities	APR 1984
52.203-5	Covenant Against Contingent Fees	MAY 2014
52.203-6	Restrictions On Subcontractor Sales To The Government	SEP 2006
52.203-7	Anti-Kickback Procedures	MAY 2014
52.203-8	Cancellation, Rescission, and Recovery of Funds for Illegal or Improper Activity	MAY 2014
52.203-10	Price Or Fee Adjustment For Illegal Or Improper Activity	MAY 2014
52.203-12	Limitation On Payments To Influence Certain Federal Transactions	OCT 2010
52.203-13	Contractor Code of Business Ethics and Conduct	OCT 2015
52.203-17	Contractor Employee Whistleblower Rights and Requirement To Inform Employees of Whistleblower Rights	APR 2014
52.203-19	Prohibition on Requiring Certain Internal Confidentiality Agreements or Statements	JAN 2017
52.204-2	Security Requirements	AUG 1996
52.204-4	Printed or Copied Double-Sided on Postconsumer Fiber Content Paper	MAY 2011
52.204-9	Personal Identity Verification of Contractor Personnel	JAN 2011
52.204-10	Reporting Executive Compensation and First-Tier Subcontract Awards	OCT 2015
52.204-13	System for Award Management Maintenance	OCT 2016
52.204-14	Service Contract Reporting Requirements	OCT 2016
52.204-19	Incorporation by Reference of Representations and Certifications.	DEC 2014
52.204-21	Basic Safeguarding of Covered Contractor Information Systems	JUN 2016
52.209-6	Protecting the Government's Interest When Subcontracting With Contractors Debarred, Suspended, or Proposed for Debarment	OCT 2015
52.209-9	Updates of Publicly Available Information Regarding Responsibility Matters	JUL 2013
52.209-10	Prohibition on Contracting With Inverted Domestic Corporations	NOV 2015
52.210-1	Market Research	APR 2011
52.211-5	Material Requirements	AUG 2000
52.211-15	Defense Priority And Allocation Requirements	APR 2008
52.215-2	Audit and Records--Negotiation	OCT 2010
52.215-8	Order of Precedence--Uniform Contract Format	OCT 1997
52.215-11	Price Reduction for Defective Certified Cost or Pricing Data--Modifications	AUG 2011
52.215-13	Subcontractor Certified Cost or Pricing Data--Modifications	OCT 2010
52.215-15	Pension Adjustments and Asset Reversions	OCT 2010
52.215-18	Reversion or Adjustment of Plans for Postretirement Benefits (PRB) Other than Pensions	JUL 2005
52.215-19	Notification of Ownership Changes	OCT 1997
52.215-20	Requirements for Certified Cost or Pricing Data or Information Other Than Certified Cost or Pricing Data	OCT 2010

52.215-20 Alt III	Requirements for Cost or Pricing Data or Information Other Than Cost or Pricing Data (Oct 2010) - Alternate III	OCT 1997
52.215-21	Requirements for Certified Cost or Pricing Data and Data Other Than Certified Cost or Pricing Data -- Modifications	OCT 2010
52.215-21 Alt III	Requirements for Certified Cost or Pricing Data and Data Other Than Certified Cost or Pricing Data -- Modifications (Oct 2010) - Alternate III	OCT 1997
52.215-22	Limitations on Pass-Through Charges--Identification of Subcontract Effort	OCT 2009
52.215-23	Limitations on Pass-Through Charges	OCT 2009
52.216-7	Allowable Cost And Payment	JUN 2013
52.216-10	Incentive Fee	JUN 2011
52.216-11	Cost Contract--No Fee	APR 1984
52.219-6	Notice Of Total Small Business Set-Aside	NOV 2011
52.219-8	Utilization of Small Business Concerns	OCT 2014
52.219-9	Small Business Subcontracting Plan	JAN 2017
52.219-14	Limitations On Subcontracting	NOV 2011
52.219-16	Liquidated Damages-Subcontracting Plan	JAN 1999
52.219-27	Notice of Service-Disabled Veteran-Owned Small Business Set-Aside	NOV 2011
52.219-28	Post-Award Small Business Program Rerepresentation	JUL 2013
52.222-2	Payment For Overtime Premiums	JUL 1990
52.222-3	Convict Labor	JUN 2003
52.222-4	Contract Work Hours and Safety Standards- Overtime Compensation	MAY 2014
52.222-17	Nondisplacement of Qualified Workers	MAY 2014
52.222-19	Child Labor -- Cooperation with Authorities and Remedies	FEB 2016
52.222-21	Prohibition Of Segregated Facilities	APR 2015
52.222-26	Equal Opportunity	SEP 2016
52.222-29	Notification Of Visa Denial	APR 2015
52.222-35	Equal Opportunity for Veterans	OCT 2015
52.222-36	Equal Opportunity for Workers with Disabilities	JUL 2014
52.222-37	Employment Reports on Veterans	FEB 2016
52.222-40	Notification of Employee Rights Under the National Labor Relations Act	DEC 2010
52.222-41	Service Contract Labor Standards	MAY 2014
52.222-43	Fair Labor Standards Act And Service Contract Labor Standards - Price Adjustment (Multiple Year And Option Contracts)	MAY 2014
52.222-44	Fair Labor Standards And Service Contract Labor Standards- Price Adjustment	MAY 2014
52.222-50	Combating Trafficking in Persons	MAR 2015
52.222-54	Employment Eligibility Verification	OCT 2015
52.222-57	Representation Regarding Compliance With Labor Laws (Executive Order 13673)	DEC 2016
52.222-59	Compliance with Labor Laws (Executive Order 13673)	DEC 2016
52.222-60	Paycheck Transparency (Executive Order 13673)	OCT 2016
52.222-61	Arbitration of Contractor Employee Claims (Executive Order 13673)	DEC 2016
52.223-5	Pollution Prevention and Right-to-Know Information	MAY 2011
52.223-5 Alt I	Pollution Prevention and Right-to-Know Information (May 2011) Alternate I	MAY 2011
52.223-5 Alt II	Pollution Prevention and Right-to-Know Information (May 2011) Alt II	MAY 2011

52.223-6	Drug-Free Workplace	MAY 2001
52.223-10	Waste Reduction Program	MAY 2011
52.223-15	Energy Efficiency in Energy-Consuming Products	DEC 2007
52.223-18	Encouraging Contractor Policies To Ban Text Messaging While Driving	AUG 2011
52.223-19	Compliance with Environmental Management Systems	MAY 2011
52.223-20	Aerosols	JUN 2016
52.224-3	Privacy Training	JAN 2017
52.225-13	Restrictions on Certain Foreign Purchases	JUN 2008
52.227-1	Authorization and Consent	DEC 2007
52.227-2	Notice And Assistance Regarding Patent And Copyright Infringement	DEC 2007
52.227-3	Patent Indemnity	APR 1984
52.228-5	Insurance - Work On A Government Installation	JAN 1997
52.228-7	Insurance--Liability To Third Persons	MAR 1996
52.229-3	Federal, State And Local Taxes	FEB 2013
52.229-8	Taxes--Foreign Cost-Reimbursement Contracts	MAR 1990
52.232-1	Payments	APR 1984
52.232-7	Payments Under Time-And-Materials And Labor Hour Contracts	AUG 2012
52.232-8	Discounts For Prompt Payment	FEB 2002
52.232-11	Extras	APR 1984
52.232-17	Interest	MAY 2014
52.232-18	Availability Of Funds	APR 1984
52.232-22	Limitation Of Funds	APR 1984
52.232-23	Assignment Of Claims	MAY 2014
52.232-25	Prompt Payment	JUL 2013
52.232-25 Alt I	Prompt Payment (July 2013) Alternate I	FEB 2002
52.232-33	Payment by Electronic Funds Transfer--System for Award Management	JUL 2013
52.232-39	Unenforceability of Unauthorized Obligations	JUN 2013
52.232-40	Providing Accelerated Payments to Small Business Subcontractors	DEC 2013
52.233-1	Disputes	MAY 2014
52.233-3	Protest After Award	AUG 1996
52.233-3 Alt I	Protest After Award (Aug 1996) - Alternate I	JUN 1985
52.233-4	Applicable Law for Breach of Contract Claim	OCT 2004
52.237-2	Protection Of Government Buildings, Equipment, And Vegetation	APR 1984
52.237-3	Continuity Of Services	JAN 1991
52.239-1	Privacy or Security Safeguards	AUG 1996
52.242-1	Notice of Intent to Disallow Costs	APR 1984
52.242-3	Penalties for Unallowable Costs	MAY 2014
52.242-4	Certification of Final Indirect Costs	JAN 1997
52.242-13	Bankruptcy	JUL 1995
52.242-17	Government Delay Of Work	APR 1984
52.243-1	Changes--Fixed Price	AUG 1987
52.243-1 Alt II	Changes--Fixed-Price (Aug 1987) - Alternate II	APR 1984
52.243-2	Changes--Cost-Reimbursement	AUG 1987
52.243-3	Changes--Time-And-Material Or Labor-Hours	SEP 2000
52.244-2	Subcontracts	OCT 2010
52.244-5	Competition In Subcontracting	DEC 1996
52.244-6	Subcontracts for Commercial Items	SEP 2016
52.245-1	Government Property	APR 2012

52.245-1 Alt I	Government Property (JAN 2017) Alternate I	APR 2012
52.245-9	Use And Charges	APR 2012
52.246-3	Inspection Of Supplies Cost-Reimbursement	MAY 2001
52.246-5	Inspection Of Services Cost-Reimbursement	APR 1984
52.246-25	Limitation Of Liability--Services	FEB 1997
52.247-63	Preference For U.S. Flag Air Carriers	JUN 2003
52.248-1	Value Engineering	OCT 2010
52.249-2	Termination For Convenience Of The Government (Fixed-Price)	APR 2012
52.249-6	Termination (Cost Reimbursement)	MAY 2004
52.249-6 Alt IV	Termination (Cost Reimbursement) (May 2004) - Alternate IV	SEP 1996
52.249-8	Default (Fixed-Price Supply & Service)	APR 1984
52.249-14	Excusable Delays	APR 1984
52.253-1	Computer Generated Forms	JAN 1991
252.201-7000	Contracting Officer's Representative	DEC 1991
252.203-7000	Requirements Relating to Compensation of Former DoD Officials	SEP 2011
252.203-7001	Prohibition On Persons Convicted of Fraud or Other Defense-Contract-Related Felonies	DEC 2008
252.203-7002	Requirement to Inform Employees of Whistleblower Rights	SEP 2013
252.203-7003	Agency Office of the Inspector General	DEC 2012
252.203-7004	Display of Hotline Posters	OCT 2016
252.204-7000	Disclosure Of Information	AUG 2013
252.204-7002	Payment For Subline Items Not Separately Priced	DEC 1991
252.204-7003	Control Of Government Personnel Work Product	APR 1992
252.204-7005	Oral Attestation of Security Responsibilities	NOV 2001
252.204-7009	Limitations on the Use or Disclosure of Third-Party Contractor Reported Cyber Incident Information	DEC 2015
252.204-7012	Safeguarding Covered Defense Information and Cyber Incident Reporting.	DEC 2015
252.204-7015	Notice of Authorized Disclosure of Information for Litigation Support	MAY 2016
252.205-7000	Provision Of Information To Cooperative Agreement Holders	DEC 1991
252.209-7004	Subcontracting With Firms That Are Owned or Controlled By The Government of a Country that is a State Sponsor of Terrorism	OCT 2015
252.211-7003	Item Unique Identification and Valuation	MAR 2016
252.211-7007	Reporting of Government-Furnished Property	AUG 2012
252.211-7008	Use of Government-Assigned Serial Numbers	SEP 2010
252.215-7000	Pricing Adjustments	DEC 2012
252.216-7002 Alt A	Time-and-Materials/Labor-Hour Proposal Requirements--Non-Commercial Item Acquisition with Adequate Price Competition Alternate A	FEB 2007
252.219-7003 (Dev)	Small Business Subcontracting Plan (DOD Contracts)--Basic (Deviation 2016-O0009)	AUG 2016
252.222-7002	Compliance With Local Labor Laws (Overseas)	JUN 1997
252.222-7006	Restrictions on the Use of Mandatory Arbitration Agreements	DEC 2010
252.223-7001	Hazard Warning Labels	DEC 1991
252.223-7004	Drug Free Work Force	SEP 1988
252.223-7006	Prohibition On Storage, Treatment, and Disposal of Toxic or Hazardous Materials	SEP 2014
252.225-7001	Buy American And Balance Of Payments Program-- Basic (Aug 2016)	AUG 2016

252.225-7002	Qualifying Country Sources As Subcontractors	AUG 2016
252.225-7004	Report of Intended Performance Outside the United States and Canada--Submission after Award	OCT 2015
252.225-7012	Preference For Certain Domestic Commodities	AUG 2016
252.225-7013	Duty-Free Entry--Basic (May 2016)	MAY 2016
252.225-7015	Restriction on Acquisition of Hand Or Measuring Tools	JUN 2005
252.225-7016	Restriction On Acquisition Of Ball and Roller Bearings	JUN 2011
252.225-7041	Correspondence in English	JUN 1997
252.225-7043	Antiterrorism/Force Protection Policy for Defense Contractors Outside the United States	JUN 2015
252.225-7048	Export-Controlled Items	JUN 2013
252.226-7001	Utilization of Indian Organizations and Indian-Owned Economic Enterprises, and Native Hawaiian Small Business Concerns	SEP 2004
252.227-7000	Non-estoppel	OCT 1966
252.227-7013	Rights in Technical Data--Noncommercial Items	FEB 2014
252.227-7016	Rights in Bid or Proposal Information	JAN 2011
252.227-7019	Validation of Asserted Restrictions--Computer Software	SEP 2016
252.227-7025	Limitations on the Use or Disclosure of Government-Furnished Information Marked with Restrictive Legends	MAY 2013
252.227-7027	Deferred Ordering Of Technical Data Or Computer Software	APR 1988
252.227-7030	Technical Data--Withholding Of Payment	MAR 2000
252.227-7037	Validation of Restrictive Markings on Technical Data	SEP 2016
252.231-7000	Supplemental Cost Principles	DEC 1991
252.237-7010	Prohibition on Interrogation of Detainees by Contractor Personnel	JUN 2013
252.237-7019	Training for Contractor Personnel Interacting with Detainees	JUN 2013
252.237-7023	Continuation of Essential Contractor Services	OCT 2010
252.239-7000	Protection Against Compromising Emanations	JUN 2004
252.239-7001	Information Assurance Contractor Training and Certification	JAN 2008
252.239-7010	Cloud Computing Services	AUG 2015
252.239-7016	Telecommunications Security Equipment, Devices, Techniques, And Services	DEC 1991
252.239-7017	Notice of Supply Chain Risk	NOV 2013
252.242-7005	Contractor Business Systems	FEB 2012
252.242-7006	Accounting System Administration	FEB 2012
252.243-7001	Pricing Of Contract Modifications	DEC 1991
252.243-7002	Requests for Equitable Adjustment	DEC 2012
252.244-7000	Subcontracts for Commercial Items	JUN 2013
252.244-7001	Contractor Purchasing System Administration	MAY 2014
252.245-7001	Tagging, Labeling, and Marking of Government-Furnished Property	APR 2012
252.245-7002	Reporting Loss of Government Property	APR 2012
252.245-7003	Contractor Property Management System Administration	APR 2012
252.245-7004	Reporting, Reutilization, and Disposal	SEP 2016
252.246-7001	Warranty Of Data	MAR 2014
252.246-7003	Notification of Potential Safety Issues	JUN 2013
252.246-7007	Contractor Counterfeit Electronic Part Detection and Avoidance System	AUG 2016
252.246-7008	Sources of Electronic Parts	OCT 2016
252.247-7021	Returnable Containers Other Than Cylinders	MAY 1995
252.247-7023	Transportation of Supplies by Sea	APR 2014
252.249-7002	Notification of Anticipated Contract Termination or Reduction	OCT 2015

252.251-7000	Ordering From Government Supply Sources	AUG 2012
252.251-7001	Use Of Interagency Fleet Management System (IFMS)	DEC 1991
	Vehicles And Related Services	

CLAUSES INCORPORATED BY FULL TEXT

52.217-8 OPTION TO EXTEND SERVICES (NOV 1999)

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 30 days.

(End of clause)

CLAUSES INCORPORATED BY FULL TEXT

52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

(a) The Government may extend the term of this contract by written notice to the Contractor within 30 days provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 60 days the contract expires. The preliminary notice does not commit the Government to an extension.

(b) If the Government exercises this option, the extended contract shall be considered to include this option clause.

(c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed 90 months.

(End of clause)

52.222-42 STATEMENT OF EQUIVALENT RATES FOR FEDERAL HIRES (MAY 2014)

In compliance with the Service Contract Labor Standards statute and the regulations of the Secretary of Labor (29 CFR part 4), this clause identifies the classes of service employees expected to be employed under the contract and states the wages and fringe benefits payable to each if they were employed by the contracting agency subject to the provisions of 5 U.S.C. 5341 or 5332.

THIS STATEMENT IS FOR INFORMATION ONLY: IT IS NOT A WAGE DETERMINATION
Employee Class Monetary Wage-Fringe Benefits

(End of clause)

CLAUSES INCORPORATED BY FULL TEXT**52.243-1 CHANGES--FIXED-PRICE (AUG 1987) - ALTERNATE II (APR 1984)**

(a) The Contracting Officer may at any time, by written order, and without notice to the sureties, if any, make changes within the general scope of this contract in any one or more of the following:

(1) Description of services to be performed.

(2) Time of performance (*i.e.*, hours of the day, days of the week, etc.).

(3) Place of performance of the services.

(4) Drawings, designs, or specifications when the supplies to be furnished are to be specially manufactured for the Government, in accordance with the drawings, designs, or specifications.

(5) Method of shipment or packing of supplies.

(6) Place of delivery.

(b) If any such change causes an increase or decrease in the cost of, or the time required for, performance of any part of the work under this contract, whether or not changed by the order, the Contracting Officer shall make an equitable adjustment in the contract price, the delivery schedule, or both, and shall modify the contract.

(c) The Contractor must assert its right to an adjustment under this clause within 30 days from the date of receipt of the written order. However, if the Contracting Officer decides that the facts justify it, the Contracting Officer may receive and act upon a proposal submitted before final payment of the contract.

(d) If the Contractor's proposal includes the cost of property made obsolete or excess by the change, the Contracting Officer shall have the right to prescribe the manner of the disposition of the property.

(e) Failure to agree to any adjustment shall be a dispute under the Disputes clause. However, nothing in this clause shall excuse the Contractor from proceeding with the contract as changed.

(End of clause)

CLAUSES INCORPORATED BY FULL TEXT**52.243-2 CHANGES--COST-REIMBURSEMENT (AUG 1987) - ALTERNATE II (APR 1984)**

(a) The Contracting Officer may at any time, by written order, and without notice to the sureties, if any, make changes within the general scope of this contract in any one or more of the following:

(1) Description of services to be performed.

(2) Time of performance (*i.e.*, hours of the day, days of the week, etc.).

(3) Place of performance of the services.

(4) Drawings, designs, or specifications when the supplies to be furnished are to be specially manufactured for the Government in accordance with the drawings, designs, or specifications.

(5) Method of shipment or packing of supplies.

(6) Place of delivery.

(b) If any such change causes an increase or decrease in the estimated cost of, or the time required for, performance of any part of the work under this contract, whether or not changed by the order, or otherwise affects any other terms and conditions of this contract, the Contracting Officer shall make an equitable adjustment in the (1) estimated cost, delivery or completion schedule, or both; (2) amount of any fixed fee; and (3) other affected terms and shall modify the contract accordingly.

(c) The Contractor must assert its right to an adjustment under this clause within 30 days from the date of receipt of the written order. However, if the Contracting Officer decides that the facts justify it, the Contracting Officer may receive and act upon a proposal submitted before final payment of the contract.

(d) Failure to agree to any adjustment shall be a dispute under the Disputes clause. However, nothing in this clause shall excuse the Contractor from proceeding with the contract as changed.

(e) Notwithstanding the terms and conditions of paragraphs (a) and (b) above, the estimated cost of this contract and, if this contract is incrementally funded, the funds allotted for the performance of this contract, shall not be increased or considered to be increased except by specific written modification of the contract indicating the new contract estimated cost and, if this contract is incrementally funded, the new amount allotted to the contract. Until this modification is made, the Contractor shall not be obligated to continue performance or incur costs beyond the point established in the Limitation of Cost or Limitation of Funds clause of this contract.

(End of clause)

CLAUSES INCORPORATED BY FULL TEXT

52.247-67 SUBMISSION OF TRANSPORTATION DOCUMENTS FOR AUDIT (FEB 2006)

(a) The Contractor shall submit to the address identified below, for prepayment audit, transportation documents on which the United States will assume freight charges that were paid--

(1) By the Contractor under a cost-reimbursement contract; and

(2) By a first-tier subcontractor under a cost-reimbursement subcontract thereunder.

(b) Cost-reimbursement Contractors shall only submit for audit those bills of lading with freight shipment charges exceeding \$100. Bills under \$100 shall be retained on-site by the Contractor and made available for on-site audits. This exception only applies to freight shipment bills and is not intended to apply to bills and invoices for any other transportation services.

(c) Contractors shall submit the above referenced transportation documents to--

(b)(6)



(End of clause)

CLAUSES INCORPORATED BY FULL TEXT

52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this/these address(es):

farsite.hill.af.mil/

(End of clause)

CLAUSES INCORPORATED BY FULL TEXT

52.252-6 AUTHORIZED DEVIATIONS IN CLAUSES (APR 1984)

(a) The use in this solicitation or contract of any Federal Acquisition Regulation (48 CFR Chapter 1) clause with an authorized deviation is indicated by the addition of "(DEVIATION)" after the date of the clause.

(b) The use in this solicitation or contract of any Defense Federal Acquisition Regulation Supplement (48 CFR Chapter 2) clause with an authorized deviation is indicated by the addition of "(DEVIATION)" after the name of the regulation.

(End of clause)

252.222-7000 RESTRICTIONS ON EMPLOYMENT OF PERSONNEL (MAR 2000)

(a) The Contractor shall employ, for the purpose of performing that portion of the contract work in Alaska, individuals who are residents thereof and who, in the case of any craft or trade, possess or would be able to acquire promptly the necessary skills to perform the contract.

(b) The Contractor shall insert the substance of this clause, including this paragraph (b), in each subcontract awarded under this contract.

(End of clause)

252.227-7014 RIGHTS IN NONCOMMERCIAL COMPUTER SOFTWARE AND NONCOMMERCIAL COMPUTER SOFTWARE DOCUMENTATION (FEB 2014)

(a) Definitions. As used in this clause--

(1) Commercial computer software means software developed or regularly used for nongovernmental purposes which--

(i) Has been sold, leased, or licensed to the public;

(ii) Has been offered for sale, lease, or license to the public;

(iii) Has not been offered, sold, leased, or licensed to the public but will be available for commercial sale, lease, or license in time to satisfy the delivery requirements of this contract; or

(iv) Satisfies a criterion expressed in paragraph (a)(1) (i), (ii), or (iii) of this clause and would require only minor modification to meet the requirements of this contract.

(2) Computer database means a collection of recorded data in a form capable of being processed by a computer. The term does not include computer software.

(3) Computer program means a set of instructions, rules, or routines, recorded in a form that is capable of causing a computer to perform a specific operation or series of operations.

(4) Computer software means computer programs, source code, source code listings, object code listings, design details, algorithms, processes, flow charts, formulae, and related material that would enable the software to be reproduced, recreated, or recompiled. Computer software does not include computer databases or computer software documentation.

(5) Computer software documentation means owner's manuals, user's manuals, installation instructions, operating instructions, and other similar items, regardless of storage medium, that explain the capabilities of the computer software or provide instructions for using the software.

(6) Covered Government support contractor means a contractor (other than a litigation support contractor covered by 252.204-7014) under a contract, the primary purpose of which is to furnish independent and impartial advice or technical assistance directly to the Government in support of the Government's management and oversight of a program or effort (rather than to directly furnish an end item or service to accomplish a program or effort), provided that the contractor--

(i) Is not affiliated with the prime contractor or a first-tier subcontractor on the program or effort, or with any direct competitor of such prime contractor or any such first-tier subcontractor in furnishing end items or services of the type developed or produced on the program or effort; and

(ii) Receives access to technical data or computer software for performance of a Government contract that contains the clause at 252.227-7025, Limitations on the Use or Disclosure of Government-Furnished Information Marked with Restrictive Legends.

(7) Developed means that--

(i) A computer program has been successfully operated in a computer and tested to the extent sufficient to demonstrate to reasonable persons skilled in the art that the program can reasonably be expected to perform its intended purpose;

(ii) Computer software, other than computer programs, has been tested or analyzed to the extent sufficient to demonstrate to reasonable persons skilled in the art that the software can reasonably be expected to perform its intended purpose; or

(iii) Computer software documentation required to be delivered under a contract has been written, in any medium, in sufficient detail to comply with requirements under that contract.

(8) Developed exclusively at private expense means development was accomplished entirely with costs charged to indirect cost pools, costs not allocated to a government contract, or any combination thereof.

(i) Private expense determinations should be made at the lowest practicable level.

(ii) Under fixed-price contracts, when total costs are greater than the firm-fixed-price or ceiling price of the contract, the additional development costs necessary to complete development shall not be considered when determining whether development was at government, private, or mixed expense.

(9) Developed exclusively with government funds means development was not accomplished exclusively or partially at private expense.

(10) Developed with mixed funding means development was accomplished partially with costs charged to indirect cost pools and/or costs not allocated to a government contract, and partially with costs charged directly to a government contract.

(11) Government purpose means any activity in which the United States Government is a party, including cooperative agreements with international or multi-national defense organizations or sales or transfers by the United States Government to foreign governments or international organizations. Government purposes include competitive procurement, but do not include the rights to use, modify, reproduce, release, perform, display, or disclose computer software or computer software documentation for commercial purposes or authorize others to do so.

(12) Government purpose rights means the rights to--

(i) Use, modify, reproduce, release, perform, display, or disclose computer software or computer software documentation within the Government without restriction; and

(ii) Release or disclose computer software or computer software documentation outside the Government and authorize persons to whom release or disclosure has been made to use, modify, reproduce, release, perform, display, or disclose the software or documentation for United States government purposes.

(13) Minor modification means a modification that does not significantly alter the nongovernmental function or purpose of the software or is of the type customarily provided in the commercial marketplace.

(14) Noncommercial computer software means software that does not qualify as commercial computer software under paragraph (a)(1) of this clause.

(15) "Restricted rights" apply only to noncommercial computer software and mean the Government's rights to--

(i) Use a computer program with one computer at one time. The program may not be accessed by more than one terminal or central processing unit or time shared unless otherwise permitted by this contract;

(ii) Transfer a computer program to another Government agency without the further permission of the Contractor if the transferor destroys all copies of the program and related computer software documentation in its possession and notifies the licensor of the transfer. Transferred programs remain subject to the provisions of this clause;

(iii) Make the minimum number of copies of the computer software required for safekeeping (archive), backup, or modification purposes;

(iv) Modify computer software provided that the Government may--

(A) Use the modified software only as provided in paragraphs (a)(15)(i) and (iii) of this clause; and

(B) Not release or disclose the modified software except as provided in paragraphs (a)(15)(ii), (v), (vi), and (vii) of this clause;

(v) Permit contractors or subcontractors performing service contracts (see 37.101 of the Federal Acquisition Regulation) in support of this or a related contract to use computer software to diagnose and correct deficiencies in a computer program, to modify computer software to enable a computer program to be combined with, adapted to, or merged with other computer programs or when necessary to respond to urgent tactical situations, provided that--

(A) The Government notifies the party which has granted restricted rights that a release or disclosure to particular contractors or subcontractors was made;

(B) Such contractors or subcontractors are subject to the use and non-disclosure agreement at 227.7103-7 of the Defense Federal Acquisition Regulation Supplement (DFARS) or are Government contractors receiving access to the software for performance of a Government contract that contains the clause at DFARS 252.227-7025, Limitations on the Use or Disclosure of Government-Furnished Information Marked with Restrictive Legends;

(C) The Government shall not permit the recipient to decompile, disassemble, or reverse engineer the software, or use software decompiled, disassembled, or reverse engineered by the Government pursuant to paragraph (a)(15)(iv) of this clause, for any other purpose; and

(D) Such use is subject to the limitations in paragraphs (a)(15)(i) through (iii) of this clause;

(vi) Permit contractors or subcontractors performing emergency repairs or overhaul of items or components of items procured under this or a related contract to use the computer software when necessary to perform the repairs or overhaul, or to modify the computer software to reflect the repairs or overhaul made, provided that--

(A) The intended recipient is subject to the use and non-disclosure agreement at DFARS 227.7103-7 or is a Government contractor receiving access to the software for performance of a Government contract that contains the clause at DFARS 252.227-7025, Limitations on the Use or Disclosure of Government-Furnished Information Marked with Restrictive Legends;

(B) The Government shall not permit the recipient to decompile, disassemble, or reverse engineer the software, or use software decompiled, disassembled, or reverse engineered by the Government pursuant to paragraph (a)(15)(iv) of this clause, for any other purpose; and

(C) Such use is subject to the limitations in paragraphs (a)(15)(i) through (iii) of this clause; and

(vii) Permit covered Government support contractors in the performance of covered Government support contracts that contain the clause at 252.227-7025, Limitations on the Use or Disclosure of Government-Furnished Information Marked with Restrictive Legends, to use, modify, reproduce, perform, display, or release or disclose the computer software to a person authorized to receive restricted rights computer software, provided that--

(A) The Government shall not permit the covered Government support contractor to decompile, disassemble, or reverse engineer the software, or use software decompiled, disassembled, or reverse engineered by the Government pursuant to paragraph (a)(15)(iv) of this clause, for any other purpose; and

(B) Such use is subject to the limitations in paragraphs (a)(15)(i) through (iv) of this clause.

(16) Unlimited rights means rights to use, modify, reproduce, release, perform, display, or disclose computer software or computer software documentation in whole or in part, in any manner and for any purpose whatsoever, and to have or authorize others to do so.

(b) Rights in computer software or computer software documentation. The Contractor grants or shall obtain for the Government the following royalty free, world-wide, nonexclusive, irrevocable license rights in noncommercial computer software or computer software documentation. All rights not granted to the Government are retained by the Contractor.

(1) Unlimited rights. The Government shall have unlimited rights in--

(i) Computer software developed exclusively with Government funds;

(ii) Computer software documentation required to be delivered under this contract;

(iii) Corrections or changes to computer software or computer software documentation furnished to the Contractor by the Government;

(iv) Computer software or computer software documentation that is otherwise publicly available or has been released or disclosed by the Contractor or subcontractor without restriction on further use, release or disclosure, other than a release or disclosure resulting from the sale, transfer, or other assignment of interest in the software to another party or the sale or transfer of some or all of a business entity or its assets to another party;

(v) Computer software or computer software documentation obtained with unlimited rights under another Government contract or as a result of negotiations; or

(vi) Computer software or computer software documentation furnished to the Government, under this or any other Government contract or subcontract thereunder with--

(A) Restricted rights in computer software, limited rights in technical data, or government purpose license rights and the restrictive conditions have expired; or

(B) Government purpose rights and the Contractor's exclusive right to use such software or documentation for commercial purposes has expired.

(2) Government purpose rights. (i) Except as provided in paragraph (b)(1) of this clause, the Government shall have government purpose rights in computer software development with mixed funding.

(ii) Government purpose rights shall remain in effect for a period of five years unless a different period has been negotiated. Upon expiration of the five-year or other negotiated period, the Government shall have unlimited rights in the computer software or computer software documentation. The government purpose rights period shall commence upon execution of the contract, subcontract, letter contract (or similar contractual instrument), contract modification, or option exercise that required development of the computer software.

(iii) The Government shall not release or disclose computer software in which it has government purpose rights to any other person unless--

(A) Prior to release or disclosure, the intended recipient is subject to the use and non-disclosure agreement at DFARS 227.7103-7; or

(B) The recipient is a Government contractor receiving access to the software or documentation for performance of a Government contract that contains the clause at DFARS 252.227-7025, Limitations on the Use or Disclosure of Government Furnished Information Marked with Restrictive Legends.

(3) Restricted rights. (i) The Government shall have restricted rights in noncommercial computer software required to be delivered or otherwise provided to the Government under this contract that were developed exclusively at private expense.

(ii) The Contractor, its subcontractors, or suppliers are not required to provide the Government additional rights in noncommercial computer software delivered or otherwise provided to the Government with restricted rights. However, if the Government desires to obtain additional rights in such software, the Contractor agrees to promptly enter into negotiations with the Contracting Officer to determine whether there are acceptable terms for transferring such rights. All noncommercial computer software in which the Contractor has granted the Government additional rights shall be listed or described in a license agreement made part of the contract (see paragraph (b)(4) of this clause). The license shall enumerate the additional rights granted the Government.

