

From: (b)(6) DMA HQ DMA (USA)
To: (b)(6) PROD (USA)
Subject: Please add these
Date: Thursday, April 11, 2019 2:05:08 PM

Alan,

Here are the ones I've engaged with over email and phone. I will be handing these over to you for vetting and filing.

(b)(6)

Public Affairs Officer, NSA Bethesda

(b)(6)

FB - www.facebook.com/bethesdamwr -DELETED

Twitter - www.twitter.com/mwrbethesda - NEEDS ACCESS

New accounts:

FB - www.facebook.com/mwrbethesda - NEEDS VERIFICATION

Twitter - www.twitter.com/navymwrbethesda - NEEDS VERIFICATION

<https://www.twitter.com/nsabethesda> - NEEDS VERIFICATION

<https://www.instagram.com/nsabethesda> - NEEDS VERIFICATION

Notes: No official accounts for base leadership

Verified: <https://www.facebook.com/nsabethesda>

Intake 4/11

(b)(6)

Facebook: <https://www.facebook.com/10thMTNDIV/> VERIFIED

Twitter: <https://twitter.com/10MTNDIV> NEEDS VERIFICATION/CHANGE HANDLE?

Instagram: <https://www.instagram.com/fd10thmtn/> NEEDS VERIFICATION/CHANGE HANDLE?

YouTube: https://www.youtube.com/channel/UCXuAy8C_0lzRqA2wtM7IO1w

Flickr: <https://www.flickr.com/photos/drum10thmountain/albums>

(b)(6)

Broadcast Journalist
379th Air Expeditionary Wing

(b)(6)

<https://www.instagram.com/usafcent/> NEEDS VERIFICATION

<https://twitter.com/USAFCENT> NEEDS VERIFICATION

<https://www.facebook.com/USAFCENT/> - VERIFIED

(b)(6)

(b)(6)

Joint Hometown News Release:

<https://jhns.release.dma.mil/public/standard>

"For the Want of a Nail"

<https://twitter.com/FirstArmy> - NEEDS VERIFICATION ONLY

<https://www.facebook.com/FirstArmy/> NEEDS VERIFICATION

(b)(6)

From: (b)(6) HQ DMA (USA)
To: Facebook
Cc: (b)(6)
Subject: RE: [Non-DoD Source] Account removed | Job: 381787095785067
Date: Friday, April 12, 2019 1:58:31 PM

Hi (b)(6),

Thank you for your quick reply. We greatly appreciate your support.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

-----Original Message-----

From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

Sent: Friday, April 12, 2019 1:54 PM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6)

(b)(6)

Subject: [Non-DoD Source] Account removed | Job: 381787095785067

Hi (b)(6),

This is (b)(6) with the Facebook Client Support Team and I'm happy to help get a further look into what happened and get the account (https://www.instagram.com/us_strategic_command/) back up and running.

Once we figure this out I will also be assisting with the verification. I'm currently processing this request alongside our specialists and I'll loop back here as soon as I have an update to provide.

Please feel free to reach out if you have any questions or concerns.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Fri Apr 12, 2019 10:21:53, (b)(6) wrote:

>Subject : Account removed

>Instagram Requests : Lost access

>Instagram Account-Level Issues : Instagram Account Access Lost Official

>Instagram Account Username : @us_strategic_command Log-in e-mail of the

>Instagram account : usstratcompa@mail.mil Please let us know how we can
>help. ; The US Strategic Command Instagram account was removed without
>notice. We are requesting support in getting it back.
>We would also like to get it verified if possible. Please let me know what
>information is needed.
>Are you based in the United States? : Yes What kind of political entity
>are you? : None of the Above Please include your government or
>organization email address. : (b)(6) Would you
>like to subscribe additional email addresses to your support case?
>(optional) : (b)(6)
>

From: (b)(6) on behalf of [Twitter Government & Politics](#)
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Re: April 11 - Account Verification Request - April 11
Date: Friday, April 12, 2019 12:29:07 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6),

Thank you for sending these along. We can submit these on your behalf.

The accounts needing Media Studio can now find access at studio.twitter.com < Caution-<http://studio.twitter.com> > .

Don't hesitate to let us know if you have any additional questions!

--

Twitter Government & Elections

gov@twitter.com < Caution-<mailto:gov@twitter.com> > | follow us: [@TwitterGov](https://twitter.com/TwitterGov) < Caution-<http://twitter.com/twittergov> >

On Thu, Apr 11, 2019 at 6:32 PM (b)(6) DMA HQ DMA (USA) wrote:

Hi Team Twitter,

I am submitting another batch for verification on behalf of these accounts. Copying the military service leads for their situational awareness. Please let me know if anything else is needed. You guys are amazing!

Thank you for your support!

Verification and TMS:

[@nsabethesda](#)

[@navymwrbethesda](#)

[@10MTNDIV](#)

[@USAFCENT](#)

[@2dCavalryRegt](#)

[@SpartanBrigade](#)

[@stennis74](#)

[@camp_jeune](#)

[@MCASNewRiver](#)

@1st_Marine_Div

@USSConstitution

@MCICOM_HQ

Verification only:

@FirstArmy

@AirmanMagazine

@hqamc

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

Caution-<https://twitter.com/DeptofDefense> < Caution-<https://web-mech01.mail.mil/owa/redir.aspx?C=kRPyUmu0Fcxbo1eIA5HkJUARX7Qq1kygmyBjEHNmKfsZXdFpRk3VCA..&URL=https%3a%2f%2ftwitter.com%2fDeptofDefense> >

Caution-<https://www.instagram.com/deptofdefense> < Caution-https://web-mech01.mail.mil/owa/redir.aspx?C=B-SPfsQ3tDeZUd4_1FrYppur9GBw5f0n3dYeiwWmQ4UZXdFpRk3VCA..&URL=https%3a%2f%2fCaution-www.instagram.com%2fdeptofdefense >

Caution-<https://www.facebook.com/DeptofDefense> < Caution-<https://web-mech01.mail.mil/owa/redir.aspx?C=7P5lgqTrCe0qBaM7opW3ZCddQdUguEw3D5li2K1BxlwZXdFpRk3VCA..&URL=https%3a%2f%2fCaution-www.facebook.com%2fDeptofDefense> >

Caution-<https://www.linkedin.com/company/united-states-department-of-defense> < Caution-<https://web-mech01.mail.mil/owa/redir.aspx?C=FMiMQYUjZQP0iZLXjfqAu1BnNtuzwUpBbdcLUBjg57gZXdFpRk3VCA..&URL=https%3a%2f%2fCaution-www.linkedin.com%2fcompany%2funited-states-department-of-defense> >

Caution-<https://www.defense.gov> < Caution-<https://www.defense.gov/> >

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: Account Verifications
Date: Thursday, April 11, 2019 2:03:48 PM

(b)(6)

Thanks for the link!

