



Defense Research, Surveys, and Statistics Center (RSSC)

**2014 Post-Election
Voting Survey of
Local Election Officials**

Tabulations of Responses



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**2014 POST-ELECTION VOTING SURVEY OF
LOCAL ELECTION OFFICIALS:
TABULATIONS OF RESPONSES**

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Acknowledgments

Defense Manpower Data Center (DMDC) is indebted to numerous people for their assistance with the *2014 Post-Election Voting Survey of Local Election Officials* which was conducted on behalf of the Office of the Under Secretary of Defense for Personnel and Readiness (OUSD[P&R]). The survey program is conducted under the leadership of Dr. Paul Rosenfeld, Director of the *Defense Research, Surveys, and Statistics Center* (RSSC).

Federal Voting Assistance Program (FVAP) staff and other FVAP stakeholders contributed to the development of this survey.

RSSC's Survey Design, Analysis, & Operations Branch, under the guidance of Carol Newell, Branch Chief, is responsible for the development of questionnaires in the survey program. The program manager on this survey was Kimberly Hylton, SRA International, Inc. The lead survey design analyst and lead operations analyst was Lisa Davis. In addition, she designed the unique presentation of complex items used in this tabulation volume. Carol Newell was also the Team Lead of Survey Operations, responsible for the survey database construction and archiving. Data Recognition Corporation (DRC) performed data collection and editing.

RSSC's Statistical Methods Branch, under the guidance of David McGrath, Branch Chief, is responsible for sampling and weighting methods used in the survey program. The lead statistical analyst on this survey was Jeff Schneider, overseen by Fawzi Al Nassir, SRA International, Inc., who designed the sample and developed weights for this survey.

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2014 POST-ELECTION VOTING SURVEY OF LOCAL ELECTION OFFICIALS: TABULATIONS OF RESPONSES

Introduction to the Survey

The *Defense Research, Surveys, and Statistics Center* (RSSC), Defense Manpower Data Center (DMDC), conducts surveys to support the personnel information needs of the Under Secretary of Defense for Personnel and Readiness (USD[P&R]). These surveys assess the attitudes and opinions of the entire Department of Defense (DoD) community. DMDC developed the *Post-Election Voting (PEV)* surveys in 2008. These surveys are conducted every other year at the request of the Federal Voting Assistance Program (FVAP) office as required by the Uniformed and Overseas Citizens Absentee Voting Act of 1986, Section 101.b (1), 42 USC §1973ff, now 52 U.S.C. 20310 (UOCAVA) and the Military and Overseas Voter Empowerment Act (MOVE Act). The surveys provide an evaluation of the effectiveness of assistance provided to UOCAVA voters in federal elections.

This report contains tabulations of responses from the *2014 Post-Election Voting Survey of Local Election Officials (2014 PEV1)* conducted from November 5, 2014, to January 9, 2015. The UOCAVA covers members of the Uniformed Services and Merchant Marines, their family members, and citizens residing outside of the United States. The *2014 PEV1* targeted local election officials who support these UOCAVA-covered members. This introduction (1) summarizes the survey content, (2) defines the total population surveyed and the subgroups used in tabulations of responses, (3) summarizes the survey methodology,¹ and (4) provides details on how to use the tabulations. The tabulations, a copy of the survey items, and a glossary of terms found in this tabulation volume follow this introduction.²

Survey Content

The topics covered in the *2014 PEV1* include information on FVAP products and services; electronic transmission service (ETS); staff support; FVAP website; address look-up service; communication with UOCAVA voters; and additional training. The survey was subdivided into the following eight topic areas:

1. *FVAP Products and Services*—UOCAVA voters in jurisdiction, use of and usefulness of FVAP products or services, ways FVAP products or services were used, most frequently used FVAP product or service, how office heard of FVAP products or services, and best way to stay informed about FVAP products or services.

¹ Details on survey methodology are reported by DMDC (2015b).

² Refer to DMDC (2015a) to view a screen-shot version of the survey as it appeared on the web.

2. *FVAP Electronic Transmission Service (ETS)*—Reasons for using FVAP ETS; main reason for not using FVAP ETS, and projected usefulness of, and likelihood to use, the FVAP ETS in future elections.
3. *FVAP Staff Support*—Reasons for using FVAP staff support; main reason for not using FVAP staff support, and projected usefulness of, and likelihood to use, the FVAP staff support in future elections.
4. *FVAP.gov*—Reasons for using FVAP.gov; main reason for not using FVAP.gov, and projected usefulness of, and likelihood to use, FVAP.gov in future elections.
5. *FVAP Address Look-Up Service*—Main reason for not using the FVAP address look-up service, and projected usefulness of, and likelihood to use, the FVAP address look-up service in future elections.
6. *FVAP Election Official (EO) Online Training*—Reasons for using the FVAP EO online training; main reason for not using the FVAP EO online training, projected usefulness of, and likelihood to use, the FVAP EO online training in future elections, and most valuable form of FVAP assistance to your office.
7. *FVAP Grant Program*—Has State/jurisdiction applied for the FVAP grant program, satisfaction with the application process, State/jurisdiction chosen to receive a grant, satisfaction with administration of grant through DoD, and likelihood to apply for grant program if available in the future.
8. *Improvement of Services*—Communication from FVAP, preference for amount of communication with FVAP; receipt and usefulness of FVAP outreach materials; FVAP products and services that need improvement; FVAP products or services office wants to receive; and willingness to discuss FVAP improvements with FVAP staff.

Population and Reporting Categories

The target population for the 2014 PEV1 consisted of all local election officials who were in voting districts within the United States, including the District of Columbia, as well as the territories Puerto Rico, U.S. Virgin Islands, Guam, and American Samoa.

Survey results are presented for the total population and for two reporting categories. To form the reporting categories for the tabulations, respondents were classified by administrative data. Survey results are tabulated by size and type of jurisdiction. Definitions for reporting categories follow:

- *Size of Jurisdiction*—Categories include *Less Than 5,000* and *5,000 or More*.³
- *Type of Jurisdiction*—Categories include *County* and *Sub-County*.

Survey Methodology

The process began on November 5, 2014, with the mailout of announcement letters followed by an e-mail announcement on November 19, 2014, indicating the survey was available on the web. Throughout the administration period, additional e-mail and postal reminders were sent to encourage survey participation. Data were collected from November 19, 2014, to January 9, 2015.

The 2014 PEV1 used a single-stage stratified design selected from all voting jurisdictions from the 50 states, the District of Columbia, and the four territories—Puerto Rico, U.S. Virgin Islands, Guam, and American Samoa. The size of the voting jurisdiction, based on estimated registered voters, was the primary characteristic used for stratification. In addition, because Michigan and Wisconsin have considerably more jurisdictions than other states, this characteristic was used to define the six strata as well. A sample of 1,500 voting jurisdictions was selected from a list provided by FVAP of 7,403 jurisdictions. A stratified sample that included different probabilities of selection within strata was selected to make accurate estimates for the two size categories and two types of jurisdictions. Local election officials in the sample became ineligible if they indicated in the survey or by other contact (e.g., telephone calls to the data collection contractor) that their jurisdiction did not contain UOCAVA-covered voters during the 2014 election.

Completed surveys (defined as answering 50% or more of the survey questions asked of all participants) were received from 675 eligible jurisdictions. The overall weighted response rate for eligible sample members was 59%.⁴

Data were weighted to produce survey estimates of population totals, proportions, and means (as well as other statistics) that are representative of their respective populations. Unweighted survey data, in contrast, are likely to produce biased estimates of population statistics.

Weighting was performed in a three-step process to ensure the respondents were representative of the full population. The first step was to determine the sampling weight based on the selection probability associated with the sampled jurisdiction. The second step was to adjust for eligibility. The third step was to adjust for completion of the survey. The stratum was used to determine the sampling weight, the adjustment for eligibility, and the adjustment for completion. To adjust for eligibility, the base weight for each of the six sampling strata was multiplied by the reciprocal of the rate of eligibility within that subgroup. To adjust for completion, the

³ Size of jurisdiction is defined as number of registered voters.

⁴ The average response rate for other DMDC surveys is 20-30%.

weight after the eligibility stage was multiplied by the reciprocal of the rate of completion within that subgroup to arrive at the final weight. The sum of the final weights of respondents within each subgroup equals the population size within that subgroup.

Table 1 below shows the number of eligible respondents and the percentage of total eligible respondents in each reporting group. Also shown are the estimated number of eligible local election officials and the percentage of total eligible local election officials in each reporting group.

Table 1.
Number of Respondents and Estimated Eligible Population by Reporting Categories

	Respondents		Estimated Eligible Population			
	Count	Percent	Totals		Percent	Max ME
Total	675	100%	5,144	± 1	100%	
SIZE OF JURISDICTION						
Less Than 5,000	357	53%	2,211	± 1	43%	±0
5,000 or More	318	47%	2,933	± 1	57%	±0
TYPE OF JURISDICTION						
County	319	47%	2,533	±156	49%	±4
Sub-County	356	53%	2,611	±156	51%	±4

Tabulation Procedures

Tabulations⁵ for each question, including the text of the questions and response options, are shown. To compress the width of columns in the tables, the response options are shown with a number or letter; then that number or letter is used as the column heading for the responses. The central feature of the tabulations is the percentage of local election officials choosing the response options indicated by the column heading. Within a set of response options, percentages may not add to 100% due to rounding.