(iii) The Contractor acknowledges that--

(A) Restricted rights computer software is authorized to be released or disclosed to covered Government support contractors;

(B) The Contractor will be notified of such release or disclosure;

(C) The Contractor (or the party asserting restrictions, as identified in the restricted rights legend) may require each such covered Government support contractor to enter into a non-disclosure agreement directly with the Contractor (or the party asserting restrictions) regarding the covered Government support contractor's use of such software, or alternatively, that the Contractor (or party asserting restrictions) may waive in writing the requirement for a non-disclosure agreement; and

(D) Any such non-disclosure agreement shall address the restrictions on the covered Government support contractor's use of the restricted rights software as set forth in the clause at 252.227-7025, Limitations on the Use or Disclosure of Government-Furnished Information Marked with Restrictive Legends. The non-disclosure agreement shall not include any additional terms and conditions unless mutually agreed to by the parties to the non-disclosure agreement.

(4) Specifically negotiated license rights. (i) The standard license rights granted to the Government under paragraphs (b)(1) through (b)(3) of this clause, including the period during which the Government shall have government purpose rights in computer software, may be modified by mutual agreement to provide such rights as the parties consider appropriate but shall not provide the Government lesser rights in computer software than are enumerated in paragraph (a)(15) of this clause or lesser rights in computer software documentation than are enumerated in paragraph (a)(14) of the Rights in Technical Data--Noncommercial Items clause of this contract.

(ii) Any rights so negotiated shall be identified in a license agreement made part of this contract.

(5) Prior government rights. Computer software or computer software documentation that will be delivered, furnished, or otherwise provided to the Government under this contract, in which the Government has previously obtained rights shall be delivered, furnished, or provided with the pre-existing rights, unless--

(i) The parties have agreed otherwise; or

(ii) Any restrictions on the Government's rights to use, modify, reproduce, release, perform, display, or disclose the data have expired or no longer apply.

(6) Release from liability. The Contractor agrees to release the Government from liability for any release or disclosure of computer software made in accordance with paragraph (a)(15) or (b)(2)(iii) of this clause, in accordance with the terms of a license negotiated under paragraph (b)(4) of this clause, or by others to whom the recipient has released or disclosed the software, and to seek relief solely from the party who has improperly used, modified, reproduced, released, performed, displayed, or disclosed Contractor software marked with restrictive legends.

(c) Rights in derivative computer software or computer software documentation. The Government shall retain its

rights in the unchanged portions of any computer software or computer software documentation delivered under this contract that the Contractor uses to prepare, or includes in, derivative computer software or computer software documentation.

(d) Third party copyrighted computer software or computer software documentation. The Contractor shall not, without the written approval of the Contracting Officer, incorporate any copyrighted computer software or computer software documentation in the software or documentation to be delivered under this contract unless the Contractor is the copyright owner or has obtained for the Government the license rights necessary to perfect a license or licenses in the deliverable software or documentation of the appropriate scope set forth in paragraph (b) of this clause, and prior to delivery of such--

(1) Computer software, has provided a statement of the license rights obtained in a form acceptable to the Contracting Officer; or

(2) Computer software documentation, has affixed to the transmittal document a statement of the license rights obtained.

(e) Identification and delivery of computer software and computer software documentation to be furnished with restrictions on use, release, or disclosure. (1) This paragraph does not apply to restrictions based solely on copyright.

(2) Except as provided in paragraph (e)(3) of this clause, computer software that the Contractor asserts should be furnished to the Government with restrictions on use, release, or disclosure is identified in an attachment to this contract (the Attachment). The Contractor shall not deliver any software with restrictive markings unless the software is listed on the Attachment.

(3) In addition to the assertions made in the Attachment, other assertions may be identified after award when based on new information or inadvertent omissions unless the inadvertent omissions would have materially affected the source selection decision. Such identification and assertion shall be submitted to the Contracting Officer as soon as practicable prior to the scheduled date for delivery of the software, in the following format, and signed by an official authorized to contractually obligate the Contractor: Identification and Assertion of Restrictions on the Government's Use, Release, or Disclosure of Computer Software.

The Contractor asserts for itself, or the persons identified below, that the Government's rights to use, release, or disclose the following computer software should be restricted:

Computer Software to be Furnished With Restrictions *	Basis for Assertion **	Asserted Rights Category ***	Name of Person Asserting Restrictions ****
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* Generally, development at private expense, either exclusively or partially, is the only basis for asserting restrictions on the Government's rights to use, release, or disclose computer software.

** Indicate whether development was exclusively or partially at private expense. If development was not a private expense, enter the specific reason for asserting that the Government's rights should be restricted.

*** Enter asserted rights category (e.g., restricted or government purpose rights in computer software, government purpose license rights a prior contract, rights in SBIR software generated under another contract, or specifically negotiated licenses).

**** Corporation, individual, or other person, as appropriate.

Date

Printed Name and Title

Signature

End of identification and assertion)

(4) When requested by the Contracting Officer, the Contractor shall provide sufficient information to enable the Contracting Officer to evaluate the Contractor's assertions. The Contracting Officer reserves the right to add the Contractor's assertions to the Attachment and validate any listed assertion, at a later date, in accordance with the procedures of the Validation of Asserted Restrictions--Computer Software clause of this contract.

(f) Marking requirements. The Contractor, and its subcontractors or suppliers, may only assert restrictions on the Government's rights to use, modify, reproduce, release, perform, display, or disclose computer software by marking the deliverable software or documentation subject to restriction. Except as provided in paragraph (f)(5) of this clause, only the following legends are authorized under this contract; the government purpose rights legend at paragraph (f)(2) of this clause; the restricted rights legend at paragraph (f)(3) of this clause; or the special license rights legend at paragraph (f)(4) of this clause; and/or a notice of copyright as prescribed under 17 U.S.C. 401 or 402.

(1) General marking instructions. The Contractor, or its subcontractors or suppliers, shall conspicuously and legibly mark the appropriate legend on all computer software that qualify for such markings. The authorized legends shall be placed on the transmitted document or software storage container and each page, or portions thereof, of printed material containing computer software for which restrictions are asserted. Computer software transmitted directly from one computer or computer terminal to another shall contain a notice of asserted restrictions. However, instructions that interfere with or delay the operation of computer software in order to display a restrictive rights legend or other license statement at any time prior to or during use of the computer software, or otherwise cause such interference or delay, shall not be inserted in software that will or might be used in combat or situations that simulate combat conditions, unless the Contracting Officer's written permission to deliver such software has been obtained prior to delivery. Reproductions of computer software or any portions thereof subject to asserted restrictions, shall also reproduce the asserted restrictions.

(2) Government purpose rights markings. Computer software delivered or otherwise furnished to the Government with government purpose rights shall be marked as follows:

GOVERNMENT PURPOSE RIGHTS

Contract No.

Contractor Name

Contractor Address

Expiration Date

The Government's rights to use, modify, reproduce, release, perform, display, or disclose this software are restricted by paragraph (b)(2) of the Rights in Noncommercial Computer Software and Noncommercial Computer Software Documentation clause contained in the above identified contract. No restrictions apply after the expiration date shown above. Any reproduction of the software or portions thereof marked with this legend must also reproduce the markings.

(End of legend)

(3) Restricted rights markings. Software delivered or otherwise furnished to the Government with restricted rights shall be marked with the following legend:

RESTRICTED RIGHTS

Contract No.

Contractor Name

Contractor Address

The Government's rights to use, modify, reproduce, release, perform, display, or disclose this software are restricted by paragraph (b)(3) of the Rights in Noncommercial Computer Software and Noncommercial Computer Software Documentation clause contained in the above identified contract. Any reproduction of computer software or portions thereof marked with this legend must also reproduce the markings. Any person, other than the Government, who has been provided access to such software must promptly notify the above named Contractor.

(End of legend)

(4) Special license rights markings. (i) Computer software or computer documentation in which the Government's rights stem from a specifically negotiated license shall be marked with the following legend:

SPECIAL LICENSE RIGHTS

The Government's rights to use, modify, reproduce, release, perform, display, or disclose this software are restricted by Contract No. (Insert contract number), License No. (Insert license identifier) Any reproduction of computer software, computer software documentation, or portions thereof marked with this legend must also reproduce the markings.

(End of legend)

(ii) For purposes of this clause, special licenses do not include government purpose license rights acquired under a prior contract (see paragraph (b)(5) of this clause).

(5) Pre-existing markings. If the terms of a prior contract or license permitted the Contractor to restrict the Government's rights to use, modify, release, perform, display, or disclose computer software or computer software documentation and those restrictions are still applicable, the Contractor may mark such software or documentation with the appropriate restrictive legend for which the software qualified under the prior contract or license. The marking procedures in paragraph (f)(1) of this clause shall be followed.

(g) Contractor procedures and records. Throughout performance of this contract, the Contractor and its subcontractors or suppliers that will deliver computer software or computer software documentation with other than unlimited rights, shall--

(1) Have, maintain, and follow written procedures sufficient to assure that restrictive markings are used only when authorized by the terms of this clause; and

(2) Maintain records sufficient to justify the validity of any restrictive markings on computer software or computer software documentation delivered under this contract.

(h) Removal of unjustified and nonconforming markings. (1) Unjustified computer software or computer software documentation markings. The rights and obligations of the parties regarding the validation of restrictive markings on computer software or computer software documentation furnished or to be furnished under this contract are

contained in the Validation of Asserted Restrictions--Computer Software and the Validation of Restrictive Markings on Technical Data clauses of this contract, respectively. Notwithstanding any provision of this contract concerning inspection and acceptance, the Government may ignore or, at the Contractor's expense, correct or strike a marking if, in accordance with the procedures of those clauses, a restrictive marking is determined to be unjustified.

(2) Nonconforming computer software or computer software documentation markings. A nonconforming marking is a marking placed on computer software or computer software documentation delivered or otherwise furnished to the Government under this contract that is not in the format authorized by this contract. Correction of nonconforming markings is not subject to the Validation of Asserted Restrictions--Computer Software or the Validation of Restrictive Markings on Technical Data clause of this contract. If the Contracting Officer notifies the Contractor of a nonconforming marking or markings and the Contractor fails to remove or correct such markings within sixty (60) days, the Government may ignore or, at the Contractor's expense, remove or correct any nonconforming markings.

(i) Relation to patents. Nothing contained in this clause shall imply a license to the Government under any patent or be construed as affecting the scope of any license or other right otherwise granted to the Government under any patent.

(j) Limitation on charges for rights in computer software or computer software documentation. (1) The Contractor shall not charge to this contract any cost, including but not limited to license fees, royalties, or similar charges, for rights in computer software or computer software documentation to be delivered under this contract when--

(i) The Government has acquired, by any means, the same or greater rights in the software or documentation; or

(ii) The software or documentation are available to the public without restrictions.

(2) The limitation in paragraph (j)(1) of this clause--

(i) Includes costs charged by a subcontractor or supplier, at any tier, or costs incurred by the Contractor to acquire rights in subcontractor or supplier computer software or computer software documentation, if the subcontractor or supplier has been paid for such rights under any other Government contract or under a license conveying the rights to the Government; and

(ii) Does not include the reasonable costs of reproducing, handling, or mailing the documents or other media in which the software or documentation will be delivered.

(k) Applicability to subcontractors or suppliers. (1) Whenever any noncommercial computer software or computer software documentation is to be obtained from a subcontractor or supplier for delivery to the Government under this contract, the Contractor shall use this same clause in its subcontracts or other contractual instruments, and require its subcontractors or suppliers to do so, without alteration, except to identify the parties. No other clause shall be used to enlarge or diminish the Government's, the Contractor's, or a higher tier subcontractor's or supplier's rights in a subcontractor's or supplier's computer software or computer software documentation.

(2) The Contractor and higher tier subcontractors or suppliers shall not use their power to award contracts as economic leverage to obtain rights in computer software or computer software documentation from their subcontractors or suppliers.

(3) The Contractor shall ensure that subcontractor or supplier rights are recognized and protected in the identification, assertion, and delivery processes required by paragraph (e) of this clause.

(4) In no event shall the Contractor use its obligation to recognize and protect subcontractor or supplier rights in computer software or computer software documentation as an excuse for failing to satisfy its contractual obligation to the Government.

(End of clause)

252.227-7015 TECHNICAL DATA--COMMERCIAL ITEMS. (FEB 2014)

(a) Definitions. As used in this clause--

(1) Commercial item does not include commercial computer software.

(2) Covered Government support contractor means a contractor (other than a litigation support contractor covered by 252.204-7014) under a contract, the primary purpose of which is to furnish independent and impartial advice or technical assistance directly to the Government in support of the Government's management and oversight of a program or effort (rather than to directly furnish an end item or service to accomplish a program or effort), provided that the contractor--

(i) Is not affiliated with the prime contractor or a first-tier subcontractor on the program or effort, or with any direct competitor of such prime contractor or any such first-tier subcontractor in furnishing end items or services of the type developed or produced on the program or effort; and

(ii) Receives access to technical data or computer software for performance of a Government contract that contains the clause at 252.227-7025, Limitations on the Use or Disclosure of Government-Furnished Information Marked with Restrictive Legends.

(3) Form, fit, and function data means technical data that describes the required overall physical, functional, and performance characteristics (along with the qualification requirements, if applicable) of an item, component, or process to the extent necessary to permit identification of physically and functionally interchangeable items.

(4) The term item includes components or processes.

(5) Technical data means recorded information, regardless of the form or method of recording, of a scientific or technical nature (including computer software documentation). The term does not include computer software or data incidental to contract administration, such as financial and/or management information.

(b) License. (1) The Government shall have the unrestricted right to use, modify, reproduce, release, perform, display, or disclose technical data, and to permit others to do so, that--

(i) Have been provided to the Government or others without restrictions on use, modification, reproduction, release, or further disclosure other than a release or disclosure resulting from the sale, transfer, or other assignment of interest in the technical data to another party or the sale or transfer of some or all of a business entity or its assets to another party;

(ii) Are form, fit, and function data;

(iii) Are a correction or change to technical data furnished to the Contractor by the Government;

(iv) Are necessary for operation, maintenance, installation, or training (other than detailed manufacturing or process data); or

(v) Have been provided to the Government under a prior contract or licensing agreement through which the Government has acquired the rights to use, modify, reproduce, release, perform, display, or disclose the data without restrictions.

(2) Except as provided in paragraph (b)(1) of this clause, the Government may use, modify, reproduce, release, perform, display, or disclose technical data within the Government only. The Government shall not--

(i) Use the technical data to manufacture additional quantities of the commercial items; or

(ii) Release, perform, display, disclose, or authorize use of the technical data outside the Government without the Contractor's written permission unless a release, disclosure, or permitted use is necessary for emergency repair or overhaul of the commercial items furnished under this contract, or for performance of work by covered Government support contractors.

(3) The Contractor acknowledges that--

(i) Technical data covered by paragraph (b)(2) of this clause are authorized to be released or disclosed to covered Government support contractors;

(ii) The Contractor will be notified of such release or disclosure;

(iii) The Contractor (or the party asserting restrictions as identified in a restrictive legend) may require each such covered Government support contractor to enter into a non-disclosure agreement directly with the Contractor (or the party asserting restrictions) regarding the covered Government support contractor's use of such data, or alternatively, that the Contractor (or party asserting restrictions) may waive in writing the requirement for a non-disclosure agreement; and

(iv) Any such non-disclosure agreement shall address the restrictions on the covered Government support contractor's use of the data as set forth in the clause at 252.227-7025, Limitations on the Use or Disclosure of Government-Furnished Information Marked with Restrictive Legends. The non-disclosure agreement shall not include any additional terms and conditions unless mutually agreed to by the parties to the non-disclosure agreement.

(c) *Additional license rights.* The Contractor, its subcontractors, and suppliers are not required to provide the Government additional rights to use, modify, reproduce, release, perform, display, or disclose technical data. However, if the Government desires to obtain additional rights in technical data, the Contractor agrees to promptly enter into negotiations with the Contracting Officer to determine whether there are acceptable terms for transferring such rights. All technical data in which the Contractor has granted the Government additional rights shall be listed or described in a special license agreement made part of this contract. The license shall enumerate the additional rights granted the Government in such data.

(d) *Release from liability.* The Contractor agrees that the Government, and other persons to whom the Government may have released or disclosed technical data delivered or otherwise furnished under this contract, shall have no liability for any release or disclosure of technical data that are not marked to indicate that such data are licensed data subject to use, modification, reproduction, release, performance, display, or disclosure restrictions.

(e) Applicability to subcontractors or suppliers.

(1) The Contractor shall recognize and protect the rights afforded its subcontractors and suppliers under 10 U.S.C. 2320 and 10 U.S.C. 2321.

(2) Whenever any technical data related to commercial items developed in any part at private expense will be obtained from a subcontractor or supplier for delivery to the Government under this contract, the Contractor shall use this same clause in the subcontract or other contractual instrument, including subcontracts and other contractual instruments for commercial items, and require its subcontractors or suppliers to do so, without alteration, except to identify the parties. This clause will govern the technical data pertaining to any portion of a commercial item that was developed exclusively at private expense, and the clause at 252.227-7013 will govern the technical data pertaining to any portion of a commercial item that was developed in any part at Government expense.

(End of clause)

252.232-7007 LIMITATION OF GOVERNMENT'S OBLIGATION (APR 2014)

(a) Contract line item(s) _____ is/are incrementally funded. For this/these item(s), the sum of \$---- _____ of the total price is presently available for payment and allotted to this contract. An allotment schedule is set forth in paragraph (j) of this clause.

(b) For item(s) identified in paragraph (a) of this clause, the Contractor agrees to perform up to the point at which the total amount payable by the Government, including reimbursement in the event of termination of those item(s) for the Government's convenience, approximates the total amount currently allotted to the contract. The Contractor is not authorized to continue work on those item(s) beyond that point. The Government will not be obligated in any event to reimburse the Contractor in excess of the amount allotted to the contract for those item(s) regardless of anything to the contrary in the clause entitled "TERMINATION FOR THE CONVENIENCE OF THE GOVERNMENT." As used in this clause, the total amount payable by the Government in the event of termination of applicable contract line item(s) for convenience includes costs, profit and estimated termination settlement costs for those item(s).

(c) Notwithstanding the dates specified in the allotment schedule in paragraph (j) of this clause, the Contractor will notify the Contracting Officer in writing at least ninety days prior to the date when, in the Contractor's best judgment, the work will reach the point at which the total amount payable by the Government, including any cost for termination for convenience, will approximate 85 percent of the total amount then allotted to the contract for performance of the applicable item(s). The notification will state (1) the estimated date when that point will be reached and (2) an estimate of additional funding, if any, needed to continue performance of applicable line items up to the next scheduled date for allotment of funds identified in paragraph (j) of this clause, or to a mutually agreed upon substitute date. The notification will also advise the Contracting Officer of the estimated amount of additional funds that will be required for the timely performance of the item(s) funded pursuant to this clause, for subsequent period as may be specified in the allotment schedule in paragraph (j) of this clause, or otherwise agreed to by the parties. If after such notification additional funds are not allotted by the date identified in the Contractor's notification, or by an agreed substitute date, the Contracting Officer will terminate any item(s) for which additional funds have not been allotted, pursuant to the clause of this contract entitled "TERMINATION FOR THE CONVENIENCE OF THE GOVERNMENT".

(d) When additional funds are allotted for continued performance of the contract line item(s) identified in paragraph (a) of this clause, the parties will agree as to the period of contract performance which will be covered by the funds. The provisions of paragraph (b) through (d) of this clause will apply in like manner to the additional allotted funds and agreed substitute date, and the contract will be modified accordingly.

(e) If, solely by reason of failure of the Government to allot additional funds, by the dates indicated below, in amounts sufficient for timely performance of the contract line item(s) identified in paragraph (a) of this clause, the Contractor incurs additional costs or is delayed in the performance of the work under this contract and if additional funds are allotted, an equitable adjustment will be made in the price or prices (including appropriate target, billing, and ceiling prices where applicable) of the item(s), or in the time of delivery, or both. Failure to agree to any such equitable adjustment hereunder will be a dispute concerning a question of fact within the meaning of the clause entitled "disputes."

(f) The Government may at any time prior to termination allot additional funds for the performance of the contract line item(s) identified in paragraph (a) of this clause.

(g) The termination provisions of this clause do not limit the rights of the Government under the clause entitled "DEFAULT." The provisions of this clause are limited to work and allotment of funds for the contract line item(s) set forth in paragraph (a) of this clause. This clause no longer applies once the contract is fully funded except with

regard to the rights or obligations of the parties concerning equitable adjustments negotiated under paragraphs (d) or (e) of this clause.

(h) Nothing in this clause affects the right of the Government to this contract pursuant to the clause of this contract entitled "TERMINATION FOR CONVENIENCE OF THE GOVERNMENT."

(i) Nothing in this clause shall be construed as authorization of voluntary services whose acceptance is otherwise prohibited under 31 U.S.C. 1342.

(j) The parties contemplate that the Government will allot funds to this contract in accordance with the following schedule:

On execution of contract \$--

(month) (day), (year) \$---

(month) (day), (year) \$---

(month) (day), (year) \$---

(End of clause)

Section J - List of Documents, Exhibits and Other Attachments

ATTACHMENT LIST

Document Title	Attachment or Exhibit	Date of Doc	Number of Pages
CDRLs	Exhibit A		
DD Form 254	Exhibit B		
Performance Work Statement (PWS)	Attachment 1		
Incentive Fee Plan (IFP)	Attachment 2		
Service Contract Act – Wage Determinations	Attachment 3		
OCI Policy #51	Attachment 4		
Acronym and Definition List	Attachment 5		
Incidental Property and Services	Attachment 6		
QASP – removed upon contract award	Attachment 7		
Section L – removed upon contract award	Attachment 8		
Section M – removed upon contract award	Attachment 9		
SDVOSB Utilization Plan – contractor provided	Attachment 10		

Section K - Representations, Certifications and Other Statements of Offerors

CLAUSES INCORPORATED BY REFERENCE

52.203-18	Prohibition on Contracting With Entities That Require Certain Internal Confidentiality Agreements or Statements--Representation	JAN 2017
52.204-16	Commercial and Government Entity Code Reporting	JUL 2016
52.204-19	Incorporation by Reference of Representations and Certifications.	DEC 2014
52.204-20	Predecessor of Offeror	JUL 2016
52.209-11	Representation by Corporations Regarding Delinquent Tax Liability or a Felony Conviction under and Federal Law	FEB 2016
52.222-56	Certification Regarding Trafficking in Persons Compliance Plan.	MAR 2015
52.225-18	Place of Manufacture	MAR 2015
252.203-7005	Representation Relating to Compensation of Former DoD Officials	NOV 2011
252.227-7017	Identification and Assertion of Use, Release, or Disclosure Restrictions	JAN 2011

CLAUSES INCORPORATED BY FULL TEXT

52.204-8 ANNUAL REPRESENTATIONS AND CERTIFICATIONS (JAN 2017)

(a)(1) The North American Industry Classification System (NAICS) code for this acquisition is 541513.

(2) The small business size standard is \$27,500,000.

(3) The small business size standard for a concern which submits an offer in its own name, other than on a construction or service contract, but which proposes to furnish a product which it did not itself manufacture, is 500 employees.

(b)(1) If the provision at 52.204-7, System for Award Management, is included in this solicitation, paragraph (d) of this provision applies.

(2) If the provision at 52.204-7 is not included in this solicitation, and the offeror is currently registered in System for Award Management (SAM), and has completed the Representations and Certifications section of SAM electronically, the offeror may choose to use paragraph (d) of this provision instead of completing the corresponding individual representations and certifications in the solicitation. The offeror shall indicate which option applies by checking one of the following boxes:

() Paragraph (d) applies.

() Paragraph (d) does not apply and the offeror has completed the individual representations and certifications in the solicitation.

(c) (1) The following representations or certifications in SAM are applicable to this solicitation as indicated:

(i) 52.203-2, Certificate of Independent Price Determination. This provision applies to solicitations when a firm-fixed-price contract or fixed-price contract with economic price adjustment is contemplated, unless—

- (A) The acquisition is to be made under the simplified acquisition procedures in Part 13;
 - (B) The solicitation is a request for technical proposals under two-step sealed bidding procedures; or
 - (C) The solicitation is for utility services for which rates are set by law or regulation.
- (ii) 52.203-11, Certification and Disclosure Regarding Payments to Influence Certain Federal Transactions. This provision applies to solicitations expected to exceed \$150,000.
- (iii) 52.203-18, Prohibition on Contracting with Entities that Require Certain Internal Confidentiality Agreements or Statements--Representation. This provision applies to all solicitations.
- (iv) 52.204-3, Taxpayer Identification. This provision applies to solicitations that do not include the provision at 52.204-7, System for Award Management.
- (v) 52.204-5, Women-Owned Business (Other Than Small Business). This provision applies to solicitations that—
- (A) Are not set aside for small business concerns;
 - (B) Exceed the simplified acquisition threshold; and
 - (C) Are for contracts that will be performed in the United States or its outlying areas.
- (vi) 52.209-2; Prohibition on Contracting with Inverted Domestic Corporations--Representation.
- (vii) 52.209-5; Certification Regarding Responsibility Matters. This provision applies to solicitations where the contract value is expected to exceed the simplified acquisition threshold.
- (viii) 52.209-11, Representation by Corporations Regarding delinquent Tax Liability or a Felony Conviction under any Federal Law. This provision applies to all solicitations.
- (ix) 52.214-14, Place of Performance--Sealed Bidding. This provision applies to invitations for bids except those in which the place of performance is specified by the Government.
- (x) 52.215-6, Place of Performance. This provision applies to solicitations unless the place of performance is specified by the Government.
- (xi) 52.219-1, Small Business Program Representations (Basic & Alternate I). This provision applies to solicitations when the contract will be performed in the United States or its outlying areas.
- (A) The basic provision applies when the solicitations are issued by other than DoD, NASA, and the Coast Guard.
 - (B) The provision with its Alternate I applies to solicitations issued by DoD, NASA, or the Coast Guard.
- (xii) 52.219-2, Equal Low Bids. This provision applies to solicitations when contracting by sealed bidding and the contract will be performed in the United States or its outlying areas.
- (xiii) 52.222-22, Previous Contracts and Compliance Reports. This provision applies to solicitations that include the clause at 52.222-26, Equal Opportunity.

(xiv) 52.222-25, Affirmative Action Compliance. This provision applies to solicitations, other than those for construction, when the solicitation includes the clause at 52.222-26, Equal Opportunity.

(xv) 52.222-38, Compliance with Veterans' Employment Reporting Requirements. This provision applies to solicitations when it is anticipated the contract award will exceed the simplified acquisition threshold and the contract is not for acquisition of commercial items.

(xvi) 52.222-57, Representation Regarding Compliance with Labor Laws (Executive Order 13673). This provision applies to solicitations expected to exceed \$50 million which are issued from October 25, 2016 through April 24, 2017, and solicitations expected to exceed \$500,000, which are issued after April 24, 2017.

Note to paragraph (c)(1)(xvi): By a court order issued on October 24, 2016, 52.222-57 is enjoined indefinitely as of the date of the order. The enjoined paragraph will become effective immediately if the court terminates the injunction. At that time, DoD, GSA, and NASA will publish a document in the Federal Register advising the public of the termination of the injunction.

(xvii) 52.223-1, Biobased Product Certification. This provision applies to solicitations that require the delivery or specify the use of USDA-designated items; or include the clause at 52.223-2, Affirmative Procurement of Biobased Products Under Service and Construction Contracts.

(xviii) 52.223-4, Recovered Material Certification. This provision applies to solicitations that are for, or specify the use of, EPA- designated items.

(xix) 52.223-22, Public Disclosure of Greenhouse Gas Emissions and Reduction Goals--Representation. This provision applies to solicitations that include the clause at 52.204-7.)

(xx) 52.225-2, Buy American Certificate. This provision applies to solicitations containing the clause at 52.225-1.

(xxi) 52.225-4, Buy American--Free Trade Agreements--Israeli Trade Act Certificate. (Basic, Alternates I, II, and III.) This provision applies to solicitations containing the clause at 52.225- 3.

(A) If the acquisition value is less than \$25,000, the basic provision applies.

(B) If the acquisition value is \$25,000 or more but is less than \$50,000, the provision with its Alternate I applies.

(C) If the acquisition value is \$50,000 or more but is less than \$77,533, the provision with its Alternate II applies.

(D) If the acquisition value is \$77,533 or more but is less than \$100,000, the provision with its Alternate III applies.

(xxii) 52.225-6, Trade Agreements Certificate. This provision applies to solicitations containing the clause at 52.225-5.

(xxiii) 52.225-20, Prohibition on Conducting Restricted Business Operations in Sudan--Certification. This provision applies to all solicitations.

(xxiv) 52.225-25, Prohibition on Contracting with Entities Engaging in Certain Activities or Transactions Relating to Iran--Representation and Certification. This provision applies to all solicitations.

(xxv) 52.226-2, Historically Black College or University and Minority Institution Representation. This provision applies to solicitations for research, studies, supplies, or services of the type normally acquired from higher educational institutions.

(2) The following representations or certifications are applicable as indicated by the Contracting Officer:

[Contracting Officer check as appropriate.]

X (i) 52.204-17, Ownership or Control of Offeror.

X (ii) 52.204-20, Predecessor of Offeror.

(iii) 52.222-18, Certification Regarding Knowledge of Child Labor for Listed End Products.

(iv) 52.222-48, Exemption from Application of the Service Contract Labor Standards to Contracts for Maintenance, Calibration, or Repair of Certain Equipment--Certification.

(v) 52.222-52 Exemption from Application of the Service Contract Labor Standards to Contracts for Certain Services--Certification.

X (vi) 52.223-9, with its Alternate I, Estimate of Percentage of Recovered Material Content for EPA-Designated Products (Alternate I only).

(vii) 52.227-6, Royalty Information.

(A) Basic.

(B) Alternate I.

(viii) 52.227-15, Representation of Limited Rights Data and Restricted Computer Software.

(d) The offeror has completed the annual representations and certifications electronically via the SAM website accessed through <https://www.acquisition.gov>. After reviewing the SAM database information, the offeror verifies by submission of the offer that the representations and certifications currently posted electronically that apply to this solicitation as indicated in paragraph (c) of this provision have been entered or updated within the last 12 months, are current, accurate, complete, and applicable to this solicitation (including the business size standard applicable to the NAICS code referenced for this solicitation), as of the date of this offer and are incorporated in this offer by reference (see FAR 4.1201); except for the changes identified below [offeror to insert changes, identifying change by clause number, title, date]. These amended representation(s) and/or certification(s) are also incorporated in this offer and are current, accurate, and complete as of the date of this offer.

FAR Clause	Title	Date	Change
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Any changes provided by the offeror are applicable to this solicitation only, and do not result in an update to the representations and certifications posted on SAM.

(End of provision)

52.209-7 INFORMATION REGARDING RESPONSIBILITY MATTERS (JULY 2013)

(a) Definitions. As used in this provision--

Administrative proceeding means a non-judicial process that is adjudicatory in nature in order to make a determination of fault or liability (e.g., Securities and Exchange Commission Administrative Proceedings, Civilian Board of Contract Appeals Proceedings, and Armed Services Board of Contract Appeals Proceedings). This includes administrative proceedings at the Federal and State level but only in connection with performance of a Federal contract or grant. It does not include agency actions such as contract audits, site visits, corrective plans, or inspection of deliverables.

Federal contracts and grants with total value greater than \$10,000,000 means--

- (1) The total value of all current, active contracts and grants, including all priced options; and
- (2) The total value of all current, active orders including all priced options under indefinite-delivery, indefinite-quantity, 8(a), or requirements contracts (including task and delivery and multiple-award Schedules).

Principal means an officer, director, owner, partner, or a person having primary management or supervisory responsibilities within a business entity (e.g., general manager; plant manager; head of a division or business segment; and similar positions).

(b) The offeror () has () does not have current active Federal contracts and grants with total value greater than \$10,000,000.

(c) If the offeror checked "has" in paragraph (b) of this provision, the offeror represents, by submission of this offer, that the information it has entered in the Federal Awardee Performance and Integrity Information System (FAPIS) is current, accurate, and complete as of the date of submission of this offer with regard to the following information:

(1) Whether the offeror, and/or any of its principals, has or has not, within the last five years, in connection with the award to or performance by the offeror of a Federal contract or grant, been the subject of a proceeding, at the Federal or State level that resulted in any of the following dispositions:

- (i) In a criminal proceeding, a conviction.
- (ii) In a civil proceeding, a finding of fault and liability that results in the payment of a monetary fine, penalty, reimbursement, restitution, or damages of \$5,000 or more.

(iii) In an administrative proceeding, a finding of fault and liability that results in--

- (A) The payment of a monetary fine or penalty of \$5,000 or more; or
- (B) The payment of a reimbursement, restitution, or damages in excess of \$100,000.