To follow up on our conversation, I will include you all in the emails traffic. Including (b)(6) who is going to help me field and log these.

In an effort to eliminate fake accounts, I am reaching out DOD wide to verify official accounts. So far, I've reach out to more than 80 accounts through Twitter DM or my contacts.

As mentioned, I am doing Twitter first because the process is much easier. This includes any commander or SEL level accounts they may have. I am turning in a batch today, so please let me know if you have others to submit. I can copy you on the email so you can do them in the future.

Doing FB and IG next week. This week is too crazy.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

From: (b)(6)
To:
Cc:
Subject: Account Verification
Date: Thursday, April 11, 2019 4:34:57 PM
Attachments: [2CR.JPG](#)

Hi 1LT Brabo!

How are you? I see your travels on FB and it looks like you are having a wonderful time! So jealous!

Copying the Army social team for their SA. Also copied is Alan who works w/ me at the Pentagon. I've attached a photo of what I see for the Twitter account. A reason it may have become un-verified is if someone played with the handle - that happened to us recently. I'll go ahead and get Twitter re-verified with the batch I am submitting today.

I am working to review and verify official accounts in an effort to reduce imposters and scams which is a big problem. Also, for @DeptofDefense account posts, we'd like to make sure the accounts we tag are legitimate and verified. Would you like help verifying 2CR's FB and IG accounts?

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

From: (b)(6) [DMA HQ DMA \(USA\)](#)
To: (b)(6)
Cc: (b)(6)
Subject: Re: [Non-DoD Source] Verifying MCICOM's Twitter Account
Date: Thursday, April 11, 2019 6:56:34 PM

Hello (b)(6),

Thank you for responding.

Thank you for the email address. Copied are (b)(6) and (b)(6) from Marines Social Media. Also, my colleague (b)(6)

The Twitter about looks good as far as the requirements, so I went ahead and submitted the handle for verification and for access to Media Studio (in case you do not have it) on your behalf.

I am working to review and verify official accounts in an effort to reduce imposters and scams which has been an issue. Also, for @DeptofDefense account posts, we'd like to make sure the accounts we tag are legitimate and verified.

Please feel free to forward my email and copy anyone involved.

Thank you,

(b)(6)

(b)(6)

On Apr 11, 2019, at 13:46, (b)(6) wrote:

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6),

I am contract support for MCICOM G7's Digital Engagement Team. Our team (cc'd) is responsible for running MCICOM HQ's social media accounts: Facebook, Twitter, Instagram, YouTube.

A member of our team, JR Arce, received your message from the U.S. Dept. of Defense Twitter account offering to assist our team with verifying the MCICOM HQ Twitter account. We would love your help in getting our account verified, please let us know what we need to provide on our end.

Thank you,

(b)(6)

Marine Corps Installations Command (MCICOM) G7

(b)(6)

(b)(6)

Washington, D.C.

Booz | Allen | Hamilton

[BoozAllen.com](http://www.boozallen.com/) < Caution-<http://www.boozallen.com/> >

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: 10th Mountain Division, Twitter verification
Date: Thursday, April 11, 2019 4:39:47 PM

Got it. Thanks for the information. Will circle back with any updates on GPAC.

The Twitter verification can take up to two weeks and they will not let us know. The blue check will just appear.

-----Original Message-----

From: (b)(6) USARMY 10 MTN DIV (US)
(b)(6)
Sent: Thursday, April 11, 2019 4:34 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6) USARMY HQDA OCPA (USA)
(b)(6) USARMY HQDA OCPA
(b)(6) USARMY HQDA (USA)
(b)(6) DMA PROD (USA)
(b)(6) USARMY 10 MTN DIV (USA)
(b)(6)
Subject: RE: 10th Mountain Division, Twitter verification

This sounds great (b)(6)

Here's (b)(6) and my information for GPAC.

Page URL: <https://www.facebook.com/10thMTNDIV/>
Email (associated with your personal account): (b)(6)
FB Profile URL: (b)(6)

Page URL: <https://www.facebook.com/10thMTNDIV/>
Email (associated with your personal account): (b)(6)
FB Profile URL: (b)(6)

I also added (b)(6) to the cc line in case you need to reach out to (b)(6) directly.

Thanks again for your help.

(b)(6)
(b)(6) 27th Public Affairs Detachment
10th Mountain Division
(b)(6)

Facebook: <https://www.facebook.com/10thMTNDIV/>
Twitter: <https://twitter.com/10MTNDIV>
Instagram: <https://www.instagram.com/fd10thmntn/>
YouTube: https://www.youtube.com/channel/UCXuAy8C_0lzRqA2wtM7IO1w
Flickr: <https://www.flickr.com/photos/drum10thmountain/albums>

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

Sent: Thursday, April 11, 2019 3:19 PM

To: (b)(6) USARMY 10 MTN DIV (US)

(b)(6)

Cc: (b)(6) USARMY HQDA OCPA (USA)

(b)(6) USARMY HQDA OCPA

(b)(6) USARMY HQDA (USA)

(b)(6) DMA PROD (USA)

(b)(6)

Subject: RE: 10th Mountain Division, Twitter verification

(b)(6)

Thanks for speaking with me.

(b)(6) Per our conversation, I will submit for @10MTNDIV Twitter to be verified today. We will hold on streamlining the handles across the platforms until the decision makers at the Division are in agreement. Copying the Army Social Media team (and my colleague (b)(6)) for their SA.

You mentioned submitting to FB a request for this but were not sure about the outcome. Please check the link to see if you have access to the Government, Politics & Advocacy Support Portal (GPAC).

<https://politics.fb.com/help> Please fill out the info below if you do not.

I will be submitting a batch next week.

The GPAC portal assists with:

- Verified badge requests
- Disapproved ad appeals
- Name or username changes
- Fake account reports
- Duplicate account merges
- Hacked account reports
- Product questions or issues

Here is the info I need for GPAC. Please do one for each account manager you want to have access.

Page URL: <https://www.facebook.com/10thMTNDIV/>

Email (associated with your personal account):

FB Profile URL:

Thanks!

(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

Sent: Thursday, April 11, 2019 12:49 PM

To: (b)(6) 10 MTN DIV (US)

(b)(6)

Subject: RE: 10th Mountain Division, Twitter verification

Hi (b)(6)

Thanks for emailing. Are you available to talk? I am at this number today

(b)(6)

Looking at the links in your signature block, I would like to ask a few questions about the current handles

Facebook: <https://www.facebook.com/10thMTNDIV/> - VERIFIED

Twitter: <https://twitter.com/10MTNDIV> - NEEDS VERIFICATION/CHANGE HANDLE?