Where an item lends itself to presentation as an average, that average is also shown as both a number estimate and in a bar chart. The averages lend themselves to a quick scan for reporting groups differing from other similarly defined groups. In some cases, the responses are averages of the numeric scales presented with the response options. Where there is a simple binomial response (e.g., yes/no), only one percentage is presented. In this case, the bar chart represents that percentage.

On each page of tabulations, the first column lists the reporting group shown in that row. The second column, *Percent Responding*, lists the portion of the reporting group represented in the estimates in that row. In most cases, if this percentage is not 100, it reflects item nonresponse, and the table note indicates that “Percent responding are local election officials who answered the question.” Not all questions

⁵ Details of data editing and preparation are provided by DMDC (2015a).

will apply to every respondent. Where possible, the web survey is designed to skip respondents over questions that do not apply to them. For example, Q29 (How satisfied was your State/jurisdiction with the Federal Voting Assistance Program (FVAP) grant program application process?) does not apply to those who marked in Q28 they have never applied for the FVAP grant program. The table note for this question indicates, "Percent responding are local election officials who answered the question and who have applied for the FVAP grant program (Q28)."

Margins of Error

The presence of survey nonresponse required weighting to produce population estimates (e.g., percentage).⁶ Because of the weighting, conventional formulas for calculating the margin of error will overstate the reliability of the estimate. For this report, variance estimates were calculated using SUDAAN[®] PROC DESCRIPT (Research Triangle Institute, 2013).

By definition, surveys are subject to error from nonresponse and noncompletion. Standard errors are estimates of the variance around population parameters, such as percentages or means, and are used to construct margins of error (i.e., confidence interval half-widths). Percentages and means in these tabulations are reported with margins of error based on 95% confidence intervals. In order to compress the data display, only the maximum margin of error (*Max ME*) for each reporting category is shown. That is, the tabulation volume shows only the largest margin of error for the percentages or means in each row. For each average shown in these tabulations, its margin of error is also printed.

The following reporting conventions are used:

- "0" indicates that no one in any reporting group selected the response option,
- NR indicates the estimate is *Not Reportable* and is suppressed because of low reliability. Estimates of low reliability are suppressed based on criteria defined in terms of nominal sample size (less than 5), effective sample size (less than 15), or relative standard error (greater than 0.3),⁷
- NA indicates the question was *Not Applicable* because the question did not apply to respondents in the reporting category based on answers to previous questions,

⁶ As a result of differential weighting, only certain statistical software procedures, such as SUDAAN[®] PROC DESCRIPT, correctly calculate standard errors, variances, or tests of statistical significance for stratified samples.

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⁷ The DMDC standard suppression rules use a nominal sample size of less than 5, effective sample size of less than 30, or relative standard error greater than .225. The suppression rules were relaxed for this survey due to the non-sensitive nature of the questions and to allow for the presentation of more data.

- no Max ME is printed when all percentages in the row are shown as NR,
- no margin of error is printed for an average when it is shown as NR.

References

DMDC. (2015a). *2014 Post-Election Voting Survey of Local Election Officials: Administration, datasets, and codebook* (Report No. 2015-003). Alexandria, VA: Author.

DMDC. (2015b). *2014 Post-Election Voting Survey of Local Election Officials: Statistical methodology report* (Report No. 2015-002). Alexandria, VA: Author.

Research Triangle Institute. (2013). *SUDAAN[®] Language Manual, Release 10.0.1*. Research Triangle Park, NC: Research Triangle Institute.

Tabulations of Responses

2. During 2014, did your office use any of the following FVAP products or services?

d. FVAP address look-up service

1. Yes
 2. No, but I was aware of this service
 3. No, but I was not aware of this service
 4. Don't know

	Percent Responding		Percentages				Max ME	Percentage Aware of Service		
			1	2	3	4				
Total	95	±2	4	48	44	4	±5	52.0	±5.0	
SIZE OF JURISDICTION										
Less Than 5,000	94	±3	2	49	43	6	±7	51.0	±7.0	
5,000 or More	95	±3	5	48	44	4	±6	53.0	±6.0	
TYPE OF JURISDICTION										
County	94	±3	4	51	40	5	±6	55.0	±6.0	
Sub-County	96	±3	3	46	47	4	±6	49.0	±6.0	

Note. Percent responding are local election officials who answered the question. Percentage Aware of Service includes respondents who indicated "Yes" or "No, but I was aware of this service" (Q2d).

2. During 2014, did your office use any of the following FVAP products or services?

e. FVAP EO online training

1. Yes
 2. No, but I was aware of this service
 3. No, but I was not aware of this service
 4. Don't know

	Percent Responding		Percentages				Max ME	Percentage Aware of Service		
			1	2	3	4				
Total	96	±2	7	46	43	5	±5	52.0	±5.0	
SIZE OF JURISDICTION										
Less Than 5,000	94	±3	5	45	45	5	±7	50.0	±7.0	
5,000 or More	97	±2	8	46	41	5	±6	54.0	±6.0	
TYPE OF JURISDICTION										
County	96	±3	7	49	37	6	±6	57.0	±6.0	
Sub-County	95	±3	6	42	48	4	±6	48.0	±6.0	

Note. Percent responding are local election officials who answered the question. Percentage Aware of Service includes respondents who indicated "Yes" or "No, but I was aware of this service" (Q2e).

3. During 2014, how useful were each of the following FVAP products or services?

a. FVAP ETS

1. Not useful
 2. Somewhat useful
 3. Useful
 4. Very useful

	Percent Responding		Percentages				Max ME	Percentage Useful/Very Useful		
			1	2	3	4				
Total	13	±3	4	3	38	55	±11	93.0	±9.0	
SIZE OF JURISDICTION										
Less Than 5,000	8	±3	NR	3	31	57	±17	NR		
5,000 or More	17	±4	2	3	41	54	±13	95.0	±10.0	
TYPE OF JURISDICTION										
County	19	±5	3	2	47	48	±13	95.0	±10.0	
Sub-County	7	±3	NR	4	15	73	±19	NR		

Note. Percent responding are local election officials who answered the question and used the FVAP ETS during 2014 (Q2a).
 NR: Not reportable

3. During 2014, how useful were each of the following FVAP products or services?

e. FVAP EO online training

1. Not useful
2. Somewhat useful
3. Useful
4. Very useful

	Percent Responding		Percentages				Max ME	Percentage Useful/Very Useful	
			1	2	3	4			
Total	6	±2	0°	8	48	43	±16	92.0	±13.0
SIZE OF JURISDICTION									
Less Than 5,000	4	±3	0°	8	NR	34	±23	92.0	±16.0
5,000 or More	8	±3	0°	8	44	48	±20	92.0	±20.0
TYPE OF JURISDICTION									
County	7	±3	0°	4	56	40	±22	96.0	±17.0
Sub-County	6	±3	0°	13	NR	NR	±24	87.0	±24.0

Note. Percent responding are local election officials who answered the question and used the FVAP EO online training during 2014 (Q2e).

NR: Not reportable

° Response option never endorsed.

4. During 2014, how did you use the following FVAP product or service?

FVAP ETS

1. To assist Uniformed Service members (e.g., sending and receiving election materials)?
2. To assist overseas U.S. citizens (e.g., sending and receiving election materials)?
3. To learn about UOCAVA laws, policies, and compliance?
4. No specific reason selected

	Percent Responding		Percentages				Max ME
			1	2	3	4	
Total	12	±3	72	66	10	14	±11
SIZE OF JURISDICTION							
Less Than 5,000	7	±2	63	66	8	3	±15
5,000 or More	15	±4	76	66	10	18	±14
TYPE OF JURISDICTION							
County	18	±5	76	65	9	16	±13
Sub-County	5	±2	59	68	14	8	±18

Note. Percent responding are local election officials who answered the question and used the FVAP ETS during 2014 (Q2a).

4. During 2014, how did you use the following FVAP product or service?

FVAP staff support

1. To assist Uniformed Service members (e.g., sending and receiving election materials)?
2. To assist overseas U.S. citizens (e.g., sending and receiving election materials)?
3. To learn about UOCAVA laws, policies, and compliance?
4. No specific reason selected

	Percent Responding		Percentages				Max ME
			1	2	3	4	
Total	4	±2	23	41	10	46	±20
SIZE OF JURISDICTION							
Less Than 5,000	3	±3	NR	NR	NR	NR	
5,000 or More	5	±3	22	30	NR	66	±23
TYPE OF JURISDICTION							
County	6	±3	28	33	3	NR	±24
Sub-County	3	±3	15	NR	NR	NR	±24

Note. Percent responding are local election officials who answered the question and used FVAP staff support during 2014 (Q2b).