(iv) In a criminal, civil, or administrative proceeding, a disposition of the matter by consent or compromise with an acknowledgment of fault by the Contractor if the proceeding could have led to any of the outcomes specified in paragraphs (c)(1)(i), (c)(1)(ii), or (c)(1)(iii) of this provision.

(2) If the offeror has been involved in the last five years in any of the occurrences listed in (c)(1) of this provision, whether the offeror has provided the requested information with regard to each occurrence.

(d) The offeror shall post the information in paragraphs (c)(1)(i) through (c)(1)(iv) of this provision in FAPIIS as required through maintaining an active registration in the System for Award Management database via <https://www.acquisition.gov> (see 52.204-7).

(End of provision)

252.204-7007 ALTERNATE A, ANNUAL REPRESENTATIONS AND CERTIFICATIONS (JAN 2015)

Substitute the following paragraphs (d) and (e) for paragraph (d) of the provision at FAR 52.204-8:

(d)(1) The following representations or certifications in the System for Award Management (SAM) database are applicable to this solicitation as indicated:

(i) 252.209-7003, Reserve Officer Training Corps and Military Recruiting on Campus--Representation. Applies to all solicitations with institutions of higher education.

(ii) 252.216-7008, Economic Price Adjustment--Wage Rates or Material Prices Controlled by a Foreign Government. Applies to solicitations for fixed-price supply and service contracts when the contract is to be performed wholly or in part in a foreign country, and a foreign government controls wage rates or material prices and may during contract performance impose a mandatory change in wages or prices of materials.

(iii) 252.222-7007, Representation Regarding Combating Trafficking in Persons, as prescribed in 222.1771. Applies to solicitations with a value expected to exceed the simplified acquisition threshold.

(iv) 252.225-7042, Authorization to Perform. Applies to all solicitations when performance will be wholly or in part in a foreign country.

(v) 252.225-7049, Prohibition on Acquisition of Commercial Satellite Services from Certain Foreign Entities--Representations. Applies to solicitations for the acquisition of commercial satellite services.

(vi) 252.225-7050, Disclosure of Ownership or Control by the Government of a Country that is a State Sponsor of Terrorism. Applies to all solicitations expected to result in contracts of \$150,000 or more.

(vii) 252.229-7012, Tax Exemptions (Italy)--Representation. Applies to solicitations when contract performance will be in Italy.

(viii) 252.229-7013, Tax Exemptions (Spain)--Representation. Applies to solicitations when contract performance will be in Spain.

(ix) 252.247-7022, Representation of Extent of Transportation by Sea. Applies to all solicitations except those for direct purchase of ocean transportation services or those with an anticipated value at or below the simplified acquisition threshold.

(2) The following representations or certifications in SAM are applicable to this solicitation as indicated by the Contracting Officer: [Contracting Officer check as appropriate.]

X (i) 252.209-7002, Disclosure of Ownership or Control by a Foreign Government.

X (ii) 252.225-7000, Buy American--Balance of Payments Program Certificate.

___ (iii) 252.225-7020, Trade Agreements Certificate.

___ Use with Alternate I.

X (iv) 252.225-7031, Secondary Arab Boycott of Israel.

___ (v) 252.225-7035, Buy American--Free Trade Agreements--Balance of Payments Program Certificate.

___ Use with Alternate I.

___ Use with Alternate II.

___ Use with Alternate III.

___ Use with Alternate IV.

___ Use with Alternate V.

(e) The offeror has completed the annual representations and certifications electronically via the SAM Web site at <https://www.acquisition.gov/>. After reviewing the SAM database information, the offeror verifies by submission of the offer that the representations and certifications currently posted electronically that apply to this solicitation as indicated in FAR 52.204-8(c) and paragraph (d) of this provision have been entered or updated within the last 12 months, are current, accurate, complete, and applicable to this solicitation (including the business size standard applicable to the NAICS code referenced for this solicitation), as of the date of this offer, and are incorporated in this offer by reference (see FAR 4.1201); except for the changes identified below ___ [offeror to insert changes, identifying change by provision number, title, date]. These amended representation(s) and/or certification(s) are also incorporated in this offer and are current, accurate, and complete as of the date of this offer.

FAR/DFARS Clause #	Title	Date	Change

Any changes provided by the offeror are applicable to this solicitation only, and do not result in an update to the representations and certifications located in the SAM database.

(End of provision)

252.239-7009 REPRESENTATION OF USE OF CLOUD COMPUTING (SEPT 2015)

(a) Definition. Cloud computing, as used in this provision, means a model for enabling ubiquitous, convenient, on-demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction. This includes other commercial terms, such as on-demand self-service, broad network access, resource pooling, rapid elasticity, and measured service. It also includes commercial offerings for software-as-a-service, infrastructure-as-a-service, and platform-as-a-service.

(b) The Offeror shall indicate by checking the appropriate blank in paragraph (c) of this provision whether the use of cloud computing is anticipated under the resultant contract.

(c) Representation. The Offeror represents that it--

___ Does anticipate that cloud computing services will be used in the performance of any contract or subcontract resulting from this solicitation.

___ Does not anticipate that cloud computing services will be used in the performance of any contract or subcontract resulting from this solicitation.

(End of provision)

K-05 IDENTIFICATION OF CONGRESSIONAL DISTRICT(S) (MAY 2005)

The Offeror is requested to provide the U.S. Congressional District number and other pertinent information associated therewith for the areas given below:

(Note - continuation sheets may be used if adequate space is not available in the spaces set forth below.)

a. U.S. Congressional District for the Contractor: _____.

b. Corporate Office, if different from paragraph a. above:

U.S. Congressional District for this office: _____

c. If the location for contractor performance is different from the addresses in (a) and (b), then the applicable U.S Congressional District for the performance location is: _____

d. First Tier Subcontractors:

(1) Address used for subcontractor's proposal:

Name: _____

Address: _____

U.S. Congressional District for this office _____

(2) If subcontractor's place of performance is different than provided in Block d. (1) above:

Address: _____

U.S. Congressional District for this office _____

Section L - Instructions, Conditions and Notices to Bidders

CLAUSES INCORPORATED BY REFERENCE

52.204-7	System for Award Management	OCT 2016
52.204-18	Commercial and Government Entity Code Maintenance	JUL 2016
52.215-1	Instructions to Offerors--Competitive Acquisition	JAN 2017
52.222-24	Preaward On-Site Equal Opportunity Compliance Evaluation	FEB 1999
52.233-2	Service Of Protest	SEP 2006
52.237-1	Site Visit	APR 1984
52.237-10	Identification of Uncompensated Overtime	MAR 2015
252.204-7004 Alt A	System for Award Management Alternate A	FEB 2014
252.204-7008	Compliance With Safeguarding Covered Defense Information Controls	OCT 2016
252.225-7003	Report of Intended Performance Outside the United States and Canada--Submission with Offer	OCT 2015
252.237-7024	Notice of Continuation of Essential Contractor Services.	OCT 2010

CLAUSES INCORPORATED BY FULL TEXT

52.211-1 AVAILABILITY OF SPECIFICATIONS LISTED IN THE GSA INDEX OF FEDERAL SPECIFICATIONS, STANDARDS AND COMMERCIAL ITEM DESCRIPTIONS, FPMR PART 101-29 (AUG 1998)

(a) The GSA Index of Federal Specifications, Standards and Commercial Item Descriptions, FPMR Part 101-29, and copies of specifications, standards, and commercial item descriptions cited in this solicitation may be obtained for a fee by submitting a request to--GSA Federal Supply Service, Specifications Section, Suite 8100, 470 East L'Enfant Plaza, SW, Washington, DC 20407, Telephone (202) 619-8925, Facsimile (202) 619-8978.

(b) If the General Services Administration, Department of Agriculture, or Department of Veterans Affairs issued this solicitation, a single copy of specifications, standards, and commercial item descriptions cited in this solicitation may be obtained free of charge by submitting a request to the addressee in paragraph (a) of this provision. Additional copies will be issued for a fee.

52.211-2 AVAILABILITY OF SPECIFICATIONS, STANDARDS, AND DATA ITEM DESCRIPTIONS LISTED IN THE ACQUISITION STREAMLINING AND STANDARDIZATION INFORMATION SYSTEM (ASSIST) (APR 2014)

(a) Most unclassified Defense specifications and standards may be downloaded from the following ASSIST websites:

(1) ASSIST (<https://assist.dla.mil/online/start/>);

(2) Quick Search (<http://quicksearch.dla.mil/>);

(3) ASSISTdocs.com (<http://assistdocs.com>).

(b) Documents not available from ASSIST may be ordered from the Department of Defense Single Stock Point (DoDSSP) by--

(1) Using the ASSIST Shopping Wizard (<https://assist.dla.mil/wizard/index.cfm>);

(2) Phoning the DoDSSP Customer Service Desk (215) 697-2179, Mon-Fri, 0730 to 1600 EST; or

(3) Ordering from DoDSSP, Building 4, Section D, 700 Robbins Avenue, Philadelphia, PA 19111-5094, Telephone (215) 697-2667/2179, Facsimile (215) 697-1462.

(End of provision)

52.211-14 NOTICE OF PRIORITY RATING FOR NATIONAL DEFENSE, EMERGENCY PREPAREDNESS, AND ENERGY PROGRAM USE (APR 2008)

Any contract awarded as a result of this solicitation will be X DX rated order; DO rated order certified for national defense, emergency preparedness, and energy program use under the Defense Priorities and Allocations System (DPAS) (15 CFR 700), and the Contractor will be required to follow all of the requirements of this regulation. [Contracting Officer check appropriate box.]

(End of provision)

52.252-1 SOLICITATION PROVISIONS INCORPORATED BY REFERENCE (FEB 1998)

This solicitation incorporates one or more solicitation provisions by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. The offeror is cautioned that the listed provisions may include blocks that must be completed by the offeror and submitted with its quotation or offer. In lieu of submitting the full text of those provisions, the offeror may identify the provision by paragraph identifier and provide the appropriate information with its quotation or offer. Also, the full text of a solicitation provision may be accessed electronically at this/these address(es):

[Insert one or more Internet addresses]

(End of provision)

Section M - Evaluation Factors for Award

CLAUSES INCORPORATED BY REFERENCE

52.217-5 Evaluation Of Options

JUL 1990

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE Y		PAGE OF PAGES 1 3	
2. AMENDMENT/MODIFICATION NO. 0001		3. EFFECTIVE DATE 22-Jun-2017		4. REQUISITION/PURCHASE REQ. NO.		5. PROJECT NO. (If applicable)	
6. ISSUED BY MISSILE DEFENSE AGENCY (MDA) MDA INTEGRATION & OPS CTR (MDIOC) CONTRACT MANAGEMENT 730 IRWIN AVENUE SCHRIEVER AFB CO 80912-7300		CODE HQ0796		7. ADMINISTERED BY (If other than item 6) See Item 6		CODE	
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code)				<input checked="" type="checkbox"/> 9A. AMENDMENT OF SOLICITATION NO. HQ0796-17-R-0001			
				<input checked="" type="checkbox"/> 9B. DATED (SEE ITEM 11) 22-Jun-2017			
				10A. MOD. OF CONTRACT/ORDER NO.			
				10B. DATED (SEE ITEM 13)			
CODE		FACILITY CODE					
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS							
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input type="checkbox"/> is extended. <input checked="" type="checkbox"/> is not extended.							
Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
12. ACCOUNTING AND APPROPRIATION DATA (If required)							
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.							
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.							
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).							
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:							
D. OTHER (Specify type of modification and authority)							
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.							
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)							
See continuation page.							

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		TEL: _____ EMAIL: _____	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
_____ (Signature of person authorized to sign)		BY _____ (Signature of Contracting Officer)	07-Jul-2017

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION A - SOLICITATION/CONTRACT FORM

The solicitation issue date has changed from 09-Jun-2017 to 22-Jun-2017.

The depository location has changed from Reference Section L to Section L, Paragraph 01-19.

SECTION B - SUPPLIES OR SERVICES AND PRICES

CLIN 4900

The CLIN extended description has changed from:

Associated with CLINs 1300, 1400 & 1700

To:

Associated with CLINs 4300, 4400 & 4700

CLIN 6200

The CLIN description has changed from Performance Incentive Fee for CLIN 5100 to Performance Incentive Fee for CLIN 6100.

SECTION J - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

The following have been modified:

ATTACHMENT LIST

Document Title	Attachment or Exhibit	Date of Doc	Number of Pages
CDRLs	Exhibit A	24 Feb 2017	87
DD Form 254	Exhibit B	14 Oct 2016	11
Performance Work Statement (PWS)	Attachment 1	6 June2017	28
Incentive Fee Plan (IFP)	Attachment 2	6 Mar 2017	12
Service Contract Act – Wage Determinations	Attachment 3	1 Jun 2017	35
OCI Policy #51	Attachment 4	30 May 2012	2
Acronym and Definition List	Attachment 5	6 Mar 2017	26
Incidental Property and Services	Attachment 6	6 Mar 2017	3
Reserved	Attachment 7	---	--
Section L – removed upon contract award	Attachment 8	22 Jun 2017	48
Section M – removed upon contract award	Attachment 9	22 Jun 2017	16
SDVOSB Utilization Plan – contractor provided	Attachment 10	---	--

(End of Summary of Changes)

The following items are applicable to this modification:**BLOCK 14 CONTINUATION PAGE**

The purpose of Amendment 2 is as follows:

- a. The DRAFT watermark has been removed from the SF33.
- b. CLIN 4900 extended description of the SF33 has been updated.
- c. CLIN 6200 extended description of the SF33 has been updated.
- d. The SDVOSB Utilization Plan has been updated to Section J Attachment 10 within the Section J Attachments List.
- e. Updated block 9 on the SF33 to specify the location of proposal delivery information.
- f. Section J, Attachment 8 Section L, Instructions, Conditions, and Notices to Offerors, has been updated; reference the front page of the document to see listed changes and revised date of 22 June 2017.
- g. Section J Attachment 9 Section M, Evaluation Factors for Award, has been updated; reference the front page of the document to see listed changes and revised date of 22 June 2017.
- h. Updates were made to three Section J, Attachment 8 Section L, attachment documents:
 - 1.) Section J, Attachment 8 Section L: Exhibit A, Excel Pricing Workbook
 - 2.) Section J, Attachment 8 Section L: Exhibit B, Basis of Estimate Summary
 - 3.) Section J, Attachment 8 Section L: L11 Incentive Fee Calculator

Reference Amendment 2 Questions and Answers for detailed information on the changes made to these documents.

The answers to questions 6, 10, and 44 outline the changes made to these documents.

- i. Amendment 1 was posted on FBO on 7 June 2017. Its purpose was to remove the Information Rights Management from two documents:

- 1.) Section J, Attachment 8 Section L: L11: Incentive Fee Calculator
- 2.) Section J Attachment 8 Section L: Exhibit B, Basis of Estimate Summary

There was not an SF30 provided for Amendment 1; therefore, in acknowledging Amendment 2, offerors are also acknowledging Amendment 1.

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE Y		PAGE OF PAGES 1 3	
2. AMENDMENT/MODIFICATION NO. 0002		3. EFFECTIVE DATE 22-Jun-2017		4. REQUISITION/PURCHASE REQ. NO.		5. PROJECT NO. (If applicable)	
6. ISSUED BY MISSILE DEFENSE AGENCY (MDA) MDA INTEGRATION & OPS CTR (MDIOC) CONTRACT MANAGEMENT 730 IRWIN AVENUE SCHRIEVER AFB CO 80912-7300		CODE HQ0796		7. ADMINISTERED BY (If other than item 6) See Item 6		CODE	
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code)				<input checked="" type="checkbox"/> 9A. AMENDMENT OF SOLICITATION NO. HQ0796-17-R-0001			
				<input checked="" type="checkbox"/> 9B. DATED (SEE ITEM 11) 22-Jun-2017			
				10A. MOD. OF CONTRACT/ORDER NO.			
				10B. DATED (SEE ITEM 13)			
CODE				FACILITY CODE			
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D. OTHER (Specify type of modification and authority)							
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		TEL: _____ EMAIL: _____	
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA BY (b)(6) (Signature of Contracting Officer)	16C. DATE SIGNED 07-Jul-2017

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION A - SOLICITATION/CONTRACT FORM

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Reference Amendment 2 Questions and Answers for detailed information on the changes made to these documents.

The answers to questions 6, 10, and 44 outline the changes made to these documents.

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AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE Y		PAGE OF PAGES 1 3	
2. AMENDMENT/MODIFICATION NO. 0002		3. EFFECTIVE DATE 14-Jul-2017		4. REQUISITION/PURCHASE REQ. NO.		5. PROJECT NO. (If applicable)	
6. ISSUED BY MISSILE DEFENSE AGENCY (MDA) MDA INTEGRATION & OPS CTR (MDIOC) CONTRACT MANAGEMENT 730 IRWIN AVENUE SCHRIEVER AFB CO 80912-7300		CODE HQ0796		7. ADMINISTERED BY (If other than item 6) See Item 6		CODE	
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code)				<input checked="" type="checkbox"/> 9A. AMENDMENT OF SOLICITATION NO. HQ0796-17-R-0001			
				<input checked="" type="checkbox"/> 9B. DATED (SEE ITEM 11) 22-Jun-2017			
				10A. MOD. OF CONTRACT/ORDER NO.			
				10B. DATED (SEE ITEM 13)			
CODE		FACILITY CODE					
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<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input checked="" type="checkbox"/> is extended. <input type="checkbox"/> is not extended.							
<p>Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods:</p> <p>(a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.</p>							
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D. OTHER (Specify type of modification and authority)							
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See Continuation Page							

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		TEL: _____ EMAIL: _____	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
_____ (Signature of person authorized to sign)		BY _____ (Signature of Contracting Officer)	04-Aug-2017

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

The following items are applicable to this modification:CONTINUATION PAGE

The purpose of this amendment is to:

a) Update (1) Section J, Attachment 1, PWS, (2) Section J, Attachment 8, Section L, and (3) Section J, Attachment 8, Section L, Exhibit A, Excel Pricing Workbook.

b) Remove FAR 52.237-10, Identification of Uncompensated Overtime, from SF33 Section L; the PCO has determined it is unnecessary due to the contract utilizing a Performance Work Statement and resultant services are being acquired based upon the task to be performed, rather than the number of hours.

c) Extend proposal due date for (Reference Section J, Attachment 8, Section L 01.10.3 and Table L-01-1):

-Volume 1 Executive Summary, all tabs

-Volume 2 Contract, tabs a, 1, 2, 5

-Volume 4 Technical, all tabs

-Volume 5 Management, all tabs

-Volume 6 Cost/Price, all tabs

-Volume 7 Total Resources, all tabs

SUMMARY OF CHANGES

SECTION J - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

The following have been modified:

ATTACHMENT LIST

Document Title	Attachment or Exhibit	Date of Doc	Number of Pages
CDRLs	Exhibit A	24 Feb 2017	87
DD Form 254	Exhibit B	14 Oct 2016	11
Performance Work Statement (PWS)	Attachment 1	14 July 2017	29
Incentive Fee Plan (IFP)	Attachment 2	6 Mar 2017	12
Service Contract Act – Wage Determinations	Attachment 3	1 Jun 2017	35
OCI Policy #51	Attachment 4	30 May 2012	2
Acronym and Definition List	Attachment 5	6 Mar 2017	26
Incidental Property and Services	Attachment 6	6 Mar 2017	3
Reserved	Attachment 7	---	--
Section L – removed upon contract award	Attachment 8	14 July 2017	48
Section M – removed upon contract award	Attachment 9	22 June 2017	16
SDVOSB Utilization Plan – contractor provided	Attachment 10	---	--

SECTION L - INSTRUCTIONS, CONDITIONS AND NOTICES TO BIDDERS

The following have been deleted:

52.237-10

(End of Summary of Changes)

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE Y		PAGE OF PAGES 1 3	
2. AMENDMENT/MODIFICATION NO. 0003		3. EFFECTIVE DATE 14-Jul-2017		4. REQUISITION/PURCHASE REQ. NO.		5. PROJECT NO. (If applicable)	
6. ISSUED BY MISSILE DEFENSE AGENCY (MDA) MDA INTEGRATION & OPS CTR (MDIOC) CONTRACT MANAGEMENT 730 IRWIN AVENUE SCHRIEVER AFB CO 80912-7300		CODE HQ0796		7. ADMINISTERED BY (If other than item 6) See Item 6		CODE	
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code)				X		9A. AMENDMENT OF SOLICITATION NO. HQ0796-17-R-0001	
				X		9B. DATED (SEE ITEM 11) 22-Jun-2017	
						10A. MOD. OF CONTRACT/ORDER NO.	
						10B. DATED (SEE ITEM 13)	
CODE				FACILITY CODE			
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS							
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input checked="" type="checkbox"/> is extended, <input type="checkbox"/> is not extended.							
Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
12. ACCOUNTING AND APPROPRIATION DATA (If required)							
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.							
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.							
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).							
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:							
D. OTHER (Specify type of modification and authority)							
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.							
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)							
See Continuation Page							

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) (b)(6)	
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)		16B. UNITED STATES OF AMERICA BY (Signature of Contracting Officer)	
15C. DATE SIGNED		16C. DATE SIGNED 04-Aug-2017	

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

The following items are applicable to this modification:CONTINUATION PAGE

The purpose of this amendment is to:

a) Update (1) Section J, Attachment 1, PWS, (2) Section J, Attachment 8, Section L, and (3) Section J, Attachment 8, Section L, Exhibit A, Excel Pricing Workbook.

b) Remove FAR 52.237-10, Identification of Uncompensated Overtime, from SF33 Section L; the PCO has determined it is unnecessary due to the contract utilizing a Performance Work Statement and resultant services are being acquired based upon the task to be performed, rather than the number of hours.

c) Extend proposal due date for (Reference Section J, Attachment 8, Section L 01.10.3 and Table L-01-1):

-Volume 1 Executive Summary, all tabs

-Volume 2 Contract, tabs a, 1, 2, 5

-Volume 4 Technical, all tabs

-Volume 5 Management, all tabs

-Volume 6 Cost/Price, all tabs

-Volume 7 Total Resources, all tabs

SUMMARY OF CHANGES

SECTION J - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

The following have been modified:

ATTACHMENT LIST

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Reserved	Attachment 7	---	--
Section L – removed upon contract award	Attachment 8	14 July 2017	48
Section M – removed upon contract award	Attachment 9	22 June 2017	16
SDVOSB Utilization Plan – contractor provided	Attachment 10	---	--

SECTION L - INSTRUCTIONS, CONDITIONS AND NOTICES TO BIDDERS

The following have been deleted:

52.237-10

(End of Summary of Changes)

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE Y		PAGE OF PAGES 1 2	
2. AMENDMENT/MODIFICATION NO. 0003		3. EFFECTIVE DATE 14-Sep-2017		4. REQUISITION/PURCHASE REQ. NO.		5. PROJECT NO. (If applicable)	
6. ISSUED BY MISSILE DEFENSE AGENCY (MDA) MDA INTEGRATION & OPS CTR (MDIOC) CONTRACT MANAGEMENT 730 IRWIN AVENUE SCHRIEVER AFB CO 80912-7300		CODE HQ0796		7. ADMINISTERED BY (If other than item 6) See Item 6		CODE	
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code)				<input checked="" type="checkbox"/> 9A. AMENDMENT OF SOLICITATION NO. HQ0796-17-R-0001			
				<input checked="" type="checkbox"/> 9B. DATED (SEE ITEM 11) 22-Jun-2017			
				10A. MOD. OF CONTRACT/ORDER NO.			
				10B. DATED (SEE ITEM 13)			
CODE				FACILITY CODE			
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS							
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input type="checkbox"/> is extended. <input checked="" type="checkbox"/> is not extended.							
Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
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B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).							
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:							
D. OTHER (Specify type of modification and authority)							
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.							
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) The purpose of this amendment is to incorporate a change to Section J, Attachment 8, Section L-01.8 Use of Non-Government Support Services and Advisors.							
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.							
15A. NAME AND TITLE OF SIGNER (Type or print)				16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)			
				TEL: _____ EMAIL: _____			
15B. CONTRACTOR/OFFEROR		15C. DATE SIGNED		16B. UNITED STATES OF AMERICA		16C. DATE SIGNED	
_____ (Signature of person authorized to sign)				BY _____ (Signature of Contracting Officer)		07-Nov-2017	

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION J - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

The following have been modified:

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Reserved	Attachment 7	---	--
Section L – removed upon contract award	Attachment 8	14 Sept 2017	48
Section M – removed upon contract award	Attachment 9	22 June 2017	16
SDVOSB Utilization Plan – contractor provided	Attachment 10	---	--

(End of Summary of Changes)

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE Y		PAGE OF PAGES 1 2	
2. AMENDMENT/MODIFICATION NO. 0004		3. EFFECTIVE DATE 14-Sep-2017		4. REQUISITION/PURCHASE REQ. NO.		5. PROJECT NO. (If applicable)	
6. ISSUED BY MISSILE DEFENSE AGENCY (MDA) MDA INTEGRATION & OPS CTR (MDIOC) CONTRACT MANAGEMENT 730 IRWIN AVENUE SCHRIEVER AFB CO 80912-7300		CODE HQ0796		7. ADMINISTERED BY (If other than item 6) See Item 6			
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code)				<input checked="" type="checkbox"/> 9A. AMENDMENT OF SOLICITATION NO. HQ0796-17-R-0001			
				<input checked="" type="checkbox"/> 9B. DATED (SEE ITEM 11) 22-Jun-2017			
				10A. MOD. OF CONTRACT/ORDER NO.			
				10B. DATED (SEE ITEM 13)			
CODE		FACILITY CODE					
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS							
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of offer <input type="checkbox"/> is extended. <input checked="" type="checkbox"/> is not extended. Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
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Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.							
15A. NAME AND TITLE OF SIGNER (Type or print)				16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)			
				TEL: _____ EMAIL: _____			
15B. CONTRACTOR/OFFEROR _____ (Signature of person authorized to sign)		15C. DATE SIGNED		16B. UNITED STATES OF AMERICA BY _____ (Signature of Contracting Officer)		16C. DATE SIGNED 07-Nov-2017	

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION J - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

The following have been modified:

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Section L – removed upon contract award	Attachment 8	14 Sept 2017	48
Section M – removed upon contract award	Attachment 9	22 June 2017	16
SDVOSB Utilization Plan – contractor provided	Attachment 10	---	--

(End of Summary of Changes)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
1.0	SCOPE	<p>The Missile Defense Agency (MDA) requires cyber secure classified and unclassified Video Teleconferencing (VTC) services, Portal services, data management services, business automation services and end-user training to support the global Ballistic Missile Defense System (BMDS) mission.</p> <p>MDA requires the following integrated support services for current, transitioning, and future collaboration capabilities: programmatic management, training, operations, and maintenance of equipment/systems including: video teleconferencing; Portal services; and collaboration and information sharing systems/applications</p> <p>Additionally, provide end-user operator and software application training (e.g., VTC, AMX, MS Office Suite, MS Project, Adobe Acrobat, etc.)</p> <p>These service requirements include:</p> <ul style="list-style-type: none">Planning, design, project management, and implementation of projects/tasks supporting new or expanded capabilities and special events;Development of mobile and custom applications and/or support of Commercial Off The Shelf (COTS) applications;MDA Knowledge On-line (MKO) Portal	<p>Reference: Customer Support, Projects and Discrete Tasks, Short Response Requirements (SRR) (CLINs X400- X999) - Based upon evolving MDA needs, performance under this contract will result in changes to the originally identified services or supplies, and such changes may be considered unique customer support requirements, or projects and/or discrete tasks. These CLINS are considered an extension of the core services CLINS (X100 – X399) and are intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. The Government may change or modify the contract within the general scope, to include Labor and Other Direct Cost (incidental equipment/materials travel, etc.) for services consistent with this PWS. All such changes will be made pursuant to FAR 52.243-1 (Alternate II) – Changes – Fixed-Price, FAR 52.243-2 (Alternate II) Changes – Cost-Reimbursement as applicable or FAR 52.243-3 – Changes Time-and-Material.</p> <p>Each customer support effort, project, and/or discrete task (non-SRR) will be individually priced and negotiated as the Government realizes a need. The Contractor shall initiate customer support, projects, and/or discrete tasks, and receive compensation for such efforts, only after receiving a contract modification for the effort issued by the Contracting Officer (CO). The contract modification will include a performance based technical work statement for each unique requirement, if applicable.</p> <p>FAR subpart 39.2 – Electronic and Information Technology is applicable to this contract. The Contractor shall deliver EIT products and services section IAW Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. 794d), and the applicable Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR part 1194), Subpart B – Technical Standards, as determined by the requiring official (Contracting Officer's Representative (COR) or Contracting Officer's Technical Representative (COTR)).</p>		N/A	N/A		N/A					<p>MDA Directive 8000.01 Information Management (D);</p> <p>MDA CIO Organizations and Functions Manual (G)</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
		development and site content management; <ul style="list-style-type: none">Video teleconferencing and collaboration system facilitation executive supportCustomer outreach to communicate and train new capabilitiesEquipment accountability and configuration managementAssociated material and equipment procurement (including service agreements);Conference room scheduling management MDA requires these support services be available CONUS and OCONUS (globally). These services enable a critical infrastructure capability for MDA supporting a centralized, cost-effective program for executive decision analysis, performance assessment, agency collaborative management, and rapid unified reporting to the President, Secretary of Defense, and Combatant Commanders.											
2.0	MANAGEMENT												
2.1	Effective and Efficient Program Management	Manage personnel and resources to provide effective and efficient business management and administration ensuring integrated operations, maintenance, training, technical and logistics support to meet the cost.	Contractor shall establish a dress code appropriate to the MDA professional environment. Core hours: 0730hrs -1830hrs EST, Monday through Friday; the Contractor shall flex the workforce schedule to meet regional service requirements without the use of overtime when possible. The use of overtime shall be preapproved in writing by either the COR or	X100, X200, X300	CPAR, CIF	YES	Management Plan - A001; Funds & Labor Hour Expenditure Report- A002; Contract Funds Status Report - A004;	CPO	Actual Costs for CLINs X100 are >= 0% and <= 2% lower than Estimated Cost (Contractor	Actual Costs for CLINs X100 are > 2% and <= 5% lower than Estimated Cost (Contractor	Actual Costs for CLINs X100 are > 5% lower than Estimated Cost (Contractor will earn	Review and validation of Funds & Labor Hour Expenditure Data	MDA Instruction 8110.01 MDA Privacy Program (G); MDA Instruction 8260.02 Master Data Sharing and Registration (G); MDA Direction 5000.01

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
		schedule, and performance requirements of the contract; implement Continuous Process Improvements (CPI).	<p>COTR.</p> <p>Contractor shall provide project management and coordination for collaboration, data management, dashboarding, and business automation services.</p> <p>The Contractor Program Manager (Senior) position shall be permanently located in Huntsville, AL.</p>				Contract Work Breakdown Structure and Dictionary- A005		will earn 50% of the Annual Cost Incentive Fee Pool)	will earn 75% of the Annual Cost Incentive Fee Pool)	100% of the Annual Cost Incentive Fee Pool)		<p>Out-Processing of MDA On-Site Contractor Employees (D);</p> <p>MDA Directive 8500.01 Use and Management of Removable Storage Media and Devices (D);</p> <p>MDA Instruction 8550.01-INS Appropriate Use of Electronic (E-mail) and Internet Services (G);</p> <p>MDA Directive 8180.01 MDA Enterprise Records Management (D);</p> <p>MDA Instruction 5400.02-INS Freedom of Info Act Prog (D);</p> <p>MDA Manual 5205.05-M Implementation Plan for Pandemic Influenza (G);</p> <p>MDA Directive 6055.04 Work Time Restrictions for Safety and Mission Critical Personnel Supporting Tests and Critical Operations (D)</p>
2.1.1	Effective Integration with MDA Enterprise Information Technology Infrastructure Library / Information Technology Services Management (ITIL/ITSM) and Role Based Administration (RBA) Constructs	Manage requirements within the ITIL/ITSM framework and MDA RBA construct.	The Contractor's program management team shall establish and/or maintain and manage to RBA Crew Operational Level Agreements (OLA) and user Service Level Agreement (SLA).	X100, X200, X300	CPAR	NO							<p>An Introductory Overview of ITIL® V3 (G);</p> <p>DoD 8115.01 Information Technology Portfolio Management (D);</p> <p>Network Operations CONOPS vol. 2 (G);</p> <p>MDA Instruction 6055.04 Work Time Restrictions for Safety and/or Mission Critical Personnel Supporting Test and Critical Operations (G)</p>
2.2	Effective Program Support Through Repeatable Processes	Establish, maintain, and utilize repeatable processes for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to Standard Operating Procedures (SOP). SOPs must not conflict with applicable DoD and MDA policies and procedures.	X100, X200, X300	CPAR	NO	RECS Standard Operating Procedures (SOP) - A006						