Instagram: <https://www.instagram.com/fd10thmtn/> - NEEDS VERIFICATION/CHANGE HANDLE?

(b)(6)

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

-----Original Message-----

From: (b)(6) USARMY 10 MTN DIV (US)

(b)(6)

Sent: Thursday, April 11, 2019 9:34 AM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Subject: 10th Mountain Division, Twitter verification

Good morning (b)(6)

I got your message the other day on Twitter regarding account verification. Feel free to let me know what needs to happen.

Thanks.

(b)(6)

(b)(6) 27th Public Affairs Detachment 10th Mountain Division

(b)(6)

Facebook: <https://www.facebook.com/10thMTNDIV/>

Twitter: <https://twitter.com/10MTNDIV>

Instagram: <https://www.instagram.com/fd10thmtn/>

YouTube: https://www.youtube.com/channel/UCxuAy8C_0lzRqA2wtM7IO1w

Flickr: <https://www.flickr.com/photos/drum10thmountain/albums>

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: Re: (b)(6) email
Date: Thursday, April 11, 2019 10:03:36 PM

(b)(6)

Good on you for getting verified! It's a fantastic IG account.

Twitter looks good for verification and I will submit the request tomorrow. It should take about two weeks. Not sure if you have Media Studio so I will request that if needed.

Copying (b)(6) from Marines Social Media for their SA and my colleague (b)(6)

I am working to review and verify official accounts in an effort to reduce imposters and scam opportunities. Also, for @DeptofDefense account posts we'd like to make sure the accounts we engage with are legitimate and verified.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 11, 2019, at 21:44, (b)(6) wrote:

Hi (b)(6)

Yes I would like our Twitter account to be verified if possible. We just worked to get our Instagram account verified (pride_of_the_pacific).

Best,

(b)(6)

I lt MEU

Sent via the Samsung Galaxy S7, an AT&T 4G LTE smartphone

----- Original message -----

From: (b)(6) DMA HQ DMA (USA)"

(b)(6)

Date: 4/11/19 6:12 PM (GMT-08:00)

To: (b)(6)

Subject: (b)(6) email

Hi,

Sending from my work phone.

Thank you,

(b)(6)

(b)(6)

(b)(6)

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: Army Materiel Command Twitter
Date: Thursday, April 11, 2019 6:06:12 PM

Good afternoon (b)(6)

Thank you for responding.

Copying the Army social team for their SA. Also copied is Alan who works w/ me at the Pentagon. A reason the account may have become un-verified is if someone played with the handle, which happened to us recently. I'll go ahead and get Twitter re-verified with the batch I am submitting today. Verification can take up to two weeks. They will not notify when that happens but please keep an eye out for the blue check mark. For any handle changes please contact the Army team so they can assist w/o losing verification.

I am working to review and verify official accounts in an effort to reduce imposters and scams which is a big problem. Also, for @DeptofDefense account posts, we'd like to make sure the accounts we tag and share from are legitimate and verified.

Please feel free to forward my email and copy anyone involved.

Thank you.

(b)(6)

(b)(6)

- <https://twitter.com/DeptofDefense>
- <https://www.instagram.com/deptofdefense>
- <https://www.facebook.com/DeptofDefense>
- <https://www.linkedin.com/company/united-states-department-of-defense>
- <https://www.defense.gov>

From: (b)(6) USARMY USAMC (US) (b)(6)
Sent: Thursday, April 11, 2019 9:38 AM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Subject: Army Materiel Command Twitter

(b)(6)

Thank you for reaching out to Army Materiel Command via Twitter. We were a verified account earlier this year, but about 3 weeks ago I noticed our blue check was gone and had not figured out how to get it back. Please let me know what need to do,

V/R

(b)(6)

(b)(6)

Public Affairs Specialist
Public & Congressional Affairs
Headquarters, U.S. Army Materiel Command

(b)(6)

Follow AMC online!

Website: www.amc.army.mil

LinkedIn: <https://www.linkedin.com/company/u-s-army-materiel-command/>

Facebook: www.facebook.com/armymaterielcommand

Twitter: <http://twitter.com/hqamc>

From: (b)(6)
To:
Cc:
Subject: Re: ASACivilWorks Twitter Account Verification
Date: Thursday, April 11, 2019 8:40:28 PM

Hi (b)(6),

You're welcome. Thanks for your email.

Happy to help and give it a try. Copying the Army Social Media folks for their situational awareness. Also copied is my colleague (b)(6).

I am working to review and verify official accounts in an effort to reduce imposters and scams, especially for leaders. Also, for @DeptofDefense account posts, we'd like to make sure the accounts we engage with are legitimate and verified.

Here's the link to the Army's scam and impostor guidance section of the social media handbook for your reference: <https://www.army.mil/socialmedia/scams/>

Please give a call or stop by if you have any questions or concerns.

Thank you,

(b)(6)

(b)(6)

On Apr 11, 2019, at 11:21, (b)(6) USARMY HQDA ASA CW (USA)
(b)(6) wrote:

(b)(6),

Thanks for reaching out through direct message on Twitter! I have been working with the Twitter Gov team to get verification for the account. The issue has been the firewalls of the building blocking the necessary links to complete the necessary steps, mainly just confirming my government email address. I'm working with JSP to get it resolved. Is there a way that you know of to fix this in a more expedited manner?

Thanks!

Very Respectfully,

(b)(6)

(b)(6)



The Pentagon, Washington D.C.

(b)(6)



From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: Re: JBPHH Verified Twitter Account
Date: Thursday, April 11, 2019 9:44:54 PM

Happy to help! Will be in touch.

> On Apr 11, 2019, at 21:36, (b)(6) JBPHH, JB00P (b)(6) wrote:

>
> Sounds good! Thanks for your help Aimee. It will be nice to be legit!

> (b)(6)

> -----Original Message-----

> From: (b)(6) DMA HQ DMA (USA) (b)(6)
> Sent: Thursday, April 11, 2019 3:10 PM
> To: (b)(6) JBPHH, JB00P (b)(6)
> Cc: (b)(6) USN CHINFO WASHINGTON DC (USA) (b)(6)
> (b)(6) DMA PROD (USA) (b)(6)

> Subject: Re: JBPHH Verified Twitter Account

> Hey (b)(6)

> Thanks for your quick reply. The shaka and coconut tree emoji are fun!

> Nothing needed at this time. Twitter looks good for verification and I will submit the request tomorrow. It should take about two weeks.

> Copying (b)(6) from Navy Social Media for his SA and my colleague (b)(6)

> I am working to review and verify official accounts in an effort to reduce imposters and scam opportunities. Also, for @DeptofDefense account posts, we'd like to make sure the accounts we engage with are legitimate and verified.