NR: Not reportable

4. During 2014, how did you use the following FVAP product or service?
FVAP.gov

- 1. To assist Uniformed Service members (e.g., sending and receiving election materials)?
- 2. To assist overseas U.S. citizens (e.g., sending and receiving election materials)?
- 3. To learn about UOCAVA laws, policies, and compliance?
- 4. No specific reason selected

	Percent Responding		Percentages				Max ME
			1	2	3	4	
Total	23	±4	65	65	65	4	±8
SIZE OF JURISDICTION							
Less Than 5,000	7	±3	50	61	60	2	±19
5,000 or More	36	±5	67	65	66	4	±9
TYPE OF JURISDICTION							
County	34	±5	69	64	66	4	±10
Sub-County	13	±4	55	68	63	4	±17

Note. Percent responding are local election officials who answered the question and used FVAP.gov during 2014 (Q2c).

4. During 2014, how did you use the following FVAP product or service?
FVAP address look-up service

- 1. To assist Uniformed Service members (e.g., sending and receiving election materials)?
- 2. To assist overseas U.S. citizens (e.g., sending and receiving election materials)?
- 3. To learn about UOCAVA laws, policies, and compliance?
- 4. No specific reason selected

	Percent Responding		Percentages				Max ME
			1	2	3	4	
Total	3	±2	NR	NR	3	NR	±12
SIZE OF JURISDICTION							
Less Than 5,000	0	±1	NR	NR	NR	NR	
5,000 or More	5	±3	NR	NR	NR	NR	
TYPE OF JURISDICTION							
County	4	±3	NR	NR	NR	NR	
Sub-County	2	±2	NR	NR	NR	NR	

Note. Percent responding are local election officials who answered the question and used the FVAP address look-up service during 2014 (Q2d).
 NR: Not reportable

4. During 2014, how did you use the following FVAP product or service?
FVAP EO online training

- 1. To assist Uniformed Service members (e.g., sending and receiving election materials)?
- 2. To assist overseas U.S. citizens (e.g., sending and receiving election materials)?
- 3. To learn about UOCAVA laws, policies, and compliance?
- 4. No specific reason selected

	Percent Responding		Percentages				Max ME
			1	2	3	4	
Total	6	±2	23	14	36	51	±18
SIZE OF JURISDICTION							
Less Than 5,000	3	±2	NR	11	NR	NR	±22
5,000 or More	7	±3	21	15	30	55	±21
TYPE OF JURISDICTION							
County	7	±3	12	12	39	57	±21
Sub-County	5	±3	NR	NR	NR	NR	

Note. Percent responding are local election officials who answered the question and used the FVAP EO online training during 2014 (Q2e).
 NR: Not reportable

5. During 2014, which FVAP product or service did your office use most frequently?

1. FVAP ETS
2. FVAP staff support
3. FVAP.gov
4. FVAP address look-up service
5. FVAP EO online training

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
Total	35	±4	26	2	67	1	3	±7
SIZE OF JURISDICTION								
Less Than 5,000	17	±4	38	7	45	1	8	±13
5,000 or More	49	±6	23	1	73	1	1	±8
TYPE OF JURISDICTION								
County	48	±6	28	1	70	1	1	±8
Sub-County	22	±5	23	5	62	3	7	±12

Note. Percent responding are local election officials who answered the question and used at least one FVAP product or service during 2014 (Q2).

6. How did your office hear about each of the following FVAP products or services?**a. FVAP ETS**

1. FVAP Newsletter
2. FVAP voting alerts
3. State election official
4. FVAP.gov
5. Social media
6. At a conference
7. Some other source
8. No source selected

	Percent Responding		Percentages								Max ME
			1	2	3	4	5	6	7	8	
Total	57	±4	7	8	51	19	1	26	8	6	±6
SIZE OF JURISDICTION											
Less Than 5,000	52	±6	9	14	57	14	3	21	9	2	±9
5,000 or More	62	±6	5	4	48	22	0	28	7	8	±7
TYPE OF JURISDICTION											
County	65	±6	5	6	49	22	1	33	6	7	±7
Sub-County	50	±6	8	9	55	14	2	17	10	5	±9

Note. Percent responding are local election officials who answered the question and used or were aware of the FVAP ETS during 2014 (Q2a).

6. How did your office hear about each of the following FVAP products or services?**b. FVAP staff support**

1. FVAP Newsletter
2. FVAP voting alerts
3. State election official
4. FVAP.gov
5. Social media
6. At a conference
7. Some other source
8. No source selected

	Percent Responding		Percentages								Max ME
			1	2	3	4	5	6	7	8	
Total	61	±4	6	8	42	20	1	23	8	11	±6
SIZE OF JURISDICTION											
Less Than 5,000	56	±6	7	11	47	14	1	18	8	12	±8
5,000 or More	65	±6	6	7	38	24	1	25	8	11	±7
TYPE OF JURISDICTION											
County	67	±6	7	9	38	23	1	30	7	9	±7
Sub-County	56	±6	6	8	46	16	1	13	10	14	±8

Note. Percent responding are local election officials who answered the question and used or were aware of FVAP staff support during 2014 (Q2b).

6. How did your office hear about each of the following FVAP products or services?

c. FVAP.gov

- | | | |
|----------------------|-----------------------|----------------------------|
| 1. FVAP Newsletter | 2. FVAP voting alerts | 3. State election official |
| 4. FVAP.gov | 5. Social media | 6. At a conference |
| 7. Some other source | 8. No source selected | |

	Percent Responding		Percentages								Max ME
			1	2	3	4	5	6	7	8	
Total	74	±4	7	8	57	19	1	29	6	3	±5
SIZE OF JURISDICTION											
Less Than 5,000	61	±6	9	12	59	13	1	21	7	4	±8
5,000 or More	83	±5	5	5	55	22	1	33	6	2	±6
TYPE OF JURISDICTION											
County	82	±5	6	6	53	22	1	34	5	3	±7
Sub-County	65	±6	8	10	61	16	1	21	7	3	±8

Note. Percent responding are local election officials who answered the question and used or were aware of FVAP.gov during 2014 (Q2c).

6. How did your office hear about each of the following FVAP products or services?

d. FVAP address look-up service

- | | | |
|----------------------|-----------------------|----------------------------|
| 1. FVAP Newsletter | 2. FVAP voting alerts | 3. State election official |
| 4. FVAP.gov | 5. Social media | 6. At a conference |
| 7. Some other source | 8. No source selected | |

	Percent Responding		Percentages								Max ME
			1	2	3	4	5	6	7	8	
Total	49	±5	4	6	43	18	1	23	8	13	±6
SIZE OF JURISDICTION											
Less Than 5,000	48	±6	6	11	50	11	1	22	9	8	±9
5,000 or More	50	±6	3	3	39	22	1	24	8	16	±8
TYPE OF JURISDICTION											
County	51	±6	5	5	36	23	2	30	7	14	±8
Sub-County	46	±6	4	7	51	12	1	16	10	12	±9

Note. Percent responding are local election officials who answered the question and used or were aware of the FVAP address look-up service during 2014 (Q2d).

6. How did your office hear about each of the following FVAP products or services?

e. FVAP EO online training

- | | | |
|----------------------|-----------------------|----------------------------|
| 1. FVAP Newsletter | 2. FVAP voting alerts | 3. State election official |
| 4. FVAP.gov | 5. Social media | 6. At a conference |
| 7. Some other source | 8. No source selected | |

	Percent Responding		Percentages								Max ME
			1	2	3	4	5	6	7	8	
Total	50	±4	6	8	40	21	1	21	7	12	±6
SIZE OF JURISDICTION											
Less Than 5,000	46	±6	6	11	49	13	1	20	10	6	±9
5,000 or More	52	±6	6	5	35	26	1	21	5	16	±8
TYPE OF JURISDICTION											
County	55	±6	6	8	36	25	2	27	4	12	±8
Sub-County	45	±6	6	8	45	16	1	13	10	12	±9

Note. Percent responding are local election officials who answered the question and used or were aware of the FVAP EO online training during 2014 (Q2e).

7. What is the best way to keep your office informed about FVAP products or services?

- a. FVAP Newsletter
d. FVAP.gov
g. Some other method
- b. FVAP voting alerts
e. Social media
- c. State election officials
f. At a conference

	Percent Responding		Percentages							Max ME
			a	b	c	d	e	f	g	
Total	52	±4	49	44	68	37	5	37	2	±6
SIZE OF JURISDICTION										
Less Than 5,000	52	±6	42	48	74	23	3	30	1	±9
5,000 or More	53	±6	55	41	63	48	6	42	3	±8
TYPE OF JURISDICTION										
County	48	±6	56	34	61	47	7	45	5	±9
Sub-County	56	±6	44	52	73	29	3	30	1	±8

Note. Percent responding are local election officials who answered the question and were not aware of and did not use FVAP products or services during 2014 (Q2).