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 3 of 29

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
2.3	Effective Program Support Through Quality Management	Establish and manage quality assurance processes and procedures for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to Quality Assurance Program Plan (QAPP). The Government, in conjunction with the Contractor, will perform random and periodic quality assessments as outlined in the Quality Assurance Surveillance Plan (QASP). All staff shall include a hyperlink to the IT Support Comment Card in their signature block of all email correspondence.	X100, X200, X300	CPAR	NO	Quality Assurance (QA) Program Plan - A007						MDA Assurance Provisions (G); Quality Assurance Surveillance Plan (QASP) (G)
2.4	Effective Program Support Through Integrated Risk Management	Establish, maintain, and utilize risk analysis and mitigation processes and procedures for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to the Risk Management Plan.	X100, X200, X300	CPAR	NO	Risk Management (RM) Plan - A008						MDA Instruction 3058.01-INS Risk Management (G); Risk Management Guide for DoD Acquisition (G); MDA Assurance Provisions (G)
2.5	Effective Program Support through Long-Term Reliability, Availability, and Maintainability (RAM) of Systems through Lifecycle Management	Establish, manage and utilize lifecycle management processes and procedures for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to the Lifecycle Management Plan.	X100, X200, X300	CPAR	NO	Life Cycle Management Plan - A028 Technology Refresh Report - A021						DoD 5000.02 Operation of the Defense Acquisition System (G); DoD Guide for Achieving Reliability, Availability, and Maintainability (G)
2.6	Timely and Effective Programmatic and Technical Communications	Prepare for, coordinate, participate in, and support briefings/meetings (e.g., Weekly Program Review, RBA Daily Standup, CIO Staff Meeting, and Program Management Review (PMR)) as required; prepare for, coordinate, and participate in MDA IT Enterprise Boards, and other boards (e.g., Project Steering Committee (PSC), Engineering & Architecture Board (EAB), Information Technology Change Control Board (ITCCB), and Facility Design Reviews) or as requested by the COTR; prepare, update and provide information papers, reports, metrics, presentations, and other requests (e.g., Situation Reports (SITREP)).		X100, X200, X300	CPAR	YES	PSC/EAB Project Support Documentation- A014 Technical Status Report - A029						MDA CIO EAB Charter (G); MDA CIO Organizations and Functions Manual (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
2.7	All Personnel Possess Appropriate Security Clearances	Security clearances are required in accordance with (IAW) DD FORM 254.	Reference Section J, Attachment 8 - Contract Security Classification Guide (DD 254)	X100, X200, X300	CPAR	YES							MDA Directive 5200.01 Security Policy (D); MDA Instruction 5200.06 Safeguarding Controlled Unclassified Information (G); MDA Instruction 5205.02-INS Operations Security Program (G); MDA Manual 5200.02-M Information Security Program (G)
2.8	All Personnel Are Properly Qualified, Trained, and Certified	Provide personnel that meet all applicable training and certification requirements of equipment manufacturers, service providers, and applicable DoD and MDA Directives and Guidance.	The Contractor shall comply with vendor specific training, certification, re-seller/partnership requirements. The Contractor is responsible for training/enhancing the technical and management skills and capabilities of its employees. Contractor personnel must possess the qualifications for the duties they were hired to perform and to which they are assigned. The Government will not reimburse the Contractor for training except for training preapproved by the CO and COR. Contractor personnel shall complete all required user and specific MDA annual training (e.g., Operational Security (OPSEC) and Cybersecurity).	X100, X200, X300	CPAR	NO							MDA Mandatory Contractor Training (G); DoD Manual 8570.01-M IA Workforce Improvement Program (G);
2.9	Timely and Accurate Contract Deliverables	Provide timely and accurate contract deliverables IAW contract Section J Exhibits A.		X100, X200, X300, X400, X500, X600, X700, X800, X900	CPAR	NO	All						
2.10	Successful Contract Performance Through Associate Contractor Agreements (ACAs)	Establish ACAs; provide cross-contract liaison, collaboration and coordination with other MDA Contractors.	The Contractor shall establish, at a minimum, ACAs or Proprietary Information Agreements with other MDA Contractors, who design, implement, operate, and/or maintain IT equipment and software within 180 days of contract award date and as required, (e.g., Integrated Research	X100, X200, X300	CPAR	NO							

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 5 of 29

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			and Development for Enterprise Solutions (IRES), and others as required.)										
2.11	Effective Management of Teammates/Subcontractors; Seamless Integrated Contract Performance	Manage Teammates/Subcontractors, contract requirements, and contract performance in multiple geographic locations in an effective and integrated team manner.	The Contractor's program management team shall establish, maintain, and manage to the management plans.	X100, X200, X300	CPAR	NO	Management Plan - A001						
3.0	TECHNICAL												
3.1	Successful Execution and Management of Collaboration Services, Data Services, Business Applications and Mobile Application solutions	Execute collaboration services, data services, business applications and mobile application solutions through service operations management and service crew(s).	<p>The Service Operations Manager and/or RBA Crew Lead(s) shall manage the Crew(s) and associated services. The Service Operations Manager and/or Crew Lead(s) will ensure effective coordination and communication between the Government organization and the other enterprise RBA Crew organizations. Service Operations Manager and/or RBA Crew Lead(s) shall coordinate and participate as a member in the RBA meetings.</p> <p>The Contractor shall interface with the other RBA crews per respective Operational Level Agreements (OLA). Provide scripts/procedures to MDA Service Desk Crew to enable incident resolution.</p>	X100, X200, X300	CPAR	YES							<p>MDA Directive 8190.01 Electronic Collaboration with Commercial, Educational, and Industry Partners (D);</p> <p>MDA Directive 7045.01 Contractor Access to Planning, Programming, Budget, and Execution Data (D);</p> <p>MDA Instruction 6055.04 Work Time Restrictions for Safety and Mission Critical Personnel Supporting Tests and Critical Operations (D);</p> <p>Network Operations CONOPS vol. 2 (G)</p>
3.1.1	Effective and Efficient Management of Collaboration Services, Data Services, Business Applications and Mobile Application solutions	Manage MDA collaboration services, data services, business applications and mobile application solutions for successful execution of these services.	<p>The Contractor shall manage in accordance with established management plans (i.e. Risk, Quality, and Lifecycle).</p> <p>The Contractor shall maintain knowledge of aging hardware and utilization to provide technology refresh and new technology insertion recommendations to the Government.</p> <p>The Contractor shall manage in accordance with RBA Collaboration Crew Standard Operating Procedures (SOPs) and RBA Crew Operational Level Agreements (OLAs).</p> <p>Notify appropriate Government members when issues arise that may affect collaboration services.</p>	X100, X200, X300	CPAR	YES	Technology Refresh Report - A021						

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
3.1.1.1	Continuation/Restoration of Essential Contractor Services	Establish, manage, and execute Continuation/Restoration of Essential Contractor Service processes for the successful execution of essential contract requirements during crisis situations.	The Contractor shall manage the Continuation/Restoration of Essential Contractor Services in accordance with established Continuity of Operations/Disaster Recovery (COOP/DR) plans.	X100, X200, X300,	CPAR	YES	Continuity of Operations/Disaster Recovery (COOP/DR) - A022						MDA Directive 5205.04 Continuity of Operations (COOP) Program Policy (D); MDA Instruction 5205.04-INS Continuity of Operations (COOP) Program; DFARS 252.237-7023 Continuation of Essential Contractor Services (D); MDA Manual 5205.04 Continuity of Operations Response Plan (G); MDA CIO Disaster Management Plan (G)
3.1.1.2	Proper Management, Accountability, and Handling of COMSEC Material	Manage and utilize Communication Security (COMSEC) materials and procedures to ensure video conferencing systems are operational and properly keyed to enable secure video conferencing events. Maintain accountability of electronic keying material and COMSEC Controlled Item (CCI) equipment. In conjunction with site security processes, comply with access control procedures for facilities housing video conferencing systems.	The Contractor shall designate a COMSEC Hand Receipt Holder (HRH), as required.	X100, X200, X300,	CPAR	YES	Government Property Inventory Report -A019						MDA COMSEC Responsible Officer (CRO) Training (G); NSA CSS Policy Manual 3-16 Control of COMSEC Material (G); HSV COMSEC SOP (G);
3.1.1.3	Maintain Knowledge of Advancing/Changing Collaboration Technology	Maintain currency with advancing technologies and provide recommendations for new technologies, including technology refresh, to the Government.	The Contractor shall maintain technical knowledge of state-of-the-art advancements in video teleconferencing and collaboration system technologies, applications, and related capabilities; and provide recommendations for Government consideration. Upon COTR request, the Contractor shall research and evaluate emerging technologies and provide applicable reports.	X100, X200, X300,	CPAR	NO	Technical Status Report – A029						
3.1.1.4	Effective Management of the Service Lines	Provide integrated Service Line Management (SLM) for the Business Automation, Portal and Data Services.	The Contractor shall be responsible for the Service Line or "owning of the business service" in terms of enhancements (features/capabilities), requirements analysis, service levels, and metrics.	X100, X200, X300,	CPAR	NO	Service Catalog - A017						MDA IT Service Strategies Brief 2011 (G); DAL DA-0810-069-2402

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
		Unified Communications, and Data Center Services. Provide coordination and support to the Associate Contractor Service Line Managers as an Associate Lead for the IT Planning and Solutions, Networks and Infrastructure, and End User Support Service Lines and assist in maturing all Service Line Management roles and functions in coordination with Associate Contractors.	<p>The Service Line Manager shall manage the service planning process for the Service Line and provide updates to the Service Plan. The Contractor shall adhere to the established Service Level Management methodology and track and report status of processes and develop process-related artifacts consistent with the most current ITIL methodologies. The Contractor shall monitor measure and report upon service level performance, agreed upon Service Level Objectives, Service Level Agreements and Key Performance Indicators for Service Level and Service Lifecycle Management.</p> <p>The Contractor shall capture and integrate IT/Business requirements and high-level workflow models from the Agency's two/three letter organizations and provide Requirements Management (e.g., documenting, analyzing, and tracking, prioritizing, and then controlling change and communicating to relevant stakeholders), Conduct cost benefit analysis for realistic Return on Investment (ROI) for developmental activities. The Contractor shall be responsible for facilitating delivery of approved service enhancements within the MDA IT lifecycle fulfillment process and corresponding MDA CIO/customer funded service model.</p> <p>Develop Fee-for-Service models for service offerings.</p> <p>The Contractor shall provide the key views of the enterprise Department of Defense Architecture Framework (DoDAF 2.0, as amended); provide a 12-18 month Service Plan with quarterly updates; and maintain and provide bi-annual updates for its Service Lines to the MDA IT Enterprise Service Catalogue.</p>				Service Line Management Plan – A018						Service Level Management Methodology (G)
3.1.2	Effective and Efficient Integrated Operations of Collaboration Services, Data Services, Business Applications and Mobile Application Solutions	Operate and provide training for collaboration services, data services, business applications and mobile application solutions to include the system hardware, software and associated peripheral equipment, and mobile devices.	<p>The Contractor shall operate MDA collaboration systems in accordance with established management plans (i.e. Risk, Quality, and Lifecycle), SOPs, OLAs, and COOP/DR.</p> <p>The Contractor will provide Tier I, Tier II, and Tier III support for VTC's including scheduling assistance.</p> <p>The Contractor shall provide Tier II and Tier III support for all other collaboration services.</p> <p>The Contractor shall operate the collaboration system-unique hardware, software, and peripherals (e.g. TelePresence, VTC, CODEC,</p>	X100, X200, X300,	CPAR,	NO							

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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			A/V, Gateways, Tandberg Management Server (TMS), Monitors, Projectors, AMX Panels). The Contractor shall provide VTC and A/V operational support within Top Secret SCI/SAP facilities.										
3.1.2.1	Successful Execution of Routine and Special Video Conferencing Events	Provide technical operational support for daily routine video teleconferencing. In support of MDA special events, install (to include design and test), operate, and maintain video conferencing equipment. As requested by the Government, provide video conferencing event planning packages consisting of test plans, engineering assessments, configuration drawings, accreditation documentation (as required) and other applicable documents or information. Monitor the status of scheduled and ad hoc conferencing bridged events to ensure availability and quality of service. Provide technical operational support of the Video Services Operation Center (VSOC) and Video Control Centers (VCC).	The Contractor shall execute daily routine and special video conferencing events. The nature of the event, personnel and/or facilities/rooms involved, determines the required service level. Typical services include, but are not limited to, set-up and use of VTC equipment to include control panels, cryptographic equipment, and other control systems. Special events may take place at MDA and/or non-MDA locations, may require surge support, and may occur outside of core hours.	X100, X200, X300	CPAR, PIF	YES		CPO Weighted at .175	Greater than 99% successful VTC sessions Contractor will earn 50% of this CPO's potential PIF	Greater than 99.5% successful VTC sessions Contractor will earn 75% of this CPO's potential PIF	Greater than 99.9% successful VTC sessions Contractor will earn 100% of this CPO's potential PIF	Contractor performance will be assessed for routine and special video conferencing events by the Customer via a quality of service survey. The event Host will receive an automated email upon completion of the event with a link to the survey.	MDA Directive 1005.01 Protocol and Event Management (D); MDA Directive 2000.02 International Conference Participation Policy (D)
3.1.2.1.1	Successful Execution of Video Conferencing Bridged Events	Configure and monitor video conferencing scheduled and ad hoc event bridges.	Execute bridged events in accordance with established SOPs and OLAs.	X100, X200, X300	CPAR	YES							
3.1.2.1.2	Integrated Scheduling and Synchronized Configurations of Video Conferencing Events and Conference Rooms	Schedule conferencing events and collaboration sessions utilizing Government approved scheduling tools.	Maintain and utilize data residing in the Government provided scheduling application, configure all scheduled and ad hoc collaboration sessions. Non-MDA/external conferencing requests will be configured by the Contractor and tracked in the Government provided scheduling tools.	X100, X200, X300	CPAR	YES							MDA Enterprise Conference Room Scheduling Policy (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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3.1.2.1.3	Effective and Successful VB III Auditorium Operations	Provide technical operational support in the VBIII Auditorium. Operate audio/visual equipment to include movie projectors, cameras, lighting, curtains and other stage systems, and peripheral equipment.	The Contractor shall configure, program, and operate the digital audio and lighting consoles, place and retrieve microphones, focus lighting, execute sound and lighting cues, operate remotely controlled cameras, route video and audio feeds to appropriate input-output devices for filming and recording of events. Coordinate with Chief of Staff office, Public Affairs office, Facilities, Military Construction, and Environmental Management Directorate, and other MDA organizations or external organizations as required. Develop OLAs as required for successful operations.	X100, X200, X300	CPAR	NO							MDA Manual 5305.01-M, Operation and Use of the Auditorium in the Von Braun III Facility (G)
3.1.2.2	Successful Execution of the MDA Knowledge Online (MKO) Collaboration Systems	Operate and maintain the Unclassified MDA Knowledge Online (UMKO) and Classified MDA Knowledge Online (CMKO) collaboration systems	The Contractor shall perform MKO application (e.g., SharePoint) central administration and maintenance; perform service monitoring and event management; provide bi-weekly status reports; maintain MKO governance documents and style guidelines; coordinate with other crews to obtain support services for server hardware, operating system, storage, network connectivity and other related infrastructure components; advise and coordinate appropriate patch and version levels with server managers; migrate MKO application content to future releases as required; apply MKO enhancements and improvements as required, in coordination with the Government and IT change control processes; perform content restoration from backups; periodically test and verify the quality of backup content; maintain MKO application user accounts; monitor database size requirements and provide recommendations for improvements to the Server Manager; participate in Enterprise IT processes and procedures; provide knowledge articles to the Service Desk (e.g., documentation, technical references, support scripts, known errors, etc.); manage custom data feeds and application program interfaces. Contractor shall develop and maintain MKO application sites, pages, templates, web parts, apps, app parts, dashboards, and workflows; establish custom data feeds and application program interfaces; utilize an incremental-development approach to maintain, enhance, and improve the MKO. Manage 3rd-party applications that are integrated with MKO (e.g., Quest, Avepoint Compliance Guardian, Bamboo, Task Master, SSRS, and Telerik); operate portal application per SOPs and	X100, X200, X300	CPAR, PIF	YES		CPO Weighted at .175	60min or less of CMKO or UMKO service outage per Quarter Contractor will earn 50% of this CPOs potential PIF	30min or less of CMKO or UMKO service outage per Quarter Contractor will earn 75% of this CPOs potential PIF	10min or less of CMKO or UMKO service outage per Quarter Contractor will earn 100% of this CPOs potential PIF	Contractor performance will be assessed for availability of MKO (UMKO/CMKO) services. Availability will be determined from performance metrics, service level reports, Remedy data, and situation reports.	MDA Directive 8000.02 MKO Portal Management & Operations (D); MKO IT Design and Style Guidelines(G); MKO IT Governance Standard & Guidelines (G);

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 10 of 29

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			<p>OLAs.</p> <p>Advise of relevant application capabilities and best-practice solutions to meet business requirements; perform advanced applications functions.</p> <p>Provide application knowledge-based informational services as indicated by evolving requirements.</p> <p>Incorporate directed content and design changes to the MKO front page and executive-level sites referred to in PWS 3.1.2.5.</p>										
3.1.2.2.1	Successful Execution of MDA Knowledge Online (MKO) Site Management	<p>Provide Information Management (IM) services to directly support the specific MKO Site needs of an organizational customer and provide data management services as required.</p> <p>Organizations with dedicated MKO Site Managers and their support requirements are listed as separate PWS tasks.</p>	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for designing, planning, developing, implementing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, file share management, and establishing site and user access permissions necessary to meet the specific business needs of the Customer. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space when defined.</p> <p>These requirements are typically customer funded.</p>	X100, X200, X300, X500	CPAR	NO	Technical Status Report - A029						
3.1.2.3	End User Adequately Skilled to Use Applications and Collaboration Systems	<p>Develop Customer Training Plan, prepare training course materials, and execute training for users of MDA applications, Mobile devices, and collaboration systems.</p>	<p>The Contractor shall prepare Computer Based Training (CBT), classroom based and desk side training course materials and applicable tests for user training of customer facing applications (e.g., Lync, eScheduler, Conference Room, Video Conference Room, Mobile Devices, SharePoint, Defense Connect Online (DCO), and MS Office Productivity Suite).</p> <p>The Contractor shall maintain the IT Training MKO site and provide training metrics.</p>	X100, X200, X300	CPAR, PIF	NO	Training Materials - A020	CPO Weighted at .175	<p>Average rating 4 or greater</p> <p>Contractor will earn 50% of this CPOs potential PIF</p>	<p>Average rating 4.25 or greater</p> <p>Contractor will earn 75% of this CPOs potential PIF</p>	<p>Average rating 4.5 or greater</p> <p>Contractor will earn 100% of this CPOs potential PIF</p>	<p>Contractor performance will be assessed for overall quality of training by the Customer via a training survey. The Customer will be given the opportunity to provide feedback upon completion of desk-side, classroom, and computer based training.</p>	MDA Directive 1430.01 Employee Training and Development (D)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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3.1.2.4	Successful and Effective User Experience with Externally Provided Federal/DoD Tools	Serve as Application Specialist for externally provided Federal/DOD tools (e.g., DAL, DCO, DTS, DAU)	The Contractor shall stay current in the functionalities available from externally provided Federal/DOD tools. The Contractor shall serve as MDA's liaison with external agencies for the purpose of escalating performance, compatibility, and functional issues identified from a user perspective and work with the external agency to facilitate solutions and workarounds to provide better performance and functionality.	X100, X200, X300	CPAR	NO							
3.1.2.5	Effective and Successful Executive Collaboration Service and Support	Provide executive collaboration services/facilitation.	The Contractor shall provide Executive VTC and collaboration system facilitation support for the following Executive positions located in Ft. Belvoir, National Capitol Region (NCR), Dahlgren and Huntsville, AL.: Director, Deputy Director, Director of Engineering, Executive Director, Chief of Staff, Director of Test, Director of Advanced Technology, Director of Acquisition, Director of Operations, Director of International Affairs, Program Executive for Programs and Integration, Program Executive C4ISR, Program Executive for Aegis BMD and the Executive Board Meetings. Additionally, the Contractor shall provide VTC facilitation support in Dahlgren, VA, Ft. Greely, AK, and Kirtland AFB, NM. As operational tempo permits, provide VTC and collaboration system facilitation to other users. The Contractor shall provide VTC and A/V operational support and facilitation within Top Secret SCI/SAP facilities. The Contractor shall provide MKO Site Management, requirements management (e.g., document, analyze, validate, trace, prioritize, change control, and communicate to stakeholders), and application development for the following: Front Office positions: MDA Director, Deputy Director, Executive Director, Chief of Staff, and Program Executive for Aegis BMD. The Contractor shall incorporate Government recommended content and design changes to the MKO homepage and Front Office sites.	X100, X200, X300	CPAR, PIF	YES	Weekly Status Report - A009	CPO Weighted at .300	No more than three instances of negative Executive Customer feedback per quarter. Contractor will earn 50% of this CPOs potential PIF	No more than two instances of negative Executive Customer feedback per quarter. Contractor will earn 75% of this CPOs potential PIF	No more than one instance of negative Executive Customer feedback per quarter. Contractor will earn 100% of this CPOs potential PIF	Contractor performance will be assessed for quality via COR correspondence with the customer, interviews, and service level reports.	MDA Directive 5010.21 MDA Calendar and Battle Rhythm (D);

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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3.1.2.6	Successful Execution of Dashboarding and Reporting Services	Successfully provide innovative, accurate and timely data reporting and/or dashboard solutions according to customer defined requirements.	<p>The contractor shall perform requirements management (e.g., document, analyze, validate, trace, prioritize, change control, and communicate to stakeholders), to define and validate an authoritative data source from which to establish the reporting and/or dashboard solution.</p> <p>The Contractor shall lead the design and development of the dashboards, reports, presentation layer consistent with the approved style guide and governance model.</p> <p>The contractor shall validate and confirm the data aggregated and moved by the Associate Contractor (AC) to the appropriate classification domain leveraging the approved architectural design. The data collected shall be of sufficient accuracy, timeliness, and completeness to meet the customer's reporting requirements.</p> <p>The contractor shall, in collaboration with the AC, analyze key data elements from the authoritative data sources to understand which data elements from each of these sources are required, relationships amongst data elements, data integrity constraints, data types, data formats, ownership and cardinality.</p> <p>The contractor shall conduct analysis to determine if there are any gaps or omissions in the data and to identify opportunities to improve the quality of the data to be migrated. The data injected into the data warehouse shall be normalized (as needed) and reconciled into the proposed analytics tool(s) for correlation, analytics and reporting.</p>	X100, X200, X300, X400, X500, X600, X700, X800			<p>Funds & Labor Hour Expenditure Report- A002</p> <p>RECS Standard Operating Procedures (SOP) - A006</p> <p>Integrated Master Schedule - A003</p> <p>Technical Status Report - A029</p> <p>Requirements Definition Document (RDD)- A010</p> <p>System Operations Description - A011</p> <p>PSC/EAB Project Support Documentation- A014</p> <p>Risk Management Framework (RMF) Artifacts - A015</p> <p>Technical Design Document - A013</p>						
3.1.3	Effective and Efficient Maintenance of Collaboration Services, Data Services, Business Applications and Mobile Application Solutions	<p>Maintain MDA systems supporting collaboration services, data services, and business applications</p> <p>Maintain collaboration system hardware, Video Services Operations Center (VSOC) and Video Control Centers (VCC), and associated VTC peripheral equipment and mobile devices.</p>	<p>The Contractor shall maintain MDA collaboration services, data services and business applications in accordance with established management plans (e.g., Risk, Quality, and Lifecycle), SOPs, OLAs, and DR/COOP and MDA mobile devices (as technology permits).</p> <p>The Contractor shall maintain the video conferencing-unique hardware, software, and peripherals. (e.g., TelePresence, CODEC, AV, Gateways, TMS, Monitors, Projectors, AMX Panels).</p> <p>The Contractor shall provide VTC and A/V maintenance within Top Secret SCI/SAP facilities.</p> <p>The Contractor is not responsible for maintenance of the office productivity PCs/laptops and their associated peripherals (e.g., monitor, keyboard,</p>	X100, X200, X300, X900	CPAR	YES	Technical Status Report - A029						<p>OMB Memo M-05-04 Policies for Federal Public Websites (G);</p> <p>OMB Memo M-10-22 Guide for On-line Use of Web Measurement and Customization Technologies (G);</p> <p>DTM-08-037 Policy for DoD Interactive Internet Activities (G);</p> <p>VBIII Audio Visual Infrastructure (G)</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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			mouse, camera, and headset). The Contractor shall utilize the existing incident management tracking tool (e.g., Remedy) for all related maintenance activities. The Contractor shall maintain equipment per Cybersecurity guidance from both the manufacturer and Government (e.g., the Computer Emergency Response Team (CERT), Information Assurance Vulnerability Management (IAVM), and Defense Information Systems Agency (DISA) Global Video Services (GVS)). The Contractor shall perform application operations and maintenance; perform service monitoring and event management; provide bi-weekly status reports; maintain application governance documents; develop acceptance criteria for applications being transferred to operations and maintenance; coordinate with other crews to obtain support services for server hardware, operating system, storage, network connectivity and other related infrastructure components; advise and coordinate appropriate patch and version levels for production applications with server managers; migrate applications and content to future releases as required; apply application enhancements as required, in coordination with the Government and IT change control processes, perform content restoration from backups; periodically validate the quality of the backups, maintain application user accounts; monitor database size requirements and provide recommendations for size improvements to the Server Manager; participate in Enterprise IT processes and procedures; provide knowledge articles to the Service Desk (e.g., documentation, technical references, support scripts, known errors, etc.); manage custom data feeds and application program interfaces.										
3.1.3.1	Effective and Timely Incident Resolution	Troubleshoot and resolve collaboration, data service and business application incidents.	The Contractor shall resolve incidents in accordance with established SOPs and OLAs. Incident resolution may be accomplished by teaming with other RBA crews (e.g., the Applications O&M Crew or Server Crew, equipment manufacturers).	X100, X200, X300, X500	CPAR, PIF	YES		CPO Weighted at .175	Greater than 97% of incidents supported successfully. Contractor will earn 50% of this CPO's potential PIF	Greater than 98% of incidents supported successfully. Contractor will earn 75% of this CPO's potential PIF	Greater than 99% of incidents supported successfully. Contractor will earn 100% of this CPO's potential PIF	Contractor performance will be assessed for routine incident resolution by the Customer via a quality of service survey. The Customer will receive an automated email with a link to the survey upon incident resolution.	An Introductory Overview of ITIL® V3 (G);

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
3.1.3.2	Perform Timely and Accurate Preventative Maintenance	Perform preventative maintenance services, at a minimum, in accordance with the manufacturer's recommended preventative maintenance and schedules and Contractor's SOPs and OLAs.	Establish Preventive Maintenance schedules to reduce risk of negative impacts to Critical Performance Objectives (CPO)	X100, X200, X300, X900	CPAR	NO							
3.1.3.3	Continuous and Accurate Property and Configuration Management (CM)	Implement and execute property management and configuration management plans, processes, and procedures for equipment, hardware, and software.	<p>The contractor shall be responsible for transporting, shipping, receiving, marking, inventorying, and Configuration Management Database (CMDB) data cataloging updates for all RECS identified Government Property (i.e., both Government Furnished Property (GFP) and Contractor Acquired Property (CAP)). The contractor shall manage Government property (i.e., GFP and CAP) in accordance FAR 52.245-1 and its associated FAR and DFARS clauses.</p> <p>The contractor's records of Government Property (i.e., both GFP and CAP) shall be maintained in the Government provided CMDB, a system shared with an Associate Contractor. An Associate Contractor Agreement (ACA) will detail the RECS contractor's roles and responsibilities in the CMDB. The system maintenance/sustainment requirements is the responsibility of the Associate Contractor. The RECS contractor will have full access/rights to load, catalog, update and correct data for all RECS Government Property (i.e., both GFP and CAP) in the CMDB.</p> <p>The Contractor shall maintain a Configuration and Maintenance List, which is hereby incorporated into the contract by reference.</p> <p>The Contractor shall manage collaboration room configurations by accurately populating the Government provided scheduling tool and CMDB in order to provide accurate information into the service plan updates as well as in support of capacity management and investment planning.</p> <p>The contractor shall perform a physical inventory of all Government Property, regardless of unit acquisition cost, annually (at a minimum). The contractor shall coordinate a physical inventory with points of contact at various locations where Government property (i.e., both GFP and CAP) is located. At contract closeout, the contractor shall coordinate the final inventory with MDA to ensure that a Government representative is present.</p>	X100, X200, X300, X900	CPAR	NO	<p>Configuration Maintenance List – A024</p> <p>Spare Parts Usage Report - A025</p> <p>Parts Management Plan - A026</p> <p>Configuration Management Plan – A027</p>						<p>DA-1003-008-2402 MDA IT Services Configuration Management CONOPS (G)</p> <p>MDA Directive 4161.02 (Reference (b)) (D)</p> <p>MDA Manual 5013.86-M Contract Property Management (G)</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			<p>Prior to the acquisition or fabrication of items of CAP that are not pre-approved on a Basis for Estimate (BOE) or Bill of Materials (BOM), the contractor shall obtain the Contracting Officer's written authorization for all items of any value.</p> <p>The contractor shall submit annual Government Property Inventory Reports in accordance with CDRL A019.</p> <p>A "not separately priced (NSP)" CLIN will be utilized for the delivery of CAP. In accordance with DFARS PGI 204.7105, "Contract exhibits and attachments," an exhibit will list the CAP items for delivery. When directed by the Contracting Officer, the contractor shall submit a Material Inspection and Receiving Report as required by DFARS 252.246-7000 for the delivery of CAP by using the Invoicing, Receipt, Acceptance, and Property Transfer (iRAPT) application in the Wide Area Workflow (WAWF) e-Business Suite.</p> <p>Due to the difficulty of physically tagging property once deployed at various locations, the contractor shall physically tag all deliverables, to include CAP, with a unique item identifier (UII) at the time of receipt. IUID Registry records shall not be created until delivery/acceptance by MDA. The contractor shall submit transfer of GFP requests in writing to the Contracting Officer. Transfer of GFP requests will be approved and authorized by contract modification, the contractor shall use the iRAPT application in WAWF to document the transfer.</p> <p>The contractor shall repair or replace items of Government Property that have not been deemed as excess to the contract when the repair or replacement costs does not exceed 10% of the unit acquisition cost of an item. The Contracting Officer's written authorization is required prior to the repair or replacement of Government Property items when the repair or replacement costs exceed 10% of the unit acquisition cost of an item. If a Government Property Administrator is assigned to the contract, his or her approval/recommendation is required prior to the request being sent to the Contracting Officer. The contractor shall support the repair or replacement costs exceeding 200 dollars with quotes from a minimum of three sources.</p>										

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			Disposal of excess items shall be conducted in accordance with FAR 52.245-1 and DFARS 252.245-7004. The following list of Government Property items will require demilitarization (DEMIL) if declared as excess to contract performance (No DEMIL required for any VTC equipment). Funding for DEMIL of listed and/or other items later identified to require DEMIL is not included in this contract and is the responsibility of the Contracting Officer. Prior to any DEMIL action, the contractor shall notify the Contracting Officer or Plant Clearance Officer (PLCO) of the DEMIL requirement and requisite funding. No DEMIL action shall take place until the requirement is funded via contract modification." Proceeds of Government Property rental by the contractor shall be in the form of consideration, which the Contracting Officer will apply to the contract. Proceeds from the disposal of Government Property: <ul style="list-style-type: none">- SCRAP PROCEEDS: Contractor credits to overhead.- CONTRACTOR ACQUIRED PROPERTY: Contractor shall apply proceeds back to contract.- SALE OF GOVERNMENT PROPERTY BY THE CONTRACTOR AS DIRECTED BY THE CONTRACTING OFFICER OR PLANT CLEARANCE OFFICER (PLCO): Contractor shall apply proceeds back to the contract as directed by the Contracting Officer/PLCO.										
3.1.3.4	Effective and Efficient VB III Auditorium Maintenance	Maintain collaboration systems and all associated VTC and A/V peripheral equipment associated with the VBIII Auditorium. The Contractor shall maintain/utilize and procure manufacturer services and/or maintenance agreements.	The Contractor shall maintain the MDA VBIII Auditorium in accordance with established management plans (e.g., Risk, Quality, and Lifecycle), SOPs, OLAs, and COOP/DR. The Contractor shall maintain the auditorium unique hardware, software, and peripherals. (e.g., CODEC, A/V, video wall, AMX Panels).	X100, X200, X300, X900	CPAR	NO							MDA Manual 5305.01-M Operation and Use of the Auditorium in the Von Braun III Facility (G); VBIII Audio Visual Infrastructure (G)
3.2	Effective and Efficient Delivery and/or Integration of Future Collaboration Services, Data Services, Business Applications, and Mobile Application Solutions	Manage, plan, design, coordinate, integrate, implement (including procure, configure, develop, test, and accept), future collaboration services, data services, business	As requested, the Contractor shall evaluate secure cloud technology, emerging platforms, and existing internal platforms as an option in recommending efficient delivery of services to the Government. The Contractor shall evaluate, recommend, plan,	X100, X200, X300, X400, X700, X800, X900	CPAR, PIF	NO	Funds & Labor Hour Expenditure Report-A002 Integrated Master Schedule – A003					Unique Surveillance methods and criteria will be developed for each unique customer support effort,	DoD Directive 4630.05 Interoperability and Supportability of Information Technology and National Security Systems