> The FB account is already verified so that's good. Your IG account looks ready to verify. We'll be working on those accounts next week. https://instagram.com/jointbasephh?utm_source=ig_profile_share&igshid=6wyddp56tgv7

> Thank you,

> (b)(6)

> (b)(6)

From:
To:
Cc:

(b)(6)

Subject: RE: Twitter Certified (UNCLASSIFIED)
Date: Thursday, April 11, 2019 6:27:52 PM

Hello (b)(6),

Nice to see you here!

I am working to review and verify official accounts in an effort to reduce imposters and scams which is a big problem. Also, for @DeptofDefense account posts, we'd like to make sure the accounts we tag and share from are legitimate and verified. The Army Social Media team is copied here and we are working together on this.

FYSA, Twitter verification can take up to two weeks. I have a direct line and would be happy to help expedite the process if needed. Is there a way to update the link in the profile? That may delay verification.

I will be working on FB and IG verifications next week. (b)(6) is correct in that it is a different process. Please let me know if you would like assistance with those.

Thanks!

(b)(6)

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

-----Original Message-----

From: (b)(6) USARMY III CORPS (US) (b)(6)
Sent: Thursday, April 11, 2019 12:48 PM

(b)(6)

Subject: Re: Twitter Certified (UNCLASSIFIED)

Hi, (b)(6)

(b)(6) I re-submitted the Twitter request today. I don't have contacts at IG or FB yet. Others are welcome to assist.

Regards,

(b)(6)

Sent from my mobile device - (b)(6)

> On Apr 11, 2019, at 10:43 AM, (b)(6) USARMY 1 AD (USA)

<(b)(6)> wrote:

> CLASSIFICATION: UNCLASSIFIED

> With your approval, I can help 2ABCT here so they can get their Twitter checkmark. Instagram verification is through Facebook and it is a different process.

> V/r

> (b)(6)

> -----Original Message-----

> From: (b)(6) USARMY 1 AD 3 ABCT (USA)

> Sent: Thursday, April 11, 2019 9:38 AM

> To: (b)(6)

> Cc: (b)(6)

> Subject: Twitter Certified (UNCLASSIFIED)

> CLASSIFICATION: UNCLASSIFIED

> Last night, the (b)(6) reached out to us via Twitter in regards to our Twitter verification. I explained that you were working on us getting certified, but she offered to help with the process- if we needed it. (b)(6) is CC'd on this email for contact. I am not sure of the step we are at, and I apologize for not being as knowledgeable on our status as I should be.

> We also recently started an Instagram page named ' @2ABCT ' that needs verification also. (URL:

<https://instagram.com/2abct>)

> I do not have 24 hr access to my email due to being at Strike Focus. However, please call me at (b)(6) if there is anything I can assist with.

> STRIKE HARD!

> Respectfully,

> (b)(6)

> "Accept there are things you can't control. Do What You Can, With What You Have, Where You Are."
> -Teddy Roosevelt, 26th President of the United States (1901-1909)

>

>

>

>

>

> CLASSIFICATION: UNCLASSIFIED

>

>

> CLASSIFICATION: UNCLASSIFIED

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: Twitter Verification @SpartanBrigade (UNCLASSIFIED)
Date: Thursday, April 11, 2019 4:49:50 PM

I will submit for Twitter verification and Media Studio (not sure if you already have it) today. TMS should be within a day or so, verification can take up to two weeks. They will not let us know so keep an eye out for the blue check. Let us know if you have any questions or need assistance.

https://media.twitter.com/content/media-twitter/en_us/articles/products/2018/media-studio.html

By the way, your FB cover photo is amazing!

-----Original Message-----

From: (b)(6) USARMY 3 ID 2 BCT (USA)
(b)(6)
Sent: Thursday, April 11, 2019 3:42 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
(b)(6) USARMY 3 ID (USA)
(b)(6)
Cc: (b)(6) USARMY 3 ID 2 BCT (USA)
(b)(6) USARMY HQDA OCPA (USA)
(b)(6) USARMY HQDA OCPA
(b)(6) USARMY HQDA (USA)
(b)(6) DMA PROD (USA)
Subject: RE: Twitter Verification @SpartanBrigade (UNCLASSIFIED)

CLASSIFICATION: UNCLASSIFIED

(b)(6)

Sounds good!

Our two official properties:

<https://twitter.com/spartanbrigade>
<https://www.facebook.com/2BCT.3ID/> (verified)

Looping in our (b)(6) who will be primary contact from now on.

(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)
Sent: Thursday, April 11, 2019 3:23 PM
To: (b)(6) USARMY 3 ID 2 BCT (USA)
(b)(6)
Cc: (b)(6) USARMY 3 ID 2 BCT (USA)
(b)(6) USARMY HQDA OCPA (USA)

(b)(6) USARMY HQDA OCPA
(USA) (b)(6) USARMY HQDA (USA)
(b)(6) DMA PROD (USA)

Subject: RE: Twitter Verification @SpartanBrigade (UNCLASSIFIED)

Good afternoon (b)(6)

Thanks for emailing. Looping in the Army Social Media team who I work with on a regular basis. Also, my colleague (b)(6)

I am working to review and verify official accounts in an effort to reduce imposters and scams which is a big problem. Also, for @DeptofDefense account posts, we'd like to make sure the accounts we tag are legitimate and verified. Would you mind sending links to the official accounts (verified and not) to include commanders/chief, if applicable? I'd like to take a look at them and then discuss on the phone if possible. Does that sound good?

Please feel free to forward my email and loop in anyone involved.

Thank you!

(b)(6)

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

-----Original Message-----

From: (b)(6) USARMY 3 ID 2 BCT (USA)

(b)(6)

Sent: Thursday, April 11, 2019 1:41 PM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6) USARMY 3 ID 2 BCT (USA)

(b)(6)

Subject: Twitter Verification @SpartanBrigade (UNCLASSIFIED)

CLASSIFICATION: UNCLASSIFIED

Hi (b)(6)

We got your DM on Twitter -- yes, would love to get verified. What are next steps?

Regards,

(b)(6)

(b)(6)

CLASSIFICATION: UNCLASSIFIED

CLASSIFICATION: UNCLASSIFIED

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: Twitter Verified Status for @camp_lejeune & @MCASNewRiver
Date: Thursday, April 11, 2019 5:48:12 PM

(b)(6)
Good afternoon (b)(6)

Thank you for emailing and including the links. Copying Marines Social Media for their SA. Also, my colleague (b)(6)

I am working to review and verify official accounts in an effort to reduce imposters and scams which is a big problem. Also, for @DeptofDefense account posts, we'd like to make sure the accounts we tag are legitimate and verified.