8. During 2014, did your office use the FVAP ETS for any of the following reasons?

- a. To receive registration and ballot requests
d. To receive completed FWABs
- b. To transmit blank ballots
e. Some other reason
- c. To receive completed ballots

	Percent Responding		Percentages					Max ME
			a	b	c	d	e	
Total	13	±3	81	70	45	36	1	±11
SIZE OF JURISDICTION								
Less Than 5,000	8	±3	55	70	24	24	NR	±19
5,000 or More	17	±4	90	70	52	40	1	±13
TYPE OF JURISDICTION								
County	19	±5	88	67	55	41	1	±13
Sub-County	7	±3	63	77	20	22	NR	±23

Note. Percent responding are local election officials who answered the question and used the FVAP ETS during 2014 (Q2a).
NR: Not reportable

9. During 2014, what was the main reason your office did not use the FVAP ETS?

1. Received assistance from the State
4. Concerns about the security of the ETS
2. Received assistance from another resource
5. Some other reason
3. Did not need any assistance

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
Total	45	±4	17	2	77	0 ^o	5	±6
SIZE OF JURISDICTION								
Less Than 5,000	44	±6	10	2	84	0 ^o	5	±7
5,000 or More	45	±6	21	2	72	0 ^o	5	±9
TYPE OF JURISDICTION								
County	46	±6	22	2	71	0 ^o	5	±9
Sub-County	43	±6	11	1	84	0 ^o	5	±8

Note. Percent responding are local election officials who answered the question and were aware of but did not use the FVAP ETS during 2014 (Q2a).
^o Response option never endorsed.

13. During 2014, what was the main reason your office did not use the FVAP staff support?

1. Received assistance from the State 2. Received assistance from another resource 3. Did not need any assistance resource
4. Some other reason

	Percent Responding		Percentages				Max ME
			1	2	3	4	
Total	56	±4	18	3	77	2	±5
SIZE OF JURISDICTION							
Less Than 5,000	52	±6	14	5	79	3	±8
5,000 or More	59	±6	22	2	75	1	±7
TYPE OF JURISDICTION							
County	60	±6	21	3	75	1	±7
Sub-County	52	±6	15	4	78	2	±8

Note. Percent responding are local election officials who answered the question and were aware of but did not use FVAP staff support during 2014 (Q2b).

14. How useful would the FVAP staff support be in helping your office in future elections?

1. Not useful 2. Somewhat useful 3. Useful
4. Very useful

	Percent Responding		Percentages				Max ME	Percentage Useful/Very Useful		
			1	2	3	4				
Total	30	±4	14	35	39	13	±8	52.0	±8.0	
SIZE OF JURISDICTION										
Less Than 5,000	34	±6	16	38	35	11	±11	46.0	±11.0	
5,000 or More	27	±5	12	31	42	15	±11	57.0	±11.0	
TYPE OF JURISDICTION										
County	24	±5	13	33	40	15	±12	54.0	±12.0	
Sub-County	36	±6	14	36	38	12	±10	50.0	±10.0	

Note. Percent responding are local election officials who answered the question and were not aware of and did not use FVAP staff support during 2014 (Q2b).

15. How likely is your office to use the FVAP staff support in future elections?

1. Not at all likely 2. Somewhat likely 3. Likely
4. Very likely

	Percent Responding		Percentages				Max ME	Percentage Likely/Very Likely		
			1	2	3	4				
Total	29	±4	20	44	29	7	±8	37.0	±8.0	
SIZE OF JURISDICTION										
Less Than 5,000	33	±6	23	51	21	6	±11	27.0	±11.0	
5,000 or More	26	±5	17	37	37	9	±11	46.0	±11.0	
TYPE OF JURISDICTION										
County	23	±5	18	34	40	9	±12	48.0	±12.0	
Sub-County	35	±6	21	50	23	7	±10	29.0	±10.0	

Note. Percent responding are local election officials who answered the question and were not aware of and did not use FVAP staff support during 2014 (Q2b).

16. During 2014, did your office visit FVAP.gov for any of the following reasons?

- a. To use the online assistant tool to resolve a problem for a UOCAVA voter
- b. To obtain FVAP contact information
- c. To visit the EO section
- d. To sign up for voting alerts
- e. To obtain the FVAP EO online training
- f. To learn more about processing election materials
- g. To learn more about UOCAVA laws
- h. To learn more about FVAP products and services
- i. To learn more about FVAP's grant program
- j. Some other reason

	Percent Responding		Percentages										Max ME
			a	b	c	d	e	f	g	h	i	j	
Total	27	±4	19	39	30	8	12	42	56	32	1	13	±8
SIZE OF JURISDICTION													
Less Than 5,000	9	±3	7	24	28	4	8	34	39	16	NR	12	±15
5,000 or More	40	±6	21	42	30	9	13	43	59	35	2	13	±9
TYPE OF JURISDICTION													
County	38	±6	24	43	28	8	12	44	62	38	2	10	±9
Sub-County	17	±5	8	32	34	8	12	37	42	20	NR	20	±15

Note. Percent responding are local election officials who answered the question and used FVAP.gov during 2014 (Q2c).
NR: Not reportable

17. During 2014, what was the main reason your office did not visit FVAP.gov?

- 1. Received assistance from the State website
- 2. Received assistance from my jurisdiction's website
- 3. Received assistance from another resource
- 4. Did not need any assistance
- 5. Some other reason

	Percent Responding		Percentages					Max ME
			1	2	3	4	5	
Total	46	±4	23	0	2	72	2	±6
SIZE OF JURISDICTION								
Less Than 5,000	51	±6	15	0	3	79	3	±8
5,000 or More	43	±6	29	1	2	66	2	±9
TYPE OF JURISDICTION								
County	43	±6	26	1	2	69	2	±9
Sub-County	49	±6	20	0	2	75	3	±8

Note. Percent responding are local election officials who answered the question and were aware of but did not use FVAP.gov during 2014 (Q2c).

18. How useful would FVAP.gov be in helping your office in future elections?

- 1. Not useful
- 2. Somewhat useful
- 3. Useful
- 4. Very useful

	Percent Responding		Percentages				Max ME	Percentage Useful/Very Useful		
			1	2	3	4				
Total	19	±4	15	35	34	16	±10	50.0	±10.0	
SIZE OF JURISDICTION										
Less Than 5,000	28	±6	16	33	34	17	±13	51.0	±12.0	
5,000 or More	12	±4	13	38	34	15	±18	49.0	±17.0	
TYPE OF JURISDICTION										
County	11	±4	14	45	22	19	±19	41.0	±18.0	
Sub-County	26	±6	15	30	39	15	±12	54.0	±12.0	

Note. Percent responding are local election officials who answered the question and were not aware of and did not use FVAP.gov during 2014 (Q2c).

28. Has your State/jurisdiction ever applied for the FVAP grant program?

1. Yes
 2. No, but I was aware of the grant program
 3. No, but I was not aware of the grant program
 4. Don't know

	Percent Responding		Percentages				Max ME	Percentage Aware of Service		
			1	2	3	4				
Total	100	±1	3	11	33	54	±4	14.0	±3.0	
SIZE OF JURISDICTION										
Less Than 5,000	100	±1	0	12	39	48	±6	12.0	±5.0	
5,000 or More	100	±0	4	11	28	57	±6	15.0	±5.0	
TYPE OF JURISDICTION										
County	100	±1	5	11	24	60	±6	16.0	±5.0	
Sub-County	100	±1	0	12	41	47	±6	12.0	±4.0	

Note. Percent responding are local election officials who answered the question. Percentage Aware of Service includes respondents who answered "Yes" or "No, but I was aware of the grant program" (Q28).

29. How satisfied was your State/jurisdiction with the FVAP grant program application process?

1. Very dissatisfied
 2. Dissatisfied
 3. Neither satisfied nor dissatisfied
 4. Satisfied
 5. Very satisfied

	Percent Responding		Percentages					Max ME	Percentage Satisfied		
			1	2	3	4	5				
Total	3	±2	0°	0°	20	72	8	±22	80.0	±22.0	
SIZE OF JURISDICTION											
Less Than 5,000	0	±1	0°	0°	NR	NR	NR		NR		
5,000 or More	4	±2	0°	0°	22	73	NR	±24	78.0	±23.0	
TYPE OF JURISDICTION											
County	5	±3	0°	0°	21	74	NR	±23	79.0	±23.0	
Sub-County	0	±1	0°	0°	NR	NR	NR		NR		

Note. Percent responding are local election officials who answered the question and have applied for the FVAP grant program (Q28). Percentage Satisfied includes respondents who indicated "Satisfied" or "Very satisfied" (Q29).
 NR: Not reportable
 ° Response option never endorsed.

30. Was your State/jurisdiction chosen to receive an FVAP grant?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
Total	3	±2	73	±24	
SIZE OF JURISDICTION					
Less Than 5,000	0	±1	NR		
5,000 or More	4	±2	NR		
TYPE OF JURISDICTION					
County	5	±3	NR		
Sub-County	0	±1	NR		

Note. Percent responding are local election officials who answered the question and have applied for the FVAP grant program (Q28).
 NR: Not reportable

33. How much do you agree or disagree with each of the following statements about the communication(s) your office receives from FVAP?

b. The information provided by FVAP helps my office increase our understanding of UOCAVA laws.