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
		applications and mobile application solutions and equipment. Where required, ensure interoperability with existing and planned systems and equipment, of joint, combined, and coalition forces and with other U.S. Government Departments and Agencies, as appropriate.	design, implement, test, and deploy new collaboration services, data services, business applications, and mobile application solutions in accordance with Cybersecurity guidelines, industry best-practices, DoD policies, MDA processes and policies, and specified requirements. Coordinate IA code-reviews and mitigate IA vulnerabilities as required. Gather functional requirements and develop the specific technical requirements to meet the customer's objectives. Utilize an incremental software development approach when required. Develop and maintain documentation; coordinate server and infrastructure dependencies with Associate Contractor. Prepare/submit appropriate PSC/EAB documentation as required. The Contractor shall provide bi-weekly installation/integration status updates. The Contractor shall populate their installation activities in the existing incident tracking system (e.g., Remedy) and follow Change Management processes. Develop a transition plan to operations and maintenance (O&M). This effort may include discrete projects and activities.				RECS Standard Operating Procedures (SOP) - A006 Training Materials - A020 Technical Status Report - A029 Requirements Definition Document (RDD)- A010 System Operations Description - A011 Application Training Guide - A012 Technical Design Document - A013 PSC/EAB Project Support Documentation- A014 Risk Management Framework (RMF) Artifacts - A015					projects, and discreet tasks	DoD Instruction 8500.01 Cybersecurity (G) MDA Instruction 8000.01 Information Management/Information Technology Investments and Governance (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
3.3	Timely Adherence to Cybersecurity Requirements	<p>Prepare, review, coordinate, update, and submit Risk Management Framework (RMF) supporting documentation and provide support for Controls Validation Testing (CVT).</p> <p>Respond to security incidents in coordination with MDA Computer Emergency Response Team (MDA CERT); ensure applicable Command Tasking Order (CTO) and Information Assurance Vulnerability Alert (IAVA) compliance. Adhere to applicable Security Technical Implementation Guides (STIGs).</p> <p>Ensure Cybersecurity is incorporated during design and development of all collaboration systems and applications and is maintained throughout their lifecycle</p> <p>Ensure collaboration with other Cybersecurity</p>	<p>The Contractor shall adhere to all current DoD and MDA applicable Cybersecurity directives, policies and guidance.</p> <p>The Contractor shall identify an Information Assurance Officer (IAO), as required. The Contractor shall coordinate accreditation packages with MDA/ICV for Designated Approval Authority (DAA's) approval. This may include coordination with other agencies (e.g., Office of the Secretary of Defense (OSD)) and their approval processes for access to classified material.</p> <p>For VTCs, the Contractor may have to coordinate with Defense Information Systems Agency (DISA) on the Defense Video Services-Global (DMSG) approval processes for sites that are sponsored by MDA.</p>	X100, X200, X300	CPAR	YES	<p>Technical Design Document - A013</p> <p>Risk Management Framework (RMF) Artifacts - A015</p>						<p>DoD 8510.01 Risk Management Framework (RMF) for DoD Information Technology (IT) (G);</p> <p>DoD Manual 8750.01-M, IA Workforce Improvement Program (G);</p> <p>Federal Records Act of 1950 (D);</p> <p>DoD Instruction 5015.02, DoD Records Management Program (G);</p> <p>Privacy Act of 1974 (D);</p> <p>DoD Instruction 5400.11, DoD Privacy Program (G);</p> <p>Federal Information Security Modernization Act of 2014 (D);</p> <p>DoD Instruction 8500.01, Cybersecurity (G);</p> <p>MDA Plan 8500.02-P Information Assurance Program Plan (G);</p>
3.4	Timely Procurement of Equipment and Other Direct Cost (ODC) Items with Best Value to the Government	<p>Competitively procure equipment and ODC items, to include hardware, maintenance/service agreements, software licenses, and vendor technical support as needed.</p>	<p>The Contractor shall procure equipment spares, discrete project equipment, new technology/refresh equipment, and associated incidental materials.</p> <p>In performance of Information Technology (IT) (hardware, firmware, and software) procurements, the Contractor shall comply with applicable Directives and Guidance</p> <p>The Contractor shall maintain/utilize and procure manufacturer warranty, service and/or maintenance agreements.</p> <p>For Property and Configuration Management requirements see PWS Task 3.1.3.3.</p>	X100, X200, X300, X400, X600, X700, X800, X900	CPAR	YES							<p>MDA Instruction 4161.01-INS Accountability and Reporting of MDA Accountable Property (G);</p> <p>MDA Directive 8400.01 Sustainable Electronics Management Program (D);</p> <p>DoD 8500.01 Cybersecurity (D)</p> <p>DoDI 5200.44 Protection of Mission Critical Functions to Achieve</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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													Trusted Systems and Networks (TSN)
3.5	Continuity of Services Through Contract Transition (Phase-in/Phase-out)	Maintain continuous uninterrupted services through contract transition.	<p>The Contractor shall furnish sufficient orientation, training, and equipment/system familiarization required by any follow-on Contractor or Government personnel to permit an effective, orderly, and successful transition that will maintain mission continuity. The Contractor shall provide SOPs, OLAs, and status on all open Remedy tickets.</p> <p>The Contractor shall participate in a 100% physical inventory with the out-going/in-coming Contractor and the Property Management Associate Contractor and Government Property Administrators.</p>	0001-9999	CPAR	NO	<p>Transition Plan (Phase Out) - A023</p> <p>Government Property Inventory Report -A019</p>						
4.0	Effectively execute urgent and critical Short Response Requirement (SRR) tasks	<p>Maintain implementation capability to provide standard Service Catalog commodity VTC systems, software solutions and data management services on a short notice basis.</p> <p>Maintain a flexible capability to meet requirements that are well defined and standard within the scope of the PWS and pose low to no risk; mission criticality or urgency will determine the need to execute immediately.</p> <p>Maintain a flexible capability to provide surge and/or overtime support in response to urgent or critical mission requirements.</p> <p>Execute SRRs as directed by the Contracting Officer.</p>	<p>The Contractor shall procure, configure and Implement standard Service Catalog pre-negotiated VTC systems (e.g. Desktop, Profile & Conference Room VTCs).</p> <p>As directed, the Contractor will provide implementation at non-RECS staffed locations for Service Catalog VTC systems and/or additional equipment, material, travel, etc. not included in the pre-negotiated Service Catalog pricing, utilizing both the FFP and T&M SRR CLINs.</p> <p>The Contractor shall design, plan, procure, configure and implement solutions to meet customer requirements including but not limited to: implementation, upgrade or modification of an existing AV/VTC capability.</p> <p>The Contractor shall design, plan, build, test and implement software solutions and data management services to meet customer requirements that are relatively simplistic and routine in scope and pose low to no risk.</p> <p>The Contractor shall provide Surge Support and/or Overtime Support as necessary to meet baseline mission support requirements (e.g., extended Flight Test support).</p> <p>The SRR task is not to be used for projects or tasks where:</p> <ol style="list-style-type: none"> Customer's need date can be adequately met through the discrete contracting process; or 	X601-X650 FFP (Service Catalog Items) X651-X699 T&M	CPAR	YES	<p>Technical Status Report - A029</p> <p>PSC/EAB Project Support Documentation- A014</p>	NO					<p>DoD Directive 8500.01 Cybersecurity (D);</p> <p>DoD Instruction 8500.2 IA Implementation (G);</p> <p>MDA Directive 8000.01 Information Management (D)</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			2. Existing resources can meet the baseline support requirement within Core Hours (PWS 2.1). Authorization by the CO via Technical Direction Letter (TDL) is required for use of SRR CLINs X401-X499.										

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentive s	Essential Contractor Services	CDRL' s	Directives (D)/ Guidance (G)
IC-18-000	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Chief Information Office (MDA/IC)	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Chief Information Office (MDA/IC), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X100 X200 X300	CPAR	NO		
GMK 18-001	Effective and Efficient Management of the Reliability, Availability, Maintainability & Testability (RAM&T) Application for the Ground-Based Midcourse Defense Program Office (MDA/GM) - Weapon System Sustainment Directorate (MDA/GMK)	The Contractor shall provide essential business application and data management services to directly support the specific needs of the Weapon System Sustainment Directorate (MDA/GMK) and the operation and maintenance of RAM&T throughout its lifecycle. The RAM&T Database application, hosted within the Classified MKO Server Suite, supports daily program office reporting and decision support activities relating to the Reliability, Availability, Maintainability & Testability of the Ground-Based Midcourse Defense (GMD) system – one of GMK's key functions within the GMD Sustaining Engineering program. The Contractor shall support the continuing development and refinement of a comprehensive RAM&T program to ensure the GMD System is available and supports the warfighter mission in defensive operations.	<p>The Contractor shall support activities involving direct coordination with multiple customers within the Customer's MDA Program Office location and other DoD services and organizations, requiring excellent customer relations/interactions and communication skills.</p> <p>The Contractor's support shall include presentation modifications within the dashboard reporting tools required by GMK in accordance with Customer requirements and priorities. The types of RAM&T Database tasking performed for GMK by the Contractor may frequently change on short notice due to changing program priorities and/or end-user (e.g., logistics analyst/engineer) needs.</p> <p>The Contractor's support activities shall include, but are not limited to the following activities: SQL Server Integration Service (SSIS) package data transfer to the appropriate databases weekly to ensure timely data availability with support from Associate Contractor as needed; provide end-user training for 'How to' with regards to the RAM&T developed dashboard/presentation layer; presentation requirement changes/modifications and/or development of new reports to the RAM&T developed dashboard as needed.</p> <p>The Contractor shall provide training relating to the RAM&T Database application for the RAM&T user community.</p>	X500	CPAR	NO		
TH 18-002	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Terminal High Altitude Area Defense Program Office (MDA/TH)	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Terminal High Altitude Area Defense Program Office (TH), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X501	CPAR	NO		

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 22 of 29

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentive s	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
GD 18-003	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Global Deployment Program Office (MDA/GD).	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Global Deployment Program Office (GD), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X502	CPAR	NO		
GM 18-004	Successful Execution of MDA Knowledge Online (MKO) Site Management for the for the Ground-Based Midcourse Defense Program Office (MDA/GM)	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Ground-Based Midcourse Defense Program Office (GM), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.</p>	X503	CPAR	NO		
GM 18-005	Successful Execution of MDA Knowledge Online (MKO) Site Management for the for the Ground-Based Midcourse Defense Program Office (MDA/GM)	Provide additional essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Ground-Based Midcourse Defense Program Office (GM), and provide other data management services as required.	<p>The Contractor shall serve as the organization's additional (2nd) dedicated SharePoint expert responsible for designing, planning, developing, implementing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.</p>	X503	CPAR	NO		
SN 18-006	Successful Execution of MDA Knowledge Online (MKO) Site	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Sensors Program Office (SN) and provide other data management services as required.	The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the	X504	CPAR	NO		

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 23 of 29

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attributes(s) (The Contractor shall perform the following)	CLIN	Incentive s	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
	Management for the Sensors Program Office (MDA/SN).		<p>customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.</p>					
TC 18-007	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Targets & Countermeasures Program Office (MDA/TC)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Targets & Countermeasures Program Office (TC), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.</p>	X505	CPAR	NO		
BC 18-008	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Command and Control, Battle Management, and Communications Program Office (MDA/BC), and the Command, Control, Communication, (CR) Command, Control, Communication, Computers, Intelligence, Surveillance, and Reconnaissance (C4ISR) Program Office	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Command and Control, Battle Management, and Communications Program Office (MDA/BC), and the Command, Control, Communication, (CR) Command, Control, Communication, Computers, Intelligence, Surveillance, and Reconnaissance (C4ISR) Program Office (BC), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X506	CPAR	NO		
DS 18-009	Successful Execution of MDA Knowledge Online (MKO) Site Management for the MDA Chief of Staff Office (MDA/DS)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the MDA Chief of Staff Office (DS) in Huntsville, AL., and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p>	X507	CPAR	NO		

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 24 of 29

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentive s	Essential Contractor Services	CDRL' s	Directives (D)/ Guidance (G)
			<p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>					
DV 18-010	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Advanced Technology Office (MDA/DV)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Advanced Technology Office (MDA/DV), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X508				
DA 18-011	Successful Execution of MDA Knowledge Online (MKO) Site Management for Acquisition Directorate (MDA/DA)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Acquisition Directorate (DA)), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X509				
QS 18-012	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Quality Safety And Mission Assurance Directorate (QS)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Quality Safety And Mission Assurance Directorate (QS)), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status</p>	X510				

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 25 of 29

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentive s	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
			briefings, working-level meetings and other information gathering/dissemination forums as necessary. The Contractor shall be co-located within customer designated space in Huntsville when defined.					
18-013	Option – Site Management Place holder for next dedicated Site Management requirements - can be exercised up to 10 times.			X511				

RECS Performance Work Statement (PWS) - RESPONSIBILITY MATRIX

	Technical Services																			
	Software		Servers		Infrastructure			Support					Services						Data	
	Software Development	Application Management	Managed Web/App/DB Hosting	Storage	Networks	Workstations & Peripherals inc. Lync peripherals	VTC & A/V Systems (Inc. Projectors, Monitors, AMX panels, peripherals)	User Training	Service Desk / Tier I	Tier II	Tier III	Executive / Front Office	Application Specialist	Cybersecurity	Procurement	VTC Architecture & Engineering	Architecture & Engineering	Project Management	Content Management	Data Feeds/Dependencies
MKO/ SharePoint	RECS	RECS	RECS/ AC	AC/ RECS	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		RECS	RECS		RECS
RAM&T	RECS	RECS	RECS/ AC	AC/ RECS	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
LMS	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
Business Intelligence	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
Business Automation	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
Software Development	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
MKO Site Management	RECS							RECS	AC	RECS	RECS	RECS	RECS	RECS	RECS			RECS	RECS	RECS
VTC (A/V)	RECS	RECS	AC	AC	AC	AC	RECS	RECS	RECS	RECS	RECS	RECS	RECS	RECS/ AC	RECS	RECS	AC	RECS	RECS	RECS
Emerging Collaboration Technologies	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS	RECS		AC	RECS		RECS
Skype for Business		AC	AC	AC	AC	AC	RECS	RECS	AC	AC	AC	AC	AC	AC	AC	RECS	AC	AC		AC
DCO	EXT	EXT	EXT	EXT	AC	AC		RECS	AC	AC	EXT	AC	RECS	AC/ RECS	EXT		AC	RECS		EXT
Mobile Devices (Use of Smartphone Tech)	RECS	RECS	AC	AC	AC	RECS		RECS	AC	RECS	EXT	AC	RECS	RECS	RECS		AC	RECS		RECS
Telephony (VOIP/Analog)		AC	AC	AC	AC	AC		RECS	AC	AC	AC	AC	AC	AC	AC		AC	AC	AC	RECS

RECS Performance Work Statement (PWS) - RESPONSIBILITY MATRIX

Data Management Services	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS/AC	RECS	RECS	RECS/AC	RECS/AC		AC	RECS	RECS	RECS
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Note: AC = Associate Contractor; EXT = Source External to MDA

RECS Performance Work Statement (PWS) - VTC RESPONSIBILITY MATRIX

VTC/AV Systems MDA Enterprise -Includes MDIOC 720T conference rooms -Excludes MDIOC Presentation Center & Bldg. 720/730	New Facilities	Build outs of existing Conference Rooms/Facilities	Refresh Equip. & Systems	Existing Systems
VTC Design (Architecture & Engineering)	RECS/AC	RECS	RECS	-
VTC Implementation & Test	RECS/AC	RECS	RECS	-
Operations & Maintenance	RECS	RECS	RECS	RECS

VTC/AV Systems - MDIOC Bldg. 720/730 Only -Includes the MDIOC Presentation Center -Excludes MDIOC 720T conference rooms	Build outs of new Conference Rooms/Facilities	Build outs of existing Conference Rooms/Facilities	Refresh Equip. & Systems	Existing Systems
VTC Design (Architecture & Engineering)	AC/RECS*	AC/RECS*	RECS* = CODEC & Crypto AC = AMX AC = A/V	-
VTC Implementation & Test	AC/RECS*	AC/RECS*	RECS* = CODEC & Crypto AC = AMX AC = A/V	-
Operations & Maintenance	RECS* = CODEC & Crypto AC = AMX AC = A/V	RECS* = CODEC & Crypto AC = AMX AC = A/V	RECS* = CODEC & Crypto AC = AMX AC = A/V	RECS* = CODEC & Crypto AC = AMX AC = A/V
* If requested, RECS may provide full VTC/AV services to these customers by discrete task contract modification				

SAP/JWICS VTC Systems	RECS/AC	RECS	RECS	Existing Systems
VTC Design (Architecture & Engineering)	RECS/AC	RECS	RECS	-
VTC Implementation & Test	RECS/AC	RECS	RECS	-
Operation	AC	AC	AC	AC
Maintenance	RECS	RECS	RECS	RECS

Notes: AC = Associate Contractor

/ = In coordination with

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
1.0	SCOPE	<p>The Missile Defense Agency (MDA) requires cyber secure classified and unclassified Video Teleconferencing (VTC) services, Portal services, data management services, business automation services and end-user training to support the global Ballistic Missile Defense System (BMDS) mission.</p> <p>MDA requires the following integrated support services for current, transitioning, and future collaboration capabilities: programmatic management, training, operations, and maintenance of equipment/systems including: video teleconferencing; Portal services; and collaboration and information sharing systems/applications</p> <p>Additionally, provide end-user operator and software application training (e.g., VTC, AMX, MS Office Suite, MS Project, Adobe Acrobat, etc.)</p> <p>These service requirements include:</p> <ul style="list-style-type: none">Planning, design, project management, and implementation of projects/tasks supporting new or expanded capabilities and special events;Development of mobile and custom applications and/or support of Commercial Off The Shelf (COTS) applications;MDA Knowledge On-line (MKO) Portal	<p>Reference: Customer Support, Projects and Discrete Tasks, Short Response Requirements (SRR) (CLINs X400- X999) - Based upon evolving MDA needs, performance under this contract will result in changes to the originally identified services or supplies, and such changes may be considered unique customer support requirements, or projects and/or discrete tasks. These CLINS are considered an extension of the core services CLINS (X100 – X399) and are intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. The Government may change or modify the contract within the general scope, to include Labor and Other Direct Cost (incidental equipment/materials travel, etc.) for services consistent with this PWS. All such changes will be made pursuant to FAR 52.243-1 (Alternate II) – Changes – Fixed-Price, FAR 52.243-2 (Alternate II) Changes – Cost-Reimbursement as applicable or FAR 52.243-3 – Changes Time-and-Material.</p> <p>Each customer support effort, project, and/or discrete task (non-SRR) will be individually priced and negotiated as the Government realizes a need. The Contractor shall initiate customer support, projects, and/or discrete tasks, and receive compensation for such efforts, only after receiving a contract modification for the effort issued by the Contracting Officer (CO). The contract modification will include a performance based technical work statement for each unique requirement, if applicable.</p> <p>FAR subpart 39.2 – Electronic and Information Technology is applicable to this contract. The Contractor shall deliver EIT products and services section IAW Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. 794d), and the applicable Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR part 1194), Subpart B – Technical Standards, as determined by the requiring official (Contracting Officer's Representative (COR) or Contracting Officer's Technical Representative (COTR)).</p>		N/A	N/A		N/A					<p>MDA Directive 8000.01 Information Management (D);</p> <p>MDA CIO Organizations and Functions Manual (G)</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY				Surveillance Method	Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)		
		<div>development and site content management;</div> <div><div><div>• Video teleconferencing and collaboration system facilitation</div><div>executive support</div><div>• Customer outreach to communicate and train new capabilities</div><div>• Equipment accountability and configuration management</div><div>• Associated material and equipment procurement (including service agreements);</div><div>• Conference room scheduling management</div></div></div> <div>MDA requires these support services be available CONUS and OCONUS (globally).</div> <div>These services enable a critical infrastructure capability for MDA supporting a centralized, cost-effective program for executive decision analysis, performance assessment, agency collaborative management, and rapid unified reporting to the President, Secretary of Defense, and Combatant Commanders.</div>											
2.0	MANAGEMENT												
2.1	Effective and Efficient Program Management	Manage personnel and resources to provide effective and efficient business management and administration ensuring integrated operations, maintenance, training, technical and logistics support to meet the cost.	Contractor shall establish a dress code appropriate to the MDA professional environment. Core hours: 0730hrs -1830hrs EST, Monday through Friday; the Contractor shall flex the workforce schedule to meet regional service requirements without the use of overtime when possible. The use of overtime shall be preapproved in writing by either the COR or	X100, X200, X300	CPAR, CIF	YES	Management Plan - A001; Funds & Labor Hour Expenditure Report- A002; Contract Funds Status Report - A004;	CPO	Actual Costs for CLINs X100 are >= 0% and <= 2% lower than Estimated Cost (Contractor	Actual Costs for CLINs X100 are > 2% and <= 5% lower than Estimated Cost (Contractor	Actual Costs for CLINs X100 are > 5% lower than Estimated Cost (Contractor will earn	Review and validation of Funds & Labor Hour Expenditure Data	MDA Instruction 8110.01 MDA Privacy Program (G); MDA Instruction 8260.02 Master Data Sharing and Registration (G); MDA Direction 5000.01

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
		schedule, and performance requirements of the contract; implement Continuous Process Improvements (CPI).	COTR. Contractor shall provide project management and coordination for collaboration, data management, dashboarding, and business automation services. The Contractor Program Manager (Senior) position shall be permanently located in Huntsville, AL.				Contract Work Breakdown Structure and Dictionary- A005		will earn 50% of the Annual Cost Incentive Fee Pool	will earn 75% of the Annual Cost Incentive Fee Pool	100% of the Annual Cost Incentive Fee Pool		Out-Processing of MDA On-Site Contractor Employees (D); MDA Directive 8500.01 Use and Management of Removable Storage Media and Devices (D); MDA Instruction 8550.01-INS Appropriate Use of Electronic (E-mail) and Internet Services (G); MDA Directive 8180.01 MDA Enterprise Records Management (D); MDA Instruction 5400.02-INS Freedom of Info Act Prog (D); MDA Manual 5205.05-M Implementation Plan for Pandemic Influenza (G); MDA Directive 6055.04 Work Time Restrictions for Safety and Mission Critical Personnel Supporting Tests and Critical Operations (D)
2.1.1	Effective Integration with MDA Enterprise Information Technology Infrastructure Library / Information Technology Services Management (ITIL/ITSM) and Role Based Administration (RBA) Constructs	Manage requirements within the ITIL/ITSM framework and MDA RBA construct.	The Contractor's program management team shall establish and/or maintain and manage to RBA, Crew Operational Level Agreements (OLA) and user Service Level Agreement (SLA).	X100, X200, X300	CPAR	NO							An Introductory Overview of ITIL® V3 (G); DoD 8115.01 Information Technology Portfolio Management (D); Network Operations CONOPS vol. 2 (G); MDA Instruction 6055.04 Work Time Restrictions for Safety and/or Mission Critical Personnel Supporting Test and Critical Operations (G)
2.2	Effective Program Support Through Repeatable Processes	Establish, maintain, and utilize repeatable processes for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to Standard Operating Procedures (SOP). SOPs must not conflict with applicable DoD and MDA policies and procedures.	X100, X200, X300	CPAR	NO	RECS Standard Operating Procedures (SOP) - A006						

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
2.3	Effective Program Support Through Quality Management	Establish and manage quality assurance processes and procedures for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to Quality Assurance Program Plan (QAPP). The Government, in conjunction with the Contractor, will perform random and periodic quality assessments as outlined in the Quality Assurance Surveillance Plan (QASP). All staff shall include a hyperlink to the IT Support Comment Card in their signature block of all email correspondence.	X100, X200, X300	CPAR	NO	Quality Assurance (QA) Program Plan - A007						MDA Assurance Provisions (G); Quality Assurance Surveillance Plan (QASP) (G)
2.4	Effective Program Support Through Integrated Risk Management	Establish, maintain, and utilize risk analysis and mitigation processes and procedures for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to the Risk Management Plan.	X100, X200, X300	CPAR	NO	Risk Management (RM) Plan - A008						MDA Instruction 3058.01-INS Risk Management (G); Risk Management Guide for DoD Acquisition (G); MDA Assurance Provisions (G)
2.5	Effective Program Support through Long-Term Reliability, Availability, and Maintainability (RAM) of Systems through Lifecycle Management	Establish, manage and utilize lifecycle management processes and procedures for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to the Lifecycle Management Plan.	X100, X200, X300	CPAR	NO	Life Cycle Management Plan - A028 Technology Refresh Report - A021						DoD 5000.02 Operation of the Defense Acquisition System (G); DoD Guide for Achieving Reliability, Availability, and Maintainability (G)
2.6	Timely and Effective Programmatic and Technical Communications	Prepare for, coordinate, participate in, and support briefings/meetings (e.g., Weekly Program Review, RBA Daily Standup, CIO Staff Meeting, and Program Management Review (PMR)) as required; prepare for, coordinate, and participate in MDA IT Enterprise Boards, and other boards (e.g., Project Steering Committee (PSC), Engineering & Architecture Board (EAB), Information Technology Change Control Board (ITCCB), and Facility Design Reviews) or as requested by the COTR; prepare, update and provide information papers, reports, metrics, presentations, and other requests (e.g., Situation Reports (SITREP)).		X100, X200, X300	CPAR	YES	PSC/EAB Project Support						MDA CIO EAB Charter (G);
							(b)(5)						
							Technical Status Report - A029						and Functions Manual (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
2.7	All Personnel Possess Appropriate Security Clearances	Security clearances are required in accordance with (IAW) DD FORM 254.	Reference Section J, Attachment 8 - Contract Security Classification Guide (DD 254)	X100, X200, X300	CPAR	YES							MDA Directive 5200.01 Security Policy (D); MDA Instruction 5200.06 Safeguarding Controlled Unclassified Information (G); MDA Instruction 5205.02-INS Operations Security Program (G); MDA Manual 5200.02-M Information Security Program (G)
2.8	All Personnel Are Properly Qualified, Trained, and Certified	Provide personnel that meet all applicable training and certification requirements of equipment manufacturers, service providers, and applicable DoD and MDA Directives and Guidance.	The Contractor shall comply with vendor specific training, certification, re-seller/partnership requirements. The Contractor is responsible for training/enhancing the technical and management skills and capabilities of its employees. Contractor personnel must possess the qualifications for the duties they were hired to perform and to which they are assigned. The Government will not reimburse the Contractor for training except for training preapproved by the CO and COR. Contractor personnel shall complete all required user and specific MDA annual training (e.g., Operational Security (OPSEC) and Cybersecurity).	X100, X200, X300	CPAR	NO							MDA Mandatory Contractor Training (G); DoD Manual 8570.01-M IA Workforce Improvement Program (G);
2.9	Timely and Accurate Contract Deliverables	Provide timely and accurate contract deliverables IAW contract Section J Exhibits A.		X100, X200, X300, X400, X500, X600, X700, X800, X900	CPAR	NO	All						
2.10	Successful Contract Performance Through Associate Contractor Agreements (ACAs)	Establish ACAs; provide cross-contract liaison, collaboration and coordination with other MDA Contractors.	The Contractor shall establish, at a minimum, ACAs or Proprietary Information Agreements with other MDA Contractors, who design, implement, operate, and/or maintain IT equipment and software within 180 days of contract award date and as required. (e.g., Integrated Research	X100, X200, X300	CPAR	NO							

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			and Development for Enterprise Solutions (IRES), and others as required.)										
2.11	Effective Management of Teammates/Subcontractors; Seamless Integrated Contract Performance	Manage Teammates/Subcontractors, contract requirements, and contract performance in multiple geographic locations in an effective and integrated team manner.	The Contractor's program management team shall establish, maintain, and manage to the management plans.	X100, X200, X300	CPAR	NO	Management Plan - A001						
3.0	TECHNICAL												
3.1	Successful Execution and Management of Collaboration Services, Data Services, Business Applications and Mobile Application solutions	Execute collaboration services, data services, business applications and mobile application solutions through service operations management and service crew(s).	<p>The Service Operations Manager and/or RBA Crew Lead(s) shall manage the Crew(s) and associated services. The Service Operations Manager and/or Crew Lead(s) will ensure effective coordination and communication between the Government organization and the other enterprise RBA Crew organizations. Service Operations Manager and/or RBA Crew Lead(s) shall coordinate and participate as a member in the RBA meetings.</p> <p>The Contractor shall interface with the other RBA crews per respective Operational Level Agreements (OLA). Provide scripts/procedures to MDA Service Desk Crew to enable incident resolution.</p>	X100, X200, X300.	CPAR	YES							<p>MDA Directive 8190.01 Electronic Collaboration with Commercial, Educational, and Industry Partners (D);</p> <p>MDA Directive 7045.01 Contractor Access to Planning, Programming, Budget, and Execution Data (D);</p> <p>MDA Instruction 6055.04 Work Time Restrictions for Safety and Mission Critical Personnel Supporting Tests and Critical Operations (D);</p> <p>Network Operations CONOPS vol. 2 (G)</p>
3.1.1	Effective and Efficient Management of Collaboration Services, Data Services, Business Applications and Mobile Application solutions	Manage MDA collaboration services, data services, business applications and mobile application solutions for successful execution of these services.	<p>The Contractor shall manage in accordance with established management plans (i.e. Risk, Quality, and Lifecycle).</p> <p>The Contractor shall maintain knowledge of aging hardware and utilization to provide technology refresh and new technology insertion recommendations to the Government.</p> <p>The Contractor shall manage in accordance with RBA Collaboration Crew Standard Operating Procedures (SOPs) and RBA Crew Operational Level Agreements (OLAs).</p> <p>Notify appropriate Government members when issues arise that may affect collaboration services.</p>	X100, X200, X300.	CPAR	YES	Technology Refresh Report - A021						

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
3.1.1.1	Continuation/Restoration of Essential Contractor Services	Establish, manage, and execute Continuation/Restoration of Essential Contractor Service processes for the successful execution of essential contract requirements during crisis situations.	The Contractor shall manage the Continuation/Restoration of Essential Contractor Services in accordance with established Continuity of Operations/Disaster Recovery (COOP/DR) plans.	X100, X200, X300,	CPAR	YES	Continuity of Operations/Disaster Recovery (COOP/DR) - A022						MDA Directive 5205.04 Continuity of Operations (COOP) Program Policy (D); MDA Instruction 5205.04-INS Continuity of Operations (COOP) Program; DFARS 252.237-7023 Continuation of Essential Contractor Services (D); MDA Manual 5205.04 Continuity of Operations Response Plan (G); MDA CIO Disaster Management Plan (G)
3.1.1.2	Proper Management, Accountability, and Handling of COMSEC Material	Manage and utilize Communication Security (COMSEC) materials and procedures to ensure video conferencing systems are operational and properly keyed to enable secure video conferencing events. Maintain accountability of electronic keying material and COMSEC Controlled Item (CCI) equipment. In conjunction with site security processes, comply with access control procedures for facilities housing video conferencing systems.	The Contractor shall designate a COMSEC Hand Receipt Holder (HRH), as required.	X100, X200, X300,	CPAR	YES	Government Property Inventory Report					(b)(5)	MDA COMSEC Responsible Officer (CRO) Training (G); NSA CSS Policy Manual 3-16 Control of COMSEC Material (G); NSA COMSEC SOP (G);
3.1.1.3	Maintain Knowledge of Advancing/Changing Collaboration Technology	Maintain currency with advancing technologies and provide recommendations for new technologies, including technology refresh, to the Government.	The Contractor shall maintain technical knowledge of state-of-the-art advancements in video teleconferencing and collaboration system technologies, applications, and related capabilities; and provide recommendations for Government consideration. Upon COTR request, the Contractor shall research and evaluate emerging technologies and provide applicable reports.	X100, X200, X300,	CPAR	NO	Technical Status Report - A029						
3.1.1.4	Effective Management of the Service Lines	Provide integrated Service Line Management (SLM) for the Business Automation, Portal and Data Services.	The Contractor shall be responsible for the Service Line or "owning of the business service" in terms of enhancements (features/capabilities), requirements analysis, service levels, and metrics.	X100, X200, X300,	CPAR	NO	Service Catalog - Service Line					(b)(5)	MDA IT Service Strategies Brief 2011 (G); DAL DA-0810-069-3402