I have reviewed the Twitter accounts and there is nothing else needed. Submitting both for verification today. Verification can take up to two weeks. They will not notify when that happens but please keep an eye out for the blue check mark.

Do you have Twitter Media Studio? I will request that also, which is a quick turnaround.

TMS:

https://media.twitter.com/content/media-twitter/en_us/articles/products/2018/media-studio.html

We can work on verifying FB and IG accounts next week.

<https://www.facebook.com/camp.lejeune/> - Please update the link in the "About" section to: <https://www.lejeune.marines.mil> (official websites are required for verification)

<https://www.instagram.com/camp.lejeune/> - This link is good:

<https://www.lejeune.marines.mil>

<https://www.facebook.com/mcasnewriver/> - This link is good:

<https://www.newriver.marines.mil>

Thank you!

(b)(6)

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

-----Original Message-----

From: (b)(6)
Sent: Thursday, April 11, 2019 3:11 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6) USMC MCI-EAST (USA) (b)(6)
Subject: Twitter Verified Status for @camp_lejeune & @MCASNewRiver

(b)(6)

As requested via Twitter direct message, I am contacting you for assistance with getting our Twitter accounts "verified".

I have cc'ed Victoria Long on this correspondence. We both assist with managing the social media sites for Camp Lejeune & MCAS New River.

Camp Lejeune: https://twitter.com/camp_lejeune

MCAS New River: <https://twitter.com/MCASNewRiver>

Please advise if you require any additional information.

Thank you for your support, time and attention.

Respectfully,

(b)(6)

Communication Strategy and Operations
MCIEAST-MCB Camp Lejeune and MCAS New River

(b)(6)

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: Re: [Non-DoD Source] U.S. Dept of Defense (@DeptofDefense) has sent you a Direct Message on Twitter!
Date: Thursday, April 11, 2019 8:54:43 PM

Hello (b)(6)

Thanks for your quick reply. Nothing to do right now. The Twitter account looks good for verification and I will submit the request tomorrow.

Copying (b)(6) from Navy Social Media for his SA. Also copied is my colleague (b)(6).

I am working to review and verify official accounts in an effort to reduce imposters and scams opportunists. Also, for @DeptofDefense account posts, we'd like to make sure the accounts we engage with are legitimate and verified.

These accounts look good for verification as well. Are there plans to use IG in the near future? That may be questionable since the last post was in May 2018. I am working FB and IG accounts next week.

<https://www.facebook.com/Amphib7thFleet/>
<https://instagram.com/amphib7flt>

Thank you,

(b)(6)

(b)(6)

On Apr 11, 2019, at 20:29, (b)(6)
wrote:

(b)(6)

It would be fantastic to get our account, @Amphib7FLT, verified! Please let us know what we need to do.

Very respectfully,

(b)(6)

From: U.S. Dept of Defense (via Twitter) [<mailto:notify@twitter.com>]
Sent: Friday, April 12, 2019 9:25 AM
To: M-OK-CTF76 PAO <PAOCTF76@fe.navy.mil>

Subject: [Non-DoD Source] U.S. Dept of Defense (@DeptofDefense) has sent you a Direct Message on Twitter!

U.S. Dept of Defense sent you a Direct Message.

Hi there. My name is (b)(6). I am the DOD Social Media lead. I'd like to help get your accounts verified if that is something you are interested in. Please email me at

(b)(6)

Reply

[Settings](#) | [Help](#) | [Opt-out](#) | [Download app](#)

[Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103](#)

From: (b)(6)
To:
Cc:
Subject: RE: [Non-DoD Source] Account removed | Job: 381787095785067
Date: Friday, April 12, 2019 5:11:17 PM

Hi (b)(6)

What a relief! We can see the account. Thank you for the quick turn and for assisting with verification.

Now we can relax and watch Game of Thrones.

I hope you have a nice weekend. Thank you for your continued support!

Best,

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

-----Original Message-----

From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

Sent: Friday, April 12, 2019 5:04 PM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6)

(b)(6)

Subject: [Non-DoD Source] Account removed | Job: 381787095785067

Hi (b)(6)

After review, we found the account (https://www.instagram.com/us_strategic_command/) was incorrectly disabled and is now active again. I'm currently processing the verification alongside our specialists and I'll let you know as soon as I have an update to provide.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Fri Apr 12, 2019 10:59:07, (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6)

>Thank you for your quick reply. We greatly appreciate your support.

>(b)(6)

>DMA Pentagon Bureau

>(b)(6)

><https://twitter.com/DeptofDefense>

><https://www.instagram.com/deptofdefense>

><https://www.facebook.com/DeptofDefense>

><https://www.linkedin.com/company/united-states-department-of-defense>

><https://www.defense.gov>

>-----Original Message-----

>From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

>Sent: Friday, April 12, 2019 1:54 PM

>To: (b)(6) DMA HQ DMA (USA)

>(b)(6)

>Cc: (b)(6)

>(b)(6)

>Subject: [Non-DoD Source] Account removed | Job: 381787095785067 Hi

>(b)(6) This is (b)(6) with the Facebook Client Support Team and I'm happy

>to help get a further look into what happened and get the account

>(https://www.instagram.com/us_strategic_command/) back up and running.

>Once we figure this out I will also be assisting with the verification.

>I'm currently processing this request alongside our specialists and

>I'll loop back here as soon as I have an update to provide.

>Please feel free to reach out if you have any questions or concerns.

>Thanks,

>(b)(6)

>Facebook Client Support Analyst

>>On Fri Apr 12, 2019 10:21:53, (b)(6) wrote:

>>Subject : Account removed

>>Instagram Requests : Lost access

>>Instagram Account-Level Issues : Instagram Account Access Lost

>>Official Instagram Account Username : @us_strategic_command Log-in

>>e-mail of the Instagram account : usstratcompa@mail.mil Please let us

>>know how we can help. : The US Strategic Command Instagram account was

>>removed without notice. We are requesting support in getting it back.

>>We would also like to get it verified if possible. Please let me know

>>what information is needed.

>>Are you based in the United States? : Yes What kind of political

>>entity are you? : None of the Above Please include your government or

>>organization email address. : (b)(6) Would you

>>like to subscribe additional email addresses to your support case?

>>(optional) : (b)(6)

>>(b)(6)

>>

>

From:
To:
Cc:

(b)(6)

Subject: Account Verification Request - April 12
Date: Friday, April 12, 2019 6:18:36 PM

Good evening,

Requesting another batch for verification and TMS access. Just not sure which ones do not have TMS.

@amphib7FLT
@JointBasePHH
@11thmeu
@2INFDIV
@ASACivilWorks
@ArmyCIOG6
@Andrews_JBA

I hope you have a great weekend. Thank you very much for your support!