- 1. Strongly disagree
- 2. Disagree
- 3. Neither agree nor disagree
- 4. Agree
- 5. Strongly agree

	Percent Responding		Percentages					Max ME	Percentage Agreed		
			1	2	3	4	5				
Total	99	±1	1	3	39	46	10	±5	57.0	±5.0	
SIZE OF JURISDICTION											
Less Than 5,000	99	±1	1	4	46	42	7	±6	49.0	±6.0	
5,000 or More	98	±2	2	2	34	50	13	±6	63.0	±6.0	
TYPE OF JURISDICTION											
County	99	±2	1	1	34	52	12	±6	64.0	±6.0	
Sub-County	98	±2	2	4	44	41	9	±6	50.0	±6.0	

Note. Percent responding are local election officials who answered the question. Percentage Agreed includes respondents who indicated "Agree" or "Strongly agree" (Q33b).

33. How much do you agree or disagree with each of the following statements about the communication(s) your office receives from FVAP?

c. The information provided by FVAP helps my office in processing election materials.

- 1. Strongly disagree
- 2. Disagree
- 3. Neither agree nor disagree
- 4. Agree
- 5. Strongly agree

	Percent Responding		Percentages					Max ME	Percentage Agreed		
			1	2	3	4	5				
Total	98	±2	1	3	46	41	9	±5	50.0	±5.0	
SIZE OF JURISDICTION											
Less Than 5,000	98	±2	1	4	54	34	7	±6	41.0	±6.0	
5,000 or More	98	±2	2	2	39	46	11	±6	57.0	±6.0	
TYPE OF JURISDICTION											
County	98	±2	1	1	38	49	10	±6	59.0	±6.0	
Sub-County	97	±2	2	4	53	33	8	±6	41.0	±6.0	

Note. Percent responding are local election officials who answered the question. Percentage Agreed includes respondents who indicated "Agree" or "Strongly agree" (Q33c).

33. How much do you agree or disagree with each of the following statements about the communication(s) your office receives from FVAP?

d. The information provided by FVAP helps my office in assisting UOCAVA voters.

- 1. Strongly disagree
- 2. Disagree
- 3. Neither agree nor disagree
- 4. Agree
- 5. Strongly agree

	Percent Responding		Percentages					Max ME	Percentage Agreed		
			1	2	3	4	5				
Total	98	±1	1	2	39	48	10	±5	58.0	±4.0	
SIZE OF JURISDICTION											
Less Than 5,000	99	±1	1	4	48	41	6	±6	47.0	±6.0	
5,000 or More	98	±2	2	1	31	52	14	±6	66.0	±6.0	
TYPE OF JURISDICTION											
County	99	±2	1	1	32	53	13	±6	66.0	±6.0	
Sub-County	98	±2	2	3	45	42	8	±6	50.0	±6.0	

Note. Percent responding are local election officials who answered the question. Percentage Agreed includes respondents who indicated "Agree" or "Strongly agree" (Q33d).

34. Would your office prefer more or less direct communication with FVAP in order to better serve UOCAVA voters?

1. Much less communication 2. Less communication 3. No change in communication; the level of current communication is just right
4. More communication 5. Much more communication

	Percent Responding		Percentages					Max ME	Percentage Prefer More Communication		
			1	2	3	4	5				
Total	6	±3	5	2	6	63	24	±18	87.0	±17.0	
SIZE OF JURISDICTION											
Less Than 5,000	9	±4	2	2	NR	66	19	±25	85.0	±22.0	
5,000 or More	4	±3	NR	NR	NR	NR	NR		NR		
TYPE OF JURISDICTION											
County	3	±2	NR	NR	NR	NR	NR		NR		
Sub-County	9	±4	7	2	8	62	21	±22	83.0	±20.0	

Note. Percent responding are local election officials who answered the question and disagreed or strongly disagreed that the amount of communication from FVAP is appropriate (Q33a). Percentage Prefer More Communication includes respondents who indicated "More communication" or "Much more communication" (Q34). NR: Not reportable

35. During 2014, did your office receive any of the following FVAP outreach materials?

- a. Newsletter via FVAP.gov b. Newsletter via e-mail from FVAP c. Fact sheets via FVAP.gov
d. Fact sheets via e-mail from FVAP e. Other f. Did not receive any FVAP outreach materials

	Percent Responding		Percentages						Max ME
			a	b	c	d	e	f	
Total	100	±0	12	24	10	14	10	45	±5
SIZE OF JURISDICTION									
Less Than 5,000	100	±0	9	26	10	16	8	43	±6
5,000 or More	100	±0	14	23	10	12	11	47	±6
TYPE OF JURISDICTION									
County	100	±0	14	24	10	14	11	46	±6
Sub-County	100	±0	10	25	9	13	9	44	±6

Note. Percent responding are local election officials who answered the question.

36. How useful were the FVAP outreach materials?

1. Not useful 2. Somewhat useful 3. Useful
4. Very useful

	Percent Responding		Percentages				Max ME	Percentage Useful/Very Useful		
			1	2	3	4				
Total	54	±4	8	32	46	13	±6	59.0	±6.0	
SIZE OF JURISDICTION										
Less Than 5,000	56	±6	9	34	45	12	±8	57.0	±8.0	
5,000 or More	52	±6	8	31	47	14	±8	61.0	±8.0	
TYPE OF JURISDICTION										
County	53	±6	9	30	46	16	±8	62.0	±8.0	
Sub-County	54	±6	8	35	46	11	±8	57.0	±8.0	

Note. Percent responding are local election officials who answered the question and received at least one of the FVAP outreach materials (Q35).

37. Which of the following FVAP products and services need improvement?

- a. FVAP ETS
- b. FVAP staff support
- c. FVAP.gov
- d. FVAP address look-up service
- e. FVAP EO online training
- f. None of the services need improvement
- g. No product/service selected

	Percent Responding		Percentages							Max ME
			a	b	c	d	e	f	g	
Total	100	±0	5	3	3	5	5	60	28	±4
SIZE OF JURISDICTION										
Less Than 5,000	100	±0	5	3	3	6	7	57	30	±6
5,000 or More	100	±0	6	2	3	4	4	62	26	±6
TYPE OF JURISDICTION										
County	100	±0	5	2	3	5	5	63	25	±6
Sub-County	100	±0	6	3	3	5	6	56	31	±6

Note. Percent responding are local election officials who answered the question.

39. We are constantly striving to create and improve products that local election officials find useful and we value your feedback. Would a local election official from your office be willing to discuss improvements that FVAP could make to its products and services with a representative from FVAP?

	Percent Responding		Percentages	Max ME	Percentage Reporting Yes
			Yes		
Total	94	±2	22	±4	
SIZE OF JURISDICTION					
Less Than 5,000	94	±3	15	±5	
5,000 or More	95	±3	28	±6	
TYPE OF JURISDICTION					
County	95	±3	26	±6	
Sub-County	94	±3	18	±6	

Note. Percent responding are local election officials who answered the question.

Survey Instrument



Defense Research, Surveys, and Statistics Center (RSSC)

- You have reached the redirect page for Department of Defense Research, Surveys, and Statistics Center (RSSC) surveys. You will be redirected to our contractor's web site (a secure .com site run by Data Recognition Corporation) to participate in the survey.
- DMDC has set up a telephone line for anyone who wishes to verify the survey's legitimacy. Call DSN 372-1034 from any DoD or other government telephone with DSN for a list of current DMDC surveys. If you do not have access to a DSN telephone line, call 1-571-372-1034. The prerecorded list does not include surveys conducted by agencies other than DMDC.
- Please enter your Ticket Number below, then click the Continue button to access your survey.

- If you are not automatically transferred, click on the link below:

<http://www.dodsurvey.net/>



2014 Post-Election Voting Survey of Local Election Officials

Welcome

[Security Protection Advisory](#)

[OMB Control No. 0704-0125](#)
[Exp. 11/30/15](#)

You have been selected to take a short, 15-minute survey about your experiences as an election official and your use of FVAP products and services in the recent Federal Election. When you click the *Continue* button below, you will be asked to:

- Read the Agency Disclosure Notice and Privacy Advisory
- Complete the survey

Thank you for your time and participation.

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[Frequently Asked Questions / How to Contact Us](#)

AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Washington Headquarters Services, Executive Services Directorate, Information Management Division, 4800 Mark Center Drive, East Tower, Suite 02G09, Alexandria, VA 22350-3100 (0704-0125). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid Office of Management and Budget (OMB) control number.

PRIVACY ADVISORY

This survey does not collect or use personally identifiable information and is not retrieved by personal identifier. Responding to this survey is voluntary. Most people can complete the survey in 15 minutes. There is no penalty to you or your office if you choose not to respond. However, maximum participation is encouraged so that the data will be complete and representative.

ADDITIONAL INFORMATION

The Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) as modified by the Military and Overseas Voting Empowerment Act (MOVE Act), 42 United States Code, Section 1973ff, and Executive Order 12642 requires the Department of Defense (DoD) to conduct this survey.

This survey is conducted by the Federal Voting Assistance Program (FVAP), which works to ensure that all Service members, their eligible family members, and overseas U.S. citizens are aware of their right to vote and have the tools to do so - from anywhere in the world. Information collected in this survey will provide FVAP with critical information to help improve the services and information available for local election officials. Reports will be provided to the President and to Congress. Some findings may be published by the Defense Manpower Data Center (DMDC) or in professional journals, or presented at conferences, symposia, and scientific meetings. Your responses could be used in future research.