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attributes: (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
		Unified Communications, and Data Center Services. Provide coordination and support to the Associate Contractor Service Line Managers as an Associate Lead for the IT Planning and Solutions, Networks and Infrastructure, and End User Support Service Lines and assist in maturing all Service Line Management roles and functions in coordination with Associate Contractors.	<p>The Service Line Manager shall manage the service planning process for the Service Line and provide updates to the Service Plan. The Contractor shall adhere to the established Service Level Management methodology and track and report status of processes and develop process-related artifacts consistent with the most current ITIL methodologies. The Contractor shall monitor measure and report upon service level performance, agreed upon Service Level Objectives, Service Level Agreements and Key Performance Indicators for Service Level and Service Lifecycle Management.</p> <p>The Contractor shall capture and integrate IT/Business requirements and high-level workflow models from the Agency's two/three letter organizations and provide Requirements Management (e.g., documenting, analyzing, and tracking, prioritizing, and then controlling change and communicating to relevant stakeholders). Conduct cost benefit analysis for realistic Return on Investment (ROI) for developmental activities. The Contractor shall be responsible for facilitating delivery of approved service enhancements within the MDA IT lifecycle fulfillment process and corresponding MDA CIO/customer funded service model.</p> <p>Develop Fee-for-Service models for service offerings.</p> <p>The Contractor shall provide the key views of the enterprise Department of Defense Architecture Framework (DoDAF 2.0, as amended); provide a 12-18 month Service Plan with quarterly updates; and maintain and provide bi-annual updates for its Service Lines to the MDA IT Enterprise Service Catalogue.</p>				Management Plan –					(b)(5)	Service Level Management Methodology (G)
3.1.2	Effective and Efficient Integrated Operations of Collaboration Services, Data Services, Business Applications and Mobile Application Solutions	Operate and provide training for collaboration services, data services, business applications and mobile application solutions to include the system hardware, software and associated peripheral equipment, and mobile devices.	<p>The Contractor shall operate MDA collaboration systems in accordance with established management plans (i.e. Risk, Quality, and Lifecycle), SOPs, OLAs, and COOP/DR.</p> <p>The Contractor will provide Tier I, Tier II, and Tier III support for VTCs including scheduling assistance.</p> <p>The Contractor shall provide Tier II and Tier III support for all other collaboration services.</p> <p>The Contractor shall operate the collaboration system-unique hardware, software, and peripherals (e.g. TelePresence, VTC, CODEC,</p>	X100, X200, X300,	CPAR,	NO							

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			A/V, Gateways, Tandberg Management Server (TMS), Monitors, Projectors, AMX Panels). The Contractor shall provide VTC and A/V operational support within Top Secret SCUSAP facilities.										
3.1.2.1	Successful Execution of Routine and Special Video Conferencing Events	Provide technical operational support for daily routine video teleconferencing. In support of MDA special events, install (to include design and test), operate, and maintain video conferencing equipment. As requested by the Government, provide video conferencing event planning packages consisting of test plans, engineering assessments, configuration drawings, accreditation documentation (as required) and other applicable documents or information. Monitor the status of scheduled and ad hoc conferencing bridged events to ensure availability and quality of service. Provide technical operational support of the Video Services Operation Center (VSOC) and Video Control Centers (VCC).	The Contractor shall execute daily routine and special video conferencing events. The nature of the event, personnel and/or facilities/rooms involved, determines the required service level. Typical services include, but are not limited to, set-up and use of VTC equipment to include control panels, cryptographic equipment, and other control systems. Special events may take place at MDA and/or non-MDA locations, may require surge support, and may occur outside of core hours.	X100, X200, X300	CPAR, PIF	YES		CPO Weighted at .175	Greater than 99% successful VTC sessions Contractor will earn 50% of this CPOs potential PIF	Greater than 99.5% successful VTC sessions Contractor will earn 75% of this CPOs potential PIF	Greater than 99.9% successful VTC sessions Contractor will earn 100% of this CPOs potential PIF	Contractor performance will be assessed for routine and special video conferencing events by the Customer via a quality of service survey. The event Host will receive an automated email upon completion of the event with a link to the survey.	MDA Directive 1005.01 Protocol and Event Management (D); MDA Directive 2000.02 International Conference Participation Policy (D)
3.1.2.1.1	Successful Execution of Video Conferencing Bridged Events	Configure and monitor video conferencing scheduled and ad hoc event bridges.	Execute bridged events in accordance with established SOPs and OLAs.	X100, X200, X300	CPAR	YES							
3.1.2.1.2	Integrated Scheduling and Synchronized Configurations of Video Conferencing Events and Conference Rooms	Schedule conferencing events and collaboration sessions utilizing Government approved scheduling tools.	Maintain and utilize data residing in the Government provided scheduling application, configure all scheduled and ad hoc collaboration sessions. Non-MDA/external conferencing requests will be configured by the Contractor and tracked in the Government provided scheduling tools.	X100, X200, X300	CPAR	YES							MDA Enterprise Conference Room Scheduling Policy (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY				Directives (D)/ Guidance (G)	
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attributes) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)		Surveillance Method
3.1.2.1.3	Effective and Successful VB III Auditorium Operations	Provide technical operational support in the VBIII Auditorium. Operate audio/visual equipment to include movie projectors, cameras, lighting, curtains and other stage systems, and peripheral equipment.	<p>The Contractor shall configure, program, and operate the digital audio and lighting consoles, place and retrieve microphones, focus lighting, execute sound and lighting cues, operate remotely controlled cameras, route video and audio feeds to appropriate input-output devices for filming and recording of events.</p> <p>Coordinate with Chief of Staff office, Public Affairs office, Facilities, Military Construction, and Environmental Management Directorate, and other MDA organizations or external organizations as required.</p> <p>Develop OLAs as required for successful operations.</p>	X100, X200, X300	CPAR	NO							MDA Manual 5305.01-M, Operation and Use of the Auditorium in the Von Braun III Facility (G)
3.1.2.2	Successful Execution of the MDA Knowledge Online (MKO) Collaboration Systems	Operate and maintain the Unclassified MDA Knowledge Online (UMKO) and Classified MDA Knowledge Online (CMKO) collaboration systems	<p>The Contractor shall perform MKO application (e.g., SharePoint) central administration and maintenance; perform service monitoring and event management; provide bi-weekly status reports; maintain MKO governance documents and style guidelines; coordinate with other crews to obtain support services for server hardware, operating system, storage, network connectivity and other related infrastructure components; advise and coordinate appropriate patch and version levels with server managers; migrate MKO application content to future releases as required; apply MKO enhancements and improvements as required, in coordination with the Government and IT change control processes, perform content restoration from backups; periodically test and verify the quality of backup content, maintain MKO application user accounts; monitor database size requirements and provide recommendations for improvements to the Server Manager; participate in Enterprise IT processes and procedures; provide knowledge articles to the Service Desk (e.g., documentation, technical references, support scripts, known errors, etc.); manage custom data feeds and application program interfaces.</p> <p>Contractor shall develop and maintain MKO application sites, pages, templates, web parts,apps, app parts, dashboards, and workflows; establish custom data feeds and application program interfaces; utilize an incremental-development-approach to maintain, enhance, and improve the MKO.</p> <p>Manage 3rd-party applications that are integrated with MKO (e.g., Quest, Avepoint Compliance Guardian, Bamboo, Task Master, SSRS, and Telerik.); operate portal application per SOPs and</p>	X100, X200, X300	CPAR, PIF	YES		CPO Weighted at .175	60min or less of CMKO or UMKO service outage per Quarter Contractor will earn 50% of this CPOs potential PIF	30min or less of CMKO or UMKO service outage per Quarter Contractor will earn 75% of this CPOs potential PIF	10min or less of CMKO or UMKO service outage per Quarter Contractor will earn 100% of this CPOs potential PIF	Contractor performance will be assessed for availability of MKO (UMKO/CMKO) services. Availability will be determined from performance metrics, service level reports, Remedy data, and situation reports.	<p>MDA Directive 8000.02 MKO Portal Management & Operations (D);</p> <p>MKO IT Design and Style Guidelines(G);</p> <p>MKO IT Governance Standard & Guidelines (G);</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY				Directives (D)/ Guidance (G)	
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)		Surveillance Method
			OLAs. Advise of relevant application capabilities and best-practice solutions to meet business requirements; perform advanced applications functions. Provide application knowledge-based informational services as indicated by evolving requirements. Incorporate directed content and design changes to the MKO front page and executive-level sites referred to in PWS 3.1.2.5.										
3.1.2.2.1	Successful Execution of MDA Knowledge Online (MKO) Site Management	Provide Information Management (IM) services to directly support the specific MKO Site needs of an organizational customer and provide data management services as required. Organizations with dedicated MKO Site Managers and their support requirements are listed as separate PWS tasks.	The Contractor shall serve as the organization's dedicated SharePoint expert responsible for designing, planning, developing, implementing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites. The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, file share management, and establishing site and user access permissions necessary to meet the specific business needs of the Customer. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary. The Contractor shall be co-located within customer designated space when defined. These requirements are typically customer funded.	X100, X200, X300, X500	CPAR	NO	Technical Status Report - A029						
3.1.2.3	End User Adequately Skilled to Use Applications and Collaboration Systems	Develop Customer Training Plan, prepare training course materials, and execute training for users of MDA applications, Mobile devices, and collaboration systems.	The Contractor shall prepare Computer Based Training (CBT), classroom based and desk side training course materials and applicable tests for user training of customer facing applications (e.g., Lync, eScheduler, Conference Room, Video Conference Room, Mobile Devices, SharePoint, Defense Connect Online (DCO), and MS Office Productivity Suite). The Contractor shall maintain the IT Training MKO site and provide training metrics.	X100, X200, X300	CPAR, PIF	NO	Training Materials - A020	CPO Weighted at .175	Average rating 4 or greater Contractor will earn 50% of this CPO's potential PIF	Average rating 4.25 or greater Contractor will earn 75% of this CPO's potential PIF	Average rating 4.5 or greater Contractor will earn 100% of this CPO's potential PIF	Contractor performance will be assessed for overall quality of training by the Customer via a training survey. The Customer will be given the opportunity to provide feedback upon completion of desk-side, classroom, and computer based training.	MDA Directive 1430.01 Employee Training and Development (D)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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3.1.2.4	Successful and Effective User Experience with Externally Provided Federal/DoD Tools	Serve as Application Specialist for externally provided Federal/DOD tools (e.g., DAL DCO, DTS, DAU)	<p>The Contractor shall stay current in the functionalities available from externally provided Federal/DOD tools.</p> <p>The Contractor shall serve as MDA's liaison with external agencies for the purpose of escalating performance, compatibility, and functional issues identified from a user perspective and work with the external agency to facilitate solutions and workarounds to provide better performance and functionality.</p>	X100, X200, X300	CPAR	NO							
3.1.2.5	Effective and Successful Executive Collaboration Service and Support	Provide executive collaboration services/facilitation.	<p>The Contractor shall provide Executive VTC and collaboration system facilitation support for the following Executive positions located in Ft. Belvoir, National Capitol Region (NCR), Dahlgren and Huntsville, AL: Director, Deputy Director, Director of Engineering, Executive Director, Chief of Staff, Director of Test, Director of Advanced Technology, Director of Acquisition, Director of Operations, Director of International Affairs, Program Executive for Programs and Integration, Program Executive C4ISR, Program Executive for Aegis BMD and the Executive Board Meetings.</p> <p>Additionally, the Contractor shall provide VTC facilitation support in Dahlgren, VA, Ft. Greely, AK, and Kirtland AFB, NM.</p> <p>As operational tempo permits, provide VTC and collaboration system facilitation to other users.</p> <p>The Contractor shall provide VTC and A/V operational support and facilitation within Top Secret SCI/SAP facilities.</p> <p>The Contractor shall provide MKO Site Management, requirements management (e.g., document, analyze, validate, trace, prioritize, change control, and communicate to stakeholders), and application development for the following: Front Office positions: MDA Director, Deputy Director, Executive Director, Chief of Staff, and Program Executive for Aegis BMD. The Contractor shall incorporate Government recommended content and design changes to the MKO homepage and Front Office sites.</p>	X100, X200, X300	CPAR, PIF	YES	Weekly Status Report – A009	CPO Weighted at .300	No more than three instances of negative Executive Customer feedback per quarter. Contractor will earn 50% of this CPOs potential PIF	No more than two instances of negative Executive Customer feedback per quarter. Contractor will earn 75% of this CPOs potential PIF	No more than one instance of negative Executive Customer feedback per quarter. Contractor will earn 100% of this CPOs potential PIF	Contractor performance will be assessed for quality via COR correspondence with the customer, interviews, and service level reports.	MDA Directive 5010.21 MDA Calendar and Battle Rhythm (D);

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES							QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	
3.1.2.6	Successful Execution of Dashboarding and Reporting Services	Successfully provide innovative, accurate and timely data reporting and/or dashboard solutions according to customer defined requirements.	<p>The contractor shall perform requirements management (e.g., document, analyze, validate, trace, prioritize, change control, and communicate to stakeholders), to define and validate an authoritative data source from which to establish the reporting and/or dashboard solution.</p> <p>The Contractor shall lead the design and development of the dashboards, reports, presentation layer consistent with the approved style guide and governance model.</p> <p>The contractor shall validate and confirm the data aggregated and moved by the Associate Contractor (AC) to the appropriate classification domain leveraging the approved architectural design. The data collected shall be of sufficient accuracy, timeliness, and completeness to meet the customer's reporting requirements.</p> <p>The contractor shall, in collaboration with the AC, analyze key data elements from the authoritative data sources to understand which data elements from each of these sources are required, relationships amongst data elements, data integrity constraints, data types, data formats, ownership and cardinality.</p> <p>The contractor shall conduct analysis to determine if there are any gaps or omissions in the data and to identify opportunities to improve the quality of the data to be migrated. The data injected into the data warehouse shall be normalized (as needed) and reconciled into the proposed analytics tool(s) for correlation, analytics and reporting.</p>	X100, X200, X300, X400, X500, X600, X700, X800			Funds & Labor Hour Expenditure Report- A002					
							RECS Standard Operating Procedures (SOP) - A006					
							Integrated Master Schedule - A003					
							Technical Status Report - A029					
							Requirements Definition Document (RDD) (b)(5)					
							System Operations Description (b)(5)					
							PSC/EAB Project Support Documentation (b)(5)					
							Risk Management Framework (RME) Artifact (b)(5)					
							Technical Design Document (b)(5)					
3.1.3	Effective and Efficient Maintenance of Collaboration Services, Data Services, Business Applications and Mobile Application Solutions	<p>Maintain MDA systems supporting collaboration services, data services, and business applications</p> <p>Maintain collaboration system hardware, Video Services Operations Center (VSOC) and Video Control Centers (VCC), and associated VTC peripheral equipment and mobile devices.</p>	<p>The Contractor shall maintain MDA collaboration services, data services and business applications in accordance with established management plans (e.g., Risk, Quality, and Lifecycle), SOPs, OLAs, and DR/COOP and MDA mobile devices (as technology permits).</p> <p>The Contractor shall maintain the video conferencing-unique hardware, software, and peripherals, (e.g., TelePresence, CODEC, AV Gateways, TMS, Monitors, Projectors, AMX Panels).</p> <p>The Contractor shall provide VTC and A/V maintenance within Top Secret SCI/SAP facilities.</p> <p>The Contractor is not responsible for maintenance of the office productivity PCs/laptops and their associated peripherals (e.g., monitor, keyboard,</p>	X100, X200, X300, X900	CPAR	YES	Technical Status Report - A009					OMB Memo M-08-04 Policies for Federal Public Websites (G);
												OMB Memo M-10-22 Guide for On-line Use of Web Measurement and Customization Technologies (G);
												DTM-08-037 Policy for DoD Interactive Internet Activities (G);
												VBIII Audio Visual Infrastructure (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			mouse, camera, and headset). The Contractor shall utilize the existing incident management tracking tool (e.g., Remedy) for all related maintenance activities. The Contractor shall maintain equipment per Cybersecurity guidance from both the manufacturer and Government (e.g., the Computer Emergency Response Team (CERT), Information Assurance Vulnerability Management (IAVM), and Defense Information Systems Agency (DISA) Global Video Services (GVS)). The Contractor shall perform application operations and maintenance; perform service monitoring and event management; provide bi-weekly status reports; maintain application governance documents; develop acceptance criteria for applications being transferred to operations and maintenance; coordinate with other crews to obtain support services for server hardware, operating system, storage, network connectivity and other related infrastructure components; advise and coordinate appropriate patch and version levels for production applications with server managers; migrate applications and content to future releases as required; apply application enhancements as required, in coordination with the Government and IT change control processes, perform content restoration from backups; periodically validate the quality of the backups, maintain application user accounts; monitor database size requirements and provide recommendations for size improvements to the Server Manager; participate in Enterprise IT processes and procedures; provide knowledge articles to the Service Desk (e.g., documentation, technical references, support scripts, known errors, etc.); manage custom data feeds and application program interfaces.										
3.1.3.1	Effective and Timely Incident Resolution	Troubleshoot and resolve collaboration, data service and business application incidents.	The Contractor shall resolve incidents in accordance with established SOPs and OLAs. Incident resolution may be accomplished by teaming with other RBA crews (e.g., the Applications O&M Crew or Server Crew, equipment manufacturers).	X100, X200, X300, X500	CPAR, PIF	YES		CPO Weighted at .175	Greater than 97% of incidents supported successfully. Contractor will earn 50% of this CPOs potential PIF	Greater than 98% of incidents supported successfully. Contractor will earn 75% of this CPOs potential PIF	Greater than 99% of incidents supported successfully. Contractor will earn 100% of this CPOs potential PIF	Contractor performance will be assessed for routine incident resolution by the Customer via a quality of service survey. The Customer will receive an automated email with a link to the survey upon incident resolution.	An Introductory Overview of ITIL® V3 (G).

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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3.1.3.2	Perform Timely and Accurate Preventative Maintenance	Perform preventative maintenance services, at a minimum, in accordance with the manufacturer's recommended preventative maintenance and schedules and Contractor's SOPs and OLAs.	Establish Preventive Maintenance schedules to reduce risk of negative impacts to Critical Performance Objectives (CPO)	X100, X200, X300, X900	CPAR	NO							
3.1.3.3	Continuous and Accurate Property and Configuration Management (CM)	Implement and execute property management and configuration management plans, processes, and procedures for equipment, hardware, and software.	<p>The contractor shall be responsible for transporting, shipping, receiving, marking, inventorying, and Configuration Management Database (CMDB) data cataloging updates for all RECS identified Government Property (i.e., both Government Furnished Property (GFP) and Contractor Acquired Property (CAP)). The contractor shall manage Government property (i.e., GFP and CAP) in accordance FAR 52.245-1 and its associated FAR and DFARS clauses.</p> <p>The contractor's records of Government Property (i.e., both GFP and CAP) shall be maintained in the Government provided CMDB, a system shared with an Associate Contractor. An Associate Contractor Agreement (ACA) will detail the RECS contractor's roles and responsibilities in the CMDB. The system maintenance/sustainment requirements is the responsibility of the Associate Contractor. The RECS contractor will have full access/rights to load, catalog, update and correct data for all RECS Government Property (i.e., both GFP and CAP) in the CMDB.</p> <p>The Contractor shall maintain a Configuration and Maintenance List, which is hereby incorporated into the contract by reference.</p> <p>The Contractor shall manage collaboration room configurations by accurately populating the Government provided scheduling tool and CMDB in order to provide accurate information into the service plan updates as well as in support of capacity management and investment planning.</p> <p>The contractor shall perform a physical inventory of all Government Property, regardless of unit acquisition cost, annually (at a minimum). The contractor shall coordinate a physical inventory with points of contact at various locations where Government property (i.e., both GFP and CAP) is located. At contract closeout, the contractor shall coordinate the final inventory with MDA to ensure that a Government representative is present.</p>	X100, X200, X300, X900	CPAR	NO	Configuration Maintenance List – A024 Spare Parts Usage Report - A025 Parts Management Plan - A026 Configuration Management Plan – A027						DA-1003-008-2402 MDA IT Services Configuration Management CONOPS (G) MDA Directive 4161.02 (Reference (h)) (D) MDA Manual 5013.86-M Contract Property Management (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY				Directives (D)/ Guidance (G)	
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			<p>Prior to the acquisition or fabrication of items of CAP that are not pre-approved on a Basis for Estimate (BOE) or Bill of Materials (BOM), the contractor shall obtain the Contracting Officer's written authorization for all items of any value.</p> <p>The contractor shall submit annual Government Property Inventory Reports in accordance with CDRL (b)(5)</p> <p>A "not separately priced (NSP)" CLIN will be utilized for the delivery of CAP. In accordance with DFARS PCF 204.7405, "Contract exhibits and attachments," an exhibit will list the CAP items for delivery. When directed by the Contracting Officer, the contractor shall submit a Material Inspection and Receiving Report as required by DFARS 252.246-7000 for the delivery of CAP by using the Invoicing, Receipt, Acceptance, and Property Transfer (IRAPT) application in the Wide Area Workflow (WAWF) e-Business Suite.</p> <p>Due to the difficulty of physically tagging property once deployed at various locations, the contractor shall physically tag all deliverables, to include CAP, with a unique item identifier (UII) at the time of receipt. UII Registry records shall not be created until delivery/acceptance by MDA. The contractor shall submit transfer of GFP requests in writing to the Contracting Officer. Transfer of GFP requests will be approved and authorized by contract modification, the contractor shall use the IRAPT application in WAWF to document the transfer.</p> <p>The contractor shall repair or replace items of Government Property that have not been deemed as excess to the contract when the repair or replacement costs does not exceed 10% of the unit acquisition cost of an item. The Contracting Officer's written authorization is required prior to the repair or replacement of Government Property items when the repair or replacement costs exceed 10% of the unit acquisition cost of an item. If a Government Property Administrator is assigned to the contract, his or her approval/recommendation is required prior to the request being sent to the Contracting Officer. The contractor shall support the repair or replacement costs exceeding 200 dollars with quotes from a minimum of three sources.</p> <p>Disposal of excess items shall be conducted in accordance with FAR 52.245-1 and DFARS</p>										

RECS Performance Work Statement (PWS)

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			252.245-7004. The following list of Government Property items will require demilitarization (DEMIL) if declared as excess to contract performance (No DEMIL required for any VTC equipment). Funding for DEMIL of listed and/or other items later identified to require DEMIL is not included in this contract and is the responsibility of the Contracting Officer. Prior to any DEMIL action, the contractor shall notify the Contracting Officer or Plant Clearance Officer (PLCO) of the DEMIL requirement and requisite funding. No DEMIL action shall take place until the requirement is funded via contract modification." Proceeds of Government Property rental by the contractor shall be in the form of consideration, which the Contracting Officer will apply to the contract. Proceeds from the disposal of Government Property: <ul style="list-style-type: none">- SCRAP PROCEEDS: Contractor credits to overhead.- CONTRACTOR ACQUIRED PROPERTY: Contractor shall apply proceeds back to contract.- SALE OF GOVERNMENT PROPERTY BY THE CONTRACTOR AS DIRECTED BY THE CONTRACTING OFFICER OR PLANT CLEARANCE OFFICER (PLCO): Contractor shall apply proceeds back to the contract as directed by the Contracting Officer/PLCO.										
3.1.3.4	Effective and Efficient VB III Auditorium Maintenance	Maintain collaboration systems and all associated VTC and A/V peripheral equipment associated with the VBIII Auditorium. The Contractor shall maintain/utilize and procure manufacturer services and/or maintenance agreements.	The Contractor shall maintain the MDA VBIII Auditorium in accordance with established management plans (e.g., Risk, Quality, and Lifecycle), SOPs, OLAs, and COOP/DR. The Contractor shall maintain the auditorium unique hardware, software, and peripherals. (e.g., CODEC, A/V, video wall, AMX Panels).	X100, X200, X300, X900	CPAR	NO							MDA Manual 5305.01-M Operation and Use of the Auditorium in the Von Braun III Facility (G); VBIII Audio Visual Infrastructure (G)
3.2	Effective and Efficient Delivery and/or Integration of Future Collaboration Services, Data Services, Business Applications, and Mobile Application Solutions	Manage, plan, design, coordinate, integrate, implement (including procure, configure, develop, test, and accept), future collaboration services, data services, business applications and mobile application solutions and	As requested, the Contractor shall evaluate secure cloud technology, emerging platforms, and existing internal platforms as an option in recommending efficient delivery of services to the Government. The Contractor shall evaluate, recommend, plan, design, implement, test, and deploy new collaboration services, data services, business	X100, X200, X300, X400, X700, X800, X900	CPAR, PIF	NO	Funds & Labor Hour Expenditure Report-A002 Integrated Master Schedule – A003 RECS Standard Operating Procedures					Unique Surveillance methods and criteria will be developed for each unique customer support effort, projects, and discreet tasks	DoD Directive 4630.05 Interoperability and Supportability of Information Technology and National Security Systems DoD Instruction 8500.01 Cybersecurity (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES							QUALITY					Directives (D)/ Guidance (G)	
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)		Surveillance Method
		equipment. Where required, ensure interoperability with existing and planned systems and equipment, of joint, combined, and coalition forces and with other U.S. Government Departments and Agencies, as appropriate.	applications, and mobile application solutions in accordance with Cybersecurity guidelines, industry best-practices, DoD policies, MDA processes and policies, and specified requirements. Coordinate IA code-reviews and mitigate IA vulnerabilities as required. Gather functional requirements and develop the specific technical requirements to meet the customer's objectives. Utilize an incremental software development approach when required. Develop and maintain documentation; coordinate server and infrastructure dependencies with Associate Contractor. Prepare/submit appropriate PSC/EAB documentation as required. The Contractor shall provide bi-weekly installation/integration status updates. The Contractor shall populate their installation activities in the existing incident tracking system (e.g., Remedy) and follow Change Management processes. Develop a transition plan to operations and maintenance (O&M). This effort may include discrete projects and activities.				(SOP) - A006 <u>Training Materials - A020</u> Technical Status Report – A029 Requirements Definition Document (RDD) (b)(5) System Operations Description (b)(5) Application Training Guide (b)(5) Technical Design Document (b)(5) PSC/EAB Project Support Documentation (b)(5) Risk Management Framework (RMF) Artifacts (b)(5)						MDA Instruction 8000.01 Information Management/Information Technology Investments and Governance (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
3.3	Timely Adherence to Cybersecurity Requirements	Prepare, review, coordinate, update, and submit Risk Management Framework (RMF) supporting documentation and provide support for Controls Validation Testing (CVT). Respond to security incidents in coordination with MDA Computer Emergency Response Team (MDA CERT); ensure applicable Command Tasking Order (CTO) and Information Assurance Vulnerability Alert (IAVA) compliance. Adhere to applicable Security Technical Implementation Guides (STIGs). Ensure Cybersecurity is incorporated during design and development of all collaboration systems and applications and is maintained throughout their lifecycle Ensure collaboration with other Cybersecurity	The Contractor shall adhere to all current DoD and MDA applicable Cybersecurity directives, policies and guidance. The Contractor shall identify an Information Assurance Officer (IAO), as required. The Contractor shall coordinate accreditation packages with MDA/ICV for Designated Approval Authority (DAA's) approval. This may include coordination with other agencies (e.g., Office of the Secretary of Defense (OSD)) and their approval processes for access to classified material. For VTCs, the Contractor may have to coordinate with Defense Information Systems Agency (DISA) on the Defense Video Services-Global (DVSIG) approval processes for sites that are sponsored by MDA.	X100, X200, X300	CPAR	YES	Technical Design Document (b)(5)						DoD 8510.01
							Risk Management Framework (RMF) Artifacts (b)(5)						DoD Information Technology (IT) (G);
													IA Workforce Improvement Program (G);
													Federal Records Act of 1950 (D); DoD Instruction 5015.02, DoD Records Management Program (G) Privacy Act of 1974 (D); DoD Instruction 5400.11, DoD Privacy Program (G) Federal Information Security Modernization Act of 2014 (D); DoD Instruction 8500.01, Cybersecurity (G); MDA Plan 8500.02-P Information Assurance Program Plan (G);
3.4	Timely Procurement of Equipment and Other Direct Cost (ODC) Items with Best Value to the Government	Competitively procure equipment and ODC items, to include hardware, maintenance/service agreements, software licenses, and vendor technical support as needed.	The Contractor shall procure equipment spares, discrete project equipment, new technology/refresh equipment, and associated incidental materials. In performance of Information Technology (IT) (hardware, firmware, and software) procurements, the Contractor shall comply with applicable Directives and Guidance The Contractor shall maintain/utilize and procure manufacturer warranty, service and/or maintenance agreements. For Property and Configuration Management requirements see PWS Task 3.1.3.3.	X100, X200, X300, X400, X600, X700, X800, X900	CPAR	YES							MDA Instruction 4161.01-INS Accountability and Reporting of MDA Accountable Property (G); MDA Directive 8400.01 Sustainable Electronics Management Program (D); DoD 8500.01 Cybersecurity (D) DoDI 5200.44 Protection of Mission Critical Functions to Achieve Trusted Systems and Networks (TSN)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
3.5	Continuity of Services Through Contract Transition (Phase-in/Phase-out)	Maintain continuous uninterrupted services through contract transition.	The Contractor shall furnish sufficient orientation, training, and equipment/system familiarization required by any follow-on Contractor or Government personnel to permit an effective, orderly, and successful transition that will maintain mission continuity. The Contractor shall provide SOPs, OLAs, and status on all open Remedy tickets. The Contractor shall participate in a 100% physical inventory with the out-going/in-coming Contractor and the Property Management Associate Contractor and Government Property Administrators.	0001, 9999	CPAR	NO	Transition Plan (Phase Out) - A023 Government Property Inventory Report (b)(5)						
4.0	Effectively execute urgent and critical Short Response Requirement (SRR) tasks	Maintain implementation capability to provide standard Service Catalog commodity VTC systems, software solutions and data management services on a short notice basis. Maintain a flexible capability to meet requirements that are well defined and standard within the scope of the PWS and pose low to no risk; mission criticality or urgency will determine the need to execute immediately. Maintain a flexible capability to provide surge and/or overtime support in response to urgent or critical mission requirements. Execute SRRs as directed by the Contracting Officer.	The Contractor shall procure, configure and implement standard Service Catalog pre-negotiated VTC systems (e.g. Desktop, Profile & Conference Room VTCs). As directed, the Contractor will provide implementation at non-RECS staffed locations for Service Catalog VTC systems and/or additional equipment, material, travel, etc. not included in the pre-negotiated Service Catalog pricing, utilizing both the FFP and T&M SRR CLINs. The Contractor shall design, plan, procure, configure and implement solutions to meet customer requirements including but not limited to: implementation, upgrade or modification of an existing AV/VTC capability. The Contractor shall design, plan, build, test and implement software solutions and data management services to meet customer requirements that are relatively simplistic and routine in scope and pose low to no risk. The Contractor shall provide Surge Support and/or Overtime Support as necessary to meet baseline mission support requirements (e.g., extended Flight Test support). The SRR task is not to be used for projects or tasks where: 1. Customer's need date can be adequately met through the discrete contracting process; or 2. Existing resources can meet the baseline support requirement within Core Hours (PWS 2.1). Authorization by the CO via Technical Direction Letter (TDL) is required for use of SRR CLINs X401, X499.	X601- X650 FFP (Service Catalog Items) X651- X699 T&M	CPAR	YES	Technical Status Report - A029 PSC/EAB Project Support Documentation (b)(5)	NO					DoD Directive 8500.01 Cybersecurity (D); DoD Instruction 8500.2 IA Implementation (G); MDA Directive 800.001 Information Management (D)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
IC-18-000	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Chief Information Office (MDA/IC)	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Chief Information Office (MDA/IC), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X100 X200 X300	CPAR	NO		
GMK 18-001	Effective and Efficient Management of the Reliability, Availability, Maintainability & Testability (RAM&T) Application for the Ground-Based Midcourse Defense Program Office (MDA/GM) – Weapon System Sustainment Directorate (MDA/GMK)	The Contractor shall provide essential business application and data management services to directly support the specific needs of the Weapon System Sustainment Directorate (MDA/GMK) and the operation and maintenance of RAM&T throughout its lifecycle. The RAM&T Database application, hosted within the Classified MKO Server Suite, supports daily program office reporting and decision support activities relating to the Reliability, Availability, Maintainability & Testability of the Ground-Based Midcourse Defense (GMD) system – one of GMK's key functions within the GMD Sustaining Engineering program. The Contractor shall support the continuing development and refinement of a comprehensive RAM&T program to ensure the GMD System is available and supports the warfighter mission in defensive operations.	<p>The Contractor shall support activities involving direct coordination with multiple customers within the Customer's MDA Program Office location and other DoD services and organizations, requiring excellent customer relations/interactions and communication skills.</p> <p>The Contractor's support shall include presentation modifications within the dashboard reporting tools required by GMK in accordance with Customer requirements and priorities. The types of RAM&T Database tasking performed for GMK by the Contractor may frequently change on short notice due to changing program priorities and/or end-user (e.g., logistics analyst/engineer) needs.</p> <p>The Contractor's support activities shall include, but are not limited to the following activities: SQL Server Integration Service (SSIS) package data transfer to the appropriate databases weekly to ensure timely data availability with support from Associate Contractor as needed; provide end-user training for 'How to' with regards to the RAM&T developed dashboard/presentation layer; presentation requirement changes/modifications and/or development of new reports to the RAM&T developed dashboard as needed.</p> <p>The Contractor shall provide training relating to the RAM&T Database application for the RAM&T user community.</p>	X500	CPAR	NO		
TH 18-002	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Terminal High Altitude Area Defense Program Office (MDA/TH)	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Terminal High Altitude Area Defense Program Office (TH), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X501	CPAR	NO		