(b)(6)

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

From:
To:
Cc:

(b)(6)

Subject:
Date:

RE: [Non-DoD Source] Account removed | Job: 381787095785067
Monday, April 15, 2019 12:34:42 PM

Hi (b)(6)

I see it! This is awesome!

Understood. We will follow the 2FA protocol. Thank you so much for helping with the recovery of the account and with the verification!

Sincerely,

(b)(6)

-----Original Message-----

From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

Sent: Monday, April 15, 2019 12:29 PM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6)

(b)(6)

Subject: [Non-DoD Source] Account removed | Job: 381787095785067

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

We reviewed the account

(Caution-https://www.instagram.com/us_strategic_command/) and determined that it's eligible for verification. You'll now see a blue checkmark next to the username on the profile and in search results on Instagram.

Please note that verified accounts must remain public, have a profile picture and post content.

We strongly recommend to turn on Two-factor authentication that helps protect the Instagram account. For details about how to set up two-factor authentication and keep the account secure in the future, please view this Help Center article: Caution-<https://help.instagram.com/566810106808145>

If you have any questions or concerns in regard to this inquiry, please let me know and I'll be glad to assist.

Best,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

(b)(6) >On Fri Apr 12, 2019 14:11:28, (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6)
>What a relief! We can see the account. Thank you for the quick turn and
>for assisting with verification.
>Now we can relax and watch Game of Thrones.
>I hope you have a nice weekend. Thank you for your continued support!
>Best,
>Aimee
>Aimee Fujikawa
>DMA Pentagon Bureau
>Department of Defense Social Media Lead Pentagon Desk: 703-697-7795
>Mobile: 667-967-4181
>aimee.f.fujikawa.civ@mail.mil
>Caution-<https://twitter.com/DeptofDefense>
>Caution-<https://www.instagram.com/deptofdefense>
>Caution-<https://www.facebook.com/DeptofDefense>
>Caution-<https://www.linkedin.com/company/united-states-department-of-defense>
>fense
>Caution-<https://www.defense.gov>

>-----Original Message-----

>From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

>Sent: Friday, April 12, 2019 5:04 PM

>To: (b)(6) DMA HQ DMA (USA)

>(b)(6)

>Cc: (b)(6)

>(b)(6)

(b)(6) >Subject: [Non-DoD Source] Account removed | Job: 381787095785067 Hi

>(b)(6). After review, we found the account

>(Caution-https://www.instagram.com/us_strategic_command/) was

>incorrectly disabled and is now active again. I'm currently processing

>the verification alongside our specialists and I'll let you know as soon as I

>have an update to provide.

>Thanks,

>(b)(6)

>Facebook Client Support Analyst

(b)(6) >>On Fri Apr 12, 2019 10:59:07, (b)(6) DMA HQ DMA (USA) wrote:

>>Hi (b)(6)

>>Thank you for your quick reply. We greatly appreciate your support.

>>(b)(6)

>>DMA Pentagon Bureau

>>(b)(6)

>>Caution-<https://twitter.com/DeptofDefense>

>>Caution-<https://www.instagram.com/deptofdefense>

>>Caution-<https://www.facebook.com/DeptofDefense>

>>Caution-<https://www.linkedin.com/company/united-states-department-of-defense>

>>efense

>>Caution-<https://www.defense.gov>

>>-----Original Message-----

>>From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

>>Sent: Friday, April 12, 2019 1:54 PM

>>To: (b)(6) DMA HQ DMA (USA)

>>(b)(6)

>>Cc: (b)(6)

>>(b)(6)

>>Subject: [Non-DoD Source] Account removed | Job: 381787095785067 Hi

>>(b)(6). This is (b)(6) with the Facebook Client Support Team and I'm

>>happy to help get a further look into what happened and get the

>>account

>>(Caution-https://www.instagram.com/us_strategic_command/) back up and

>>running.

>>Once we figure this out I will also be assisting with the verification.

>>I'm currently processing this request alongside our specialists and

>>I'll loop back here as soon as I have an update to provide.

>>Please feel free to reach out if you have any questions or concerns.

>>Thanks,

>>(b)(6)

>>Facebook Client Support Analyst

>>>On Fri Apr 12, 2019 10:21:53, (b)(6) wrote:

>>>Subject : Account removed

>>>Instagram Requests : Lost access

>>>Instagram Account-Level Issues : Instagram Account Access Lost

>>>Official Instagram Account Username : @us_strategic_command Log-in

>>>e-mail of the Instagram account : usstratcompa@mail.mil Please let us

>>>know how we can help. : The US Strategic Command Instagram account

>>>was removed without notice. We are requesting support in getting it back.

>>>We would also like to get it verified if possible. Please let me know

>>>what information is needed.

>>>Are you based in the United States? : Yes What kind of political

>>>entity are you? : None of the Above Please include your government or

>>>organization email address. : (b)(6) Would you

>>>like to subscribe additional email addresses to your support case?

>>>(optional) : (b)(6)

>>>(b)(6)

>>>

>>

>

From:
To:
Cc:

(b)(6)

Subject: RE: [Non-DoD Source] Account removed | Job: 381787095785067
Date: Monday, April 15, 2019 1:19:15 PM

(b)(6)

Thanks, again. You and the team have been so great and we appreciate the support.

You'll probably be hearing from me a lot. We are working to get all DOD accounts verified.

(b)(6)

-----Original Message-----

From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

Sent: Monday, April 15, 2019 1:08 PM

To: (b)(6)

Cc: (b)(6)

(b)(6)

Subject: [Non-DoD Source] Account removed | Job: 381787095785067

Hi (b)(6)

I'm glad we could be of assistance here and help regain access to the account and get it verified. Please let me know if you need anything else in regard to this inquiry and I'll be happy to help.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Mon Apr 15, 2019 09:35:39, (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6),

>I see it! This is awesome!

>Understood. We will follow the 2FA protocol. Thank you so much for

>helping with the recovery of the account and with the verification!

>Sincerely,

>(b)(6)

>-----Original Message-----

>From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

>Sent: Monday, April 15, 2019 12:29 PM

>To: (b)(6) DMA HQ DMA (USA)

>(b)(6)

>Cc: (b)(6)

>(b)(6)

>(b)(6)

>Subject: [Non-DoD Source] Account removed | Job: 381787095785067 All

>active links contained in this email were disabled. Please verify the

>identity of the sender, and confirm the authenticity of all links

>contained within the message prior to copying and pasting the address to a

>Web browser.

>-----

>Hi (b)(6)

>We reviewed the account

>(Caution-https://www.instagram.com/us_strategic_command/) and

>determined that it's eligible for verification. You'll now see a blue

>checkmark next to the username on the profile and in search results on

>Instagram.