Completing this survey is voluntary. Most people can complete the survey in 15 minutes. There is no penalty to you or your office if you choose not to respond. However, maximum participation is encouraged so that the data will be complete and representative. This survey is being conducted for program evaluation at the DoD level and at the jurisdiction level. Your responses will not be treated as confidential. Identifying information may be used by government and contractor staff engaged in, and for purposes of, the program evaluation. In addition, FVAP will receive data which will identify your local election office. Any comments you leave on the survey will be provided verbatim (i.e., exactly as submitted) to FVAP. Do not include any Personally Identifiable Information (PII) in your comments.

If you experience any difficulties taking the survey, please contact the Survey Processing Center by sending an e-mail to leo-survey@mail.mil or call, toll-free, 1-800-881-5307. Once you start answering the survey, if you desire to withdraw your answers, please notify the Survey Processing Center prior to January 7, 2015. Please include in the e-mail or phone message your name and Ticket Number. Unless withdrawn, partially completed survey data may be used after that date.

Click *Continue* if you agree to take the survey.

HOW TO CONTACT US

If you have questions or concerns about this survey, you have three ways to contact the Survey Operations Center:

- Call: 1-800-881-5307
- E-mail: leo-survey@mail.mil
- Fax: 1-763-268-3002

FREQUENTLY ASKED QUESTIONS

What is the Federal Voting Assistance Program (FVAP)?

- FVAP administers the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) on behalf of the Secretary of Defense. FVAP works to ensure that all Service members, their eligible family members, and overseas U.S. citizens are aware of their right to vote and have the tools to do so - from anywhere in the world.

What is Defense Manpower Data Center (DMDC)?

- DMDC maintains the largest archive of personnel, manpower, training, and financial data in the Department of Defense (DoD). DMDC also conducts Joint-Service surveys including the Status of Forces Surveys, QuickCompass, and Human Relations Surveys for the DoD. To learn more, visit the DMDC website.

<http://www.dmdc.osd.mil/>

What is the Post-Election Voting (PEV) Program?

- Post-Election Voting (PEV) surveys are sponsored by the Director of FVAP as the Presidential designee to administer the Uniformed and Overseas Citizens Absentee Voting Act of 1986 (UOCAVA). UOCAVA, as amended by the Military and Overseas Voter Empowerment Act (MOVE Act), requires FVAP to report to Congress on how effective programs are for assisting the uniformed services and overseas voters in Federal elections. The PEV surveys are designed to assist FVAP in administering UOCAVA and are used to develop ways to make absentee voting easier for military personnel and overseas citizens.

What is UOCAVA?

- The Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) was enacted in 1986. UOCAVA law permits members of the Uniformed Services and Merchant Marines, their eligible family members, and U.S. citizens residing overseas, to vote in Federal elections. FVAP has been charged with administering UOCAVA law and works to ensure UOCAVA citizens their right to vote no matter where in the world they may be residing.

How do I know this is an official, approved DoD survey?

- In accordance with [DoD Instruction 8910.01](#), all data collection in the Department must be licensed and show that license as an Office of Management and Budget (OMB) control number with an expiration date. The OMB control number for this survey is 0704-0125, expiring 11/30/15.

How did you pick me?

- DMDC uses well-established, scientific procedures to randomly select a sample that represents the local election official community based on combinations of demographic characteristics (e.g., jurisdiction size).

Why should I participate?

- This survey will provide FVAP with critical information to help improve the services and information they provide you and other local election officials. Your input will be used to shape the absentee voting program in ways that directly affect your office.

How do I participate?

- The survey will be available at this website around November 19, 2014. Currently you may (1) read the Agency Disclosure Notice and Privacy Notice, (2) verify contact information, and (3) provide e-mail address(es) so we can notify you when the survey launches.

What is leo-survey@mail.mil?

- The official e-mail address for communicating with local election officials about about Post-Election Voting (PEV) surveys.

Why am I being asked to use the web?

- Web administration enables us to get survey results to senior Defense leaders faster.

Do I have to answer all questions?

- No, it is not necessary to answer every question. We know you are very busy so the survey will let you start and stop as necessary, while continuing to save your progress.
- Within the survey screen, you have four control buttons: *Next Page* (→), *Previous Page* (←), *Clear Responses*, and *Save and Return Later*. Use these buttons to navigate through the survey or skip questions. Use *Save and Return Later* to give yourself flexibility to complete the survey at a convenient time. When you return to the survey website, enter your Ticket Number to get to the place in the survey where you had stopped.

Will my answers be kept private?

- Please view the Agency Disclosure Notice and Privacy Advisory.
- Data you provide may be identifiable to DoD or the Federal Voting Assistance Program (FVAP).
- We encourage you to safeguard your Ticket Number to prevent unauthorized access to your survey. In addition, to ensure your privacy, be aware of the environment in which you take the survey (e.g., take the survey when no one else is home, take care to not leave the survey unattended).

Can I withdraw my answers once I have started the survey?

- If you wish to withdraw your answers, please notify the Survey Processing Center prior to January 7, 2015 by sending an e-mail to leo-survey@mail.mil or calling, toll-free 1-800-881-5307. Include your name and Ticket Number.

Will I ever see the results of the survey?

- FVAP will post survey results and a corresponding post-election report to Congress at <http://www.fvap.gov/>.

FVAP PRODUCTS AND SERVICES

1. **The Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) population includes members of the Uniformed Services, their eligible family members, and U.S. citizens residing outside of the U.S. Does your office have UOCAVA voters in its jurisdiction?**

- Yes
- No

The Federal Voting Assistance Program (FVAP) supports UOCAVA citizens and election officials by providing a broad range of non-partisan information and assistance to facilitate the participation in the democratic process.

- **FVAP Electronic Transmission Service (ETS)**—FVAP provides an Electronic Transmission Service (ETS) that enables your office to transmit and receive election materials via toll-free fax to/from Uniformed Service members, their eligible family members, and overseas U.S. citizens. ETS also provides a fax to e-mail conversion when the voter only has e-mail.
- **FVAP staff support**—FVAP provides e-mail support through vote@fvap.gov and a toll-free telephone service that allows your office to ask FVAP staff for voting information or assistance, or provide State-specific updates for FVAP to communicate with voters.
- **FVAP.gov**—The FVAP website provides voting-related information and resources for absent Uniformed Service members, their eligible family members, overseas U.S. citizens, and those that support them. The website provides State-specific election information that voters can rely on when voting absentee.
- **FVAP address look-up service**—FVAP provides jurisdictions with an address look-up service for undeliverable absentee ballots sent to Uniformed Service members.
- **FVAP election official (EO) online training**—The FVAP EO online training module provides election officials with information about the UOCAVA absentee voting process and answers some of the most frequently asked questions about the process.

2. **During 2014, did your office use any of the following FVAP products or services? Mark one answer for each item.**

	Don't know			
	No, but I <u>was not</u> aware of this service			
	No, but I <u>was</u> aware of this service			
	Yes			
a. FVAP ETS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. FVAP staff support.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. FVAP.gov	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. FVAP address look-up service	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. FVAP EO online training.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

3. **[Ask if Q2 a = "Yes"] During 2014, how useful were each of the following Federal Voting Assistance Program (FVAP) products or services? Mark one answer for each item.**

	Not useful			
	Somewhat useful			
	Useful			
	Very useful			
a. FVAP Electronic Transmission Service (ETS)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. FVAP staff support.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. FVAP.gov.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. FVAP address look-up service.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. FVAP election official (EO) online training	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

4. **[Ask if Q2 a = "Yes" or Q2 b = "Yes" or Q2 c = "Yes" or Q2 d = "Yes" or Q2 e = "Yes"] During 2014, did you use any of the Federal Voting Assistance Program (FVAP) product(s) or service(s) to... Mark all that apply.**

	FVAP election official (EO) online training			
	FVAP address look-up service			
	FVAP.gov			
	FVAP staff support			
	FVAP Electronic Transmission Service (ETS)			
a. Assist Uniformed Service members (e.g., sending and receiving election materials)?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Assist overseas U.S. citizens (e.g., sending and receiving election materials)?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Learn about UOCAVA laws, policies, and compliance?.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

5. **[Ask if Q2 a = "Yes" or Q2 b = "Yes" or Q2 c = "Yes" or Q2 d = "Yes" or Q2 e = "Yes"] During 2014, which Federal Voting Assistance Program (FVAP) product or service did your office use most frequently? Mark one.**

- FVAP Electronic Transmission Service (ETS)
- FVAP staff support
- FVAP.gov
- FVAP address look-up service
- FVAP election official EO online training

6. [Ask if Q2 a = "Yes" or "No, but I was aware of this service"] How did your office hear about each of the following Federal Voting Assistance Program (FVAP) products or services? *Mark all that apply.*

	FVAP Newsletter	FVAP voting alerts	State election official	FVAP.gov	Social media	At a conference	Some other source
a. FVAP Electronic Transmission Service (ETS)	<input checked="" type="checkbox"/>						
b. FVAP staff support.....	<input checked="" type="checkbox"/>						
c. FVAP.gov.....	<input checked="" type="checkbox"/>						
d. FVAP address look-up service.....	<input checked="" type="checkbox"/>						
e. FVAP election official (EO) online training	<input checked="" type="checkbox"/>						

[Ask if Q6 a7 = "Marked" or Q6 b7 = "Marked" or Q6 c7 = "Marked" or Q6 d7 = "Marked" or Q6 e7 = "Marked"] Please specify how your office heard about the following Federal Voting Assistance Program (FVAP) products or services: [Q6 SOURCES].