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
GD 18-003	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Global Deployment Program Office (MDA/GD).	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Global Deployment Program Office (GD), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X502	CPAR	NO		
GM 18-004	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Ground-Based Midcourse Defense Program Office (MDA/GM)	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Ground-Based Midcourse Defense Program Office (GM), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.</p>	X503	CPAR	NO		
GM 18-005	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Ground-Based Midcourse Defense Program Office (MDA/GM)	Provide additional essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Ground-Based Midcourse Defense Program Office (GM)	<p>The Contractor shall serve as the organization's additional (2nd) dedicated SharePoint expert responsible for designing, planning, developing, implementing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.</p>	X510	CPAR	NO		
SN 18-006	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Sensors Program	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Sensors Program Office (SN) and provide other data management services as required.	The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the	X504	CPAR	NO		

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
	Office (MDA/SN).		customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes. The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary. The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.					
TC 18-007	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Targets & Countermeasures Program Office (MDA/TC)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Targets & Countermeasures Program Office (TC), and provide other data management services as required.	The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes. The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary. The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.	X505	CPAR	NO		
BC 18-008	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Command and Control, Battle Management, and Communications Program Office (MDA/BC), and the Command, Control, Communication, (CR) Command, Control, Communication, Computers, Intelligence, Surveillance, and Reconnaissance (C4ISR) Program Office (BC), and provide other data management services as required.	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Command and Control, Battle Management, and Communications Program Office (MDA/BC), and the Command, Control, Communication, (CR) Command, Control, Communication, Computers, Intelligence, Surveillance, and Reconnaissance (C4ISR) Program Office (BC), and provide other data management services as required.	The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes. The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary. The Contractor shall be co-located within customer designated space in Huntsville when defined.	X506	CPAR	NO		
DS 18-009	Successful Execution of MDA Knowledge Online (MKO) Site Management for the MDA Chief of Staff Office (MDA/DS)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the MDA Chief of Staff Office (DS) in Huntsville, AL, and provide other data management services as required.	The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.	X507	CPAR	NO		

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
			<p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>					
DV 18-010	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Advanced Technology Office (MDA/DV)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Advanced Technology Office (MDA/DV), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X508				

RECS Performance Work Statement (PWS) - RESPONSIBILITY MATRIX

		Technical Services																			
		Software		Servers		Infrastructure			Support					Services						Data	
		Software Development	Application Management	Managed Web/App/DB Hosting	Storage	Networks	Workstations & Peripherals Inc. Lync peripherals	VTC & A/V Systems (Inc. Projectors, Monitors, AMX panels, peripherals)	User Training	Service Desk / Tier I	Tier II	Tier III	Executive / Front Office	Application Specialist	Cybersecurity	Procurement	VTC Architecture & Engineering	Architecture & Engineering	Project Management	Content Management	Data Feeds/Dependencies
Business Services	MKO/ SharePoint	RECS	RECS	RECS/ AC	AC/ RECS	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		RECS	RECS		RECS
	RAM&T	RECS	RECS	RECS/ AC	AC/ RECS	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
	LMS	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
	Business Intelligence	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
	Business Automation	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
	Software Development	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
	MKO Site Management	RECS							RECS	AC	RECS	RECS	RECS	RECS	RECS	RECS			RECS	RECS	RECS
	VTC (A/V)	RECS	RECS	AC	AC	AC	AC	RECS	RECS	RECS	RECS	RECS	RECS	RECS	RECS/ AC	RECS	RECS	AC	RECS	RECS	RECS
	Emerging Collaboration Technologies	RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS	RECS		AC	RECS		RECS
	Skype for Business		AC	AC	AC	AC	AC	RECS	RECS	AC	AC	AC	AC	AC	AC	AC	RECS	AC	AC		AC
	DCO	EXT	EXT	EXT	EXT	AC	AC		RECS	AC	AC	EXT	AC	RECS	AC/ RECS	EXT		AC	RECS		EXT
	Mobile Devices (Use of Smartphone Tech)	RECS	RECS	AC	AC	AC	RECS		RECS	AC	RECS	EXT	AC	RECS	RECS	RECS		AC	RECS		RECS
	Telephony (VOIP/Analog)		AC	AC	AC	AC	AC		RECS	AC	AC	AC	AC	AC	AC	AC		AC	AC	AC	RECS

RECS Performance Work Statement (PWS) - RESPONSIBILITY MATRIX

Data Management Services																				
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Note: AC = Associate Contractor; EXT = Source External to MDA

RECS Performance Work Statement (PWS) - VTC RESPONSIBILITY MATRIX

VTC/AV Systems MDA Enterprise -Includes MDIOC 720T conference rooms -Excludes MDIOC Presentation Center & Bldg. 720/730	New Facilities	Build outs of existing Conference Rooms/Facilities	Refresh Equip. & Systems	Existing Systems
VTC Design (Architecture & Engineering)	RECS/AC	RECS	RECS	-
VTC Implementation & Test	RECS/AC	RECS	RECS	-
Operations & Maintenance	RECS	RECS	RECS	RECS

VTC/AV Systems - MDIOC Bldg. 720/730 Only -Includes the MDIOC Presentation Center -Excludes MDIOC 720T conference rooms	Build outs of new Conference Rooms/Facilities	Build outs of existing Conference Rooms/Facilities	Refresh Equip. & Systems	Existing Systems
VTC Design (Architecture & Engineering)	AC/RECS*	AC/RECS*	RECS* = CODEC & Crypto AC = AMX AC = A/V	-
VTC Implementation & Test	AC/RECS*	AC/RECS*	RECS* = CODEC & Crypto AC = AMX AC = A/V	-
Operations & Maintenance	RECS* = CODEC & Crypto AC = AMX AC = A/V	RECS* = CODEC & Crypto AC = AMX AC = A/V	RECS* = CODEC & Crypto AC = AMX AC = A/V	RECS* = CODEC & Crypto AC = AMX AC = A/V
* If requested, RECS may provide full VTC/AV services to these customers by discrete task contract modification				

SAP/JWICS VTC Systems	RECS/AC	RECS	RECS	Existing Systems
VTC Design (Architecture & Engineering)	RECS/AC	RECS	RECS	-
VTC Implementation & Test	RECS/AC	RECS	RECS	-
Operation	AC	AC	AC	AC
Maintenance	RECS	RECS	RECS	RECS

Notes: AC = Associate Contractor
/ = In coordination with

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
1.0	SCOPE	<p>The Missile Defense Agency (MDA) requires cyber secure classified and unclassified Video Teleconferencing (VTC) services, Portal services, data management services, business automation services and end-user training to support the global Ballistic Missile Defense System (BMDS) mission.</p> <p>MDA requires the following integrated support services for current, transitioning, and future collaboration capabilities: programmatic management, training, operations, and maintenance of equipment/systems including: video teleconferencing; Portal services; and collaboration and information sharing systems/applications</p> <p>Additionally, provide end-user operator and software application training (e.g., VTC, AMX, MS Office Suite, MS Project, Adobe Acrobat, etc.)</p> <p>These service requirements include:</p> <ul style="list-style-type: none">Planning, design, project management, and implementation of projects/tasks supporting new or expanded capabilities and special events;Development of mobile and custom applications and/or support of Commercial Off The Shelf (COTS) applications;MDA Knowledge On-line (MKO) Portal	<p>Reference: Customer Support, Projects and Discrete Tasks, Short Response Requirements (SRR) (CLINs X400- X999) - Based upon evolving MDA needs, performance under this contract will result in changes to the originally identified services or supplies, and such changes may be considered unique customer support requirements, or projects and/or discrete tasks. These CLINS are considered an extension of the core services CLINS (X100 – X399) and are intended to separately track and/or fund unique and customer funded efforts, or urgent and critical short response requirements. The Government may change or modify the contract within the general scope, to include Labor and Other Direct Cost (incidental equipment/materials travel, etc.) for services consistent with this PWS. All such changes will be made pursuant to FAR 52.243-1 (Alternate II) – Changes – Fixed-Price, FAR 52.243-2 (Alternate II) Changes – Cost-Reimbursement as applicable or FAR 52.243-3 – Changes Time-and-Material.</p> <p>Each customer support effort, project, and/or discrete task (non-SRR) will be individually priced and negotiated as the Government realizes a need. The Contractor shall initiate customer support, projects, and/or discrete tasks, and receive compensation for such efforts, only after receiving a contract modification for the effort issued by the Contracting Officer (CO). The contract modification will include a performance based technical work statement for each unique requirement, if applicable.</p> <p>FAR subpart 39.2 – Electronic and Information Technology is applicable to this contract. The Contractor shall deliver EIT products and services section IAW Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. 794d), and the applicable Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR part 1194), Subpart B – Technical Standards, as determined by the requiring official (Contracting Officer's Representative (COR) or Contracting Officer's Technical Representative (COTR)).</p>		N/A	N/A		N/A					<p>MDA Directive 8000.01 Information Management (D);</p> <p>MDA CIO Organizations and Functions Manual (G)</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attributes (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
		development and site content management; <ul style="list-style-type: none">Video teleconferencing and collaboration system facilitation executive supportCustomer outreach to communicate and train new capabilitiesEquipment accountability and configuration managementAssociated material and equipment procurement (including service agreements);Conference room scheduling management MDA requires these support services be available CONUS and OCONUS (globally). These services enable a critical infrastructure capability for MDA supporting a centralized, cost-effective program for executive decision analysis, performance assessment, agency collaborative management, and rapid unified reporting to the President, Secretary of Defense, and Combatant Commanders.											
2.0	MANAGEMENT												
2.1	Effective and Efficient Program Management	Manage personnel and resources to provide effective and efficient business management and administration ensuring integrated operations, maintenance, training, technical and logistics support to meet the cost,	Contractor shall establish a dress code appropriate to the MDA professional environment. Core hours: 0730hrs -1830hrs EST, Monday through Friday; the Contractor shall flex the workforce schedule to meet regional service requirements without the use of overtime when possible. The use of overtime shall be preapproved in writing by either the COR or	X100, X200, X300	CPAR, CIF	YES	Management Plan - A001; Funds & Labor Hour Expenditure Report- A002; Contract Funds Status Report - A004;	CPO	Actual Costs for CLINs X100 are >= 0% and <= 2% lower than Estimated Cost (Contractor	Actual Costs for CLINs X100 are > 2% and <= 5% lower than Estimated Cost (Contractor	Actual Costs for CLINs X100 are > 5% lower than Estimated Cost (Contractor will earn	Review and validation of Funds & Labor Hour Expenditure Data	MDA Instruction 8110.01 MDA Privacy Program (G); MDA Instruction 8260.02 Master Data Sharing and Registration (G); MDA Direction 5000.01

RECS Performance Work Statement (PWS)

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		schedule, and performance requirements of the contract; implement Continuous Process Improvements (CPI).	COTR. Contractor shall provide project management and coordination for collaboration, data management, dashboarding, and business automation services. The Contractor Program Manager (Senior) position shall be permanently located in Huntsville, AL.				Contract Work Breakdown Structure and Dictionary- A005		will earn 50% of the Annual Cost Incentive Fee Pool)	will earn 75% of the Annual Cost Incentive Fee Pool)	100% of the Annual Cost Incentive Fee Pool)		Out-Processing of MDA On-Site Contractor Employees (D); MDA Directive 8500.01 Use and Management of Removable Storage Media and Devices (D); MDA Instruction 8550.01-INS Appropriate Use of Electronic (E-mail) and Internet Services (G); MDA Directive 8180.01 MDA Enterprise Records Management (D); MDA Instruction 5400.02-INS Freedom of Info. Act Prog (D); MDA Manual 5205.05-M Implementation Plan for Pandemic Influenza (G); MDA Directive 6055.04 Work Time Restrictions for Safety and Mission Critical Personnel Supporting Tests and Critical Operations (D)
2.1.1	Effective Integration with MDA Enterprise Information Technology Infrastructure Library / Information Technology Services Management (ITIL/ITSM) and Role Based Administration (RBA) Constructs	Manage requirements within the ITIL/ITSM framework and MDA RBA construct.	The Contractor's program management team shall establish and/or maintain and manage to RBA Crew Operational Level Agreements (OLA) and user Service Level Agreement (SLA).	X100, X200, X300	CPAR	NO							An Introductory Overview of ITIL® V3 (G); DoD 8115.01 Information Technology Portfolio Management (D); Network Operations CONOPS vol. 2 (G); MDA Instruction 6055.04 Work Time Restrictions for Safety and/or Mission Critical Personnel Supporting Test and Critical Operations (G)
2.2	Effective Program Support Through Repeatable Processes	Establish, maintain, and utilize repeatable processes for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to Standard Operating Procedures (SOP). SOPs must not conflict with applicable DoD and MDA policies and procedures.	X100, X200, X300	CPAR	NO	RECS Standard Operating Procedures (SOP) - A006						

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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2.3	Effective Program Support Through Quality Management	Establish and manage quality assurance processes and procedures for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to Quality Assurance Program Plan (QAPP). The Government, in conjunction with the Contractor, will perform random and periodic quality assessments as outlined in the Quality Assurance Surveillance Plan (QASP). All staff shall include a hyperlink to the IT Support Comment Card in their signature block of all email correspondence.	X100, X200, X300	CPAR	NO	Quality Assurance (QA) Program Plan - A007						MDA Assurance Provisions (G); Quality Assurance Surveillance Plan (QASP) (G)
2.4	Effective Program Support Through Integrated Risk Management	Establish, maintain, and utilize risk analysis and mitigation processes and procedures for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to the Risk Management Plan.	X100, X200, X300	CPAR	NO	Risk Management (RM) Plan - A008						MDA Instruction 3058.01-INS Risk Management (G); Risk Management Guide for DoD Acquisition (G); MDA Assurance Provisions (G)
2.5	Effective Program Support through Long-Term Reliability, Availability, and Maintainability (RAM) of Systems through Lifecycle Management	Establish, manage and utilize lifecycle management processes and procedures for the successful execution of contract requirements.	The Contractor's program management team shall establish and/or maintain and manage to the Lifecycle Management Plan.	X100, X200, X300	CPAR	NO	Life Cycle Management Plan - A028 Technology Refresh Report - A021						DoD 5000.02 Operation of the Defense Acquisition System (G); DoD Guide for Achieving Reliability, Availability, and Maintainability (G)
2.6	Timely and Effective Programmatic and Technical Communications	Prepare for, coordinate, participate in, and support briefings/meetings (e.g., Weekly Program Review, RBA Daily Standup, CIO Staff Meeting, and Program Management Review (PMR)) as required; prepare for, coordinate, and participate in MDA IT Enterprise Boards, and other boards (e.g., Project Steering Committee (PSC), Engineering & Architecture Board (EAB), Information Technology Change Control Board (ITCCB), and Facility Design Reviews) or as requested by the COTR; prepare, update and provide information papers, reports, metrics, presentations, and other requests (e.g., Situation Reports (SITREP)).		X100, X200, X300	CPAR	YES	PSC/EAB Project Support Documentation- A014 Technical Status Report - A029						MDA CIO EAB Charter (G); MDA CIO Organizations and Functions Manual (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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2.7	All Personnel Possess Appropriate Security Clearances	Security clearances are required in accordance with (IAW) DD FORM 254.	Reference Section J, Attachment 8 - Contract Security Classification Guide (DD 254)	X100, X200, X300	CPAR	YES							MDA Directive 5200.01 Security Policy (D); MDA Instruction 5200.06 Safeguarding Controlled Unclassified Information (G); MDA Instruction 5205.02-INS Operations Security Program (G); MDA Manual 5200.02-M Information Security Program (G)
2.8	All Personnel Are Properly Qualified, Trained, and Certified	Provide personnel that meet all applicable training and certification requirements of equipment manufacturers, service providers, and applicable DoD and MDA Directives and Guidance.	The Contractor shall comply with vendor specific training, certification, re-seller/partnership requirements. The Contractor is responsible for training/enhancing the technical and management skills and capabilities of its employees. Contractor personnel must possess the qualifications for the duties they were hired to perform and to which they are assigned. The Government will not reimburse the Contractor for training except for training preapproved by the CO and COR. Contractor personnel shall complete all required user and specific MDA annual training (e.g., Operational Security (OPSEC) and Cybersecurity).	X100, X200, X300	CPAR	NO							MDA Mandatory Contractor Training (G); DoD Manual 8570.01-M IA Workforce Improvement Program (G);
2.9	Timely and Accurate Contract Deliverables	Provide timely and accurate contract deliverables IAW contract Section J Exhibits A.		X100, X200, X300, X400, X500, X600, X700, X800, X900	CPAR	NO	All						
2.10	Successful Contract Performance Through Associate Contractor Agreements (ACAs)	Establish ACAs; provide cross-contract liaison, collaboration and coordination with other MDA Contractors,	The Contractor shall establish, at a minimum, ACAs or Proprietary Information Agreements with other MDA Contractors, who design, implement, operate, and/or maintain IT equipment and software within 180 days of contract award date and as required, (e.g., Integrated Research	X100, X200, X300	CPAR	NO							

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 5 of 28

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			and Development for Enterprise Solutions (IRES), and others as required.)										
2.11	Effective Management of Teammates/Subcontractors; Seamless Integrated Contract Performance	Manage Teammates/Subcontractors, contract requirements, and contract performance in multiple geographic locations in an effective and integrated team manner.	The Contractor's program management team shall establish, maintain, and manage to the management plans.	X100, X200, X300	CPAR	NO	Management Plan - A001						
3.0	TECHNICAL												
3.1	Successful Execution and Management of Collaboration Services, Data Services, Business Applications and Mobile Application solutions	Execute collaboration services, data services, business applications and mobile application solutions through service operations management and service crew(s).	<p>The Service Operations Manager and/or RBA Crew Lead(s) shall manage the Crew(s) and associated services. The Service Operations Manager and/or Crew Lead(s) will ensure effective coordination and communication between the Government organization and the other enterprise RBA Crew organizations. Service Operations Manager and/or RBA Crew Lead(s) shall coordinate and participate as a member in the RBA meetings.</p> <p>The Contractor shall interface with the other RBA crews per respective Operational Level Agreements (OLA). Provide scripts/procedures to MDA Service Desk Crew to enable incident resolution.</p>	X100, X200, X300	CPAR	YES							<p>MDA Directive 8190.01 Electronic Collaboration with Commercial, Educational, and Industry Partners (D);</p> <p>MDA Directive 7045.01 Contractor Access to Planning, Programming, Budget, and Execution Data (D);</p> <p>MDA Instruction 6055.04 Work Time Restrictions for Safety and Mission Critical Personnel Supporting Tests and Critical Operations (D);</p> <p>Network Operations CONOPS vol. 2 (G)</p>
3.1.1	Effective and Efficient Management of Collaboration Services, Data Services, Business Applications and Mobile Application solutions	Manage MDA collaboration services, data services, business applications and mobile application solutions for successful execution of these services.	<p>The Contractor shall manage in accordance with established management plans (i.e. Risk, Quality, and Lifecycle).</p> <p>The Contractor shall maintain knowledge of aging hardware and utilization to provide technology refresh and new technology insertion recommendations to the Government.</p> <p>The Contractor shall manage in accordance with RBA Collaboration Crew Standard Operating Procedures (SOPs) and RBA Crew Operational Level Agreements (OLAs).</p> <p>Notify appropriate Government members when issues arise that may affect collaboration services.</p>	X100, X200, X300	CPAR	YES	Technology Refresh Report - A021						

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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3.1.1.1	Continuation/Restoration of Essential Contractor Services	Establish, manage, and execute Continuation/Restoration of Essential Contractor Service processes for the successful execution of essential contract requirements during crisis situations.	The Contractor shall manage the Continuation/Restoration of Essential Contractor Services in accordance with established Continuity of Operations/Disaster Recovery (COOP/DR) plans.	X100, X200, X300.	CPAR	YES	Continuity of Operations/Disaster Recovery (COOP/DR) - A022						MDA Directive 5205.04 Continuity of Operations (COOP) Program Policy (D); MDA Instruction 5205.04-INS Continuity of Operations (COOP) Program; DFARS 252.237-7023 Continuation of Essential Contractor Services (D); MDA Manual 5205.04 Continuity of Operations Response Plan (G); MDA CIO Disaster Management Plan (G)
3.1.1.2	Proper Management, Accountability, and Handling of COMSEC Material	Manage and utilize Communication Security (COMSEC) materials and procedures to ensure video conferencing systems are operational and properly keyed to enable secure video conferencing events. Maintain accountability of electronic keying material and COMSEC Controlled Item (CCI) equipment. In conjunction with site security processes, comply with access control procedures for facilities housing video conferencing systems.	The Contractor shall designate a COMSEC Hand Receipt Holder (HRH), as required.	X100, X200, X300.	CPAR	YES	Government Property Inventory Report -A019						MDA COMSEC Responsible Officer (CRO) Training (G); NSA CSS Policy Manual 3-16 Control of COMSEC Material (G); HSV COMSEC SOP (G);
3.1.1.3	Maintain Knowledge of Advancing/Changing Collaboration Technology	Maintain currency with advancing technologies and provide recommendations for new technologies, including technology refresh, to the Government.	The Contractor shall maintain technical knowledge of state-of-the-art advancements in video teleconferencing and collaboration system technologies, applications, and related capabilities; and provide recommendations for Government consideration. Upon COTR request, the Contractor shall research and evaluate emerging technologies and provide applicable reports.	X100, X200, X300.	CPAR	NO	Technical Status Report – A029						
3.1.1.4	Effective Management of the Service Lines	Provide integrated Service Line Management (SLM) for the Business Automation, Portal and Data Services.	The Contractor shall be responsible for the Service Line or "owning of the business service" in terms of enhancements (features/capabilities), requirements analysis, service levels, and metrics.	X100, X200, X300.	CPAR	NO	Service Catalog - A017						MDA IT Service Strategies Brief 2011 (G); DAL DA-0810-069-2402

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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		Unified Communications, and Data Center Services. Provide coordination and support to the Associate Contractor Service Line Managers as an Associate Lead for the IT Planning and Solutions, Networks and Infrastructure, and End User Support Service Lines and assist in maturing all Service Line Management roles and functions in coordination with Associate Contractors.	<p>The Service Line Manager shall manage the service planning process for the Service Line and provide updates to the Service Plan. The Contractor shall adhere to the established Service Level Management methodology and track and report status of processes and develop process-related artifacts consistent with the most current ITIL methodologies. The Contractor shall monitor measure and report upon service level performance, agreed upon Service Level Objectives, Service Level Agreements and Key Performance Indicators for Service Level and Service Lifecycle Management.</p> <p>The Contractor shall capture and integrate IT/Business requirements and high-level workflow models from the Agency's two/three letter organizations and provide Requirements Management (e.g., documenting, analyzing, and tracking, prioritizing, and then controlling change and communicating to relevant stakeholders). Conduct cost benefit analysis for realistic Return on Investment (ROI) for developmental activities. The Contractor shall be responsible for facilitating delivery of approved service enhancements within the MDA IT lifecycle fulfillment process and corresponding MDA CIO/customer funded service model.</p> <p>Develop Fee-for-Service models for service offerings.</p> <p>The Contractor shall provide the key views of the enterprise Department of Defense Architecture Framework (DoDAF 2.0, as amended); provide a 12-18 month Service Plan with quarterly updates; and maintain and provide bi-annual updates for its Service Lines to the MDA IT Enterprise Service Catalogue.</p>				Service Line Management Plan – A018						Service Level Management Methodology (G)
3.1.2	Effective and Efficient Integrated Operations of Collaboration Services, Data Services, Business Applications and Mobile Application Solutions	Operate and provide training for collaboration services, data services, business applications and mobile application solutions to include the system hardware, software and associated peripheral equipment, and mobile devices.	<p>The Contractor shall operate MDA collaboration systems in accordance with established management plans (i.e. Risk, Quality, and Lifecycle), SOPs, OLAs, and COOP/DR.</p> <p>The Contractor will provide Tier I, Tier II, and Tier III support for VTCs including scheduling assistance.</p> <p>The Contractor shall provide Tier II and Tier III support for all other collaboration services.</p> <p>The Contractor shall operate the collaboration system-unique hardware, software, and peripherals (e.g. TelePresence, VTC, CODEC,</p>	X100, X200, X300,	CPAR,	NO							

RECS Performance Work Statement (PWS)

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			A/V, Gateways, Tandberg Management Server (TMS), Monitors, Projectors, AMX Panels). The Contractor shall provide VTC and A/V operational support within Top Secret SCI/SAP facilities.										
3.1.2.1	Successful Execution of Routine and Special Video Conferencing Events	Provide technical operational support for daily routine video teleconferencing. In support of MDA special events, install (to include design and test), operate, and maintain video conferencing equipment. As requested by the Government, provide video conferencing event planning packages consisting of test plans, engineering assessments, configuration drawings, accreditation documentation (as required) and other applicable documents or information. Monitor the status of scheduled and ad hoc conferencing bridged events to ensure availability and quality of service. Provide technical operational support of the Video Services Operation Center (VSOC) and Video Control Centers (VCC).	The Contractor shall execute daily routine and special video conferencing events. The nature of the event, personnel and/or facilities/rooms involved, determines the required service level. Typical services include, but are not limited to, set-up and use of VTC equipment to include control panels, cryptographic equipment, and other control systems. Special events may take place at MDA and/or non-MDA locations, may require surge support, and may occur outside of core hours.	X100, X200, X300	CPAR, PIF	YES		CPO Weighted at .175	Greater than 99% successful VTC sessions Contractor will earn 50% of this CPOs potential PIF	Greater than 99.5% successful VTC sessions Contractor will earn 75% of this CPOs potential PIF	Greater than 99.9% successful VTC sessions Contractor will earn 100% of this CPOs potential PIF	Contractor performance will be assessed for routine and special video conferencing events by the Customer via a quality of service survey. The event Host will receive an automated email upon completion of the event with a link to the survey.	MDA Directive 1005.01 Protocol and Event Management (D); MDA Directive 2000.02 International Conference Participation Policy (D)
3.1.2.1.1	Successful Execution of Video Conferencing Bridged Events	Configure and monitor video conferencing scheduled and ad hoc event bridges.	Execute bridged events in accordance with established SOPs and OLAs.	X100, X200, X300	CPAR	YES							
3.1.2.1.2	Integrated Scheduling and Synchronized Configurations of Video Conferencing Events and Conference Rooms	Schedule conferencing events and collaboration sessions utilizing Government approved scheduling tools.	Maintain and utilize data residing in the Government provided scheduling application, configure all scheduled and ad hoc collaboration sessions. Non-MDA/external conferencing requests will be configured by the Contractor and tracked in the Government provided scheduling tools.	X100, X200, X300	CPAR	YES							MDA Enterprise Conference Room Scheduling Policy (G)

RECS Performance Work Statement (PWS)

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3.1.2.1.3	Effective and Successful VB III Auditorium Operations	Provide technical operational support in the VBIII Auditorium. Operate audio/visual equipment to include movie projectors, cameras, lighting, curtains and other stage systems, and peripheral equipment.	The Contractor shall configure, program, and operate the digital audio and lighting consoles, place and retrieve microphones, focus lighting, execute sound and lighting cues, operate remotely controlled cameras, route video and audio feeds to appropriate input-output devices for filming and recording of events. Coordinate with Chief of Staff office, Public Affairs office, Facilities, Military Construction, and Environmental Management Directorate, and other MDA organizations or external organizations as required. Develop OLAs as required for successful operations.	X100, X200, X300	CPAR	NO							MDA Manual 5305.01-M, Operation and Use of the Auditorium in the Von Braun III Facility (G)
3.1.2.2	Successful Execution of the MDA Knowledge Online (MKO) Collaboration Systems	Operate and maintain the Unclassified MDA Knowledge Online (UMKO) and Classified MDA Knowledge Online (CMKO) collaboration systems	The Contractor shall perform MKO application (e.g., SharePoint) central administration and maintenance; perform service monitoring and event management; provide bi-weekly status reports; maintain MKO governance documents and style guidelines; coordinate with other crews to obtain support services for server hardware, operating system, storage, network connectivity and other related infrastructure components; advise and coordinate appropriate patch and version levels with server managers; migrate MKO application content to future releases as required; apply MKO enhancements and improvements as required, in coordination with the Government and IT change control processes; perform content restoration from backups; periodically test and verify the quality of backup content; maintain MKO application user accounts; monitor database size requirements and provide recommendations for improvements to the Server Manager; participate in Enterprise IT processes and procedures; provide knowledge articles to the Service Desk (e.g., documentation, technical references, support scripts, known errors, etc.); manage custom data feeds and application program interfaces. Contractor shall develop and maintain MKO application sites, pages, templates, web parts, apps, app parts, dashboards, and workflows; establish custom data feeds and application program interfaces; utilize an incremental-development approach to maintain, enhance, and improve the MKO. Manage 3rd-party applications that are integrated with MKO (e.g., Quest, Avepoint Compliance Guardian, Bamboo, Task Master, SSRS, and Telerik.); operate portal application per SOPs and	X100, X200, X300	CPAR, PIF	YES		CPO Weighted at .175	60min or less of CMKO or UMKO service outage per Quarter Contractor will earn 50% of this CPO's potential PIF	30min or less of CMKO or UMKO service outage per Quarter Contractor will earn 75% of this CPO's potential PIF	10min or less of CMKO or UMKO service outage per Quarter Contractor will earn 100% of this CPO's potential PIF	Contractor performance will be assessed for availability of MKO (UMKO/CMKO) services. Availability will be determined from performance metrics, service level reports, Remedy data, and situation reports.	MDA Directive 8000.02 MKO Portal Management & Operations (D); MKO IT Design and Style Guidelines(G); MKO IT Governance Standard & Guidelines (G);