>Please note that verified accounts must remain public, have a profile

>picture and post content.

>We strongly recommend to turn on Two-factor authentication that helps

>protect the Instagram account. For details about how to set up

>two-factor authentication and keep the account secure in the future,

>please view this Help Center article:

>Caution-<https://help.instagram.com/566810106808145>

>If you have any questions or concerns in regard to this inquiry, please

>let me know and I'll be glad to assist.

>Best,

>Dean

>Facebook Client Support Analyst

>Please help us improve our Customer Support by taking a few minutes to

>complete a brief survey about your experience with me. You'll receive

>an email linking to our survey in the next few minutes. I appreciate

>your feedback, and thank you for contacting Facebook.

>>On Fri Apr 12, 2019 14:11:28, (b)(6) DMA HQ DMA (USA) wrote:

>>Hi (b)(6)

>>What a relief! We can see the account. Thank you for the quick turn

>>and for assisting with verification.

>>Now we can relax and watch Game of Thrones.

>>I hope you have a nice weekend. Thank you for your continued support!

>>Best,

>>(b)(6)

>>

>>DMA Pentagon Bureau

>>(b)(6)

>>

>>Caution-<https://twitter.com/DeptofDefense>

>>Caution-<https://www.instagram.com/deptofdefense>

>>Caution-<https://www.facebook.com/DeptofDefense>

>>Caution-<https://www.linkedin.com/company/united-states-department-of-d>

>>e

>>fense

>>Caution-<https://www.defense.gov>

>>-----Original Message-----

>>From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

>>Sent: Friday, April 12, 2019 5:04 PM

>>To: (b)(6)

>>(b)(6)

>>Cc: (b)(6)

>>(b)(6)

>>

>>

>>Subject: [Non-DoD Source] Account removed | Job: 381787095785067 Hi

>>(b)(6) After review, we found the account

>>(Caution-https://www.instagram.com/us_strategic_command/) was

>>incorrectly disabled and is now active again. I'm currently processing

(b)(6)

>>the verification alongside our specialists and I'll let you know as soon as I have an update to provide.

>>Thanks,

>>(b)(6)

>>Facebook Client Support Analyst

>>>On Fri Apr 12, 2019 10:59:07, (b)(6) DMA HQ DMA (USA) wrote:

>>>Hi (b)(6)

>>>Thank you for your quick reply. We greatly appreciate your support.

>>>(b)(6)

>>>(b)(6)

>>>DMA Pentagon Bureau

>>>(b)(6)

>>>(b)(6)

>>>Caution-<https://twitter.com/DeptofDefense>

>>>Caution-<https://www.instagram.com/deptofdefense>

>>>Caution-<https://www.facebook.com/DeptofDefense>

>>>Caution-<https://www.linkedin.com/company/united-states-department-of->

>>>d

>>>efense

>>>Caution-<https://www.defense.gov>

>>>-----Original Message-----

>>>From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

>>>Sent: Friday, April 12, 2019 1:54 PM

>>>To: (b)(6) DMA HQ DMA (USA)

>>>(b)(6)

>>>Cc: (b)(6)

>>>(b)(6)

>>>Subject: [Non-DoD Source] Account removed | Job: 381787095785067 Hi

>>>(b)(6) This is (b)(6) with the Facebook Client Support Team and I'm

>>>happy to help get a further look into what happened and get the

>>>account

>>>(Caution-https://www.instagram.com/us_strategic_command/) back up and

>>>running.

>>>Once we figure this out I will also be assisting with the verification.

>>>I'm currently processing this request alongside our specialists and

>>>I'll loop back here as soon as I have an update to provide.

>>>Please feel free to reach out if you have any questions or concerns.

>>>Thanks,

>>>(b)(6)

>>>Facebook Client Support Analyst

>>>>On Fri Apr 12, 2019 10:21:53, (b)(6) wrote:

>>>>Subject : Account removed

>>>>Instagram Requests : Lost access

>>>>Instagram Account-Level Issues : Instagram Account Access Lost

>>>>Official Instagram Account Username : @us_strategic_command Log-in

>>>>e-mail of the Instagram account : usstratcompa@mail.mil Please let

>>>>us know how we can help. : The US Strategic Command Instagram

>>>>account was removed without notice. We are requesting support in getting

>>>>it back.

>>>>We would also like to get it verified if possible. Please let me

>>>>know what information is needed.

>>>>Are you based in the United States? ; Yes What kind of political

>>>>entity are you? : None of the Above Please include your government

>>>>or organization email address. : (b)(6) Would

>>>>you like to subscribe additional email addresses to your support case?

>>>>(optional) : (b)(6)

>>>>(b)(6)

>>>>

>>>

>>

>

From: (b)(6) on behalf of [Twitter Government & Politics](#)
To: (b)(6)
Cc: (b)(6)
Subject: [Non-DoD Source] Re: Account Verification Request - April 12
Date: Monday, April 15, 2019 11:07:19 AM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Perfect, thank you! We'll submit a verification request on your behalf. Please allow for a couple weeks for this to be processed.

All of the listed accounts now have access to Media Studio at studio.twitter.com < Caution-<http://studio.twitter.com> > , as well.

Let us know if you have any questions or need anything further!

--

Twitter Government & Elections

gov@twitter.com < Caution-<mailto:gov@twitter.com> > | follow us: [@TwitterGov](#) < Caution-<http://twitter.com/twittergov> >

On Fri, Apr 12, 2019 at 6:18 PM (b)(6) DMA HQ DMA (USA)

<(b)(6)> wrote:

Good evening,

Requesting another batch for verification and TMS access. Just not sure which ones do not have TMS.

@amphib7FLT
@JointBasePHH
@11thmeu
@2INFDIV
@ASACivilWorks
@ArmyCIOG6
@Andrews_JBA

I hope you have a great weekend. Thank you very much for your support!