7. [Ask if Q2 a = "No, but I was not aware of this service" or Q2 b = "No, but I was not aware of this service" or Q2 c = "No, but I was not aware of this service" or Q2 d = "No, but I was not aware of this service" or Q2 e = "No, but I was not aware of this service"] What is the best way to keep your office informed about Federal Voting Assistance Program (FVAP) products or services? *Mark all that apply.*

- FVAP Newsletter
- FVAP voting alerts
- State election officials
- FVAP.gov
- Social media
- At a conference
- Some other method

[Ask if Q7g = "Marked"] Please specify the other method(s) the Federal Voting Assistance Program (FVAP) should use to keep your office informed about products or services.

FVAP ELECTRONIC TRANSMISSION SERVICE (ETS)

8. [Ask if Q2 a = "Yes"] During 2014, did your office use the Federal Voting Assistance Program (FVAP) Electronic Transmission Service (ETS) for any of the following reasons? *Mark "Yes" or "No" for each item.*

	Yes	No
a. To receive registration and ballot requests	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. To transmit blank ballots	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. To receive completed ballots	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. To receive completed Federal Write-In Absentee Ballots (FWABs).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Some other reason	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q8 e = "Yes"] Please specify the other reason(s) your office used the Federal Voting Assistance Program (FVAP) Electronic Transmission Service (ETS) during 2014.

9. [Ask if Q2 a = "No, but I was aware of this service"] During 2014, what was the main reason your office did not use the Federal Voting Assistance Program (FVAP) Electronic Transmission Service (ETS)? *Mark one.*

- Received assistance from the State
- Received assistance from another resource
- Did not need any assistance
- Concerns about the security of the ETS
- Some other reason

[Ask if Q9 = "Received assistance from another resource"] Please specify the other resource(s) your office used instead of the Federal Voting Assistance Program (FVAP) Electronic Transmission Service (ETS) during 2014.

[Ask if Q9 = "Some other reason"] Please specify the other reason(s) your office did not use the Federal Voting Assistance Program (FVAP) Electronic Transmission Service (ETS) during 2014.

Federal Voting Assistance Program (FVAP) Electronic Transmission Service (ETS)

The ETS is a service FVAP provides for your office in order to avoid costs associated with transmitting and receiving election materials via fax to/from Uniformed Service members, their eligible family members, and overseas U.S. citizens. ETS allows voters to send election materials back to your office toll-free from around the world. ETS can also convert your fax to an e-mail if the voter only has e-mail.

10. [Ask if Q2 a = "No, but I was not aware of this service"] Given the above information, how useful would the FVAP ETS be in helping your office in future elections? *Mark one.*

- Very useful
- Useful
- Somewhat useful
- Not useful

11. [Ask if Q2 a = "No, but I was not aware of this service"] How likely is your office to use the Federal Voting Assistance Program (FVAP) Electronic Transmission Service (ETS) in future elections? *Mark one.*

- Very likely
- Likely
- Somewhat likely
- Not at all likely

FVAP STAFF SUPPORT

12. [Ask if Q2 b = "Yes"] During 2014, did your office use the Federal Voting Assistance Program (FVAP) staff support for any of the following reasons? *Mark "Yes" or "No" for each item.*

	Yes	No
a. To obtain voter mailing addresses	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. To request FVAP voting supplies, receive information about training and/or resources	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. To resolve a problem for a UOCAVA voter....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. To make suggestions or changes/updates to FVAP publications or programs	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

	Yes	No
e. To update your office's contact information ...	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. To obtain clarification about UOCAVA laws.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Some other reason	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q12 g = "Yes"] Please specify the other reason(s) your office used the Federal Voting Assistance Program (FVAP) staff support during 2014.

13. [Ask if Q2 b = "No, but I was aware of this service"] During 2014, what was the main reason your office did not use the Federal Voting Assistance Program (FVAP) staff support? *Mark one.*

- Received assistance from the State
- Received assistance from another resource
- Did not need any assistance
- Some other reason

[Ask if Q13 = "Received assistance from another resource"] Please specify the other resource(s) your office used instead of the Federal Voting Assistance Program (FVAP) staff support during 2014.

[Ask if Q13 = "Some other reason"] Please specify the other reason(s) your office did not use the Federal Voting Assistance Program (FVAP) staff support during 2014.

Federal Voting Assistance Program (FVAP) staff support

We are here to help. Your office can contact us via e-mail (vote@fvap.gov) or our toll-free number (1-800-438-VOTE). We can provide your office with informational handouts to help communicate with UOCAVA voters, provide the FVAP EO online training for your staff, State-specific election information, and answer any questions your office may have.

14. [Ask if Q2 b = "No, but I was not aware of this service"] **Given the above information, how useful would the FVAP staff support be in helping your office in future elections? *Mark one.***

- Very useful
- Useful
- Somewhat useful
- Not useful

15. [Ask if Q2 b = "No, but I was not aware of this service"] **How likely is your office to use the Federal Voting Assistance Program (FVAP) staff support in future elections? *Mark one.***

- Very likely
- Likely
- Somewhat likely
- Not at all likely

[Ask if Q16 j = "Yes"] **Please specify the other reason(s) your office visited FVAP.gov during 2014.**

17. [Ask if Q2 c = "No, but I was aware of this service"] **During 2014, what was the main reason your office did not visit FVAP.gov? *Mark one.***

- Received assistance from the State website
- Received assistance from my jurisdiction's website
- Received assistance from another resource
- Did not need any assistance
- Some other reason

[Ask if Q17 = "Received assistance from another resource"] **Please specify the other resource(s) your office used instead of FVAP.gov during 2014.**

[Ask if Q17 = "Some other reason"] **Please specify the other reason(s) your office did not use FVAP.gov during 2014.**

FVAP.GOV

16. [Ask if Q2 c = "Yes"] **During 2014, did your office visit FVAP.gov for any of the following reasons? *Mark "Yes" or "No" for each item.***

	Yes	No
a. To use the online assistant tool to resolve a problem for a UOCAVA voter.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. To obtain FVAP contact information	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. To visit the Election Official (EO) section.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. To sign up for voting alerts.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. To obtain the FVAP EO online training	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. To learn more about processing election materials	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. To learn more about UOCAVA laws	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. To learn more about FVAP products and services.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. To learn more about FVAP's grant program	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
j. Some other reason	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

FVAP.gov

The Federal Voting Assistance Program (FVAP) website provides customized, voting-related information and resources for absent Uniformed Service members, their eligible family members, overseas U.S. citizens, and those that support them. FVAP.gov showcases State-specific election information including dates, deadlines, and contact information that voters can rely on when voting absentee, as well as helpful resources and the FVAP election official (EO) online training module.

18. [Ask if Q2 c = "No, but I was not aware of this service"] **Given the information above, how useful would FVAP.gov be in helping your office in future elections? *Mark one.***

- Very useful
- Useful
- Somewhat useful
- Not useful

19. [Ask if Q2 c = "No, but I was not aware of this service"] How likely is your office to use FVAP.gov in future elections? *Mark one.*

- Very likely
- Likely
- Somewhat likely
- Not at all likely

FVAP ADDRESS LOOK-UP SERVICE

20. [Ask if Q2 d = "No, but I was aware of this service"] During 2014, what was the main reason your office did not use the Federal Voting Assistance Program (FVAP) address look-up service? *Mark one.*

- Received assistance from the State
- Received assistance from another resource
- Did not need any assistance
- Some other reason

[Ask if Q20 = "Received assistance from another resource"] Please specify the other reason(s) your office used instead of the Federal Voting Assistance Program (FVAP) address look-up service during 2014.

[Ask if Q20 = "Some other reason"] Please specify the other reason(s) your office did not use the Federal Voting Assistance Program (FVAP) address look-up service during 2014.

Federal Voting Assistance Program (FVAP) address look-up service

FVAP provides jurisdictions with an address look-up service for undeliverable absentee ballots sent to Uniformed Service members. Election officials can contact FVAP when a ballot sent to a Uniformed Service member is returned, and FVAP will attempt to find current contact information.

21. [Ask if Q2 d = "No, but I was not aware of this service"] Given the above information, how useful would the FVAP address look-up service be in helping your office in future elections? *Mark one.*

- Very useful
- Useful
- Somewhat useful
- Not useful

22. [Ask if Q2 d = "No, but I was not aware of this service"] How likely is your office to use the Federal Voting Assistance Program (FVAP) address look-up service in future elections? *Mark one.*

- Very likely
- Likely
- Somewhat likely
- Not at all likely

FVAP ELECTION OFFICIAL (EO) ONLINE TRAINING

23. [Ask if Q2 e = "Yes"] During 2014, did your office use the Federal Voting Assistance Program (FVAP) election official (EO) online training for any of the following reasons? *Mark "Yes" or "No" for each item.*

	Yes	No
a. To learn more about UOCAVA laws	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. To learn more about FVAP products and services.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. To learn more about processing election materials	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Some other reason	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[Ask if Q23 d = "Yes"] Please specify the other reason(s) your office used the Federal Voting Assistance Program (FVAP) election official (EO) online training during 2014.