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 10 of 28

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
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			<p>OLAs.</p> <p>Advise of relevant application capabilities and best-practice solutions to meet business requirements; perform advanced applications functions.</p> <p>Provide application knowledge-based informational services as indicated by evolving requirements.</p> <p>Incorporate directed content and design changes to the MKO front page and executive-level sites referred to in PWS 3.1.2.5.</p>										
3.1.2.2.1	Successful Execution of MDA Knowledge Online (MKO) Site Management	<p>Provide Information Management (IM) services to directly support the specific MKO Site needs of an organizational customer and provide data management services as required.</p> <p>Organizations with dedicated MKO Site Managers and their support requirements are listed as separate PWS tasks.</p>	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for designing, planning, developing, implementing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, file share management, and establishing site and user access permissions necessary to meet the specific business needs of the Customer. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space when defined.</p> <p>These requirements are typically customer funded.</p>	X100, X200, X300, X500	CPAR	NO	Technical Status Report - A029						
3.1.2.3	End User Adequately Skilled to Use Applications and Collaboration Systems	<p>Develop Customer Training Plan, prepare training course materials, and execute training for users of MDA applications, Mobile devices, and collaboration systems.</p>	<p>The Contractor shall prepare Computer Based Training (CBT), classroom based and desk side training course materials and applicable tests for user training of customer facing applications (e.g., Lync, eScheduler, Conference Room, Video Conference Room, Mobile Devices, SharePoint, Defense Connect Online (DCO), and MS Office Productivity Suite).</p> <p>The Contractor shall maintain the IT Training MKO site and provide training metrics.</p>	X100, X200, X300	CPAR, PIF	NO	Training Materials - A020	CPO Weighted at .175	<p>Average rating 4 or greater</p> <p>Contractor will earn 50% of this CPOs potential PIF</p>	<p>Average rating 4.25 or greater</p> <p>Contractor will earn 75% of this CPOs potential PIF</p>	<p>Average rating 4.5 or greater</p> <p>Contractor will earn 100% of this CPOs potential PIF</p>	<p>Contractor performance will be assessed for overall quality of training by the Customer via a training survey. The Customer will be given the opportunity to provide feedback upon completion of desk-side, classroom, and computer based training.</p>	MDA Directive 1430.01 Employee Training and Development (D)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
3.1.2.4	Successful and Effective User Experience with Externally Provided Federal/DoD Tools	Serve as Application Specialist for externally provided Federal/DOD tools (e.g., DAJ, DCO, DTS, DAU)	<p>The Contractor shall stay current in the functionalities available from externally provided Federal/DOD tools.</p> <p>The Contractor shall serve as MDA's liaison with external agencies for the purpose of escalating performance, compatibility, and functional issues identified from a user perspective and work with the external agency to facilitate solutions and workarounds to provide better performance and functionality.</p>	X100, X200, X300	CPAR	NO							
3.1.2.5	Effective and Successful Executive Collaboration Service and Support	Provide executive collaboration services/facilitation.	<p>The Contractor shall provide Executive VTC and collaboration system facilitation support for the following Executive positions located in Ft. Belvoir, National Capitol Region (NCR), Dahlgren and Huntsville, AL.: Director, Deputy Director, Director of Engineering, Executive Director, Chief of Staff, Director of Test, Director of Advanced Technology, Director of Acquisition, Director of Operations, Director of International Affairs, Program Executive for Programs and Integration, Program Executive C4ISR, Program Executive for Aegis BMD and the Executive Board Meetings.</p> <p>Additionally, the Contractor shall provide VTC facilitation support in Dahlgren, VA, Ft. Greely, AK, and Kirtland AFB, NM. As operational tempo permits, provide VTC and collaboration system facilitation to other users.</p> <p>The Contractor shall provide VTC and A/V operational support and facilitation within Top Secret SCI/SAP facilities.</p> <p>The Contractor shall provide MKO Site Management, requirements management (e.g., document, analyze, validate, trace, prioritize, change control, and communicate to stakeholders), and application development for the following: Front Office positions: MDA Director, Deputy Director, Executive Director, Chief of Staff, and Program Executive for Aegis BMD. The Contractor shall incorporate Government recommended content and design changes to the MKO homepage and Front Office sites.</p>	X100, X200, X300	CPAR, PIF	YES	Weekly Status Report - A009	CPO Weighted at .300	No more than three instances of negative Executive Customer feedback per quarter. Contractor will earn 50% of this CPOs potential PIF	No more than two instances of negative Executive Customer feedback per quarter. Contractor will earn 75% of this CPOs potential PIF	No more than one instance of negative Executive Customer feedback per quarter. Contractor will earn 100% of this CPOs potential PIF	Contractor performance will be assessed for quality via COR correspondence with the customer, interviews, and service level reports.	MDA Directive 5010.21 MDA Calendar and Battle Rhythm (D);

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
3.1.2.6	Successful Execution of Dashboarding and Reporting Services	Successfully provide innovative, accurate and timely data reporting and/or dashboard solutions according to customer defined requirements.	<p>The contractor shall perform requirements management (e.g., document, analyze, validate, trace, prioritize, change control, and communicate to stakeholders), to define and validate an authoritative data source from which to establish the reporting and/or dashboard solution.</p> <p>The Contractor shall lead the design and development of the dashboards, reports, presentation layer consistent with the approved style guide and governance model.</p> <p>The contractor shall validate and confirm the data aggregated and moved by the Associate Contractor (AC) to the appropriate classification domain leveraging the approved architectural design. The data collected shall be of sufficient accuracy, timeliness, and completeness to meet the customer's reporting requirements.</p> <p>The contractor shall, in collaboration with the AC, analyze key data elements from the authoritative data sources to understand which data elements from each of these sources are required, relationships amongst data elements, data integrity constraints, data types, data formats, ownership and cardinality.</p> <p>The contractor shall conduct analysis to determine if there are any gaps or omissions in the data and to identify opportunities to improve the quality of the data to be migrated. The data injected into the data warehouse shall be normalized (as needed) and reconciled into the proposed analytics tool(s) for correlation, analytics and reporting.</p>	X100, X200, X300, X400, X500, X600, X700, X800			<p>Funds & Labor Hour Expenditure Report- A002</p> <p>RECS Standard Operating Procedures (SOP) - A006</p> <p>Integrated Master Schedule - A003</p> <p>Technical Status Report - A029</p> <p>Requirements Definition Document (RDD)- A010</p> <p>System Operations Description - A011</p> <p>PSC/EAB Project Support Documentation- A014</p> <p>Risk Management Framework (RMF) Artifacts - A015</p> <p>Technical Design Document - A013</p>						
3.1.3	Effective and Efficient Maintenance of Collaboration Services, Data Services, Business Applications and Mobile Application Solutions	<p>Maintain MDA systems supporting collaboration services, data services, and business applications</p> <p>Maintain collaboration system hardware, Video Services Operations Center (VSOC) and Video Control Centers (VCC), and associated VTC peripheral equipment and mobile devices.</p>	<p>The Contractor shall maintain MDA collaboration services, data services and business applications in accordance with established management plans (e.g., Risk, Quality, and Lifecycle), SOPs, OLAs, and DR/COOP and MDA mobile devices (as technology permits).</p> <p>The Contractor shall maintain the video conferencing-unique hardware, software, and peripherals. (e.g., TelePresence, CODEC, AV, Gateways, TMS, Monitors, Projectors, AMX Panels).</p> <p>The Contractor shall provide VTC and A/V maintenance within Top Secret SCI/SAP facilities.</p> <p>The Contractor is not responsible for maintenance of the office productivity PCs/laptops and their associated peripherals (e.g., monitor, keyboard,</p>	X100, X200, X300, X900	CPAR	YES	Technical Status Report - A029						<p>OMB Memo M-05-04 Policies for Federal Public Websites (G);</p> <p>OMB Memo M-10-22 Guide for On-line Use of Web Measurement and Customization Technologies (G);</p> <p>DTM-08-037 Policy for DoD Interactive Internet Activities (G);</p> <p>VBIII Audio Visual Infrastructure (G)</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attributes (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			mouse, camera, and headset). The Contractor shall utilize the existing incident management tracking tool (e.g., Remedy) for all related maintenance activities. The Contractor shall maintain equipment per Cybersecurity guidance from both the manufacturer and Government (e.g., the Computer Emergency Response Team (CERT), Information Assurance Vulnerability Management (IAVM), and Defense Information Systems Agency (DISA) Global Video Services (GVS)). The Contractor shall perform application operations and maintenance; perform service monitoring and event management; provide bi-weekly status reports; maintain application governance documents; develop acceptance criteria for applications being transferred to operations and maintenance; coordinate with other crews to obtain support services for server hardware, operating system, storage, network connectivity and other related infrastructure components; advise and coordinate appropriate patch and version levels for production applications with server managers; migrate applications and content to future releases as required; apply application enhancements as required, in coordination with the Government and IT change control processes, perform content restoration from backups; periodically validate the quality of the backups, maintain application user accounts; monitor database size requirements and provide recommendations for size improvements to the Server Manager; participate in Enterprise IT processes and procedures; provide knowledge articles to the Service Desk (e.g., documentation, technical references, support scripts, known errors, etc.); manage custom data feeds and application program interfaces.										
3.1.3.1	Effective and Timely Incident Resolution	Troubleshoot and resolve collaboration, data service and business application incidents.	The Contractor shall resolve incidents in accordance with established SOPs and OLAs. Incident resolution may be accomplished by teaming with other RBA crews (e.g., the Applications O&M Crew or Server Crew, equipment manufacturers).	X100, X200, X300, X500	CPAR, PIF	YES		CPO Weighted at .175	Greater than 97% of incidents supported successfully. Contractor will earn 50% of this CPOs potential PIF	Greater than 98% of incidents supported successfully. Contractor will earn 75% of this CPOs potential PIF	Greater than 99% of incidents supported successfully. Contractor will earn 100% of this CPOs potential PIF	Contractor performance will be assessed for routine incident resolution by the Customer via a quality of service survey. The Customer will receive an automated email with a link to the survey upon incident resolution.	An Introductory Overview of ITIL® V3 (G);

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
3.1.3.2	Perform Timely and Accurate Preventative Maintenance	Perform preventative maintenance services, at a minimum, in accordance with the manufacturer's recommended preventative maintenance and schedules and Contractor's SOPs and OLAs.	Establish Preventive Maintenance schedules to reduce risk of negative impacts to Critical Performance Objectives (CPO)	X100, X200, X300, X900	CPAR	NO							
3.1.3.3	Continuous and Accurate Property and Configuration Management (CM)	Implement and execute property management and configuration management plans, processes, and procedures for equipment, hardware, and software.	<p>The contractor shall be responsible for transporting, shipping, receiving, marking, inventorying, and Configuration Management Database (CMDb) data cataloging updates for all RECS identified Government Property (i.e., both Government Furnished Property (GFP) and Contractor Acquired Property (CAP)). The contractor shall manage Government property (i.e., GFP and CAP) in accordance FAR 52.245-1 and its associated FAR and DFARS clauses.</p> <p>The contractor's records of Government Property (i.e., both GFP and CAP) shall be maintained in the Government provided CMDb, a system shared with an Associate Contractor. An Associate Contractor Agreement (ACA) will detail the RECS contractor's roles and responsibilities in the CMDb. The system maintenance/sustainment requirements is the responsibility of the Associate Contractor. The RECS contractor will have full access/rights to load, catalog, update and correct data for all RECS Government Property (i.e., both GFP and CAP) in the CMDb.</p> <p>The Contractor shall maintain a Configuration and Maintenance List, which is hereby incorporated into the contract by reference.</p> <p>The Contractor shall manage collaboration room configurations by accurately populating the Government provided scheduling tool and CMDb in order to provide accurate information into the service plan updates as well as in support of capacity management and investment planning.</p> <p>The contractor shall perform a physical inventory of all Government Property, regardless of unit acquisition cost, annually (at a minimum). The contractor shall coordinate a physical inventory with points of contact at various locations where Government property (i.e., both GFP and CAP) is located. At contract closeout, the contractor shall coordinate the final inventory with MDA to ensure that a Government representative is present.</p>	X100, X200, X300, X900	CPAR	NO	<p>Configuration Maintenance List – A024</p> <p>Spare Parts Usage Report - A025</p> <p>Parts Management Plan - A026</p> <p>Configuration Management Plan – A027</p>						DA-1003-008-2402 MDA IT Services Configuration Management CONOPS (G) MDA Directive 4161.02 (Reference (b) (D)) MDA Manual 5013.86-M Contract Property Management (G)

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 15 of 28

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			<p>Prior to the acquisition or fabrication of items of CAP that are not pre-approved on a Basis for Estimate (BOE) or Bill of Materials (BOM), the contractor shall obtain the Contracting Officer's written authorization for all items of any value.</p> <p>The contractor shall submit annual Government Property Inventory Reports in accordance with CDRL A019.</p> <p>A "not separately priced (NSP)" CLIN will be utilized for the delivery of CAP. In accordance with DFARS PGI 204.7105, "Contract exhibits and attachments," an exhibit will list the CAP items for delivery. When directed by the Contracting Officer, the contractor shall submit a Material Inspection and Receiving Report as required by DFARS 252.246-7000 for the delivery of CAP by using the Invoicing, Receipt, Acceptance, and Property Transfer (iRAPT) application in the Wide Area Workflow (WAWF) e-Business Suite.</p> <p>Due to the difficulty of physically tagging property once deployed at various locations, the contractor shall physically tag all deliverables, to include CAP, with a unique item identifier (UII) at the time of receipt. IUID Registry records shall not be created until delivery/acceptance by MDA. The contractor shall submit transfer of GFP requests in writing to the Contracting Officer. Transfer of GFP requests will be approved and authorized by contract modification, the contractor shall use the iRAPT application in WAWF to document the transfer.</p> <p>The contractor shall repair or replace items of Government Property that have not been deemed as excess to the contract when the repair or replacement costs does not exceed 10% of the unit acquisition cost of an item. The Contracting Officer's written authorization is required prior to the repair or replacement of Government Property items when the repair or replacement costs exceed 10% of the unit acquisition cost of an item. If a Government Property Administrator is assigned to the contract, his or her approval/recommendation is required prior to the request being sent to the Contracting Officer. The contractor shall support the repair or replacement costs exceeding 200 dollars with quotes from a minimum of three sources.</p>										

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attributes (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			<p>Disposal of excess items shall be conducted in accordance with FAR 52.245-1 and DFARS 252.245-7004.</p> <p>The following list of Government Property items will require demilitarization (DEMIL) if declared as excess to contract performance (No DEMIL required for any VTC equipment). Funding for DEMIL of listed and/or other items later identified to require DEMIL is not included in this contract and is the responsibility of the Contracting Officer. Prior to any DEMIL action, the contractor shall notify the Contracting Officer or Plant Clearance Officer (PLCO) of the DEMIL requirement and requisite funding. No DEMIL action shall take place until the requirement is funded via contract modification."</p> <p>Proceeds of Government Property rental by the contractor shall be in the form of consideration, which the Contracting Officer will apply to the contract.</p> <p>Proceeds from the disposal of Government Property:</p> <ul style="list-style-type: none">- SCRAP PROCEEDS: Contractor credits to overhead.- CONTRACTOR ACQUIRED PROPERTY: Contractor shall apply proceeds back to contract.- SALE OF GOVERNMENT PROPERTY BY THE CONTRACTOR AS DIRECTED BY THE CONTRACTING OFFICER OR PLANT CLEARANCE OFFICER (PLCO): Contractor shall apply proceeds back to the contract as directed by the Contracting Officer/PLCO.										
3.1.3.4	Effective and Efficient VB III Auditorium Maintenance	<p>Maintain collaboration systems and all associated VTC and A/V peripheral equipment associated with the VBIII Auditorium.</p> <p>The Contractor shall maintain/utilize and procure manufacturer services and/or maintenance agreements.</p>	<p>The Contractor shall maintain the MDA VBIII Auditorium in accordance with established management plans (e.g., Risk, Quality, and Lifecycle), SOPs, OLAs, and COOP/DR.</p> <p>The Contractor shall maintain the auditorium unique hardware, software, and peripherals. (e.g., CODEC, A/V, video wall, AMX Panels).</p>	X100, X200, X300, X900	CPAR	NO							<p>MDA Manual 5305.01-M Operation and Use of the Auditorium in the Von Braun III Facility (G);</p> <p>VBIII Audio Visual Infrastructure (G)</p>
3.2	Effective and Efficient Delivery and/or Integration of Future Collaboration Services, Data Services, Business Applications, and Mobile Application Solutions	<p>Manage, plan, design, coordinate, integrate, implement (including procure, configure, develop, test, and accept), future collaboration services, data services, business</p>	<p>As requested, the Contractor shall evaluate secure cloud technology, emerging platforms, and existing internal platforms as an option in recommending efficient delivery of services to the Government.</p> <p>The Contractor shall evaluate, recommend, plan.</p>	X100, X200, X300, X400, X700, X800, X900	CPAR, PIF	NO	<p>Funds & Labor Hour Expenditure Report- A002</p> <p>Integrated Master Schedule – A003</p>					<p>Unique Surveillance methods and criteria will be developed for each unique customer support effort.</p>	<p>DoD Directive 4630.05 Interoperability and Supportability of Information Technology and National Security Systems</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
		applications and mobile application solutions and equipment. Where required, ensure interoperability with existing and planned systems and equipment, of joint, combined, and coalition forces and with other U.S. Government Departments and Agencies, as appropriate.	design, implement, test, and deploy new collaboration services, data services, business applications, and mobile application solutions in accordance with Cybersecurity guidelines, industry best-practices, DoD policies, MDA processes and policies, and specified requirements. Coordinate IA code-reviews and mitigate IA vulnerabilities as required. Gather functional requirements and develop the specific technical requirements to meet the customer's objectives. Utilize an incremental software development approach when required. Develop and maintain documentation; coordinate server and infrastructure dependencies with Associate Contractor. Prepare/submit appropriate PSC/EAB documentation as required. The Contractor shall provide bi-weekly installation/integration status updates. The Contractor shall populate their installation activities in the existing incident tracking system (e.g., Remedy) and follow Change Management processes. Develop a transition plan to operations and maintenance (O&M). This effort may include discrete projects and activities.				RECS Standard Operating Procedures (SOP) - A006 Training Materials - A020 Technical Status Report – A029 Requirements Definition Document (RDD)- A010 System Operations Description – A011 Application Training Guide – A012 Technical Design Document - A013 PSC/EAB Project Support Documentation- A014 Risk Management Framework (RMF) Artifacts – A015					projects, and discreet tasks	DoD Instruction 8500.01 Cybersecurity (G) MDA Instruction 8000.01 Information Management/Information Technology Investments and Governance (G)

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
3.3	Timely Adherence to Cybersecurity Requirements	<p>Prepare, review, coordinate, update, and submit Risk Management Framework (RMF) supporting documentation and provide support for Controls Validation Testing (CVT).</p> <p>Respond to security incidents in coordination with MDA Computer Emergency Response Team (MDA CERT); ensure applicable Command Tasking Order (CTO) and Information Assurance Vulnerability Alert (IAVA) compliance. Adhere to applicable Security Technical Implementation Guides (STIGs).</p> <p>Ensure Cybersecurity is incorporated during design and development of all collaboration systems and applications and is maintained throughout their lifecycle</p> <p>Ensure collaboration with other Cybersecurity</p>	<p>The Contractor shall adhere to all current DoD and MDA applicable Cybersecurity directives, policies and guidance.</p> <p>The Contractor shall identify an Information Assurance Officer (IAO), as required. The Contractor shall coordinate accreditation packages with MDA/ICV for Designated Approval Authority (DAA's) approval. This may include coordination with other agencies (e.g., Office of the Secretary of Defense (OSD)) and their approval processes for access to classified material.</p> <p>For VTCs, the Contractor may have to coordinate with Defense Information Systems Agency (DISA) on the Defense Video Services-Global (DMSG) approval processes for sites that are sponsored by MDA.</p>	X100, X200, X300	CPAR	YES	<p>Technical Design Document - A013</p> <p>Risk Management Framework (RMF) Artifacts - A015</p>						<p>DoD 8510.01 Risk Management Framework (RMF) for DoD Information Technology (IT) (G);</p> <p>DoD Manual 8570.01-M, IA Workforce Improvement Program (G);</p> <p>Federal Records Act of 1950 (D);</p> <p>DoD Instruction 5015.02, DoD Records Management Program (G)</p> <p>Privacy Act of 1974 (D);</p> <p>DoD Instruction 5400.11, DoD Privacy Program (G)</p> <p>Federal Information Security Modernization Act of 2014 (D);</p> <p>DoD Instruction 8500.01, Cybersecurity (G);</p> <p>MDA Plan 8500.02-P Information Assurance Program Plan (G);</p>
3.4	Timely Procurement of Equipment and Other Direct Cost (ODC) Items with Best Value to the Government	<p>Competitively procure equipment and ODC items, to include hardware, maintenance/service agreements, software licenses, and vendor technical support as needed.</p>	<p>The Contractor shall procure equipment spares, discrete project equipment, new technology/refresh equipment, and associated incidental materials.</p> <p>In performance of Information Technology (IT) (hardware, firmware, and software) procurements, the Contractor shall comply with applicable Directives and Guidance</p> <p>The Contractor shall maintain/utilize and procure manufacturer warranty, service and/or maintenance agreements.</p> <p>For Property and Configuration Management requirements see PWS Task 3.1.3.3.</p>	X100, X200, X300, X400, X600, X700, X800, X900	CPAR	YES							<p>MDA Instruction 4161.01-INS Accountability and Reporting of MDA Accountable Property (G);</p> <p>MDA Directive 8400.01 Sustainable Electronics Management Program (D);</p> <p>DoD 8500.01 Cybersecurity (D)</p> <p>DoDI 5200.44 Protection of Mission Critical Functions to Achieve</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attributes (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
													Trusted Systems and Networks (TSN)
3.5	Continuity of Services Through Contract Transition (Phase-in/Phase-out)	Maintain continuous uninterrupted services through contract transition.	<p>The Contractor shall furnish sufficient orientation, training, and equipment/system familiarization required by any follow-on Contractor or Government personnel to permit an effective, orderly, and successful transition that will maintain mission continuity. The Contractor shall provide SOPs, OLAs, and status on all open Remedy tickets.</p> <p>The Contractor shall participate in a 100% physical inventory with the out-going/in-coming Contractor and the Property Management Associate Contractor and Government Property Administrators.</p>	0001, 9999	CPAR	NO	<p>Transition Plan (Phase Out) - A023</p> <p>Government Property Inventory Report -A019</p>						
4.0	Effectively execute urgent and critical Short Response Requirement (SRR) tasks	<p>Maintain implementation capability to provide standard Service Catalog commodity VTC systems, software solutions and data management services on a short notice basis.</p> <p>Maintain a flexible capability to meet requirements that are well defined and standard within the scope of the PWS and pose low to no risk; mission criticality or urgency will determine the need to execute immediately.</p> <p>Maintain a flexible capability to provide surge and/or overtime support in response to urgent or critical mission requirements.</p> <p>Execute SRRs as directed by the Contracting Officer.</p>	<p>The Contractor shall procure, configure and Implement standard Service Catalog pre-negotiated VTC systems (e.g. Desktop, Profile & Conference Room VTCs).</p> <p>As directed, the Contractor will provide implementation at non-RECS staffed locations for Service Catalog VTC systems and/or additional equipment, material, travel, etc. not included in the pre-negotiated Service Catalog pricing, utilizing both the FFP and T&M SRR CLINs.</p> <p>The Contractor shall design, plan, procure, configure and implement solutions to meet customer requirements including but not limited to: implementation, upgrade or modification of an existing AV/VTC capability.</p> <p>The Contractor shall design, plan, build, test and implement software solutions and data management services to meet customer requirements that are relatively simplistic and routine in scope and pose low to no risk.</p> <p>The Contractor shall provide Surge Support and/or Overtime Support as necessary to meet baseline mission support requirements (e.g., extended Flight Test support).</p> <p>The SRR task is not to be used for projects or tasks where:</p> <ol style="list-style-type: none"> Customer's need date can be adequately met through the discrete contracting process; or 	X601-X650 FFP (Service Catalog Items) X651-X699 T&M	CPAR	YES	<p>Technical Status Report - A029</p> <p>PSC/EAB Project Support Documentation- A014</p>	NO					<p>DoD Directive 8500.01 Cybersecurity (D);</p> <p>DoD Instruction 8500.2 IA Implementation (G);</p> <p>MDA Directive 8000.01 Information Management (D)</p>

RECS Performance Work Statement (PWS)

PERFORMANCE REQUIREMENTS AND DELIVERABLES								QUALITY					Directives (D)/ Guidance (G)
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	CPO	Acceptable Quality Levels (AQL)	Mid-Range Quality Levels (MQL)	Target Quality Levels (TQL)	Surveillance Method	
			2. Existing resources can meet the baseline support requirement within Core Hours (PWS 2.1). Authorization by the CO via Technical Direction Letter (TDL) is required for use of SRR CLINs X401-X499.										

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attributes(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
IC-18-000	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Chief Information Office (MDA/IC)	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Chief Information Office (MDA/IC), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X100 X200 X300	CPAR	NO		
GMK 18-001	Effective and Efficient Management of the Reliability, Availability, Maintainability & Testability (RAM&T) Application for the Ground-Based Midcourse Defense Program Office (MDA/GM) - Weapon System Sustainment Directorate (MDA/GMK)	The Contractor shall provide essential business application and data management services to directly support the specific needs of the Weapon System Sustainment Directorate (MDA/GMK) and the operation and maintenance of RAM&T throughout its lifecycle. The RAM&T Database application, hosted within the Classified MKO Server Suite, supports daily program office reporting and decision support activities relating to the Reliability, Availability, Maintainability & Testability of the Ground-Based Midcourse Defense (GMD) system – one of GMK's key functions within the GMD Sustaining Engineering program. The Contractor shall support the continuing development and refinement of a comprehensive RAM&T program to ensure the GMD System is available and supports the warfighter mission in defensive operations.	<p>The Contractor shall support activities involving direct coordination with multiple customers within the Customer's MDA Program Office location and other DoD services and organizations, requiring excellent customer relations/interactions and communication skills.</p> <p>The Contractor's support shall include presentation modifications within the dashboard reporting tools required by GMK in accordance with Customer requirements and priorities. The types of RAM&T Database tasking performed for GMK by the Contractor may frequently change on short notice due to changing program priorities and/or end-user (e.g., logistics analyst/engineer) needs.</p> <p>The Contractor's support activities shall include, but are not limited to the following activities: SQL Server Integration Service (SSIS) package data transfer to the appropriate databases weekly to ensure timely data availability with support from Associate Contractor as needed; provide end-user training for 'How to' with regards to the RAM&T developed dashboard/presentation layer; presentation requirement changes/modifications and/or development of new reports to the RAM&T developed dashboard as needed.</p> <p>The Contractor shall provide training relating to the RAM&T Database application for the RAM&T user community.</p>	X500	CPAR	NO		
TH 18-002	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Terminal High Altitude Area Defense Program Office (MDA/TH)	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Terminal High Altitude Area Defense Program Office (TH), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X501	CPAR	NO		

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 22 of 28

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
GD 18-003	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Global Deployment Program Office (MDA/GD).	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Global Deployment Program Office (GD), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X502	CPAR	NO		
GM 18-004	Successful Execution of MDA Knowledge Online (MKO) Site Management for the for the Ground-Based Midcourse Defense Program Office (MDA/GM)	Provide essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Ground-Based Midcourse Defense Program Office (GM), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.</p>	X503	CPAR	NO		
GM 18-005	Successful Execution of MDA Knowledge Online (MKO) Site Management for the for the Ground-Based Midcourse Defense Program Office (MDA/GM)	Provide additional essential Information Management (IM) services to directly support the specific MKO Site Management needs of the Ground-Based Midcourse Defense Program Office (GM)	<p>The Contractor shall serve as the organization's additional (2nd) dedicated SharePoint expert responsible for designing, planning, developing, implementing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.</p>	X510	CPAR	NO		
SN 18-006	Successful Execution of MDA Knowledge Online (MKO) Site	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Sensors Program Office (SN) and provide other data management services as required.	The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the	X504	CPAR	NO		

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 23 of 28

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
	Management for the Sensors Program Office (MDA/SN).		<p>customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.</p>					
TC 18-007	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Targets & Countermeasures Program Office (MDA/TC)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Targets & Countermeasures Program Office (TC), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined. The Contractor shall be available during normal work days and limited emergency after-hours efforts necessary to respond to questions.</p>	X505	CPAR	NO		
BC 18-008	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Command and Control, Battle Management, and Communications Program Office (MDA/BC), and the Command, Control, Communication, (CR) Command, Control, Communication, Computers, Intelligence, Surveillance, and Reconnaissance (C4ISR) Program Office	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Command and Control, Battle Management, and Communications Program Office (MDA/BC), and the Command, Control, Communication, (CR) Command, Control, Communication, Computers, Intelligence, Surveillance, and Reconnaissance (C4ISR) Program Office (BC), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X506	CPAR	NO		
DS 18-009	Successful Execution of MDA Knowledge Online (MKO) Site Management for the MDA Chief of Staff Office (MDA/DS)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the MDA Chief of Staff Office (DS) in Huntsville, AL., and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p>	X507	CPAR	NO		

Section J, Attachment 1- Performance Work Statement (PWS)

HQ0796-17-R-0001

Page 24 of 28

RECS Performance Work Statement (PWS) – Discrete Tasks

PERFORMANCE REQUIREMENTS AND DELIVERABLES								
Task	Desired Outcome	Performance Based Service Requirements (The Contractor shall perform the following)	Attribute(s) (The Contractor shall perform the following)	CLIN	Incentives	Essential Contractor Services	CDRL's	Directives (D)/ Guidance (G)
			<p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>					
DV 18-010	Successful Execution of MDA Knowledge Online (MKO) Site Management for the Advanced Technology Office (MDA/DV)	Provide essential Information Management (IM) services to directly support the specific MKO Site needs of the Advanced Technology Office (MDA/DV), and provide other data management services as required.	<p>The Contractor shall serve as the organization's dedicated SharePoint expert responsible for requirements management, designing, planning, developing, implementing, testing, training, and managing content for all of the customer's MKO/SharePoint sites and sub-sites, plus any additional sites designated by the customer as their Integrated Digital Environment (IDE), MDA Collaboration Environment (MCE), organization's file shares, etc., that facilitate specific business needs and processes.</p> <p>The work may consist of developing and implementing customized web parts, providing Information Management (IM) services, and establishing site and user access permissions necessary to meet the specific business needs of the organization. The Contractor shall participate with the Customer for status briefings, working-level meetings and other information gathering/dissemination forums as necessary.</p> <p>The Contractor shall be co-located within customer designated space in Huntsville when defined.</p>	X508				

RECS Performance Work Statement (PWS) - RESPONSIBILITY MATRIX

		Technical Services																			
		Software		Servers		Infrastructure			Support					Services						Data	
		Software Development	Application Management	Managed Web/App/DB Hosting	Storage	Networks	Workstations & Peripherals inc. Lync peripherals	VTC & A/V Systems (Inc. Projectors, Monitors, AMX panels, peripherals)	User Training	Service Desk / Tier I	Tier II	Tier III	Executive / Front Office	Application Specialist	Cybersecurity	Procurement	VTC Architecture & Engineering	Architecture & Engineering	Project Management	Content Management	Data Feeds/Dependencies
MKO/ SharePoint		RECS	RECS	RECS/ AC	AC/ RECS	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		RECS	RECS		RECS
RAM&T		RECS	RECS	RECS/ AC	AC/ RECS	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
LMS		RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
Business Intelligence		RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
Business Automation		RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
Software Development		RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS/ AC	RECS		AC	RECS		RECS
MKO Site Management		RECS							RECS	AC	RECS	RECS	RECS	RECS	RECS	RECS			RECS	RECS	RECS
VTC (A/V)		RECS	RECS	AC	AC	AC	AC	RECS	RECS	RECS	RECS	RECS	RECS	RECS	RECS/ AC	RECS	RECS	AC	RECS	RECS	RECS
Emerging Collaboration Technologies		RECS	RECS	AC	AC	AC	AC		RECS	AC	RECS	RECS	RECS	RECS	RECS	RECS		AC	RECS		RECS
Skype for Business			AC	AC	AC	AC	AC	RECS	RECS	AC	AC	AC	AC	AC	AC	AC	RECS	AC	AC		AC
DCO		EXT	EXT	EXT	EXT	AC	AC		RECS	AC	AC	EXT	AC	RECS	AC/ RECS	EXT		AC	RECS		EXT
Mobile Devices (Use of Smartphone Tech)		RECS	RECS	AC	AC	AC	RECS		RECS	AC	RECS	EXT	AC	RECS	RECS	RECS		AC	RECS		RECS
Telephony (VOIP/Analog)			AC	AC	AC	AC	AC		RECS	AC	AC	AC	AC	AC	AC	AC		AC	AC	AC	RECS

RECS Performance Work Statement (PWS) - RESPONSIBILITY MATRIX

Data Management Services																				
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Note: AC = Associate Contractor; EXT = Source External to MDA

RECS Performance Work Statement (PWS) - VTC RESPONSIBILITY MATRIX

VTC/AV Systems MDA Enterprise -Includes MDIOC 720T conference rooms -Excludes MDIOC Presentation Center & Bldg. 720/730	New Facilities	Build outs of existing Conference Rooms/Facilities	Refresh Equip. & Systems	Existing Systems
VTC Design (Architecture & Engineering)	RECS/AC	RECS	RECS	-
VTC Implementation & Test	RECS/AC	RECS	RECS	-
Operations & Maintenance	RECS	RECS	RECS	RECS

VTC/AV Systems - MDIOC Bldg. 720/730 Only -Includes the MDIOC Presentation Center -Excludes MDIOC 720T conference rooms	Build outs of new Conference Rooms/Facilities	Build outs of existing Conference Rooms/Facilities	Refresh Equip. & Systems	Existing Systems
VTC Design (Architecture & Engineering)	AC/RECS*	AC/RECS*	RECS* = CODEC & Crypto AC = AMX AC = A/V	-
VTC Implementation & Test	AC/RECS*	AC/RECS*	RECS* = CODEC & Crypto AC = AMX AC = A/V	-
Operations & Maintenance	RECS* = CODEC & Crypto AC = AMX AC = A/V	RECS* = CODEC & Crypto AC = AMX AC = A/V	RECS* = CODEC & Crypto AC = AMX AC = A/V	RECS* = CODEC & Crypto AC = AMX AC = A/V
* If requested, RECS may provide full VTC/AV services to these customers by discrete task contract modification				

SAP/JWICS VTC Systems	RECS/AC	RECS	RECS	Existing Systems
VTC Design (Architecture & Engineering)	RECS/AC	RECS	RECS	-
VTC Implementation & Test	RECS/AC	RECS	RECS	-
Operation	AC	AC	AC	AC
Maintenance	RECS	RECS	RECS	RECS

Notes: AC = Associate Contractor
/ = In coordination with