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

Caution-<https://twitter.com/DeptofDefense> < Caution-<https://web-mech01.mail.mil/owa/redirect.aspx?C=kRPyUmu0Fcxbo1eIA5HkJUARX7Qq1kygmyBjEHNmKfsZXdFpRk3VCA..&URL=https%3a%2f%2ftwitter.com%2fDeptofDefense> >

Caution-<https://www.instagram.com/deptofdefense> < Caution-https://web-mech01.mail.mil/owa/redirect.aspx?C=B-SPfsQ3tDeZUd4_1FrYppur9GBw5f0n3dYeiwWmQ4UZXdFpRk3VCA..&URL=https%3a%2f%2fCaution-www.instagram.com%2fdeptofdefense >

Caution-<https://www.facebook.com/DeptofDefense> < Caution-<https://web-mech01.mail.mil/owa/redirect.aspx?C=7P5lgqTrCe0qBaM7opW3ZCddQdUguEw3D5li2K1BxIwZXdFpRk3VCA..&URL=https%3a%2f%2fCaution-www.facebook.com%2fDeptofDefense> >

Caution-<https://www.linkedin.com/company/united-states-department-of-defense> < Caution-<https://web-mech01.mail.mil/owa/redirect.aspx?C=FMiMQYUjZQP0iZLXjfqAu1BnNtuzwUpBbdcLUBjg57gZXdFpRk3VCA..&URL=https%3a%2f%2fCaution-www.linkedin.com%2fcompany%2funited-states-department-of-defense> >

Caution-<https://www.defense.gov> < Caution-<https://www.defense.gov/> >

From: Facebook
To: (b)(6)
Cc: (b)(6)
Subject: [Non-DoD Source] Account removed | Job: 381787095785067
Date: Monday, April 15, 2019 1:13:21 PM

Hi (b)(6)

I'm glad we could be of assistance here and help regain access to the account and get it verified. Please let me know if you need anything else in regard to this inquiry and I'll be happy to help.

Thanks,
(b)(6)
Facebook Client Support Analyst

>On Mon Apr 15, 2019 09:35:39, (b)(6) DMA HQ DMA (USA) wrote:
>Hi (b)(6)
>I see it! This is awesome!
>Understood. We will follow the 2FA protocol. Thank you so much for helping
>with the recovery of the account and with the verification!
>Sincerely,
>(b)(6)

>-----Original Message-----
>From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>
>Sent: Monday, April 15, 2019 12:29 PM
>To: (b)(6) DMA HQ DMA (USA) <(b)(6)>
>Cc: (b)(6)
>(b)(6)

>Subject: [Non-DoD Source] Account removed | Job: 381787095785067
>All active links contained in this email were disabled. Please verify the
>identity of the sender, and confirm the authenticity of all links contained
>within the message prior to copying and pasting the address to a Web browser.

>-----
>Hi (b)(6)
>We reviewed the account
>(Caution-https://www.instagram.com/us_strategic_command/) and determined that
>it's eligible for verification. You'll now see a blue checkmark next to the
>username on the profile and in search results on Instagram.
>Please note that verified accounts must remain public, have a profile picture
>and post content.
>We strongly recommend to turn on Two-factor authentication that helps protect
>the Instagram account. For details about how to set up two-factor
>authentication and keep the account secure in the future, please view this
>Help Center article: Caution-<https://help.instagram.com/566810106808145>
>If you have any questions or concerns in regard to this inquiry, please let me
>know and I'll be glad to assist.
>Best,
>Dean

>Facebook Client Support Analyst
>Please help us improve our Customer Support by taking a few minutes to
>complete a brief survey about your experience with me. You'll receive an email
>linking to our survey in the next few minutes. I appreciate your feedback, and
>thank you for contacting Facebook.

>>On Fri Apr 12, 2019 14:11:28, (b)(6) DMA HQ DMA (USA) wrote:

>>Hi (b)(6)

>>What a relief! We can see the account, Thank you for the quick turn and
>>for assisting with verification.

>>Now we can relax and watch Game of Thrones.

>>I hope you have a nice weekend. Thank you for your continued support!

>>Best,

>>(b)(6)

>>DMA Pentagon Bureau

>>(b)(6)

>>Caution-<https://twitter.com/DeptofDefense>

>>Caution-<https://www.instagram.com/deptofdefense>

>>Caution-<https://www.facebook.com/DeptofDefense>

>>Caution-<https://www.linkedin.com/company/united-states-department-of-defense>

>>Caution-<https://www.defense.gov>

>>-----Original Message-----

>>From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

>>Sent: Friday, April 12, 2019 5:04 PM

>>To: (b)(6) DMA HQ DMA (USA)

>>(b)(6)

>>Cc: (b)(6)

>>(b)(6)

>>Subject: [Non-DoD Source] Account removed | Job: 381787095785067 Hi
>>(b)(6) After review, we found the account
>>(Caution-https://www.instagram.com/us_strategic_command/) was
>>incorrectly disabled and is now active again. I'm currently processing
>>the verification alongside our specialists and I'll let you know as soon as I
>>have an update to provide.

>>Thanks,

>>(b)(6)

>>Facebook Client Support Analyst

>>>On Fri Apr 12, 2019 10:59:07, (b)(6) DMA HQ DMA (USA) wrote:

>>>Hi (b)(6)

>>>Thank you for your quick reply. We greatly appreciate your support.

>>>(b)(6)

>>>DMA Pentagon Bureau

>>>(b)(6)

>>>Caution-<https://twitter.com/DeptofDefense>

>>>Caution-<https://www.instagram.com/deptofdefense>

>>>Caution-<https://www.facebook.com/DeptofDefense>

>>>Caution-<https://www.linkedin.com/company/united-states-department-of-defense>

>>>Caution-<https://www.defense.gov>

>>>-----Original Message-----

>>>From: Facebook <case++aazq3hxtqafxnk@support.facebook.com>

>>>Sent: Friday, April 12, 2019 1:54 PM

>>>To: (b)(6) DMA HQ DMA (USA)

>>>(b)(6)

>>>Cc: (b)(6)

(b)(6)

>>> (b)(6)

>>> Subject: [Non-DoD Source] Account removed | Job: 381787095785067 Hi

>>> (b)(6), This is Dean with the Facebook Client Support Team and I'm

>>> happy to help get a further look into what happened and get the

>>> account

>>> (Caution-https://www.instagram.com/us_strategic_command/) back up and

>>> running.

>>> Once we figure this out I will also be assisting with the verification.

>>> I'm currently processing this request alongside our specialists and

>>> I'll loop back here as soon as I have an update to provide.

>>> Please feel free to reach out if you have any questions or concerns.

>>> Thanks,

>>> (b)(6)

>>> Facebook Client Support Analyst

>>>> On Fri Apr 12, 2019 10:21:53, (b)(6) wrote:

>>>> Subject : Account removed

>>>> Instagram Requests ; Lost access

>>>> Instagram Account-Level Issues : Instagram Account Access Lost

>>>> Official Instagram Account Username : @us_strategic_command Log-in

>>>> e-mail of the Instagram account : usstratcompa@mail.mil Please let us

>>>> know how we can help. : The US Strategic Command Instagram account

>>>> was removed without notice. We are requesting support in getting it back.

>>>> We would also like to get it verified if possible. Please let me know

>>>> what information is needed.

>>>> Are you based in the United States? : Yes What kind of political

>>>> entity are you? : None of the Above Please include your government or

>>>> organization email address. : (b)(6) Would you

>>>> like to subscribe additional email addresses to your support case?

>>>> (optional) ; (b)(6)

>>>> (b)(6)

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