24. [Ask if Q2 e = "No, but I was aware of this service"] During 2014, what was the main reason your office did not use the Federal Voting Assistance Program (FVAP) election official (EO) online training? *Mark one.*

- FVAP did not offer training on the information needed by my office
- Received training from another resource
- Did not need any assistance
- Some other reason

[Ask if Q24 = "FVAP did not offer the training on the information needed by my office"] Please specify the other information that your office needed training on during 2014.

[Ask if Q24 = "Received training from another resource"] Please specify the other resource(s) your office used to get the training you needed during 2014.

[Ask if Q24 = "Some other reason"] Please specify the other reason(s) your office did not use the Federal Voting Assistance Program (FVAP) election official (EO) online training during 2014.

Federal Voting Assistance Program (FVAP) election official (EO) online training

The FVAP EO online training is a short, interactive course created by, and for, election officials. It provides information on laws and processes for those who are unfamiliar with UOCAVA, clarifies how citizens covered under this Federal legislation vote absentee, and includes an overview of FVAP's role in assisting your office with your UOCAVA voters.

25. [Ask if Q2 e = "No, but I was not aware of this service"] Given the above information, how useful would the FVAP EO online training be in helping your office in future elections? *Mark one.*

- Very useful
- Useful
- Somewhat useful
- Not useful

26. [Ask if Q2 e = "No, but I was not aware of this service"] How likely is your office to use the Federal Voting Assistance Program (FVAP) election official (EO) online training in future elections? *Mark one.*

- Very likely
- Likely
- Somewhat likely
- Not at all likely

27. The Federal Voting Assistance Program (FVAP) provides various types of assistance to election officials, including online training, reference materials, and site visits. Which type would be most valuable for your office? *Mark one.*

- Online training modules
- Reference materials (e.g., fact sheets, newsletters, and brochures)
- Site visits
- Some other type of assistance

[Ask if Q27 = "Some other method"] Please specify the other type(s) of assistance by which your office would like to receive future training from the Federal Voting Assistance Program (FVAP).

FVAP GRANT PROGRAM

Federal Voting Assistance Program (FVAP) grant program

In 2011 and 2013, FVAP offered grants to States and localities to research improving services to military and overseas voters. Its purpose is to evaluate the effect of blank ballot delivery on the voter success rate and other improvements to the voting process for military and overseas voters.

28. Has your State/jurisdiction ever applied for the FVAP grant program? *Mark one.*

- Yes
- No, but I was aware of the grant program
- No, but I was not aware of the grant program
- Don't know

29. [Ask if Q28 = "Yes"] How satisfied was your State/jurisdiction with the Federal Voting Assistance Program (FVAP) grant program application process? *Mark one.*

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

[Ask if Q29 = "Very dissatisfied" or "Dissatisfied"] Please specify how the Federal Voting Assistance Program (FVAP) grant program application process could be improved.

30. [Ask if Q28 = "Yes"] Was your State/jurisdiction chosen to receive a Federal Voting Assistance Program (FVAP) grant?

Yes

No

31. [Ask if Q30 = "Yes"] How satisfied is your State/jurisdiction with the administration of the grant through the Department of Defense? **Mark one.**

Very satisfied

Satisfied

Neither satisfied nor dissatisfied

Dissatisfied

Very dissatisfied

[Ask if Q31 = "Very dissatisfied" or "Dissatisfied"] Please specify how the administration of the grant through the Department of Defense could be improved.

Federal Voting Assistance Program (FVAP) grant program

In 2011 and 2013, FVAP offered grants to States and localities to research improving services to military and overseas voters. Its purpose is to evaluate the effect of blank ballot delivery on the voter success rate and other improvements to the voting process for military and overseas voters.

32. [Ask if Q28 = "No, but I was not aware of the grant program"] If the FVAP grant program were to be available again in the future, how likely would it be for your State/jurisdiction to apply? **Mark one.**

Very likely

Likely

Somewhat likely

Not at all likely

IMPROVEMENT OF SERVICES

33. How much do you agree or disagree with each of the following statements about the communication(s) your office receives from the Federal Voting Assistance Program (FVAP)? **Mark one answer for each statement.**

	Strongly disagree				
	Disagree				
	Neither agree nor disagree				
	Agree				
	Strongly agree				
a. The amount of communication from FVAP is appropriate.	<input checked="" type="checkbox"/>				
b. The information provided by FVAP helps my office increase our understanding of UOCAVA laws.	<input checked="" type="checkbox"/>				
c. The information provided by FVAP helps my office in processing election materials.	<input checked="" type="checkbox"/>				
d. The information provided by FVAP helps my office in assisting UOCAVA voters.	<input checked="" type="checkbox"/>				

[Ask if Q33 a = "Strongly disagree" or "Disagree" or Q33 b = "Strongly disagree" or "Disagree" Q33 c = "Strongly disagree" or "Disagree" Q33 d = "Strongly disagree" or "Disagree"] Please specify how communication(s) from the Federal Voting Assistance Program (FVAP) could be improved.

34. [Ask if Q33 a = "Strongly disagree" or "Disagree"] Would your office prefer more or less direct communication with the Federal Voting Assistance Program (FVAP) in order to better serve UOCAVA voters? **Mark one.**

Much more communication

More communication

No change in communication; the level of current communication is just right

Less communication

Much less communication

35. During 2014, did your office receive any of the following Federal Voting Assistance Program (FVAP) outreach materials? *Mark all that apply.*

- Newsletter via FVAP.gov
- Newsletter via e-mail from FVAP
- Fact sheets via FVAP.gov
- Fact sheets via e-mail from FVAP
- Other

[Ask if Q35 e = "Marked"] Please specify the other Federal Voting Assistance Program (FVAP) outreach material(s) received by your office.

36. [Ask if Q35 a = "Marked" or Q35 b = "Marked" or Q35 c = "Marked" or Q35 d = "Marked" or Q35 e = "Marked"] How useful were the Federal Voting Assistance Program (FVAP) outreach materials? *Mark one.*

- Very useful
- Useful
- Somewhat useful
- Not useful

37. Which of the following Federal Voting Assistance Program (FVAP) products and services need improvement? *Mark all that apply.*

- FVAP ETS
- FVAP staff support
- FVAP.gov
- FVAP address look-up service
- FVAP EO online training
- None of the services need improvement

[Ask if Q37 a = "Marked" or Q37 b = "Marked" or Q37 c = "Marked" or Q37 d = "Marked" or Q37 e = "Marked"] Please describe how the Federal Voting Assistance Program (FVAP) could best improve the following products or services: [Q37 SELECTIONS].

38. What product(s) or service(s) would your office like to receive from the Federal Voting Assistance Program (FVAP) in order to better serve UOCAVA voters?

TAKING THE SURVEY

39. We are constantly striving to create and improve products that local election officials find useful and we value your feedback. Would a local election official from your office be willing to discuss improvements that the Federal Voting Assistance Program (FVAP) could make to its products and services with a representative from FVAP?

- Yes
- No

40. Thank you for participating in the survey. There are no more questions on this survey. If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided. Your comments will be viewed and considered as policy deliberations take place. Your feedback is useful and appreciated.

41. Based on your answer to the previous question, you are ineligible to take this survey. If you feel you have encountered this message in error, click the back arrow button and check your answer(s).

To submit your answers click *Submit*. For further help, please call our Survey Processing Center toll-free at 1-800-881-5307, e-mail us at leo-survey@mail.mil, or send a fax to 1-763-268-3002.

Glossary of Terms and FVAP Service Descriptions

General Terms	
EO	Election Official
ETS	Electronic Transmission Service
FVAP	Federal Voting Assistance Program FVAP supports UOCAVA citizens and election officials by providing a broad range of non-partisan information and assistance to facilitate the participation in the democratic process.
FWAB	Federal Write-in Absentee Ballot
UOCAVA	Uniformed and Overseas Citizens Absentee Voting Act
FVAP Products and Services	
FVAP ETS	FVAP provides an ETS that enables your office to transmit and receive election materials via toll-free fax to/from Uniformed Service members, their eligible family members, and overseas U.S. citizens. ETS also provides a fax to e-mail conversion when the voter only has e-mail.
FVAP staff support	FVAP provides e-mail support through vote@fvap.gov and a toll-free telephone service that allows your office to ask FVAP staff for voting information or assistance, or provide State-specific updates for FVAP to communicate with voters.
FVAP.gov	FVAP website provides voting-related information and resources for absent Uniformed Service members, their eligible family members, overseas U.S. citizens, and those that support them. The website provides State-specific election information that voters can rely on when voting absentee.
FVAP address look-up service	FVAP provides jurisdictions with an address look-up service for undeliverable absentee ballots sent to Uniformed Service members.
FVAP EO online training	FVAP EO online training module provides election officials with information about the UOCAVA absentee voting process and answers some of the most frequently asked questions about the process.

Insert SF298 if applicable



**Defense Research, Surveys,
and Statistics Center (RSSC)**

